

**Qwest Corporation d/b/a CenturyLink QC**  
**PRICE LIST**

**EXCHANGE AND NETWORK  
SERVICES  
UTAH**

**SECTION 2**  
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Release 11

Issued: 5-23-2022  
(A.L. 2022-P04)

Effective: 6-1-2022

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.3 PAYMENT FOR SERVICE**

**2.3.2 PAYMENT OF BILLS (CONT'D)**

10. The Company will not be responsible if a customer's telephone service is discontinued after payment has been remitted, unless the payment is timely as set forth in 8. or 9. as applicable.

11. Late Payment Charge

a. A late payment charge in the amount of **\$16.00** or 5% of the entire unpaid balance, whichever is greater, will apply to all billed balances which are not paid by the billing date shown on the next bill. (I)

b. Collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late payment charge.

c. The late payment charge does not apply to the following:

- Billed amounts under dispute that are resolved to the Company's satisfaction, in the customers favor.
- Bills rendered more than 10 days after bill date.

d. If a customer pays all or part of a bill rendered by the Company and some portion of the amount paid is found not to be owed, the Company, on the next billing to the customer, shall credit the bill for amount found not to be owed plus 1.2% of the amount credited for each month from the time the Company received the overpayment until the credit is made or the amount is deducted by the customer. The foregoing shall not apply if the amount credited is less than \$25.00.