



21 West Ave  
Spencerport, NY 14559

January 14, 2022

Advice Letter No. UT-22-01

Mr. Gary Widerburg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South,  
Salt Lake City, Utah 84111

**RE: Citizens Telecommunications Company of Utah  
d/b/a Frontier Communications of Utah – Convenience Fee rate increase**

Dear Mr. Widerburg:

Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah (Frontier) hereby submits an electronic filing of revised tariff sheets, Exhibit A and a redline version of proposed tariff sheets, Exhibit B as required by Utah Administrative Code R746-405-2(D)(6).

The purpose of this filing is to increase the Convenience Fee, per occurrence nonrecurring charge.

It is respectfully requested that this filing become effective on February 20, 2022.

The proposed tariff revisions do not constitute a violation of state law or PSC rule pursuant to Utah Administrative Code R746-405-2(D)(3)(g). We conclude, without prejudice to dissimilar conclusions in future filings, that in this instance these deficiencies are not material enough to be a basis to suspend or deny the tariff.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or [Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink  
Sr. Manager, Pricing & Tariffs

LZ: ls  
Enclosures

## CERTIFICATE OF SERVICE

I hereby certify that on this 14th day of January 2022, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah

[psc@utah.gov](mailto:psc@utah.gov)

Respectfully submitted,



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Leslie Zink  
Sr. Manager, Pricing & Tariffs  
Frontier Communications  
21 West Ave.  
Spencerport, NY 14559  
585-777-4717  
[Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com)

SCHEDULE NO. A-8  
MISCELLANEOUS SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 6 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of<br/>Revision</u> |
|--------------|-------------------------------|
| <b>1</b>     | <b>8<sup>th</sup> Revised</b> |
| 2            | 4 <sup>th</sup> Revised       |
| 3            | 1 <sup>st</sup> Revised       |
| 4            | 3 <sup>rd</sup> Revised       |
| <b>4.1</b>   | <b>1<sup>st</sup> Revised</b> |
| 5            | 3 <sup>rd</sup> Revised       |
| 6            | 1 <sup>st</sup> Revised       |

SCHEDULE NO. A-8

MISCELLANEOUS SERVICE (continued)

A3 Convenience Fee

B1 GENERAL

C1 A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

C2 This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

B2 RATES AND CHARGES

Nonrecurring Charge

|                                 |         |     |
|---------------------------------|---------|-----|
| Convenience Fee, per occurrence | \$10.00 | (I) |
|---------------------------------|---------|-----|

(D)