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BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

Qwest Corporation d/b/a CenturyLink QC's
Petition for Statewide Exemption from Carrier of
Last Resort Obligations

Docket No. 23-049-01
Second Declaration of Sue Ashdown

I, Sue Ashdown, declare and state as follows:

1. I am over the age of eighteen (18) years, and a resident of [REDACTED] Utah, and I am competent to make this Declaration and have personal knowledge of the facts contained herein.
2. I reside at [REDACTED], Utah in a house my parents built in 1954.
3. I have lived in this house off and on since I was born in 1960.
4. The house is located at the Southeast quarter of a rectangular lot, nestled in a hollow with no clear line of sight beyond hills that surround it on three sides.
5. On October 13, 2023, I executed a declaration describing my inability to obtain competitive telecommunications service during a long outage of my service with CenturyLink.
6. I have reviewed the rebuttal testimony of CenturyLink witness Alan Lubeck, specifically on page 7, lines 4-16 where he addresses my prior declaration.

7. During the outage of my CenturyLink voice service, I had no knowledge of the FCC National Broadband Map referred to in Mr. Lubeck's testimony.
8. I am a Lifeline qualified customer, and it is my understanding that not all competitive options listed in Mr. Lubeck's rebuttal testimony offer the lifeline subsidy.
9. I have attempted to get satellite TV and was told I could not access the service based on the geography of my location.
10. Some competitive providers require a deposit to assess whether they can serve my location. The companies do eventually refund the deposit, but this is a barrier to exhausting all options as Mr. Lubeck suggested.

I declare under penalty of perjury that the foregoing is true and correct. Executed on January 18, 2024, in [REDACTED], Utah.

/s/ Sue Ashdown
Sue Ashdown
(e-signed with permission from Sue Ashdown via
email on January 18, 2024)