

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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Formal Complaint of Ronald Moore  
against CenturyLink

DOCKET NO. 24-049-04

ORDER

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ISSUED: August 1, 2024

On May 29, 2024, complainant Ronald Moore (“Complainant”) filed a formal complaint (“Complaint”) against Qwest Corporation d/b/a CenturyLink (“CenturyLink”). On June 11, 2024, Complainant filed a Supplement to the Complaint. On July 1, 2024, CenturyLink filed a Motion to Dismiss the Complaint, and on July 15, 2024, CenturyLink filed a Motion to Dismiss the Supplemental Complaint (collectively, “CenturyLink’s Motion to Dismiss”). On July 30, 2024, Complainant filed a Request for 30 Day Extension to Secure Legal Representation (“Motion for Extension”).

The Motion for Extension seeks until August 29, 2024, for Complainant to “proceed with settlement discussions [with CenturyLink] and to seek legal representation if necessary.”<sup>1</sup> The Motion for Extension identifies several items supporting that good cause exists for the requested extension, including that Complainant has thus far been proceeding pro se in this docket, will be seeking to secure legal representation, and has engaged in settlement discussions with CenturyLink.

For the foregoing reasons, the Motion for Extension is granted. Complainant shall have until and including **Thursday, August 29, 2024**, to file a response to

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<sup>1</sup> Motion for Extension at 1.

CenturyLink's Motion to Dismiss. If CenturyLink believes the extension is unwarranted, it may file a request seeking to establish an earlier deadline, explaining why its proposed earlier deadline is appropriate.

DATED at Salt Lake City, Utah, August 1, 2024.

/s/ John E. Delaney  
Presiding Officer

Attest:

/s/ Gary L. Widerburg  
PSC Secretary  
DW#334925

CERTIFICATE OF SERVICE

I CERTIFY that on August 1, 2024, a true and correct copy of the foregoing was served upon the following as indicated below:

By USPS:

Ronald Moore  
1587 S Denver St  
Salt Lake City, UT 84115

By Email:

Robert Keiter ([robert.keiter@law.utah.edu](mailto:robert.keiter@law.utah.edu))  
Advisor to Complainant

Jamie Carr ([jamie.a.carr@lumen.com](mailto:jamie.a.carr@lumen.com))  
Nyesha Farmer ([nyesha.farmer@lumen.com](mailto:nyesha.farmer@lumen.com))  
JJ Gallardo ([jj.gallardo@lumen.com](mailto:jj.gallardo@lumen.com))  
Jonathon Lambson ([jonathon.lambson@lumen.com](mailto:jonathon.lambson@lumen.com))  
Katie Wagner ([katie.wagner@lumen.com](mailto:katie.wagner@lumen.com))  
Ashley Wardle ([ashley.wardle@lumen.com](mailto:ashley.wardle@lumen.com))  
CenturyLink

Patricia Schmid ([pschmid@agutah.gov](mailto:pschmid@agutah.gov))  
Patrick Grecu ([pgrecu@agutah.gov](mailto:pgrecu@agutah.gov))  
Robert Moore ([rmoore@agutah.gov](mailto:rmoore@agutah.gov))  
Assistant Utah Attorneys General

Madison Galt ([mgalt@utah.gov](mailto:mgalt@utah.gov))  
Division of Public Utilities

Alyson Anderson ([akanderson@utah.gov](mailto:akanderson@utah.gov))  
Bela Vastag ([bvastag@utah.gov](mailto:bvastag@utah.gov))  
Alex Ware ([aware@utah.gov](mailto:aware@utah.gov))  
Jacob Zachary ([jzachary@utah.gov](mailto:jzachary@utah.gov))  
([ocs@utah.gov](mailto:ocs@utah.gov))  
Office of Consumer Services

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Administrative Assistant