

**Qwest Corporation d/b/a CenturyLink QC
PRICE LIST**

**EXCHANGE AND NETWORK
SERVICES
UTAH**

**SECTION 1
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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Maintenance of Service

Maintenance of Service denotes an occurrence of a visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty is due to a condition in customer-provided facilities, terminal equipment, a communication system or for customer-maintained premises wire. When a Maintenance of Service visit is made, Premises Work Charges will apply.

Message Rate Service (Grandfathered)

(C)

The type of exchange service provided at a monthly rate with an additional charge for each local message or message unit in excess of a specified allowance.

Message Telecommunications Service (MTS)

MTS, also referred to as "toll" and "message toll", is that of furnishing facilities for telecommunication between stations in different local service areas, within a LATA, in accordance with the terms and conditions and system of charges specified. The message charges are in payment for all service furnished between the calling and called stations.

Message Unit

A unit of measurement used in charging for local message rated calls.

Minimum Point of Entry

The closest practicable point to where regulated telephone facilities cross a property line or enter a building.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.1 MEASURED SERVICE [1]

(C)

A. Description

1. Measured service consists of local usage charges which apply for outgoing calls completed on a local basis.
2. Measured service requires special CO equipment and is furnished only in wire centers where facilities are available.
3. Rates for measured service usage include a three-hour (180 minute) call allowance.

B. Terms and Conditions

1. Measured service is available for residence customers on an individual line basis only.
2. Measured service usage charges do not apply to messages completed to official numbers located on Company premises within the local calling area that the general public calls to transact Company business.
3. Usage charges do not apply to calls placed to the Company Business Office, Repair Service, Directory Assistance, Long Distance, or to 911 or '0' for Emergency Agencies, such as Police, Fire, Rescue or Ambulance.
4. Flat and Measured Service will not be provided on the same customer premises except as specified in 2.2.1.D.

[1] Measured Rate Service is grandfathered for Individual Lines. Availability is limited to lines currently in service at existing locations for existing customers.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED SERVICE [3] (CONT'D)

(C)

C. Rates and Charges

1. Customers may change to flat usage service at no charge.
2. Measured Service Charges
 - a. Measured service usage charges accumulate on a monthly basis commencing on the billing date.
 - b. Measured service usage charges are based upon the rate shown and are applicable to local messages completed on a dial station-to-station basis for calls placed within the same calling area.
 - c. Residential measured service customers will be billed the rate per minute charge only after exceeding the 180-minute call allowance in a billing period. This rate is for each additional minute or fraction thereof over the allowance.

		PER MINUTE RATE [1]	
• Measured Service Usage Charge		\$0.02	
	USOC	NON- RECURRING CHARGE	MONTHLY RATE
• Residence [2]			
- Measured Usage Service	RWV	\$25.00	\$24.50
- Additional Measured Usage Service	AWV	25.00	24.50

4. Nonrecurring Change Charges

See 5.2.A.6. for applicable nonrecurring change charges.

[1] These rates do not include EAS charges. EAS charges are as specified in 5.1.1.

[3] **Measured Rate Service is grandfathered for Individual Lines. Availability is limited to lines currently in service at existing locations for existing customers.**

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5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.2 MESSAGE RATE SERVICE [1]

(C)

A. Description

1. Message rate service is local usage charges based upon message units made according to a measured amount of usage.
2. Message rate service includes a monthly message-unit allowance in the monthly rate. An additional charge is made for units used in excess of the allowance. The message-unit allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

B. Rates and Charges

1. The following message rate charge applies for calls placed within exchanges in the same local calling area.

[1] Measured Rate Service is grandfathered for Individual Lines. Availability is limited to lines currently in service at existing locations for existing customers.

(N)
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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.2 MESSAGE RATE SERVICE [1]

(C)

B. Rates and Charges (Cont'd)

2. Business Message Rate Service

	USOC	NONRECURRING CHARGE	MONTHLY RATE [2]	
• Business				(T)
- Individual Line	1MB	\$50.00	\$32.00	
- Additional Individual Line	ALS	50.00	32.00	

3. Message Unit Allowance

	MESSAGE UNIT ALLOWANCE	CHARGE FOR EACH ADDITIONAL UNIT
• Business	—	\$0.08

4. Nonrecurring Change Charges

See 5.2.A.6.b. for applicable nonrecurring change charges.

[1] Message Rate Service is grandfathered for Individual Lines. Availability is limited to lines currently in service at existing locations for existing customers. (N)
(N)

[2] These rates do not include EAS charges. EAS charges are as specified in 5.1.1. (T)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (CONT'D)

B. *STAND-BY* Line Service [1]

(C)

1. Description

STAND-BY Line service is an additional line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

2. Terms and Conditions

- a. *STAND-BY* line service is available to business customers.
- b. *STAND-BY* line service cannot be used as the primary business line. Customers must have flat business individual line or trunk service at the location for which they are ordering *STAND-BY* line service.
- c. *STAND-BY* line service provides an additional line which measures both incoming and outgoing calls on a per minute of use basis. The incoming and outgoing call capability is always active.
- d. Terms and conditions, rates and charges as described elsewhere in the Company's price lists, apply as appropriate.
- e. A directory listing will not be provided with *STAND-BY* line service.
- f. The service and equipment charge will not apply to customers who change from *STAND-BY* line service to an individual business line.
- g. *STAND-BY* line service may be temporarily suspended only when the main service with which it is associated is suspended. *STAND-BY* line service will remain at the full rate while the customer's local exchange service is on full suspension.

[1] Effective October 18, 2021, *STAND-BY* Line Service is grandfathered and availability is limited to lines currently in service at existing locations for existing customers.

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5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

B. *STAND-BY* Line Service [1] (Cont'd)

(C)

3. *STAND-BY* Line service will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line	A2Y, 1TM	\$50.00	\$27.00
4. Usage Charge			PER MINUTE OF USE [2]
• Incoming and Outgoing			\$0.04
5. Nonrecurring Change Charge			
a. The following nonrecurring charge for changes applies:			
• To each line when changing from flat rate to <i>STAND-BY</i> Line at customer's request unless otherwise specified.		NONRECURRING CHARGE	
• Per activity, per CO access line changed		\$32.00	

(T)

[1] Effective October 18, 2021, *STAND-BY* Line Service is grandfathered and availability is limited to lines currently in service at existing locations for existing customers.

(N)
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[2] Applies to connections of one minute or any fraction thereof.