

UTAH

Issued: ~~07-22-2024~~~~10-06-2014~~  
(A.L. ~~2024-P04~~~~2014-P03~~)

Effective: ~~08-01-2024~~~~10-13-2014~~  
Release ~~12~~

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Frame Relay Network

The physical connections and media between and including the CenturyLink Frame Relay capable carrier class switches. The Frame Relay Network does not include any customer premise equipment, tail circuits, or local access facilities.

Frame Relay Network Device (FRND)

A frame relay network router. FRNDs work in conjunction with FRADs which are the user side of the Frame Relay network connection.

Grandfathered Service

A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations.

(N)  
|  
(N)

InterLATA

Communication between two different LATAs.

IntraLATA

Communication within a Local Access Transport Area (LATA).

Kbps

Kilobits per second.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Access Provider

A local exchange carrier or other entity which furnishes interconnection facilities between the customer's premises and the Company's point of presence (POP) in a LATA.

Local Calling Area

That area throughout which an exchange service customer, at a given rate, may make calls without the payment of a toll charge. A local service area may be made up of one or more exchange areas.

UTAH  
Issued: 07-25-2024  
(A.L. 2024-P04)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.15 OBSOLETE/GRANDFATHERED SERVICES

(N)

Obsolete Services are certain items of service and equipment previously offered elsewhere. Due to obsolescence, these items are no longer suitable to meet current needs of the general public. They will not be furnished as new items of service or equipment to any customer or applicant except where they are required to fully utilize the installed common equipment capacities of existing systems.

Changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

(N)

UTAH

Issued: ~~07-22-2024~~~~10-06-2014~~  
(A.L. ~~2024-P04~~~~2014-P03~~)

Effective: ~~08-01-2024~~~~10-13-2014~~

Release ~~12~~

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.5 CALLING PLANS (Cont'd)

4.5.5 CORE CONNECT UNLIMITED - GRANDFATHERED (C)

Effective August 1, 2024, all Core Connect plans are grandfathered and will no longer be available to new customers. (N)  
(N)

A. General Description

The Core Connect Unlimited calling plan allows a business customer to complete intrastate and interstate (domestic) direct dialed voice calls.

B. Terms and Conditions

1. This plan is provisioned in conjunction with the interstate Core Connect Unlimited calling plan under which CenturyLink provides interstate long distance service. This plan is an add-on to the interstate Core Connect Unlimited calling plan that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility under this plan are specified in the Interstate/International Rates and Services Schedule.
2. The monthly charges shown below are identical to, and shall not be in addition to, any monthly recurring charges applicable to the interstate plan.
3. The Core Connect Unlimited calling plan is only available to customers subscribing to Qwest Corporation local exchange business service and requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service (also referred to as PIC and LPIC). All services must be billed by an affiliated CenturyLink company on the same invoice in order to subscribe to this offer.

UTAH

Issued: ~~07-22-2024~~~~10-06-2014~~  
(A.L. ~~2024-P04~~~~2014-P03~~)

Effective: ~~08-01-2024~~~~10-13-2014~~  
Release ~~12~~

**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.5 CALLING PLANS**

**4.5.5 CORE CONNECT UNLIMITED - GRANDFATHERED (Cont'd)**

(C)

**B. Terms and Conditions**

4. Certain restrictions apply. The Core Connect Unlimited calling plan may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. Core Connect Unlimited calling plan is intended for domestic direct-dialed voice calls only. Core Connect Unlimited Plan is available to business customers that have no more than a total of ten business lines per account, or a business customer on a qualifying Line Volume Plan. Business customers on a Line Volume Plan may select Core Connect Unlimited, not to exceed 10 per account. A Customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation, voice message, or single fax.. The Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line. The Company may monitor customer's usage to ensure that customer's use of the Core Connect Unlimited calling plan is consistent with the applicable restrictions. If the Company determines the Customer has violated the terms and conditions of the service, the Customer's long distance service will be suspended.

UTAH

Issued: ~~07-22-2024~~~~7-28-2016~~  
(A.L. ~~2024-P04~~~~2016-P02~~)

Effective: ~~08-01-2024~~~~5-15-2016~~

**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.5 CALLING PLANS**

**4.5.5 CORE CONNECT UNLIMITED - GRANDFATHERED**

(C)

B. Terms and Conditions (Cont'd)

5. The term direct dialed voice calls does not include the following types of calls:
  - calls to Internet service providers or other data service providers
  - multi-party conference calls (except when dialed using a toll free number)
  - calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
  - calls for the purpose of dictation or transcription
  - chat lines
  - intercom calls / monitoring calls
  - plan does not include 900 number calls, directory assistance, calling cards, or operator services
  - calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes
6. If a customer's usage exceeds 3,000 minutes of use in any month the customer shall be subject to investigation to determine compliance with listed restrictions.
7. The Company may take any other action permitted by this Price List and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
8. Customer may select any combination of Core Connect Unlimited LD and Core Connect Unlimited Voice LD not to exceed 10 per account.
9. Inbound toll free service is also available which permits customers to receive domestic inbound calls. Customers who select Core Connect Unlimited can also purchase the Choice Unlimited toll free service as defined elsewhere in Section 4 and in the Company's Interstate/International Rates and Services Schedule.
10. The Long Distance Line Charge is applied on a per-line basis.

(C)

UTAH

Issued: ~~07-22-2024~~~~8-12-2016~~  
(A.L. ~~2024-P04~~~~2016-P03~~)

Effective: ~~08-01-2024~~~~8-20-2016~~

#### 4. BUSINESS COMPLEX SERVICE OFFERINGS

##### 4.5 CALLING PLANS

##### 4.5.5 CORE CONNECT UNLIMITED - GRANDFATHERED (C)

###### B. Terms and Conditions (Cont'd)

11. Term agreements are available. If a customer terminates long distance service before the term expires, an early termination charge will be applied, per line. The following charges will be included in the total amount billed for early termination of the Core Connect 1 offer. The early termination terms, conditions and waivers for Qwest local service as specified in Sections 2 and 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs also apply.

- 1-year term, \$26.00 early termination charge
- 2-year term, \$52.00 early termination charge[1]
- 3-year term, \$66.00 early termination charge

###### 12. Core Connect 1

The Core Connect Unlimited LD calling plan is only available to business customers subscribing to retail local exchange service from Qwest Corporation. In order to be eligible for this offer, customers must have a qualifying CenturyLink High Speed Internet service and a qualifying Qwest Corporation local exchange business package. The eligible Qwest local exchange package is specified in Section 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs. The eligible Qwest Corporation local exchange service packages are:

- Core Connect 1 Choice Business Plus

###### 13. Core Connect 1 Unlimited Voice Line

This service is grandfathered effective December 12, 2010 and not available to new customers. Existing customers may continue to use the service unless they make a change to the service or move. Core Connect Unlimited Voice LD is only available to business customers subscribing to the Core Connect 1 offer on the same account. Service is provided on a month-to-month basis only, term agreements do not apply. In order to be eligible for this offer, customers must have a qualifying Qwest local exchange business package as specified in Section 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs. The eligible Qwest Corporation local exchange service packages are:

- Unlimited Voice Line

[1] Grandfathered and not available to new customers effective August 20, 2016. (N)

UTAH

Issued: ~~07-22-2024~~~~08-25-2021~~  
(A.L. ~~2024-P04~~~~2021-P05~~)

Effective: ~~08-01-2024~~~~09-01-2021~~

Release ~~45~~

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.5 CALLING PLANS

4.5.5 CORE CONNECT UNLIMITED - GRANDFATHERED (C)

B. Terms and Conditions (Cont'd)

14. If customer's Core Connect 1 or Core Connect 1 Unlimited Voice Line services are terminated either by the customer or the Company, the customer's long distance service will be converted to the Choice Unlimited calling plan as defined elsewhere in Section 4, and in the Company's Interstate/International Rates and Services Schedule.

C. Rates and Charges

1. Core Connect Unlimited – Switched Outbound (Direct Dialed)

	PER MINUTE RATE	MONTHLY RATE	
• All Time Periods - Per Minute	—		
Core Connect Unlimited LD[1]			
• Switched Outbound Per Line		[3]	<del>— (T)</del>
Core Connect Unlimited Voice LD[2]			
• Switched Outbound Per Line		[3]	<del>— (T)</del>
			<del>— (D)</del>
			<del>— (D)</del>

2. Inbound (Toll-Free)

Per minute rates and the monthly charge for each 8XX number are located under Choice Unlimited for Business, as defined elsewhere in Section 4, and the Company's Interstate/International Rates and Services Schedule.

[1] Effective August 20, 2016, this service is grandfathered and not available to new customers on month-to-month or 2-year term.

[2] Grandfathered December 12, 2010

[3] The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedule No. 10. ~~— (N)~~  
~~— (N)~~

UTAH

Issued: ~~07-22-2024~~~~10-06-2014~~  
(A.L. ~~2024-P04~~~~2014-P03~~)

Effective: ~~08-01-2024~~~~10-13-2014~~  
Release ~~12~~

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.5 CALLING PLANS (Cont'd)

4.5.6 UNLIMITED BUSINESS VOICE LD - GRANDFATHERED (C)

Effective August 1, 2024, Unlimited Business Voice LD is grandfathered and will no longer be available to new customers. (N)  
(N)

A. Description

The Unlimited Business Voice LD calling plan allows a business customer to complete intrastate and interstate (domestic) direct dialed voice calls.

B. Terms and Conditions

1. This plan is provisioned in conjunction with the interstate Unlimited Business Voice LD calling plan under which CenturyLink provides interstate long distance service. This plan is an add-on to the interstate Unlimited Business Voice LD calling plan that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility under this plan are specified in the Company's Interstate/International Rates and Services Schedule.
2. The monthly charges shown below are identical to, and shall not be in addition to, any monthly recurring charges applicable to the interstate plan.
3. The Unlimited Business Voice LD calling plan is only available to customers subscribing to Qwest Corporation local exchange business service and requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service (also referred to as PIC and LPIC). All services must be billed by an affiliated CenturyLink company on the same invoice in order to subscribe to this offer.
4. Unlimited Business Voice is only available to business customers subscribing to the Core Connect 1 offer on the same account. Service is provided on a month-to-month basis only, and 1, 2, and 3 year term agreements. In order to be eligible for this offer, customers must have the Unlimited Business Voice LD calling plan and a qualifying Qwest local exchange business package as specified in Section 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs. The eligible Qwest Corporation local exchange service packages are:
  - Unlimited Business Voice Line
5. Customer may subscribe to any combination of Core Connect Unlimited LD, Core Connect Unlimited Voice LD (grandfathered and only available to existing customers) and Unlimited Business Voice LD not to exceed 10 per account.



UTAH

Issued: ~~07-22-2024~~~~7-28-2016~~  
(A.L. ~~2024-P04~~~~2016-P02~~)

Effective: ~~08-01-2024~~~~5-15-2016~~

**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.5 CALLING PLANS**

**4.5.6 UNLIMITED BUSINESS VOICE LD - GRANDFATHERED**

(C)

B. Terms and Conditions (Cont'd)

6. Inbound toll free service is also available which permits customers to receive domestic inbound calls. Customers who select Unlimited Business Voice LD can also purchase the Choice Unlimited toll free service as defined elsewhere in Section 4.

7. The Long Distance Line Charge is applied on a per-line basis.

(C)

(D)

8. Certain restrictions apply. The Unlimited Business Voice LD calling plan may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. Unlimited Business Voice LD calling plan is intended for domestic direct-dialed voice calls only. Unlimited Business Voice Plan is available to business customers that have no more than a total of ten business lines per account, or a business customer on a qualifying Line Volume Plan. Business customers on a CenturyLink Line Volume Plan may select a combination of Core Connect Unlimited LD, Core Connect Unlimited Voice Line LD (grandfathered and not available to new customers), and Unlimited Business Voice LD not to exceed 10 per account. A Customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation, voice message, or single fax. The Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line. The Company may monitor customer's usage to ensure that customer's use of the Unlimited Business Voice LD calling plan is consistent with the applicable restrictions. If the Company determines the Customer has violated the terms and conditions of the service, the Customer's long distance service will be suspended.

UTAH

Issued: ~~07-22-2024~~~~10-06-2014~~  
(A.L. ~~2024-P04~~~~2014-P03~~)

Effective: ~~08-01-2024~~~~10-13-2014~~

Release ~~12~~

#### 4. BUSINESS COMPLEX SERVICE OFFERINGS

##### 4.5 CALLING PLANS

##### 4.5.6 UNLIMITED BUSINESS VOICE LD - GRANDFATHERED

(C)

###### B. Terms and Conditions (Cont'd)

9. The term direct dialed voice calls does not include the following types of calls:
  - calls to Internet service providers or other data service providers
  - multi-party conference calls (except when dialed using a toll free number)
  - calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
  - calls for the purpose of dictation or transcription
  - chat lines
  - intercom calls / monitoring calls
  - plan does not include 900 number calls, directory assistance, calling cards, or operator services
  - calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes
10. If a customer's usage exceeds 3,000 minutes of use in any month the customer shall be subject to investigation to determine compliance with listed restrictions.
11. The Company may take any other action permitted by this Price List and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

UTAH

Issued: 07-22-2024 8-23-2023  
(A.L. 2024-P04 2023-P06)

Effective: 08-01-2024 9-1-2023

Release 45

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.5 CALLING PLANS

4.5.6 UNLIMITED BUSINESS VOICE LD - GRANDFATHERED (C)

B. Terms and Conditions (Cont'd)

12. Term agreements are available. If a customer terminates CenturyLink long distance service before the term expires, an early termination charge will be applied, per line. The following charges will be included in the total amount billed for early termination of the Unlimited Business Voice offer. The early termination terms, conditions and waivers for Qwest local service as specified in Sections 2 and 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs also apply.

- 1-year term, \$20.00 early termination charge
- 2-year term, \$40.00 early termination charge [1]
- 3-year term, \$60.00 early termination charge

13. If customer's Core Connect 1 or Unlimited Business Voice services are terminated either by the customer or the Company, the customer's long distance service will be converted to the Choice Unlimited calling plan as defined elsewhere in Section 4.

C. Rates and Charges

MONTHLY RATE

1. Unlimited Business Voice LD [2]

- Switched Outbound Per Line
  - Month-to-month QLD3AM \$19.00 (I)
  - 1, 2, and 3 year term 10.00
  - QLD3QAT1, QLD3QAT2, QLD3QAT3

2. Long Distance Line Charge

- Per Line (applies to both Core Connect Unlimited and Core Connect Unlimited Voice LD) 3.99

3. Inbound (Toll-Free)

Per minute rates and the monthly charge for each 8XX number are located under Choice Unlimited for Business, as defined elsewhere in Section 4.

[1] Grandfathered and not available to new customers effective August 20, 2016.

[2] Effective August 20, 2016, this service is grandfathered and not available to new customers on month-to-month or 2-year term.