

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 2
Page 34.1
Release 2

Issued: 10-29-2021
(A.L. 2021-P07)

Effective: 11-5-2021

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

12. Duplicate Bill Charge (a.k.a. Copy of Bill) (T)

In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply.

	USOC	CHARGE	
• Residence and Business , per account			(T)
- Reprint on paper, per bill	OBMDC	\$ 5.00	

(D)

(D)

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 5
Page 107
Release 3

Issued: 10-29-2021
(A.L. 2021-P07)

Effective: 11-5-2021

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

(T)

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING)

A. Description

Custom Ringing Service (**a.k.a. Custom Ring**) is a central office based service which **provides distinctive** ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning **an** additional telephone number to the access line.

(T)
(C)
|
(C)

Customers subscribed to Custom Ringing Service prior to November 5, 2021 may have up to three additional numbers on the same line, for a total of four numbers assigned to a single line, as long as the additional numbers were assigned prior to that date. Effective November 5, 2021, only one additional number may be assigned to a single line.

(N)
|
(N)

B. Terms and Conditions

1. Custom Ringing Service is provided with individual exchange access lines and may be unavailable with some services due to technical limitations.
2. Custom Ringing Service numbers are subject to a minimum service period of one month.
3. Custom Ringing Service will be billed to the primary access line number. Itemized billing is not available on Custom Ringing numbers.
4. Intercept Service terms and conditions and charges, as specified in 5.8.4, apply to Custom Ringing Service on a per number basis. In addition, the following terms and conditions will apply:
 - When the access line number remains in service, Custom Ringing numbers can be individually intercepted.
 - When the access line number is intercepted, all Custom Ringing numbers must be intercepted. Exception: If another access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.
5. When the customer's access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

EXCHANGE AND NETWORK SERVICES
UTAH

SECTION 5
Page 108
Release 6

Issued: 10-29-2021
(A.L. 2021-P07)

Effective: 11-5-2021

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING)

(T)

B. Terms and Conditions (Cont'd)

6. When the customer's access line is equipped with Call Forwarding, the customer can choose one of the following options:
- To have Call Forwarding only on the access line number, or
 - To have all Custom Ringing Service numbers forwarded with the access line number.

This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding rates apply only to the access line number. Distinctive ringing will not be heard at the forwarded location.

C. Rates and Charges

This service is subject to the terms and conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE	
1. Custom Ringing Service				
• Residence				
- First additional number	RGG1+	\$ 7.00	\$6.00	
- Second additional number [2]	RGG2+	7.00	5.25	(C)
- Third additional number [2]	RGG3+	7.00	5.25	(C)
• Business				
- First additional number	RGG1+	10.00	7.45	
- Second additional number [2]	RGG2+	10.00	5.25	(C)
- Third additional number [2]	RGG3+	10.00	5.25	(C)

[1] Only one nonrecurring charge will apply per order to install Custom Ringing Service.

[2] **Effective November 5, 2021, only one additional number may be assigned to a single line. Lines to which multiple numbers were assigned prior to that date are grandfathered and limited to lines in service at existing locations.**

(N)
|
(N)

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 5
Page 109
Release 3

Issued: 10-29-2021
(A.L. 2021-P07)

Effective: 11-5-2021

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING)

(T)

C. Rates and Charges (Cont'd)

	NONRECURRING CHARGE
2. Nonrecurring Change Charge	
• Residence	
- Change ringing pattern, per order	\$ 7.00
- Change telephone number	[1]
- Change call forwarding options in B.6. above	[2]
- Change Custom Ringing Service number to access line number	[3]
• Business	
- Change ringing pattern, per order	10.00
- Change telephone number	[1]
- Change call forwarding options in B.7. above	[2]
- Change Custom Ringing Service number to access line number	[3]

[1] Nonrecurring charge for changing telephone numbers is as specified in Section 2.

[2] Nonrecurring charge for changing Custom Calling feature is as specified in 5.4.3.

[3] Nonrecurring charge same as for the installation of a new line.