

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 2
Page 16
Release 3

Issued: 7-24-2023
(A.L. 2023-P09)

Effective: 8-1-2023

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

D. Restriction of Service

Flat, measured and message rate services will not be furnished on the same premises except as follows:

1. Where the flat rate service is physically arranged so it cannot be used to supplement the measured or message rate service.
2. Where the flat, measured and message rate services have entirely different local service areas.

E. Transfer of Service Between Customers

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Transfer of Service Between Customers.

(N)

(N)

An applicant may supersede the service of a customer where an arrangement acceptable to the Company is made by the customer and the applicant to pay all outstanding charges against the service.

2.2.2 OBLIGATION TO FURNISH SERVICE

1. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain, and maintain suitable rights and facilities, without unreasonable expense, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.
2. Such connections are also subject to the availability of required facilities.
3. When such connections are requested and facilities to provide the required connections at the CO normally designated to serve the premises are inadequate, facilities may be furnished from another CO to provide the requested interconnection. Under such circumstances additional monthly rates and installation charges will apply.

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Page 23
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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Temporary Suspension of Service – Customer Initiated.

(N)
(N)

A. Suspension of Service

Upon the request of the customer, exchange telephone service may be temporarily suspended as provided hereinafter.

1. Any class of business or residence service, flat or message rate, may be suspended except as specifically precluded elsewhere.
2. Suspension of service may begin or terminate on any date of the month provided notice is given sufficiently in advance for arrangements to be made.
3. Where service is suspended, persons calling the number of the suspended service are so informed where it is practicable to do so, and where the customer has so requested, are given the number of a station designated by him at which he may be reached or his calls received. Arrangements for the customer may be reached or his calls received are made with the understanding that the customer assumes all risks in connection therewith and that no liability attaches to the Company by reason of failure to complete a particular call.
4. A suspension rate will be applicable throughout the period of suspension, except as specified in B. and as follows:
 - a. Where the initial contract period is 1 month or longer, the suspension rate will not be applicable until after the service has been in effect at full rate for at least 1 month. Where the initial contract period is in excess of 1 month, the contract period will be extended by one-half of the period service is on suspension.
5. If service is disconnected while on suspension and before the minimum period (1 month connection with suspension of all service, 2 months in connection with suspension of portion of service) has elapsed, the customer will be charged for minimum period at the suspension rate or charged for the actual number of days of service at the full rate whichever produces the lower charge.