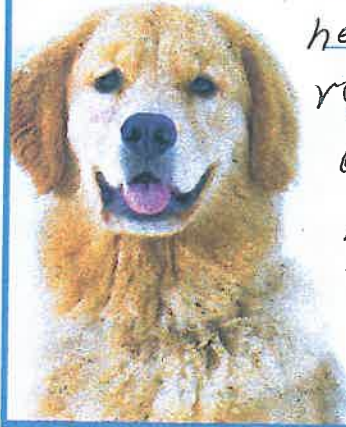


To: Fred Nass

1.7.2025.

Attached is a letter  
from my doctor Tom  
Jones at the U of U  
Redwood Clinic.

I don't know how  
I can receive some  
calls and not all of  
them, but that's  
what happens. I



never  
received  
one of  
his calls.  
This is  
one of  
many

Y245554

2  
times I've heard this

from different people.

My answering machine won't take a message until the phone rings 5 times, but sometimes I hear it ring once or twice, go to pick it up, & no one there.

I note what time it is, & then sometimes the call

is on my answering machine much later that night! It's like some one can control which calls get thru & which ones don't.

Regarding the trouble I had last month, well, no, in Nov. when every-time I was prompted by robot to say "yes" to authorize my payment, the

3

phone would go dead  
or silent, & it took  
about 3 tries to  
finally get the  
"yes" to work.

With my Dec. bill,  
I decided to pay it  
at a courtesy phone  
& everything worked  
fine! So it's inter-  
ference here on

my home  
landline.

Thank  
you.

Kathy  
Junk



Y245554



December 3, 2024

Kathy Funk  
1127 W 400 N  
SALT LAKE CITY, UT 84116-2607

Dear Kathy,

I received your message regarding Dexa scan and have tried to reach you by phone several times without success.

Currently, your phone number(s) are listed as:

Telephone Information:

Home Phone	Not on file.
Work Phone	Not on file.
Mobile	801-521-8176

*) I corrected this with dr's office. Kathy*

If this is incorrect please call our office at Dept: 801-213-9900 to update your information.

Thank you for choosing University of Utah Health to meet your needs.

Sincerely,

Thomas Timothy Jones, PA-C