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September 7, 2023

Mr. Gary Widerberg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 E. 300 South  
Salt Lake City, UT 84111

Re: Metropolitan Telecommunications of Utah, LLC  
Utah Price List No. 1

Dear Mr. Widerberg:

Enclosed please find an original and five (5) copies of Metropolitan Telecommunications of Utah, LLC d/b/a MetTel tariff filing for Commission review and approval. A copy of this letter and the revised tariff pages were also e-mailed to [psc@utah.gov](mailto:psc@utah.gov).

This filing reflects the removal of all rates and regulations for residence services. MetTel has no residential customers in Utah nor does it market to that segment of customers. Our market focus is primarily on business and government accounts. It is respectfully requested that this filing become effective on October 23, 2023.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope. If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me.

Sincerely,

/s/ John Rossi

John Rossi  
Consultant – Product Management

Enclosures

cc: Sean Sullivan, VP Product Management and Regulatory Affairs

**CHECK SHEET**

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original price list that are in effect on the date shown on each page. \*Indicates pages included in this revision.

Page Number	Revision	Page Number	Revision	Page Number	Revision	Page Number	Revision
1	Original	31	Original	55	Original	81	Original
2	Original	32	Original	56	1 <sup>st</sup> Revised*	82	Original
3	23 <sup>rd</sup> Revised*	33	Original	57	1 <sup>st</sup> Revised*	83	Original
4	Original	34	Original	58	1 <sup>st</sup> Revised*	84	Original
5	Original	35	Original	59	Original		
6	Original	36	Original	60	9 <sup>th</sup> Revised		
7	Original	37	Original	61	3 <sup>rd</sup> Revised*		
8	1 <sup>st</sup> Revised*	38	Original	62	6 <sup>th</sup> Revised		
9	Original	39	Original	63	5 <sup>th</sup> Revised		
10	Original	40	Original	64	2 <sup>nd</sup> Revised*		
11	Original	41	5 <sup>th</sup> Revised*	65	7 <sup>th</sup> Revised*		
12	Original	42	1 <sup>st</sup> Revised*	66	8 <sup>th</sup> Revised*		
13	Original	43	Original	66.1	Original		
14	Original	44	Original	66.2	4 <sup>th</sup> Revised		
15	Original	45	Original	66.3	Original		
16	Original	46	Original	66.4	Original		
17	Original	47	1 <sup>st</sup> Revised*	67	8 <sup>th</sup> Revised*		
18	Original	48	Original	68	4 <sup>th</sup> Revised		
19	Original	49	Original	69	Original		
20	Original	50	Original	70	Original		
21	Original	51	Original	71	Original		
22	Original	52	Original	72	Original		
23	Original	53	Original	73	Original		
24	Original	53.1	3 <sup>rd</sup> Revised	74	Original		
25	Original	53.2	1 <sup>st</sup> Revised	75	Original		
26	Original	53.3	1 <sup>st</sup> Revised	76	Original		
27	Original	53.4	1 <sup>st</sup> Revised	77	5 <sup>th</sup> Revised		
28	Original	53.5	1 <sup>st</sup> Revised	78	6 <sup>th</sup> Revised		
29	Original	53.6	Original	79	Original		
30	1 <sup>st</sup> Revised*	54	Original	80	Original		

**SECTION 1.0 - DEFINITIONS (CONT'D)**

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**LEC** - Local Exchange Company

**Minimum Point of Presence ("MPOP")** - The main telephone closet in the Customer's building.

**Monthly Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Multi-Frequency or ("MF")** - An inter-machine pulse type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Non-Recurring Charge ("NRC")** - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**Other Telephone Company** - An Exchange Telephone Company, other than the Company.

**PBX** - Private Branch Exchange

**Premises** - A building or buildings on contiguous property.

**Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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**SECTION 1.**  
**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.6 Payment Arrangements (Cont'd.)**

**2.6.3 Discontinuance of Service for Cause**

The Company may discontinue service for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated. Notice will be provided via First Class U.S. Mail.

Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A) or 2.6.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this price list, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

- (A) Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. (C)  
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- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may discontinue or suspend service without incurring any liability if such violation continues during that period. (T)
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

**SECTION 4.0 - SERVICE CHARGES AND SURCHARGES**

**4.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service, for changes in service.

	<u>Business</u>	<u>(D)</u>
Line Connection Charge		
First Line	\$57.50 (I)	(D)
Each Additional Line	\$57.50 (I)	(D)
Line Change Charge		
First Line	\$30.72	(D)
Each Additional Line	\$30.72	(D)
Service Order Charge	\$7.00	(D)
Change of Service Charge	\$24.75	
Hunting Arrangement - per line added or changed	\$14.00	
Rewire Charge	\$32.00	
Feature - Add/Change/Delete - per order	\$24.00	

**4.2 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to resolve troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The rates for Maintenance of Service are as follows:

	<u>Business</u>	<u>(D)</u>
(D)		
(D)		
(D)		
(D)		
Per Line or Trunk-No Trouble Found	\$250.00	(D)
No Access to NID, per Dispatch	\$140.00	(D)

**4.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, the service is later re-installed. (T)

	<u>Business</u>	<u>(D)</u>
Per occasion	\$45.00	(D)

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS**

**5.1 General**

**5.1.1 Services Offered**

The following Network Services are available to business Customers and for resale by other carriers certificated by the Utah Commission:

Standard Business Line Service  
(D)  
PBX Trunk Service  
Direct Inward Dial (DID) Service  
Optional Calling Features  
Advanced Services

The following services are available to business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non Listed Services)  
Directory Assistance  
Miscellaneous Services

**5.1.2 Application of Rates and Charges**

All services offered in this price list are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business lines, PBX Trunks, DID Trunks and Digital/DS1 service.

**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.5 Reserved For Future Use**

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**5.6 Standard Business Line**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

**5.7 PBX Trunk Service**

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch-tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

**5.8 Direct Inward Dialing (DID) Service**

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer’s location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

**5.9 Reserved for Future Use**

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

7.2 Reserved For Future Use

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

7.2 Reserved For Future Use, (Continued)

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

7.2 Reserved For Future Use, (Continued)

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.3 Standard Business Local Exchange Service, (Continued)**

**7.3.3 Usage Sensitive Charges and Allowances**

**(A) Flat Rate Service**

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

**(B) Message Rate Service**

Customers subscribing to Message Rate Service will receive a monthly usage allowance of 0 local calls per month. This allowance is applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Local usage is billed on a per call basis.

Call Allowance	0 calls per month
Usage Charges	\$0.0800 per call

**7.4 Non-Recurring Charges**

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this price list. All such charges will appear on the next bill following installation of the service.

	<u>Business</u>	<u>(D)</u>
First Line	\$50.00	(D)
Each Additional Line	\$50.00	(D)

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**SECTION 7.0 – LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.7 Reserved For Future Use**

**7.8 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

**7.8.1 Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Business line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Business	(D)
Three-Way Calling	\$1.50 (I)	
Call Return	\$1.50 (I)	
Repeat Dialing	\$1.50 (I)	
Calling Trace, Per Call	\$1.85	(D)

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

**SECTION 7.0 – LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.8 Optional Calling Features, (Continued)**

**7.8.2 Features Offered on a Monthly Basis**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

<b>Optional Calling Feature</b>	<b>Business</b>	<b>(D)</b>
Speed Calling – 8 Number	\$5.00 (I)	(D)
Speed Calling – 30 Number	\$6.00 (I)	
Call Forwarding Variable	\$7.00 (I)	
Call Forwarding – Busy Line (Expanded)	\$3.00 (I)	
Call Forwarding – Busy Line (Overflow)	\$8.50 (I)	
Call Forwarding – Busy Line (Programmable)	\$3.80 (R)	
Call Forwarding – Don’t Answer	\$3.00 (I)	
Call Forwarding – Don’t Answer (Expanded)	\$3.00 (I)	
Call Forwarding – Don’t Answer (Overflow)	\$8.50 (I)	
Call Forwarding – Don’t Answer (Programmable)	\$4.00 (I)	
Call Forwarding – Busy Line / Don’t Answer	\$6.00 (I)	
Call Forwarding – Busy Line (Overflow) / Don’t Answer	\$11.50 (I)	
Call Forwarding – Busy Line/Don’t Ans. (Expanded)	\$6.00 (I)	
Call Waiting	\$8.00 (I)	
Three Way Calling	\$7.00 (I)	
Call Manager Connection (CMC)	\$19.95	
CMC with Call Waiting	\$19.95	
CMC with Call Waiting ID	\$19.95	
CMC with Receptionist	\$19.95	
Call Rejection	\$6.00	
Abbreviated Access – One Digit - Each Shared List	\$20.00	
Abbreviated Access – One Digit - Each line arranged	\$0.50	
Abbreviated Access - Two Digits – Each Shared List	\$30.00	
Abbreviated Access - Two Digits – Each line arranged	\$0.50	
Caller ID – Number	\$10.00 (I)	
Caller ID – Name & Number	\$10.00 (I)	
Caller ID - With Privacy +	\$11.50	
Call Transfer	\$8.00 (I)	
Easy Access	\$1.50 (I)	
Hunting, Per Business Line or Trunk	\$7.50 (I)	(D)

**SECTION 7.0 – LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.8 Optional Calling Features, (Continued)**

**7.8.2 Features Offered on a Monthly Basis, (Continued)**

Optional Calling Feature	Business	(D)
Selective Call Forwarding	\$6.00	(D)
Continuous Redial	\$5.00	
Dial Call Waiting	\$3.00	
Directed Call Pickup	\$3.00	
Directed Call Pickup w/ Barge In	\$3.00	
Distinctive Alert	\$1.50	
Hot Line	\$4.00	
Warm Line	\$2.50	
Last Call Return	\$5.50	
Priority Call	\$5.00	
Remote Access Forwarding	\$9.00	
Scheduled Forwarding	\$10.00	
Receptionist w/ Number only	\$16.50	
Receptionist w/ Name & Number	\$16.95	
Receptionist w/ Caller ID w/ Privacy +	\$19.45	
Do Not Disturb	\$5.00	
Dial Lock	\$5.00	
Custom Ringing – First Additional Number	\$7.45	
Custom Ringing – Second Additional Number	\$6.00	
Custom Ringing – Third Additional Number	\$6.00	
Business Line Feature Package: Allows subscriber unlimited usage of specified features – Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name & Number, *69, Distinctive Ring, Last Call Return, Call Rejection and Message Waiting Indication	\$38.36	(D)
Remote Call Forwarding, per path Local calls billed at message rate	\$32.50	(D)

**SECTION 8.0 – DIRECTORY ASSISTANCE AND LISTING SERVICES**

**8.1 Directory Listings**

**8.1.1 General**

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company use abbreviations in listings. The Company may reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service willing to be accepted as a listing unless the subscriber is legally doing business under that name.

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**8.1.2 Free Listings**

The following listings are provided at no additional charge to the Customer: one listing for each individual line service, auxiliary line or PBX system.

	<u>Business</u>	<u>(D)</u>
Additional listing service charge	\$10.00	(D)

**8.1.3 Non-Published Service**

Non-published service means that the Customer's telephone number is not listed in the directory, not does it appear in the Company's Directory Assistance Records. There is a monthly charge for each non-published service.

Non-published service charge, per month	\$11.00
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**8.1.4 Non-Listed Service**

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records. There is a monthly charge for each non-listed service.

Non-listed service charge, per month:	\$11.00
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