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February 2, 2022  
**Via E-Mail and Overnight Delivery**

Secretary  
Utah Public Service Commission  
Heber M. Wells Building  
160 East 300 South, Suite 400  
Salt Lake City, UT 84111

**RE: Matrix Telecom, LLC  
Revision for Utah Price List No. 5 (Local)**

Dear Sir or Madam:

Enclosed for filing please find the above referenced tariff filing submitted on behalf of Matrix Telecom, LLC ("Company"). This filing revises rates for selected Lingo legacy services and introduces service options for new customers. The Company respectfully requests an effective date for this filing of February 7, 2022.

The following tariff pages are included:

2 <sup>nd</sup> Revised Pages 2-3	Updates Check Sheets
1 <sup>st</sup> Revised Pages 152-154	Revises Lingo Legacy Bronze, Silver, and Gold Service Rates
Original Pages 154.1-154.3	Adds New Services

*A copy of this filing has also been emailed to the commission via [psc@utah.gov](mailto:psc@utah.gov).*

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3006 or via email to [croesel@inteserra.com](mailto:croesel@inteserra.com). Thank you for your assistance in this matter.

Sincerely,

/s/ Carey Roesel

Carey Roesel  
Consultant

cc: A. Valencia – Lingo (via (Email))  
tms: UTI2201  
Enclosures  
CR/sp

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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>
Title	Original		31	Original	61	Original
1	1 <sup>st</sup> Revised		32	Original	62	Original
2	2 <sup>nd</sup> Revised	*	33	Original	63	Original
3	2 <sup>nd</sup> Revised	*	34	Original	64	Original
4	Original		35	Original	65	Original
5	Original		36	Original	66	Original
6	Original		37	Original	67	Original
7	Original		38	Original	68	Original
8	Original		39	Original	69	Original
9	Original		40	Original	70	Original
10	Original		41	Original	71	Original
11	Original		42	Original	72	Original
12	Original		43	Original	73	Original
13	Original		44	Original	74	Original
14	Original		45	Original	75	Original
15	Original		46	Original	76	Original
16	Original		47	Original	77	Original
17	Original		48	Original	78	Original
18	Original		49	Original	79	Original
19	Original		50	Original	80	Original
20	Original		51	Original	81	Original
21	Original		52	Original	82	Original
22	Original		53	Original	83	Original
23	Original		54	Original	84	Original
24	Original		55	Original	85	Original
25	Original		56	Original	86	Original
26	Original		57	Original	87	Original
27	Original		58	Original	88	Original
28	Original		59	Original	89	Original
29	Original		60	Original	90	Original
29.1	Original					
30	Original					

\* - indicates those pages included with this filing

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**CHECK SHEET, (CONT'D.)**

<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>	
91	Original	121	Original	151	Original	
92	Original	122	Original	152	1 <sup>st</sup> Revised	*
93	Original	123	Original	153	1 <sup>st</sup> Revised	*
94	Original	124	Original	154	1 <sup>st</sup> Revised	*
95	Original	125	Original	154.1	Original	*
96	Original	126	Original	154.2	Original	*
97	Original	127	Original	154.3	Original	*
98	Original	128	Original	155	Original	
99	Original	129	Original			
100	Original	130	Original			
101	Original	131	Original			
102	Original	132	Original			
103	Original	133	Original			
104	Original	134	Original			
105	Original	135	Original			
106	Original	136	Original			
107	Original	137	Original			
108	Original	138	Original			
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110	Original	140	Original			
111	Original	141	Original			
112	Original	142	Original			
113	Original	143	Original			
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117	Original	147	Original			
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\* - Indicates pages included with this filing.

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**SECTION 9 – LINGO SERVICES AND RATES (CONT'D.)**

9.9 Lingo Products – Bundled Services

9.9.1 Lingo Legacy Bronze

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Lingo Legacy Bronze bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. Lingo Legacy Bronze does not allow Customers to elect any additional features or options. Rates and charges for the Lingo Legacy Bronze plan are set forth below.

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(T)

(T)

Monthly Rate:	<u>CenturyLink Service Area</u>		
	<u>Business</u>	<u>Residential</u>	
Zone 1	\$123.99	\$61.99	(I)
Zone 2	\$167.99	\$83.99	(I)
Zone 3	\$225.99	\$112.99	(I)

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in this Price List and the Company’s Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

International rates for all calls are charged as specified in the Company’s Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

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**SECTION 9 – LINGO SERVICES AND RATES (CONT'D.)**

9.9 Lingo Products – Bundled Services (Cont'd.)

9.9.2 Lingo Legacy Silver

Lingo Legacy Silver bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. Rates and charges for the Lingo Legacy Silver plan are set forth below.

Monthly Rate:	<u>CenturyLink Service Area</u>	
	<u>Business</u>	<u>Residential</u>
Zone 1	\$127.99	\$63.99
Zone 2	\$171.99	\$85.99
Zone 3	\$229.99	\$114.99

The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in this Price List and the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

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**SECTION 9 – LINGO SERVICES AND RATES (CONT'D.)**

9.9 Lingo Products – Bundled Services (Cont'd.)

9.9.3 Lingo Legacy Gold

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Lingo Legacy Gold bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local and long distance calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Rates and charges for the Lingo Legacy Gold plan are set forth below.

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(T)

Monthly Rate:	<u>CenturyLink Service Area</u>		
	<u>Business</u>	<u>Residential</u>	
Zone 1	\$129.99	\$64.99	(I)
Zone 2	\$173.99	\$86.99	(I)
Zone 3	\$231.99	\$115.99	(I)

The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, included in this package.

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

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**SECTION 9 – LINGO SERVICES AND RATES (CONT'D.)**

9.9 Lingo Products – Bundled Services (Cont'd.)

9.9.4 Lingo Bronze

Lingo Bronze bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. Lingo Bronze does not allow Customers to elect any additional features or options. Rates and charges for the Lingo Bronze plan are set forth below.

Monthly Rate*:	<u>CenturyLink Service Area</u>	
	<u>Business</u>	<u>Residential</u>
Zone 1	\$149.99	\$74.99
Zone 2	\$193.99	\$96.99
Zone 3	\$251.99	\$125.99

\*This plan includes all carrier surcharges (which does not consist of government taxes and surcharges).

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in this Price List and the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

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**SECTION 9 – LINGO SERVICES AND RATES (CONT'D.)**

9.9 Lingo Products – Bundled Services (Cont'd.)

9.9.5 Lingo Silver

Lingo Silver bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. Rates and charges for the Lingo Silver plan are set forth below.

Monthly Rate*:	<u>CenturyLink Service Area</u>	
	<u>Business</u>	<u>Residential</u>
Zone 1	\$153.99	\$76.99
Zone 2	\$197.99	\$98.99
Zone 3	\$255.99	\$127.99

\*This plan includes all carrier surcharges (which does not consist of government taxes and surcharges).

The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in this Price List and the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

(N)

(N)



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**SECTION 9 – LINGO SERVICES AND RATES (CONT'D.)**

9.9 Lingo Products – Bundled Services (Cont'd.)

9.9.6 Lingo Gold

Lingo Gold bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local and long distance calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Rates and charges for the Lingo Gold plan are set forth below.

Monthly Rate*:	<u>CenturyLink Service Area</u>	
	<u>Business</u>	<u>Residential</u>
Zone 1	\$155.99	\$77.99
Zone 2	\$199.99	\$99.99
Zone 3	\$257.99	\$128.99

\*This plan includes all carrier surcharges (which does not consist of government taxes and surcharges).

The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, included in this package.

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

(N)

(N)