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June 4, 2024

Sent Via E-Mail

ADVICE NO. UT-24-ATT-0001 (Docket 24-087-P01)

Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84111

ATTN: Melissa Paschal
Email: psc@utah.gov

Dear Ms. Paschal:

Enclosed is a replacement to the AT&T Corp. ("AT&T") Local Exchange Services Tariff to change the Corporate entity name from AT&T Corp. to AT&T Enterprises, LLC. This AT&T Enterprises, LLC tariff replaces the AT&T Corp. Tariff in its entirety.

This Internal Restructuring will be seamless to customers. The only change customers will see is the service provider name on their AT&T bill. Customers' services, prices, terms and conditions for those services will not be affected.

AT&T requests a filing date of June 4, 2024 and an effective date of June 9, 2024. Please contact me if you have any questions or concerns at 312-887-2120 or via email at tf2748@att.com.

Thank you for your assistance in this matter.
Respectfully,

A handwritten signature in cursive script that reads "Tricia Conway".

Tricia Conway

AT&T ENTERPRISES, LLC
UTAH PRICE LIST
LOCAL EXCHANGE SERVICES

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REGULATIONS AND PRICES APPLICABLE
TO THE FURNISHING OF
LOCAL EXCHANGE SERVICES TO BUSINESS CUSTOMERS
WITHIN UTAH
BY
AT&T ENTERPRISES, LLC

Effective May 2, 2024 AT&T Corp. merged into AT&T Enterprises, LLC. All services in this tariff previously provided by AT&T Corp. are provided by AT&T Enterprises, LLC.

AT&T Enterprises, LLC's Local Exchange Services tariff replaces in its entirety AT&T Corp.'s Local Exchange Services tariff.

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1. APPLICATION OF PRICE LIST

1.1 APPLICATION OF PRICE LIST

1.1.1 General

Effective July 31, 2001 all references herein to AT&T FCC Tariffs, insofar as the service offering set forth in the AT&T FCC tariffs have been or become detariffed, shall be construed to be references to the AT&T Business Services Guides located at <http://serviceguidenew.att.com>.

This Price List applies to the furnishing of Local Exchange Services, defined herein, by AT&T Enterprises, LLC hereinafter referred to as the "Company" or "AT&T". Local Exchange Services are furnished for the use of end users in placing and/or receiving local telephone calls within the Local Service Area. Services, features and functions will be provided where facilities, including but not limited to: billing capability, technical capability and the ability of the Company to purchase service elements from appropriate tariffs/price lists for resale are available.

The provision of Local Exchange Services is subject to the existing regulations, terms and conditions specified in this Price List and the Company's current price lists and/or tariffs, as appropriate, and may be revised, added to or supplemented by superseding issues.

AT&T reserves the right to offer its Customers a variety of competitive services as deemed appropriate by the Company.

On or after October 1, 2016, AT&T Enterprises, LLC will discontinue AT&T CIID/891 Calling Card Services.

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2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

2.1.1 General

The Company undertakes to provide the services offered in this Price List on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of furnishing one-way or two-way communication to or from a demarcation point on the Customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this Price List.

Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of the company to purchase underlying services, features and functions and/or unbundled network elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. AT&T reserves the right to withdraw any service provided pursuant to this Price List or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to AT&T, or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by AT&T to modify or withdraw its services at any time.

The Company's obligation to furnish service, features and/or facilities is also dependent upon its ability to provide, secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

Except as may otherwise be specified in this Price List, service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this Price List, a month is considered to have 30 days.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorneys' fees.

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2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

2.1.2 Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Price List. The Customer may also be required to execute any other documents as may reasonably be requested by the Company, in connection with the provisioning of Local Exchange Service.

At the expiration of the initial term specified in each service order, or of any extension thereof, service shall continue on a month to month basis at the then current month to month rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this Price List prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.1.3 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.4 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Price List. The Company does not guarantee availability, except as stated or expressly provided for in this Price List.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment provided or installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby degrade the technical parameters of the service provided to the Customer.
- D. Equipment the Company provides, installs or has installed on its behalf at the Customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Price List, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Price List and to the maintenance and operation of such facilities.

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2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.4 Provision of Equipment and Facilities (continued)

- F. When the facilities or equipment of other companies are used by the Customer, the Company is not liable for any act, error, omission or interruption caused by the other company or their agents or employees. This includes but is not limited to:
1. The provision of a signaling system database by another company;
 2. The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 3. The reception of signals by Customer-provided equipment.
- G. The Customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.4 Customer Equipment

A Customer may transmit or receive information or signals via the facilities of the Company by use of Customer-provided equipment.

A. Station Equipment

Customer-provided equipment on the Customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer.

The Customer is responsible for ensuring that Customer-provided equipment and wiring connected to Company equipment and facilities is compatible with such Company-provided equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and facilities by the connection, operation or maintenance of the Customer-provided equipment and wiring must be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the Customer's expense.

B. Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections at the Customer's premises as may be necessary to determine that the Customer is complying with the requirements set forth in this Price List.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company may immediately and without notice deny service when the Customer (a) subjects Company or non Company personnel to hazardous conditions, (b) circumvents the Company's ability to charge for its services, prevent and protect against fraud or (c) acts in a way that may cause immediate harm to the local exchange network or other Company services. For Consumer Service Customers, the Company will immediately attempt to notify the Customer of the service denial and the reasons therefore.

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2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY

2.2.1 Service Liability

- A. The Company's liability, if any, for its willful misconduct is not limited by this Price List. With respect to any other claim or suit by a Customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. In no event shall the Company be liable for special, reliance, consequential or other such damages. This liability for damages shall be in addition to any amounts that may otherwise be due the Customer under this Price List as a Credit Allowance for Interruptions and Service Quality Guarantees.
- B. The Company is not liable for any act or omission of any other communications corporation which furnishes a portion of a service.
- C. The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.
- D. The Company shall be indemnified, defended, and held harmless against any claim, loss or damage arising from the use of service offered under this Price List, involving:
 - 1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
 - 2. Claims for patent infringement arising from the Customer or authorized user combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
 - 3. All other claims arising out of any act or omission of others in the course of using services provided pursuant to this Price List.

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2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY (continued)

2.2.1 Service Liability (continued)

- E. The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer and user against all claims, losses or damages by any person relating to the service provided pursuant to this Price List when used in an explosive atmosphere.
- F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this Price List. The Company will defend the Customer and authorized user against claims of patent infringement arising solely from the use by the Customer or authorized user of services offered under this Price List and will indemnify such Customer or authorized user for any damages awarded based solely on such claims.
- G. The Company's failure to provide or maintain services under this Price List shall be excused by labor difficulties, facility availability, governmental orders, civil commotions, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the F.C.C.'s Rules and Regulations, acts of God and other circumstances beyond the Company's reasonable control.

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2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY (continued)

2.2.2 Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or Customer's service.

2.2.3 Credit Allowance for Interruptions

Except as may otherwise be specified in this Price List, interruptions of twenty-four hours or more, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer are credited to the Customer at the proportionate monthly charge (1/30 of the service monthly recurring charge) involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than twenty-four hours.

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this Price List.

No interruption allowance shall apply where service is interrupted by the negligence or willful act of the Customer or where the Company, pursuant to the terms of the Price List, suspends or terminates service because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the Price List. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Price List, the Customer is responsible for providing electric power.

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2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

2.3.1 Customer Responsibilities

A. The Customer shall be responsible for:

1. The payment of all applicable charges pursuant to this Price List;
2. Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or the noncompliance by the Customer with these regulations, or by fire or theft or other casualty on the Customer premises, unless caused by the sole negligence or willful misconduct of the employees or agents of the Company;
3. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of any associated equipment or facilities used to provide Local Exchange Services to the Customer from the cable building entrance or property line to the location of the equipment or facilities space described above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, shall be borne entirely by, and may be charged by the Company to the Customer;

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2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (continued)

2.3.1 Customer Responsibilities (continued)

A. The Customer shall be responsible for: (continued)

5. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees, agents and/or suppliers shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance in such area by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
6. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for Company employees, agents and/or suppliers to enter the premises of the Customer for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
7. Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (continued)

2.3.2 Claims

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (continued)

2.3.3 Resale

All Company Local Exchange Services are available for resale unless otherwise specifically indicated.

Customers who subscribe to Local Exchange Service and resell the service to others, shall be the Customer of Record. The Customer of Record shall be responsible for complying with all laws and regulations of the State of Utah which relate in any way to the Customer of Record's provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, filing obligations, and the payment of applicable taxes.

The Company will bill the Customer of Record who is at all times responsible for payment of the full amount of all charges incurred. The Company is not responsible for the allocation of usage or charges for resold services. The Customer of Record is responsible for allocating charges to its end users.

The Company will communicate with the Customer of Record with respect to ordering, provisioning, maintenance, repair, billing, collection and other matters related to Local Exchange Services. The Company has no obligation to provide notice to, or communicate with the Customer of Record's end users.

With respect to resold services, applications for service as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the Customer of Record.

In connection with the marketing of its services, the Customer of Record may not directly or indirectly (1) use AT&T's trade names, trademarks, service marks, registered marks or other indicia of origin (or confusingly similar names, marks or other indicia) in a manner that may cause third parties (including the Customer of Record's end-users) to believe that service provided by the Customer of Record is AT&T service; or (2) use AT&T's corporate logos, or trade dress (or confusingly similar logos or trade dress).

The furnishing of special arrangements to resellers is subject to the regulations set forth in this Price List.

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2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (continued)

2.3.4 Use of AT&T Marks

When local exchange service is resold, neither the Customer nor any other reseller or intermediary in the sales chain between the Customer and an end user may make any use (including but not limited to use in advertising, promotional materials, Internet or other on-line website, stationery, business cards, billing material or signage) of AT&T's name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols that serve to identify and distinguish AT&T from its competitors ("AT&T's Marks"), or of any confusingly similar name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols, except that a reseller may:

- A. Use AT&T's Marks in comparative advertising solely to identify AT&T as a competitor, or to identify AT&T's competing services, provided such use is not made in a factually incorrect or misleading context or in a manner that is likely to cause confusion or mistake, or to deceive or to identify AT&T as an underlying provider of the reseller's service;
- B. Use AT&T's Marks pursuant to the terms of a separate written brand licensing agreement;
- C. Use AT&T's name to the extent it is specifically required by statute, regulation or other government requirement to do so, and;
- D. Indicate, in response to an unsolicited inquiry from an end user (including a prospective end user), that it uses AT&T as its underlying carrier, provided the reseller also:
 - 1. Advises the end user that a portion of its service will be provided using reseller's own switching or transmission facilities (if applicable);
 - 2. Identifies any other long distance providers the reseller uses in providing service to the end user;
 - 3. Advises the end user it will not be an AT&T Customer for the resold service, and;
 - 4. Does not emphasize AT&T's name more than either its own name or that of any other long distance provider the reseller uses.

For the purpose of this provision, local exchange service is resold if the Customer (or any other reseller or intermediary in the sales chain between the Customer and an end user) uses local exchange service to re-offer telecommunications service to others (with or without "adding value") for profit.

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2. GENERAL REGULATIONS

2.4 CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

2.4.1 Recording of Two Way Telephone Conversations

Local Exchange Services are not represented as adapted to the recording of two way telephone conversations. However, Customer-provided voice recording equipment may be directly, acoustically or inductively connected with Local Exchange Services for the recording of such conversations. When such connections are made, the Customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply:

1. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and their prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or
2. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment, or
3. All parties to the telephone conversation must be verbally notified at the beginning of the conversation and the notification must be recorded as part of the call, by the recording party.

A. Exceptions

The exceptions to the foregoing requirements are as follows:

1. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls.
2. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted.
3. Recording of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under cover of law.

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2. GENERAL REGULATIONS

2.4 CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS
(continued)

2.4.2 Violation of Regulations

When any terminal equipment or communications system is used with Local Exchange Services in violation of any of the provisions of this Price List, the Company will take immediate action, based on the circumstances, to protect its services or interests, including disconnection of the service, and will promptly notify the Customer of the violation. The Customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in disconnection of the Customer's service until such time as the Customer complies with the provisions of this Price List.

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES

2.5.1 Establishment and Re-establishment of Credit

The Company may conduct a credit investigation of each Commercial and/or Consumer Service Customer or applicant prior to accepting the service order, Customer deposit or advance payment. A Customer whose service has been discontinued by the Company for nonpayment of bills for any telecommunications service it provides, will be required to pay all bills due the Company for telecommunications services or make other arrangements satisfactory to the Company and to re-establish credit before service is restored or any service started.

2.5.2 Billing and Collection

The Customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the Customer.

The Company will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this Price List. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges will be billed for the preceding billing period. Recurring charges and usage sensitive charges for the Federal Government will be billed in arrears. Bills are due by the payment due date shown on the bill.

When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a pro rata basis, except as otherwise expressly provided in this Price List.

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (continued)

2.5.3 Billing Disputes

The Customer is responsible for providing written notification to the Company of any charges in dispute and the specific basis of such dispute, otherwise the charge will be considered correct and binding. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the Customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the Customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Price List.

The Customer must provide the Company with written notice of a dispute within one hundred and twenty (120) days from the bill date.

2.5.4 Advance Payments

The Company may require a Customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service, advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (continued)

2.5.5 Deposits

The Company may require a deposit, or an increase in the amount of deposit, of a Customer who cannot establish a credit standing satisfactory to the Company. If the actual bills of the Customer subsequently rendered prove that the deposit is either insufficient or excessive, the deposit may be changed in accordance with the facts.

Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

Interest rate shall be the rate established, and from time to time revised, by the appropriate governmental authority. In the event no such rate is set, then simple interest at the rate of 1.5% per annum shall be credited or paid to the Customer while the deposit is held by AT&T.

A deposit, plus accrued interest, is returned to the Customer, less any amounts due the Company, when the Customer has established a prompt payment record with the Company for twelve (12) consecutive months or service is discontinued, whichever occurs first. Even though a deposit is made, the Customer must still pay bills, including any advance payments, when requested. A Customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

2.5.6 Returned Check Charges

In addition to any late payment charges specified in this Price List, the Customer will be assessed a charge of \$15.00 for each check, draft, or electronic funds transfer submitted by the Customer to the Company which a financial institution refuses to honor.

2.5.7 Minimum Period Charge

Except as may otherwise be specified in this Price List, the minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

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2.5 PAYMENTS AND CHARGES (continued)

2.5.8 Late Payment Charge

If any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a late payment charge shall be due to the Company, provided billing capability exists. The late payment charge shall be the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month.

Late payment charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the late payment charge as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the late payment charge if they remain unpaid by the due date noted on the Customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the late payment charge.

The late payment charge does not apply to final accounts.

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2. GENERAL REGULATIONS

2.6 CANCELLATION, DISCONTINUANCE AND CHANGES

2.6.1 Cancellation of Service

A. Cancellation of Application for Service

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

Where the Company incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The charges described above will be calculated and applied on a case-by-case basis.

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2. GENERAL REGULATIONS

2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (continued)

2.6.1 Cancellation of Service (continued)

B. Cancellation of Service

If a Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the Customer agrees to pay to the Company the following:

1. All nonrecurring charges reasonably expended by the Company to establish service to the Customer; and
2. Any disconnection, early cancellation, or termination charges reasonably incurred and paid to third parties by the Company; and
3. All recurring charges specified in the applicable price list or tariff for the balance of the then current term; and
4. Any other charges set forth in this Price List or in the service order for such early cancellation or termination.

The above sums shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, as set forth in this Price List.

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2. GENERAL REGULATIONS

2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (continued)

2.6.2 Discontinuance of Service

The Company may discontinue or refuse to furnish any and/or all service(s) to the Customer or Applicant for service without incurring any liability if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, equipment, assets, or services.

If a Customer (or any reseller or intermediary in the sales chain between the Customer and an end user) fails to comply with Section 2.3.4 (Use of AT&T Marks), preceding, the Company may, on written notification to the Customer, immediately deny requests for additional service and/or restrict service to the non-complying Customer. If the non-compliance is not cured to AT&T's reasonable satisfaction within 30 days after the date of notification, the Company may discontinue the service upon five days prior written notice to the Customer (such cure may require, among other things, corrective communications with end users, in addition to cessation of the non-complying use of AT&T's Marks). The Company may pursue any other available remedies with respect to the conduct that constitutes the non-compliance.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. In addition, the Company may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer, to be immediately due and payable.

In the event the Company incurs fees or expenses, including attorneys' fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

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2. GENERAL REGULATIONS

2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (continued)

2.6.2 Discontinuance of Service (continued)

- A. The Company may, without incurring any liability, discontinue, suspend or refuse service to a Commercial Service Customer, without notice, if:
1. The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services, or its planned use of the Company's service(s); or
 2. The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of communications services, or its planned use of the Company's service(s); or
 3. The Customer states that it will not comply or fails to comply with a request of the Company for deposits or advance payments, as specified in this Price List; or
 4. The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
 5. The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the charges for the service by:
 - (a) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this Price List; or
 - (b) Using tricks, schemes, false or invalid numbers, false credit devices, or electronic devices; or
 - (c) Any other fraudulent means or devices.

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2. GENERAL REGULATIONS

2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (continued)

2.6.2 Discontinuance of Service (continued)

A. (continued)

6. The Customer uses service without payment for the service or the Customer fails to pay any amounts owing to the Company for services to which the Customer subscribes or had subscribed or used; or
7. Any material portion of the facilities used by the Company to provide service to the Customer is condemned or a casualty renders all or any material portion of such equipment or facilities inoperable beyond feasible repair; or
8. Any governmental order or directive calls for the discontinuance of service, the Customer alters the services to be provided, or the Customer violates an applicable law or regulation.

- B. The Company may, without incurring any liability, discontinue, suspend or refuse service to a Consumer Service Customer for any of the reasons set forth in 2.6.2.A. preceding. Customer notification and disconnection procedures in such cases will be in accordance with Utah Public Service Commission regulations.

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2. GENERAL REGULATIONS

2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (continued)

2.6.3 Changes in Service

If the Customer makes or requests material changes in circuit engineering, equipment or facility specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, Customer's charges shall be adjusted accordingly.

2.6.4 Restoration of Service

When a Customer's service has been disconnected in accordance with this Price List and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

If a service has been suspended or disconnected for nonpayment, service will be re-established upon receipt of all charges due, which includes charges for services and facilities during the period of suspension and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoration of service will be effected upon bank clearance of the check.

If any Customer's service is restored after having been disconnected in accordance with this Price List but a Company service order to terminate such service has not been completed when such service is restored, the Customer may be required to pay a restoration of service charge.

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2. GENERAL REGULATIONS

2.7 ASSIGNMENT OR TRANSFER OF SERVICE

The Customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties without prior notice or consent (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

2.8 PROVISION FOR CERTAIN LOCAL TAXES AND FEES

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such tax or fee upon the Company. Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue derived by Company from each such Customer, an amount sufficient to recover any such tax or fee, and may list this amount separately on the bill.

2.9 NOTICES AND COMMUNICATIONS

All notices or other communications required to be given pursuant to this Price List will be in writing except where notice is provided in this Price List. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, billing or other communications.

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2. GENERAL REGULATIONS

2.10 DEFINITIONS

Automatic Location Identification (ALI)- an E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (e.g., secondary locations, off-premise extensions) are generally identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI) - provides for the telephone number of the calling party to be forwarded to the PSAP.

Commercial Service (Business) - Service is classified and charged for as Commercial Service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished.

Consumer Service (Residence) - Services classified and charged for as Consumer Service where the primary use of the service is of a domestic nature and where the business use, if any, is merely incidental.

Customer - The person or legal entity that subscribes to service under this Price List and is responsible for payment of charges for services furnished to that Customer.

Customer Premises - A Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on continuous property.

Demarcation Point - The point at which common carriers terminate communications cabling in a building.

Emergency Service Number (ESN) - an ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, PSAP and medical) within a particular serving area. An ESN is associated with a primary possibly one or more secondary PSAPs.

911 Service Area - the geographic area in which a particular PSAP will respond to all 911 calls and dispatch appropriate emergency assistance.

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2. GENERAL REGULATIONS

2.10 DEFINITIONS (continued)

Exchange Area - A geographical area served by a Rate Center.

The Company concurs with the Incumbent Local Exchange Carriers' exchange areas and exchange maps that are on file.

Local Exchange Service - A service which permits calling to stations in the Customer's Local Service Area.

Local Service Area - The Local Service Area is the region, comprised of one or more complete Exchange Area(s), within which a Customer can call another station at the rates and charges set forth in this Price List.

Public Safety Answering Point (PSAP) - a communications facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdictions, if any.

Rate Center - A specified geographical location used for determining mileage measurements. A list of the applicable rate centers is set forth in the AT&T Business Services Guides.

Resale - Resale is the reselling by a Customer of the Company service, facilities or equipment to others for a profit. A reseller is a Commercial Service Customer who is subject to the applicable rules and regulations of (1) the Communications Act of 1934, as amended, and the F.C.C. and/or (2) the Utah Code.

Universal Emergency Number Service - a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911". The 911 Service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices areas arranged for 911 calling.

2. GENERAL REGULATIONS

2.11 911 SERVICE DESCRIPTIONS, EMERGENCY TELEPHONE SERVICE CHARGE, RULES, REGULATIONS AND TERMS AND CONDITIONS

2.11.1 911 Service Descriptions

This Price List provides for Emergency Number Service (911 Service), which is an arrangement of Company Central Office and trunking facilities whereby a user who dials the telephone number "911" will reach the emergency report center for the telephone from which the number is dialed. The telephone user who dials the 911 number will not be charged for the call.

Both 911 and E911 service are only available from Company switching facilities (where available) and via Company services that are equipped to provide and that do provide 911 or E911 service. The Company shall provide to the PSAP only such name, address and telephone number information as the Customer shall provide to the Company, and for any 911 or E911 call, the Company shall only pass to the PSAP such information, including ALI and/or ANI data, as the Customer's facilities, network or station equipment shall make properly available to the Company's network and equipment for transmission to the PSAP.

Universal Emergency Number Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911" from service users within a 911 service district.

Two types of 911 services are offered: Basic 911 (911) and Enhanced 911 Service (E911).

- A. Basic 911 Service: provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
- B. Enhanced 911 Service provides additional features, such as selective routing of 911 calls to a specific PSAP and Automatic Number I Identification.

The 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

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2. GENERAL REGULATIONS

2.11 911 SERVICE DESCRIPTIONS, EMERGENCY TELEPHONE SERVICE CHARGE, RULES,
REGULATIONS AND TERMS AND CONDITIONS (continued)

2.11.2 Emergency Telephone Service Charge

The Company may assess Customers a fee, on a recurring basis, non-recurring basis, or both, to recover the costs incurred by the Company for providing 911 service, and may, where required or permitted, also assess and remit appropriate surcharges or other amounts payable to public or other agencies that provide 911 services.

Because the Company's serving boundaries may not coincide with political subdivisions and 911 service district boundaries, the Company may assess standard fees and surcharges upon all service users served by a central office providing 911 service.

2.11.3 Rules, Regulations and Terms and Conditions

The Company will not provide both Basic 911 and Enhanced 911 Service within a given central office (switching entity).

The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.

The services provided pursuant to this Price List do not include the monitoring of facilities to discover errors, defects and malfunctions in 911 or E911 services, facilities, or operations, nor does the Company undertake such responsibility. The Customer shall be responsible for making such operational tests as, in the judgment of the Customer, are required to determine whether 911 and E911 calls are functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.

The Company's liability to the Customer, to any party dialing 911 using the Customer's facilities, or to any other party or persons, for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures, or real functions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the amount equivalent to the pro-rate charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits which may be given for an out-of-service condition. This limitation of liability shall be in addition to any other limitations contained elsewhere in this Price List.

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2. GENERAL REGULATIONS

2.11 911 SERVICE DESCRIPTIONS, EMERGENCY TELEPHONE SERVICE CHARGE, RULES,
REGULATIONS AND TERMS AND CONDITIONS (continued)

2.11.3 Rules, Regulations and Terms and Conditions (continued)

The Customer agrees to release, indemnify, defend, and hold harmless the Company from any all claims, suits, proceedings, expenses, losses, liabilities, or damages ("Claims") by any party or parties arising out of the use or attempted use of the Customer's services for purposes of placing 911 or E911 calls, including (a) Claims of infringement or invasion of the right of privacy or confidentiality of any person or persons; (b) all other Claims arising out of any act or omission of Customer or any user of the Customer's services, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder. Customer agrees to defend Company against any such Claims and to pay, without limitation, all litigation costs, reasonable attorney's fees and court costs, settlement payments, and any damages awarded or resulting from any such Claims.

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SERVICE AREAS - EXCHANGES

3.1 GENERAL

The Company offers Local Exchange Service within U S WEST territory and concurs in their filed exchange areas and exchange maps.

3.2 AT&T DIGITAL LINK LOCAL SERVICE AREA

The AT&T Digital Link Local Service Area is comprised of one or more Exchange Area(s) that: (1) have a Rate Center within 21 miles of the Customer's Rate Center within the LATA within the State of Utah, or (2) are outside the Customer's LATA or outside the State of Utah, but within the Customer's local calling area as defined by the Incumbent Local Exchange Carrier.

3.3 AT&T LOCAL EXCHANGE SERVICES

The Company offers AT&T Local Exchange Services within U S WEST territory and concurs in their filed exchange areas and exchange maps.

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SPECIAL ARRANGEMENTS

4.1 CONTRACTS

The Company may offer customized service packages under special arrangements on a case by case basis. Service offered under this provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this Price List.

4.2 PROMOTIONAL OFFERINGS

From time to time, the Company will introduce promotional offerings. The Company may offer services at a reduced rate, free of charge, or offer incentives including gift certificates and coupons for promotional, market research or rate experimentation purposes.

4.3 MARKET TRIALS

The Company may offer service to test and evaluate service capabilities, implementation procedures, technical processes, etc., or for market research, including rate experimentation purposes. Such trials will be for a limited duration.

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5. RESERVED FOR FUTURE USE

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6. RESERVED FOR FUTURE USE

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7. AT&T LOCAL EXCHANGE SERVICES¹

7.1 DESCRIPTION

7.1.1 General

AT&T Local Exchange Services provide a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. Business lines (main or additional) are provided for connection of Customer-provided key system or single-line terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services also provide Customers with the option to select analog trunks, which are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment or capable key system. The Customer may opt to utilize business trunks for outgoing calls only (DOD), incoming calls to an attendant (One-way In Local Trunk), incoming calls without utilizing an attendant (DID) or a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo-Attendant Trunk). Direct Inward Dialing (DID) service allows incoming calls to be terminated directly to an end user behind a PBX or capable key system. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services are available where facilities and operating systems exist. AT&T Local Exchange Services include Touch Tone.

Customers utilizing AT&T Local Exchange Services must subscribe to a sufficient number of lines/trunks to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of lines/trunks required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines/trunks cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services may be offered in conjunction with an associated long distance service offering provided by AT&T.

¹ Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.2 MONTHLY RECURRING CHARGES

7.2.1 General

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line or per-trunk basis. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as shown in the Price List: OneNet Option¹, AT&T Business Network Service² or ACC Business¹. All other AT&T Local Exchange Services customers will be charged as shown in the Price List.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers. Customers who order AT&T Local Exchange Services associated with any of the following long-distance services will be charged the Monthly Recurring charges as shown in the Price List: OneNet Option, AT&T Business Network Service² or ACC Business. All other AT&T Local Exchange Services customers will be charged as shown in the Price List.

¹ Effective September 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) or subscribe to a stand-alone term plan for the service(s) (if available), customer will be billed at the month-to-month non-term rate.

¹ Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 NON-RECURRING CHARGES

7.3.1 Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line or per-trunk basis unless otherwise specified. The standard Installation Charge will be waived for new AT&T Local Exchange Customers.

7.3.2 Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service. The Service Order Charge will be waived for new AT&T Local Exchange Services Customers.

7.3.3 Line/Trunk Move or Add with Dispatch

Adds and moves to an existing Local Service line or trunk that require dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-site, per-hour basis, with a one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities which is done after the initial installation of service.

7.3.4 Feature Change Charge

Feature change charges are applied to an existing Local Service line when the customer requests to add or change a standard feature. This charge is assessed per-line and for each occurrence. In addition, a Service Order Charge will apply on a per-order basis with any feature change charges.

7.3.5 Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For changes applied to directory listings, see non-recurring directory listing charges in the Price List.

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 NON-RECURRING CHARGES (continued)

7.3.6 Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire Local Service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the Local Service order at the accepted CCD date and further installation must be scheduled for a later date.

7.3.7 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

7.3.8 PIC Change Charge

A PIC Change Charge applies to existing Local Service Customers who request a change in the PIC designation for pre-subscription of intraLATA service. The charge is applied on a per-line or per trunk basis. When a change in both the intraLATA and interLATA designation is made, the interLATA PIC Change Charge applies.

7.3.9 Expedite Charges

Notwithstanding any other provision of this Price List, rates and charges may be increased by the Company to an amount equal to the rate charged by the incumbent LEC for expediting service. The rates and charges are applicable to each AT&T local customer per service expedite

Refer to the Price List.

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7.4 FEATURES

Optional features are available with AT&T Local Exchange Services. Customers may order features individually or as part of a Feature Package, as shown below. (Feature packages are not available for ACC Business.) Monthly Recurring Charges associated with features are applied on a per-line basis, and are in addition to any other applicable charges. Customers who order AT&T Local Exchange Services associated with any of the following services will be charged the Monthly Recurring Charges shown in the Price List: OneNet Option or ACC Business. All other AT&T Local Exchange Services Customers will be charged as shown in the Price List. Usage charges also apply to some features. The Company is not responsible for the compatibility of products and services of outside vendors. The following optional features and feature packages may be ordered:

7.4.1 Call Forward Busy

This feature allows the customer to designate a telephone number to which their calls will be forwarded to in the event that their number is already in use. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

7.4.2 Call Forward No Answer

This feature allows the customer to designate a telephone number to which their calls are forwarded to after a predetermined time with no answer. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

7.4.3 Call Forward Variable

This feature enables a customer to program their telephone to forward their calls to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

7.4.4 Call Waiting/Cancel Call Waiting

The Call Waiting feature enables a customer already on a call to be notified of another call by the sound of a Call Waiting tone. The customer depresses the switchhook to answer the new call, placing the original call on hold. The Cancel Call Waiting feature enables a customer to deactivate the Call Waiting feature. There is no additional charge for the Cancel Call Waiting feature.

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7.4 FEATURES (continued)

7.4.5 Speed Dialing 8

This feature allows the customer to use 1-digit speed calling to complete calls. Up to 8 numbers can be stored in memory.

7.4.6 Three Way Calling

This feature allows the customer to connect a third party call to an existing call. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

7.4.7 Feature Packages

1. Feature Package 1 includes: Call Forward Variable, Three Way Calling
2. Feature Package 2 includes: Call Forward Variable, Three Way Calling, Call Waiting/Cancel Call Waiting
3. Feature Package 3 includes: Call Forward Variable, Three Way Calling, Call Waiting/Cancel Call Waiting, Call Forward Busy, Speed Dialing 8

7.4.8 Caller ID.

This feature permits the display of a caller's telephone number on a Customer Premise Equipment display unit. Calling party information may indicate the directory number of the calling party or show that the number of the calling party is private or unavailable.

7.4.9 Caller ID Blocking-Per-Line.

A calling party may block the passage of his/her telephone number or associated main listed name to users of or subscribers to AT&T Local Exchange Services which utilize Signaling System 7 (SS7) technology.

The customer must contact the Telephone Company's business office to order Caller ID Blocking-Per Line. The purchase of Caller ID is not required. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code (*82) prior to placing a call. Blocking will be deactivated for that outgoing call only.

Caller ID Blocking-Per Line is provided without charge.

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7.4 FEATURES (continued)

7.4.10 Caller ID Blocking-Per Call.

Caller ID blocking is also available on a per call basis. Caller ID Blocking Per Call is automatically enabled for all customers with AT&T Local Exchange Services. The purchase of Caller ID is not required.

Caller ID Blocking-Per Call is activated by dialing a special code (*67) prior to placing a call. Blocking will be activated for that outgoing call only.

Caller ID Blocking-Per Call is provided without charge.

7.4.11 Anonymous Call Rejection (ACR)

This feature allows the subscriber to automatically reject calls from callers who block delivery of their name or telephone number. Customers activate Anonymous Call Rejection by pressing *77. Customers cancel ACR by pressing *87. It does not block calls from numbers that are unavailable. By turning on this application, you may inadvertently block calls you wish to receive.

Blocked calls or calls marked private are routed to an announcement that will indicate that the called party is not accepting calls from parties with private numbers. Anonymous Call Rejections will be automatically provisioned (free of charge) to all AT&T Local Service Caller ID services customers.

7.4.12 Caller ID with Name

This feature permits the display of a listed name associated with telephone number from which the call is being made. The name and number will be delivered to a customer-provided display device.

7.4.13 Caller ID with Call Waiting

This feature provides customers the ability to see the number or the name of the calling party while engaged in a telephone conversation. Customers must subscribe to both Caller ID and Call Waiting features. When customers subscribe to Caller ID with Call Waiting, they receive the functionality of both Call Waiting and Caller ID along with an alert signal indicating that another caller is attempting to call. There is no additional charge for Caller ID with Call Waiting.

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7.4 FEATURES (continued)

7.4.14 Distinctive Ring Service

This feature enables the customer to have two telephone numbers assigned to a single analog line. Each telephone number will have a unique ringing pattern. Customers have the option of having the additional telephone number listed in the directory.

7.4.15 Remote Access to Call Forwarding (RACF)

This feature allows a customer to activate/deactivate the automatic transfer of their incoming calls to another telephone number. Users subscribing to RACF must also have or subscribe to Call Forward Variable feature. RACF requires a local dial-in telephone number be provided to the customer. Customer uses a four-digit PIN to access the call-forwarding feature. The user gains remote access to the Call Forward Variable feature from a touch-tone telephone at a remote location.

7.4.16 Selective Call Rejection

This feature allows the customer to prevent calls from an unwanted caller whose number has been added to the customer's selective call rejection list. Customers can activate Selective Call Rejection by pressing *60. Customers can cancel Selective Call Rejection by pressing *80. Once activated, unwanted telephone numbers are routed to a recorded message informing the caller that the called party does not wish to accept their call. Up to 31 telephone numbers may be stored.

7.4.17 Call Transfer

This feature allows a subscriber to transfer an established call to any other line without requiring the assistance of an operator or attendant. The user is responsible for all usage charges associated with the transferred call for the duration of the call.

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7.4 FEATURES (continued)

7.4.18 Call Trace

This feature permits the user to activate an immediate trace of a prank or harassing call by hanging up and dialing *57. When Call Trace is initiated, the Customer's telephone number and the telephone number of the last received calling party number are captured and made available to the Customer's local law enforcement agency. After dialing *57, the Customer receives a recording indicating the trace was successful. The Customer may then call Customer's local law enforcement agency to pursue further action. The Company does not represent that any local law enforcement officials will take action with regard to the traced call. The charge for Call Trace is assessed on a per use basis. The Customer will be charged only for successful traces.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, other than for its gross negligence or willful misconduct, with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with the success or failure of Call Trace, shall not exceed the charge that the Customer incurred for Call Trace. Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the use of Call Trace.

7.4.19 Repeat Dial

This feature allows the user to redial the last number dialed. To activate this feature, the user dials *66. The last number dialed will then be redialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. The following limitations apply to the Repeat Dial function when used with other features:

- Call Forwarding: Repeat Dialing may be denied when used to call numbers with Call Forwarding features.
- The following types of calls will be denied when Repeat Dialing is initiated: 911, 411, 611, Directory Assistance calls, Operator Assisted calls, and Partial dials.
- The following types of calls may be marked invalid: 800, 900, and 20+ digit calls
- 3-Way Calling: Repeat Dialing will only work for the first party called, not for the second.

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7.4 FEATURES (continued)

7.4.20 Call Return

This feature redials the number of the most recent incoming call to the Customer's telephone number. This feature is activated when the user dials *69. The number of the most recent incoming call will then be dialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated, regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. This feature cannot be activated when the number of the most recent incoming call has call or line blocking or is otherwise unavailable. The following limitations apply to the Call Return function:

- 3-Way Calling: Call Return will only work for the first party called, not for the second.
- Call Return will not work to call a customer who has Call Forwarding Variable, or to call a toll-free, 900 or private number.
- Repeat Dialing cannot be used right after Call Return is used, unless the user dials an outgoing call.

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7.4 FEATURES (continued)

7.4.21 Remote Call Forwarding

Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station). Calls forwarded with this feature will be subject to all appropriate local, local toll and/or long distance charges from the call forwarding location to the terminating station.

A. Limitations:

1. Remote Call Forwarding service is offered subject to availability of suitable facilities.
2. RCF service is not offered where the terminating number is a coin or coinless pay telephone.
3. The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
4. Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction.

The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs.

Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal Price List charges for such changes.

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7.4 FEATURES (continued)

7.4.21 Remote Call Forwarding (continued)

A. Limitations: (continued)

5. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
6. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.
7. When the Call Forwarding number is to be located in a multi-office exchange, the Company will determine the serving central office.
8. Remote Call Forwarding will be limited to five access paths from the RCF Customer's primary business telephone number.
9. Calls can only be forwarded to the Customer's primary business telephone location.

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7.4 FEATURES (continued)

7.4.21 Remote Call Forwarding (continued)

A. Limitations: (continued)

Minimum Contact Period

The minimum contract period for this service is one month.

Charges

The charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

Remote Call Forwarding is not represented as suitable for satisfactory transmission of data and is only available with AT&T ACC Business Service, and AT&T Business Network Service.

7.4.22 Speed Dialing 30*

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory. Speed Dial 30 is only available with AT&T ACC Business Service and AT&T Business Network Service.

7.4.23 Local Number Portability

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user Customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Business Network Service, DS-1 Digital Facilities and DS-1 ISDN PRI on AT&T Business Network Service. LNP Service charge will be assessed on all of these lines beginning July 28, 2003 and concluding on July 28, 2008. Refer to Price List for charges.

*Effective April 15, 2007, Speed Dialing 30 is not available to newly subscribed AT&T Business Network customers.

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7.4 FEATURES (continued)

7.4.24 Preferential Hunt

This feature enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group. Preferential Hunt is available to customers with two or more lines.

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7.4 FEATURES (continued)

7.4.26 Incoming Call Redirect Option

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a pre-designated back-up site during T1 or PBX failures or when all trunks are busy. This option is available with DS1-Digital Facilities^{1,2}, ISDN PRI^{1,2} and Digital Trunks^{1,2} service only.

ICR can redirect all or only pre-selected DID numbers, depending on the customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of selected DID numbers. Redirected calls will route to a single number at the pre-designated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the customer to obtain any necessary permission for the use of any Destination Number.

If ICR is ordered at two or more sites that provide back up to one another, the back up telephone number cannot be a number which can be redirected.

ICR is limited to a maximum of ten simultaneous redirected calls per T1, a maximum of twenty-four simultaneous calls for trunk groups of one to four T1s, and a maximum of forty-eight simultaneous calls for trunk groups of five T1s or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

Customers will be responsible for all usage charges associated with redirected calls. Refer to the Price List.

¹Effective December 30, 2015, DS1 Digital Facilities, Digital Trunks, only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services are no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with DS1 Digital Facilities, Digital Trunks, only ISDN PRI on Dedicated Entrance Facility (DEF) service and ACCU-RING services may retain their existing services, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

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7.5 RESERVED FOR FUTURE USE

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7.6 DIRECTORY LISTINGS

Customers who subscribe only to the outbound calling service (DOD) of AT&T Local Exchange Services are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or One-way Inward Trunk service of AT&T Local Exchange Services receive Directory Listing(s) as follows:

7.6.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing of directories, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Local Exchange Services under this Price List for the purpose of resale to other Parties, wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings.

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7.6 DIRECTORY LISTINGS (continued)

7.6.2 Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

7.6.3 Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

7. If the Customer is a partnership or a firm, names of partners or members of the firm;
8. If the Customer is a corporation, names of officers of the Corporation;
9. For any business establishment, names of associates or employees of the establishment or other listings as agreed to by the Company.

Additional Listings also may be the bona fide names of firms or corporations, which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

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7.6 DIRECTORY LISTINGS (continued)

7.6.4 Non-Published Listings

7. General

Non-Published telephone numbers are not listed in directories or Directory Assistance records available to the general public.

8. Regulations

The Company will enable incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Published Listing or the disclosing of said Listing to any person.

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7.6 DIRECTORY LISTINGS (continued)

7.6.5 Non-Listed Listing

7. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

8. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

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7.6 DIRECTORY LISTINGS (continued)

7.6.6 Installation/Change Charge

An Installation/Change Charge is a non-recurring charge applicable to customer-requested changes of a Non-Published or Non-Listed listing. This charge also applies to the installation of a Non-Published or Non-Listed listing after the initial installation of the Customer's local service. Changes to published listings are not subject to an Installation/Change Charge.

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7. AT&T LOCAL EXCHANGE SERVICES

7.7 LOCAL OPERATOR SERVICE

7.7.1 Local Directory Assistance

Allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or requests operator assistance to place a call to Local Directory Assistance.

7.7.2 Reserved for Future Use

7.7.3 Reserved for Future Use

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7.7 LOCAL OPERATOR SERVICES (continued)

7.7.4 Operator Assistance

A. Operator Station Service Charge

An Operator Station service charge applies when calls are completed with the assistance of a Company operator, except as specified for Customer-Dialed Calling Card Station calls.

B. Customer Dialed Calling Card Station

Customer-Dialed Calling Card Station charges apply when calls are originated and billed as specified below. Customer-Dialed Calling Card Station charges do not apply when: (1) the Customer dials the appropriate AT&T access code and does not enter the called number prior to the call timing out and being transferred to a live AT&T operator or the automated operator system; or (2) the Customer dials an AT&T designated number for completion of Customer-Dialed Calling Card Calls, but fails to respond to system prompts and must be transferred to a Company operator.

1. Customer Dialed/Automated

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the desired telephone number and completes the call without the assistance of a live AT&T operator or the automated operator system (except in the case of calls made from a rotary phone) and the call is billed to a Calling Card, or

2. Customer Dialed & Operator Assisted

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer dialed Calling Card Calls) plus the telephone number desired but uses Company operator assistance that is limited to recording the Calling Card number for billing purposes, or

3. Customer Dialed - Operator Must Assist

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, or an AT&T-designated desired telephone number and (1) the local exchange Operator Services equipment capability precludes the Customer from completing the call without the assistance of a Company Operator and the call is billed to the Customer's Calling Card, or (2) the Customer's Calling Card number, when input, is not the accepted length to be automatically validated and requires operator intervention.

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7. AT&T LOCAL EXCHANGE SERVICES

7.7 LOCAL OPERATOR SERVICE (continued)

7.7.4 Operator Assistance (continued)

B. Customer Dialed Calling Card Station (continued)

4. Types of Calling Cards

Each of the preceding types of calls is further classified based upon the type of calling card that is used for billing purposes, as follows:

(a) AT&T CIID/891 Card

An AT&T Calling Card which contains a billing number issued to AT&T in the Card Issuer Identifier (CIID) or "891" international format or "personal choice" format.

(b) Calling Card other than the AT&T CIID/891 Card

I. Local Exchange Company Calling Card

A calling card issued by a Local Exchange Company that is accepted by AT&T for the billing of calls over its Network.

II. Commercial Credit/Charge Card

A credit/charge card issued by a non-carrier that is accepted by AT&T for the billing of calls over its Network.

C. Reserved for Future Use

D. Reserved for Future Use

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7.7 LOCAL OPERATOR SERVICE (continued)

7.7.4 Operator Assistance (continued)

E. Operator Assistance Local Usage Rates

Operator Assistance Local Usage rates apply to Operator-handled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.

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7.8 DIRECTORY ASSISTANCE SERVICE

7.8.1 General

Directory Assistance Service is furnished in the state of Colorado and allows the Customers and Users of the Company's Local Exchange Services to obtain directory assistance in determining telephone numbers within the LATA in which they subscribe to such service by calling the Directory Assistance operator. It does not apply to directory assistance calls for points outside the LATA in which the caller is located.

7.8.2 Rates

Directory Assistance charges apply on a per-call basis, with a maximum of two requested telephone numbers allowed per call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. A Directory Assistance call charged to a calling card will be billed the appropriate operator charge, plus the charge for Directory Assistance.

7.8.3 Exemptions

No charge applies for:

- A. Calls for Directory Assistance originating from coin telephones.
- B. Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. The Company shall treat information contained on the exemption records as confidential. The Customer shall notify the Company when the need for an exemption no longer exists.

7.8.4 Credit

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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7.9 AT&T LOCAL EXCHANGE SERVICE-DS-1 DIGITAL FACILITIES^{1,2}

7.9.1 Description

AT&T Local Exchange Services-DS-1 Digital Facilities is a digital service providing dedicated connections from an end user's digital Private Branch Exchange (PBX), key system, or hybrid device to the AT&T Local Service Switch Port.

The Customer may opt to utilize AT&T Local Exchange Services-DS-1 Digital Facilities for outgoing calls only (DOD), incoming calls terminated directly to an end user behind a PBX or capable key system (DID), a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo) or a combination of both incoming calls directly to an end user and outgoing calls (DID/DOD). When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services-DS-1 Digital Facilities is available where facilities and operating systems exist. AT&T Local Exchange Services-DS-1 Digital Facilities includes Touch-Tone.

AT&T Local Exchange Services-DS-1 Digital Facilities may be provisioned as a standalone service, Dedicated Entrance Facility (DEF) or Ultravailable Ring (UVN). Rates and charges are listed in the Price List.

Customers utilizing AT&T Local Exchange Services-DS-1 Digital Facilities must subscribe to a sufficient number of DS-1 facilities to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of DS-1 facilities required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of DS-1 facilities causes interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services-DS-1 Digital Facilities is offered in conjunction with an associated long distance service offering provided by AT&T: AT&T Business Network or OneNet Option.

¹Effective December 30, 2015, this service is no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

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7.9 AT&T LOCAL EXCHANGE SERVICE-DS-1 DIGITAL FACILITIES (continued)

7.9.1 Description (continued)

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T and any of its affiliates authorized to provide you with AT&T Service prior to November 17, 2005, if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per call for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable Price List. The Company reserves the right to audit the Customer's usage for the above conditions.

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. A written notice will be sent via First Class U.S. Mail at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

DS-1 Digital Facilities are subject to a usage limit of 100,000 local outbound minutes per full T1/PRI per calendar month. The Company reserves the right to charge an additional monthly recurring flat-rate fee equivalent to the Customer's term plan commitment for each successive additional full T1/PRI that would be required to enforce the usage limit. The company reserves the right to audit customer's DS-1 Digital Facilities usage for these conditions and impose such additional fees on a monthly basis as required.

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7.9 AT&T LOCAL EXCHANGE SERVICE-DS-1 DIGITAL FACILITIES (continued)

7.9.1 Description (continued)

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that the usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

A. Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

B. Vendor No Show Charges

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

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7.9 AT&T LOCAL EXCHANGE SERVICE-DS-1 DIGITAL FACILITIES (continued)

7.9.2 Monthly Recurring Charges

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to monthly recurring charges on DS-1 facilities.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

7.9.3 Non- Recurring Charges

A. Installation Charge

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to a non-recurring Installation Charge unless otherwise specified.

B. Change Order Charge

Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

C. Directory Listings

Directory Listings apply as specified in Section 7.6, preceding.

D. Local Operator Service

Local Operator Service is furnished as specified in Section 7.7, preceding.

E. Directory Assistance Service

Directory Assistance Service is furnished as specified in Section 7.8, preceding.

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7.9 AT&T LOCAL EXCHANGE SERVICE-DS-1 DIGITAL FACILITIES (continued)

7.9.4 High Cap DS-1 Digital Facilities

AT&T Local Exchange Services-DS-1 Digital Facilities can be reconfigured to support high volumes of inbound calling. High Cap DS-1 Digital Facilities is a high volume inbound calling option that: 1) supports a maximum of two rate centers DS1 facility or T1 trunk, 24 DSOs, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 MOU per month. The customer will be charged rates for High Cap DS-1 Digital Facilities Service as listed in the Price List. The Company reserves the right to audit the customer's DS-1 Digital Facilities usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap trunks to satisfy the call completion criteria listed above.

1) High Cap Customer Access Requirements

High Cap DS-1 Digital Facilities supports inbound calling only and does not include outbound calls to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

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7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T LOCAL EXCHANGE SERVICE-ISDN PRI^{1,2}

7.10.1 Description

AT&T Local Exchange Services-ISDN PRI is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). AT&T Local Exchange Services-ISDN PRI is a high capacity access path for communications providing voice or data transmission over the Company's exchange network. AT&T Local Exchange Services-ISDN PRI is available where facilities and operating systems exist.

AT&T Local Exchange Services-ISDN PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID) and Direct Outward Dialing (DOD). It can also be used as loop transport for circuit switched data.

AT&T Local Exchange Services-ISDN PRI is provisioned on the 1.544 megabits per second (MBPS) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel (Primary) or 24 B channels (Secondary) to provide the Customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channeled transport.

ISDN describes the end-to-end digital telecommunications network architecture that provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channeled transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems that connect Primary Rate Interface lines to their serving central office.

The B Channel is a 64 kilobits per second (KBPS) channel used for information transfer between users and may be used in conjunction with circuit-switched service. The D Channel is a 64 KBPS channel that carries signaling and control for the B channels. The backup D Channel automatically takes over for a failed D channel in case of trouble and is purchased as part of a 23B+Backup D PRI Arrangement.

¹Effective December 30, 2015, only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services are no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

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7.10 AT&T LOCAL EXCHANGE SERVICE-ISDN PRI (continued)

7.10.1 Description (continued)

Call-by-Call Service Selection provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID and DOD. Separately obtained customer premise equipment is required to signal the local serving central office as to what type of services to access for each call.

AT&T Local Exchange Services-ISDN PRI is offered in conjunction with the following long distance service provided by AT&T: AT&T Business Network and OneNet Option.

ISDN PRI may be provisioned as a standalone service or provisioned over an existing or new AT&T ACCU-Ring facility^{1,2}, Dedicated Entrance Facility (DEF)^{1,2} or Ultravailable Ring (UVN). Rates and charges are listed in the Price List.

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T and any of its affiliates authorized to provide you with AT&T Service prior to November 17, 2005, if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per call for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable Price List. The Company reserves the right to audit the Customer's usage for the above conditions.

ISDN-PRI is subject to a usage limit of 100,000 local outbound minutes per full T1/PRI per calendar month. The Company reserves the right to charge an additional monthly recurring flat-rate fee equivalent to the Customer's term plan commitment for each successive additional full T1/PRI that would be required to enforce the usage limit. The company reserves the right to audit customer's ISDN-PRI usage for these conditions and impose such additional fees on a monthly basis as required.

¹Effective December 30, 2015, only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services are no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

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7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T LOCAL EXCHANGE SERVICE-ISDN PRI (continued)

7.10.1 Description (continued)

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

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7.10 AT&T LOCAL EXCHANGE SERVICE-ISDN PRI (continued)

7.10.2 Original Called Number (OCN)

This feature, which must be ordered for specific ALS ISDN PRI trunks, places the callers original dialed digits into the OCN field of the selected ISDN message for inbound calls which have been forwarded one or more times. These ISDN messages, containing OCN information, will be transmitted over the designed Data-Channels (D-Channels, primary, secondary, and back up on the ISDN trunk.

Refer to the Price List.

7.10.3 Monthly Recurring Charges

AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

7.10.4 Non-Recurring Charges

A. Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified.

B. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

C. Directory Listings

Directory Listings apply as specified in Section 7.6, preceding.

D. Local Operator Service

Local Operator Service is furnished as specified in Section 7.7, preceding.

E. Directory Assistance Service

Directory Assistance Service is furnished as specified in Section 7.8, preceding.

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7.10 AT&T LOCAL EXCHANGE SERVICE-ISDN PRI (continued)

7.10.5 High Cap ISDN PRI

At the Company's discretion, the Company may reconfigure the customer's service from ALS ISDN PRI to High Cap ISDN PRI Service if the customer's ALS ISDN PRI usage meets one or more of the following criteria: 1) supports a maximum of two rate centers per PRI facility or T1 trunk, 23B+ 1D channel, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 minutes of use (MOU), per PRI, per month. The customer will be charged rates for High PRI Service as listed in the Price List. The Company reserves the right to audit the customer's ALS ISDN PRI usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap ISDN PRI trunks to satisfy the call completion criteria listed above.

1) High Cap ISDN PRI Customer Access Requirements

High Cap ISDN PRI support inbound calling only, and does not include outbound calling to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap ISDN PRI is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

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7.12 AT&T BUSINESS NETWORK SERVICE (continued)

7.12.1 ABN Advantage Plan^{1,2}

Customers subscribing to ABN Advantage Plan must also subscribe to ABN Advantage Plan long distance service as described in Section 9 of the Custom Network Service Price List and AT&T's Business Services Guide.

ABN Advantage Plan offers unlimited local calling and long distance interstate and intrastate calling usages (as specified in Section 9 of the Custom Network Service Price List) for a flat monthly rate, up to the Minutes of Use ("MOU") Caps specified in Section 9. Usage above the MOU Cap will be charged at the per-minute rate specified in the Price List. Customers may commit to take service for terms of 1-, 2-, 3-, 4- or 5-year term commitments available to ABN Advantage Plan customers.

ABN Advantage Plan has two rate plans depending on the customer's Revenue Commitment under the ABN Advantage Plan long distance service as specified below:

Plan A - Revenue Commitment between \$2500 and \$69,999
Plan B - Revenue Commitment \$70,000 and above.

Pricing will vary by plan and term commitment, as specified in the Price List.

For AT&T Local Exchange Services offered in conjunction with AT&T Business Network Service.

A. Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

B. Vendor No Show Charges

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

¹ ABN Advantage Plan may no longer be ordered after June 13, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to June 13, 2005 may continue their current plan under existing conditions.

² Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7.12 AT&T BUSINESS NETWORK SERVICE¹ (continued)

7.12.2 ABN Premier Bundle¹

ABN Premier Bundle may not be ordered on or after September 1, 2011. Customers who ordered the bundle before September 1, 2011 may keep it at their current location, may add lines and locations and may keep the service if they move locations.

ABN Premier is a bundled arrangement that provides an array of AT&T Affiliate products and services including AT&T Mobility Voice, and is ordered directly through AT&T's on-line Mobility web portal. Customer must agree to a 2-year ABN Premier term agreement and purchase online in order to qualify. Early Termination Fees may apply. The charges for local services are as specified in the Price List.

See the AT&T Business Service Guide for complete service description, explanation of service usage, and terms and conditions.

7.12.3 AT&T Business Network Express¹

ABN Express is a bundle service arrangement which requires Customer to enter into a term contract for an array of regulated and non-regulated products provided by multiple AT&T affiliates. The service is offered under a 2 year or 3 year term. Customer must contract for a minimum number of products across affiliates to be eligible. Early Termination Fees apply. The charges for the ABN local services which are included in the bundle are as specified in the Price List.

Calling Card is not available under this offer.

¹ Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.14 ALS DIGITAL TRUNKS^{1,2}

7.14.1 Description

Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. Digital Trunks service is delivered via a DS-1 (1.544 Mbps) facility providing up to 23 voice-grade DSO communications channels.

The customer may opt to utilize Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key system. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of trunks or channels to satisfy the call completion criteria listed above.

Refer to the Price List for rates and charges.

¹Effective December 30, 2015, this service is no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

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7. AT&T LOCAL EXCHANGE SERVICES

7.15 INTEGRATED ACCESS SERVICE^{1,2}

Integrated Access Service provides Local Voice Services on a customer's spare capacity AT&T channelized Static Integrated Network Access (SINA) or Frame Relay T1 or Frame Relay T1 access channels. The SINA or Frame Relay T1 or Frame Relay T1 access arrangement will include AT&T Local Services via Integrated Business Lines and Trunks and Integrated Digital Trunks. The service provides direct inward dialing capability as well as outward calling capabilities. Service charges are billed on a monthly basis, and are based on the service area in which the customer is located. The features and corresponding rates available for use with Business Lines and Trunks and Digital Trunks are also available for use with Integrated Access Service. There is no minimum channel size requirement for Integrated Access Service.

7.15.1 Integrated Business Lines and Trunks Service

Integrated Business Lines and Trunks service provides a customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Integrated Business Lines and Trunks service is provided for connection to customer-provided single-line terminal equipment such as station sets or facsimile machines. Integrated Business Lines and Trunks service is offered as either business lines, key lines, or business trunks. Customers utilizing Integrated Business Lines and Trunks service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company.

For Integrated Business Trunks service, the customer's M24/Channel Bank must provide DS-0 analog connections to an analog trunk card. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface. Channel Bank is not included with Integrated Access Service.

For Integrated Business Lines service, the customer's M24/Channel Bank must provide individual analog line side interface to each of the customer's station equipment such as single line telephone sets. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface.

¹Effective April 15, 2007, Integrated Access Service is not available to newly subscribed AT&T Business Network customers.

²Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

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7.15 INTEGRATED ACCESS SERVICE* (continued)

7.15.2 Integrated Digital Trunks Service

Integrated Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. The customer may opt to utilize Integrated Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Integrated Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of Integrated Digital Trunks or channels to satisfy the call completion criteria listed above.

Customers subscribing to this service must have AT&T channelized SINA or Frame Relay T1 with spare channels and M24 Multiplexing, and must have CPE Multiplexer equipment that provides voice trunk and/or channel signaling.

For Integrated Digital Trunks, the customer's M24/Channel Bank must provide a T1 interface to the customer's digital trunk interface in the PBX.

*Effective April 15, 2007, Integrated Access Service is not available to newly subscribed AT&T Business Network customers.

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7.15 INTEGRATED ACCESS SERVICE* (continued)

7.15.3 Rates and Charges

Customers subscribing to this service are required to pay the monthly recurring rates for Integrated Digital Trunks, Business Lines and Business Trunks Services as specified in the Price List whether or not all implemented, optional, or enhanced features are activated at the time of initial installation of Integrated Access Service. A non-recurring charge will apply when a customer elects to activate any implemented or optional feature subsequent to initial installation. Optional features carry an additional monthly recurring charge and an additional initial installation fee.

A customer may elect to subscribe to Integrated Access Service optional features at initial installation or subsequent to initial installation, subject to the applicable recurring and additional non-recurring charges.

Standard line treatment options for blocking apply to all lines, as well as standard 4 digit dialing plans for internal Integrated Access Service system calling.

All features offered for use with AT&T Business Lines and Trunks and AT&T Digital Trunks are available for use with Integrated Access Service at the rates and charges specified in the Price List.

Refer to the Price List for rates and charges.

7.16 RESERVED FOR FUTURE USE

7.17 RESERVED FOR FUTURE USE

*Effective April 15, 2007, Integrated Access Service is not available to newly subscribed AT&T Business Network customers.

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7.18 ALTERNATE ENHANCED REDIRECT SOLUTION* (AERS)

7.18.1 Description

Alternate Enhanced Redirect Solution will provide customers the ability to redirect incoming telephone numbers in the event their primary location is unavailable. AERS also provides the additional capability to redirect incoming traffic to a predefined redirect option within two minutes of completing the control call. Customers will be able to define and control how to route critical calls in the event of an emergency.

AERS provides the capability for the customer to predefine redirect telephone numbers for each incoming telephone number at their location. Calls can be redirected to any ten-digit North American Number Plan (NANP) telephone including toll-free numbers. The customer controls when to invoke and when to restore AERS via a telephone number or control activation number. However, the customer cannot revise the predefined redirect options without a service order.

The customer can create up to nine options including eight redirect options for each Customer Group. A Customer Group is a list of incoming telephone numbers and the customer can have up to 20 Customer Groups per customer location dependent on the total number of telephone numbers being redirected.

When a redirect option is invoked, all incoming telephone numbers within the Customer Group will be redirected to their respective numbers. Customers must use service orders to update Customer Group telephone numbers or redirect options within the Customer Group.

The location that receives the redirected calls must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with the exchange or toll service. In the event that there is interference with exchange or toll service, AT&T reserves the right to disconnect any redirect option immediately.

The customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

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7. AT&T LOCAL EXCHANGE SERVICES

7.18 ALTERNATE ENHANCED REDIRECT SOLUTION (AERS) (continued)

7.18.1 Description (continued)

AERS calls must be redirected to a customer designated location or telephone number, an Interexchange carrier's point of presence, a voice mail system, an announcement, or an auto attendant system. A redirected telephone number cannot be used to trigger a call to be redirected to another redirecting telephone number.

It is the responsibility of the customer to obtain, when appropriate, any necessary permission of the party to whom the calls will be redirected. AT&T assumes no liability to the customer for the redirecting of calls.

AERS is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, AT&T reserves the right to disconnect the service immediately and bill all appropriate toll charges.

Charges for the call between customer numbers equipped with redirection and the number to which the calls are redirected are the responsibility of the customer. The customer will be billed on a usage per call/minutes of use (MOU) basis or flat rates based on MOU.

Refer to the Price List for rates and charges.

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7.18 ALTERNATE ENHANCED REDIRECT SOLUTION (AERS) (continued)

7.18.2 Limitations

- A. AERS supports redirection of incoming call traffic only. It does not provide an alternate means for outbound calling in the event there is a failure in the local loop. In addition, AERS will not protect against failures in the local serving office.
- B. Due to technical limitations, AERS cannot redirect calls that are placed within internal company private network.

Example: An AERS customer whose incoming Telephone Numbers (ITNs) are part of a private network could have calls from outside parties sent to the Redirected Telephone Number (RTN) for that ITN, but calls from other stations on the customer's private network (i.e. an employee in another office) would continue to be completed to the ITN.

Calls to ITNs that have been subscribed to a Terminating Switched Access Arrangement or Access Value Arrangement cannot be redirected under AERS. Additionally, AERS may not be able to redirect calls in cases where the ITN is subject to authorization/account codes, Toll Deny, or similar dialing limitations for the origination of calls.

- C. Each AERS Customer Group must be maintained for a minimum of twelve (12) full months of billing. In the event that an AERS Customer Group is terminated for any reason before completing a full twelve (12) months of billing, a Disconnect Charge as stated in the RATE LIST shall be applied for each such terminated Customer Group.

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9. AT&T DIGITAL LINK

9.1 DESCRIPTION

AVAILABILITY

Effective August 1, 2014, AT&T Digital Link (ADL) Service will no longer be available either under this tariff or under contract to new ADL Customers. New ADL customers do not include customers that acquire existing ADL locations as a result of a merger or acquisition.

9.1.1 General

AT&T Digital Link is a Local Exchange Service which permits outward and inward local calling capability from a Customer's premises utilizing Direct Outward Dialing (DOD), Direct Inward Dialing (DID) and Main Listed Number (MLN)* over dedicated digital facilities (as described in the AT&T Business Services Guides) and Originating Toll Free Service (8YY). The Customer's premises must have a Customer provided compatible Private Branch Exchange (PBX) system and/or a multi-line terminating system to originate and terminate the calls. AT&T Digital Link also permits outward local calling capability from a Customer's premises utilizing Direct Outward Dialing (DOD) over an external Local Exchange Company (LEC) provided Centrex Service. The Customer will be responsible for obtaining all necessary Centrex Service Automatic Route Selection (ARS) reprogramming. DOD, DID, 8YY and MLN* capability is available where facilities and operating systems exist.

AT&T Digital Link Service (ADL) supports both line and trunk applications for customers. The Company will determine whether a Customer requires a line or a trunk application based upon: 1) the quantity of telephone numbers at a customer location and 2) Customer's existing service requirements, unless Customer requests a change to existing requirements.

Line applications exhibit lower levels of network occupancy. With line applications there is commonly a relationship of one (1) telephone number per channel.

To adjust for the levels of Customer usage, AT&T will apply a ratio of DID Channel charges to telephone numbers. The specific ratio(s) to be applied is located in the Price List. The Customer may request a full facility charge as an alternative to multiple channel charges.

* Main Listed Number (MLN) is not available for new installations after July 16, 2003.

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9. AT&T DIGITAL LINK

9.1 DESCRIPTION

9.1.1 General (continued)

Trunk applications typically exhibit a multiple telephone numbers per channel relationship. Charges will apply in a ratio of one (1) DID Channel charge per trunk. The Customer may request a full facility charge as an alternative to multiple channel charges.

AT&T Digital Link is only available at locations where Customers subscribe to one or more of the following intrastate services: AT&T SDN OneNet Service, Software Defined Network Service, AT&T UniPlan[®] Service, AT&T UniPlan Basic Service Option, AT&T UniPlan Service FlatRate Pricing Option, AT&T UniPlan OneRate Service, AT&T UniPlan OneRate Pricing Option II Service, AT&T Virtual Telecommunications Network Service, AT&T CustomNetsm Service, AT&T Business Network Service, or ACC Business Service provided under this Company's Utah Price List for AT&T Telecommunications Services.

AT&T Digital Link calls using dedicated access will be rated from the originating rate center to the terminating rate center.

AT&T Digital Link does not include any of the following: Operator Assisted Services, Special Access Codes, or Special Service Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976 or N11 (where N = 2-6 or 8-9), or other Special Access Codes that may be Created.

AT&T Digital Link Customers cannot receive:

- Person to Person calls,
- Collect calls,
- Third Number Billed calls.

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9. AT&T DIGITAL LINK

9.1 DESCRIPTION (continued)

9.1.2 AT&T Digital Link Direct Outward Dialing Service (DOD)

AT&T Digital Link Direct Outward Dialing Service provides outward calling from the Customer's premises to the telecommunications network. Two Calling Plans are available with DOD service. The Customer may subscribe to either the Usage Based Calling Plan or the Flat Rate Calling Plan. The Flat Rate Calling Plan is available only to customers whose AT&T Digital Link Service at a given location is associated with one of the following Long Distance services: AT&T SDN OneNet Service, AT&T Software Defined Network Service, AT&T Software Defined Network Service/OneNet, AT&T UniPlan® Service - Dedicated Access, AT&T UniPlan Basic Service Option, AT&T UniPlan Service Flat Rate Pricing Option, AT&T UniPlan OneRate Service Option, AT&T UniPlan OneRate Service Option II, AT&T Virtual Telecommunications Network Service (VTNS) (non-ISDN), AT&T Virtual Telecommunications Network Service (VTNS) (ISDN), ACC Business Service, and AT&T Business Network.

Customers with multiple locations in a state may select either the Usage Calling Plan or if otherwise qualified, the Flat Rate Calling Plan for each location. Customers who do not make a selection will automatically receive the Usage Calling Plan. DOD is only furnished where facilities exist.

9.1.3 AT&T Digital Link Originating Toll Free Service (8YY)

AT&T Digital Link Originating Toll Free Service provides outward calling from the Customer's premise to Toll Free numbers. ADL 8YY service is only furnished where facilities exist. In order to subscribe to ADL 8YY service, the customer must also subscribe to DOD service.

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9. AT&T DIGITAL LINK

9.1 DESCRIPTION (continued)

9.1.4 AT&T Digital Link Direct Inward Dialing Service (DID)

AT&T Digital Link Direct Inward Dialing Service provides inward calling service from the telecommunications network to the Customer's premises for use in connection with PBX dial switching equipment. DID is not available with an external LEC provided Centrex Service. Unless otherwise requested by the Customer, DID service transmits the dialed digits for all incoming calls to the Customer's PBX or multi-line terminating system allowing the Customer's PBX or multi-line terminating system to route the incoming calls to the desired station(s). In order to subscribe to DID Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link Direct Inward Dialing Service requires a subscription to DID number groups. When dialed, these numbers are routed over available DID arranged channels of the digital access facilities to the Customer's premises. DID number groups may be ordered in an initial group of 20 and additional groups of 9. Additionally, Customers may request less than 20 DID numbers for a particular facility.

AT&T Digital Link DID Service is not available to Customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The Customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that Customer, including calls originated by Interexchange Carriers and other local service providers.

AT&T Incoming Call Re-direct

AT&T Digital Link (ADL) Direct Inward Dialing (DID) Customers may choose to redirect their incoming calls to an alternate ADL DID location within the local calling area, designated by the Customer, for completion during a network failure lasting more than four hours, a customer premise problem that causes an out-of-service condition, or a customer-scheduled interruption.

When re-directing calls the Customer will be responsible for ensuring that the receiving number(s) has the necessary capacity to handle the additional calling load. The Customer may re-direct their calls to either a single number or multiple numbers. If the customer opts to direct their calls to more than one number, the customer may re-direct up to five numbers to be routed to a maximum of five alternate routing numbers. The choice of five alternate routing numbers is applicable per location T1.5, not per trunk group (a "limited re-direct"). If the customer opts to direct their calls to a single number, the customer may re-direct any portion of their numbers to that single routing number (a "complete redirect").

9. AT&T DIGITAL LINK

9.1 DESCRIPTION (continued)

9.1.4 AT&T Digital Link Direct Inward Dialing Service (DID) (continued)

Emergency Routing: If the Company determines that an out-of-service condition cannot be resolved within four hours, the Company will attempt to implement an alternative routing limited re-direct within one hour. When line ranges are involved in a complete re-direct, implementation times may be longer. The Company will attempt to re-direct sequential ranges with a quantity of 800 telephone numbers or less within 2 hours. Non-sequential ranges or sequential ranges in excess of 800 telephone numbers may require additional time. The Company will provide the customer a targeted completion time when the determination to implement Call Re-Direct is made. If the out-of-service condition is a result of an AT&T local access or an AT&T network failure, emergency routing will be available at no charge. The re-direction will be cancelled and the original routing restored upon the earlier of (a) resolution of the out-of-service condition or (b) one week after re-direction is implemented.

If the out-of-service condition is not due to an AT&T network failure, the customer will be charged \$200 for each number, up to a maximum of five, to which the calls are being re-directed. The customer must inform AT&T when the out-of-service condition is remedied. The re-direction will be cancelled and the original routing restored upon the earlier of (a) resolution of the out-of-service condition or (b) one week after re-direction is implemented.

Customer-Scheduled Routing: A Customer may request, up to 6 times per year, that their calls be re-directed to an alternate location if conditions at their premise, e.g. a scheduled power shut down or disconnection of equipment, will result in an out of service condition. Customer-scheduled routing will be implemented at the discretion of the Company. The Customer is responsible for informing the Company of the timing and duration of the Call Re-Direct and must request the Call Re-Direct a minimum of 48 hours prior to the requested time of implementation. The Customer will be charged \$200 for each number, up to a maximum of five, to which the calls are being directed. The re-direction may be left in place for a maximum time period of one week.

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9. AT&T DIGITAL LINK

9.1 DESCRIPTION (continued)

9.1.5 AT&T Digital Link Main Listed Number (MLN)#*

AT&T Digital Link Main Listed Number Service provides inward calling service from the telecommunications network to the Customer's premises. MLN is not available with an external LEC provided Centrex Service. MLN Service will terminate at the Customer's PBX or multi-line terminating system by way of the Customer's main listed number. This main listed number will be the Customer's only published and dialable AT&T Digital Link Service number. The incoming call will be completed to the called station via a prompt by an auto attendant (the PBX) or via an attending agent. In order to subscribe to MLN Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link MLN Service is not available to Customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The Customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that Customer, including calls originated by Interexchange Carriers and other local service providers.

AT&T Digital Link MLN Service is only available to Customers (a) where the MLN Service was installed and operating on or before July 16, 2003, (b) where no additional telephone numbers are added to the MLN Service (resulting in multiple inbound numbers) after July 16, 2003, and (c) where the inbound MLN telephone number is not moved to a new location after July 16, 2003 ("Grandfathered MLN Service"). A Grandfathered MLN Service, which no longer satisfies one or more of the preceding conditions shall be reclassified as an AT&T Digital Link Direct Inward Dialing Service and shall be subject to the applicable monthly recurring charges. A Customer of a Grandfathered MLN Service may not order additional MLN Services to new locations, but may retain its Grandfathered MLN Services at existing locations provided that the applicable conditions are met.

* Main Listed Number (MLN) is not available for new installations after July 16, 2003.

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9. AT&T DIGITAL LINK

9.1 DESCRIPTION (continued)

9.1.6 Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user Customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Digital Link Service in conjunction with OneNet, SDN and Virtual Telecommunications Service (VTNS). LNP Service charge will be assessed on all of these lines beginning October 24, 2003 and concluding on October 24, 2008.

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9. AT&T DIGITAL LINK

9.2 REGULATIONS

9.2.1 Provision of AT&T Digital Link

AT&T Digital Link may be utilized by Customers only for the completion of AT&T local calls that both originate and terminate within the AT&T Digital Link Local Service Area. Calls which terminate or originate outside the AT&T Digital Link Local Service Area are provided under other appropriate price lists.

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9. AT&T DIGITAL LINK

9.3 RATES AND CHARGES

ADL calls using dedicated access will be rated from the originating rate center to the terminating rate center.

- A. ADL DID and MLN rates include non-recurring and monthly recurring charges. Main Listed Number (MLN) has been grandfathered and is not available for modifications to existing locations or for new installations as of the grandfathered date specified in Section 9.1.5.
- B. ADL DOD Usage Calling Plan rates include usage based charges which are billed in arrears and apply to all DOD calls. DOD usage charges are determined by the time periods below.

Direct Inward Dialing Service Trunk Establishment Charge is waived for new AT&T Digital Link DID Customer locations.

- C. Flat Rate Calling Plan

ADL Flat Rate Calling Plan allows the customer to place calls within the Local Calling Area for a fixed monthly fee billed in advance. Charges are based upon a combination of the Flat Rate Calling Plan selected by the customer, the facility capacity used by the customer and the customer's associated long distance plan for each location. The fixed monthly fee is based upon an equivalent of Full DS1 and/or Half DS1 for all Flat Rate Calling Plans except as noted below for VTNS Services. AT&T Digital Link Flat Rate Calling Plans are subject to a usage limit of 80,000 local outbound minutes per Full T1/PRI per month, or where applicable, a usage limit of 40,000 local outbound minutes per Half T1/PRI per month. The company may charge the Flat Rate monthly recurring charge for each additional half or full T1/PRI that would be needed to ensure enforcement of the usage limit. Facility capacity for customers whose ADL service is associated with VTNS (ISDN) will be calculated based upon DS0s with a minimum quantity of 12 DS0s (Half DS1) or 24 DS0s (Full DS1) and in multiples of Half DS1 or Full DS1 thereafter. Facility capacity for customers whose ADL service is associated with VTNS (non-ISDN) will be calculated based upon a minimum of 12 channels of DOD Flat Rate per trunk group (Half DS1 of Flat Rate). Channel quantities greater than 12 on a trunk group can be ordered individually and will incur the appropriate incremental number of DOD Flat Rate channel charges; however, all voice channels in such trunk group must be provisioned with DOD Flat Rate. VTNS (non-ISDN) customers who order a minimum of 12 Channels of Half DS1 will be entitled to 40,000 minutes of Flat Rate calling usage per calendar month. Additional DS0 channels purchased will provide 3,000 incremental minutes of Flat Rate calling usage per DS0 per calendar month.

* Main Listed Number (MLN) is not available for new installations after July 16, 2003.

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9. AT&T DIGITAL LINK

9.3 RATES AND CHARGES (continued)

C. ADL Flat Rate Calling Plan (continued)

1. Monitoring Usage

The company reserves the right to audit customer's usage for the above conditions. With the exception of ACC Business customers, the Flat Rate customer's local outbound usage will be monitored on a rolling three (3) calendar month period. If for three consecutive months, based on the Flat Rate Calling Plan and quantity purchased, a customer's local outbound usage exceeds the thresholds identified above, then AT&T reserves the right to move the customer to the Flat Rate billing increment needed to support the customer's average minutes of use. For ACC Business customers, Flat Rate local outbound usage will be monitored on a monthly basis.

9.3.1 Time Periods

Day, Evening, and Night/Weekend rates apply as follows for AT&T Digital Link calls in connection with AT&T SDN OneNet Service, AT&T Software Defined Network Service, AT&T UniPlan® Service - Dedicated Access, AT&T UniPlan Basic Service Option, AT&T UniPlan Service FlatRate Pricing Option, AT&T UniPlan OneRate Service Option, AT&T UniPlan OneRate Service Option II, AT&T Virtual Telecommunications Network Service (VTNS), AT&T CustomNetsm Service - Special Access, and AT&T Business Network Service Usage Based Calling Plan.

	<u>From</u>	<u>To, But Not Including</u>	<u>Days Applicable</u>
Day	8:00 AM	5:00 PM	Monday - Friday
Evening	5:00 PM	11:00 PM	Sunday - Friday
Night/ Weekend	11:00 PM 8:00 AM 8:00 AM	8:00 AM 11:00 PM 5:00 PM	All days Saturday Sunday

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9. AT&T DIGITAL LINK

9.3 RATES AND CHARGES (continued)

9.3.2 Software Defined Network Service

The rates applicable for AT&T Digital Link calls provided in connection with Software Defined Network Service, Schedule B are as provided in the Price List.

9.3.3 AT&T UniPlan Service

The rates applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan Service - Dedicated Access are as specified in the Price List.

9.3.4 AT&T UniPlan Basic Service Option

The rates applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan Basic Service Option - Dedicated Access are as provided in the Price List.

9.3.5 AT&T UniPlan Service FlatRate Pricing Option

The rates applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan Service FlatRate Pricing Option - Dedicated Access are as provided in the Price List.

9.3.6 AT&T UniPlan OneRate Service

The rates applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan OneRate Service - Dedicated Access are as provided in the Price List.

9.3.7 AT&T UniPlan OneRate Pricing Option II Service

The rates applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan OneRate Pricing Option II Service - Dedicated Access are as provided in the Price List.

9.3.8 AT&T Virtual Telecommunications Network Service (VTNS)

The rates applicable for AT&T Digital Link calls provided in connection with AT&T Virtual Telecommunications Network Service, Schedule B1 are as provided in the Price List.

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9. AT&T DIGITAL LINK

9.3 RATES AND CHARGES (continued)

9.3.9 AT&T CustomNet Service

The rates applicable for AT&T Digital Link calls provided in connection with AT&T CustomNet Service - Special Access are as provided in the Price List.

9.3.10 AT&T Business Network Service

The rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network Service are as provided in the Price List.

AT&T Business Services usage rates are available only when the Calling Party Number is the same as the Billing Telephone Number (BTN) or the Local Account Number Identifier (LANI).

9.3.11 AT&T SDN OneNet Service

The rates applicable for AT&T Digital Link calls provided in connection with AT&T SDN OneNet Service are as provided in the Price List.

Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each Digital Link OneNet call is \$.01.

9.3.12 AT&T Digital Link

The rates applicable to AT&T Digital Link calls provided in connection with Direct Inward Dialing (DID) and Main Listed Number (MLN) are as provided in the Price List.

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9. AT&T DIGITAL LINK

9.3 RATES AND CHARGES (continued)

9.3.13 Flat Rate Calling Plan

The rates applicable to AT&T Digital Link calls using the Flat Rate Calling Plan are as provided in the Price List.

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9. AT&T DIGITAL LINK

9.4 SERVICE QUALITY GUARANTEES

9.4.1 GENERAL

AT&T will provide a Service Quality Guarantee to AT&T Digital Link Customers. As specified in each individual guarantee, AT&T will offer a credit or delivery by an alternate means when AT&T Digital Link does not meet the Customer's quality expectations. Service Quality Guarantees are not available to AT&T Digital Link Customers who subscribe to ACC Business.

AT&T Digital Link Customers who are not satisfied with the quality of a call made over the Customers' subscribed service or are not satisfied with AT&T's efforts to restore an interrupted service or meet a service installation due date must contact AT&T and report their dissatisfaction in order to receive the Service Quality Guarantee Credit.

These AT&T Service Quality Guarantees are in lieu of any other credits specified in this Price List. In the event that a Customer is eligible for credits under this Price List and another AT&T price list, the Customer will only receive the larger of the two credits.

AT&T Digital Link Call Satisfaction Guarantee, Service Interruption Satisfaction Guarantee, and Installation Satisfaction Guarantee apply only to AT&T Digital Link Customers who also subscribe to AT&T SDN OneNet Service, Software Defined Network Service, AT&T UniPlan Service, AT&T CustomNet Service or AT&T Business Network Service provided under this Company's Utah Price List for AT&T Telecommunications Services.

AT&T Digital Link FAX Performance Guarantee applies only to AT&T Digital Link Customers who also subscribe to AT&T UniPlan Service, AT&T CustomNet Service or AT&T Business Network Service provided under this Company's Utah Price List for AT&T Telecommunications Services.

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9. AT&T DIGITAL LINK

9.4 SERVICE QUALITY GUARANTEES (continued)

9.4.2 Call Satisfaction Guarantee

Credit under this guarantee will be calculated based on eligible AT&T Digital Link Direct Outward Dial calls. A credit equal to the charges for the reported local calls up to a maximum of 30 minutes per month will apply.

- A. There is a maximum of one credit per reported call.
- B. The credit will be applied to the net monthly billed charges for the Customers' subscribed service.
- C. For AT&T CustomNet Service Customers, there is a maximum credit of \$50.00 per Main Billed Account, per 12 month period. Such period will begin with the first full billing month in which the Customer receives their first credit under this guarantee.
- D. Customers receiving credit under this Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this Price List.

9.4.3 Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee

A. Service Interruption Satisfaction Guarantee

A credit will apply as specified in this section when the Customer is not satisfied with AT&T's efforts to restore service which has been interrupted due to the performance of AT&T Digital Link service to one or more locations of the Customer.

B. Installation Satisfaction Guarantee

A credit will apply as specified in this section when AT&T does not meet the installation due date agreed to by AT&T and the Customer and the Customer is not satisfied with AT&T's efforts to meet the service installation due date.

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9. AT&T DIGITAL LINK

9.4 SERVICE QUALITY GUARANTEES (continued)

9.4.3 Service Interruption Satisfaction Guarantee and Installation
Satisfaction Guarantee (continued)

C. Application of Credit

Credit will be applied based on the Customer subscribed AT&T service specified below. The credit will be equal to the lower of: the credit per location specified herein, the highest monthly billing for the Customer's most recent three full billing months for the location affected; or the amount billed on the Customer's first full month's billing statement for the location affected if the Customer has subscribed to the service for less than three full billing months. The credit will be applied for each event described in this section above subject to a maximum credit per Service Type per Main Billed Account, per twelve month period. Each Service Type is specified below. Such period will begin with the first full billing month in which the Customer receives its first credit. Multiple Main Billed Accounts per Service Type of the same Customer are considered as one billing account for the application of the maximum twelve month credit per Customer billing account. The maximum twelve month credit will be based on the total of all credits applied for both the Service Interruption Satisfaction Credit and the Installation Satisfaction Credit. Credit will be issued to the Customer within three full billing months after the Customer has reported its dissatisfaction to AT&T. Customers receiving credit under either the Service Interruption Satisfaction Guarantee or the Installation Satisfaction Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this Price List.

For schedule of credit applicable to eligible services, per Service Type, per Main Billed Account refer to the Price List.

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9. AT&T DIGITAL LINK

9.4 SERVICE QUALITY GUARANTEES (continued)

9.4.4 AT&T FAX Performance Guarantee

A. General

AT&T will provide the FAX Performance Guarantee (FPG) to AT&T Digital Link Customers who have encountered a failure to transmit a FAX utilizing AT&T Digital Link Service. The FPG which provides for delivery of the Customer's local FAX transmission utilizing AT&T's domestic switched network or by way of an alternative method (as described in this section following), if deemed appropriate, in order to meet the Customer's business needs. AT&T's domestic switched network is defined as the collection of network facilities and equipment used to transport AT&T's domestic calls, excluding Customer Premises Equipment (CPE) and Enhanced Services.

B. Eligibility

The FPG applies to Customers who subscribe to AT&T UniPlan Service or AT&T CustomNet Service. The FPG will not apply to calls placed by means of wireless access (including but not limited to cellular access).

Customers receiving credit under this Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this Price List.

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9. AT&T DIGITAL LINK

9.4 SERVICE QUALITY GUARANTEES (continued)

9.4.4 AT&T FAX Performance Guarantee (continued)

C. Description

If an eligible FAX call, as described above fails, the FPG will provide Customer assistance through the Domestic FAX Service Center (DFSC) twenty-four hours a day, seven days a week. Access to the DFSC is by way of a toll-free number at no cost to the Customer. The DFSC provides an analyst who will work with the Customer to isolate and resolve the trouble. Unless it is determined that the cause of the problem is Customer premises equipment related, the DFSC will initially attempt to re-FAX the document via AT&T equipment. If that fails, the DFSC will offer to place the Customer in touch with a Domestic Express Delivery Service of AT&T's choice, to deliver the FAX in accordance with the arrangements agreed to by the Customer and the Domestic Express Delivery Service, at AT&T's expense up to the annual maximum number of documents per Customer per calendar year, as specified in this section following, for the Type of AT&T Service on which the FAX delivery trouble occurred. The value of the Domestic Express Delivery Service will not exceed \$50.00 per document.

A Customer document is defined as printed material containing text and/or graphics, of up to 50 pages, 8 1/2" x 11" in size. Larger numbers of pages shall be considered multiple documents.

D. Domestic Express Delivery Alternative

The maximum annual number of documents to be offered to any Customer per calendar year under this section preceding, for the listed AT&T service on which the FAX delivery trouble occurred, will be as follows:

<u>AT&T Service Type</u>	<u>Maximum Documents Per Customer Per Calendar Year</u>
AT&T CustomNet Service	2
AT&T UniPlan Services	8
AT&T Business Network Service	8

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9. AT&T DIGITAL LINK

9.5 DIRECTORY LISTINGS

Customers who subscribe to only the outbound calling service (DOD) of AT&T Digital Link are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or Main Listed Number (MLN) service of AT&T Digital Link receive Directory Listing(s) as follows:

9.5.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Digital Link Service Under this Price List for the purposes of resale to other Parties, wishes to obtain Directory Listings for its end Users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings. AT&T shall not be liable to the Customer for any damages arising from errors or omissions in connection with such Directory Listings that directly or indirectly are the result of errors or omissions made by the Customer in collecting or transmitting such information to AT&T.

The Company, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the results of the publication of such listings in its directories, nor will the Company be a party to controversies arising between customers or others as a result of such publication.

9. AT&T DIGITAL LINK

9.5 DIRECTORY LISTINGS (continued)

9.5.1. General (continued)

The Company has the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing, or the identification of the customer is not impaired thereby.

A. Main Listing

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

B. Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

1. If the Customer is a partnership or a firm, names of partners or members of the firm;
2. If the Customer is a corporation, names of officers of the Corporation;
3. For any business establishment, names of associates or employees of the establishment.

Additional Listings also may be the bona fide names of firms or corporations that the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

For Additional Listings monthly charges refer to the Price list.

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9. AT&T DIGITAL LINK

9.5 DIRECTORY LISTINGS (continued)

9.5.1 General (continued)

C. Other White Page Listings

Other White Pages Listings are types of Additional Listings that can appear in White Page directory where the Customer also has a main or standard Additional Listing.

1. Alternate Listings

- a) An Alternate Listing refers calling parties to an alternate number at certain hours, or certain days, or if no answer is received on a call to the first number.
- b) The alternate number may be that of a different service if the same customer or of a service furnished by a different customer. In the latter case, the customer desiring the Alternate Listing must have the consent of the other customer.
- c) The service of the alternate number may be either business or residence.
- d) Alternate Listings take the same classification as the service with which such listing charge for each telephone number referred to in the Alternate Listing.

2. Informational Listings

Such as additional material (non-promotional in nature) that is included with a main, additional or foreign directory listing, and is necessary for the proper routing of calls. The main and additional listing consists of the name, a designation or title if appropriate, address, (unless omitted) and a telephone number. Any information in addition to this is considered an informational listing.

9. AT&T DIGITAL LINK

9.5 DIRECTORY LISTINGS (continued)

9.5.1 General (continued)

C. Other White Page Listings (continued)

3. Alpha Listings

After the main listing is listed numerically, an alpha listing can be provided with all or part of the numbers being represented by letters of the alphabet.

4. Duplicate Listings

Duplicate Listings are listings of other names by which the customer is known, including nicknames, pen names, stage names, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names. Such listings are furnished only in those cases in which, in the opinion of the Company they are necessary for the proper identification of the customer, and are not desired for the purpose of securing preferential position in the directory or for advertising purposes.

5. Reference Listings

Reference Listings are listings in the name by which the customer is commonly known a name made obsolete by a change in firm name with reference to the complete or new name, and may be provided when, in the opinion of the Company the use will facilitate the handling of telephone calls.

6. Foreign Listings

Foreign Listings are furnished at the request of the customer in the alphabetical directory of an exchange other than the one in which they would normally be shown.

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9.5 DIRECTORY LISTINGS (continued)

9.5.1 General (continued)

C. Other White Page Listings (continued)

7. Telephone Answering Service Bureau Listings

- a) The Telephone Answering Service (TAS) bureau may subscribe for a business listing in its administrative service, or a business listing on its DID Service for those patrons of the bureau who do not maintain a place of business in the exchange and who do not have a requirement for service of their own. Such listings will not be provided when the purpose of listing and use of the TAS bureau's administrative service by a patron will result in the resale of the service. This condition is not intended to prohibit a bona fide Joint user Service.
- b) TAS bureau listings must bear the same telephone number as the Main Listings. Such listings will be permitted on the first number only of a rotary number group of a DID telephone number.
- c) The TAS bureau subscribing for secretarial bureau listings may not permit the use of the administrative telephone service of the patrons.
- d) A customer to exchange service may wish to have a TAS bureau answer calls at certain hours or, certain days, or if no answer is received on a call to the customer's listed number without having service terminated in the TAS bureau's answering equipment. In these cases the rates, terms and conditions for an Alternate Listing will apply.

8. Client Main Listings

Customers-of-record who resell/share Basic Local Exchange Service may obtain main listings in the alphabetical section of the telephone directory for their patrons and/or clients. The following terms and conditions apply to Client main Listings:

- a) The customer-of-record is responsible for the negotiation of the listing.
- b) The charge for Client Main Listing will be billed to the customer-of-record.

9. AT&T DIGITAL LINK

9.5 DIRECTORY LISTINGS (continued)

9.5.1 General (continued)

C. Other White Page Listings (continued)

Non-published information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and bill their clients, or to telephone customers who are billed for calls placed to or from non-published numbers and entries which collect for the billed services. Non-published names and/or telephone numbers may also be delivered to customers on a call basis.

Due to the limited supply of vacant telephone numbers, there may be situations where a number appears in the current directory under a prior subscriber's name.

The Company may disclose a non-published number to its authorized collection agents in order to collect amounts owed to the Company.

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9. AT&T DIGITAL LINK

9.5 DIRECTORY LISTINGS (continued)

9.5.2 Non-Published Listings

C. General

Non-Published telephone numbers are listed in neither directories nor Directory Assistance records available to the general public.

D. Regulations

The Company will complete incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

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9. AT&T DIGITAL LINK

9.5 DIRECTORY LISTINGS (continued)

9.5.2 Non-Published Listings (continued)

B. Regulations (continued)

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Listing or the disclosing/non-disclosing of said Listing to any person.

For Non-Published Listing charges refer to the Price List.

Non-published information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and bill their clients, or to telephone customers who are billed for calls placed to or from non-published numbers and entries which collect for the billed services. Non-published names and/or telephone numbers may also be delivered to customers on a call basis.

Due to the limited supply of vacant telephone numbers, there may be situations where a number appears in the current directory under a prior subscriber's name.

The Company may disclose a non-published number to its authorized collection agents in order to collect amounts owned to the Company.

9. 9. AT&T DIGITAL LINK

9.5 DIRECTORY LISTINGS (continued)

9.5.3 Non-Listed Listings

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

For Non-Listed Listing charges refer to the Price List.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES

7.1.1 Reserved for future

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES (continued)

7.1.1 (continued)

A. ABN Advantage Plan^{1,4}

1. Plan A

	Monthly Recurring Charges		
	1 Year	2 Year	3-5 Years
Business Line ⁴	\$40.00	\$40.00	\$40.00
Business Trunk ⁴	\$80.00	\$75.00	\$70.00
DS-1 Facilities ^{2,3}	\$1,785.00	\$1,700.00	\$1,620.00
ISDN PRI ^{2,3}	\$1,920.00	\$1,835.00	\$1,755.00

2. Plan B

	Monthly Recurring Charges		
	1 Year	2 Year	3-5 Years
Business Line ⁴	\$40.00	\$40.00	\$40.00
Business Trunk ⁴	\$80.00	\$75.00	\$70.00
DS-1 Facilities ^{2,3}	\$1,785.00	\$1,700.00	\$1,620.00
ISDN PRI ^{2,3}	\$1,920.00	\$1,835.00	\$1,755.00

¹ABN Advantage Plan may no longer be ordered after June 13, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to June 13, 2005 may continue their current plan under existing conditions.

²Effective December 30, 2015, DS1 Digital Facilities, only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services are no longer available to new customers or for contract renewals.

³Effective June 1, 2016, existing customers with DS1 Digital Facilities, only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on B3moves, adds and changes described above.

⁴Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES (continued)

7.1.1 (continued)

B. ABN Premier Bundle

ABN Premier Bundle may not be ordered on or after September 1, 2011. Customers, who ordered the bundle before September 1, 2011 may keep it at their current location, may add lines and locations and may keep the service if they move locations.

All Non-Recurring Charges, including change order charges, can be found in the ABN Price Lists in this tariff, under the appropriate local service descriptions (i.e. AT&T Business Lines and Trunks, AT&T DS-1 Digital Facilities, AT&T ISDN-PRI).

Monthly Recurring Charges

DS-1 Facility ^{1,2}	Monthly Rate
DOD Digital Facility	\$1,900.00
Two Way Combo Digital Facility	\$1,900.00
DID/DOD Digital Facility	\$1,900.00
DID Digital Facility	\$1,900.00
High-Cap Inbound	\$1,975.00

DS-1 Facility on DEF ^{1,2}	Monthly Rate
DOD Digital Facility	\$1,750.00
Two Way Combo Digital Facility	\$1,750.00
DID/DOD Digital Facility	\$1,750.00
DID Digital Facility	\$1,750.00

DID Number Blocks	
Initial 20 numbers	\$10.00
Each Additional 10 numbers	\$5.00

ISDN PRI	Monthly Rate
Primary ISDN Facility 23B+D	\$2,150.00
Secondary ISDN Facility 24B	\$2,150.00
Backup ISDN Facility 23B+ Backup D	\$2,150.00
High-Cap Inbound	\$2,225.00

ISDN PRI on DEF ^{1,2}	Monthly Rate
Primary ISDN Facility 23B+D	\$2,000.00
Secondary ISDN Facility 24B	\$2,000.00
Backup ISDN Facility 23B+ Backup D	\$2,000.00

¹Effective December 30, 2015, DS1 Digital Facilities and only ISDN PRI on Dedicated Entrance Facility (DEF) services are no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with DS1 Digital Facilities and only ISDN PRI on Dedicated Entrance Facility (DEF) services may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on B3moves, adds and changes described above.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES (continued)

7.1.1 (continued)

B. ABN Premier Bundle¹ (continued)

Monthly Recurring Charges (continued)

DS-0 Lines and Trunks¹	Monthly Rate
Business Lines	\$70.00
Business Trunks	\$70.00
DID Trunks	\$125.00
Digital Trunks^{1,2}	
DOD, Two-Way	\$70.00
DID, DID/DOD	\$125.00

¹Effective December 30, 2015, this service is no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

¹Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES (continued)

7.1.1 (continued)

C. AT&T Business Network Express

All Non-Recurring Charges, including change order charges, can be found in the ABN Price Lists in this tariff, under the appropriate local service descriptions (i.e. AT&T Business Lines and Trunks, AT&T DS-1 Digital Facilities, AT&T ISDN-PRI).

Monthly Recurring Charges

DS-1 Facility^{1,2}	Monthly Rate
DOD Digital Facility	\$1,900.00
Two Way Combo Digital Facility	\$1,900.00
DID/DOD Digital Facility	\$1,900.00
DID Digital Facility	\$1,900.00
High-Cap Inbound	\$1,975.00

DS-1 Facility on DEF^{1,2}	Monthly Rate
DOD Digital Facility	\$1,750.00
Two Way Combo Digital Facility	\$1,750.00
DID/DOD Digital Facility	\$1,750.00
DID Digital Facility	\$1,750.00

DID Number Blocks	Monthly Rate
Initial 20 numbers	\$10.00
Each Additional 10 numbers	\$5.00

ISDN PRI	Monthly Rate
Primary ISDN Facility 23B+D	\$2,150.00
Secondary ISDN Facility 24B	\$2,150.00
Backup ISDN Facility 23B+ Backup D	\$2,150.00
High-Cap Inbound	\$2,225.00

ISDN PRI on DEF^{1,2}	Monthly Rate
Primary ISDN Facility 23B+D	\$2,000.00
Secondary ISDN Facility 24B	\$2,000.00
Backup ISDN Facility 23B+ Backup D	\$2,000.00

¹Effective December 30, 2015, DS1 Digital Facilities and only ISDN PRI on Dedicated Entrance Facility (DEF) services are no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with DS1 Digital Facilities and only ISDN PRI on Dedicated Entrance Facility (DEF) services may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES (continued)

7.1.1 (continued)

C. AT&T Business Network Express³ (continued)

Monthly Recurring Charges (continued)

DS-0 Lines and Trunks³	Monthly Rate
Business Lines	\$70.00
Business Trunks	\$70.00
DID Trunks	\$125.00
Digital Trunks^{1,2}	
DOD, Two-Way	\$70.00
DID, DID/DOD	\$125.00

¹Effective December 30, 2015, this service is no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

³Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES (continued)

7.1.3 Charges shown below apply to Customers who order AT&T Local Exchange Services associated with ACC Business Network Service.

	Monthly Recurring Charge	Installation Charge
Per Main Business Line	\$70.00	\$25.00
Per Additional Business Line	\$70.00	\$25.00

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES (continued)

7.1.4 AT&T Business Network Services¹

Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with the AT&T Business Network Service

	Monthly Recurring Charge	Installation Charge ¹
Per Main Business Line ¹	\$70.00	\$25.00
Per Additional Business Line ¹	\$70.00	\$25.00
Per DOD Trunk ¹	\$70.00	\$25.00
Per Two Way Combo-Attendant Trunk ¹	\$70.00	\$25.00
Per One Way In Local Trunk ¹	\$70.00	\$25.00
Per DID Trunk ¹	\$125.00	\$25.00
Per Initial DID Number Block - Group of 20	\$10.00	
Per Additional DID Number Block - Group of 10	\$5.00	

Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01.

¹ Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES (continued)

7.1.4 AT&T Business Network Services (continued)

A. ALS Digital Trunks^{1,3}

	Monthly Recurring Charge	Installation Charge
Per DOD	\$70.00	\$25.00
Per Two-way Combo	\$70.00	\$25.00
Per DID	\$125.00	\$25.00
Per DID/DOD	\$125.00	\$25.00

B. Integrated Access^{2,3}

Integrated Business Lines and Trunks Service

	Monthly Recurring Charge	Installation Charge
Business Lines		
Per Main Business Line	\$65.00	\$25.00
Per Additional Business Line	\$65.00	\$25.00
Business Trunks		
Per DOD	\$65.00	\$25.00
Per Two-way Combo	\$65.00	\$25.00
Per DID	\$120.00	\$25.00
Per One-way In	\$65.00	\$25.00

Integrated Digital Trunks Service^{2,3}

	Monthly Recurring Charge	Installation Charge ¹
Per DOD	\$65.00	\$25.00
Per Two-way Combo	\$65.00	\$25.00
Per DID	\$120.00	\$25.00
Per DID/DOD	\$120.00	\$25.00

¹Effective December 30, 2015, Digital Trunks are no longer available to new customers or for contract renewals.

²Effective April 15, 2007, Integrated Access Service is not available to newly subscribed AT&T Business Network customers.

³Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES

7.1.5 AT&T OneNet Option Service¹

Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with the AT&T OneNet Option Service

	Monthly Recurring Charge	Installation Charge ²
Per Main Business Line	\$70.00	\$25.00
Per Additional Business Line	\$70.00	\$25.00
Per DOD Trunk	\$70.00	\$25.00
Per Two Way Combo-Attendant Trunk	\$70.00	\$25.00
Per One Way In Local Trunk	\$70.00	\$25.00
Per DID Trunk	\$125.00	\$25.00
Per Initial DID Number Block - Group of 20	\$10.00	
Per Additional DID Number Block Group of 10	\$5.00	

Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each intrastate OneNet call is \$.01.

¹Effective September 22, 2008, "AT&T OneNet Option" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) or subscribe to a stand-alone term plan for the service(s) (if available), customer will be billed at the month-to-month non-term rate.

²The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. This waiver only applies to AT&T Business Network Customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

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7. AT&T LOCAL EXCHANGE SERVICES

7.2 NON-RECURRING CHARGES

Service Charge Per Order: \$40.00

	Initial Hour	Each Additional 15 Minutes
Line/Trunk Move or Add w/Dispatch	\$125.00	\$30.00
	Per Line/ Per Occurrence	
Feature Change Charge	\$5.00	
	Per Record Order	
Record Order Charge	\$20.00	
	Per Cancellation	
Pre-Installation Cancellation Charge	\$75.00	
	Per Block	
25 Pair Termination Block Charge	\$65.00	
	Per PIC Change	
PIC Change Charge	\$0.00	
	Per Order	
Expedite Charge		
Per DS0	\$100.00	
Per DS1 ^{1,2}	\$600.00	
Per ISDN PRI ^{1,2}	\$600.00	

¹Effective December 30, 2015, DS1 Digital Facilities, only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services are no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with DS1 Digital Facilities, only ISDN PRI on Dedicated Entrance Facility (DEF) AND ACCU-RING services may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 FEATURES

7.3.1 Monthly Recurring Charges for Features shown below apply to Customers who order the following services:

AT&T OneNet Option Service
 AT&T Business Network Service²

	Non- Recurring Charges	Monthly Recurring Charge	Per Use
Call Forward Busy		\$ 1.80	
Call Forward Don't Answer		1.75	
Call Forward Variable		3.50	
Call Forward Remote Access		6.25	
Call Return			\$0.75
Call Trace			1.85
Call Transfer		5.40	
Call Waiting/Cancel Call Waiting		6.25	
Caller ID		6.75	
Caller ID with Name		7.15	
Distinctive Ring		6.70	
Repeat Dialing			0.75
Remote Call Forwarding	\$ 25.20	16.20	
Selective Call Rejection		4.05	
Speed Dialing (8-Code)		3.50	
Speed Dial 30 ¹		4.50	
Three-Way Calling		4.50	
Feature Package 1		7.65	
Feature Package 2		13.60	
Feature Package 3		19.80	
Incoming Call Redirect (ICR) ²	250.00	80.00	
ICR Change Charge ²	80.00		

¹Effective April 15, 2007, Speed Dialing 30 is not available to newly subscribed AT&T Business Network customers.

²Applicable to AT&T Business Network Service Customers.

³Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 FEATURES (continued)

7.3.3 Monthly Recurring Charges below apply to Customers who order ACC Business Service.

	Non-Recurring Charge	Monthly Recurring Charge	Per Use
Call Forward Busy		\$12.25	
Call Forward No Answer		\$12.25	
Call Forward Variable		\$12.75	
Call Forward Remote Access		\$9.50	
Call Return			\$3.00
Call Trace			\$8.75
Call Transfer		\$14.75	
Call Waiting/Cancel Call Waiting		\$14.75	
Caller ID		\$18.75	
Caller ID with Name		\$24.75	
Distinctive Ring Service		\$18.75	
Repeat Dialing			\$3.00
Selective Call Rejection		\$16.75	
Speed Dialing 8		\$14.75	
Speed Dialing 30		\$14.75	
Three-Way Calling		\$14.75	

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES

7.3.5 AT&T Business Network Services²

	Non-Recurring Charges	Monthly Recurring Charge	Per Use
Call Forward Busy		\$12.25	
Call Forward Don't Answer		\$12.25	
Call Forward Variable		\$12.75	
Call Forward Remote Access		\$9.50	
Call Return			\$3.00
Call Trace			\$8.75
Call Transfer		\$14.75	
Call Waiting/Cancel Call Waiting		\$14.75	
Caller ID		\$18.75	
Caller ID with Name		\$24.75	
Distinctive Ring		\$18.75	
Repeat Dialing			\$3.00
Remote Call Forwarding (Per Call Path)	\$25.00	\$54.00	
Selective Call Rejection		\$16.75	
Speed Dialing (8-Code)		\$14.75	
Speed Dial 30 ¹		\$14.75	
Three-Way Calling		\$14.75	
Feature Package 1		\$23.50	
Feature Package 2		\$36.00	
Feature Package 3		\$59.00	
Incoming Call Redirect (ICR)	\$450.00	\$150.00	
ICR Change Charge	\$150.00		

¹Effective April 15, 2007, Speed Dialing 30 is not available to newly subscribed AT&T Business Network customers.

²Effective December 31, 2021, AT&T will no longer accept new, add, or change orders and will not renew service agreements for AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service. Following the expiration of an existing customer's contract term agreement, AT&T will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions upon notification.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 MONTHLY RECURRING CHARGES

7.3.6 AT&T OneNet Option Service¹

	Non-Recurring Charges	Monthly Recurring Charge	Per Use
Call Forward Busy		\$12.25	
Call Forward Don't Answer		\$12.25	
Call Forward Variable		\$12.75	
Call Forward Remote Access		\$9.50	
Call Return			\$3.00
Call Trace			\$8.75
Call Transfer		\$14.75	
Call Waiting/Cancel Call Waiting		\$14.75	
Caller ID		\$18.75	
Caller ID with Name		\$24.75	
Distinctive Ring		\$18.75	
Repeat Dialing			\$3.00
Remote Call Forwarding	\$25.00	\$54.00	
Selective Call Rejection		\$16.75	
Speed Dial 30		\$14.75	
Three-Way Calling		\$14.75	
Feature Package 1		\$23.50	
Feature Package 2		\$36.00	
Feature Package 3		\$59.00	

7.4 RESERVED FOR FUTURE USE

7.5 RESERVED FOR FUTURE USE

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 DIRECTORY LISTINGS

A. The following rates are applicable to all AT&T local Exchange Services Customers.

	Monthly Charge	Non-Recurring Charge Per Change
Additional Listing	\$1.50	-
Non-Published Listing	\$1.50	\$8.00
Non-Listed Listing	\$1.50	\$8.00

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7. AT&T LOCAL EXCHANGE SERVICES

7.7 LOCAL OPERATOR SERVICE

The following charges are applicable to all AT&T Local Exchange Services Customers.

	Per Call
Local Directory Assistance	\$1.25
Operator Station	1.25
Customer Dialed Calling Card Station	0.50
	Per Minute
Operator Assistance Local Usage Charges	\$ 0.08

7.8 RESERVED FOR FUTURE USE

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7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T LOCAL EXCHANGE SERVICE-DS-1 DIGITAL FACILITIES^{1,2}

7.9.1 Monthly Recurring Charges

	Monthly Recurring Charge	Installation Charge ³
DS-1 Facility		
DOD Digital Facility	\$1,900.00	\$1,200.00
Two-way Combo Digital Facility	\$1,900.00	\$1,200.00
DID Digital Facility	\$1,900.00	\$1,500.00
DID/DOD Digital Facility	\$1,900.00	\$1,500.00
High Cap Inbound	\$1,975.00	\$1,500.00
DS-1 Facility on DEF/ULTRAVAILABLE		
DOD Digital Facility	\$1,750.00	\$1,200.00
Two-way Combo Digital Facility	\$1,750.00	\$1,200.00
DID Digital Facility	\$1,750.00	\$1,500.00
DID/DOD Digital Facility	\$1,750.00	\$1,500.00
Per Initial DID Number Block - Group of 20	\$10.00	
Per Additional DID Number Block - Group of 10	\$5.00	

7.9.2 Non-recurring Charges

Change Order Charge - Per Order: \$100.00

7.9.3 Feature Charges

	Monthly Recurring Charge	Non-Recurring Charge
Incoming Call Redirect ⁴ (ICR)	\$150.00	\$450.00
ICR ⁴ Change charge		\$150.00

¹Effective December 30, 2015, this service is no longer available to new customers or for contract renewals.

²Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

³The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

⁴Applicable to AT&T Business Network Service Customers.

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7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T LOCAL EXCHANGE SERVICE-ISDN PRI

7.10.1 Monthly Recurring Charges

	Monthly Recurring Charge	Installation Charge ¹ Per-Facility
ISDN PRI		
Primary ISDN Facility Charge - 23B+D	\$2,150.00	\$3,600.00
Secondary ISDN Facility Charge - 24B	\$2,150.00	\$3,600.00
ISDN Back-up Facility Charge - 23B+Back-up D	\$2,150.00	\$3,600.00
High-Cap Inbound	\$2,225.00	\$3,600.00
ISDN PRI on ACCU-Ring^{2,3}		
Primary ISDN Facility Charge - 23B+D	\$2,000.00	\$3,600.00
ISDN PRI on ACCU-Ring/ DEF^{2,3}		
ISDN PRI on ULTRAVAILABLE		
Primary ISDN Facility Charge - 23B+D	\$2,000.00	\$3,600.00
Secondary ISDN Facility Charge - 24B	\$2,000.00	\$3,600.00
ISDN Back-up Facility Charge - 23B+Back-up D	\$2,000.00	\$3,600.00
Per Initial DID Number Block - Group of 20	\$10.00	
Per Additional DID Number Block - Group of 10	\$5.00	

¹The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

²Effective December 30, 2015, only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services are no longer available to new customers or for contract renewals.

³Effective June 1, 2016, existing customers with only ISDN PRI on Dedicated Entrance Facility (DEF) and ACCU-RING services may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds and changes described above.

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7.10 AT&T LOCAL EXCHANGE SERVICE-ISDN PRI (continued)

7.10.2 Non-recurring Charges

	Per Change Order
ISDN Facility Change Order Charge	\$100.00

7.10.3 Feature Charges

	Monthly Recurring Charge	Non-Recurring Charge
Incoming Call Redirect (ICR)#	\$150.00	\$450.00
ICR Change charge#		\$150.00
Caller ID with Name Per T1#		\$325.00
DS-1 DID, per Channel	\$25.00	
DS-1 DID/DOD & Two-Way Combo	\$12.00	
Original Called Number (OCN) # - Per DS1	\$200.00	\$325.00

#Applicable to AT&T Business Network Service Customers.

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7. AT&T LOCAL EXCHANGE SERVICES

7.18 ALTERNATE ENHANCED REDIRECT SOLUTION* (AERS)

Alternate Enhanced Redirect Solution (AERS) is only available to AT&T Business Network Customers.

	Monthly Recurring Charge	Non-Recurring Charge
Customer Group Option		\$450.00
- per 10 Telephone Numbers	\$60.00	
- per Telephone Numbers over 10	\$15.00	
Customer Group, per Telephone Number		\$12.00
Control Numbers, per control number (minimum of 2)	\$50.00	\$75.00
Redirect Option, Customer Groups 3-9 - per option in Customer Group	\$100.00	
Redirect Change Charge		\$50.00
Change Charge Other		\$50.00
Change Pin Code Charge		\$50.00
Customer Group Change Charge		\$250.00
- per Telephone Number		\$50.00
Disconnect Charge		\$1,000.00

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8. AT&T DIGITAL LINK SERVICE

8.1 AT&T DIGITAL LINK DIRECT OUTWARD DIALING (DOD)

AVAILABILITY

Effective August 1, 2014, AT&T Digital Link (ADL) Service will no longer be available either under this tariff or under contract to new ADL Customers. New ADL customers do not include customers that acquire existing ADL locations as a result of a merger or acquisition.

Software Defined Network Service

Schedule B

Mileage	Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
0 - 21	\$0.0259	\$0.0259	\$0.0259	\$0.0086	\$0.0086	\$0.0086

AT&T UniPlan Service - Dedicated Access

Mileage	Initial 30 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
0 - 21	\$0.0393	\$0.0393	\$0.0393	\$0.0078	\$0.0078	\$0.0078

AT&T UniPlan Basic Service Option - Dedicated Access

Mileage	Initial 30 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
0 - 21	\$0.0430	\$0.0430	\$0.0430	\$0.0086	\$0.0086	\$0.0086

AT&T Virtual Telecommunications Network Service (VTNS)

Schedule B1

Mileage	Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
0 - 21	\$0.0242	\$0.0242	\$0.0242	\$0.0081	\$0.0081	\$0.0081

AT&T CustomNet Service - Special Access

Mileage	Initial 30 Seconds or Fraction			Each Additional 1 Seconds or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
0 - 21	\$0.0450	\$0.0450	\$0.0450	\$0.0016	\$0.0016	\$0.0016

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9. AT&T DIGITAL LINK SERVICE

9.1 AT&T Digital Link Direct Outward Dialing (DOD) (continued)

AT&T UniPlan Service FlatRate Pricing Option - Dedicated Access

Mileage	Initial 30 Seconds or Fraction			Each Additional 1 Second or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
0 - 21	\$0.0393	\$0.0393	\$0.0393	\$0.0013	\$0.0013	\$0.0013

AT&T UniPlan OneRate Service Option - Special Access

Mileage	Initial 30 Seconds or Fraction			Each Additional 1 Second or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
0 - 21	\$0.0393	\$0.0393	\$0.0393	\$0.0013	\$0.0013	\$0.0013

AT&T UniPlan OneRate Service Option II

Mileage	Initial 30 Seconds or Fraction			Each Additional 1 Second or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
0 - 21	\$0.0393	\$0.0393	\$0.0393	\$0.0013	\$0.0013	\$0.0013

AT&T Business Network Service

Mileage	Initial 30 Seconds or Fraction			Each Additional 1 Second or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
0 - 21	\$0.0393	\$0.0393	\$0.0393	\$0.0013	\$0.0013	\$0.0013

AT&T SDN OneNet Service¹

Mileage	Initial 30 Seconds or Fraction			Each Additional 1 Second or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
0 - 21	\$0.0259	\$0.0259	\$0.0259	\$0.0086	\$0.0086	\$0.0086

¹If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each intrastate OneNet call is \$.01.

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9. AT&T DIGITAL LINK SERVICE

9.2 AT&T DIGITAL LINK DIRECT INWARD DIALING (DID) AND MAIN LISTED NUMBER (MLN)¹ SERVICES.

Beginning July 16, 2003, for line applications, charges will be applied in a ratio of one (1) DID Channel charge(s) for each group of one (1) to four (4) telephone number(s) to adjust for the levels of customer usage. Existing DID Customers will not be impacted unless they move their DID service or implement inbound service at a new location.

	Rate Per Month
- Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped)	\$74.10
- Main Listed Number Service (MLN) ¹ (per Channel of the Digital Facility so equipped)	\$0.00
or	
- Direct Inward Dialing Service (DID) (per Digital Facility so equipped)	\$1300.00
- Main Listed Number Service (MLN) ¹ (per Digital Facility so equipped)	\$0.00
- Initial Direct Inward Dialing Service Number Group of 20	\$5.05
- Additional Direct Inward Dialing Service Number Group of 10	\$2.45

¹For Grandfathered MLN Service only. Not available for new installations after July 16, 2003.

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9. AT&T DIGITAL LINK SERVICE

9.2 AT&T DIGITAL LINK DIRECT INWARD DIALING (DID) AND MAIN LISTED NUMBER (MLN)* SERVICES (continued)

	Non-recurring Charge
DID Service Establishment Charge** (initial order)	\$500.00
MLN* Service Establishment Charge (initial order)	No Charge
Subsequent additions or rearrangements Of DID Service Terminations (per order)	\$100.00
Subsequent additions or rearrangements Of MLN* Service Terminations (per order)	No Charge

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*For Grandfathered MLN Service only. Not available for new installations after July 16, 2003.

**Direct Inward Dialing Service Establishment Charges are waived for new AT&T Digital Link DID customer locations.

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9. AT&T DIGITAL LINK SERVICE

9.3 FLAT RATE CALLING PLAN

Service	Rate Per Month
Per DS0 VTNS (non-ISDN)	\$26.45
Per Half DS1	
VTNS (non-ISDN)	\$317.40
VTNS (ISDN)	\$317.40
Software Defined Network	\$440.00
AT&T Business Network-UniPlan Service - Dedicated Access	\$440.00
AT&T Business Network-UniPlan Basic Service Option	\$440.00
AT&T Business Network-UniPlan Service Flat Rate Pricing Option	\$440.00
AT&T Business Network-UniPlan OneRate Service Option	\$440.00
AT&T Business Network-UniPlan OneRate Service Option II	\$440.00
AT&T SDN OneNet Service	\$440.00
AT&T Business Network	\$440.00
Per Full DS1	
VTNS (ISDN)	\$635.00
Software Defined Network	\$635.00
AT&T Business Network-UniPlan Service Dedicated Access	\$635.00
AT&T Business Network-UniPlan Basic Service Option	\$635.00
AT&T Business Network-UniPlan Service Flat Rate Pricing Option	\$635.00
AT&T Business Network-UniPlan OneRate Option	\$635.00
AT&T Business Network-UniPlan OneRate Service Option II	\$635.00
ACC Business	\$275.00
AT&T SDN OneNet Service	\$635.00
AT&T Business Network	\$635.00

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9. AT&T DIGITAL LINK SERVICE

9.4 SERVICE QUALITY GUARANTEES

Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee

Following is the schedule of credit applicable to eligible services, per Service Type, per Main Billed Account.

AT&T Service Type	Maximum Credit Per Service Type Per Location Per Event
AT&T CustomNet Service	\$25.00
AT&T Business Network-UniPlan Services	\$300.00
AT&T Business Network Service	\$300.00
Software Defined Network Service	\$300.00
AT&T SDN OneNet Service	\$300.00
AT&T Service Type	Maximum 12 Month Credit Per Service Type for Main Billed Account
AT&T CustomNet Service	\$300.00
AT&T Business Network-UniPlan Services	\$2,000.00
AT&T Business Network Service	\$2,000.00
Software Defined Network Service	\$5,100.00
AT&T SDN OneNet Service	\$5,100.00

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9. AT&T DIGITAL LINK SERVICE

9.5 DIRECTORY LISTINGS

Service	Monthly Charges
Additional Listing	\$1.50
Other White Page Listing	
Alternate Listing	\$1.50
Informational Listing	\$1.50
Alpha Listing	\$1.50
Duplicate Listing	\$1.50
Cross Reference Listing	\$1.50
Foreign Listing	\$1.50

	Non-Recurring Charge	Monthly Charges
Non-Published Listing	\$8.00	\$1.50
Non-Listed Listing	\$8.00	\$1.50