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VIA ELECTRONIC MAIL

November 9, 2023

Mr. Gary Widerburg
Commission Secretary
Utah Public Service Commission
Heber M. Wells Bldg
160 East 300 South, 4th Floor
Salt Lake City, UT 84111

Dear Mr. Widerburg:

This Application is to notify the Commission pursuant to UT Code R746-350-3 that MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services ("MCI") will discontinue its provision of basic local exchange services to residential and small business customers effective on or after December 31, 2023. Bundled interexchange services and features such as caller identification, call forwarding and voicemail also will be discontinued to these customers. MCI is discontinuing these services because of a significant decrease in demand. The proposed discontinuance will enable MCI to streamline its retail offerings to maximize efficiencies and maintain a high level of customer service. After the discontinuance, MCI will continue to exist as an indirect, wholly owned subsidiary of Verizon Communications Inc. and will continue to provide regulated services in Utah.

These services were grandfathered almost four years ago, effective October 1, 2019. MCI provides local exchange service to approximately 19 residential customers, some of whom also receive bundled interexchange service. The few remaining residential customers who will be affected by the discontinuance will have ample time to migrate to the alternative provider of their choice. There are no small business customers remaining on MCI's basic local exchange services.

As discussed below, those customers will have several months to migrate to alternative local exchange service providers and interexchange service providers. They will have many options. MCI provides basic local exchange service by leasing unbundled network elements from the incumbent local exchange carrier (ILEC) or by obtaining service from another local exchange carrier that has similar arrangements with the ILEC, so in all instances the ILEC will be available to serve the customers, as will several other local exchange carriers and wireless providers, including Verizon Wireless. In addition, the standalone residential and small business interexchange service provided by MCI Communications Services LLC is not being discontinued at this time, so our long-distance service will continue to be available as a stand-alone offering to all affected customers if they choose the service, as will the interexchange services of numerous other providers.

MCI has sent, and will continue to send, numerous communications to affected customers, advising them of the planned discontinuance and of their need to select alternative providers. Customers received bill messages in their August, September and October 2023 invoices, and bill messages similar to the attached **Exhibit 1** will also be included in their November and December invoices. Additionally, on September 12, 2023, MCI sent all affected customers a supplemental letter, which is provided as **Exhibit 2**. Certain affected customers will also receive a similar letter again in October, November, and December.

MCI expects that customers that migrate to alternative providers, will choose to port their existing telephone numbers. Number ports will be implemented through industry-standard processes. MCI will retain some or all of the numbering resources assigned to it in order to support the services it will continue to provide after the discontinuance is fully implemented. There will be no prearranged transfers of customer accounts; rather, customers may migrate to other Verizon services or alternative carriers, in accordance with their preferences and established procedures.

Any deposits or credits held for MCI residential and small business basic local exchange customers that migrate to other carriers or otherwise close their MCI accounts will be returned after being applied to any outstanding account balances, in accordance with MCI's standard practices and applicable Commission requirements. MCI will not impose any termination liabilities or penalties on the affected customers.

For the foregoing reasons, MCI plans to discontinue basic local exchange services and bundled interexchange services and features to MCI's residential and business customers in Utah effective on or after December 31, 2023.

If you have any questions, please contact me at 214-789-8217, or Jacqueline McGirr at 201-394-5032 or jacqueline.m.mcgirr@verizon.com.

Respectfully,

A handwritten signature in cursive script that reads "Karl Tucker". The signature is written in black ink and is positioned below the word "Respectfully,".

Enclosures

EXHIBIT 1

TO OUR VALUED CUSTOMERS: NOTICE OF DISCONTINUATION OF SERVICE

Discontinuation of Small Business and Residential Local Phone service provided by MCImetro Access Transmission Services LLC.

Pending jurisdictional approval where required, Small Business & Residential Local Phone service provided by Verizon subsidiary MCImetro Access Transmission Services LLC will be discontinued on or after December 31, 2023 in all states listed in the footnote below (the list is the same as in the August bill message except for the addition of South Dakota).¹ Verizon will waive any early termination charges associated with discontinued service.

If you subscribe to long distance (toll) calling plans with an in-state or interstate toll provider other than MCImetro Access Transmission Services, you may lose those plans when you select a new local exchange carrier and may revert to higher-priced non-calling plan rates. To ensure continued subscription to any toll calling plans, you should call your in-state and interstate toll providers.

Small Business & Residential Local Phone service provides a single analog voice communications circuit for a customer's telephone. In connection with the discontinuance of Small Business and Residential Local Phone service, Verizon will also remove any adjacent items, including any bundled long distance service, from your account.

We invite you to call us at 1-888-MCI-LOCAL (1-888-624-5622) if you have any question or need to discuss refunds for payments or deposits for service, as available. You can also contact other providers to discuss their offerings.

On behalf of MCImetro Access Transmission Services LLC (One Verizon Way, Basking Ridge, NJ 07920).

The following notice is required by the Federal Communications Commission ("FCC" or "Commission") and applies to the service discussed above, which is federally regulated.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of MCImetro Access Transmission Services LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

¹ AL, AR, AZ, CA, CO, CT, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NM, NV, OH, OK, OR, SC, SD, TN, TX, UT, VT, WA, WI, WY.

EXHIBIT 2



PO Box 16801
Newark, NJ 07101
1.888.624.5622

TO OUR VALUED CUSTOMERS: **NOTICE OF DISCONTINUATION OF SERVICE**

We are writing to inform you of the discontinuation of Small Business and Residential Local Phone service provided by MCImetro Access Transmission Services LLC. Pending jurisdictional approval where required, Small Business & Residential Local Phone service provided by Verizon subsidiary MCImetro Access Transmission Services LLC will be discontinued on or after December 31, 2023 in all states listed in the footnote below.¹

Verizon will waive any early termination charges associated with discontinued service. Small Business & Residential Local Phone service provides a single analog voice communications circuit for a customer's telephone. In connection with the discontinuance of Small Business and Residential Local Phone service, Verizon will also remove any adjacent items, including any bundled long distance service, from your account.

We invite you to call us at 1-888-MCI-LOCAL (1-888-624-5622) to discuss alternative Verizon solutions, refunds for payments or deposits for service, as available. You can also contact other providers to discuss their offerings.

For additional customer inquiries in writing, please contact MCI at PO Box 16801, Newark, NJ 07101.

On behalf of MCImetro Access Transmission Services LLC (One Verizon Way, Basking Ridge, NJ 07920).

The following notice is required by the Federal Communications Commission ("FCC" or "Commission") and applies to the service discussed above, which is federally regulated.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of MCImetro Access Transmission Services LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

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