



Public Service Commission

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State of Utah

SPENCER J. COX
Governor

DEIDRE M. HENDERSON
Lieutenant Governor

February 15, 2022

Leslie Zink, Sr. Manager, Pricing & Tariffs
Frontier Communications
21 West Ave.
Spencerport, NY 14559

Re: *Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions to Increase the Convenience Fee, per Occurrence Nonrecurring Charge; Docket No. 22-041-T01*

Dear Ms. Zink,

The Public Service Commission (PSC) has reviewed the proposed revisions to Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah ("Frontier") Tariff ("Tariff"), Sheet Nos. 1 and 4.1 of Schedule No. A-8, Miscellaneous Service, filed on January 14, 2022. Frontier states that the revisions increase its convenience fee, per occurrence nonrecurring charge ("Fee") from \$4.50 to \$10.00, effective February 20, 2022.

The Division of Public Utilities (DPU) filed comments on January 20, 2022 and supplementary comments on February 9, 2022. DPU explains that the Fee is added to a customer's bill if the customer makes a payment through a company representative. After reviewing cost data provided by Frontier, DPU concludes the proposed fee is justified, states it has no objection to the proposed change, and recommends the PSC approve Frontier's proposed revisions to the Tariff, effective February 20, 2022.

Based on the PSC's review of Frontier's filing and DPU's comments and recommendation, the PSC finds the proposed fee increase is justified and approves Frontier's proposed revisions to its Tariff as filed, effective February 20, 2022.

Sincerely,

/s/ Gary L. Widerburg

PSC Secretary

DW#322353