

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 2
Page 52
Release 3

Issued: 2-21-2022
(A.L. 2022-P03)

Effective: 3-1-2022

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may+ offer alternative telecommunications services to customers in the immediate affected area and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

2.15 OBSOLETE SERVICES

Services and equipment referred to as obsolete are no longer suitable to meet the current needs of the general public. They will not be furnished as a new entire item of service to any customer or applicant.

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

(N)
—
(N)

A. Monthly Services

Certain items of service may be furnished where they are required to fully utilize the installed common equipment capacities of existing systems. At the discretion of the Company, such items presently being furnished to existing customers may be continued in service on the same premises for the same customer for a limited period of time subject to the ability of the Company to maintain the items without unreasonable expense and to obtain repair parts from existing or recovered stock.

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 5
Page 71
Release 3

Issued: 2-21-2022
(A.L. 2022-P03)

Effective: 3-1-2022

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(N)
|
(N)

A. Description

Custom Calling Services include one or more of the following features:

Abbreviated Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

Anonymous Call Rejection

Anonymous Call Rejection is available with Caller Identification and Last Call Return at no extra charge and prevents incoming calls marked private or anonymous from being completed. Anonymous Call Rejection is placed on the customer's line in the "off" condition. The customer must activate and deactivate the feature by dialing a code.

Calls marked private or anonymous are those calls on which per call blocking or permanent per line blocking has been activated in order to prevent name and telephone number information from passing to the called party. Blocked calls are routed to an announcement that states that the customer does not accept private or anonymous calls and provides further direction to the caller on how to unblock the call.

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 5
Page 150
Release 8

Issued: 2-21-2022
(A.L. 2022-P03)

Effective: 3-1-2022

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(N)
|
(N)

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. Rates for Packages Services

Packaged Service Description	USOC	Monthly Rate
<i>QWEST CHOICE</i> Business		
- Per individual or additional flat rate business line	PGOQL	\$51.00
- Add-A-Line	PGOQN	41.00
<i>QWEST CHOICE</i> Business Plus		
- Per individual or additional flat rate business line	PGOQM	61.00
- Add-A-Line	PGOQN	41.00
<i>QWEST CHOICE</i> Business Prime		
- Per individual or additional flat rate business line (month-to-month rates)	PGOQT	47.00
CenturyLink Business Package ^[1]		
- Flat rate initial package	PGOCU	53.00
- Flat rate additional package	PGOCW	29.99
- Add-A-Line	PGOQN	41.00
Home Phone Extra Package		
- Per individual flat rate residence line/package	PGOPZ	50.00

^[1] Nonrecurring Charge \$50.00

Qwest Corporation
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 105
Page 1
Release 2

Issued: 2-21-2022
(A.L. 2022-P03)

Effective: 3-1-2022

105. OBSOLETE EXCHANGE SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

(N)
|
(N)

105.1 EXCHANGE AREAS

The Company develops exchange service areas to establish service within a defined geographical area.

105.1.1 EXTENDED AREA SERVICE (EAS)

A. Rates and Charges

1. EAS is the ability to call between two or more CO areas within and between exchanges without Message Telecommunications Service (MTS) charges. Additional charges are applied for the calling service beyond the customer's serving CO.
2. When a new CO is placed into service and a new CO area, or exchange is established, EAS rates will be adjusted, as necessary, and calling areas revised to reflect EAS between the new and existing CO areas.
3. The minimum service period is one month.
4. The normal charge for EAS service will be a flat rate monthly charge which will include calls to all customers served by COs within the non-MTS calling area.
 - a. Monthly flat rate charges (USOC ZNB) for each CO are shown in Section 5.1.1.

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 105
Page 25
Release 3

Issued: 2-21-2022
(A.L. 2022-P03)

Effective: 3-1-2022

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(N)
|
(N)

A. Descriptions

Call Manager Connection

Call Manager Connection is a package of services available to business customers. The services in this package are defined by the Company but the customer does have the choice of including, at no additional charge, Call Waiting or the Call Waiting feature which meets their needs, e.g. Call Waiting ID or *QWEST* Receptionist. The package includes:

- Call Rejection
- Call Forwarding-Variable
- Caller Identification-Name and Number
- Continuous Redial
- Priority Call
- Three-Way Calling

Real Deal

A package of the following services is available to residence customers. This package is known as "The Real Deal" and a customer must agree to subscribe to all services in the package.

- | | |
|---|-----------------------------|
| • Caller Identification-Name and Number | • Last Call Return |
| • Call Rejection | • Selective Call Forwarding |
| • Call Waiting | • Speed Calling 8 |
| • Call Forwarding-Variable | • Speed Calling 30 |
| • Continuous Redial | • Three-Way Calling |
| • Priority Call | |

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 105
Page 38.6
Release 2

Issued: 2-21-2022
(A.L. 2022-P03)

Effective: 3-1-2022

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(N)
|
(N)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. CUSTOMCHOICE

1. Description

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below in one of two Feature Configuration Sets. *CUSTOMCHOICE* in Feature Configuration Set 1 is obsolete and not available to new customers after October 1, 2000. Feature Configuration Set 2, introduced on September 30, 2000, is also obsolete and is no longer available to new customers after May 5, 2003.

**CUSTOMCHOICE FEATURES
AVAILABLE IN FEATURE CONFIGURATION SET:**

- Anonymous Call Rejection 1, 2
- Call Following (Remote Access Forwarding) 1, 2
- Call Forwarding
 - Busy Line (expanded) 1, 2
 - Busy Line (overflow) 1, 2
 - Busy Line/Don't Answer (expanded) 1, 2
 - Busy Line (overflow)/Don't Answer 1, 2
 - Busy Line (programmable) 1, 2
 - Don't Answer 1, 2
 - Don't Answer (expanded) 1, 2
 - Don't Answer (programmable) 1, 2
 - Variable 1, 2
- Call Rejection 1, 2
- Call Waiting 1, 2
- Call Waiting ID 1, 2
- Caller ID - Name and Number 1, 2
- Continuous Redial 1, 2
- QWEST Custom Ringing Service 1, 2
- Do Not Disturb 2
- Easy Access 2
- Last Call Return 1, 2
- Long Distance Alert 1, 2
- Message Waiting Indication 1, 2