

PRICE LIST

EXCHANGE AND NETWORK SERVICES UTAH

SECTION 5 Page 186 Release 34

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

A. Description

1. CenturyLink Line Volume Plan (CLVP) is available to business customers subscribing to 10 or more basic business lines or qualifying packages. A customer may have up to a maximum of 3,000 participating lines across all CenturyLink incumbent local exchange carrier (ILEC) service territories. Lines served by a CenturyLink competitive local exchange carrier (CLEC) are not contributory to or eligible for CLVP. CLVP is offered as a tiered plan with each tier having a Minimum Line Requirement.^[1]

(C)

2. CLVP may be offered to new business customers or those who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.

The terms, conditions and rates for participating lines in CenturyLink ILEC locations other than those served by Qwest Corporation may differ from those contained herein, and are as described in the applicable tariffs, catalogs, and/or other local terms of service documents of the providing CenturyLink ILEC.

3. CLVP defines qualifying products in Qwest Corporation service territories as the following:

- Flat Rate Business Lines (1FB) with Hunting
• CenturyLink Choice Business (PGOQL)
• CenturyLink Choice Business Plus (PGOQM)
• CenturyLink Choice Business Add-A-Line (PGOQN)
• CenturyLink Choice Business Prime (PGOQT)

[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

B. Terms and Conditions (Cont'd)

5. If CenturyLink terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the customer will pay termination charges of \$15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay \$15.00 x 50 x 3 = \$2,250.00

Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of \$60.00 for each line below the Minimum Line Requirement.^[1] If the customer is charged a shortfall charge, the Company may subsequently conduct quarterly audits and apply shortfall charges until the customer meets the Minimum Line Requirement. (C)

A termination charge will be waived if the customer replaces the service within the Company's region with similar CenturyLink contracted services equal to, or greater than, the remaining value of the commitment.

Termination charge will be waived for customers with a CenturyLink Line Volume Advantage or Choice Business term agreement as long as the new CLVP agreement includes the same or greater number of lines for the same or greater term than their existing agreement.

6. The customer may move all or part of the lines in CLVP any participating CenturyLink ILEC service location, or change qualifying products, as long as the customer maintains the overall minimum line requirement. Lines moved to an eligible service location other than Qwest Corporation are subject to the requirements described in B.9, following. The rates for such relocated lines and the available ancillary services are as specified in the appropriate CenturyLink tariffs, guidebooks, schedules, and/or local terms of service documents for the new service location.
7. The Company may vary CLVP terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.

^[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan. (N)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

B. Terms and Conditions (Cont'd)

- 8. A customer that chooses a CLVP may not have Line Volume Advantage or any other Local Voice Discount Plan with the exception of Core Connect 1. Lines under Core Connect 1 will contribute toward the minimum line requirement, but will not be further discounted. Local lines receiving promotional or competitive response offers that include recurring charge waivers will not be eligible for CLVP discounts until the terms of those offers have been satisfied for those lines.
9. Customers with an existing CLVP provided by Qwest Corporation may select a separate (second) CLVP for services in an eligible location other than Qwest Corporation. [1] Lines in an existing CLVP may, at Customer's request, be contributory towards determining the tier for the second CLVP. However, those lines will continue to be charged at their existing tier rates for the remainder of that term commitment period.

Alternatively, customers may replace their existing CLVP for lines in Qwest Corporation locations with a new CLVP for which they qualify.

- 10. Additional business lines added under an existing CLVP will not affect the tier and monthly discount levels of that CLVP. Customers may, however, commit to a new agreement for a greater number of lines than the existing agreement. Rates applicable under the new agreement will not apply retroactively nor will the months accrued under the initial agreement apply toward the new commitment period.

[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) (CONT'D)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1 of the Exchange and Network Services Tariff apply and will not be discounted.
2. Customers will not incur nonrecurring charges when switching existing basic business line service to CLVP.
3. Nonrecurring charges will apply as specified in 5.2.4, preceding. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to lines and packages under the CLVP.
4. Qualifying products may be aggregated across all CenturyLink ILEC service locations to determine the discount level.^[1] CLVP will be provided at the following stabilized rates for lines in the exchanges served by Qwest Corporation under this Price List. These rates will be derived by applying discounts to current monthly rates for the qualifying products and will be adjusted to remain unchanged if the qualifying product rates change. Rates for lines in other CLVP locations are as specified in the applicable CenturyLink tariffs, catalogs, or other local terms of service documents.

(C)

~~a. Flat Rate Business Service (1FB)[1]~~

(M)

| | MONTHLY RATES ^[2] | |
|--|------------------------------|----------|
| | 2 YEAR | 3-5 YEAR |

~~• Number of lines~~

| | | |
|--------------------------|--------------------|--------------------|
| — 10 - 49 | \$25.99 | \$23.99 |
| — 50 - 499 | 24.99 | 22.99 |
| — 500 - 999 | 23.99 | 21.99 |
| — 1000 - 3000 | 22.99 | 20.99 |

(M)

[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

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~~[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line as specified in 5.2.4.B. of the Exchange and Network Services Tariff. Hunting may be provided at no additional charge.~~

(M)

~~[2] The discounted monthly rates shown above apply per line.~~

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

C.4. (Cont'd)

a. Flat Rate Business Service (1FB)[1]

| | MONTHLY RATES[2] | | <u>(M)</u> |
|--------------------------|-------------------------|-----------------|------------|
| | 2 YEAR | 3-5 YEAR | |
| • <u>Number of lines</u> | | | |
| - 10 - 49 | \$25.99 | \$23.99 | |
| - 50 - 499 | 24.99 | 22.99 | |
| - 500 - 999 | 23.99 | 21.99 | |
| - 1000 - 3000 | 22.99 | 20.99 | <u>(M)</u> |

b. CenturyLink Choice Business

| | MONTHLY RATES[12] | | <u>(T)</u> |
|--------------------------|--------------------------|-----------------|------------|
| | 2 YEAR | 3-5 YEAR | |
| • <u>Number of lines</u> | | | |
| - 10 - 49 | \$29.99 | \$26.99 | |
| - 50 - 499 | 28.99 | 25.99 | |
| - 500 - 999 | 27.99 | 24.99 | |
| - 1000 - 3000 | 26.99 | 23.99 | |

c. CenturyLink Choice Business Plus

| | MONTHLY RATES[12] | | <u>(T)</u> |
|--------------------------|--------------------------|-----------------|------------|
| | 2 YEAR | 3-5 YEAR | |
| • <u>Number of lines</u> | | | |
| - 10 - 49 | \$30.99 | \$27.99 | |
| - 50 - 499 | 29.99 | 26.99 | |
| - 500 - 999 | 28.99 | 25.99 | |
| - 1000 - 3000 | 27.99 | 24.99 | |

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line as specified in 5.2.4.B. of the Exchange and Network Services Tariff. Hunting may be provided at no additional charge. (M)

[12] The discounted monthly rates shown above apply per line. (T)

(M) Material moved from Page 188, Release 3.