

**“TARIFF”**

SCHEDULE OF RATES AND CHARGES  
TOGETHER WITH RULES AND REGULATIONS  
APPLICABLE TO TELEPHONE SERVICE  
PROVIDED IN THE TERRITORY SERVED BY  
E FIBER SAN JUAN, LLC, AND E FIBER MOAB, LLC  
WITHIN THE STATE OF UTAH AS FOLLOWS:

SECTION INDEX

Title	1
Index	2
Definitions	3-7
General Rules and Regulations	8-17
Obligation of Company	9-10
Use of Service and Facilities	10-11
Establishment and Furnishing of Service	12-13
Telephone Directories	13
Establishment and Maintenance of Credit	14
Minimum Contract Periods and Termination of Service	14-16
Payment for Service and Facilities	16
Special Service and Facilities	17
Malicious Calls	17
Network Access Line Service	18-20
Number Reservation Service	21
Service Connection, Move and Change Charges	22-23
Off-Premise Extension Service	24
Intraexchange Special Access Service	25
Directory Assistance Service	26
Directory Listings	27-28
Centrex Service	29-31
Custom Calling Features	32-34
Miscellaneous Digital Switched Service Offering	45-37
Lifeline	38
Automatic Dialing and Announcement Devices (ADADs)	39
Construction Charges	40-45
Connection with Subscriber-Owned Equipment	46-47
Emergency Reporting System	48
Operator Verification/Interruption Service	49-50
Direct-Inward-Dialing (DID) Service	51
Exchange Maps	52-55

DEFINITIONS

Access Line

The circuit which travels from the Central Office to the subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

Base Rate Area

The area of an exchange, which is within the boundaries of the related incorporated city/town.

Channel

The electrical path provided by the Telephone Company between two or more locations.

Circuit

A Channel used for the transmission of electrical energy in the furnishing of telephone service.

Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

Exchange Area

The territory served by an Exchange.

DEFINITIONS (Cont'd)

Extension and P.B.X. Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B.X. switchboard.

Extension Station

An additional station connected on the same circuit as the main station and having the same telephone number as the main station.

Extra Listing

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

Individual Line

An exchange line designed for the connection of only one access line.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

Key System

An arrangement of key-equipped instruments capable of providing intercommunication and multi-trunk communication with the general exchange and interexchange network.

DEFINITIONS (Cont'd)

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscriber's stations located within the same local service area.

Local Message

A communication between subscribers' stations within the same Exchange Area.

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Main Station

A suitable telephone instrument or station which is connected to a network access line through a Central Office and has a unique telephone number.

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Primary Station

Synonymous with Main Station.

DEFINITIONS (Cont'd)

Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various locations or customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

Private Line

A circuit provided to furnish communication only between two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

Public Telephone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the public at a location chosen or accepted by the Company.

Semi-Public Telephone

A Semi-Public Telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; no group treatment of service at separate locations furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

DEFINITIONS (Cont'd)

Tariff

The document filed by the Company with the Public Service Commission which lists the communication services offered by the Company and the associated rates and charges.

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

Tie Trunk

A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. The circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company between patrons in different local service areas in accordance, with the rates and regulations specified in the Company's Toll Tariff.

Trunk

A telephone communication channel between (a) two ranks of switching equipment in the same central office, (b) between central office units in the same switching center, or (c) between two switching centers.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of E Fiber San Juan, LLC (San Juan) and E Fiber Moab, LLC (Moab), hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specified tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

These tariffs cancel and supersede all other tariffs of the Company issued and effective prior to the effective date of these tariffs.



GENERAL RULES AND REGULATIONS (Cont'd)

B. OBLIGATION OF COMPANY

1. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and right-of-ways and to provide such service without unreasonable expense.

2. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence if the interruption continues for more than twenty-four hours from the time it is reported to or detected by the Company. The allowance will be the prorated portion of the monthly rate for the service made inoperative.

3. Directory Errors and Omissions

The Company endeavors to correctly list customers, their telephone numbers, and other information in the local telephone directory. The Company will waive the tariff rate for special directory services in cases in which the company is responsible for directory listing errors.

4. Transmitting Messages

The Company does not transmit messages. If, because of transmission difficulties, the operator repeats messages between subscribers, the operator is deemed acting as an agent of the subscriber.

5. Use of Connecting Company Lines

Lines of other connecting companies may be used to reach points outside the Company area when suitable arrangements can be made.

6. Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property, when the damage is the result of negligence of the Company.

GENERAL RULES AND REGULATIONS (Cont'd)

B. OBLIGATION OF COMPANY (Cont'd)

7. Adjustment of Charges

In case of overbilling, a refund will be made by the Company for the full amount of excess charges when the amount can be determined; when the amount cannot be determined from available records, the maximum refund will not exceed the estimated overbilling over a two-year period.

In case of underbilling, the company reserves the right to backbill for the deficiency charges up to a period of two years.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company even though located on the subscriber's premises. Company agents or employees shall have the right to enter said premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.

The Company may refuse to install or maintain any service at locations which are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.

2. Interconnection Policy

Subscriber-provided terminal equipment may be used and subscriber-provided communication systems may be connected with the facilities furnished by the Company for telecommunications services subject to regulations outlined in other parts of this tariff. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

GENERAL RULES AND REGULATIONS (Cont'd)

C. USE OF SERVICE AND FACILITIES (Cont'd)

3. Use of Subscriber Service

Subscriber telephone service is furnished only for the use by the subscriber, his/her family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character. The equipment may be installed, at such locations provided the service is located so it is not accessible for public use.

4. Tampering with Equipment

The Company may refuse to furnish telephone service when company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

6. Governmental Objections to Service

The Company may refuse service or discontinue service to anyone upon objection to such service by or behalf of any governmental authority.

7. Indiscriminate Use of Facilities

The Company may refuse to furnish service or require upgrading of services provided to any subscriber who allows indiscriminate use of Company facilities, except in case of emergencies.

GENERAL RULES AND REGULATIONS (Cont'd)

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service can be made by any method offered by the Company, which becomes a contract upon establishment of service. The subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally.

2. Telephone Numbers

The customer has no property right in the telephone numbers assigned by the company and no right to continuance of service through any particular central office. The company may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business.

When existing service is continued for a new customer, the telephone number assigned to the former customer may be retained by the new customer only: (a) if the former customer consents and properly notifies the company in writing; and (b) if arrangements acceptable to the company are made by the new customer to pay all outstanding charges against the service to the company.

3. Alterations

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment of Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll in accordance with provisions contained elsewhere in this tariff. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

GENERAL RULES AND REGULATIONS (Cont'd)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

5. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities is intentional or due to the negligence of the subscriber. In which case, the Company will bill the party(ies) responsible for damage to the Company's facilities at a rate of Seventy-Five Dollars (\$75.00) per hour plus the cost of materials and supplies associated with the repair.

If in any calendar year an individual or entity is billed for cable damages in excess of three times; the Company may at its discretion impose an additional 50% penalty per occurrence. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

6. Line Extensions

Lines will be extended to permanent customers in accordance with the guidelines established in the Construction Charge section. Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

7. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonably proportionate share of such cost. Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

E. TELEPHONE DIRECTORIES

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Deposits

The Company adopts by reference the Rules and Regulations promulgated by the Public Service Commission of Utah or Company policy and all amendments to those rules which may be hereafter adopted by the Public Service Company of Utah. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

GENERAL RULES AND REGULATIONS (Cont'd)

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

2. Interest to be Paid on Deposits

Simple interest, at the rate provided by the Board of Directors, shall accrue from the date of deposit until the date of refund or application to the customer's telephone bill.

3. Reconnection Charge

Where service has been terminated by the company in accordance with the Board of Directors' Rules and Regulations, a charge equivalent to 30% of regular non-recurring charges shall apply for reconnection of service.

4. Issuance of Credit

Establishment of telephone service creates a credit account with the Company. The Company reserves the right to verify the creditworthiness of customers prior to establishment of service. Failure to pay for subscribed service can result in collection efforts including credit reporting.

G. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one day at the same location.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Company may require a minimum contract period longer than one day at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

GENERAL RULES AND REGULATIONS (Cont'd)

G. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

2. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

In the case of directory listings where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge of one month.

- (a) The contract for the main service is terminated.
- (b) The listed party becomes a subscriber to some other class of exchange service.
- (c) The listed party moves to a new location.
- (d) The listed party dies.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or if the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

GENERAL RULES AND REGULATIONS (Cont'd)

G. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

3. Termination of Service By The Company

The Company adopts by reference the Rules and Regulations promulgated by the Board of Directors and all amendments to those rules which may be hereafter adopted by the Board of Directors. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

H. PAYMENT FOR SERVICE AND FACILITIES

1. Date Payment Due

The subscriber shall pay for service and facilities monthly in advance and shall pay for Toll Messages (including charges for messenger service), Teletypewriter Exchange Service Message, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

All bills for service are due and payable at the office of the Company on or before the twentieth day of the month in which the bill is rendered. If the bill is not paid when due, the Company may make a late payment charge at the rate set by the Board of Directors and the Company may apply any deposit towards the outstanding balance.

2. Returned Check Policy

A charge, as determined by the company, will be made for all checks returned to the company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, certified check, or paid in advance.



GENERAL RULES AND REGULATIONS (Cont'd)

I. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the tariff schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom-engineered system to satisfy and provide for the needs of that customer. Applicable charges will be determined by the revenue requirements of the utility for each individual system. In the event any such special service or facility or the use made thereof interferes with the furnishing of telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days' written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

J. MALICIOUS CALLS

The Company will only provide malicious call trace, malicious call trap, and malicious call hold to its subscribers within the Company's serving area for two consecutive weeks free of charge when the service is requested by an authorized law enforcement official.

NETWORK ACCESS LINE SERVICE

ACCESS LINE SERVICE

A. RATES

	<u>Monthly Rate</u>
Residential Service (R1) Per Access Line	\$18.00
Business Service (B1) Per Access Line	\$18.00
PBX Trunk	\$29.95

B. CONDITIONS

One or more of the above rates shall apply to the provision of network access lines which, when connected to a suitable telephone instrument provides access to the telephone network.

Instruments must be provided by the subscriber, subject to the conditions described in the Connection with Subscriber Owned Equipment portion of this tariff.

Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.

For E Fiber Moab, LLC and E Fiber San Juan, LLC, the R1 and B1 rates allow for toll free calling between the E Fiber Moab, LLC exchanges of Moab and Thompson and the E Fiber San Juan, LLC exchanges of Monticello, Blanding, Mexican Hat, La Sal and Bluff.

NETWORK ACCESS LINE SERVICE (CONT'D)

Business Rates Apply:

At any location where activities are of a business, trade, or professional nature.

At any location where the listing, promoting, or advertising of service at that location indicates a business, trade, or profession.

When service is furnished at a location used primarily for business purposes.

When the directory listing is to be a business listing.

When the service is provided to or through a reseller of local exchange service.

Residence Rates Apply:

When service is furnished at a location used primarily for domestic purposes.

Where business listings are not provided.

Residence service will be allowed for individual rooms at group homes e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses when service to the rooms is not provided through a reseller of local exchange service, if the listing is in an individual's name.

Residence service will be allowed in church living quarters and the clergyperson's private study if the listing is in an individual's name.

When the directory listing is to be a residential listing. A residence service may not have a business directory listing.

A residence service may not be part of a hunting sequence that contains business lines.

NETWORK ACCESS LINE SERVICE (CONT'D)

BASIC EXCHANGE TELECOMMUNICATIONS RADIO SERVICE (BETRS)

A. RATES

B.E.T.R.S. Service Rates	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Residence Service	1 1/2 X Residence Access Line Rate	\$500.00 (1)
Business Service	1 1/2 X Business Access Line Rate	\$500.00 (1)

B. GENERAL

Basic Exchange Telecommunications Radio Service (BETRS) is a point-to-point radio link used to provide basic exchange telecommunications by connecting a subscriber to the local servicing central office. Service not available in all areas.

Conditions for normal Access Line Service will apply.

(1) For the \$500.00 nonrecurring charge, \$150.00 is due before service is rendered, and the remainder is to be paid under one of the following payment terms:

One Year (payment per month)	\$29.16
Two Years (payment per month)	14.58
Three Years (payment per month)	9.72

Temporary businesses may be charged an additional security deposit of \$370.80 in addition to the \$150.00 portion, the total of which is payable before installation. This deposit will be returned or credited to the customer's account after one year's service.

NUMBER RESERVATIONS

A. RATES

Monthly Rate

Number Reservation (per number)

1/3 x Access Line Rate

B. GENERAL

When a customer requests that a number or specific sequential numbers be reserved for their future use with additional lines, or if they expect to have telephone service in the near future and wish the number to be reserved, the above rates and charges will apply.

SERVICE CONNECTION, MOVE AND CHANGE CHARGES

A. RATES

	<u>Residence</u>	<u>Business</u>
Service Order	\$5.00	\$5.00
Line Connection	10.00	10.00
Move Service/Reconnect less than 6 months	30.00	30.00
Premise Visit	30.00	30.00
Hourly Labor Rate (when not included in above services)	75.00	75.00

B. CONDITIONS

These charges are intended to cover the expense incurred by the Company in conjunction with the following:

- Establishment of service;
- Change in location of a service to other premises;
- Transfer of service from one customer to another;
- Change of telephone number at customer's request;
- Installation of auxiliary equipment;
- Restoral of service disconnected for nonpayment or failure to establish credit.

Charges shown are in addition to installation charges shown under other Tariff schedules.

Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor costs will be performed at direct cost to the customer.

No charges will apply under the following circumstances:

- Service to which no monthly rates apply;
- Public telephones installed at the initiative or option of the Company.

SERVICE CONNECTION, MOVE AND CHANGE CHARGES (Cont'd)

C. DEFINITIONS

Service Order

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the establishment of service. It is also applicable for customer's request for additions, moves or changes to existing service.

Line Connection

Applicable for work done in the Central Office or work involving Central Office equipment necessary to provide a network access line or make changes to an existing network access line.

If service requires work in more than one Central Office area, this charge applies for each office.

Premises Visit

Applicable if a Company employee must visit the customer's premises to move or change a service drop or standard network interface at the customer's request. Not applicable when a Company employee is on the customer's premises for any other business purpose.

OFF-PREMISE EXTENSION SERVICE

A.	RATES	Installation <u>Charge</u>	Monthly <u>Rate</u>
	Continuous Property	Actual Cost	No Charge
	Continuous Property - Additional Network Interface	Applicable Non-Recurring Charges	\$4.00
	Non-Continuous Property Each Location	Applicable Non-Recurring Charges	Applicable Access Line Rate

B. CONDITIONS

Off-premise extension service, where the extension is located in a different building on the same continuous property as the main access line termination, may be installed by the Company. The installation charge will be negotiated between the subscriber and the Company. The subscriber is responsible for the maintenance of any subscriber owned wiring. No recurring monthly charge will apply in this situation.

Continuous property extensions are defined as those where the drop to the additional access point comes directly from the premises of the main access line termination and does not come out of the distribution cable.

Continuous property extensions requiring an additional network interface are defined as those where the drop to the additional access point comes out of the distribution cable and requires an additional network interface.

When off-premise extension service is provided on Non-Continuous property, each location is treated as an access line termination and the applicable access line rates will apply at each location. Installation will be performed based on all applicable Non-Recurring service connection elements.



**INTRAEXCHANGE SPECIAL ACCESS**

See Intrastate Access Service Tariff PSC Utah No 1

DIRECTORY ASSISTANCE SERVICE

A. RATES

Per each Directory Assistance Call

Interexchange  
Carriers Filed Rates

B. CONDITIONS

1. The above charge will apply to each call to a directory assistance operator requesting information for locations within the state.
2. The charge will apply regardless of whether or not the operator is able to supply the requested information.
3. A maximum of two requests for information will be allowed per directory assistance call.
4. Charges for Directory Assistance are not applicable to calls placed from:
  - Public telephones
  - Semipublic telephones
  - Customers who have a reading, physical or visual handicap and thus are unable to use the directory.
5. In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this tariff, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account.
6. The Company will provide directory assistance without charge during regular business hours for telephone numbers not listed in the current directory.

DIRECTORY LISTINGS

A.	RATES	Monthly <u>Rate</u>
	Additional or Alternate Listing - Business	\$1.50
	- Residence	\$1.00
	Non-Listed	\$1.25
	Non-Published	\$1.25
	Foreign Exchange, Display or Enhanced Listing	ICB

B. CONDITIONS

The regulations for directory listings, as provided in this section, apply only to that section of the directory containing the regular alphabetical list of names of subscribers.

Primary Listing

One listing without charge, termed the Primary Listing, is provided as follows:

1. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
2. For each semi-public service.
3. Non-listed telephone numbers are listed in the information file but are not listed in the Company's directory. They will be given out upon request.
4. Non-published numbers are not listed either in the directory or the information file and are not to be given out to anyone unless authorized by court of law.

DIRECTORY LISTINGS (Cont'd)

Restrictions

Names in directory listings shall be limited to the following:

1. In connection with residence service:
  - (a) The individual names of the subscriber; or
  - (b) The individual name of a member of the subscriber's family; or
  - (c) The individual name of a permanent member of the subscriber's household; or
  - (d) Dual (joint) listings for customers who share the same surname and reside at the same address.
  
2. In connection with business service.
  - (a) The individual name of the subscriber; or
  - (b) The name under which the subscriber is actually doing business; or
  - (c) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use; or
  - (d) The individual names of the officers, partners, or employees of the subscriber; or
  - (e) The names of departments when such listings are deemed necessary from a public reference viewpoint.

The Company may require that the subscriber provide the Company with written permission for the insertion or continuance of listings. The Company may refuse to accept or may delete listings of a business which the subscriber claims to represent. The Company may refuse to accept or may delete a listing which includes the trade name of another.

CENTREX SERVICES

A. RATES

Centrex line extension, each <u>Minimum of 2 lines</u>	<u>Recurring monthly rate/per line extension</u>	<u>Non-recurring installation /per line extension</u>
2-4 lines	\$8.00	\$40.00
5-11 lines	7.00	20.00
12-24 lines	6.00	10.00
25+ lines	5.00	10.00

B. DESCRIPTION

Centrex and Internet Protocol Centrex (IP Centrex) are advance feature voice services provided to business customers. The Centrex Service can be interfaced with traditional telephones or IP telephones on the customer’s data network. This interface will be provided directly from the switch or through the use of IP Centrex Enabling technology. The telephone company provided architecture provides a transparent transport and the advanced features between the switch and the customer’s devices. This allows the standard set of Centrex features, including Analog and ISDN Features, to be offered to the customer’s devices. Functionality will be dependent upon the compatibility and capability of customer equipment; IP enabled devices may be required for full feature functionality.

C. CONDITIONS

1. These rates, as listed above, are in addition to the Network Access Line Service rates listed elsewhere in the tariff.
2. Centrex Service may be provided in association with traditional or SIP (Session Initiated Protocol) trunks, with applicable charges listed elsewhere in this tariff. The number of individual line/trunk charges will be based upon the number of simultaneous inbound/outbound calls possible.
3. Centrex Service is a central office-based service which is furnished subject to the availability of facilities, features, and central office equipment in locations determined by the Company. The service does not include any customer premise equipment.
4. When Centrex Service is provided, any manual operations at the customer’s premises are performed by the subscriber at their expense or for the subscriber by the Company on an actual cost basis.
5. Upon request, the Company will correct a failure caused by customer-initiated software changes, will update software records, or make subsequent line and/or feature additions on an actual cost basis.

CENTREX SERVICE (Cont'd)

C. CONDITIONS (Cont'd)

6. The Service Order charge as specified elsewhere in this tariff applies when making changes on an established Centrex Line(s) or extension(s).
7. Each Centrex line or extension may be arranged for two-way, one-way incoming and one-way outgoing operation depending upon the option chosen by the customer at the time the line/extension is installed. When a change in the arrangement is requested by the customer, the appropriate service order charges as specified elsewhere in this tariff apply.
8. The Line Connection charge as specified elsewhere in this tariff is not applicable to the initial set-up of a Centrex Line(s).
9. Centrex Service is not provided in association with public or semi-public telephone service.
10. Terminal equipment must be compatible with the services and equipment provided by the Company. Feature availability will be affected by compatibility and type of customer equipment.
11. All applicable end user fees and surcharges will apply to each line.
12. Directory Listings will be furnished subject to the rates and regulations specified in this tariff.
13. Regulations as specified in the General Rules and Regulations section of this tariff will apply to this service.
14. All exchange lines in a system must be served by the same central office switch and have the same billing arrangement.

CENTREX SERVICE (Cont'd)

D. FEATURES

Call forwarding (unconditional, busy, selective or fixed)  
Call rejection (anonymous or selective)  
Automatic recall (AR) and callback (AC)  
Call waiting (with or without caller ID)  
Caller ID / calling name (delivery and blocking)  
Simultaneous ring  
Find-me / follow-me  
Hot line / warm line  
Message notification (audible and visual message waiting)  
Speed calling (1 or 2 digit)  
Priority call (distinctive ringing on calling number)  
Station-to-station intercom dialing  
Flexible dialing plans (including 9+ or assume-9)  
Multiple Appearance Directory Numbers  
Line hunting / ACD  
Do not disturb  
Attendant console (line state monitoring)  
Call park / retrieve  
Directed call pickup  
Short codes (group and personal)  
Account codes/Toll Restriction (mandatory and optional)  
Internal/external caller ID presentation  
Distinctive ringing for internal/external calls

Auto Attendant\*  
Voice Mail\*  
Conferencing\*  
Music on Hold\*

\*These features are not directly provided with Centrex but are available on a non-tariffed rate or individual case basis (ICB).

Additional features may become available, at no additional cost, as switch and application software and hardware upgrades are made. Advanced features or functions not listed may be possible by combining the various features. If a requested feature or function is beyond the scope of the available feature set then rates will be determined on an individual case basis.

CUSTOM CALLING FEATURES

A. RATES

All calling features will be made available to the subscriber at a monthly rate of \$2.00 per line with the exception of voice mail. Voice mail will be available for an additional \$1.50 per line per month.

B. DESCRIPTION

The following calling features are available:

- Call forwarding (unconditional, busy, delayed, selective, or unavailable)
  - This service forwards all calls regardless of whether the line is busy or there is no reply.
  - This service forwards calls if the line is busy.
  - This service forwards calls if there is no reply within a specified delay period.
  - This service forwards calls from specific calling numbers.
  - This service forwards calls if the dialed number is unavailable.
- Call rejection (anonymous or selective)
  - Selective Call Rejection automatically rejects incoming calls from particular numbers.
- Automatic recall (AR) and callback (AC)
  - Automatic Recall rings the number of the most recent incoming call.
  - Automatic Callback retries an outgoing call that was not connected successfully.
- Call waiting (with or without caller ID)
  - The subscriber receives notification when a call is in progress and a new incoming call arrives.
- Caller ID / calling name (delivery and blocking)
- Simultaneous ring
  - Allows for incoming calls to ring at multiple phones together.
- Find-me / follow-me
  - Allows for incoming calls to ring at multiple phones together or in sequence.
- Message notification (audible and visual message waiting)
- Speed calling (1 or 2 digit)
  - This service allows the subscriber to use short codes to access frequently-used numbers.
- Priority call (distinctive ringing on calling number)
- Distinctive ringing (on calling number)
- Do not disturb
  - Do Not Disturb allows the subscriber to block his or her line temporarily to prevent incoming calls.
- Account codes/Toll Restriction (mandatory and optional)
  - This service allows the subscriber to use account codes on outgoing calls, to provide information on how call charges should be allocated. This feature can also be used for selective or complete toll limitation.



CUSTOM CALLING FEATURES (Cont'd)

Internal/external caller ID presentation

The subscriber's number can be presented on outgoing calls, so that it is available for display to the called user.

The calling name for an incoming call is available for display while the phone is ringing.

The calling number for an incoming call is available for display while the phone is ringing.

Voice Mail

This service allows subscribers receive recorded voice messages without additional equipment in the home

Additional features may become available, at no additional cost, as switch and application software and hardware upgrades are made. Advanced features or functions not listed may be possible by combining the various features. If a requested feature or function is beyond the scope of the available feature set then rates will be determined on an individual case basis.

CUSTOM CALLING FEATURES (Cont'd)

C. CONDITIONS

1. Custom Calling Features are available only to those subscribers who are served from a Central Office equipped to provide such services.
2. Certain Custom Calling features may be incompatible with other features or may not work concurrently with each other.
3. Caller ID requires a compatible handset or an additional piece of CPE equipment to fully activate features.

D. OBLIGATION OF COMPANY

1. Limitation of Obligation with Respect to Privacy Concerns

The Company shall be held harmless by the subscriber in cases where the subscriber's telephone number is transmitted via the Caller ID Feature to another subscriber who subscribes to that service, and the subscriber has not blocked the transmission of his telephone number.

2. Obligation of the Subscriber

Under no circumstances should any subscriber to the Caller ID Advanced Custom Calling Feature use telephone numbers delivered to him for purposes of marketing any service, or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID service include:

Billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction.

Caller ID information can be used only to market goods and services to existing customers, and only to market goods and services to existing customers that are directly related to those the existing customer already uses.

Notification of illegal procedures having been given herein, the Company shall be held harmless by all parties in cases where subscribers of the Company use this information in an unauthorized manner, as described above.

3. A subscriber's non-published number will be transmitted via Caller ID to called parties, unless the subscriber dials \*67 before dialing the called party (1167 on a rotary telephone). \*67 activates the per call blocking feature of Caller ID.

MISCELLANEOUS DIGITAL SWITCHED SERVICE OFFERINGS (DSS)

A. GENERAL

For business customers in competitive areas.

B. DESCRIPTION

Miscellaneous Digital Switched Service Offerings (DSS) provide digital exchange service. DSS includes a DSS facility, common equipment, local exchange switching and flat rate trunks for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels. The Basic DSS service is provided on a Digital Service Level 1 (DS1) that is multiplexed into 24 channels in the configurations as follows: in-only, Out-only and 2-way dialing. The DSS service can also be configured using 23 Bearer Channels and a Delta Channel (23B+D) which is used for signaling. The 23B+D configurations would be provided using an ISDN Primary Rate Service (ISDN PRI).

C. DEFINITIONS AND APPLICATIONS OF SERVICE

DSS Facility and Common Equipment

This element includes the digital DSS facility, transmitting at a rate of 1.544 Mbps, and the common equipment necessary to interface each of the 24 channels into the central office switch.

Basic Trunks

In-Only Trunk

One-way trunk which only allows traffic from the central office switch to be transmitted to the customer premise. Includes Direct Inward Dialing (DID) feature.

Out-Only Trunk

One-way trunk which only allows traffic originating at the customer premise transmitted to the central office switch. Includes Direct Outward Dialing (DOD) feature.

Two-Way Trunk

Trunk which allows for traffic to be transmitted from either the central office or the customer premise.

MISCELLANEOUS DIGITAL SWITCHED SERVICE OFFERING (Cont'd)

D. TERMS AND CONDITIONS

1. DSS is provided subject to the availability of Company Facilities.
2. The Company will determine the type of facilities used to provide the requested services.
3. Business EAS rates apply as specified elsewhere in this tariff.
4. Customers are required to provide muxing/demuxing at the customer premises, for channels riding the DSS service.
5. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the DSS service.
6. The customer is responsible for the channel assignments transported on the DSS facility.
7. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire, not owned by the Company, and CPE must be compatible with the Company's provision of DSS.
8. Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently or may not be available.
9. Refer to Line Extension upgrades where facilities are not available, or unusual expenditures are involved in making them available.
10. Early termination of contract will result in a penalty equal to the difference between the discounted rate and the monthly rate for the service period, plus one month of the monthly rate (Monthly Rate – Discounted Rate x months of service + Monthly Rate x 1 Month).

MISCELLENEOUS DIGITAL SWITCHED SERVICE OFFERING (Cont'd)

E. RATES

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
DSS Facility Trunk			
	Basic Trunk with flat usage, each		
	- Monthly plan	402.50	600.00
ISDN PRI trunk with flat usage, each			
	- Monthly plan	402.50	800.00
	Caller ID	\$6.00 per line or \$69.00 per ISDN PRI arrangement	
	Hunting Feature	\$3.00 per line or \$35.00 per DSS arrangement.	

LIFELINE

A. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company.

B. RATES

Lifeline is a federal and state program that lowers the monthly cost of phone and internet for eligible low-income customers. Lifeline eligibility is determined by the Universal Service Administrative Company. Eligibility and applicable credits to the normal residential one-party rates are defined in federal and state statute as follows:

Residential Access Lines

Federal Lifeline Support  
State Local Rate Support

Monthly Credit

As set forth in 47 CFR § 54.403  
As set forth in P.S.C. of Utah Rules R746-8-403

C. ELIGIBILITY

An applicant must meet the eligibility requirements established by Federal Rules as set forth in 47 CFR §54.409 and 54.410 and P.S.C. of Utah Rules R746-8-403.

AUTOMATIC DIALING AND ANNOUNCEMENT DEVICES (ADADs)

A. GENERAL

An automatic dialing and announcement device (ADAD) dials telephone numbers it has been programmed to dial and plays a recorded message when a call is answered. There are two types of ADADs: those used for solicitation calls and those used for non-solicitation calls.

B. RATES

	<u>Measured</u>	<u>Monthly</u>
Per Access Line		Business Access Line Rate

C. CONDITIONS

1. Certification

Before any ADAD, other than one that will be used to deliver a message in response to an emergency, may be connected to the telephone network, the potential user must verify in writing to the Company that the ADAD(s) will have the capacity to comply with the requirements of these tariff provisions and that the user will use the ADAD(s) only in compliance with these provisions.

2. Regulations

- a. The potential user must notify the Company in writing of the intended use of the ADAD(s). The notice shall list the calendar days and clock hours during which the ADAD(s) will be used and shall estimate the message attempts per hour and the average length of completed messages.
- b. The ADAD user (customer) must notify the Company in writing within 30 days of any changes in the ADAD operation that results in either an increase or decrease in the number of message attempts per hour and/or the average length of completed message.
- c. The use of automatic dialing and announcement devices (ADADs) that do not automatically disengage the called party's line when the called party hangs up its receiver is absolutely prohibited, except for their use in security and alarm systems or other systems in which the called party has previously agreed to the ADAD's call and has consented to its line being engaged in this manner.
- d. ADADs are prohibited from making unsolicited calls before 9:00 AM or after 9:00 PM.
- e. ADADs are prohibited from calling public safety numbers such as police, fire and emergency services. ADADs are prohibited from calling unlisted, unpublished or inward WATS numbers. ADADs are prohibited from calling more than one number held by a given called party.

CONSTRUCTION CHARGES

A. GENERAL

In the interest of the general body of subscribers and in providing just and reasonable rates and charges it may become necessary to impose additional charges to establish service in certain instances, e.g. (1) exchange service is ordered in an area where no facilities are available; (2) the facilities required will be temporary; (3) unusual costs are involved in furnishing the service or facilities.

The provision of service may require the payment of a construction charge by the applicant ordering the service or requesting the facilities. This charge is in addition to the regular rates and charges applicable for the exchange service provided.

With the approval of the Company, the applicant, if he so elects, may furnish material, transportation, or labor, in accordance with the normal construction standards of the Company. In all instances the ownership of facilities shall be entirely vested in the Company. The locations of line extensions are determined by the Company.

When an applicant is so located that it is necessary to use private and/or public right-of-way to furnish service, and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing the right-of-way in addition to other charges.

Line extension charges to applicants will be based on Rural Electrification Administration (REA) Rules and Regulations, when applicable. In case of disagreement or dispute regarding the application of any provisions of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant or applicants may refer the matter to the Board of Directors for ruling.



CONSTRUCTION CHARGES (Cont'd)

B. LINE EXTENSIONS

Applicant at any premises receives only a single line extension to provide primary telephone service.

1. RATES

- (a) Line Extensions, Upgrades and Additions within the Base Rate Area:
  - (i) Extensions necessary to provide Basic telephone service: No Charge
  - (ii) Additional Line Extensions and Upgrades:
    - A. If the cost of construction is less than 3 times the annual primary service revenue No Charge
    - B. If cost of construction exceeds 3 times the annual primary service revenue Total cost less 3 times the total annual service revenue.
  - (iii) The Telephone Company may require the applicant(s) to sign a minimum revenue guarantee for the cost of construction or three years local service revenue, whichever is less, in addition to the Line Extension Contract, if any.
- (b) Line Extensions and Upgrades outside the Base Rate Area:
  - (i) If the cost of construction is less than 3 times the annual primary service revenue. No Charge
  - (ii) If cost of construction exceeds 3 times the annual primary service revenue Total cost less 3 times the total annual primary service revenue.
  - (iii) The Telephone Company may require the applicant(s) to sign a minimum revenue guarantee for the cost of construction or three years local service revenue, whichever is less, in addition to the Line Extension Contract, if any.

CONSTRUCTION CHARGES (Cont'd)

B. LINE EXTENSIONS (Cont'd)

2. GROUP OF APPLICANTS

When construction is required to serve a new applicant, a survey is made of all prospective subscribers who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Line extension allowances are made only for those prospective subscribers making a written application for service.

All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.

An applicant at any premises receives only a single line extension allowance regardless of the number of services ordered at that premises.

Applicants ordering service at more than one premises are treated as separate applicants at each premises for purposes of this schedule.

For the purpose of determining project charges, the collective line extension allowance for the group is subtracted from the overall Line Extension cost required for service. The total project cost is then divided equally among all applicants.

3. EXCEPTIONS:

- (a) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Company.
- (b) Charges for extensions to plant on private property are assumed by applicants on whose property such extensions are made and these charges are not included in the overall charges for the project. Likewise, the line extension allowance on private property is not included in the collective allowance for the project.

CONSTRUCTION CHARGES (Cont'd)

4. CHARGES TO SUBSEQUENT APPLICANTS

When a new applicant can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorated amount of the line extension charge based on the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term. The time is computed from the date service is established for the new applicant.

Where additional construction is required for an applicant to be served from a project less than three years old, the cost of the project is computed as above if such re-computation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.

When a project is recomputed as described above, existing subscribers will be refunded a prorated amount of the difference between the original charges and the recomputed charges, based on the remainder of the three-year term. Re-computation of the charges due to the addition of new applicants is made on the assumption that there have been no disconnects.

Where construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion of the original project, the line extension charges shall be recomputed and refunds made to the initial applicants where applicable.

5. DISCONNECTS AND REUSE OF FACILITIES

When one or more subscribers on a project disconnect within the three-year term, no refund is made of the line extension charge to the disconnected subscribers. Charges to remaining subscribers are not affected by disconnects.

When a subscriber disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original subscriber and the new applicant.

Where a subscriber is disconnected for any reason and subsequently re-applies for service from the same premises or another premises on the same project, the subscriber will not be required to pay any additional line extension charges in addition to his total original obligation.

CONSTRUCTION CHARGES (Cont'd)

C. REAL ESTATE SUBDIVISIONS

Line extensions and/or additions into real estate subdivisions will be made by the Company provided 75% of the estimated total cost for facilities to provide service is advanced to the Company by the subdivider. The amount so advanced for line extensions only will be refunded to the subdivider when 70% of the estimated total telephone services are connected within the subdivision during a period of five years from date of agreement. The subdivider shall notify the Company in writing when the 70% hook-up has been attained. Final evaluation will be made by the Company.

D. TEMPORARY OR SPECULATIVE SERVICE

Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the material used.

If a subscriber maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions apply at the end of not more than six years.

CONSTRUCTION CHARGES (Cont'd)

E. SAVING CLAUSE

Arrangements may be made, other than as provided for above in this schedule, in the following cases subject to prior authorization of the Board of Directors:

Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.

Line extensions involving underground crossings of railroads, highway or power lines, submarine cable, or along river crossings.

Where construction is required to provide service on a seasonal basis, or to provide Foreign Exchange Service, or to meet other unusual conditions.

Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT

A. RATES

Rate

Local line access will be supplied at the rates described in the "Network Access Line Service" section of this Tariff.

Service Call

If a trouble report results in a service call and the trouble is found to be in the customer-provided equipment: \$30.00

B. CONDITIONS

Customer-provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities, or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

The Company shall not be responsible for the installation, operation maintenance of any CPE. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

Where CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmission, or the reception of signals by CPE.

CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT (Cont'd)

B. CONDITIONS (Cont'd)

The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within 10 days following receipt of notice of the violation by the customer. Failure of the customer to comply with these requirements shall result in suspension of the customer's service until the customer complies with the provision of this Tariff.

EMERGENCY REPORTING SYSTEM

A. RATES

	Monthly <u>Rate</u>	Installation or <u>Move Charge</u>
Basic system including one main station	Negotiated	Negotiated
Additional stations, each	Negotiated	Negotiated

B. CONDITIONS

The service offered in the Rate preceding is designed for use by unattended emergency reporting departments. A party calling the listed emergency reporting number activates a conference circuit which rings telephones, enabling the caller to report the emergency to answering parties.

Remote answering terminals permit individuals away from home, upon hearing the emergency siren, to call a designated telephone number which will connect them to the emergency reporting system. This feature requires a non-published 1-party business line. It will handle up to three simultaneous calls.

The siren control circuit is a private line, suitable for supervisory control, from the emergency reporting system common equipment to the siren.



OPERATOR VERIFICATION/INTERRUPTION SERVICE

- A. RATES Monthly
- |                           | <u>Rate</u> |
|---------------------------|-------------|
| Verification, per request | \$1.35      |
| Interrupt, per request    | \$1.35      |
- B. DESCRIPTION
1. Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.
  2. Verification and interrupt service are furnished where and to the extent that facilities permit.
  3. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- C. REGULATIONS
1. Verification:  
  
A charge applies each time the operator verifies a called line and hears voice communication.
  2. Interrupt:  
  
A charge applies each time an operator interrupts a conversation that is in progress on the called line.
  3. If an operator both verifies the condition of the line and interrupts conversation on the same request, both the verification and the interrupt charges will apply.
  4. The charge for interrupt applies whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.
  5. Charges for verify/interrupt service may be billed to a Calling Card. Charges may not be billed on a collect basis

OPERATOR VERIFICATION/INTERRUPTION SERVICE (Cont'd)

C. REGULATIONS (Cont'd)

6. The charges for verify/interrupt service are in addition to any applicable rates, i.e., operator assistance charges or calling card messages charges.
7. If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.
8. The verify charge will not apply if the number verified is not in use and the operator completes the call.
9. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
10. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
11. Verification and interrupt service is furnished to coin and non-coin customers.
12. Person-to-Person service is not offered.

DIRECT-INWARD-DIALING (DID) SERVICE

A. RATES	Monthly <u>Rate</u>	Installation <u>Charge</u>
Each trunk circuit termination	\$40.00	Applicable Nonrecurring Charges
Each block of 25 directory numbers	\$25.00	Applicable Nonrecurring Charges
Each block of 20 Sequential Numbers	\$3.00	Applicable Nonrecurring Charges

B. DESCRIPTION

The DID feature provides that local and long-distance calls to the associated station number will be completed without intermediate handling.

C. CONDITIONS

This feature may be provided, in addition to regular rates and charges, where CO facilities are available and customer-provided switching equipment capabilities permit.

One primary directory listing in the main directory of the serving CO is provided for each system. An additional listing of each DID number may be provided subject to the regulations, rates, and charges as specified in the tariff.

The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

DID numbers are directly associated with the primary customer, and the Company will not assign individual numbers to another customer as a primary number.

The customer may reserve additional DID number blocks for future use at the rate above.

EXCHANGE MAPS

The following company service area and exchange area boundary maps are attached to this tariff:

E Fiber Moab, LLC Exchanges Including:

Moab  
Thompson Springs

E Fiber San Juan Exchanges Including:

Monticello  
Blanding  
Mexican Hat  
La Sal  
Bluff