

SCHEDULE OF RATES AND CHARGES
TOGETHER WITH RULES AND REGULATIONS
APPLICABLE TO TELEPHONE SERVICE
PROVIDED IN THE TERRITORY SERVED BY
UBTA-UBET COMMUNICATIONS, INC.
WITHIN THE STATE OF UTAH AS FOLLOWS:

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Complaints or questions about this tariff may be addressed to the Company at the address and phone number above or to the Utah Public Service Commission at the address and phone number below:

State of Utah Public Service Commission
160 East 300 South, Salt Lake City, UT 84111
(801) 530-7622

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DEFINITIONS

Access Line

The circuit, which travels from the Central Office to the subscriber's premise terminating at the ~~protecter~~ Demarcation point (NID), which provides direct access to the local exchange and the toll switching networks.

~~Actual Cost~~

~~The Company's actual labor time and associated overheads, vehicle loadings, materials and supplies.~~

~~Billed Number Screening~~

~~Allows the customer to identify to the telephone company that they will not accept any Third Party number and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a database that is normally accessed by operator service providers prior to such calls being completed. When customers have indicated that they do not wish to accept billing for any Third Party number or Collect calls, the database will not validate charging for such a call. The operator service provider can then decide whether to complete the call based on this information provided by the database. Billed Number Screening can be ordered to screen third Party number billed calls, collect calls, or both.~~

~~Central Office (CO) Implemented Coin Line~~

~~Access line that provides coin signaling.~~

Channel

The electrical path provided by the Telephone Company between two or more locations.

Circuit

A Channel used for the transmission of electrical energy in the furnishing of telecommunications service.

Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

DEFINITIONS (Cont'd)

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Customer

Also called Subscriber. See Subscriber definition.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

Demarcation Point

The point of connection provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

Exchange Area

The territory served by an Exchange.

DEFINITIONS (Cont'd)

Extension Station- (Off Premise Extension)

(⊕)

An additional station connected to the main station and having the same telephone number as the main station.

(⊕)

Extra Listing

(⊕)

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

(⊕)

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

Foreign Exchange Service

Exchange Service furnished to a customer from a central office located in an exchange other than that in which the customer's primary station is located, or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located.

Individual Line

An exchange line designed for the connection of only one access line.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

Key System

An arrangement of key-equipped instruments capable of providing intercommunication and multi-trunk communication with the general exchange and interexchange network.

DEFINITIONS (Cont'd)

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscriber's stations located within the same local service area.

Local Message

A communication between subscribers' stations within the same Exchange Area.

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Main Station

A suitable telephone instrument or station which is connected to a network access line through a Central Office and has a unique telephone number.

Network Interface Device (NID)

A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Primary Station

Synonymous with Main Station.

DEFINITIONS (Cont'd)

Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various locations or customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

Public Telephone

~~An exchange station, either attended or equipped with a coin collecting device which is installed for the convenience of the public at a location chosen or accepted by the Company.~~

Semi Public Telephone

~~A Semi Public Telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi public telephone service is considered as a form of subscriber service.~~

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

DEFINITIONS (Cont'd)

Tariff

The document filed by the Company with the Public Service Commission which lists the communication services offered by the Company and the associated rates and charges.

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

~~Tie Trunk~~

~~A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. The circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.~~

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Trunk

A telephone communication channel between (a) two ranks of switching equipment in the same central office, (b) between central office units in the same switching center, or (c) between two switching centers.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of the ~~UINTAH BASIN TELEPHONE ASSN., INC~~ UBTA-UBET Communications, Inc. doing business as STRATA Networks., hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specified tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

These tariffs cancel and supersede all other tariffs of the Company issued and effective prior to the effective date of these tariffs.

~~B. EXPLANATION OF SYMBOLS~~

~~(C) — Signifies a changed regulation.~~

~~(D) — Signifies a discontinued rate, treatment or regulation.~~

~~(I) — Signifies an increased rate or new treatment resulting in increased rate.~~

~~(N) — Signifies a new rate, treatment or regulation.~~

~~(R) — Signifies a reduced rate or new treatment resulting in reduced rates.~~

~~(T) — Signifies a change in text but no change in rate, treatment or regulation.~~

~~(M) — Signifies text that has been moved.~~ B. Held for Future Use

(N)

GENERAL RULES AND REGULATIONS (Cont'd)

C. OBLIGATIONS

Obligations of the Company

The Liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishings of Service under this tariff (including but not limited to mistakes, omissions, interruptions, delays, errors or other defects in transmission, or failures or defect in facilities furnished by the Company, whether negligent or intentional) or arising out of any failure to furnish Service, shall in no event exceed an amount of money equivalent to the proportional charge to customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur and continue. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused by or contributed to by the acts of customer, or which arise from the use of customer-provided facilities or equipment, shall not result in the imposition of any liability whatsoever upon the Company.

1. The Company is not liable for any failure of facilities or performance of services due to causes beyond its control, including, but not limited to, civil disorder, fire, flood, storm or other natural or man-made disasters or elements, labor problems or regulations issued by or action taken by any government agency having jurisdiction over the Company or its services or equipment.
2. The Company shall have no liability to any person or entity other than its Customer.
3. The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against the following:
 - a. Any claim, loss, expense or damage (including, but not limited to, reasonable attorney's fees and expenses) for engaging in a criminal enterprise, defamation, libel, slander, invasion of privacy, infringement of copyright or patent, arising from, or in connection with, the material, data, information, or other content transmitted over the services or facilities furnished by the Company.
 - b. Any claim, loss, expense or damage (including, but not limited to reasonable attorney's fees and expenses) for any act or omission of the Customer or its agents and contractors, or due to the failure of Customer-provided equipment, facilities, systems or services.
 - c. Any claim, loss, expense or damage (including, but not limited to, reasonable attorney's fees and expenses) for personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not caused by gross negligence of the Company; and/or

GENERAL RULES AND REGULATIONS (Cont'd)

C. OBLIGATIONS (Cont'd)

Obligations of the Company (Cont'd)

3. (Cont'd)

- d. Any use by the Customer of the Company's products or services which use has been restricted or limited by action of a government agency having jurisdiction over the Customer, the Company or its products or services.
4. All or a portion of the service provided pursuant to this tariff may be provided over facilities of third parties, and the Company shall not be liable to the Customer or any other person, firm or entity in any respect whatsoever arising out of errors or defects caused by such third parties.
5. Under no circumstances whatsoever shall the Company or its Affiliates, officers, directors, agents, or employees be liable for direct, indirect, incidental, actual, special, consequential or punitive damages for any defects in services or equipment provided or for any interruption, delay, error, omission, addition in any service, facility or transmission including without limitation any claims for loss of profits or revenue even if the customer advises the Company of the foreseeable, possibility, likelihood, probability or certainty of such loss or damage.
6. No liability shall attach to the Company for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the services or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the customers or users of the services or facilities) in the absence of gross negligence or willful misconduct.
7. The Company's liability arising from errors or omissions of directory listings shall be limited to and satisfied by a refund not exceeding the amount of the charges for such of the customer's directory service as is affected during the period covered by the directory in which the error or omissions occurs.

GENERAL RULES AND REGULATIONS (Cont'd)

C. OBLIGATIONS (Cont'd)

Obligations of the Company (Cont'd)

8. The Company, in accepting listing as prescribed by applicants or customers, will not assume responsibility for the result of the publication of such listings in its directories, nor will the Company be a party to controversies arising between customers or others as a result of such publication.
9. In the case of damage to, or the destruction of, any of the Company's instruments, equipment or accessories not due to ordinary wear and tear, the customer will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed. The customer is required to reimburse the Company for loss, through theft, of equipment or apparatus furnished to him by the Company.
10. The Company shall not be liable for the use, misuse or abuse of a Customer's service by third parties, including, without limitation, the Customer's employees or members of the public who dial the Customer's telephone number in error. Compensation for any injury the Customer may suffer due to the fault of others must be sought from such other parties.
11. In the event, that the Company causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.
12. The Company reserves the right to immediately suspend or cancel without advance written notice and without any liability whatsoever, the provision of any service(s) to any Customer if the Company determines in its sole discretion that the Customer is using the service(s) to make or permit any telephone facility under such Customer's control to be used for any purpose or activity, including, but not limited to, any obscene, indecent or harassing purpose or activity, prohibited by Section 223 of the Communications Act of 1934, as amended, and 800 calls placed with the intent of gaining access to a Customer's outbound calling services without authorization from the Customer.
13. The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telephone facilities. This unauthorized use of the Customer's facilities includes, but is not limited to, the placement of calls from the Customer-provided equipment which are transmitted or carried on the Company network or the network over which its traffic is carried. The Company's customer service agents may work with Customers to recommend possible solutions to reduce unauthorized use of their facilities. However, the Company does not warrant or guarantee that its recommendations will prevent all unauthorized use, and the Customer is responsible for controlling access to, and use of, its own telephone facilities.

GENERAL RULES AND REGULATIONS (Cont'd)

C. OBLIGATIONS (Cont'd)

Obligations of the Company (Cont'd)

14. The warranty and remedies set forth in this tariff are exclusive and in lieu of all other warranties or remedies, whether expressed, implied, or statutory, including without limitation implied warranties of merchantability and fitness for a particular purpose.

Obligations of the Customer

1. The Customer shall be responsible for damages to the Company's facilities or that of its network providers caused by the act or omission of the Customer, its authorized users, officers, directors, employees, agents, contractors, licensees or invitees or any person or entity who gains access to the service of the customer through the negligence of the customer.
2. The Customer shall provide access to the Customer's or authorized user's premises by the Company personnel for inspection, repair and/or removal of any facilities or equipment of the Company on an unrestricted bases, 24 hours a day, 7 days a week.
3. The Customer will guarantee the performance by his authorized user(s) of all provisions of this tariff and contractual obligations between the Customer and the Company. The Customer will be liable for the acts or omissions of its authorized user(s) relative to the compliance with the provision of this tariff.
4. The Customer may not assign or transfer to a third party, whether by operation of law or otherwise, the right to use the services provided under this tariff, provided however, that where there is no interruption of use or relocation of the services, such assignment or transfer may be made to the following:
 - a. Another Customer of the Company, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer including, but not limited to, all indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services if any; or
 - b. A court-appointed receiver, trustee or other person acting pursuant to the laws of bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer including, but not limited to, all indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

GENERAL RULES AND REGULATIONS (Cont'd)

C. OBLIGATIONS (Cont'd)

Obligations of the Customer (Cont'd)

5. If the Customer wishes to assign or transfer the right to use services provided under this tariff, written consent of the Company is required prior to such assignment or transfer which consent may be granted or withheld in the sole discretion of the Company. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly and severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

6. The Customer of the Company's 1+, 0+ (sent paid) and/or 800 Service is responsible for payment for all calls placed:

- via the Customer's local telephone service number(s);
- via dedicated access lines to the Company facilities and/or network;
- via the Customer's 800 Service number(s) either intentionally or mistakenly placed;
- originated at the Customer's number(s);
- accepted at the Customer's number(s) (e.g. collect calls); and
- billed to the Customers number via third number billing.

This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service, Customer provided systems, equipment, facilities, services interconnected to the Customer's local telephone service, 0+ (sent paid), dedicated lines or 800 Service; who's use, misuse or abuse may be occasioned by third parties, including, without limitation, the Customer's employees and members of the public.

7. The Customer must obtain an adequate number of access lines for service to handle its expected demand in order to prevent interference or impairment of the service or any other service provided by the Company. The Company will have the right to determine such adequacy giving due consideration to (1) the total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period.

The Company, without incurring any liability, may disconnect or refuse to furnish Service to any Customer that fails to obtain an adequate number of lines.

GENERAL RULES AND REGULATIONS (Cont'd)

C. OBLIGATIONS (Cont'd)

Obligations of the Customer (Cont'd)

7. (Cont'd)

In the case of disconnections, the Customer will be notified in writing in advance of the termination of service.

8. Any mistakes, accidents, omissions, interruptions, delays, errors or defects in transmission or service which are caused or contributed to, directly or indirectly, by an act or omission of the Customer, by others, through the use of Customer-provided facilities or equipment, or through the use of facilities or equipment furnished by any other person using the Customer's facilities shall not result in the imposition of any liability upon the Company. The Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including the costs of any local exchange company labor and materials. The Company shall be indemnified, defended and held harmless by the Customer against any and all claims, demands, causes of action and liability relating to services provide pursuant to this agreement, including payment to the Company associated with reasonable attorney's fees.
9. The Customer is responsible for providing the Company with an E911 valid physical address for all locations. A valid E911 address fits within the ranges set by the Master Street Address Guide (MSAG). This address should be obtained through the county or city where service is to be provided. Service will not be denied due to lack of physical address. Upon receiving an address from the customer, the Company will update the corresponding E911 database.

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company even though located on the subscriber's premises. Company agents or employees shall have the right to enter said premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.

The Company may refuse to install or maintain any service at locations that are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.

GENERAL RULES AND REGULATIONS (Cont'd)

D. USE OF SERVICE AND FACILITIES (Cont'd)

2. Interconnection Policy

Subscriber-provided terminal equipment may be used and subscriber-provided communication systems may be connected with the facilities furnished by the Company for telecommunications services subject to regulations outlined in other parts of this tariff. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

3. Use of Subscriber Service

Subscriber telephone service is furnished only for the use by the subscriber, his family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character. The equipment may be installed, at such locations provided the service is located so it is not accessible for public use.

4. Tampering with Equipment

The Company may refuse to furnish telephone service when company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

6. Governmental Objections to Service

The Company may refuse service or discontinue service to anyone upon objection to such service by or behalf of any governmental authority.

7. Indiscriminate Use of Facilities

The Company may refuse to furnish service or require upgrading of services provided to any subscriber who allows indiscriminate use of Company facilities, except in case of emergencies.

GENERAL RULES AND REGULATIONS (Cont'd)

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service, and the customer granting of rights-of-way or easement to the premises.

The subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally.

2. Telephone Numbers

The customer has no property right in the telephone numbers assigned by the company and no right to continuance of service through any, particular central office. The company may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business.

When existing service is continued for a new customer, the telephone number assigned to the former customer may be retained by the new customer only: (a) if the former customer consents and properly notifies the company in writing; and (b) if arrangements acceptable to the company are made by the new customer to pay all outstanding charges against the service to the company.

3. Alterations

The subscriber agrees to notify the Company of any alterations that will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment of Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll in accordance with provisions contained elsewhere in this tariff. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

GENERAL RULES AND REGULATIONS (Cont'd)

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

5. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the subscriber. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

6. Line Extensions

Lines will be extended to permanent customers in accordance with the guidelines established in the Construction Charge section and the customer providing rights-of-way or easement to the premises.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

7. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonably proportionate share of such cost.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

GENERAL RULES AND REGULATIONS (Cont'd)

8. Rights of Way and/or Easement

The Applicant shall, and hereby does, grant to the Company a right-of-way and easement over, across and under the property of Applicant to construct, operate and maintain the communication lines and the system of the Company to the place requested for services. The Applicant further authorizes the Company and grants a right to it to enter and remove any of the lines, poles, property and system of the Company at the place of service, upon termination of service.

F. TELEPHONE DIRECTORIES

The Company will ~~furnish~~ make available to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Deposits

The Company adopts by reference the Rules and Regulations promulgated by the Board of Directors and all amendments to those rules that may be hereafter adopted by the Board of Directors. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

2. Interest to be Paid on Deposits

Simple interest, at the rate provided by the Board of Directors, shall accrue from the date of deposit until the date of refund or application to the customer's telephone bill.

3. Reconnection Charge

Where service has been terminated by the company in accordance with the Board of Directors' Rules and Regulations, the regular non-recurring charges shall apply for reconnection of service.

GENERAL RULES AND REGULATIONS (Cont'd)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one day at the same location.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Company may require a minimum contract period longer than one day at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

GENERAL RULES AND REGULATIONS (Cont'd)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

2. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

In the case of directory listings where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge of one month.

- (1) The contract for the main service is terminated.
- (2) The listed party becomes a subscriber to some other class of exchange service.
- (3) The listed party moves to a new location.
- (4) The listed party dies.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or if the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

GENERAL RULES AND REGULATIONS (Cont'd)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

2. Termination of Service - Subscriber's Request (Cont'd)

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

3. Termination of Service By The Company

The Company adopts by reference the Rules and Regulations promulgated by the Board of Directors and all amendments to those rules that may be hereafter adopted by the Board of Directors. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

I. PAYMENT FOR SERVICE AND FACILITIES

1. Date Payment Due

The subscriber shall pay for service and facilities monthly in advance and shall pay for Toll Messages (including charges for messenger service) and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

All bills for service are due and payable at the office of the Company on or before the twentieth of the month or ten days following the post marked date of the statement of the month that the bills were rendered. If the bill is not paid when due, the Company may make a late payment charge at the rate set by the Board of Directors and the Company may apply any deposit towards the outstanding balance.

2. Returned Check Policy

A ~~charge, as determined by the company~~ \$2520 Charge, will be made for all checks returned to the company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.

GENERAL RULES AND REGULATIONS (Cont'd)

J. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the tariff schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom-engineered system to satisfy and provide for the needs of that customer. Applicable charges will be determined by the revenue requirements of the utility for each individual system. In the event any such special service or facility or the use made thereof interferes with the furnishing of telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days' written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

K. RESALE OF SERVICES

No service can be resold unless the service has been specifically identified as available for resale or authorized by the Utah Public Service Commission.

NETWORK ACCESS LINE SERVICE

RATES

Monthly Rate

| <u>Per Access Line</u> | <u>Residence</u> | <u>Business</u> |
|----------------------------|------------------|---|
| One Party Service | \$ 16.50 (1FR) | \$ 26.00 (1FB) |
| PBX Trunk | | 1 1/2 x Business Access Line Rate (PBXFL) |
| PBX Outward Only | | \$26.00 (PBXOW) |
| Key System | | 1 1/2 x Business Access Line Rate (PBXFL) |
| Family Line | \$ 16.50 (1FL) | |
| Extended Area Service | | |
| Vernal Area (789 & 781) | | \$ 1.80 (EASV) \$ |
| 1.80 (EASV) | | |
| Roosevelt Area (722 & 725) | | 2.25 (EASR) 2.25 |
| (EASR) | | |
| | | Duchesne Area (738) |
| 3.25 (EASD) | | 3.25 (EASD) |
| | | All other areas (454, 353, 247, 545, 646, 848, 548) 5.75 (EASU) |
| 5.75 (EASU) | | 5.75 (EASU) |

| <u>Service (Exchange)</u> | <u>Residential (R1)</u> | <u>Business (B1)</u> | <u>Extended Area Service (EAS)</u> |
|---------------------------------|-------------------------|----------------------|--|
| <u>One-Party Service</u> | | | |
| <u>Duchesne</u> | \$25.50 | \$34.25 | \$3.25 |
| <u>Roosevelt</u> | \$26.50 | \$35.25 | \$2.25 |
| <u>Vernal</u> | \$26.95 | \$35.70 | \$1.80 |
| <u>All Others</u> | \$23.00 | \$31.75 | \$5.75 |
| <u>PBX Trunk</u> | | \$50.50 | |
| <u>PBX Outward Only</u> | | \$37.50 | |
| <u>Key System</u> | | \$50.50 | |

CONDITIONS

The above rates apply to the provision of network access lines which, when connected to a suitable instrument provides access to the telecommunications network and are billed on a per line per month basis.

Instruments must be provided by the subscriber, subject to the conditions described in the Connection With Subscriber-Owned Equipment portion of this tariff.

Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.

~~Touch Tone service is provided only where the facilities are available.~~

PBX Outward Only allows only outgoing calls from the customer's PBX or Key System. It provides access to 911, dial tone, operator services, and long-distance services, but does not allow incoming calls.

NETWORK ACCESS LINE SERVICE (Cont'd)

CONDITIONS (Cont'd)

Business Rates Apply:

At any location where activities are of a business, trade, or professional nature.

At any location where the listing, promoting, or advertising of service at that location indicates a business, trade, or profession.

When service is furnished at a location used primarily for business purposes.

When the directory listing is to be a business listing.

When the service is provided to or through a reseller of local exchange service.

Residence Rates Apply:

When service is furnished at a location used primarily for domestic purposes.

Where business listings are not provided.

Residence service will be allowed for individual rooms at group homes e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses when service to the rooms is not provided through a reseller of local exchange service, if the listing is in an individual's name.

Residence service will be allowed in church living quarters and the clergyman's private study if the listing is in an individual's name.

When the directory listing is to be a residential listing.

A residence service may not be part of a hunting sequence that contains business lines.

Extended Area Service:

~~Extended Area Service (EAS) is a local calling area approved by the Utah Public Service Commission. STRATA provides EAS in the entire Uintah Basin which is comprised of the 10 exchanges listed in this Tariff.~~

Family Line:

~~An access line with one termination at the central office and the other termination at the protector of an end user's residence and used for both family and business activities. The customer may have a maximum of two (2) lines. Directory listing may be provided under the regulations governing the furnishing of listings. A subscriber may opt to have a residential listing, business listing, or both at applicable rates.~~

NUMBER RESERVATIONS AND ~~PERSONALIZED NUMBER SERVICE~~ PRINTED BILL
OPTION SERVICE

RATES

| | <u>Monthly Rate</u> |
|--|----------------------------|
| Number Reservation – for future use (per number) | \$8.50 (NO RES) |
| Personalized Number Service Being Utilized (per number) | \$4.00 (PNS) |
| <u>Printed Bill Service</u> | <u>\$0.00</u> |

DESCRIPTION

Number Reservation

When a customer requests that a number or specific sequential numbers be reserved for their future use with additional lines, or if they expect to have telephone service in the near future and wish the number to be reserved, the above rates and charges will apply.

Personalized Number Service

When a customer within an “NXX” requests a specified sequence of numbers that may or may not spell out a specified word or abbreviation, NXX-2277 or cars, and has not been provided to another customer, the Company will provide the number at the above rates.

Printed Bill Service

Customers have access to review a detailed bill record via a web portal where customers can review & pay bills. Company will also send a printed copy of the customer bill for a monthly charge at the above rate.

SERVICE CONNECTION, MOVE AND CHANGE CHARGES

RATES

| | <u>Residence</u> | <u>Business</u> |
|--------------------------------|--------------------------------------|--------------------------------------|
| Service Order: | | |
| Initial | \$ 15.00 (SONCROC) | \$ 20.00 (SONCBOC) |
| Subsequent | 8.00 (SORESOC) | 11.00 (SOBUSOC) |
| Name and/or Number Change | 25.00 (NCHROC) | 35.00 (NCHBOC) |
| Move and Change Order | 25.00 (M&CHROC) | 35.00 (M&CHBOC) |
| Premise Visit | <u>3550.00</u> (PVRESOC) | <u>3550.00</u> (PVBUSOC) |
| Engineering Premise Visit | <u>70100.00</u> (ENGPVOC) | <u>70100.00</u> (ENGPVOC) |
| Central Office Line Connection | 25.00 (COCFROC) | 50.00 (COCFBOC) |

CONDITIONS

These charges are intended to cover the expense incurred by the Company in conjunction with the following:

- Establishment of service;
- Change in location of a service to other premises;
- Transfer of service from one customer to another;
- Change of telephone number at customer's request;
- Installation of auxiliary equipment;
- Restoral of service disconnected for nonpayment or failure to establish credit.

Charges shown are in addition to installation charges shown under other Tariff schedules.

Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor costs will be performed at direct cost to the customer.

No charges will apply under the following circumstances:

- Service to which no monthly rates apply;
- When a service move, change, or disconnection is initiated by the Company;
- To reestablish service after destruction or partial destruction of the customer's premises by means beyond the control of the customer;

When customer's name has been changed by marriage or court order;

When a change in billing address is required;
~~Public telephones installed at the initiative or option of the Company;~~

Change in number at the Company's initiative;

Disconnecting an access line;

Adding or removing a feature unless specified in the Custom Calling & Basic

Exchange Feature ~~Advanced Custom Calling Feature~~ section of the tariff.

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SERVICE CONNECTION, MOVE AND CHANGE CHARGES

DEFINITIONS

Service Order – Initial

Applicable to work done in receiving, recording and processing information necessary to execute a new customer's request for the establishment of service and credit with the company.

Service Order - Subsequent

Applicable to customer's request for additions or changes to existing service (this includes changes involving directory listings).

Central Office Line Connection

Applicable for work done in the Central Office or work involving Central Office equipment necessary to provide a network access line or make changes to an existing network access line.

If service requires work in more than one Central Office area, this charge applies for each office.

Not applicable to feature changes.

Premises Visit

Applicable if a Company employee must visit the customer's premises to move or change a service drop or standard network interface at the customer's request. Not applicable when a Company employee is on the customer's premises for any other business purpose.

Name Change

Applicable to work done to change a customer's name when billing responsibility changes. Only the Name and/or Number Change Service Order Charge will apply when there is no premise visit or central office work required.

Number Change

Applicable to work done to change a customer's telephone number at the customer's request. Subsequent Service Order Charge and Name and/or Number Change Charge apply.

Move and Change Order Charge

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request to move and change service (this includes changes involving directory listings). Central Office Line Connection Charge does not apply.

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SERVICE CONNECTION, MOVE AND CHANGE CHARGES (Cont'd)

DEFINITIONS (Cont'd)

Engineering Premise Visit

This charge is associated with engineering which allows the Company to visit the premise and/or subdivision for the purpose of estimation on aid to construction requests. One charge is applicable per subdivision. If the customer agrees to have the work performed, the charges are applied as a credit to the construction costs. On a subdivision, if the customer provides an electronic plat map, the customer will receive a \$25.00 credit to this charge.

OFF-PREMISE EXTENSION SERVICE

| RATES | Installation <u>Charge</u> | Monthly <u>Rate</u> |
|-------------------------|---|---|
| Continuous Property | Actual Cost | <u> </u> No Charge (OPE) |
| Non-Continuous Property | Applicable Applicable <u>Applicable</u> | |
| Each Location | Non-Recurring Charges | <u> </u> Access Line Rate (OPER, OPEB) |

CONDITIONS

Off-premise extension service, where the extension is located in a different building on the same continuous property as the main access line termination, may be installed by the Company. The installation charge will be negotiated between the subscriber and the Company. The subscriber is responsible for the maintenance of any subscriber owned wiring. No recurring monthly charge will apply in this situation.

Continuous property extensions are defined as those where the drop to the additional access point comes directly from the premises of the main access line termination and does not come out of the distribution cable as long as the same cable pair is used and no additional facilities are required.

When off-premise extension service is provided on Non-Continuous property, each location is treated as an access line termination and the applicable access line rates will apply at each location. Installation will be performed based on all applicable Non-Recurring service connection elements.

HELD FOR FUTURE USE

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DIRECTORY ASSISTANCE SERVICE

RATES

| | |
|---|---------------------------------|
| <u>Per each Directory Assistance Call</u> | <u>Interexchange</u> \$0.95 |
| Per each Directory Assistance Call | Carriers Filed Rates |

CONDITIONS

1. The above charge will apply to each call to a directory assistance operator requesting information for locations within the state.
2. The charge will apply regardless of whether or not the operator is able to supply the requested information.
3. A maximum of two requests for information will be allowed per directory assistance call.
4. In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this tariff, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account.
5. Company may provide directory assistance for published numbers, without charge, during regular business hours for telephone numbers not listed in the current directory.

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DIRECTORY LISTINGS

RATES

| | Monthly Rate | |
|--|---|----------------------------|
| | <u>Residence</u> | <u>Business</u> |
| Additional or Alternate Listing | \$ 1.50 (RADDL) | \$ 2.10 (BADDL) |
| Cross Reference or Duplicate | 1.00 (CXREF) | 1.00 (CXREF) |
| Extra Lines, per line | 1.00 (EXLIN) | 1.00 (EXLIN) |
| Non-Listed | 3.00 (NOLST) | 3.00 (NOLST) |
| Non-Published | 4.00 (NOPUB) | 4.00 (NOPUB) |
| Foreign Exchange | 2.10 (FEL) | 2.10 (FEL) |
| Active Law Enforcement, Judges Non-Published | NC <u>No Charge</u> (NPLAW) | |

CONDITIONS

The regulations for directory listings, as provided in this section, apply only to that section of the directory containing the regular alphabetical list of names of subscribers.

Primary Listing

One listing without charge, termed the Primary Listing, is provided as follows:

1. For each separate subscriber service. When two or more access lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
2. For each semi-public service.
3. Non-listed telephone numbers are listed in the information file for directory assistance but are not listed in the Company's directory. They will be given out upon request.
4. Non-published numbers are not listed either in the Company's directory or the information file for directory assistance and are not to be given out to anyone unless authorized by court of law or requested for public safety.
5. Public safety employees such as law enforcement officers, jail security guards, and judges may subscribe for one non-published number on each access line.

DIRECTORY LISTINGS (Cont'd)

Restrictions

Names in directory listings shall be limited to the following:

1. In connection with residence service:
 - (a) The individual names of the subscriber, or
 - (b) The individual name of a member of the subscriber's family, or
 - (c) The individual name of a permanent member of the subscriber's household,
or
 - (d) Dual (joint) listings for customers who share the same surname and reside at the same address.

2. In connection with business service.
 - (a) The individual name of the subscriber, or
 - (b) The name under which the subscriber is actually doing business, or
 - (c) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
 - (d) The individual names of the officers, partners, or employees of the subscriber, or
 - (e) The names of departments when such listings are deemed necessary from a public reference viewpoint.

The Company may require that the subscriber provide the Company with written permission for the insertion or continuance of listings. The Company may refuse to accept or may delete listings of a business that the subscriber claims to represent. The Company may refuse to accept or may delete a listing that includes the trade name of another.

Custom Calling & Basic Exchange Features CUSTOM-CALLING FEATURES (CCF)

RATES

| | |
|---|----------------|
| Basic Features Package • Pick any <i>two</i> features from the list of options. | <u>\$5.99</u> |
| Enhanced Features Package • Pick any <i>five</i> features from the list of options. | <u>\$9.99</u> |
| Premier Features Package • Includes all features available. | <u>\$14.99</u> |

(+)
(+)

| | <u>Monthly</u> | | <u>Per Usage Rate</u> | | | | |
|--|----------------|--|-----------------------|-------------|-----------------|-----------------|-------------|
| | <u>Res.</u> | <u>Bus.</u> | <u>Res.</u> | <u>Bus.</u> | <u>Res. Max</u> | <u>Bus. Max</u> | |
| <u>Automatic Callback Blocking</u> | | | - | | | | |
| <u>Automatic Callback/Continuous Redial</u> | | | <u>0.75</u> | <u>0.75</u> | <u>6.00</u> | <u>6.00</u> | |
| <u>Automatic Recall Blocking</u> | | | | | | | |
| <u>Automatic Recall/Last Call Return</u> | | | <u>0.75</u> | <u>0.75</u> | <u>6.00</u> | <u>6.00</u> | |
| <u>Call Forwarding</u> | | | | | | | |
| <u>Call Waiting/ Cancel Call Waiting (*70)</u> | | | | | | | |
| <u>Caller ID – Name and Number</u> | | | | | | | |
| <u>Caller ID – Per Line Blocking</u> | | | | | | | |
| <u>Distinctive Ringing</u> | | | | | | | |
| <u>Hot Line</u> | | Available as part of Custom Calling & Basic Exchange Feature Package | | | | | |
| <u>Intercom</u> | | | | | | | |
| <u>Long Distance Alert</u> | | | | | | | |
| <u>Remote Access Call Forwarding</u> | | | | | | | |
| <u>Remote Call Forwarding</u> | | | | | | | |
| <u>Selective Call Options</u> | | | | | | | |
| <u>Speed Calling - 30 Numbers (*75)</u> | | | | | | | |
| <u>Speed Calling - 8 Numbers (*74)</u> | | | | | | | |
| <u>Three Way Call Blocking</u> | | | | | | | |
| <u>Three Way Calling</u> | | | | <u>0.75</u> | <u>0.75</u> | <u>6.00</u> | <u>6.00</u> |
| <u>Warm Line</u> | | | | | | | |
| <u>Voice Mail</u> | | | | | | | |
| <u>Voice Mail with Online Access</u> | | | | | | | |

List of Features

| | <u>Monthly</u> | | <u>Per Usage Rate</u> | | | |
|------------------------------------|----------------|-------------|-----------------------|-------------|-----------------|-----------------|
| | <u>Res.</u> | <u>Bus.</u> | <u>Res.</u> | <u>Bus.</u> | <u>Res. Max</u> | <u>Bus. Max</u> |
| <u>Automatic Call Trace Block</u> | | | | | | |
| <u>Automatic Callback Blocking</u> | | | - | | | |

| | | | | | | |
|--|---|--|-------------|-------------|-------------|-------------|
| <u>Automatic Callback/Continuous Redial</u> | | | <u>0.75</u> | <u>0.75</u> | <u>6.00</u> | <u>6.00</u> |
| <u>Automatic Recall Blocking</u> | <u>Available as part of Custom Calling & Basic Exchange Feature Package</u> | | | | | |
| <u>Automatic Recall/Last Call Return</u> | | | <u>0.75</u> | <u>0.75</u> | <u>6.00</u> | <u>6.00</u> |
| <u>Call Forwarding</u> | | | | | | |
| <u>Call Forward Don't Answer</u> | | | | | | |
| <u>Call Forwarding Busy</u> | | | | | | |
| <u>Call Forwarding Universal Block</u> | | | | | | |
| <u>Call Trace *57 Automatic</u> | | | | | | |
| <u>Call Waiting</u> | | | | | | |
| <u>Caller ID — Name and Number</u> | | | | | | |
| <u>Caller ID — Per Call (*67) Blocking</u> | | | | | | |
| <u>Caller ID — Per Call Unblocking (*82)</u> | | | | | | |
| <u>Caller ID — Per Line Blocking</u> | | | <u>0.75</u> | <u>0.75</u> | <u>6.00</u> | <u>6.00</u> |
| <u>Cancel Call Waiting (*70)</u> | | | | | | |

Custom Calling & Basic Exchange Feature (Cont'd)

CONDITIONS

A customer is automatically provided with all of the standard services or features included in their Feature Package. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply

Custom Calling & Basic Exchange Feature Services are available only to those customers who are served from a Central Office equipped to provide such services.

Calling Name and Number Deliver, Blocking and Anonymous Caller Rejection require an additional piece of CPE equipment to fully activate features.

When a service is programmed for both Three Way Calling and Call Waiting only one of the two may be activated at any one time.

When a service is programmed for both Call Waiting and Call Forwarding only one of the two may be activated at any one time.

Selective Call Forwarding, Selective Call Rejection, Selective Call Acceptance, and Distinctive Ringing/Call Waiting provide customers with four different options for treating incoming calls (customers must subscribe to each feature to get all four options). Each feature is capable of holding a list of up to 10 directory numbers (DNS) that should receive screening treatment. Once a customer has programmed the list and turned on the feature, the switch will screen each incoming call and direct the call to the treatment specified by the feature.

For those Custom Calling Features billed on a per usage basis excluding Call Trace, a maximum amount as listed above will be billed once the per usage charges reach or exceeds the maximum.

From time to time, the Telephone Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with the purchase of another service. These offerings will be limited to certain dates and locations, and will be for limited time periods.

The installation charge will be the Subsequent Service Order Charge described in the "Service Connection and Move Change Charges" section of the tariff.

Voice mail is offered from suitably equipped central offices only. Voice mail is not offered from central offices that are not equipped to offer the service.

Voice mail is offered to residence and business subscribers and is offered as a service that can automatically answer a telephone line after a certain number of rings.

Credit for service interruption will be provided if service is interrupted for a period exceeding forty-eight (48) hours. The credit shall be the monthly amount for service divided by 30 days times the number of days that service is continually interrupted.

Custom Calling & Basic Exchange Feature (Cont'd)

CONDITIONS (Cont'd)

The Telephone Company is not responsible for lost or dropped messages. Periodically, the Telephone Company will update the software supporting voice mail service. During this period, voice mail will not be operational. This period will not exceed 48 hours; therefore, credit for service not received will not be allowed for regular software upgrades.

A subscriber has access to a voice mailbox by dialing a seven or ten digit access number followed by a personal identification code. The subscriber can then retrieve messages and save them or erase them. The subscriber can also program a personal greeting that will play when voice mail answers a telephone line.

Subscribers will be interrupted with a call waiting tone burst for as many rings as the subscriber selects for no answer forwarding. If the subscriber does not answer the call waiting tone, the second caller will be forwarded to voice mail. If a second caller calls when the subscriber is in the process of making a call, on a 3-way call, or any other type of call state where the second caller would normally receive a busy tone, the call may be forwarded to voice mail if the subscriber has subscribed to the feature.

From time to time, the Telephone Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings will be limited to certain dates and locations and will be for limited time periods. Subscribers with existing Voice Mail or Voice Mail Features cannot take advantage of promotions for these services unless specifically allowed by the terms and conditions of the promotion

Custom Calling & Basic Exchange Feature (Cont'd)

DEFINITIONS

Speed Calling - permits placing local and long-distance calls to pre-selected telephone numbers by dialing an abbreviated code. To add a number to the calling list the customer uses his own telephone.

Call Waiting - a distinctive tone informs the telephone user that another call has been placed to his line. By briefly depressing the hook switch, the user will be connected to the second caller while holding the first, subsequent depressions of the hook switch will allow the user to alternate between callers.

Three Way Calling - permits a telephone user to add a third party to an existing local or long-distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

Call Forwarding - permits transfer of all incoming calls automatically to any dialable number. The number can be selected by the customer each time Call Forwarding is activated or the call directed to the previously selected number. If the alternate location is not a free call the customer will be billed for each call forwarded.

Warm Line - after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the subscriber.

Hot Line – upon lifting the receiver, a call will be automatically placed to a predetermined number as selected by the subscriber.

Automatic Recall/Last Call Return - allows the subscriber to automatically return a call to the number of the phone that last called. By dialing the access code *69 push-button or 1169 rotary, the callback feature will automatically dial the last calling number. The feature can be deactivated by dialing *89 push-button or 1189 rotary.

Automatic Call Back/Continuous Redial - allows the subscriber who calls a busy number to dial an access code *66 push-button or 1166-rotary to be alerted, by way of a distinctive ring, when the number is no longer busy. When the user picks up their phone, they will be connected automatically to the previously busy number. To deactivate the Automatic Recall feature, the user can dial *86 on a push-button phone or 1186 on a rotary phone.

Call Forward – causes all calls attempting to terminate to a subscriber's line to be directed to an alternate line, whether the subscriber's line is busy or idle. If the alternate location is not a free call the customer will be billed for each call forwarded. The access code to activate the feature is *72 push-button or 1172 rotary. To deactivate the feature the access code is *73 push-button or 1173 rotary.

Call Forward Busy - allows a subscriber to have incoming calls forwarded to a predetermined number when the called number is busy.

Call Forward Don't Answer - allows a subscriber to have all calls forwarded to a predetermined number if the subscriber does not answer after a preset number of rings.

Custom Calling & Basic Exchange Feature (Cont'd)

DEFINITIONS (Cont'd)

Automatic Call Trace - allows a subscriber to have the last incoming number automatically traced. The results of the trace are not provided directly to the subscriber; they are output to the telephone company. The access code for this feature is *57 push-button or 1157 rotary. The company will only provide the call report to the appropriate law enforcement officials.

Manual Call Trace - allows a subscriber to request the telephone company to trace all incoming calls. This involves law enforcement entities. Customer must provide case number from police report prior to enabling this feature on their line.

Caller ID - Name and Number - allows for the automatic delivery of a calling party's name and telephone number (excludes nonpublished telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole obligation shall be to reasonably correct errors in names when notified by the customer.

The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party's name and number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling name and number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Caller ID information transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the subscriber from the number delivery services subscriber. Caller ID subscribers failing to comply with any of these conditions will have their service terminated.

Caller ID Per Call (*67) Blocking - allows a subscriber to block delivery of his/her name and number when calling someone with Caller ID capabilities (must be activated prior to each call). The activation code for this feature is *67 push-button (1167 rotary). This feature is provided free of charge to all subscribers receiving telephone service from suitably equipped central offices.

Caller ID - Per Line Blocking - provides a permanent indicator on a customer's line. Once block is established on the customer's line, the private status can be deactivated by the customer on a per call basis by dialing *82 (1182 rotary) before each call. This feature is available in conjunction with a Non-Published Listing as described elsewhere in this tariff.

DEFINITIONS (Cont'd)

Caller ID - Per Call Unblocking - allows a subscriber who has Caller ID - Per Line Blocking to unblock delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *82 (1182 rotary) before each call. This feature is provided free of charge.

Cancel Call Waiting - allows the subscriber to cancel Call Waiting before each telephone call by dialing *70 (1170 rotary). The customer may also deactivate Call Waiting during a call by flashing the switch hook and dialing *70 (1170 rotary).

Long Distance Alert - this service allows customers to identify local and long-distance calls. Different tones will distinguish the two types of calls, whether at the initial ring cycle or in the call waiting mode (if the customer has call waiting). It is not necessary to subscribe for call waiting. This feature may be toggled on/off by dialing *49 (1149 rotary).

Distinctive Ring (Secondary Directory) – this service allows the customer to add up to three additional directory numbers that have a distinctive ring when called. The additional directory numbers are incoming only. There are three types of ringing patterns available.

Intercom - This service allows an individual access line, non-complex residence or business customer to use the line as an intercom system. This feature is activated when the customer dials their own number from any station on the line, receives a busy signal and hangs up. Upon hanging up, all stations on the line will ring. Two or more stations may speak over the intercom line.

Priority Call (Customer Programmed Distinctive Ring/Call Waiting) – This service allows customer to identify specific callers with a distinct ring or call waiting tone (if the customer has Call Waiting). The customer must preprogram a list of up to ten numbers. This feature may be toggled on/off by dialing *61 push-button (1161 rotary).

Remote Call Forwarding - allows a subscriber to have incoming calls forwarded to another number. This service is not programmable by the subscriber, it is a fixed feature. Applicable Service Order Fees and Central Office Line Connection Charge will apply when adding or modifying this feature.

Remote Access Call Forwarding - A function that allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number.

Selective Call Acceptance - allows subscribers to specify a list of numbers from which they are willing to accept calls. Calls from numbers not contained on the list are routed to an appropriate announcement. The access code for this feature is *64 push-button (1164 rotary) and is used to add or delete numbers from the list of acceptable calls. Applicable Service Order charge applies when Company is required to manually program a number into a subscriber's list.

Selective Call Forwarding - permits the subscriber to create a list of calling numbers that are to be forwarded. If a call is received from a Directory Number on the screening list, the call is forwarded to the designated forward-to number. All other calls are treated normally. The access code for this feature is *63 push-button (1163 rotary). Applicable Service Order charge applies when Company is required to manually program a number into a subscriber's list.

DEFINITIONS (Cont'd)

Selective Call Screening - This service allows the subscriber to have special calling restrictions placed on their line. This feature is set up and maintained by the Company. A central office line connection charge will apply as listed above.

Selective Call Rejection – This option allows a subscriber to selectively reject incoming calls from a limited set of up to 10 previously identified numbers. The numbers to be rejected are built into a list created and maintained by the subscriber. If one of these numbers calls, the caller receives an announcement saying this person is not accepting calls at that time. Applicable Service Order charge applies when Company is required to manually program a number into a subscriber's list.

Simultaneous Ring – Limit of 5 Numbers – This feature allows an incoming call to simultaneously ring all members of a user defined Sim ring group. The group contains a single pilot number and up to four non-pilot members. The first notified number that answers is connected to the call and all other numbers stop ringing. The feature can be toggled on/off by dialing *88 push-button (1188 rotary). Sim ring is not compatible with some features.

Three Way Call Blocking – This feature will prevent the subscriber from using Usage Sensitive Three Way Calling.

Voice Mail - a service using electronic receiving and storing capabilities to receive calls directed to it and store information offered by the caller.

Paging – notifies the customer that a message is waiting by notifying the customer's pager (Local or toll free call only).

Tree Mailbox – this feature allows the subscriber to set up multiple mailboxes tied to the Primary Voice Mail Box. The incoming caller will hear a menu option prompting them to select a mailbox. A subscriber can set up a maximum of five mailboxes.

E-mail – This feature encapsulates the voice mail in a .wav file and e-mails the file to the subscriber's e-mail address. The subscriber can then access the voice message from their e-mail or voice mailbox.

Shared Mailbox – This feature allows multiple access lines to share the same voice mailbox. The monthly rate is charged on each additional access line associated with the shared mailbox.

ADVANCED CUSTOM CALLING FEATURES (ACCF)

RATES

| | Monthly Rate | | Per Usage Rate | | | |
|--|-------------------------|-------------------------|------------------|------------------|-------------------|-------------------|
| | Res. | Bus. | Res. | Bus. | Res. Max. | Bus. Max. |
| Advanced Custom Calling Features (ACCF) | | | | | | |
| Automatic Callback/Continuous Redial | \$3.50 (ACB) | \$3.50 (ACB) | \$.75 | \$.75 | \$6.00 | \$6.00 |
| Automatic Callback Blocking | N/C (DACB) | N/C (DACB) | | | | |
| Automatic Recall/Last Call Return | 3.00 (AR) | 3.00 (AR) | .75 | .75 | 6.00 | 6.00 |
| Automatic Recall Blocking | N/C (DAR) | N/C (DAR) | | | | |
| Call Forward Don't Answer | 2.00 (CFDAR) | 3.00 (CFDAB) | | | | |
| Call Forwarding Busy | 3.00 (CFBLR) | 4.00 (CFBLB) | | | | |
| Call Forwarding Universal Block | N/C (DCFW) | N/C (DCFW) | | | | |
| Caller ID Name and Number | 6.95 (CALID) | 6.95 (CALID) | | | | |
| Caller ID Per Call (*67) Blocking | N/C | N/C | | | | |
| Caller ID Per Line Blocking | N/C (CALBK) | N/C (CALBK) | | | | |
| Caller ID Per Call Unblocking (*82) | N/C | N/C | | | | |
| Cancel Call Waiting (*70) | N/C | N/C | | | | |
| Call Trace *57 Automatic (CLTPUOC) | | | 2.00 | 2.00 | | |
| Automatic Call Trace Block | N/C (DCLT) | N/C (DCLT) | | | | |
| Distinctive Ringing | 7.45 (SDNT) | 7.45 (SDNT) | | | | |
| Long Distance Alert | 3.50 (LDSA+) | 3.50 (LDSA+) | | | | |
| Remote Access Call Forwarding | 6.95 (CFRA) | 6.95 (CFRA) | | | | |
| Remote Call Forwarding | 8.50 (RCF) | 8.50 (RCF) | | | | |
| Selective Call Acceptance | 2.00 (SCAR) | 3.50 (SCAB) | | | | |
| Selective Call Forwarding | 3.50 (SCF) | 3.50 (SCF) | | | | |
| Selective Call Rejection | 4.50 (SCRJ) | 4.50 (SCRJ) | | | | |
| Selective Call Screening | 2.50 (SCS) | 2.50 (SCS) | | | | |
| Three Way Call Blocking | N/C (D3WC) | N/C (D3WC) | | | | |
| Usage Sensitive Three Way Calling | | | .75 | .75 | 6.00 | 6.00 |
| Intereom | 1.50 (INT) | 1.50 (INT) | | | | |
| Priority Call | 3.50 (DRCW) | 3.50 (DRCW) | | | | |
| Simultaneous Ring (Limit 5) | 5.00 (SIMRG) | 5.00 (SIMRG) | | | | |
| Feature Packages | | | | | | |
| Basic Choice Package | 9.95 (BCP) | 9.95 (BCP) | | | | |
| Basic Value Package | 9.95 (BVP) | 9.95 (BVP) | | | | |
| Essential Choice Package | 9.95 (BESP) | 9.95 (BESP) | | | | |
| Enhanced Choice Package | 9.95 (BECP) | 9.95 (BECP) | | | | |
| Basic Choice Plus Package | 13.95 (BCPP) | 13.95 (BCPP) | | | | |

Held For Future Use

ADVANCED CUSTOM CALLING FEATURES (ACCF)

RATES

| | Monthly Rate | | Per Usage Rate | | |
|-------------|--------------|------|----------------|------|-------------|
| | Res. | Bus. | Res. | Bus. | Res. |
| <u>Bus.</u> | | | | | <u>Max.</u> |
| | | | | | <u>Max.</u> |

Advanced Custom Calling Features (ACCF) (Cont'd)

| | | | | | |
|--|--|--|--------------------------|-------------------------|--------------------------|
| Res. Premier Choice Package | | | | | |
| 1st Line | | | 18.95 (PRMCH) | | |
| Res. Premier Choice Package | | | | | |
| Additional Line | | | 15.95 (PRMAL) | | |
| Business Premier Choice Package | | | | | 21.95 (PRMBC) |
| Teen/Roommate Package | | | | | |
| 1st Line | | | 7.95 (TNPk1) | | |
| Teen/Roommate Package | | | | | |
| Additional Line | | | 5.95 (TNPkG) | | |
| Office Package 1st Line | | | 9.95 (OFPk1) | 9.95 (OFPk1) | |
| Office Package Additional Line | | | 7.95 (OFPkG) | 7.95 (OFPkG) | |

Held For Future Use

Custom Calling & Basic Exchange Feature~~ADVANCED CUSTOM CALLING FEATURES~~
(ACCF) (~~Continued~~Cont'd)

CONDITIONS

- ~~1. Advanced Custom Calling Features are available only to those subscribers who are served from a Central Office equipped to provide such services.~~
- ~~2. Calling Name and Number Deliver, Blocking and Anonymous Caller Rejection require an additional piece of CPE equipment to fully activate features.~~
- ~~3. Selective Call Forwarding, Selective Call Rejection, Selective Call Acceptance, and Distinctive Ringing/Call Waiting provide customers with four different options for treating incoming calls (customers must subscribe to each feature to get all four options). Each feature is capable of holding a list of up to 10 directory numbers (DNS) that should receive screening treatment. Once a customer has programmed the list and turned on the feature, the switch will screen each incoming call and direct the call to the treatment specified by the feature.~~
- ~~4. For those Advanced Custom Calling Features billed on a per usage basis excluding Call Trace, a maximum amount as listed above will be billed once the per usage charges reach or exceeds the maximum.~~

OBLIGATION OF COMPANY AND SUBSCRIBER

1. Limitation of Obligation with Respect to Privacy Concerns

The Company shall be held harmless by the subscriber in cases where the subscriber's telephone number is transmitted via the Caller ID Feature to another subscriber who subscribes to that service, and the subscriber has not blocked the transmission of his telephone number.

2. Obligation of the Subscriber

Under no circumstances should any subscriber to the Caller ID ~~Advanced Custom Calling Feature~~ use telephone numbers delivered to him for purposes of marketing any service, or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID service include:

“billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction.”

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Custom Calling & Basic Exchange Feature ~~ADVANCED CUSTOM CALLING FEATURES~~
(ACCF) (Continued)

OBLIGATION OF COMPANY AND SUBSCRIBER (Cont'd)

Caller ID information can be used only to market goods and services to existing customers, and only to market goods and services to existing customers that are directly related to those the existing customer already uses.

Notification of illegal procedures having been given herein, the Company shall be held harmless by all parties in cases where subscribers of the Company use this information in an unauthorized manner, as described above.

3. A subscriber's non-published number will not be transmitted via Caller ID to called parties, unless the subscriber dials *82 before dialing the called party (~~1182 on a rotary telephone~~). *82 removes the per call blocking feature of Caller ID.
4. A subscriber has the ability to activate Caller ID Per Call Blocking as described below.

DEFINITIONS

~~Automatic Recall/Last Call Return~~ allows the subscriber to automatically return a call to the number of the phone that last called. By dialing the access code *69 push button or 1169 rotary, the callback feature will automatically dial the last calling number. The feature can be deactivated by dialing *89 push button or 1189 rotary.

~~Automatic Call Back/Continuous Redial~~ allows the subscriber who calls a busy number to dial an access code *66 push button or 1166 rotary to be alerted, by way of a distinctive ring, when the number is no longer busy. When the user picks up their phone, they will be connected automatically to the previously busy number. To deactivate the Automatic Recall feature, the user can dial *86 on a push button phone or 1186 on a rotary phone.

~~Call Forward~~ causes all calls attempting to terminate to a subscriber's line to be directed to an alternate line, whether the subscriber's line is busy or idle. If the alternate location is not a free call the customer will be billed for each call forwarded. The access code to activate the feature is *72 push button or 1172 rotary. To deactivate the feature the access code is *73 push button or 1173 rotary.

~~Call Forward Busy~~ allows a subscriber to have incoming calls forwarded to a predetermined number when the called number is busy.

~~Call Forward Don't Answer~~ allows a subscriber to have all calls forwarded to a predetermined number if the subscriber does not answer after a preset number of rings.

~~ADVANCED Custom Calling & Basic Exchange Feature~~ CUSTOM CALLING FEATURES
(ACCF) (Continued) Held For Future Use

DEFINITIONS (Continued)

- ~~Automatic Call Trace~~ allows a subscriber to have the last incoming number automatically traced. The results of the trace are not provided directly to the subscriber; they are output to the telephone company. The access code for this feature is *57 push button or 1157 rotary. The company will only provide the call report to the appropriate law enforcement officials.
- ~~Manual Call Trace~~ allows a subscriber to request the telephone company to trace all incoming calls. This involves law enforcement entities. Customer must provide case number from police report prior to enabling this feature on their line.
- ~~Caller ID Name and Number~~ allows for the automatic delivery of a calling party's name and telephone number (excludes nonpublished telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.
- ~~The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole obligation shall be to reasonably correct errors in names when notified by the customer.~~
- ~~The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party's name and number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling name and number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.~~
- ~~Caller ID information transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the subscriber from the number delivery services subscriber. Caller ID subscribers failing to comply with any of these conditions will have their service terminated.~~

~~Held For Future Use Custom Calling & Basic Exchange Feature~~ ADVANCED CUSTOM
CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Cont'd)

- ~~— Caller ID Per Call (*67) Blocking — allows a subscriber to block delivery of his/her name and number when calling someone with Caller ID capabilities (must be activated prior to each call). The activation code for this feature is *67 push button (1167 rotary). This feature is provided free of charge to all subscribers receiving telephone service from suitably equipped central offices.~~
- ~~— Caller ID Per Line Blocking — provides a permanent indicator on a customer's line. Once block is established on the customer's line, the private status can be deactivated by the customer on a per call basis by dialing *82 (1182 rotary) before each call. This feature is available in conjunction with a Non-Published Listing as described elsewhere in this tariff.~~
- ~~— Caller ID Per Call Unblocking — allows a subscriber who has Caller ID Per Line Blocking to unblock delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *82 (1182 rotary) before each call. This feature is provided free of charge.~~
- ~~— Cancel Call Waiting — allows the subscriber to cancel Call Waiting before each telephone call by dialing *70 (1170 rotary). The customer may also deactivate Call Waiting during a call by flashing the switch hook and dialing *70 (1170 rotary).~~
- ~~— Long Distance Alert — this service allows customers to identify local and long distance calls. Different tones will distinguish the two types of calls, whether at the initial ring cycle or in the call waiting mode (if the customer has call waiting). It is not necessary to subscribe for call waiting. This feature may be toggled on/off by dialing *49 (1149 rotary).~~
- ~~— Distinctive Ring (Secondary Directory) — this service allows the customer to add up to three additional directory numbers that have a distinctive ring when called. The additional directory numbers are incoming only. There are three types of ringing patterns available.~~

Held For Future Use Custom Calling & Basic Exchange Feature ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

~~Intercom~~—This service allows an individual access line, non-complex residence or business customer to use the line as an intercom system. This feature is activated when the customer dials their own number from any station on the line, receives a busy signal and hangs up. Upon hanging up, all stations on the line will ring. Two or more stations may speak over the intercom line.

~~Priority Call (Customer Programmed Distinctive Ring/Call Waiting)~~—This service allows customer to identify specific callers with a distinct ring or call waiting tone (if the customer has Call Waiting). The customer must preprogram a list of up to ten numbers. This feature may be toggled on/off by dialing *61 push button (1161 rotary).

~~Remote Call Forwarding~~—allows a subscriber to have incoming calls forwarded to another number. This service is not programmable by the subscriber, it is a fixed feature. Applicable Service Order Fees and Central Office Line Connection Charge will apply when adding or modifying this feature.

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~~Remote Access Call Forwarding~~—A function that allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number.

~~Selective Call Acceptance~~—allows subscribers to specify a list of numbers from which they are willing to accept calls. Calls from numbers not contained on the list are routed to an appropriate announcement. The access code for this feature is *64 push button (1164 rotary) and is used to add or delete numbers from the list of acceptable calls. Applicable Service Order charge applies when Company is required to manually program a number into a subscriber's list.

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~~Selective Call Forwarding~~—permits the subscriber to create a list of calling numbers that are to be forwarded. If a call is received from a Directory Number on the screening list, the call is forwarded to the designated forward-to number. All other calls are treated normally. The access code for this feature is *63 push button (1163 rotary). Applicable Service Order charge applies when Company is required to manually program a number into a subscriber's list.

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~~Selective Call Screening~~—This service allows the subscriber to have special calling restrictions placed on their line. This feature is set up and maintained by the Company. A central office line connection charge will apply as listed above.

~~Held For Future Use Custom Calling & Basic Exchange Feature~~ ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

~~— Selective Call Rejection — This option allows a subscriber to selectively reject incoming calls from a limited set of up to 10 previously identified numbers. The numbers to be rejected are built into a list created and maintained by the subscriber. If one of these numbers calls, the caller receives an announcement saying this person is not accepting calls at that time. Applicable Service Order charge applies when Company is required to manually program a number into a subscriber's list.~~

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~~— Simultaneous Ring Limit of 5 Numbers — This feature allows an incoming call to simultaneously ring all members of a user defined Sim ring group. The group contains a single pilot number and up to four non-pilot members. The first notified number that answers is connected to the call and all other numbers stop ringing. The feature can be toggled on/off by dialing *88 push button (1188 rotary). Sim ring is not compatible with some features.~~

~~— Three Way Call Blocking — This feature will prevent the subscriber from using Usage Sensitive Three Way Calling.~~

Custom Calling & Basic Exchange Feature ~~ADVANCED CUSTOM CALLING FEATURES~~
(ACCF) ~~(Cont'd)~~(Continued)

~~PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~A. Custom Calling & Basic Exchange Feature Packages Basic Feature Packages~~

~~1. Description~~

~~Custom Calling & Basic Feature Packages are optional packages available to residential and business customers in conjunction with an additional or individual flat rate access line. Customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

- ~~a. Basic Choice Package~~
- ~~• Basic Voice Mail~~
 - ~~• Call Waiting (includes Call Waiting ID)~~
 - ~~• Caller ID Name and Number~~
 - ~~• Call Forwarding~~

- ~~b. Essential Choice Package~~
- ~~• Caller ID~~
 - ~~• Call Waiting~~
 - ~~• 3-Way Calling~~
 - ~~• Last Call Return~~

- ~~c. Basic Value Package~~
- ~~• Caller ID~~
 - ~~• Call Waiting~~
 - ~~• Call Forward~~
 - ~~• Speed Calling~~

- ~~d. Enhanced Choice Package~~
- ~~• Caller ID~~
 - ~~• Call Forwarding~~
 - ~~• Enhanced Voice Mail~~

~~2. Terms and Conditions~~

~~A customer is automatically provided with all of the standard services or features included in their Basic Feature Package. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.~~

2. Rates

| | |
|--|-----------------------|
| <u>Basic Features Package</u> — <u>Pick any two features from the list of options.</u> | <u>\$5.99</u> |
| <u>Enhanced Features Package</u> — <u>Pick any five features from the list of options.</u> | <u>\$9.99</u> |
| <u>Premier Features Package</u> — <u>Includes all features available.</u> | <u>\$14.99</u> |

List of Features

- | | |
|---|--|
| <u>Automatic Call Trace Block</u> | <u>Remote Access Call Forwarding</u> |
| <u>Automatic Callback Blocking</u> | <u>Remote Call Forwarding</u> |
| <u>Automatic Callback/Continuous Redial</u> | <u>Selective Call Acceptance</u> |
| <u>Automatic Recall Blocking</u> | <u>Selective Call Forwarding</u> |
| <u>Automatic Recall/Last Call Return</u> | <u>Selective Call Rejection</u> |
| <u>Call Forwarding</u> | <u>Selective Call Screening</u> |
| <u>Call Forward Don't Answer</u> | <u>Speed Calling—30 Numbers (*75)</u> |
| <u>Call Forwarding Busy</u> | <u>Speed Calling—8 Numbers (*74)</u> |
| <u>Call Forwarding Universal Block</u> | <u>Three Way Call Blocking</u> |
| <u>Call Trace *57 Automatic</u> | <u>Three Way Calling</u> |
| <u>Call Waiting</u> | <u>Three Way Calling Usage Sensitive</u> |
| <u>Caller ID—Name and Number</u> | <u>Warm Line</u> |
| <u>Caller ID—Per Call (*67) Blocking</u> | <u>Voice Mail</u> |
| <u>Caller ID—Per Call Unblocking (*82)</u> | |

3. Terms and Conditions

A customer is automatically provided with all of the standard services or features included in their Feature Package. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply

~~ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)~~

~~PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~A. Basic Feature Packages (Cont'd)~~

~~3. Rates and Charges~~

- ~~a. The rates and charges are in addition to all rates and charges for the associated underlying service.~~
- ~~b. Existing Basic Feature Package customers cannot take advantage of promotions for Basic Feature Packages or any of the services/features specified in A.1. preceding, unless specifically allowed by the terms and conditions of the promotion.~~
- ~~c. Where a Basic Feature Package is provided in association with the installation of a new residence individual line flat service or the move of a residence individual line flat rate service from one location to another, normal nonrecurring charges associated with the line shall apply.~~

~~B. Basic Choice Plus Package~~

~~1. Description~~

~~Basic Choice Plus Package is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

- ~~• Basic Voice Mail~~
- ~~• Call Waiting~~
- ~~• Caller ID Name and Number~~
- ~~• Auto Call Back/Continuous Redial~~
- ~~• Automatic Recall/Last Call Return~~
- ~~• Three-Way Calling~~
- ~~• Priority Call~~
- ~~• Speed Dialing (8)~~

Held for Future Use

~~ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)~~

~~PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~B. Basic Choice Plus Package (Cont'd)~~

~~2. Terms and Conditions~~

~~A customer is automatically provided with all of the standard services or features included in the Basic Choice Plus Package. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.~~

~~3. Rates and Charges~~

~~a. The rates and charges are in addition to all rates and charges for the associated underlying service.~~

~~b. Existing Basic Choice Plus Package customers cannot take advantage of promotions for Basic Choice Plus Package or any of the services/features specified in B.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~

~~c. Where Basic Choice Plus Package is provided in association with the installation of a new residence individual line flat service or the move of a residence individual line flat rate service from one location to another, normal nonrecurring charges associated with the line shall apply.~~

~~C. Residential Premier Choice Package—1st Line~~

~~1. Description~~

~~Residential Premier Choice Package—1st Line is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

- ~~• Basic Voice Mail~~
- ~~• Call Forwarding~~

(D)

Held for Future Use

~~ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)~~

(T)

~~PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~C. Residential Premier Choice Package 1st Line (Cont'd)~~

~~1. Description (Cont'd)~~

- ~~• Selective Call Rejection~~
- ~~• Call Waiting~~
- ~~• Call Waiting ID~~
- ~~• Caller ID Name and Number~~
- ~~• Automatic Call Back/Continuous Redial~~
- ~~• Automatic Recall/ Last Call Return~~
- ~~• Long Distance Alert~~
- ~~• Selective Call Forwarding~~
- ~~• Speed Calling 8 Number~~
- ~~• Speed Calling 30 Number~~
- ~~• Three way Calling~~

(T)

Held for Future Use

~~ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)~~

~~PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~D. Residential Premier Choice Package—Additional Line~~

~~1. Description~~

~~Residential Premier Choice Package—Additional Line is a package of features available to residential customers in conjunction with a second or any additional individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

- ~~• Basic Voice Mail~~
- ~~• Call Forwarding~~
- ~~• Call Rejection~~
- ~~• Call Waiting~~
- ~~• Call Waiting ID~~
- ~~• Caller ID—Name and Number~~
- ~~• Automatic Call Back/Continuous Redial~~
- ~~• Automatic Recall/ Last Call Return~~
- ~~• Long Distance Alert~~
- ~~• Selective Call Forwarding~~
- ~~• Speed Calling—8 Number~~
- ~~• Speed Calling—30 Number~~
- ~~• Three way Calling~~

~~2. Terms and Conditions~~

~~A customer is automatically provided with all of the standard services or features included in the Residential Premier Choice Package—Additional Line. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.~~

Held for Future Use

~~ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)~~

~~PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~D. Residential Premier Choice Package—Additional Line (Cont'd)~~

~~3. Rates and Charges~~

- ~~a. The rates and charges are in addition to all rates and charges for the associated underlying service.~~
- ~~b. Existing Residential Premier Choice Package—Additional Line customers cannot take advantage of promotions for Residential Premier Choice Package—Additional Line or any of the services/features specified in D.1. preceding, unless specifically allowed by the terms and conditions of the promotion.~~
- ~~c. Where Residential Premier Choice Package—Additional Line is provided in association with the installation of a new residence individual line flat service or the move of a residence individual line flat rate service from one location to another, the normal nonrecurring charges associated with the installation or the move of the line will apply.~~

Held for Future Use

~~ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)~~

~~PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~E. Business Premier Choice Package~~

~~1. Description~~

~~Business Premier Choice Package is a package of features available to one, two, and three line business customers in conjunction with network access line service. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

- ~~• Basic Voice Mail~~
- ~~• Call Forwarding~~

- ~~• Call Waiting~~
- ~~• Call Waiting ID~~
- ~~• Caller ID Name and Number~~
- ~~• Automatic Call Back/ Continuous Redial~~
- ~~• Terminal Hunting~~
- ~~• Last Call Return~~
- ~~• Long Distance Alert~~
- ~~• Selective Call Forwarding~~
- ~~• Speed Call 8 Number~~
- ~~• Speed Call 30 Number~~
- ~~• Three Way Calling~~

~~(D)~~

~~(T)~~

Held for Future Use

~~ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)~~

~~PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~E. Business Premier Choice Package (Cont'd)~~

~~2. Terms and Conditions~~

- ~~a. A customer is automatically provided with all of the standard services or features included in the Business Premier Choice Package. All terms and conditions specified elsewhere apply for the respective services/features requested as part of this service.~~
- ~~b. Existing Business Premier Choice Package customers cannot take advantage of promotions for Business Premier Choice Package or any of the services/features specified, unless specifically allowed by the terms and conditions of the promotion.~~
- ~~c. Business Premier Choice Package is subject to a minimum billing period of one month.~~
- ~~d. The Company may withdraw this offering to customers at any time with appropriate notice.~~

~~3. Rates and Charges~~

- ~~a. The rates and charges are in addition to all rates and charges for the associated underlying service.~~
- ~~b. Normal nonrecurring charges associated with the line apply where Business Premier Choice Package is provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another.~~

Held for Future Use

~~ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)~~

~~PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~F. Additional Feature Packages~~

~~1. Description~~

~~a. Additional Feature Packages are optional packages available to residence and/or business customers with an additional or individual flat rate access line. Additional Feature Packages offer the customer a choice of subscribing to either Teen/Roommate Package or Office Package as described below.~~

~~(1) Teen/Roommate Package Residential Only~~

- ~~• Call Waiting~~
- ~~• Three Way Calling~~
- ~~• Last Call Return~~

~~(2) Office Package Residential or Business~~

- ~~• Caller ID Name and Number~~
- ~~• Call Forwarding~~
- ~~• Three Way Calling~~
- ~~• Priority Call~~

~~2. Terms and Conditions~~

~~a. The rates and charges are in addition to all rates and charges for the associated underlying service.~~

~~b. All terms and conditions specified elsewhere for the respective services/features shall apply.~~

~~c. A customer is automatically provided with all of the standard services or features included in the Additional Feature Packages.~~

~~d. Only one package will be provided per line.~~

Held for Future Use

Held for Future Use
VOICE MAIL SERVICE

| <u>RATES</u> | <u>Monthly</u> |
|---|-------------------------------|
| | <u>Rate</u> |
| <u>Basic</u> | <u>\$5.95 (VMB)</u> |
| <u>One 1-minute greeting message</u> | |
| <u>Ten 1-minute incoming messages</u> | |
| <u>Storage on new and old messages 7 days</u> | |
| <u>Call Forward Don't Answer</u> | |
| <u>Enhanced</u> | <u>\$7.95 (VME)</u> |
| <u>One 2-minute greeting message</u> | |
| <u>Twenty 1-minute incoming messages</u> | |
| <u>Storage on new and old messages 10 days</u> | |
| <u>Call Forward Don't Answer</u> | |
| <u>Call Forward Busy</u> | |
| <u>Premier</u> | <u>\$9.95 (VMP)</u> |
| <u>One 2-minute greeting message</u> | |
| <u>Twenty 2-minute incoming messages</u> | |
| <u>Storage on new and old messages 14 days</u> | |
| <u>Call Forward Don't Answer</u> | |
| <u>Call Forward Busy</u> | |
| <u>Shared Mailbox</u> | |
| <u>Special Features</u> | |
| <u>Paging Local or toll free # only</u> | <u>\$2.00 (VMPG)</u> |
| <u>Tree Mailbox — Max of 5 mailboxes</u> | <u>\$1.50 per box (VMTRE)</u> |
| <u>Fax Package</u> | <u>\$3.95 (FNT)</u> |
| <u>E-mail (deliver voice mail message to customer's e-mail)</u> | <u>\$2.00 (VMEMA)</u> |
| <u>Shared Mailbox</u> | <u>\$1.00 (VMSHA)</u> |

CONDITIONS

- Voice mail is offered from suitably equipped central offices only. Voice mail is not offered from central offices that are not equipped to offer the service.
- Voice mail is offered to residence and business subscribers and is offered as a service that can automatically answer a telephone line after a certain number of rings.
- Credit for service interruption will be provided if service is interrupted for a period exceeding forty-eight (48) hours. The credit shall be the monthly amount for service divided by 30 days times the number of days that service is continually interrupted.

Held for Future Use

~~VOICE MAIL SERVICE (Continued)~~

- ~~— The Telephone Company is not responsible for lost or dropped messages. Periodically, the Telephone Company will update the software supporting voice mail service. During this period, voice mail will not be operational. This period will not exceed 48 hours; therefore, credit for service not received will not be allowed for regular software upgrades.~~
- ~~— A subscriber has access to a voice mailbox by dialing a seven or ten digit access number followed by a personal identification code. The subscriber can then retrieve messages and save them or erase them. The subscriber can also program a personal greeting that will play when voice mail answers a telephone line.~~
- ~~— Subscribers will be interrupted with a call waiting tone burst for as many rings as the subscriber selects for no answer forwarding. If the subscriber does not answer the call waiting tone, the second caller will be forwarded to voice mail. If a second caller calls when the subscriber is in the process of making a call, on a 3-way call, or any other type of call state where the second caller would normally receive a busy tone, the call may be forwarded to voice mail if the subscriber has subscribed to the feature.~~
- ~~— From time to time, the Telephone Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings will be limited to certain dates and locations and will be for limited time periods. Subscribers with existing Voice Mail or Voice Mail Features cannot take advantage of promotions for these services unless specifically allowed by the terms and conditions of the promotion.~~

DEFINITIONS

- ~~— Voice Mail— a service using electronic receiving and storing capabilities to receive calls directed to it and store information offered by the caller.~~
- ~~— Paging— notifies the customer that a message is waiting by notifying the customer's pager (Local or toll free call only).~~
- ~~— Tree Mailbox— this feature allows the subscriber to set up multiple mailboxes tied to the Primary Voice Mail Box. The incoming caller will hear a menu option prompting them to select a mailbox. A subscriber can set up a maximum of five mailboxes.~~
- ~~— E-mail— This feature encapsulates the voice mail in a .wav file and e-mails the file to the subscriber's e-mail address. The subscriber can then access the voice message from their e-mail or voice mailbox.~~
- ~~— Shared Mailbox— This feature allows multiple access lines to share the same voice mailbox. The monthly rate is charged on each additional access line associated with the shared mailbox.~~

CENTREX SERVICE

RATES

| | | | | |
|--|-----------------|-----------------|--------------|-----|
| Full Service Centrex | | | Monthly Rate | (T) |
| Per Line: | Non Recurring | Residence | Business | (N) |
| Initial Set-Up for a Centrex Line | \$100.00 | | | |
| Individual | | | | |
| Call Hold | \$ 3.00 (CHD) | \$ 3.00 (CHD) | | |
| Call Pick Up | \$ 3.00 (CPU) | \$ 3.00 (CPU) | | |
| Call Pick Up Directed | \$ 2.00 (DCPUR) | \$ 3.00 (DCPUB) | | |
| Do Not Disturb | \$ 2.00 (DNDR) | \$ 3.00 (DNDB) | | |
| Make Busy | \$ 2.00 (MBZR) | \$ 3.00 (MBZB) | | |
| Conference Calling | \$ 4.00 (CONFR) | \$ 5.00 (CONFB) | | |
| Call Forwarding Busy | \$ 3.00 (CFBLR) | \$ 4.00 (CFBLB) | | (N) |
| Call Transfer | \$ 6.00 (CXR) | \$ 6.00 (CXR) | | |

| | | |
|------------------------------------|-----------------|------------------|
| Full Service Centrex | Monthly | Non Recurring |
| Per Line | Rate | Rate |
| Package 1 Choose up to 10 Features | \$10.00 (IBN10) | \$100.00 (IBNS1) |
| Package 2 Choose up to 25 Features | \$20.00 (IBN25) | \$100.00 (IBNS2) |
| Package 3 Choose up to 35 Features | \$25.00 (IBN35) | \$110.00 (IBNS3) |
| Package 4 Choose up to 45 Features | \$30.00 (IBN45) | \$120.00 (IBNS4) |

1. These rates, as listed above, are in addition to the Network Access Line Service rates listed elsewhere in the tariff.
2. When Centrex Service is provided, any manual operations at the customer's premises are performed by the subscriber at their expense or for the subscriber by the Company on an actual cost basis.

Upon request, the Company will correct a failure caused by customer initiated software changes, will update software records, or make subsequent line and/or feature additions on an actual cost basis.
3. The charge for Initial Set Up for a Centrex Line applies only if a customer initially orders individual features rather than a feature package.
4. If a customer chooses a feature package when initially setting up a line, only the applicable non-recurring rate for the package will apply.
5. The Central Office Line Connection Charge as specified elsewhere in this tariff applies when adding individual features on an established Centrex Line.
6. The Central Office Line Connection Charge as specified elsewhere in this tariff is not applicable to the initial set-up of a Centrex Line.

Held for Future Use

CENTREX SERVICE (Continued)

FEATURES

~~Full Service Centrex Features~~

| | |
|---|---|
| Account Code Capability | Convenience Dialing |
| Alternate Answering | Dialing Access to Private Facilities |
| Call Flip Flop | Distinctive Ringing |
| Call Forwarding | Do Not Disturb |
| (Busy, All, No Answer, Within Group) | Flexible Intercept |
| Call Hold | Hunting Terminal (Pilot) |
| Call Park | Intercom |
| Call Pickup | Last Number Redial |
| Caller ID | Make Busy (Terminal/Group) |
| Combined Dial Pulse DTMF Lines | Music on Hold |
| Direct inward dialing | Paging Access |
| Direct outward dialing | Single Digit Dialing |
| Station to Station dialing | Speed Calling Individual (Short) |
| Call Transfer (DID TO DOD) | Station Transfer Security |
| Call Waiting | Stop Hunt |
| Cancel Call Waiting | Three Way Calling |
| Consultation Hold | Wake up Reminder |
| Dial Access to Attendant | Station to Station dialing |
| Automatic Call Back (Station, Trunk Camp on) | Authorization Codes |
| Call Diversion to Attendant | Automatic Route Selection |
| Data Line Security | Call Waiting (Originating) |
| Dictation Access and Control | Custom Dialed Account Recording |
| FX Facilities Access | Directed Call Pickup |
| Fully Restricted Service | Executive Busy Override |
| Hunting (Regular, Circular, Preferential) | Expensive Route Warning Tone |
| Night Service (Fixed, Flexible) | Hunting (Uniform Call Distribution) |
| Speed Calling Group | Off Hook Queuing |
| Toll Restricted Service | Remote Access to Business Group Features |
| Speed Calling Individual (Long) | Station Message Detail Recording |
| Time of Day Routing | Automatic Dial (AUD) |

(T)

Held for Future Use

~~CENTREX SERVICE (Continued)~~

~~CONDITIONS~~

- ~~— Centrex is a central office based telephone system allowing multiple users at a customer premise the ability to receive and make both intercom calls within the system and other calls outside the system. The Company will provide Centrex service only from central offices capable of providing the service.~~
- ~~— A Centrex system can consist of 2 to 200 lines. Each user will have his or her own line, which will also have an extension number assigned to it for abbreviated intercom dialing.~~
- ~~— Features are ordered per Centrex line. Most CLASS features are available with Centrex. The rates and charges shown in this section apply to Centrex users. Other services, not listed in this section, as provided for in the tariffs of the Company, may be furnished in connection with this service at the rates specified in those tariffs.~~
- ~~— Centrex systems require twenty business days to install. After installation, most feature changes require five days to complete.~~
- ~~— Centrex is billed on a per line and per feature package basis. Centrex charges are in addition to usage sensitive charges.~~
- ~~— If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Centrex service are provided by and remain the property of the Company.~~
- ~~— The Company will furnish one alphabetical Centrex and one classified directory listing on a per Centrex Service summary business account, without charge. In addition, the Company will furnish one alphabetical listing for each individual Centrex number, without charge. Additional listings are offered subject to the provisions set forth in this tariff.~~
- ~~— Each request for establishment of a Centrex system must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting non-recoverable labor and material costs.~~

Held for Future Use

~~CENTREX SERVICE (Continued)~~

~~CONDITIONS (Continued)~~

- ~~1. Suitable space includes provisions for atmospheric control, which encompasses the following environmental requirements: (1) Dust free, (2) controlled temperatures ranging from 50 degrees to 86 degrees Fahrenheit, with consideration given to heat loss and/or gain of the equipment, and (3) relative humidity of 20% minimum and 55% maximum.~~
- ~~2. Commercial power necessary to operate the remote units, if required, located on the customer's premises shall be provided by the customer.~~
- ~~Rotary dial stations are not capable of accessing all Centrex features shown, preceding in this section.~~
- ~~A Centrex line may be extended to a location outside the same continuous property of the Centrex customer to any location within the wire center at the regular charge for a Centrex line, if a separate telephone number is assigned to this line. If the telephone number assigned to the extended line is the same as a telephone number at the normal location, Off-Premise Extension Service, as set forth in of this Tariff, will apply to the line.~~

~~LIABILITY OF THE COMPANY~~

- ~~The obligation of the Company for interruptions in or failure of service provided under the Centrex Tariff is provided for in of this tariff.~~
- ~~The Company makes no guarantee and assumes no liability whatsoever for the customer's provision of Centrex features and its associated facilities to its patrons, including the inability of the customer to collect any amount purportedly owed to it by its patrons for any reason whatsoever which amounts include, without limitation, any amount associated with disputed toll calls and/or toll fraud.~~

~~DESCRIPTION OF SERVICE~~

- ~~1. Account Code Capability This feature allows business group station users to enter an account code access plus a three (3) to eight (8) digit account code number prior to dialing.~~
- ~~2. Alternate Answering This feature allows incoming calls to Centrex service to be automatically forwarded to another line in the group if the called number is busy or does not answer.~~
- ~~3. Authorization Codes This feature allows a station user to override the assigned restriction level for a single call.~~
- ~~4. Automatic Call Back (Station, Trunk Camp-On) This feature allows a station user encountering a busy station to be automatically notified when the station or trunk becomes idle.~~

Held for Future Use

~~CENTREX SERVICE (Continued)~~

~~DESCRIPTION OF SERVICE (Continued)~~

- ~~5. Automatic Route Selection—This feature provides directed routing to the users preferred trunk route list (FX, WATS, Tie Lines, etc.)~~
- ~~6. Call Diversion to Attendant—This feature allows busy diversion and/or no answer diversion if off hook or does not answer after predetermined ring, diverts to attendant.~~
- ~~7. Call Flip Flop—This feature allows a user to have two calls in progress with the capability to alternate between them. The initiator converses with one while the other is on hold.~~
- ~~8. Call Forwarding Busy—This allows a subscriber to have all calls (incoming or intragroup) forwarded to a predetermined alternate number when the called number is busy. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a free call, the subscriber will be billed for each call diverted.~~
- ~~9. Call Hold—This feature allows a station user to place a call in progress on hold.~~
- ~~10. Call Park—This feature allows a station user to park a call and then retrieve it again from the same or a different station.~~
- ~~11. Call Pickup—This feature allows a station user to answer incoming calls to another station within his defined pickup group.~~
- ~~12. Call Transfer (DID to DOD, Incoming Only, Internal)—This feature allows a station user to contact a third party while on a call, establish a three way conversation and then drop off allowing the two other parties to remain connected (Call Transfer All). The call transfer function may be restricted to incoming calls only or to calls within a particular customer group.~~
- ~~13. Call Waiting—This feature provides a burst of tone to inform a busy station user that another call is waiting.~~
- ~~14. Call Waiting (Originating)—This feature allows a station user to initiate the call waiting feature to a busy station within his customer group.~~
- ~~15. Cancel Call Waiting—This feature provides the ability to disable the Call Waiting Feature for the duration of a call.~~

Held for Future Use

CENTREX SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

- ~~16. Combined Dial Pulse - DTMF Signaling - This feature provides for either dial pulse or tone signaling.~~
- ~~17. Consultation Hold - This feature allows the initiator of a three way call or transfer to speak privately with the third party before completing the connection.~~
- ~~18. Conference Calling - Allows a station to have a conference call with members of the same or different customer groups.~~
- ~~19. Customer Dialed Account Recording (CDAR)* - The CDAR feature allows a customer to add an account number to their own Automatic Message Accounting (AMA) record for allocation of charges on billable outward calls.~~
- ~~20. Data Line Security - This feature prohibits interruption to a busy line by any sort of secondary call.~~
- ~~21. Dial Access to Attendant - This feature allows stations connected via tie line access to dial attendant access code~~
- ~~22. Dialing Access to Private Facilities - When a customer has private facilities that are directly terminated to customer premise equipment the customer accesses the facility by dialing/keying a code unique to that facility.~~
- ~~23. Dictation Access and Control - This feature provides for station access to customer provided dictation equipment. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.~~
- ~~24. Direct Inward Dialing (DID) - This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.~~
- ~~25. Direct Outward Dialing (DOD) - This feature allows station users to place external calls to the exchange network without attendant assistance.~~
- ~~26. Directed Call Pickup - This feature allows a station user to answer any incoming call within his customer group by dialing the access code and the ringing station number.~~
- ~~27. Distinctive Ringing - This feature provides different ringing patterns for internal and external calls.~~
- ~~28. Do Not Disturb - This feature gives a station user the capability of making the telephone line appear busy. Incoming calls may be diverted to a different station, or may receive a busy signal, even though the end user is not using his or her telephone.~~

Held for Future Use

~~CENTREX SERVICE (Continued)~~

~~DESCRIPTION OF SERVICE (Continued)~~

- ~~29. Executive Busy Override This feature allows a station user to access a busy station.~~
- ~~30. Expensive Route Warning Tone This feature provides a warning tone indicating a route determined to be expensive for a given location has been selected.~~
- ~~31. Flexible Intercept This feature provides the automatic routing to intercept calls, which cannot be completed because of imposed restrictions, misdialing, etc.~~
- ~~32. FX Facilities Access This feature provides access to and from a remote exchange network via dedicated trunk facilities.~~
- ~~33. Fully Restricted Service This feature prohibits access by a station to facilities other than stations within the same customer group.~~
- ~~34. Hunting, Circular Circular hunting is performed in a sequential manner only when a member's number in the hunt group has been dialed/keyed. Hunting proceeds to the last member in the group, wrapping around to the first member, and ending with the member before the one that was dialed/keyed.~~
- ~~35. Hunting, Preferential This hunting feature operates on the basis of providing a separate preferential hunting list to one or all members of the hunt group. When a preferred member's number is dialed/keyed and found busy, its preferential hunting list is accessed to determine the hunting sequence that will occur.~~
- ~~36. Hunting, Regular Regular hunting is performed in a sequential manner only when a member's number in the hunt group has been dialed/keyed. Hunting ends at the last member in the group.~~

Held for Future Use

~~CENTREX SERVICE (Continued)~~

~~DESCRIPTION OF SERVICE (Continued)~~

- ~~37. Hunting, Terminal (Pilot)— This feature is performed only when the pilot number has been dialed/keyed.~~
- ~~38. Hunting, Uniform Call Distribution (ACD)— The ACD feature allows incoming trunk calls to be directed to, and distributed among, a select group of stations.~~
- ~~39. Intercom— This feature allows a station to call other stations within the group by dialing a code, normally one or two digits.~~
- ~~40. Last Number Redial— This feature allows a station user to redial the last number dialed by utilizing an access code.~~
- ~~41. Make Busy (Terminal/Group)— This feature allows the terminal in a hunt group or an entire hunt group to appear busy to incoming calls. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.~~
- ~~42. Music on Hold— This feature allows the customer to provide music to the calling party when he has been placed on hold. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.~~
- ~~43. Night Service (Fixed, Flexible)— This feature provides for the routing of calls at night to a predetermined station number. The station may be permanently assigned (fixed) or night answer stations may be programmed each day (flexible).~~
- ~~44. Off Hook Queuing— This feature allows a station user to remain off hook and wait for an idle trunk so he may complete his call.~~
- ~~45. Paging Access— This feature provides access to a customer provided loudspeaker system. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.~~

Held for Future Use

~~CENTREX SERVICE (Continued)~~

~~DESCRIPTION OF SERVICE (Continued)~~

- ~~46. Remote Access to Business Group Features—This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.~~
- ~~47. Single Digit Dialing—This feature allows speed calling between selected stations in separate groups using a one digit code.~~
- ~~48. Speed Calling Group—This feature allows more than one station to have access to a shared speed calling list. The shared list may be either short or long.~~
- ~~49. Speed Calling Individual (Long)—This feature allows a user to dial an individual list of selected numbers using an access code and two digits.~~
- ~~50. Speed Calling Individual (Short)—This feature allows a user to dial an individual list of selected numbers using an access code and one digit.~~
- ~~51. Station Message Detail Recording—This feature provides the capability to accumulate call detail information from each station. Special equipment, priced on an individual case basis, is required for this service at the customer's premises.~~
- ~~52. Station to Station Dialing—This feature allows station users to call each other using station extension numbers.~~
- ~~53. Station Transfer Security—This feature provides that a call, which has been transferred by one station to a second station, which does not answer, will recall the transferring station.~~
- ~~54. Stop Hunt—This feature allows a station user to stop when a particular line is reached in a hunting sequence.~~

Held for Future Use

~~CENTREX SERVICE (Continued)~~

~~DESCRIPTION OF SERVICE (Continued)~~

- ~~55. Three Way Calling—This feature allows a station user to add a third party to the conversation. (See Consultation Hold and Call Transfer).~~
- ~~56. Time of Day Routing—This feature provides for route selection based on the most economical path for a particular time of day.~~
- ~~57. Toll Restricted Service—This feature allows the customer to block station calls placed to the toll network or to divert them to the attendant.~~
- ~~58. User Transfer—This feature, available to Centrex customers, is identical to Call Transfer—All.~~
- ~~59. Wake-up Reminder—This feature allows station users the ability to program their telephone to ring distinctively at a specific time.~~
- ~~60. Call Pick Up Directed—Allows a subscriber to answer a call directed to another line which has been answered or is ringing by dialing a preset access code, #60, and the telephone to be answered must be equipped with the feature.~~
- ~~61. Call Forwarding Busy—Allows a subscriber to have all calls (incoming or intragroup) forwarded to a predetermined alternate number when the called number is busy. The subscriber can activate the feature by dialing *90 push button or 1190 rotary and deactivate the feature by dialing *91 push button or 1191 rotary. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a free call, the subscriber will be billed for each call diverted.~~

Held for Future Use

Held for Future Use
PAYPHONE SERVICE

RATES

| | <u>Installation</u> | <u>Non-Recurring</u> | <u>Monthly</u> | |
|----------------------------|----------------------|----------------------|-----------------|-----|
| | <u>Charge</u> | <u>Charge</u> | <u>Rate</u> | |
| | | | | (D) |
| | | | | (D) |
| Payphone Service Flat Rate | Applicable | | \$35.00 (CDFCM) | (T) |
| | Nonrecurring Charges | | | |
| | | | | (D) |
| | | | | (D) |

Features and Functions

| | | | | |
|--|------------------|--|-------------------|--|
| Answer Supervision and Coin Collection and Return | | | \$ 2.21 (CDFM) | |
| Special Number Assignment | | | \$ 5.00 (CDFSNOC) | |
| Selective Class of Call Screening Incoming/Outgoing Screening | \$70.00 (SCCOOC) | | \$ 2.50 (SCCS) | |

CONDITIONS

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. A maximum of one customer provided instrument implemented pay telephone may be connected to any one instrument or CO implemented coin line.
4. General Rules and Regulations found in this tariff are applicable to the provision of Payphone Service.
5. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.

~~PAYPHONE SERVICE (Cont'd)~~

~~CONDITIONS (Cont'd)~~

- ~~6. A Network Interface Device will be installed at a location determined by the Company that is accessible to the customer. The Network Interface Device (NID) is a company provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.~~
- ~~7. Applicable Nonrecurring Charges plus actual costs apply for the installation, move or rearrangement of the Network Interface Device (NID) on the customer's premises to establish or reestablish network access.~~
- ~~8. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end-user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.~~
- ~~9. Extensions to a payphone service provider are not permitted.~~
- ~~10. The Multiline business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.~~
- ~~11. Personalized Number Service at applicable rates is available where technically feasible and requested numbers are available.~~

~~RESPONSIBILITY OF THE CUSTOMER~~

- ~~1. The customer shall be responsible for the installation, operation and maintenance of the customer provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service.~~
- ~~2. The telephone instrument, plus all ancillary equipment, must comply with the requirements of all applicable federal, state and local laws and regulations concerning disabled, handicapped and/or hearing impaired persons.~~
- ~~3.a. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.~~
- ~~b. Customers are responsible for any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone.~~

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~~PAYPHONE SERVICE (Cont'd)~~

~~RESPONSIBILITY OF THE CUSTOMER (Cont'd)~~

- ~~4. The customer provided instrument must be registered in compliance with Part 68 of the FCC's Rules and Regulations or be connected behind an FCC registered protective coupler under Part 68 of the FCC Rules and Regulations and have the following operational characteristics:~~
- ~~a. Must be able to access the operator at no charge and without using a coin.~~
 - ~~b. Must be able to access Directory Assistance.~~
 - ~~c. Must be able to complete local and toll calls.~~
 - ~~d. Must be able to access 911 emergency service, where available, at no charge and without using a coin.~~
 - ~~e. Must be able to access toll free 800/888 Service at no charge and without using a coin.~~
 - ~~f. Must allow any End User to reach their preferred Long Distance Carrier by dialing the appropriate Long Distance Carrier Access Code. These codes must conform to the industry standard formats of 10XXX and 101XXXX.~~
- ~~5. Instruments must be labeled or there must be posted in close proximity to the instrument, information including:~~
- ~~a. Name, address and (local or toll free) telephone number of the private pay phone owner;~~
 - ~~b. Procedure for reporting service difficulties and method of obtaining refunds;~~
 - ~~c. A statement that the instrument is not owned by the Local Exchange Company and that charges for calls made on the instrument are not regulated;~~
 - ~~d. Dialing instructions;~~
 - ~~e. Operational characteristics such as pre pay or post pay;~~
 - ~~f. Emergency dialing information including dial tone first, coin free 911 or other emergency access; and~~
 - ~~g. Where calls are timed, the time limits per call.~~

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~~PAYPHONE SERVICE (Cont'd)~~

~~RESPONSIBILITY OF THE CUSTOMER (Cont'd)~~

- ~~6. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.~~
- ~~7. The customer is responsible for compliance with the FCC's Rules and Regulations and the State Commission's Rules and Regulations regarding the use of customer provided pay telephones.~~

~~VIOLATION OF REGULATIONS~~

- ~~1. Where any customer owned pay telephone is in violation of this Tariff, the Company will take whatever action is necessary to protect the network and will promptly notify the customer in writing of the violation.~~
- ~~2. The customer shall discontinue use of the customer owned pay telephone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.~~
- ~~3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer service until such time as the customer complies with the provisions of this Tariff.~~

~~INSTRUMENT IMPLEMENTED PAYPHONE SERVICE~~

- ~~Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.~~

~~CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE~~

- ~~1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.~~
- ~~2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. The company does not offer operator services. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).~~

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~~PAYPHONE SERVICE (Cont'd)~~

~~CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE (Cont'd)~~

- ~~3. Validation may be performed through Originating Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and services are available.~~
- ~~4. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.~~

~~FEATURES AND FUNCTIONS~~

- ~~1. Answer Supervision and coin collection and return features provide signaling on the line notifying the line that the called party has answered and an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect or return coin(s) to the calling party. These features are additives to the CO Implemented Coin Line.~~
- ~~2. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are available, and it is technically feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.~~
- ~~3. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator handled calls, placed over the Telephone Company's network, from the service point to only those calls that are charged to a called telephone, a third number or a calling card.~~

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HELD FOR FUTURE USE

LIFELINE

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company. Residents of Tribal Lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lands.

2. RATES

A. Baseline Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

| <u>Residential Access Lines</u> | <u>Monthly Credit or Discount</u> |
|---------------------------------|---|
| Federal Lifeline Reduction | \$ 9.25 <u>See 47 CFR 54.403</u> |
| State Local Rate Reduction | \$ 3.50 <u>See Utah Rules R746-8-403</u> |

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The credit may be used in a bundled service plan combining voice and broadband or in packages including optional calling features.

In addition to the above Federal Lifeline Reduction, the State provides a Local Rate Reduction for eligible consumers, pursuant to Public Service Commission of Utah Rules R746-341. The State Local Rate Reduction is only provided if it is funded through the State's Universal Service Fund.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

B. The following services are included:

1. Single party, voice grade access to the Public Switched Network
2. Access to emergency services
3. Access to operator services
4. Access to interexchange services
5. Access to directory assistance
6. Toll Blocking, if requested by the Customer
7. Extended Area Service

C. Tribal Lifeline

1. Tribal Lifeline will consist of up to an additional \$25 per month, per primary residential connection for qualifying low-income individuals living on qualifying tribal lands.

LIFELINE (Cont'd)

2. RATES (Cont'd)

C. Tribal Lifeline (Cont'd)

2. Tribal Lifeline benefits apply to the primary local residential access line. ~~This~~The additional federal Lifeline support will be provided to reduce the qualifying customer's basic monthly service rate ~~to \$1.00 per month~~by no more than the cost of the service.

3. LIFE LINE ELIGIBILITY REQUIREMENTS

- A. An applicant must meet eligibility requirements established in the Public Service Commission of Utah Rules R746-341.
- B. Customer must complete the approved application for the Utah Telephone Assistance Program (UTAP) and submit the application to UTAP program for eligibility certification.
- C. The customer must be recertified annually by the appropriate state agency
- D. The premises at which the residential service is requested is the applicant's principal place of residence.
- E. There is only one telephone line serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

4. TRIBAL LIFELINE ELIGIBILITY REQUIREMENTS

- A. Residents of tribal lands who qualify for Lifeline based on the requirements listed below are eligible for the Tribal Lifeline benefit if they participate in one or more of the following programs or meet the traditional lifeline eligibility requirements listed above.

1. Bureau of Indian Affairs (BIA) general assistance program,

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LIFELINE (Cont'd)

4. TRIBAL LIFELINE ELIGIBILITY REQUIREMENTS (Cont'd)

A. (Cont'd)

2. Tribally administered Temporary Assistance for Needy Families block grant program,
3. Head Start programs (only those meeting its income-qualifying standard),
4. National School Lunch Program's free lunch program.

B. The customer must sign, under penalty of perjury a document certifying that such customer receives benefits from at least one of the programs above, and lives within a qualifying area. In addition, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.

5. FUNDING

- A. The Federal Lifeline Reduction is reimbursed to the company through the Universal Service Administrative Company (USAC).
- B. The State Local Rate Reduction is funded from the Utah Universal Services Fund (USF). The company is reimbursed for the State Local Rate Reduction from the Utah USF.

6. REGULATIONS

- A. The Telephone Assistance Program credit will begin with the next billing cycle of the company following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer.
- B. The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in the tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived.

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LIFELINE (Cont'd)

6. REGULATIONS (Cont'd)
 - C. The Lifeline credit will be subject to the following restrictions:
 1. Applicant must be head of household or person whose name the property or rental agreement resides.
 2. Lifeline credit will only be provided to the applicant's principle residence.
 3. The credit will only be applicable for one single residential access line.
 - D. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.
 - E. Lifeline service shall not be disconnected for non-payment of toll charges.
 - F. If the consumer chooses "toll blocking", the company will not charge a service deposit. Deposits will not be required if customers choose the toll blocking option. No toll blocking charges will be assessed to Lifeline subscribers.
7. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

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TRIBAL LINK UP

1. GENERAL

Applicable to customers of the Company who apply for basic residential service, and are an eligible resident of Tribal Lands.

2. DESCRIPTION

A. Tribal Link Up consists of a discount, for new service connection charges to connect the customer to the local telephone network. Discount may not be taken on service order or connection charges that pertain to deregulated services such as inside wiring or terminating equipment.

B. Tribal Link Up

Residents on qualifying Tribal lands (reservations) who qualify for Tribal Lifeline are eligible for a Link Up benefit of up to \$100. The benefit will apply towards 100% of the connection charges between \$60.00 and \$130.00, which are assessed to begin service at the primary residence of eligible residence. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including line extension charges, zone charges, and special construction charges.

3. ELIGIBILITY REQUIREMENTS

A. An applicant must meet all of the following criteria in order to qualify for Tribal Link Up.

1. The premises at which the residential service is requested is the applicant's principal place of residence.
2. There is only one telephone line serving the residential premises eligible for this discount. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.
3. An applicant who is an eligible resident of Tribal lands must meet the Tribal Lifeline requirements noted in this tariff in the preceding Lifeline section.

LINK UP (Cont'd)

3. ELIGIBILITY REQUIREMENTS (Cont'd)
 - B. Link Up will not be furnished on a Foreign Exchange (~~FEX~~) basis.
 - C. Lifeline qualifying customers are entitled to a reduction of the connection charges once every twelve (12) months.
4. Link Up Assistance will not apply to:
 - A. Any business service.
 - B. Any optional residential services such as a custom calling feature.
 - C. Any private line services whether for residential use or otherwise.
 - D. Deposits used for the establishment of credit.
 - E. Any monthly recurring charges.
5. The Company will offer Link Up Assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

HELD FOR FUTURE USE

CONSTRUCTION CHARGES

1. GENERAL

In the interest of the general body of subscribers and in providing just and reasonable rates and charges it may become necessary to impose additional charges to establish service in certain instances, e.g. (1) exchange service is ordered in an area where no facilities are available; (2) the facilities required will be temporary; (3) unusual costs are involved in furnishing the service or facilities.

The provision of service may require the payment of a construction charge by the applicant ordering the service or requesting the facilities. This charge is in addition to the regular rates and charges applicable for the exchange service provided.

With the approval of the Company, the applicant, if he so elects, may furnish material, transportation, or labor, in accordance with the normal construction standards of the Company. In all instances the ownership of facilities shall be entirely vested in the Company. The locations of line extensions are determined by the Company.

When an applicant is so located that it is necessary to use private and/or public right-of-way to furnish service, and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing the right-of-way in addition to other charges.

Line extension charges to applicants will be based on Rural Utilities Service (RUS) Rules and Regulations, when applicable. In case of disagreement or dispute regarding the application of any provisions of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant or applicants may refer the matter to the Board of Directors for ruling.

CONSTRUCTION CHARGES (Cont'd)

2. LINE EXTENSIONS

RATES

A. Line Extensions and Upgrades:

1. If the line extension is less than 1000 feet of distribution cable No Charge
2. If the line extension is 1000 feet or greater of distribution cable First 1000 feet is free. Each additional foot is \$1.50/ft.
3. The Telephone Company may require the applicant(s) to sign a minimum revenue guarantee for the cost of construction or three years local service revenue, whichever is less, in addition to the Line Extension Contract, if any.
4. Businesses, Commercial Property, Multi-Tenant Buildings, or Educational Facility applicants will be required to provide a four-inch conduit to the property line. Such conduit shall be located satisfactory to the company and without cost to the company. (N)
|
(N)

B. Rights-of-Way, Easements, and/or Permits (T)

1. Rights-of-way and easements to the premises, satisfactory to the company, must be furnished by applicant without costs to the company on public lands and private property. (T)
(T)
(T)
2. Required permits beneficial only to a specific customer requested project will be charged to the applicant if charges apply. (C)
(C)

CONSTRUCTION CHARGES (Cont'd)

CHARGES TO SUBSEQUENT APPLICANTS

When a new applicant applies for service within three (3) years from the date of the initial established service upon which line extension charges were assessed, the line extension charges applicable to the new applicant will be based upon the distance from the original connection to the distribution cable at the same charges stated above.

CONSTRUCTION CHARGES (Cont'd)

DISCONNECTS AND REUSE OF FACILITIES

When one or more subscribers on a project disconnect within the three-year term, no refund is made of the line extension charge to the disconnected subscribers. Charges to remaining subscribers are not affected by disconnects.

When a subscriber disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original subscriber and the new applicant. The original subscriber is responsible for any unpaid line extension charges.

Where a subscriber is disconnected for any reason and subsequently re-applies for service from the same premises or another premises on the same project, the subscriber will not be required to pay any additional line extension charges in addition to his total original obligation.

REAL ESTATE SUBDIVISIONS

- A. The Company will make the line extensions and/or additions into real estate subdivisions.
- B. The Company retains ownership to all facilities so placed.
- C. Charges associated with line extensions into real estate subdivision shall be as follows:
 - 1. If the cable is placed by the Company in a developer-prepared trench dug to the Company's specifications, the amount to be paid by the developer will be a minimum of \$100.00 per lot or dwelling based on engineering specifications prepared by the Company

(T)
(T)

CONSTRUCTION CHARGES (Cont'd)

REAL ESTATE SUBDIVISIONS (Cont'd)

C. Cont'd)

2. If the Company digs the trench and places the cable, the amount to be paid by the developer will be actual costs incurred by the Company.
3. If a developer provides an electronic plat map of the subdivision to the Company, the developer will be provided a one-time \$100.00 credit toward the construction charge.

CONSTRUCTION CHARGES (Cont'd)

RIGHTS-OF-WAY AND EASEMENTS

1. Within the applicant's subdivision, the Company will construct, own, operate, and maintain facilities only along public streets, roads, and highways which the Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Company may be obtained without cost or need for condemnation by the Company.
2. Rights-of-way and easements, within the subdivision, satisfactory to the Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Company. Such clearance and grading must be maintained by the applicant during construction by the Company.

4. TEMPORARY OR SPECULATIVE SERVICE

Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service.

If a subscriber maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

In no event shall service installation be classed as temporary or speculative for more than three years. Refund provisions apply at the end of not more than three years.

5. SAVING CLAUSE

Arrangements may be made, other than as provided for above in this schedule, in the following cases:

Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.

CONSTRUCTION CHARGES (Cont'd)

5. SAVING CLAUSE (Cont'd)

Line extensions involving underground crossings of railroads, highway or power lines, submarine cable, or along river crossings.

Where construction is required to provide service on a seasonal basis, or to provide Foreign Exchange Service, or to meet other unusual conditions.

Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT

RATES

Rate

Charge

Local line access will be supplied at the rates described in the "Network Access Line Service" section of this Tariff.

Service Call

If a trouble report results in a service call and the trouble is found to be in the customer-provided equipment:

Actual Cost
(Minimum Charge =
Premise Visit)

CONDITIONS

Customer-provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities, or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

The Company shall not be responsible for the installation, operation maintenance of any CPE. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

Where CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmission, or the reception of signals by CPE.

The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within 10 days following receipt of notice of the violation by the customer. Failure of the customer to comply with these requirements shall result in suspension of the customer's service until the customer complies with the provision of this Tariff.

TRUNK HUNTING SERVICE ARRANGEMENTS

RATES

| | Non-Recurring <u>Fee</u> | <u>Monthly Rate</u> | |
|---|-----------------------------|---------------------|-----------------|
| | | <u>Residence</u> | <u>Business</u> |
| Call Forwarding – Busy Line Per Hunt Group | \$14.00-(SOHFBOC) | \$4.00-(LOD) | \$4.00 (LOD) |
| Call Forwarding – Don’t Answer Per Hunt Group | 14.00-(SOHFBOC) | 2.00-(CFGDA) | 2.00 (CFGDA) |
| Hunting Service per line or Trunk in a group so arranged | 14.00-(SOHFBOC) | 2.50-(HTGR) | 4.00 (HTGB) |
| Hunting – Circular Feature | 14.00-(SOHFBOC) | 3.00-(CIR) | 3.00 (CIR) |
| Multi-Line Hunting | 14.00-(SOHFBOC) | 3.00-(MLH) | 3.00 (MLH) |

CONDITIONS

Trunk hunting service arrangement is equipment located in the Telephone Company’s central office arranged to select the next available line of a customer’s group of hunting lines, when the line associated with the called number of the customer is busy.

Hunting Service – This feature allows a subscriber to have multiple numbers linked together in a list. When the main number is called and the number is busy, the call rings the next number in the list (Sequential Hunting).

Circular Hunting – This feature allows a subscriber to have multiple numbers linked together in a list. The first call that comes in will go to the main number if it is not busy. If the first number is busy, it rings the second number. The next call that comes in goes to the next number in the list after the number where the first call terminated whether or not that line is busy. When the calls get to the last number in the list, it starts over from the beginning of the list.

Multi-Line Hunting – This feature allows a subscriber to have one number linked to multiple subscriber lines. When the main number is called and the primary subscriber line is busy, the call rings the next subscriber line in the sequence. If all subscriber lines in the group are busy, the calling party will receive a busy tone unless the subscriber has purchased additional features.

Call Forwarding – Busy Line – Per Hunt Group – If every number in the hunt group is busy, this feature will forward the incoming call to a designated number.

Call Forwarding – Don’t Answer – Per Hunt Group – If the call is not answered within a specified number of rings, this feature will forward the incoming call to a designated number.

MESSAGE RESTRICTION-LOCAL EXCHANGE SERVICE

RATES

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | |
|---|--------------------------------|-------------------------|--------------------------------------|
| Long Distance Message Restriction - Complete Toll Block | | \$3.00 | (CTB) |
| Toll Denial/Restriction | | 3.00 | (TDN) |
| Toll Restriction – Prohibiting 10XXX+1 & 10XXX+011+Calls | | 1.00 | (BLK10) |
| Message Restriction - 900, 960 and 976 Subscriber Activated Call Blocking (includes one SACB Option) | Line Connection Only | N/C | (BK900) (T)(N) |
| Additional Block | | 3.00 | (SACB) (N) |
| Complete Subscriber Activated Toll Block- (Includes all SACB options) | | 1.00 | (SACBA) (N) |
| No Collect Call Block | | 4.95 | (SACBE) |
| No Third Party Calling | | N/C | (NOCOL) |
| | | N/C | (NO3RD) |

CONDITIONS

1. Long Distance Message Restriction – Complete Toll Block: Only allows local calls (7-digit dialing). Blocks 1+800, 1+888, 10XXX+011, 900, 960, 976, 0-, 0+ and 411.
2. Toll Denial – Block 1+, 0+, 10XXX+1 and 10XXX+011+, 900, 960, and 976 dialing and allows all other type of calls.
3. Toll Restriction – Prohibiting 10XXX+1 and 10XXX+011+ calls prohibit over dialing of long distance carrier access cards.
4. Message Restriction – Blocks 900, 960, and 976 calls and allows all other type of calls.
5. Directory Assistance Block – Blocks 411 and 555-1212 calls and allows all other type of calls.
6. “No Collect Call Block” and “No Third Party Calling” is provided by the Company only at the request of the customer.
7. Subscriber Activated Call Blocking (SACB) - allows customers to use an access code / pin number to turn call blocking on/off or override call blocking on an individual-call basis. The initial charge includes one of the following Options:
 - International Dialing Block (SACBI)
 - 800 Block (SACB8)
 - 900, 976 Block (SACB9)
 - Directory Assistance Block- Local/Toll (SACBD)
 - Operator Assisted Block (0+, 01+) (SACBO)
 - Toll Restriction- all toll calls excluding the above (SACBT)
 Additional options may be purchased at the rates listed above.

~~(N)~~

~~(N)~~

EMERGENCY REPORTING SYSTEM

RATES

| | <u>Monthly Rate</u> | <u>Installation or Move Charge</u> |
|---|-------------------------|--|
| Basic system including one main station | Negotiated | Negotiated |
| Additional Stations, each | Negotiated | Negotiated |

CONDITIONS

The service offered in the Rate preceding is designed for use by unattended emergency reporting departments. A party calling the listed emergency reporting number activates a conference circuit that rings telephones, enabling the caller to report the emergency to answering parties.

Remote answering terminals permit individuals away from home, upon hearing the emergency siren, to call a designated telephone number that will connect them to the emergency reporting system. This feature requires a non-published 1- party business line. It will handle up to three simultaneous calls.

The siren control circuit is a private line, suitable for supervisory control, from the emergency reporting system common equipment to the siren.

OPERATOR VERIFICATION/INTERRUPTION SERVICE

RATES

| | |
|---------------------------|--|
| Verification, per request | Interexchange Carrier Rate \$0.95 |
| Interrupt, per request | Interexchange Carrier Rate \$0.95 |

DESCRIPTION

1. Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress due to an urgent or emergency (herein called interrupt) by calling the "0" operator.
2. Verification and interrupt service is furnished where and to the extent that facilities permit.
3. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

REGULATIONS

1. Verification:
A charge applies each time the operator verifies a called line and hears voice communication.
2. Interrupt:
A charge applies each time an operator interrupts a conversation that is in progress on the called line.
3. If an operator both verifies the condition of the line and interrupts conversation on the same request, both the verification and the interrupt charges will apply.
4. The charge for interrupt applies whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.
5. Charges for verify/interrupt service may be billed to a Calling Card. Charges may not be billed on a collect basis

OPERATOR VERIFICATION/INTERRUPTION SERVICE

REGULATIONS (Cont'd)

6. The charges for verify/interrupt service are in addition to any applicable rates, i.e., operator assistance charges or calling card messages charges.
7. If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.
8. The verify charge will not apply if the number verified is not in use and the operator completes the call.
9. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency that is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
10. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
11. Verification and interrupt service is furnished to coin and non-coin customers.
12. Person-to-Person service is not offered.

DIRECT-INWARD-DIALING (DID) SERVICE

| RATES | Installation <u>Charge</u> | Monthly <u>Rate</u> | |
|--|---------------------------------------|------------------------|---|
| Each trunk circuit termination (One-Way or Two-Way) | Applicable Nonrecurring Charges | \$ 40.00 | (SDIDA) |
| Each block of 20 directory numbers | \$ 20.00 | 10.00 | (DID20) |
| Each Non-Sequential Number | | .50 | (DIDNS) |
| DID Trunk Setup/Trunk | \$ 54.00 | | (DISPTOC) |
| DID Trunk Transport Setup | \$ 325.00 | | (DITTSOC) |
| Selective Class Call Screening – Incoming/Outgoing Screen - Setup | \$ 70.00 | \$ 2.50 | (SCSSUOC) (DIDSC) |
| DID T1 Trunk Transport | | \$ 180.00 | (DIDTR) (+) |
| DID Analog Port Connection, Per Trunk | | \$ 13.00 | (DIDSW) (+) |

DESCRIPTION

DID Trunks - DID Trunks provide exchange service for PBX customers. A DID Trunk includes a DID facility, common equipment, local exchange switching and flat usage trunks for access to the local exchange and toll networks. The DID Trunks may be delivered on a T1 to the customer's premise and are charged on a per trunk basis. Additional charges apply for DID transport. (+)

DID Trunk Transport - DID Trunk Transport is for the T1 facility or Channel Termination to transport the DID trunks within the exchange. The DID Trunk Transport facility and common equipment may be provided from a foreign central office or foreign exchange at the DS1 interoffice mileage rates specified in the Special Access Tariff. Associated charges will be applied to the DID facility and common equipment and will not apply to the trunks. (+)

DID Trunk Setup (per Trunk) - This is a one-time charge associated with the programming and set-up of Digital DID Trunks in the switching equipment.

DID Trunk Transport Setup – This is a one-time charge associated with the engineering and provisioning of Digital DID Trunk Transport (T1) to the customer's premise. (+)

DID Analog Port Connection – This is the DSO port (DID trunk) connection in the switching equipment which allows the DID trunk to have access to the switched network.

DIRECT-INWARD-DIALING (DID) SERVICE

DESCRIPTION (~~Cont'd~~)(Continued)

Non-Sequential Number – If a subscriber selects a non-sequential number (a number not included in their block of 20), the Subsequent Service Order and Installation Charges will be applied to set up each service order covering a maximum of 20 numbers.

Selective Class of Call Screening – Incoming & Outgoing Screening – Setup – This is a non-recurring charge associated with the programming and set-up of Selective Class of Call Screening in the Central Office.

Selective Class of Call Screening – Incoming & Outgoing Screening – This service allows the subscriber to have special calling restrictions placed on their line. Must have PBX system or DID trunks.

CONDITIONS

This feature may be provided, in addition to regular rates and charges, where CO facilities are available and the PBX system or customer-provided switching equipment capabilities permit.

One primary directory listing in the main directory of the serving CO is provided for each PBX system. An additional listing of each DID number may be provided subject to the regulations, rates, and charges as specified in the tariff.

The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

DID numbers are directly associated with the primary customer, and the Company will not assign individual numbers to another customer as a primary number.

The customer may reserve additional DID number blocks for future use at the rate above.

These lines are not available for re-sale by the end user customer.

UNIFORM ACCESS SOLUTION SERVICE

RATES

UAS Service will be provided at the following rates and charges. UAS DS1 Facility and Common Equipment are sold in a package with Network Connection. The following nonrecurring charge applies to add or change UAS Service. UAS DS1 facility and common equipment in quantities greater than 10 shall be priced on an Individual Case Basis.

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|--|---------------------------------|-------------------------|
| One DS1 facility with common equipment, per facility | | |
| - Month to Month (UASTH) | \$1,000.00 (UASTNOC) | \$ 110.00 |
| Two-Way Network Connection, per DS1 facility 1,100.00 (UASNF) | 1,200.00 (UASCNOC) | |
| In-Only Network Connection, per DS1 facility 950.00 (UASNC) | 1,200.00 (UASNOC) | |

UNIFORM ACCESS SOLUTION SERVICE (Cont'd)

DESCRIPTION

Uniform Access Solution (UAS) Service provides an arrangement that allows channels to function with one number per channel group. UAS includes a DS1 facility with common equipment and a network connection that provides switching for local exchange and toll network access. Each DS1 facility utilizes 1 through 24 channels configured with trunk-side termination and one number functionality.

DEFINITIONS

Channel Group

Denotes a set of channels that are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are identical.

DS1 Facility and Common Equipment

The DS1 facility, transmits at a rate of 1.544 Mbit/s, and includes common equipment necessary to interface each of the channels into the CO switch. The DS1 signal provided to the customer's premises will have a loss not greater than 16.5 dB.

Network Connection

The network connection provides switching to the local exchange and toll networks and includes the channel trunk-side configuration for the entire DS1 facility. The Network Connection can be ordered with in-only or two-way functionality.

Regulations

1. The type of DS1 facility installed will be determined by the Company.
2. The minimum service period for UAS is one month.
3. Transport facility and common equipment may be provided from a foreign central office or foreign exchange at the mileage rates specified in the Special Access Tariff.

UNIFORM ACCESS SOLUTION SERVICE (Cont'd)

DEFINITIONS (Cont'd)

Regulations (Cont'd)

3. The following services will not be provided with UAS:
 - PBX trunks specified previously.
 - Feature groups A, B, C or D
 - Other private line/access services and facilities unless specified herein
4. Temporary suspension of service is not available.
5. UAS Service is not available for use by Commercial Mobile Radio Carriers and Private Mobile Radio Carriers in the provision of service to their customers, and Interexchange Carriers in the provision of access service to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.
6. UAS Service may be provisioned on an existing DS3 facility.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

GENERAL

A. Description

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile by two standard methods of access: A Basic Rate Interface (BRI) or a Primary Rate Interface (PRI). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union.

B. Definitions

Basic Rate Interface

BRI consists of up to three distinct channels on one pair of wires: one or two B (Bearer) Channels and one D (Delta) Channel. BRI is offered on a packaged and unpackaged basis.

B (Bearer) Channel

The B-channel carries circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customers premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

D (Delta) Channel

The D-channel carries signaling and/or packet data information, at speeds up to 16 kbps on BRI and signaling only information up to 64 kbps for PRI, from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

Digital Subscriber Loop (DSL)

The ISDN basic rate interface loop from the CO to the customer's premises.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

GENERAL (Cont'd)

B. Definitions (Cont'd)

Primary Rate Interface (PRI)

PRI has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and one D-channel, and is also known as 23 B+D access. The B-channels carry voice calls, circuit-switched data, and video, while the D-channel handles signaling information.

Standard Configuration Group

The standard arrangement that associates a button of an ISDN station set to a feature.

T1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbps. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges may apply.

T3 Facility

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbps. At the customer's request, a T3 facility may be provided between the Company's CO and the customer's premises. Construction charges may apply.

C. Terms and Conditions

1. General

- a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.
- b. BRI does not offer B-channel packet service capabilities.
- c. The Company will terminate ISDN Services at the Company network interface.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

GENERAL (Cont'd)

C. Terms and Conditions (Cont'd)

1. General (Cont'd)

- d. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN service fail due to inside wiring (including riser cable) not owned by the Company, CPE, or power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind. A back-up power supply is recommended for use when commercial power is interrupted.
- e. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.
- f. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. Cancellation charges will apply as discussed below. Cancellation charges will be determined based on estimated costs incurred in conjunction with the provision of an order. In addition, if a customer or a customer's end user is unable to accept service within 30 business days after the original service date, then the order will be cancelled, and cancellation charges will apply.

Service date intervals are associated with the provisioning of an order. Certain critical dates are used by the Company to monitor the service order provisioning progress. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which critical date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that critical date. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

GENERAL (Cont'd)

C. Terms and Conditions (Cont'd)

1. General (Cont'd)

f. (Cont'd)

Costs incurred in conjunction with the provision of an order start on the Application Date. The Application Date is the date the customer provides a firm commitment and sufficient information to the Company for order placement. The Application Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date. When a customer cancels an order prior to the Application Date, no charges shall apply. When a customer cancels an order or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply.

- g. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30-day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.

2. Availability

- a. The rates and charges specified for BRI are applicable only to customers whose serving central office has been identified by the Company as having ISDN available.
- b. BRI may be provided to customers from a central office other than their normal serving office as determined by the Company.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

GENERAL (Cont'd)

C. Terms and Conditions (Cont'd)

2. Availability (Cont'd)

- c. BRI is offered where ISDN compatible facilities and equipment are available. Service is generally considered available for loops 18 kilofeet or less in length. Loops greater than 18 kilofeet in total length must meet ISDN extension technology design requirements and will be considered available if ISDN compatible pair gain systems are in place or planned to serve the area based on the scheduled placement of compatible pair gain systems. If no pair gain system is in place or planned, loops greater than 18 kilofeet in length will also be considered available if single line loop extension equipment can be deployed and the loop is within the design limitation of this type of extension equipment. If the loop is greater than 18 kilofeet in length, the Loop Extension Charge following applies.

- d. Some services are not available and/or compatible with ISDN.

3. Local Calling Areas and Telephone Numbers

- a. If a customer is provided service from a designated central office that is not the customer's normal serving office, the local calling area for the customer's BRI will be that of the designated ISDN-equipped central office.
- b. Calling areas are subject to change as additional central offices become capable of directly providing ISDN services to the customer's own and nearby serving area. Changes to calling areas will affect customer telephone numbers.

4. Indemnification

- a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Tariff. Indemnification shall include, but is not limited to, costs and attorney's fees.
- b. The customer is responsible for the content of communications. Where the customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by any nonparty, the customer shall indemnify and hold the Company harmless.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

GENERAL (Cont'd)

C. Terms and Conditions (Cont'd)

5. Protection of the Network

- a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as customer-provided equipment.
- b. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
- c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses that might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to, loss, damage or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

6. Contract

Each customer may be required to sign a contract for the furnishing of ISDN service. Additions or changes to the contract may be negotiated only with agreement by both parties to new terms.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS

A. Basic Rate Interface (BRI)

BRI is a business service and is compatible with National ISDN. BRI includes circuit-switched voice, circuit-switched data. The customer may subscribe to packaged or unpackaged Basic Rate Access (BRA). Because of the CPE selected by the customer, or the customer's agent, some of the features offered may function differently, may not be available, or may require the use of an access code.

Packaged BRI BRA consists of 2B+D with two PDNs, caller ID blocking per call, B-channel circuit-switched voice/data, D-channel packet, Call Appearances as specified in 3.b., following, a standard configuration group, and the features in 1., following. This service also supports two terminals per BRI. Various additional optional features can be added.

Unpackaged BRI consists of 2B+D with two Primary Directory Numbers (PDN), one additional call appearance of each PDN, B-Channel circuit-switched voice/data, normal ringing and caller ID blocking per call. This service supports two terminals per BRI. Additional features are available at the rates and charges specified in 3., following.

1. Features

The following features and feature packages are included in packaged BRI. These features and feature packages are also available for unpackaged service, as optional features, at the rates and charges specified in 3., following. These features and feature packages are divided into "voice", "circuit-switched data" and "packet data." The features and feature packages are as follows:

a. Voice Features

Call Appearance (CA)

A CA is the position(s) on a terminal to which numbers are assigned. A Directory Number (DN) can be shared by more than one ISDN terminal. The quantity and/or position of CAs for the PDN, Secondary Directory Numbers (SDN), and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six CAs per terminal are included in the packaged BRI.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

1. Features (Cont'd)

a. Voice Features (Cont'd)

Call Exclusion

This feature has two options:

- Automatic Exclusion

This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

- Manual Exclusion

This option allows a user to restrict other users, which share a DN from bridging onto an active call or retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

Call Forwarding-Busy Line-All Calls (Pre-programmed)

This feature allows all calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.

Call Forwarding-Don't Answer (Pre-programmed)

This feature allows all calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

1. Features (Cont'd)

a. Voice Features (Cont'd)

Call Forwarding-Variable-All Calls

The user can forward all PDN calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provides for this feature on a feature button.

Intercom

Intercom service allows the user to establish a dedicated priority call to any other station that is a member of the same intercom group within the same central office. Special alerting, depending on CPE, is provided for an incoming intercom call. As part of the standard package, the user can select either Auto Intercom or Dial Intercom.

- Auto Intercom

This feature allows two members to be part of an intercom group, which enables intercom calls to be completed by pressing the feature button. Dialed digits are not required.

- Dial Intercom

This feature allows the user to establish a call to any other station that is a member of the same intercom group. This is done by pressing the Intercom button and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming Intercom call.

Message Waiting Indication

This feature is available on PDNs and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

1. Features (Cont'd)

a. Voice Features (Cont'd)

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a DSL, an additional PDN charge will apply.

Ringling Options

Ringling options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the SCAs of a DN on a separate terminal. The ringling options available on a per-station basis for a shared DN are:

- Abbreviated Ringling

Ringling begins immediately for an incoming call and stops ringling after "N" seconds.

- Delayed Ringling

Ringling for an incoming call is delayed for "N" seconds; however, the CA indicator or "status" lamp begins flashing immediately.

- No Ringling

There is no ringling for an incoming call that terminates on a CA of that DN.

- Normal Ringling

Ringling begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

1. Features (Cont'd)

a. Voice Features (Cont'd)

Secondary Directory Number (SDN)

A SDN is any DN other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.

Shared Call Appearance (SCA)

This allows several users to share one or more CAs for a particular DN. Origination of and termination of calls on one terminal will affect all terminals sharing the CA. All SCAs must be provisioned from the same serving central office. If more than two SCAs are assigned to a terminal, additional charges will apply.

Speed Calling

Speed calling permits the user to dial pre-programmed numbers using fewer digits than normally required. A speed call list allows for up to 30 preprogrammed numbers per terminal.

b. Voice – Feature Packages

The following features are only offered in these feature packages:

Flexible Calling Feature Package

- Drop

The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

1. Features (Cont'd)

b. Voice – Feature Packages (Cont'd)

Flexible Calling Feature Package (Cont'd)

- Call Hold

This feature allows the user to place a call on hold by depressing a button.

- Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

- Conference

This feature allows a user to establish a three-way conference call by depressing a button.

Calling Number ID Feature Package

- Display

This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

1. Features (Cont'd)

b. Voice – Feature Packages (Cont'd)

Calling Number ID Feature Package (Cont'd)

- Calling Line Identification

- Incoming (ICLID)

Calling Line Identification is provided on both an incoming and outgoing basis. This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name is an optional feature. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to any associated SDNs. ICLID cannot just display to the PDN when the number is shared.

- Outgoing (OCLID)

This feature provides a user who is originating a call with information about the called party and the facility or destination.

c. B-Channel Circuit-Switched Data Features

Call Forwarding-Busy Line for Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified DN. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to-DN.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

1. Features (Cont'd)

c. B-Channel Circuit-Switched Data Features (Cont'd)

Call Forwarding-Don't Answer for Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Variable-All Calls for Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

2. Optional Features

The following features are optional for both the packaged and unpackaged BRI.

Additional Primary Directory Number

If more than two terminals are connected to a DSL, additional PDNs are required. Rates and charges specified in 3., following, apply for each additional PDN.

Analog Call Appearance

This feature enables analog station users to share their CA on a BRI user's terminal. The user's analog service must be provisioned from the same serving central office as the BRI. One appearance per number, per terminal is allowed. Some analog services are not compatible with BRI.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

2. Optional Features (Cont'd)

Call Pickup

Allows a user to answer a call at another station, even when the user's station does not have a CA for the called DN. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

Caller Identification Blocking – All Calls

This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the private status cannot be deactivated by the customer. Rates and charges are provided in 3., following. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per-station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

Calling Name Identification

With this feature, at the time of an incoming call, the name and number of the calling party is displayed on the called party's ISDN terminal. The called party may receive a private or unavailable indicator; in that case the caller's name and number will not be displayed. Calling Name Identification is used in conjunction with calling number identification that is part of the Display standard feature.

CLASS Features

• Call Rejection

This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

2. Optional Features (Cont'd)

CLASS Features (Cont'd)

- Continuous Redial

This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

- Last Call Return

This feature allows a customer to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

- Priority Call

This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.

- Selective Call Forwarding

This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Key Short Hunt

This voice feature provides the capability for incoming calls to search a set of DN appearances on an ISDN set for an idle DN for call termination.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

2. Optional Features (Cont'd)

Multiline Hunt Service

Hunting service will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the hunting services.

Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available B-channel.

MLHGs can be assigned two types of telephone numbers: begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multilane hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have essentially one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multilane hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

2. Optional Features (Cont'd)

Multiline Hunt Service (Cont'd)

- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy; the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

- Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

Non-Standard Configuration Group

This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

Redirecting Number Delivery

This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DN's will be delivered to the called party.

Series Completion Hunt

This voice feature automatically redirects a call from a busy DN to another specified DN.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

2. Optional Features (Cont'd)

Six-Way Conference

This feature allows the user to sequentially add up to five additional parties, and add them together to make a six-way call.

Speed Calling 8

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the customer to change speed calling lists directly from their terminal.

3. Rates and Charges

- a. Optional Calling Plan rates and charges are applied per B-channel that carry circuit-switched voice and/or data traffic.
- b. The standard package includes up to a total of six Call Appearances (CAs), per terminal. The CAs must include one Primary Directory Number (PDN). Analog CAs are not considered to be one of the six standard CAs.

Additional CAs are available at rates and charges specified, following.

c. Month-to-Month

(1) Basic Rate Access Including
Features and Functions – Packaged

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|--------|--------------------------------|-----------------------------|
| • Flat | \$ 67.00 (BRIPSOC) | \$ 68.00 (BRIFP) |

(2) Basic Rate Access - Unpackaged

| | | |
|--------|-------------------------------|-----------------------------|
| • Flat | \$ 67.00 (BRIUSOC) | \$ 62.00 (BRIFU) |
|--------|-------------------------------|-----------------------------|

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

3. Rates and Charges (Cont'd)

d. Features

The following features are available for unpackaged BRIs at the rates and charges specified, following. Up to six features are included as standard features within the packaged BRI.

(1) Voice Features

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|---|--------------------------------|---------------------------|
| • Call Exclusion, per DN | \$ 10.00 (BRVFSOC) | \$ N/C (BRCEX) |
| • Call Forwarding Busy Line- All Calls-Voice, per DN[1,2] | 10.00 (BRVFSOC) | 4.00 (BRVBL) |
| • Call Forwarding Don't Answer- All Calls-Voice, per DN[1,2] | 10.00 (BRVFSOC) | 4.00 (BRVDA) |
| • Call Forwarding Variable- All Calls-Voice, per DN[1,2] | 10.00 (BRVFSOC) | 4.00 (BRVFX) |
| • Intercom, per group | 10.00 (BRVFSOC) | 1.00 (BRINT) |
| • Message Waiting Indication, per DN | 10.00 (BRVFSOC) | 1.00 (BRMEW) |
| • Secondary Directory Number, per SDN | 10.00 (BRVFSOC) | 1.00 (BRSDN) |
| • Shared Call Appearance, per appearance | 10.00 (BRVFSOC) | 1.00 (BRSCA) |

[1] Monthly charge does not apply when purchased for secondary directory numbers.

[2] Monthly rate applies when purchased as an optional feature with unpackaged service.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

3. Rates and Charges (Cont'd)

d. Features (Cont'd)

(1) Voice Features (Cont'd)

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|---------------------------------------|--------------------------------|----------------------------|
| • Speed Calling (30), per terminal | \$ 10.00 (BRVFSOC) | \$ 5.00 (BRS30) |

(2) Voice Feature Packages,
per terminal

| | | |
|--|---------------------------|-------------------------|
| • Flexible Calling Feature Package | 44.00 (BRFCOC) | 6.00 (BRFCA) |
| • Calling Number ID Feature Package | 24.00 (BRIDOC) | 8.00 (BRCID) |

(3) B-Channel Circuit-Switched Data Features

The following features apply per DN forwarded.

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|---|--------------------------------|----------------------------|
| • Call Forwarding Busy Line for circuit-switched data | \$ 10.00 (BRSDSOC) | \$ 5.00 (BRSDL) |
| • Call Forwarding Don't Answer for circuit-switched data | 10.00 (BRSDSOC) | 4.00 (BRSDA) |
| • Call Forwarding Variable-All Calls for circuit-switched data | 10.00 (BRSDSOC) | 4.00 (BRSFV) |

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

3. Rates and Charges (Cont'd)

e. Optional Features and Functions

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|--|--------------------------------|----------------------------|
| • Additional Call Appearances, per appearance | \$ 10.00 (BROPFOC) | \$ 1.00 (BRACA) |
| • Additional Primary Directory Number, per PDN | 10.00 (BROPFOC) | 12.00 (BRAPD) |
| • Additional Secondary Directory Number, per SDN | 10.00 (BROPFOC) | 1.00 (BRASD) |
| • Additional Shared Call Appearance, per appearance | 10.00 (BROPFOC) | 1.00 (BRASC) |
| • Analog Call Appearance, per terminal | 10.00 (BROPFOC) | 1.00 (BRANC) |
| • Call Pickup, per number | 10.00 (BROPFOC) | N/A (BRCPU) |
| • Caller Identification Blocking- All Calls, per PDN | 10.00 (BROPFOC) | N/A (BRBAC) |
| • Calling Name Identification, per number | 10.00 (BROPFOC) | 3.00 (BRNAM) |

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

3. Rates and Charges (Cont'd)

e. Optional Features and Functions (Cont'd)

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|---|--------------------------------|----------------------------|
| • CLASS Features | | |
| - Call Rejection, per PDN | \$ 10.00 (BRCLFOC) | \$ 4.00 (BRCLF) |
| - Continuous Redial, per PDN | 10.00 (BRCLFOC) | 3.00 (BRACB) |
| - Last Call Return, per PDN | 10.00 (BRCLFOC) | 2.00 (BRAR) |
| - Priority Call, per PDN | 10.00 (BRCLFOC) | 2.00 (BRDRC) |
| - Selective Call Forwarding, per PDN | 10.00 (BRCLFOC) | 3.00 (BRSCF) |
| • Key Short Hunt | | |
| - Per group | 10.00 (BRCLFOC) | N/C (BRHPG) |
| - Per number | 10.00 (BRCLFOC) | 2.00 (BRHPN) |
| • Multiline Hunt Service[1] | | |
| - Circular Hunt | | |
| - Data, per B-channel | 10.00 (BRCLFOC) | 2.00 (BRCDB) |
| - Data, per group | 10.00 (BRCLFOC) | N/C (BRCDG) |
| - Voice, per B-channel | 10.00 (BRCLFOC) | 2.00 (BRCVB) |
| - Voice, per group | 10.00 (BRCLFOC) | N/C (BRCVG) |

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

3. Rates and Charges (Cont'd)

e. Optional Features and Functions (Cont'd)

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|---|--------------------------------|----------------------------|
| • Multiline Hunt Service[1] (Cont'd) | | |
| - Regular Hunt | | |
| - Data, per B-channel | \$ 10.00 (BRCLFOC) | \$ 2.00 (BRRDB) |
| - Data, per group | 10.00 (BRCLFOC) | N/C (BRRDG) |
| - Voice, per B-channel | 10.00 (BRCLFOC) | 2.00 (BRRVB) |
| - Voice, per group | 10.00 (BRCLFOC) | N/C (BRRVG) |
| - UCD Hunt | | |
| - Data, per B-channel | 10.00 (BRCLFOC) | 9.00 (BRUDB) |
| - Data, per group | 20.00 (BRHNT) | N/C (BRUDG) |
| - Voice, per B-channel | 10.00 (BRCLFOC) | 9.00 (BRUVB) |
| - Voice, per group | 20.00 (BRHNT) | N/C (BRUVG) |
| • Non-Standard Configuration Group, per button | 15.00 (BRNSCOC) | N/C (BRNST) |
| • Redirecting Number Delivery, per number | 10.00 (BROPFOC) | 2.00 (BRRND) |
| • Series Completion Hunt | | |
| - Per group | 10.00 (BROPFOC) | N/C (BRSCG) |
| - Per number | 10.00 (BROPFOC) | 2.00 (BRSCN) |
| • Six-Way Conference, per terminal | 10.00 (BROPFOC) | 1.00 (BR6WC) |
| • Speed Calling 8, per terminal | 10.00 (BROPFOC) | 1.00 (BRS8) |

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

A. Basic Rate Interface (BRI) (Cont'd)

3. Rates and Charges (Cont'd)

f. Loop Extension Charge

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|------------|--------------------------------|-------------------------|
| • Per Loop | \$ 100.00 (BRLECO) | N/C (BR18K) |

g. Change Charges

| | | |
|--|----------------------------|--|
| • Access changes made to a DSL will result in an access charge[1] | 10.00 (BR500C) | |
| • Feature changes made to the standard package, unpackaged or optional features will result in a feature charge[1,2] | 10.00 (BRFS00C) | |

[1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.

[2] Changes are allowed once, at no charge, in the standard package within the first 45 days following the installation date of new service. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

B. Primary Rate Interface (PRI)

1. Description

The basic Primary Rate Interface (PRI) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbps, which is equivalent to a T1 facility. Each 64 kbps B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbps channel that is used to carry the control or signaling information.

Circuit-Switched Data PRI consists of 23B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbps B-channels for the transmission of circuit-switched data or video.

2. Definitions

a. Service Configurations

23B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRI T1 facilities.

24B

This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.

23B+Back-up D

This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switch-over to the back-up D-channel.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

B. Primary Rate Interface (PRI) (Cont'd)

2. Definitions (Cont'd)

b. Network Connections

Circuit-Switched Data Connection

A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRI T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

ISDN Trunk Connection

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRI. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRI.

- Call-by-Call PRI

The PRI B-channels are configured to support inward and outward call flexibility predetermined by the customer's traffic flow.

- Dedicated PRI

Each B-channel is dedicated to inward, outward, or 2-way traffic.

Uniform Access Solution (UAS) Network Connection

The UAS network connection provides switching to the local exchange and toll networks and includes the channel trunk-side configuration for the entire T1.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

B. Primary Rate Interface (PRI) (Cont'd)

2. Definitions (Cont'd)

c. Standard Features

Calling Number Identification

This feature displays the call identification information and the calling party's directory number (including nonpublished and non-listed directory numbers) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRI customers where technically feasible as determined by the Company.

Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

Circuit-Switched Data

Allows the transmission of circuit-switched data on a voice channel.

d. Optional Features

2B Channel Transfer

2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users.

ISDN Calling Name Delivery (ICNAM)

ICNAM is a terminating feature that delivers to ISDN Class II Equipment, over a Primary Rate Interface, the original calling party name along with the calling party's telephone number. A private or unavailable indication will appear when the name is not available to the called customer.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

B. Primary Rate Interface (PRI) (Cont'd)

2. Definitions (Cont'd)

d. Optional Features (Cont'd)

ISDN Redirecting Number Delivery (RND)

RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded; e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don't Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber.

3. Terms and Conditions

- a. PRI is provided subject to the availability of central office facilities.
- b. Each PRI consists of one T1 facility and one Service Configuration. A customer may request more than one PRI per premises.
- c. Terms and Conditions, and Rates and Charges, as described for PRI, are in addition to the regular Rates and Charges for the service with which PRI is associated.
- d. Some services are not available and/or compatible with PRI.
- e. Loop Diversity and Avoidance is available with PRI.
 - (1) Customers subscribing to Loop Diversity must also subscribe to additional PRI facilities and TCs for the secondary route.
 - (2) Customers subscribing to Avoidance must pay DS1 Transport Mileage rates between the local serving office and the alternate serving office.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

B. Primary Rate Interface (PRI) (Cont'd)

3. Terms and Conditions (Cont'd)

- f. The PRI facility may be provided from a foreign central office or foreign exchange at the DS1 Transport Mileage rates. Associated charges will be applied to the PRI facility.
- g. PRI offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
- h. The PRI facility for all channels may be provisioned on an existing or new T3 facility.
- i. PRI customers must subscribe to a minimum of one 23B+D Service Configuration.
- j. DID numbers associated with PRI are found elsewhere in this Tariff. A DID Trunk Termination is required for each inward or 2-way B-channel in a PRI.
- k. Circuit-Switched Data PRI is intended only for data calls, including video.
- l. ISDN PRI may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

B. Primary Rate Interface (PRI) (Cont'd)

4. Rates and Charges

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | |
|--|---------------------------------------|------------------------------|----------------|
| (a) Month-to-Month Transport | | | |
| • Stand alone T1 facility per 24 channel facility [1] | \$ 960.00 (PRTIFOC) | \$ 144.00 (PRIT1) | |
| (b) Service Configuration | | | |
| • 23B+D | 984.00 (PRIPROC) | 384.00 (PR23BD) | |
| • 24B | 984.00 (PRIPROC) | 384.00 (PR24B) | |
| • 23B+Back-up D | 984.00 (PRIPROC) | 384.00 (PR23BB) | |
| (c) DID Termination per B-Channel [2] | | | |
| • Each Trunk Circuit Termination (One-Way or Two-Way) | Applicable Nonrecurring Charges | 40.00 (PRDDT) | |
| • DID Trunk Setup (Per Trunk) | 54.00 (PRSPTOC) | | (D) |
| (d) Uniform Access Solution Per PRI Facility [2] | | | (T) |
| • Two-Way Network Connection | 1200.00 (PRICNOC) | 1100.00 (PRINF) | |
| • One-Way Network Connection | 1200.00 (PRICNOC) | 950.00 (PRINC) | (T) |

[1] One Service Configuration is required for each T1 facility.

[2] EAS charges also apply.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

B. Primary Rate Interface (PRI) (Cont'd)

4. Rates and Charges

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|--|--------------------------------|---------------------------|
| (e) Circuit-Switched Data Connection, per T1 facility | | |
| • 23B data only channels | 1215.00 (PR23OC) | 560.00 (PRD23) |
| • 24B data only channels | 1287.00 (PR24OC) | 584.00 (PRD24) |

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN SERVICE OFFERINGS (Cont'd)

B. Primary Rate Interface (PRI) (Cont'd)

4. Rates and Charges

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|---|--------------------------------|----------------------------|
| (g) Optional Features, per T1 facility | | |
| • 2B Channel Transfer | \$ 96.00 (PROF2OC) | \$ 24.00 (PR2B) |
| • ISDN Calling Name Delivery | 168.00 (PRCNDOC) | \$ 20.00 (PRND) |
| • ISDN Redirecting Number Delivery | 53.00 (PRRND) | \$ 7.00 (PRRN) |
| (h) Nonrecurring change charges apply as follows: | | |
| • All miscellaneous changes or rearrangements of facilities, per facility | 48.00 (PRMISOC) | |
| • Rollover Charge | | |
| - Move existing DS1 to DS3 on vacant channels | 312.00 (PRROLOC) | |
| • Moving current customer T1 facility | | |
| - Within same central office | 480.00 (PRMOVOC) | |
| - Outside current central office | 960.00 (PRMOOOC) | |

HELD FOR FUTURE USE

HELD FOR FUTURE USE

HELD FOR FUTURE USE

EXCHANGE MAPS

The following exchange maps are attached to this tariff:

Altamont

Duchesne

Flattop

Fruitland

LaPoint

Neola

Randlett

Roosevelt

Tabiona

Vernal