

**Qwest Corporation d/b/a CenturyLink QC**  
**PRICE LIST**

**PRIVATE LINE TRANSPORT  
SERVICES  
UTAH**

**SECTION 4**  
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Release 3

Issued: July 22, 2022  
(A.L. 2022-P06)

Effective: July 31, 2022

**4. ORDER MODIFICATIONS AND MISCELLANEOUS CHARGES**

**4.1 GENERAL (Cont'd)**

**4.1.3 CANCELLATION OF APPLICATION FOR SERVICE**

A. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within ten (10) days. If a customer or a customer's end user is unable to accept service **for any service except Metro Optical Ethernet (MOE)** within 30 calendar days after the latest agreed upon service date, the following will occur:

(C)

- The order shall be cancelled and charges as set forth in B., following, will apply if the service has not been fully provisioned, or
- The Access Order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

**If a customer or a customer's end user is unable to accept service for Metro Optical Ethernet (MOE) within 5 business days of the latest agreed upon service date[1] (i.e., firm order confirmation date), the customer has the choice of the following options:**

(N)

- **The Order will be canceled and charges set forth in B., following will apply if the service has not been fully provisioned; or**
- **The Order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.**

(N)

B. Certain Critical Dates as specified in C., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is canceled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Private Line Transport Service start on the Application Date as defined in C., following. When the customer cancels an order, or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply. Such charge is determined as specified in D. and E., following. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in D. and E., following.

**Qwest Corporation d/b/a CenturyLink QC**  
**PRICE LIST**

**PRIVATE LINE TRANSPORT  
SERVICES  
UTAH**

**SECTION 4**  
Page 4  
Release 23

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(A.L. 20172022-P04P06)

Effective: ~~May 1, 2017~~ July 31, 2022

**4. ORDER MODIFICATIONS AND MISCELLANEOUS CHARGES**

**4.1 GENERAL (Cont'd)**

**4.1.3 CANCELLATION OF APPLICATION FOR SERVICE**

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- The order shall be cancelled and charges as set forth in B., following, will apply if the service has not been fully provisioned, or
- The Access Order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

(E)

(E)

(E)

If a customer or a customer's end user is unable to accept service for Metro Optical Ethernet (MOE) within 5 business days of the latest agreed upon service date [1] (i.e., firm order confirmation date), the customer has the choice of the following options: • The Order will be canceled and charges set forth in B., following will apply if the service has not been fully provisioned; or • The Order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

(DN)

(DN)

B. Certain Critical Dates as specified in C., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is canceled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

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