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**3. CONSUMER LONG DISTANCE SERVICE OFFERINGS**

**3.3 TRAVEL**

The following Calling Plan is provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC d/b/a CenturyLink QCC).

**3.3.1 RESERVED FOR FUTURE USE**

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**103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS**

**103.4 CALLING PLANS (Cont'd)**

**103.4.2 RESERVED FOR FUTURE USE**

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.3 TRAVEL**

The following service is provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC d/b/a CenturyLink QCC).

A. Reserved

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.3 TRAVEL**  
A. Reserved

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.3 TRAVEL**  
A. Reserved

(C)  
(D)

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.3 TRAVEL**  
A. Reserved

(C)  
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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.3 TRAVEL**  
A. Reserved

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.3 TRAVEL**  
A. Reserved

(C)  
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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.3 TRAVEL**  
A. Reserved

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.4 CALLING PLANS**

**4.4.1 TOTAL ADVANTAGE**

B. Terms and Conditions (Cont'd)

2. Enhanced Toll-Free Features

Total Advantage offers Enhanced Toll-Free Features for all Total Advantage customers.

3. Reserved

(C)  
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4. Minimums

- a. Each customer must select either a minimum usage commitment per month (Minimum Monthly Commitment) or an annual usage commitment per 12-month period (Annual Minimum Commitment).
- b. If, during any Annual Period of the term, the customer's total usage of Total Advantage Service falls below the Annual Minimum Commitment, the customer may be billed the actual amount for the service used plus the difference between that amount and the Annual Minimum Commitment (referred to as a shortfall). For customers who sign a one, two or three-year Annual Minimum Commitment term, the Annual Period will begin on the first day of the second billing cycle following the customer's enrollment for service.
- c. For customers that sign a one, two, or three-year commitment, this shortfall requirement will be applied with the fourth full month's invoice or as described in the term agreement.
- d. If a customer selecting a Monthly Minimum Commitment has billed usage charges less than the required Monthly Minimum Commitment during any month's invoice, the customer may be required to pay the difference between the Monthly Minimum Commitment and the actual billed charges (referred to as a shortfall). This shortfall requirement will be applied with the fourth full month's invoice.

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.4 CALLING PLANS**

**4.4.1 TOTAL ADVANTAGE**

C. Rates and Charges

2. Total Advantage Voice (Cont'd)

c. Rate for new customers of a Total Advantage Contract on or after October 10, 2005 and renewal of these contracts.

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	<b>INTERLATA RATE</b>	<b>INTRALATA RATE</b>
• Month-to-Month	\$0.066	\$0.066
• 1-Year	0.0460	0.0460
• 2-Year	0.0434	0.0434
• 3-Year	0.0409	0.0409

(2) Dedicated – Outbound and Inbound Per-Minute Rates

	<b>INTERLATA RATE</b>	<b>INTRALATA RATE</b>
• Month-to-Month	\$0.046	\$0.046
• 1-Year	0.0305	0.0305
• 2-Year	0.0288	0.0288
• 3-Year	0.0271	0.0271

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.4 CALLING PLANS (Cont'd)**

**4.4.2 GOVERNMENT NETWORK SERVICES**

A. General Description

Government Network Services (GNS-2000) or Loyal Advantage (CLA) is the Company's long distance service for Federal, State and Local government customers. CLA provides one rate period, a flat per minute rate. The following services are currently available:

- Switched Outbound Long Distance
- Switched Inbound Long Distance
- Dedicated Outbound Long Distance
- Dedicated Inbound Long Distance
- Toll Free Features

(D)

- Directory Assistance
- Virtual Network Service (VNS)

GNS-2000 is available via **two** options identified on the invoice as switched long distance and dedicated long distance.

(C)

(C)

B. Terms and Conditions

1. GNS-2000 is also governed by the Terms and Conditions contained in the Company's Rates and Services Schedule.
2. GNS-2000 offers the following rate and billing structures to insure ease of management, network reliability and cost stability:

- Guaranteed Rates
- Flat Rates
- 6-Second/18-Second Billing Increment for Domestic Calling

(D)

3. There are four different terms available (month-to-month, 1-, 2- and 3- year terms).

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.4 CALLING PLANS**

**4.4.2 GOVERNMENT NETWORK SERVICES (Cont'd)**

**C. GNS-2000/QLA**

**1. Switched**

GNS-2000 may be provisioned via Feature Group D ("FGD") for switched services from the customer's premises through the Local Exchange Carrier's central office to the Company network. All long-distance calls originating from or terminating to GNS-2000 switched access locations are automatically switched to the Company network. GNS-2000 Toll Free service may be provisioned on the same FGD line.

**2. Dedicated**

GNS-2000 may also be provisioned via dedicated lines from the customer's premises through the local central office to the Company network. Dedicated access to GNS-2000 may be provisioned by T-3, T-1 or Dedicated Access Lines (DAL).

**3. Reserved**

(C)

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(D)

**4. Enhanced Toll Free Features**

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.

**5. Directory Assistance**

For terms, conditions, and rates and charges, see Directory Assistance in Section 6 of this Price List.

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.4 CALLING PLANS**

**4.4.2 GOVERNMENT NETWORK SERVICES (Cont'd)**

D. Term Agreements

The Company offers Month-to-Month, 1-year, 2-year, and 3-year terms. The Company agrees to provide the service for the duration of any term agreement at the rates determined at the time the agreement is executed. Should the rates decrease during the term of an agreement, the rates will be passed to the customer. However, the customer's rates will not be raised beyond the rates at the time the agreement is executed. Each customer will be required to sign an agreement for the furnishing of service.

E. Standard Features

1. Switched Outbound Long Distance

- 101XXXX access is available
- "700" access where allowed
- Operator Assistance
- Directory Assistance (1-NPA-555-1212)
- Standard Billing Format

2. Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.

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F. Optional Features

1. Switched Outbound Long Distance

- Account Codes
- Omit Call Detail

2. Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.4 CALLING PLANS (Cont'd)**

**4.4.10 MiCTA – GOVERNMENT AND EDUCATION SERVICES**

**A. General Description**

This service is designed to provide a comprehensive communications solution to meet the special needs of MiCTA (Michigan Collegiate Telecommunication Association), a national organization that includes educational, governmental and non-profit entities. Following is a list of some of the telecommunication services that are available:

- Data Services
- Directory Assistance
- Domestic 1+ and Toll-Free (switched & dedicated outbound and switched & dedicated inbound)
- Enhanced Toll-Free Features
- International 1+ and Toll-Free
- CenturyLink Conferencing

(D)

Eligible customers include Voice over Internet Protocol providers, Internet Service providers, cable companies and certain enhanced service providers.

**B. Terms and Conditions**

1. This service requires a customer to sign a term commitment of month-to-month, one, two, or three years.
2. This service is provisioned in conjunction with the interstate service under which CenturyLink provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedule.
3. Renewals
  - a. Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink.  
Attention: Dublin Service Center  
GBM Disconnects – Disconnect Center  
4650 Lakehurst, Floor 2  
Dublin, OH 43017

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.4 CALLING PLANS**

**4.4.10 MICTA – GOVERNMENT AND EDUCATION SERVICES**

C. Rates and Charges (Cont'd)

5. Directory Assistance

Directory Assistance is available to MiCTA customers. Refer to Section 6, following, for the description, terms and conditions and the application of rates and charges.

6. Reserved

(C)

(D)

(D)

7. MiCTA Government and Education Services

Direct Dial (1+ and Toll-Free)

Outbound and Inbound, Per-Minute Rates[1]

	<b>MONTH TO MONTH</b>	<b>1-YEAR</b>	<b>2-YEAR</b>	<b>3-YEAR</b>
• On – On	\$0.0148	\$0.0145	\$0.0142	\$0.0140
• On – Off	0.0251	0.0246	0.0241	0.0236
• Off – On	0.0251	0.0246	0.0241	0.0236
• Off – Off	0.0427	0.0419	0.0410	0.0402

[1] On – On Voice calls (between customer locations only) with dedicated access origination and dedicated access termination

[1] On – Off Voice calls with dedicated access origination and switched access termination

[1] Off – On Voice calls with switched access origination and dedicated access termination

[1] Off – Off Voice calls with switched access origination and switched access termination



**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.4 CALLING PLANS (Cont'd)**

**4.4.11 TOTAL ADVANTAGE EXPRESS SERVICE**

**A. General Description**

Total Advantage Express is a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. Total Advantage Express Service is designed for new businesses with monthly revenue between \$100 to \$5,000 or annual revenue between \$1,200 to \$60,000 of contributory and discounted services. It is available on a one-year, two-year, or three-year term commitment. Effective November 30, 2007 Total Advantage Express Service is available for businesses with monthly revenue up to \$5,000 or annual revenue up to \$60,000 of contributory and discounted services.

**B. Terms and Conditions**

The same terms and conditions applicable to Total Advantage also apply to Total Advantage Express.

**C. Other Services**

Services offered under Total Advantage are also available to Total Advantage Express customers with the same terms and conditions and rates. (C)

**D. Long Distance Block of Minutes Offering**

**1. Option 1 (Effective June 14, 2013, Option 1 is not available to new customers.)**

This long distance offering provides a block of free minutes and is provisioned in conjunction with the interstate long distance offering under which the Company provides interstate long distance service. This intrastate service is an add-on to the interstate service that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility are specified in the Company's Interstate Rates and Services Schedule.

The Company will charge customers for any usage in excess of the block minutes (overage minutes). The block of minutes can be used for direct dial (switched outbound) long distance voice services. Block minutes cannot be applied to operator, directory assistance, Toll Free (switched inbound), and international services. The overage minute's rate applies for each minute of each call per month in excess of the customer's selected block of minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

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**104. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS**

**104.4 CALLING PLANS (THE FOLLOWING SERVICE ARE PROVIDED BY CENTURYLINK COMMUNICATIONS, LLC (F/K/A QWEST COMMUNICATIONS COMPANY, LLC D/B/A CENTURYLINK QCC).**

**104.4.1 LONG DISTANCE ADVANTAGE**

**A. General Description**

Long Distance Advantage is an offering of business communication services consisting of switched outbound, switched inbound and card services. The services have flat rates which are based on term and minimum usage commitments. Long Distance Advantage is intended for the small business segment spending less than \$2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

(C)  
(D)

Inbound Toll Free services permit customer to receive domestic inbound calls.

**B. Terms and Conditions**

1. This plan is provided in conjunction with interstate Long Distance Advantage.
2. Long Distance Advantage is available in month-to-month and 12 month term plans. There is a minimum monthly usage commitment of \$10.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a shortfall charge equal to the difference between the monthly commitment and the actual amount billed. This shortfall charge will be applied beginning with the customer's first full month's invoice.
3. Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current price listed rates in effect at the time of such renewal associated with the term and volume of the original agreement.

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**104. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS**

**104.4 CALLING PLANS**

**104.4.1 LONG DISTANCE ADVANTAGE**

B. Terms and Conditions (Cont'd)

4. CenturyLink will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another CenturyLink product with equal or greater term and volume commitment levels.
5. If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.

(D)

(D)

C. Rates and Charges

1. Switched Access – Outbound and Inbound, Per-Minute Rates

	<b>INTERLATA RATE</b>	<b>INTRALATA RATE</b>
• Monthly	\$0.0850	\$0.0850
• Term	0.0800	0.0800

2. Enhanced Toll Free Features

These features are provided in conjunction with the interstate Long Distance Advantage. All other terms and conditions are specified in the Company's Rates and Services Schedule.

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**104. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS**

**104.4 CALLING PLANS (Cont'd)**

**104.4.2 Q.INTEGRITY**

Q.Integrity will no longer be available to new customers as of November 30, 2007. Current Q.Integrity customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

**A. General Description**

Q.Integrity is an offering of business communication services consisting of switched outbound, switched inbound, dedicated switched outbound, dedicated switched inbound, Private Line, Frame Relay, ATM and card services. Q.Integrity is intended for the large business segment billing a total of \$50,000.00 or more per month. This service works well with both single locations and multiple location businesses.

(C)

Inbound Toll Free services permit the customer to receive domestic inbound calls.

**B. Terms and Conditions**

1. Q.Integrity offers integrated pricing with cross discounting based on aggregate revenue of contributing services, billing, and reporting capabilities.
2. A monthly recurring charge applies to each toll-free number reserved for or supplied to a Q.Integrity customer depending on the term commitment selected.

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**104. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS**

**104.4 CALLING PLANS**

**104.4.2 Q.INTEGRITY**

C. Rates and Charges (Cont'd)

6. 1+Per Minute InterLATA/Intrastate and IntraLATA/Intrastate Usage Rates

Subject to availability, the following per minute rates will apply to inbound and outbound calls.

a. InterLATA/Intrastate

	<b>SWITCHED</b>			<b>DEDICATED</b>		
	<b>1-YEAR</b>	<b>2-YEAR</b>	<b>3-YEAR</b>	<b>1-YEAR</b>	<b>2-YEAR</b>	<b>3-YEAR</b>
Option D	\$0.0940	\$0.0920	\$0.0900	\$0.0740	\$0.0730	\$0.0710
Option E	0.0940	\$0.0920	\$0.0900	\$0.0740	\$0.0730	\$0.0710

b. IntraLATA/Intrastate

	<b>SWITCHED</b>			<b>DEDICATED</b>		
	<b>1-YEAR</b>	<b>2-YEAR</b>	<b>3-YEAR</b>	<b>1-YEAR</b>	<b>2-YEAR</b>	<b>3-YEAR</b>
Option D	\$0.0940	\$0.0920	\$0.0900	\$0.0740	\$0.0730	\$0.0710
Option E	0.0940	\$0.0920	\$0.0900	\$0.0740	\$0.0730	\$0.0710

10. Reserved (C)

(D)

(D)

11. Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.

**104. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS**

**104.4 CALLING PLANS (Cont'd)**

**104.4.3 Q.GUARANTEED**

Q.guaranteed will no longer be available to new customers as of November 30, 2007. Current Q.guaranteed customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

A. General Description

Q.guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. Q.guaranteed is designed for existing Q.guaranteed businesses spending up to \$100,000.00 per month. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment and the terms have 13 commitment levels.

(C)  
(D)

Inbound Toll Free Services permit the customer to receive domestic inbound calls.

B. Terms and Conditions

1. Rates are quoted in full minutes. Call rounding is 18-second initial and 6-second incremental.
2. Q.guaranteed customers are eligible to receive guarantees. See the Company's Rates and Services Schedule.
3. Renewals
  - a. The customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink.  
Attention: Dublin Service Center  
GBM Disconnects – Disconnect Center  
4650 Lakehurst, Floor 2  
Dublin, OH 43017

- b. If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the price listed rates in effect at the time of such renewal.

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**104. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS**

**104.4 CALLING PLANS**

**104.4.3 Q.GUARANTEED**

C. Rates and Charges (Cont'd)

2. Dedicated – Outbound and Inbound Per-Minute Rates

Group 1

	INTERLATA RATE	INTRALATA RATE
• Month-to-Month	\$0.0730	\$0.0730
• 1-Year	0.0690	0.0690
• 2-Year	0.0680	0.0680
• 3-Year	0.0660	0.0660

Group 2

• 1-Year	0.0680	0.0680
• 2-Year	0.0670	0.0670
• 3-Year	0.0660	0.0660

Group 3

• 1-Year	0.0660	0.0660
• 2-Year	0.0650	0.0650
• 3-Year	0.0630	0.0630

3. Reserved (C)

(D)

4. Enhanced Toll Free Features (D)

(D)

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.

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**104. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS**

**104.4 CALLING PLANS (Cont'd)**

**104.4.4 Q.BIZ**

Q.biz will no longer be available to new customers as of November 30, 2007. Current Q.biz customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

**A. General Description**

Q.biz is an offering of business communication services consisting of switched outbound, switched inbound, and card services. The services have flat rates that are based on term and minimum usage commitments. Q.biz is intended for existing Q.biz businesses spending up to \$2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

(C)

Inbound Toll Free Services permit the customer to receive domestic inbound calls.

**B. Terms and Conditions**

1. This plan is provided in conjunction with interstate Q.biz.
2. Q.biz is available in month-to-month, twelve, and twenty-four month term plans. There is a minimum monthly usage commitment of \$25.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a shortfall charge equal to the difference between the monthly commitment and the actual amount billed. This shortfall charge will be applied beginning with the customer's first full month's invoice.
3. Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current price listed rates in effect at the time of such renewal associated with the term and volume of the original agreement.



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**104. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS**

**104.4 CALLING PLANS**

**104.4.4 Q.BIZ**

B. Terms and Conditions (Cont'd)

4. CenturyLink will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another CenturyLink product with equal or greater term and volume commitment levels.
5. If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.
6. Reserved (C)  
(D)
7. Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.