

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Agency Action Regarding the Formal
Complaint of Jeff S. Hauser against
CenturyLink and Rocky Mountain Power

DOCKET NO. 24-2383-01
ORDER DISMISSING COMPLAINT

ISSUED: October 21, 2024

On August 30, 2024, complainant Jeff Hauser (“Complainant”) filed a formal complaint with the Public Service Commission (PSC) against Qwest Corporation dba CenturyLink QC (“CenturyLink”) and Rocky Mountain Power (“RMP”). The filing alleges that certain CenturyLink and RMP utility lines are laying on the roof of his garage and provides several images supporting this allegation, and it was later learned that Comcast utility lines were also likely involved (“Complaint”).

By order dated September 10, 2024, the PSC ordered Comcast to submit a statement to the PSC concerning its relationship to any of the utility lines identified in the Complaint and to explain its plan to immediately remediate the situation (“Order to Submit”). Comcast responded to the Order to Submit on September 13, 2024.

On October 2, 2024, Complainant filed a statement with the PSC advising that the Complaint has been resolved. Comcast has not disputed this.

Accordingly, the Complaint is dismissed.

DATED at Salt Lake City, Utah, October 21, 2024.

/s/ John E. Delaney
Presiding Officer

Approved and confirmed October 21, 2024 as the Order of the Public Service
Commission of Utah.

/s/ Jerry D. Fenn, Chair

/s/ David R. Clark, Commissioner

/s/ John S. Harvey, Ph.D., Commissioner

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#336186

Notice of Opportunity for Agency Review or Rehearing

Pursuant to Utah Code Ann. §§ 63G-4-301 and 54-7-15, a party may seek agency review or rehearing of this order by filing a request for review or rehearing with the PSC within 30 days after the issuance of the order. Responses to a request for agency review or rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the PSC fails to grant a request for review or rehearing within 30 days after the filing of a request for review or rehearing, it is deemed denied. Judicial review of the PSC's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code Ann. §§ 63G-4-401, 63G-4-403, and the Utah Rules of Appellate Procedure.

CERTIFICATE OF SERVICE

I CERTIFY that on October 21, 2024, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Email:

Jeff S. Hauser (jeffhauser4@gmail.com)
Complainant

Carey Roesel (croesel@inteserra.com)
Inteserra

Patricia Schmid (pschmid@agutah.gov)
Patrick Grecu (pgrecu@agutah.gov)
Robert Moore (rmoore@agutah.gov)
Utah Assistant Attorneys General

Madison Galt (mgalt@utah.gov)
Division of Public Utilities

Alyson Anderson (akanderson@utah.gov)
Bela Vastag (bvastag@utah.gov)
Alex Ware (aware@utah.gov)
Jacob Zachary (jzachary@utah.gov)
(ocs@utah.gov)
Office of Consumer Services

/s/ Melissa R. Paschal
Administrative Assistant