



Gary L. Widerburg, Commission Administrator
Public Service Commission of Utah

VIA EMAIL

Re: Comcast's Response to Order to Submit Comments in Docket No. 24-2383-01

Dear Mr. Widerburg:

I write in response to the Public Service Commission of Utah's Order to Submit Comments ("Order") in *Agency Action Regarding the Formal Complaint of Jeff S. Hauser against CenturyLink and Rocky Mountain Power*.

Comcast owns the silver line identified in the pictures in Attachment A to the Order. While Comcast's line is not touching Mr. Hauser's roof and does not present a safety risk, Comcast will raise the line to provide more clearance above the roof.

However, Rocky Mountain Power ("RMP") must first replace the poles and raise its lines to make space for this relocation. As noted in the Order, RMP notified Comcast of a cost estimate to replace its poles. Comcast has approved that cost estimate and is now waiting for RMP to complete its work. Upon completion, Comcast will promptly attach its lines to the new poles, raising the clearance over Mr. Hauser's roof.

Please contact me at mark_brown2@comcast.com or (720) 267-6120 if you have further questions.

Best regards,

s/ Mark Brown

Mark E. Brown
VP, Regulatory Affairs
Comcast | West Division

CERTIFICATE OF SERVICE

I CERTIFY that on September 13, 2024, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Email:

Jeff S. Hauser (jeffhauser@gmail.com)
Complainant

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s/ Mark Brown
Mark E. Brown