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(A.L. 20212023-P06P03)

5. EXCHANGE SERVICES

(C)
(C)

5. EXCHANGE SERVICES

5.4   PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.4   *MARKET EXPANSION LINE* (MEL) SERVICE [1]   (C)

A. Description

   When a customer activates MEL on the customer's service, all incoming calls are automatically routed to another customer-selected telephone number in the same exchange area or a distant exchange (toll).

B. Terms and Conditions

   1. *MARKET EXPANSION LINE* Service is furnished only in electronic switching system (ESS) CO areas where adequate and suitable facilities are available. COs will be equipped for MEL service at the discretion of the Company.

   2. *MARKET EXPANSION LINE* Service is provided on the condition that the customer subscribe to sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional MEL features at the call forwarding location or facilities at the terminating telephone are needed, the customer will be required to subscribe for such additional MEL features and facilities.

   3. The service is not offered:

       • Where the terminating telephone is a pay telephone.

       • With call forwarding as a feature at the MEL terminating location.

       • For call forwarding to another exchange within the EAS area of the MEL exchange, with a different EAS calling area.

   4. The Company cannot:

       • Provide the customer with the telephone number of the originating call.

       • Guarantee transmission on any forwarded call because of the distance and routing necessary to complete the connection.

[1]   Effective June 1, 2023, *MARKET EXPANSION LINE* Service is grandfathered   (N)
      for residence and small business customers and will no longer be available to
      new residence and small business customers.   (N)

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5.   EXCHANGE SERVICES

5.4   **PREMIUM EXCHANGE SERVICES**
5.4.4   *MARKET EXPANSION LINE* **(MEL) SERVICE [1]**   **(C)**
   B.   Terms and Conditions (Cont'd)

    5.   The Company provides one free listing in the White and Yellow Page directories covering the exchange in which the MEL CO is located; however, at the customer's request, the listing may be omitted at no charge. Additional listings may be provided at rates and charges for business additional listings.

    6.   Directory assistance charges, or allowances, are not applicable to MEL services since this is an inward only calling arrangement.

    7.   Combined billing will not be allowed on combinations of MEL and non-MEL lines.

    8.   The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone. The respective charge for each such portion shall be as follows:

     a.   Between the calling telephone and the called (MEL) location.

       The calling party is responsible for the payment of these charges with the exception of those calls which are placed collect and accepted by the MEL customer.

     b.   From the called telephone (MEL) location to the terminating telephone.

       The applicable charges for this portion of the remotely forwarded call shall be the business additional local message charge or the applicable local message unit charges, if appropriate. These charges apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. The MEL customer is responsible for the payment of these charges.

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[1]   **Effective June 1, 2023, *MARKET EXPANSION LINE* Service is grandfathered**   **(N)**
     for residence and small business customers and will no longer be available to
     new residence and small business customers.   **(N)**

5.　EXCHANGE SERVICES

5.4　　**PREMIUM EXCHANGE SERVICES**
5.4.4　　*MARKET EXPANSION LINE* **(MEL) SERVICE** [1]　　　　　(C)
　B.　Terms and Conditions (Cont'd)

　9.　Except as specifically provided herein, MEL service is subject to the terms and conditions, rates and charges applicable to other types of customer service.

　C.　Rates

　1.　The appropriate nonrecurring charge specified in this section will apply for the installation of MEL service.　Subsequent to the initial establishment of MEL service, the appropriate nonrecurring charge will also apply to add or change one or more of the MEL numbers, to change a call forwarding telephone number and to restore service for Company initiated termination of service.

　2.　The following rates and charges are added to all rates and charges for associated services:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• *MARKET EXPANSION LINE*			
- Each line arranged	RCF	$28.00	**$26.00** (I)
- Each additional line arranged	RCA	28.00	**26.00** (I)

[1]　**Effective June 1, 2023, *MARKET EXPANSION LINE* Service is grandfathered**　(N)
　　　for residence and small business customers and will no longer be available to
　　　new residence and small business customers.　　　　　　　　　　　　(N)

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5. EXCHANGE SERVICES

5.4   **PREMIUM EXCHANGE SERVICES (CONT'D)**

5.4.11   **HUNTING SERVICE [1]**   **(C)**

A. Description

An optional arrangement available to customers with two or more individual access line services. Where facilities permit, such access lines will be arranged so that incoming calls to a busy line will overflow to other lines not busy.

B. Rates and Charges

1. The rate for each individual line arranged for Hunting Service is in addition to the regular individual access line rate.

2. The following is the monthly increment for business and residence Hunting Service. The nonrecurring charge applies per line to establish or rearrange Hunting Service. Rates and charges do not apply to the last line in a hunt group.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Business, per access line	HTG	$14.00	$7.50 ~~(I)~~
• Residence, per access line	HTG	8.00	5.00 ~~(I)~~

[1]   **Effective June 1, 2023, Hunting Service is grandfathered for residence**   **(N)**
        customers and will no longer be available to new residence customers.   **(N)**

5. EXCHANGE SERVICES

5.4   PREMIUM EXCHANGE SERVICES
5.4.11   HUNTING SERVICE [1] (CONT'D)   **(C)**

C.   Optional Features

  1.   Circular Hunt

   a.   Description

        Circular Hunt is an option of Hunting Service that allows for hunting to start at
        the dialed number and continues in ascending order to the last number in the hunt
        group. Hunting then proceeds to the first number of the hunt group and continues
        through the group until an idle line is reached or the number just preceding the
        dialed number is reached.

   b.   Rates and Charges

        The rates and charges for Circular Hunt are in addition to the rates and charges
        for Hunting Service.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Business, per hunt group	HCKPG	$14.00	$3.00
• Residence, per hunt group	HCKPG	8.00	3.00

[1]   Effective June 1, 2023, Hunting Service is grandfathered for residence   **(N)**
      customers and will no longer be available to new residence customers.   **(N)**

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5. EXCHANGE SERVICES

5.4   PREMIUM EXCHANGE SERVICES
5.4.11   HUNTING SERVICE [1]   (C)
  B.   Optional Features (Cont'd)

  2.   Preferential Hunt

  a.   Description

       Preferential Hunt is an option of Hunting Service that enables incoming calls to a
       specific number within a hunt group to hunt over a unique hunting sequence of
       lines within the hunting group. The unique hunting sequence is other than that
       encountered when a caller dials the first telephone number in the hunt group.

  b.   Rates and Charges

       The rates and charges for Preferential Hunt are in addition to the rates and charges
       for Hunting Service. Only one nonrecurring charge will apply when both are
       ordered at the same time, for the same customer, on the same line. Rates and
       charges are not applicable to the last line in a Preferential Hunt group.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Business, each line arranged	HSHHP	$14.00	$1.00

[1]   **Effective June 1, 2023, Hunting Service is grandfathered for residence**   (N)
       customers and will no longer be available to new residence customers.   (N)

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5. EXCHANGE SERVICES

5.4   PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.19   NUMBER FORWARDING - GRANDFATHERED   (C)

Effective June 1, 2023, Number Forwarding is grandfathered and will no longer be available to new customers.   (N)
                                                                              (N)

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.

2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.

3. Collect or third-number billing will not be allowed to the Number Forwarding number.

4. Number Forwarding is offered subject to the availability of facilities.

5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.

6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.

7. The service is not offered where the terminating telephone is a pay telephone.

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5. Exchange Services

5.4   Premium Exchange Services
5.4.19   Number Forwarding - GRANDFATHERED (Cont'd)   (C)

C.   Rates and Charges

1.   The appropriate nonrecurring charge specified in this section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.

2.   The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per Number Forwarding number			
- Residence	VTL	$10.00	**$16.00** (I)

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         (A.L. 2023-P02)

5. EXCHANGE SERVICES

5.7   DIRECTORY SERVICES
5.7.1   LISTING SERVICES
  I.   Rates and Charges (Cont'd)

   6.   Listing Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Primary Listing Change				
- Business/Residence	1W1	—	—	
• Client Main listing, each [3]				(C)
- Business	LBS	—	$9.00	
- Residence	LRS	—	9.00	
• Additional listings, each [3]				(C)
- Business	CLT	—	9.00	
- Residence	RLT	—	9.00	
• Foreign listings, each [3]				(C)
- Business/Residence	FAL	—	[1]	
• Informational listing, each				
- Business [3]	CLT	—	9.00	(C)
- Residence [2]	XLL	—	9.00	
• Alpha listings, each [3]				(C)
- Business/Residence	RNCAF	—	9.00	
• Nonpublished service, each telephone number				
- Business/Residence	NPU	—	**11.00** (I)	

[1]   The Foreign Listing (FAL) in this State takes the appropriate Additional Listing (CLT or RLT) rate as shown above. Should the (FAL) be in another State, then that State's (CLT or RLT) rate will apply.

[2]   Effective February 1, 2022, this service is grandfathered.

[3]   Effective June 1, 2023, this service is grandfathered for residence and small   (N)
business customers and will no longer be available to new residence and small
business customers.   (N)

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS

14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)

Single Line ISDN Service is a business service and is compatible with National ISDN. Single Line Service includes circuit-switched voice, circuit-switched data. The customer may subscribe to packaged or unpackaged Basic Rate Access (BRA). Because of the CPE selected by the customer, or the customer's agent, some of the features offered may function differently, may not be available, or may require the use of an access code.

Packaged Single Line Service BRA consists of 2B+D with two PDNs, caller ID blocking-per call, B-channel circuit-switched voice/data, D-channel packet, Call Appearances as specified in C.2., following, a standard configuration group, and the features in A., following. This service also supports two terminals per BRA Carious additional optional features can be added.

Unpackaged Single Line Service BRA consists of 2B+D with two Primary Directory Numbers (PDN), one additional call appearance of each PDN, B-channel circuit-switched voice/data, normal ringing and caller ID blocking-per call. This service supports two terminals per BRA. Additional features are available at the rates and charges specified in C., following.

A. Features

The following features and feature packages are included in packaged Single Line Service. These features and feature packages are also available for unpackaged service, as optional features, at the rates and charges specified in C., following. These features and feature packages are divided into "voice", "circuit-switched data" and "packet data". The features and feature packages are as follows:

[1]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
       business customers and will no longer be available to new small business
       customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
  A. Features (Cont'd)

   1. Voice Features

   Call Appearance (CA)

   A CA is the position(s) on a terminal to which numbers are assigned. A Directory Number (DN) can be shared by more than one ISDN terminal. The quantity and/or position of CAs for the PDN, Secondary Directory Numbers (SDN), and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six CAs per terminal are included in the Packaged Single Line Service.

   Call Exclusion

   This feature has two options:

   • Automatic Exclusion

    This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

   • Manual Exclusion

    This option allows a user to restrict other users, which share a DN from bridging onto on active call or retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

[1] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
     business customers and will no longer be available to new small business
     customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)

  A.1. (Cont'd)

   Call Forwarding-Busy Line-All Calls (Pre-programmed)

   This feature allows all calls to a busy PDN to be forwarded to another number either
   within the same central office, for the same customer at the same location, outside
   the customer system within the same central office, or in a different central office.

   Call Forwarding-Don't Answer (Pre-programmed)

   This feature allows all calls terminating to an idle PDN to be forwarded to another
   number when the called PDN does not answer after a predetermined number of
   seconds.

   Call Forwarding-Variable-All Calls

   The user can forward all PDN calls to another number by pressing the Call
   Forwarding-Variable feature button.   The forward-to number is customer
   changeable. The user must activate or deactivate the forwarding function by using
   either an access code or a feature button. The standard configuration provides for
   this feature on a feature button.

[1]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
       business customers and will no longer be available to new small business
       customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
  A.1. (Cont'd)

Intercom

Intercom service allows the user to establish a dedicated priority call to any other
station that is a member of the same intercom group within the same central office.
Special alerting, depending on CPE, is provided for an incoming intercom call. As
part of the standard package the user can select either Auto Intercom or Dial
Intercom.

• Auto Intercom

  This feature allows two members to be part of an intercom group, which enables
  intercom calls to be completed by pressing the feature button. Dialed digits are
  not required.

• Dial Intercom

  This feature allows the user to establish a call to any other station that is a
  member of the same intercom group. This is done by pressing the Intercom
  button and dialing one or more digits. Special alerting, depending on CPE, is
  provided for an incoming Intercom call.

Message Waiting Indication

This feature is available on PDNs and notifies the user of a message waiting by
providing either an audible stuttered dial tone or visually by illuminating a light on
the customer's telephone set. Messages may be retrieved by calling the message
service center or by accessing a voice mail system.

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached
to a DSL, an additional PDN charge will apply.

[1]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
      business customers and will no longer be available to new small business
      customers.   (N)

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       (A.L. 2005-T09)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1]   (C)
  A.1. (Cont'd)

Ringing Options

Ringing options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the SCAs of a DN on a separate terminal. The ringing options available on a per station basis for a shared DN are:

- Abbreviated Ringing

  Ringing begins immediately for an incoming call and stops ringing after "N" seconds.

- Delayed Ringing

  Ringing for an incoming call is delayed for "N" seconds, however, the CA indicator or "status" lamp begins flashing immediately.

- No Ringing

  There is no ringing for an incoming call that terminates on a CA of that DN.

- Normal Ringing

  Ringing begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

[1] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
    business customers and will no longer be available to new small business
    customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
  A.1. (Cont'd)

Secondary Directory Number (SDN)

A SDN is any DN other than the PDN assigned to an ISDN terminal. If more than
one SDN is assigned to a terminal, additional charges will apply.

Shared Call Appearance (SCA)

This allows several users to share one or more CAs for a particular DN. Origination
of and termination of calls on one terminal will affect all terminals sharing the CA.
All SCAs must be provisioned from the same serving central office. If more than
two SCAs are assigned to a terminal, additional charges will apply.

Speed Calling

Speed calling permits the user to dial pre-programmed numbers using fewer digits
than normally required. A speed call list allows for up to 30 preprogrammed
numbers per terminal.

[1]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
      business customers and will no longer be available to new small business
      customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
   A. Features (Cont'd)

   2. Voice - Feature Packages

       The following features are only offered in these feature packages:

       Flexible Calling Feature Package

       • Drop

          The Drop button allows the user to drop the last party added to a conference call
          or to disconnect a two-party call.

       • Call Hold

          This feature allows the user to place a call on hold by depressing a button.

       • Call Transfer

          This feature enables the user to transfer a call to a third party by depressing a
          button.

       • Conference

          This feature allows a user to establish a three-way conference call by depressing
          a button.

[1]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
      business customers and will no longer be available to new small business
      customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
  A.2. (Cont'd)

  Calling Number ID Feature Package

  • Display

    This feature provides the ISDN terminal a display of the time and date, calling
    number, call appearance identification, called number, incoming call identifier
    and feature activation operation.

  • Calling Line Identification

    - Incoming (ICLID)

      Calling Line Identification is provided on both an incoming and outgoing
      basis. This feature displays the call identification information and the calling
      party's DN (including nonpublished and nonlisted directory numbers) prior to
      the call being answered. Calling party's name is an optional feature. Callers
      have the ability to inhibit the display of calling party information to the
      terminating number. ICLID is provided to the PDN and to any associated
      SDNs. ICLID cannot just display to the PDN when the number is shared.

    - Outgoing (OCLID)

      This feature provides a user who is originating a call with information about
      the called party and the facility or destination.

[1]   Effective June 1, 2023, Single Line ISDN Service is grandfathered for small   (N)
business customers and will no longer be available to new small business
customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
  A.   Features (Cont'd)

   3.   B-Channel Circuit-Switched Data Features

        Call Forwarding-Busy Line for Circuit-Switched Data

        This feature permits all circuit-switched data calls, attempting to terminate to a
        busy PDN, to be redirected to another customer-specified DN. A busy line
        condition exists when a circuit-switched data B-channel is unavailable. This
        feature can either be assigned to the user on an active basis or it can be assigned to
        a feature button that can be activated or deactivated by the user. If the feature is
        assigned to a feature button, the forward-to DN can be changed by dialing an access
        code and programming the new forward-to DN.

        Call Forwarding-Don't Answer for Circuit-Switched Data

        This feature permits all circuit-switched data calls attempting to terminate to an
        idle PDN to ring a specified number of seconds prior to being forwarded to a
        previously specified DN. This feature can either be assigned to the user on an
        active basis or it can be assigned to a feature button that can be activated or
        deactivated by the user. If the feature is assigned to a feature button, the forward-
        to DN can be changed by dialing an access code and programming the new
        forward-to DN.

        Call Forwarding-Variable-All Calls for Circuit-Switched Data

        This feature allows circuit-switched data calls, attempting to terminate to a line, to
        be redirected to another specified line. The user must activate or deactivate the
        forwarding function by either using an access code or a feature button. If the
        feature is assigned to a feature button, the forward-to DN can be changed by dialing
        an access code and programming the new forward-to DN.

[1]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
       business customers and will no longer be available to new small business
       customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
  A.   Features (Cont'd)

   4.   D-Channel Packet Switched Data Features

        X.25 Fast Select

        Fast Select is a function of the CPE and is used on a per-call basis allowing the user
        to send up to 128 octets in the user data field of the call request packet to a terminal
        with Fast Select Acceptance.

        X.25 Flow Control Parameter Negotiation

        This packet feature permits negotiation on a per-call basis of the flow control
        parameters associated with a given virtual call, such as packet size and window size
        for each direction of data transfer. The data window size and the maximum packet
        size is negotiated automatically during an X.25 data call.

        X.25 Logical Channels

        Virtual circuits rather than physical circuits are used to establish packet switch
        calls. When a virtual circuit is established, a logical channel is assigned at the CPE
        and the switch for the duration of the call. A virtual circuit does not use any
        capacity of the facility unless data is actually being transferred. Two logical
        channels are provided per DSL.

        X.25 Reverse Charging

        This is a function of the CPE. This packet feature allows a user to assign billing to
        the called data telephone number on a per call basis.

        X.25 Throughput Class Negotiation

        This packet feature permits negotiation on a per call basis of the throughput class
        for each direction of data transfer associated with a virtual call. The data terminal
        can negotiate the throughput class for an X.25 data call.

[1]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
      business customers and will no longer be available to new small business
      customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1] (CONT'D)   (C)

   B.   Optional Features

        The following features are optional for both the packaged and unpackaged Single
        Line ISDN Service.

        Additional Primary Directory Number

        If more than two terminals are connected to a DSL, additional PDNs are required.
        Rates and charges specified in C., following, apply for each additional PDN.

        Analog Call Appearance

        This feature enables analog station users to share their CA on a Single Line ISDN
        Service user's terminal. The user's analog service must be provisioned from the
        same serving central office as the Single Line ISDN Service. One appearance, per
        number, per terminal is allowed. Some analog services are not compatible with
        Single Line ISDN Service.

        Call Pickup

        Allows a user to answer a call at another station, even when the user's station does
        not have a CA for the called DN. While the other station is ringing, the user goes
        off-hook and enters a call pickup code or presses a call pickup feature button to
        answer the call.

[1]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
       business customers and will no longer be available to new small business
       customers.   (N)

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14.   INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE) [1]   (C)
  B.   Optional Features (Cont'd)

   Caller Identification Blocking - All Calls

   This feature provides a permanent private indicator on a per station basis. Once the
   blocking is established on the station, the private status cannot be deactivated by the
   customer. Rates and charges are provided in C., following. Federal, State, and
   Local law enforcement agencies and non-profit domestic violence agencies may be
   provided additional arrangements for private status and/or all call blocking, on a per
   station basis, at no charge. Stations that share appearances of a restricted station
   must also be restricted to avoid passing caller identification information.

   Calling Name Identification

   With this feature, at the time of an incoming call, the name and number of the calling
   party is displayed on the called party's ISDN terminal. The called party may receive
   a private or unavailable indicator, in that case the caller's name and number will not
   be displayed. Calling Name Identification is used in conjunction with calling
   number identification which is part of the Display standard feature.

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[1]   Effective June 1, 2023, Single Line ISDN Service is grandfathered for small   (N)
      business customers and will no longer be available to new small business
      customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
   B.   Optional Features (Cont'd)

       CLASS Features

       • Call Rejection

         This feature enables a customer to reject call attempts from up to 15 numbers of
         calling parties by dialing a code and the telephone numbers of calls to be rejected.
         Any call attempts to the customer from these numbers will be prevented from
         terminating to the customer and will instead be connected to an announcement
         informing the caller that the call is not presently being accepted by the called
         party.

       • Continuous Redial

         This feature allows a customer to dial a code that will cause the feature to
         automatically redial the last number the customer dialed. If the called number is
         busy, the feature will redial the called number for a limited period of time. A tone
         alerts the customer when the called number becomes available.

       • Last Call Return

         This feature allows a customer to automatically redial the number of the last
         incoming call to that line, whether the call was answered or not. The customer
         does not have to know the number of the calling party. If the called number is
         busy, the feature will redial the called number for a limited period of time. A tone
         alerts the customer when the called line is available.

       • Priority Call

         This feature allows a customer to assign a maximum of 15 callers' telephone
         numbers to a special list. The customer will hear a distinctive ring at their
         location, when calls are received from callers' telephone numbers on that list. The
         distinctive ring may be CPE dependent.

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      customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
  B.   Optional Features (Cont'd)

   • Selective Call Forwarding

     This feature allows a customer to specify a special list of a maximum of 15
     telephone numbers. Incoming calls placed to the customer from telephone
     numbers on that list will automatically be forwarded to a predefined telephone
     number. All other calls will be handled normally.

   Key Short Hunt

     This voice feature provides the capability for incoming calls to search a set of DN
     appearances on an ISDN set for an idle DN for call termination.

   Multiline Hunt Service

     Hunting service will affect the operation or availability of some other optional
     features on the hunting B-channel. The features most often affected include forms
     of Call Forwarding, Speed Calling and others, depending on the Service
     Configuration. Call Forwarding features will override the hunting services

     Hunting is done sequentially by terminal within the group. One or two B-channels
     are associated with each terminal in the group. One begin-hunt telephone number
     must be assigned to the first terminal within a Regular or Circular group of
     sequentially ordered terminals that form a Multiline Hunt Group (MLHG).
     Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

     Multiline Hunt Service provides a hunting sequence that attempts to complete a call
     to the first available B-channel associated with the lead telephone number of the
     group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt
     group list have been found busy. The call will be completed to the first available B-
     channel.

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Qwest Corporation d/b/a CenturyLink QC **(C)**

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
   B. Optional Features (Cont'd)

MLHGs can be assigned two types of telephone numbers; begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have essentially one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.

- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

  This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

- Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

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14.   INTEGRATED SERVICES DIGITAL NETWORK

14.2   **BASIC RATE SERVICE OFFERINGS**
14.2.1   **SINGLE LINE ISDN SERVICE [1]**   (C)
    B.   Optional Features (Cont'd)

      Non-Standard Configuration Group

      This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

      Redirecting Number Delivery

      This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DNs will be delivered to the called party.

      Series Completion Hunt

      This voice feature automatically redirects a call from a busy DN to another specified DN.

      Six-Way Conference

      This feature allows the user to sequentially add up to five additional parties, and add them together to make a six-way call.

      Speed Calling 8

      This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the customer to change speed calling lists directly from their terminal.

      X.25 Fast Select Acceptance

      This packet feature authorizes incoming packets from a sending data terminal equipped with Fast Select.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS

14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)

B. Optional Features (Cont'd)

X.25 Reverse Charging Acceptance

This packet feature authorizes transmission of incoming calls identified as Reverse Charge calls.

C. Rates and Charges

1. Optional Calling Plan rates and charges are applied per B-channel which carry circuit-switched voice and/or data traffic.

2. The standard package includes up to a total of six Call Appearances (CAs), per terminal. The CAs must include one Primary Directory Number (PDN). Analog CAs are not considered to be one of the six standard CAs.

    Additional CAs are available at rates and charges specified, following.

3. Single Line ISDN Basic Rate Access (BRA) may be rate stabilized for a minimum of one year. The RSP offers length of term discounts for nonrecurring charges. Single Line ISDN BRAs in quantities greater than 25 shall be priced on an Individual Case Basis. The following terms and conditions apply:

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business customers and will no longer be available to new small business
customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1]   (C)
C.3. (Cont'd)

a. The customer may add Single Line Service at contracted rates during the term of the agreement subject to terms and conditions specified in individual customer contracts. Such additions will be coterminous with the original contract.

b. If the quantity of BRAs falls below a minimum billing level, the customer will be assessed a termination charge. Termination charges will be applied as specified in the Termination/Waiver Policy set forth in 2.2.14. There is no minimum service period.

c. RSP BRAs may be located at different addresses within the state but must be billed on one summary bill.

d. Service may be moved, for the same customer, to a different address within the state and retain the RSP, provided the new service is billed on the summary bill. Nonrecurring charges will apply to the new installation.

4. Following are the monthly rates and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services as provided in this and other Company tariffs and/or price lists.

Single Line ISDN Service Basic Rate Access is offered flat rated or measured. The customer may only have one type of BRA on an account.

Single Line ISDN Service Basic Rate Access with a usage allowance includes up to 50, 100, or 200 hours per month of aggregate usage for circuit-switched voice and/or data for both B-channels. Usage is then aggregated at the account level for billing, rather than at the summary bill level. Additional usage in excess of the allowance hours in a monthly billing period, will incur overtime usage charges as specified, following.

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     customers.   (N)

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   **BASIC RATE SERVICE OFFERINGS**
14.2.1   **SINGLE LINE ISDN SERVICE [1]**   (C)
    C.4. (Cont'd)

  a. Month-to-Month

  (1) Basic Rate Access Including
      Features and Functions - Packaged

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Measured with 50 hour usage allowance	B4JHB	$110.00 (̶I̶)	$35.00 (̶I̶)
• Measured with 100 hour usage allowance	B4MHB	110.00	48.00
• Measured with 200 hour usage allowance	BAUHB	110.00	65.00
• Flat	BAFHB	110.00 (̶I̶)	70.00 (̶I̶)

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    customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)
C.4.a. (Cont'd)

(2) Basic Rate Access -
Unpackaged

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Measured with 50 hour usage allowance	A4JHB	$110.00 (I)	$32.00 (I)
• Measured with 100 hour usage allowance	A4ZHB	110.00	43.00
• Measured with 200 hour usage allowance	AMEHB	110.00	56.00
• Flat	ACBHB	110.00 (I)	67.00 (I)

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business customers and will no longer be available to new small business
customers. (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
   C.4. (Cont'd)

   b. Rate Stability Plan

   (1) Basic Rate Access Including
        Features and Functions - Packaged

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Measured with 50 hour usage allowance	B4JTB		
- 1 year		$67.00	$34.00
- 2 years		67.00	34.00
- 3 years		67.00	34.00
• Measured with 100 hour usage allowance	B4MTB		
- 1 year		67.00	45.00
- 2 years		67.00	45.00
- 3 years		67.00	45.00
• Measured with 200 hour usage allowance	BAUTB		
- 1 year		67.00	60.00
- 2 years		67.00	60.00
- 3 years		67.00	60.00
• Flat	BAFTB		
- 1 year		67.00	67.50
- 2 years		67.00	67.50
- 3 years		67.00	67.50

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      customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
  C.4.b. (Cont'd)

  (2)   Basic Rate Access -
        Unpackaged

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Measured with 50 hour usage allowance	A4JTB		
- 1 year		$67.00	$30.00
- 2 years		67.00	30.00
- 3 years		67.00	30.00
• Measured with 100 hour usage allowance	A4ZTB		
- 1 year		67.00	40.00
- 2 years		67.00	40.00
- 3 years		67.00	40.00
• Measured with 200 hour usage allowance	AMETB		
- 1 year		67.00	54.00
- 2 years		67.00	54.00
- 3 years		67.00	54.00
• Flat	ACBTB		
- 1 years		67.00	64.00
- 2 years		67.00	64.00
- 3 years		67.00	64.00

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)
C.4. (Cont'd)

c. Overtime Usage Charges

Overtime usage charges apply to local outgoing calls over the amount of the usage allowance. The peak usage rate applies between 8 a.m. and 5 p.m. weekdays. The discount usage rate applies between 5 p.m. and 8 a.m. weekdays, all day Saturday, Sunday, and holidays.

	PER MINUTE
• Peak usage rate	$0.03
• Discount usage rate	0.01

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customers. (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [3]   (C)
  C.4. (Cont'd)

  d. Features

      The following features are available for unpackaged BRAs at the rates and charges specified, following. These features are included as standard features within the packaged Single Line Service.

   (1) Voice Features

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Exclusion, per DN	NQ1PN	$10.00	–
• Call Forwarding Busy Line-All Calls-Voice, per DN[1,2]	NQ5PN, NJGPN	10.00	$4.00
• Call Forwarding Don't Answer-All Calls-Voice, per DN[1,2]	NQ6PN, NJKPN	10.00	4.00
• Call Forwarding Variable-All Calls-Voice, per DN[1,2]	NZGPN, NJEPN	10.00	4.00

[1]   Monthly charge does not apply when purchased for secondary directory numbers.

[2]   Monthly rate applies when purchased as an optional feature with unpackaged service.

[3]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
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       customers.   (N)

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1] (C)
C.4.d.(1) (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Intercom, per group	NZVPG	$10.00	$1.00
• Message Waiting Indication, per PDN	NBWPN	10.00	1.00
• Secondary Directory Number, per SDN	FGDPN	10.00	1.00
• Shared Call Appearance, per appearance	NAE	10.00	1.00
• Speed Calling (30), per terminal	NXJPK	10.00	5.00

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customers. (N)

Qwest Corporation d/b/a CenturyLink QC (C)
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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1]   (C)
C.4.d. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(2) Voice Feature Packages, per terminal			
• Flexible Calling Feature Package	NF4VF	$45.00	$6.00
• Calling Number ID Feature Package	NF4VC	25.00	7.50
(3) B-Channel Circuit-Switched Data Features			

The following features apply per DN forwarded.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Forwarding Busy Line for circuit-switched data	NQ2PN	10.00	4.00
• Call Forwarding Don't Answer for circuit-switched data	NQMPN	10.00	4.00
• Call Forwarding Variable-All Calls for circuit-switched data	NU4PN	10.00	4.00

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Qwest Corporation d/b/a CenturyLink QC   **(C)**
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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1]   **(C)**
    C.4.d. (Cont'd)

		USOC	NONRECURRING CHARGE	MONTHLY RATE
(4)	D-Channel Functionality			
	• Packet Switched Data including one X.25 logical channel	GFDPN	$25.00	$12.00
(5)	D-Channel Packet Switched Data Features			
	• X.25 Flow Control Parameter Negotiation	GXGPK	10.00	–
	• X.25 Throughput Class Negotiation	GXVPK	10.00	–

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small   **(N)**
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customers.   **(N)**

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   **(C)**
 C.4. (Cont'd)

  e. Optional Features and Functions

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Additional Call Appearances, per appearance	ACS	$10.00	$ 1.00
• Additional Primary Directory Number, per PDN	A6PPK	10.00	12.00
• Additional Secondary Directory Number, per SDN	A6QPN	10.00	1.00
• Additional Shared Call Appearance, per appearance	AS9	10.00	1.00
• Additional X.25 Logical Channel, per logical channel	NW9AL	10.00	–

[1] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   **(N)**
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     customers.   **(N)**

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [2]   (C)
   C.4.e. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Analog Call Appearance, per terminal	MAZ	$10.00	$1.00
• Call Pickup, per number	NZHPN	10.00	–
• Caller Identification Blocking-All Calls, per PDN[1]	NDD	10.00	–
• Calling Name Identification, per number	NMCPN	10.00	2.50

[1]   See 10.7.2 for the application of the nonrecurring charges.

[2]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
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      customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
    C.4.e. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• CLASS Features			
- Call Rejection, per PDN	FKQPN	$10.00	$3.50
- Continuous Redial, per PDN	FKAPN	10.00	2.50
- Last Call Return, per PDN	FKDPN	10.00	2.00
- Priority Call, per PDN	NC8PN	10.00	2.00
- Selective Call Forwarding, per PDN	FKEPN	10.00	2.50
• Key Short Hunt			
- Per group	NHGPG	10.00	–
- Per number	NHGPN	10.00	2.00

[1]   **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [2] (C)

C.4.e. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Multiline Hunt Service[1]			
- Circular Hunt,			
- Data, per B-channel	HDT	$10.00	$2.00
- Data, per group	HDTPG	10.00	–
- Voice, per B-channel	NZS	10.00	2.00
- Voice, per group	NZSPG	10.00	–
- Regular Hunt,			
- Data, per B-channel	N2D	10.00	2.00
- Data, per group	N2DPG	10.00	–
- Voice, per B-channel	NZQ	10.00	2.00
- Voice, per group	NZQPG	10.00	–
- UCD Hunt,			
- Data, per B-channel	H6U	10.00	8.50
- Data, per group	H6UPG	20.00	–
- Voice, per B-channel	NZT	10.00	8.50
- Voice, per group	NZTPG	20.00	–

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

[2] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.** (N)

(N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [1]   (C)
  C.4.e. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Non-Standard Configuration Group, per button	N3CPB	$15.00	–
• Redirecting Number Delivery, per number	RD7PN	10.00	$2.00
• Series Completion Hunt			
- Per group	SE3PG	10.00	–
- Per number	SE3PN	10.00	2.00
• Six-Way Conference, per terminal	NZ6PK	10.00	1.00
• Speed Calling 8, per terminal	NN8PK	10.00	1.00
• X.25 Fast Select Acceptance, per number	GXEPN	10.00	–
• X.25 Reverse Charge Acceptance, per number	G5BPN	10.00	–

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      customers.   (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2   BASIC RATE SERVICE OFFERINGS
14.2.1   SINGLE LINE ISDN SERVICE [3]   (C)
  C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
5. Loop Extension Charge			
• Per Loop	L8E	$100.00	–
6. Change Charges			
• Access changes made to a DSL will result in an access charge[1]	REA17	10.00	–
• Feature changes made to the standard package, unpackaged or optional features will result in a feature charge[1,2]	REA1B	10.00	–

[1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.

[2] Changes are allowed once, at no charge, in the standard package within the first 45 days following the installation date of new service. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.

[3] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small**   (N)
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     customers.   (N)

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