

**Qwest Corporation d/b/a CenturyLink QC**  
**PRICE LIST**

**(C)**

**EXCHANGE AND  
NETWORK SERVICES  
UTAH**

**SECTION 6  
Page 18  
Release 2**

Issued: 9-24-2024  
(A.L. 2024-P09)

Effective: 10-1-2024

**6. MESSAGE TELECOMMUNICATION SERVICE**

**6.2 STANDARD SERVICE OFFERINGS (CONT'D)**

**6.2.4 DIRECTORY ASSISTANCE SERVICE**

**A. Directory Assistance Service**

**1. Description**

The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers within or outside this state.

**2. Terms and Conditions**

- a. If a customer abuses or fraudulently uses Directory Assistance Service, the appropriate directory assistance charges may be assessed on that customer's telephone account.
- b. A caller may request a maximum of two telephone numbers for each call to Directory Assistance.
- c. There are no call allowances for Directory Assistance Service.
- d. Charges do not apply to Directory Assistance calls from requests originating from telephone services the Company has determined are used on a regular basis by a person certified incapable of using a published telephone directory.
- e. A nonrecurring charge does not apply to establish or remove Directory Assistance Service exemption.
- f. Call completion[1] is provided without additional charge for calls within the LATA. However, intraLATA long distance or local message charges apply if applicable. Call completion[1] is provided on Public Access Lines where facilities permit. (C)  
(C)

**[1] Effective October 1, 2024, Directory Assistance Call Completion Service is grandfathered and will no longer be available. (N)  
(N)**