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December 23, 2021

**Sent Via E-Mail**

**ADVICE NO. UT-21-ATT-0012 (Docket 21-087-P09)**

Utah Public Service Commission  
Heber M. Wells Building, 4<sup>th</sup> Floor  
160 East 300 South  
Salt Lake City, UT 84111

ATTN: Melissa Paschal  
Email: [psc@utah.gov](mailto:psc@utah.gov)

Dear Ms. Paschal:

Enclosed is a revision to the AT&T Local Exchange Services Price List. The purpose of this filing is to grandfather AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service.

The following Price List pages are attached:

<u>Section</u>	<u>Page</u>	<u>Release</u>
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Section 7	2	3
Section 7	40	2
Section 7	41	2
Price List	2	3
Price List	4	5
Price List	6	6
Price List	9.1	4
Price List	11	3
Price List	14.1	4

The requested date of filing is December 23, 2021 with an effective date of December 31, 2021.

If you have any questions or concerns, please call me at (917) 838-8336.

Respectfully,

Patricia Scrocco

AT&T CORP.  
UTAH PRICE LIST  
LOCAL EXCHANGE SERVICES

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7. AT&T LOCAL EXCHANGE SERVICES<sup>1</sup>

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7.1 DESCRIPTION

7.1.1 General

AT&T Local Exchange Services provide a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. Business lines (main or additional) are provided for connection of Customer-provided key system or single-line terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services also provide Customers with the option to select analog trunks, which are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment or capable key system. The Customer may opt to utilize business trunks for outgoing calls only (DOD), incoming calls to an attendant (One-way In Local Trunk), incoming calls without utilizing an attendant (DID) or a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo-Attendant Trunk). Direct Inward Dialing (DID) service allows incoming calls to be terminated directly to an end user behind a PBX or capable key system. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services are available where facilities and operating systems exist. AT&T Local Exchange Services include Touch Tone.

Customers utilizing AT&T Local Exchange Services must subscribe to a sufficient number of lines/trunks to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of lines/trunks required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines/trunks cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services may be offered in conjunction with an associated long distance service offering provided by AT&T.

<sup>1</sup> Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.2 MONTHLY RECURRING CHARGES

7.2.1 General

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line or per-trunk basis. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as shown in the Price List: OneNet Option<sup>1</sup>, AT&T Business Network Service<sup>2</sup> or ACC Business<sup>1</sup>. All other AT&T Local Exchange Services customers will be charged as shown in the Price List. (C)

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers. Customers who order AT&T Local Exchange Services associated with any of the following long-distance services will be charged the Monthly Recurring charges as shown in the Price List: OneNet Option, AT&T Business Network Service<sup>2</sup> or ACC Business. All other AT&T Local Exchange Services customers will be charged as shown in the Price List. (C)

<sup>1</sup> Effective September 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) or subscribe to a stand-alone term plan for the service(s) (if available), customer will be billed at the month-to-month non-term rate.

<sup>1</sup> Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification. (N)

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7.12 AT&T BUSINESS NETWORK SERVICE (continued)

7.12.1 ABN Advantage Plan<sup>1,2</sup>

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Customers subscribing to ABN Advantage Plan must also subscribe to ABN Advantage Plan long distance service as described in Section 9 of the Custom Network Service Price List and AT&T's Business Services Guide.

ABN Advantage Plan offers unlimited local calling and long distance interstate and intrastate calling usages (as specified in Section 9 of the Custom Network Service Price List) for a flat monthly rate, up to the Minutes of Use ("MOU") Caps specified in Section 9. Usage above the MOU Cap will be charged at the per-minute rate specified in the Price List. Customers may commit to take service for terms of 1-, 2-, 3-, 4- or 5-year term commitments available to ABN Advantage Plan customers.

ABN Advantage Plan has two rate plans depending on the customer's Revenue Commitment under the ABN Advantage Plan long distance service as specified below:

Plan A - Revenue Commitment between \$2500 and \$69,999  
Plan B - Revenue Commitment \$70,000 and above.

Pricing will vary by plan and term commitment, as specified in the Price List.

For AT&T Local Exchange Services offered in conjunction with AT&T Business Network Service.

A) Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

B) Vendor No Show Charges

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

<sup>1</sup> ABN Advantage Plan may no longer be ordered after June 13, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to June 13, 2005 may continue their current plan under existing conditions.

<sup>2</sup> Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7.12 AT&T BUSINESS NETWORK SERVICE<sup>1</sup> (continued) (C)

7.12.2 ABN Premier Bundle<sup>1</sup> (C)

ABN Premier Bundle may not be ordered on or after September 1, 2011. Customers who ordered the bundle before September 1, 2011 may keep it at their current location, may add lines and locations and may keep the service if they move locations.

ABN Premier is a bundled arrangement that provides an array of AT&T Affiliate products and services including AT&T Mobility Voice, and is ordered directly through AT&T's on-line Mobility web portal. Customer must agree to a 2-year ABN Premier term agreement and purchase online in order to qualify. Early Termination Fees may apply. The charges for local services are as specified in the Price List.

See the AT&T Business Service Guide for complete service description, explanation of service usage, and terms and conditions.

7.12.3 AT&T Business Network Express<sup>1</sup> (C)

ABN Express is a bundle service arrangement which requires Customer to enter into a term contract for an array of regulated and non-regulated products provided by multiple AT&T affiliates. The service is offered under a 2 year or 3 year term. Customer must contract for a minimum number of products across affiliates to be eligible. Early Termination Fees apply. The charges for the ABN local services which are included in the bundle are as specified in the Price List.

Calling Card is not available under this offer.

<sup>1</sup> Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7.1 MONTHLY RECURRING CHARGES (continued)

7.1.1 (continued)

A. ABN Advantage Plan<sup>1,4</sup> (C)

1. Plan A

	Monthly Recurring Charges		
	1 Year	2 Year	3-5 Years
Business Line <sup>4</sup>	\$40.00	\$40.00	\$40.00
Business Trunk <sup>4</sup>	\$80.00	\$75.00	\$70.00
DS-1 Facilities <sup>2,3</sup>	\$1,785.00	\$1,700.00	\$1,620.00
ISDN PRI <sup>2,3</sup>	\$1,920.00	\$1,835.00	\$1,755.00

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2. Plan B

	Monthly Recurring Charges		
	1 Year	2 Year	3-5 Years
Business Line <sup>4</sup>	\$40.00	\$40.00	\$40.00
Business Trunk <sup>4</sup>	\$80.00	\$75.00	\$70.00
DS-1 Facilities <sup>2,3</sup>	\$1,785.00	\$1,700.00	\$1,620.00
ISDN PRI <sup>2,3</sup>	\$1,920.00	\$1,835.00	\$1,755.00

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<sup>1</sup>ABN Advantage Plan may no longer be ordered after June 13, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to June 13, 2005 may continue their current plan under existing conditions.

<sup>2</sup>Effective December 30, 2015, DS1 Digital Facilities, only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services are no longer available to new customers or for contract renewals.

<sup>3</sup>Effective June 1, 2016, existing customers with DS1 Digital Facilities, only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on B3moves, adds and changes described above.

<sup>4</sup>Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7.1 MONTHLY RECURRING CHARGES (continued)

7.1.1 (continued)

B. ABN Premier Bundle<sup>1</sup> (continued)

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Monthly Recurring Charges (continued)

DS-0 Lines and Trunks <sup>1</sup>	Monthly Rate
Business Lines	\$70.00
Business Trunks	\$70.00
DID Trunks	\$125.00
<b>Digital Trunks<sup>1,2</sup></b>	
DOD, Two-Way	\$70.00
DID, DID/DOD	\$125.00

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<sup>1</sup>Effective December 30, 2015, this service is no longer available to new customers or for contract renewals.

<sup>2</sup>Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

<sup>1</sup>Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7.1 MONTHLY RECURRING CHARGES (continued)

7.1.1 (continued)

C. AT&T Business Network Express<sup>3</sup> (continued) (C)

Monthly Recurring Charges (continued)

DS-0 Lines and Trunks <sup>3</sup>	Monthly Rate
Business Lines	\$70.00
Business Trunks	\$70.00
DID Trunks	\$125.00
<b>Digital Trunks<sup>1,2</sup></b>	
DOD, Two-Way	\$70.00
DID, DID/DOD	\$125.00

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<sup>1</sup>Effective December 30, 2015, this service is no longer available to new customers or for contract renewals.

<sup>2</sup>Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

<sup>3</sup>Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7.1 MONTHLY RECURRING CHARGES (continued)

7.1.4 AT&T Business Network Services<sup>1</sup>

Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with the AT&T Business Network Service

	Monthly Recurring Charge	Installation Charge <sup>1</sup>
Per Main Business Line <sup>1</sup>	\$70.00	\$25.00
Per Additional Business Line <sup>1</sup>	\$70.00	\$25.00
Per DOD Trunk <sup>1</sup>	\$70.00	\$25.00
Per Two Way Combo-Attendant Trunk <sup>1</sup>	\$70.00	\$25.00
Per One Way In Local Trunk <sup>1</sup>	\$70.00	\$25.00
Per DID Trunk <sup>1</sup>	\$125.00	\$25.00
Per Initial DID Number Block - Group of 20	\$10.00	
Per Additional DID Number Block - Group of 10	\$5.00	

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Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01.

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<sup>1</sup> Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 FEATURES

7.3.1 Monthly Recurring Charges for Features shown below apply to Customers who order the following services:

AT&T OneNet Option Service  
AT&T Business Network Service<sup>2</sup>

	Non- Recurring Charges	Monthly Recurring Charge	Per Use
Call Forward Busy		\$ 1.80	
Call Forward Don't Answer		1.75	
Call Forward Variable		3.50	
Call Forward Remote Access		6.25	
Call Return			\$0.75
Call Trace			1.85
Call Transfer		5.40	
Call Waiting/Cancel Call Waiting		6.25	
Caller ID		6.75	
Caller ID with Name		7.15	
Distinctive Ring		6.70	
Repeat Dialing			0.75
Remote Call Forwarding	\$ 25.20	16.20	
Selective Call Rejection		4.05	
Speed Dialing (8-Code)		3.50	
Speed Dial 30 <sup>1</sup>		4.50	
Three-Way Calling		4.50	
Feature Package 1		7.65	
Feature Package 2		13.60	
Feature Package 3		19.80	
Incoming Call Redirect (ICR) <sup>2</sup>	250.00	80.00	
ICR Change Charge <sup>2</sup>	80.00		

<sup>1</sup>Effective April 15, 2007, Speed Dialing 30 is not available to newly subscribed AT&T Business Network customers.

<sup>2</sup>Applicable to AT&T Business Network Service Customers.

<sup>3</sup>Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES

7.3.5 AT&T Business Network Services<sup>2</sup>

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	Non-Recurring Charges	Monthly Recurring Charge	Per Use
Call Forward Busy		\$12.25	
Call Forward Don't Answer		\$12.25	
Call Forward Variable		\$12.75	
Call Forward Remote Access		\$9.50	
Call Return			\$3.00
Call Trace			\$8.75
Call Transfer		\$14.75	
Call Waiting/Cancel Call Waiting		\$14.75	
Caller ID		\$18.75	
Caller ID with Name		\$24.75	
Distinctive Ring		\$18.75	
Repeat Dialing			\$3.00
Remote Call Forwarding (Per Call Path)	\$25.00	\$54.00	
Selective Call Rejection		\$16.75	
Speed Dialing (8-Code)		\$14.75	
Speed Dial 30 <sup>1</sup>		\$14.75	
Three-Way Calling		\$14.75	
Feature Package 1		\$23.50	
Feature Package 2		\$36.00	
Feature Package 3		\$59.00	
Incoming Call Redirect (ICR)	\$450.00	\$150.00	
ICR Change Charge	\$150.00		

<sup>1</sup>Effective April 15, 2007, Speed Dialing 30 is not available to newly subscribed AT&T Business Network customers.

<sup>2</sup>Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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