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Attorneys for New Cingular Wireless PCS, LLC

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of the Overpayment of New Cingular Wireless PCS, LLC Into the Utah Universal Service Support Fund	Docket No. 24-087-02
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**NEW CINGULAR WIRELESS PCS, LLC'S RESPONSE TO THE FIRST SET OF
DATA REQUESTS FROM THE DIVISION OF PUBLIC UTILITIES**

New Cingular Wireless PCS, LLC ("Company") hereby responds to the DPU 1.7 in the
First Set of Data Requests received from the Division of Public Utilities ("Division").

DATED this 15th day of May 2024.

Respectfully submitted,



/s/

Phillip J. Russell
JAMES DODGE RUSSELL & STEPHENS, P.C.

Attorneys for New Cingular Wireless PCS, LLC

1.7 Please provide a copy of the company's current written procedure to bill, collect, and remit UUSF (please include software programs utilized).

RESPONSE: Company does not maintain documents responsive to the request. A description of the Company's process to bill, collect, and remit UUSF is set forth below.

When a customer is onboarded, an account is established, and a billing account number ("BAN") is assigned. Several access lines may be assigned to a single BAN. In connection with the customer onboarding process, the customer provides necessary billing information and their primary place of use ("PPU"). Based on the customer provided PPU, the billing system automatically assigns a geocode utilizing software and data from Precisely, a third-party provider. When customer bills are generated, the biller in conjunction with software from Vertex, another third-party provider, assesses the applicable taxes, surcharges and fees to the customer's account based on the plan the customer has purchased and their PPU-derived geocode. That is, a customer with a wireless plan and PPU address in Utah is assessed the UUSF surcharge for each access line assigned to the customer's BAN unless the customer qualifies for a legal exemption. Similarly, if an existing Company customer changes its PPU from another state to Utah, the billing system automatically changes the geocode based on the customer-provided PPU and assigns the Utah state USF surcharge to the account. Customer service representatives do not manually assign applicable taxes and fees to the Customer account.

Telegence is the primary billing system used for mobility and wireless services in Utah. Company customers with a PPU in Utah are invoiced monthly and the UUSF surcharge is included as a line-item on the invoice under "Company fees & surcharges." See Confidential Attachment 1.1-2 (UT Invoice Examples of .54 and .36 USF Collection).

On a monthly basis, Company's tax team prepares its UUSF Surcharge Remittal Statement which includes the line item of "amount collected" for the month. Using billing data, Company reports the "amount collected" in the applicable line on the form and then calculates the associated number of access lines for that reporting period by dividing the amount collected by the applicable UUSF surcharge rate.