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LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

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*This price list, Utah Price List No. 3, issued by ACN Communication Services, LLC  
replaces in its entirety  
Utah Price List No. 1 issued by ACN Communication Services, Inc.*

**ACN Communication Services, LLC**  
10150 Mallard Creek Road, Suite 400  
Charlotte, North Carolina 28262

(C)  
(C)

**LOCAL SERVICES PRICE LIST**

Regulations and Schedule of Local Exchange Service Rates  
Within the State of Utah

This Price List includes the rates, charges, terms and conditions of service for the provision of local exchange services by ACN Communication Services, LLC ("ACN") between locations within the State of Utah. This Price List is available for public inspection during normal business hours at the principal offices of ACN Communication Services, LLC, located at 10150 Mallard Creek Road, Charlotte, North Carolina 28262.

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LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

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**CHECK SHEET**

Pages of this Price List are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original Price List and are currently in effect as of the date on the bottom of this page.

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\* - indicates those pages included with this filing

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## SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)

## 5.2 Residential Bundled Services (Cont'd.)

## 5.2.2 ACN Advantage Home (Cont'd.)\*\*

## C. Monthly and Usage Rates

Monthly Recurring Charge	
ACN Advantage Home Access Line:	\$42.99 (I)
Data/Fax Line:	\$30.03
Local Calls above the Call Allowance:	\$0.0100 per minute
Intrastate Toll Calls	
IntraLATA:	\$0.050 per minute
InterLATA:	\$0.050 per minute
Toll Free Calls	
IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

\*\* *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)**

**5.2 Residential Bundled Services (Cont'd.)**

**5.2.3 ACN Advantage Plus (Cont'd.)\*\***

**C. Monthly and Usage Rates**

Monthly Recurring Charge	
ACN Advantage Plus Access Line:	\$46.99 (I)
Data/Fax Line:	\$30.03
Intrastate Toll Calls above Call Allowance	
IntraLATA:	\$0.050 per minute
InterLATA:	\$0.050 per minute
Toll Free Calls	
IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

\*\* *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)**

**5.2 Residential Bundled Services (Cont'd.)**

**5.2.4 ACN Advantage Complete (Cont'd.)\*\***

**C. Monthly and Usage Rates**

Monthly Recurring Charge

ACN Advantage Complete Access Line: \$62.99 (I)

Data/Fax Line: \$30.03

Intrastate Toll Calls above the Call Allowance:

IntraLATA: \$0.050 per minute

InterLATA: \$0.050 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute

InterLATA: \$0.10 per minute

\*\* *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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## SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)

## 5.2 Residential Bundled Services (Cont'd.)

## 5.2.5 ACN Advantage Unlimited\*\* (Cont'd.)

## C. Monthly and Usage Rates

Monthly Recurring Charge	
ACN Advantage Unlimited Access Line:	\$69.98 (I)
Data/Fax Line:	\$30.03
Intrastate Toll*Calls (Data/Fax Line)	
IntraLATA:	\$0.050 per minute
InterLATA:	\$0.050 per minute
Toll Free*Calls	
IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

*\*Indicates service not regulated by the Commission.*

*\*\* Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

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**LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)****5.2 Residential Bundled Services (Cont'd.)****5.2.6 ACN Advantage Home - Standard and Value Options\*\* (Cont'd.)****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**Local Service, per month

Local Exchange Access Line:	\$40.99 (I)
Data/Fax Line:	\$30.03

Toll Service\*

## Advantage Home - Standard

Monthly Recurring Charge:	\$2.99
IntraLATA, per minute:	\$0.1500
InterLATA, per minute:	\$0.1500

## Advantage Home - Value

Monthly Recurring Charge:	\$2.99
IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

## Data/Fax Line Toll Service

IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

## Toll Free

IntraLATA, per minute:	\$0.1000
InterLATA, per minute:	\$0.1000

*\*Indicates service not regulated by the Commission.*

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 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST
 

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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)****5.2 Residential Bundled Services (Cont'd.)****5.2.7 ACN Advantage Plus - Standard and Value Options\*\* (Cont'd.)****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**Local Service, per month

Local Exchange Access Line:	\$41.99 (I)
Data/Fax Line:	\$30.03

Toll Service\*

## Advantage Home - Standard

Monthly Recurring Charge:	\$0.99
IntraLATA, per minute:	\$0.1500
InterLATA, per minute:	\$0.1500

## Advantage Home - Value

Monthly Recurring Charge:	\$4.99
IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

## Data/Fax Line Toll Service

IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

## Toll Free

IntraLATA, per minute:	\$0.1000
InterLATA, per minute:	\$0.1000

*\*Indicates service not regulated by the Commission.*

*\*\* Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

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 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST
 

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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)****5.2 Residential Bundled Services (Cont'd.)****5.2.8 ACN Advantage Home - Standard and Value Options VI (Cont'd.)<sup>1</sup>****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**Local Service, per month

Local Exchange Access Line:	\$40.99 (I)
Data/Fax Line:	\$30.03

Toll Service\*

## Advantage Home - Standard

Monthly Recurring Charge:	\$2.99
IntraLATA, per minute:	\$0.1500
InterLATA, per minute:	\$0.1500

## Advantage Home - Value

Monthly Recurring Charge:	\$2.99
IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

## Data/Fax Line Toll Service

IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

## Toll Free

IntraLATA, per minute:	\$0.1000
InterLATA, per minute:	\$0.1000

\* Indicates services not regulated by the Commission

<sup>1</sup> Effective February 1, 2012, this service is grandfathered and available to existing Customers only.

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 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST
 

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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)****5.2 Residential Bundled Services (Cont'd.)****5.2.9 ACN Advantage Plus - Standard and Value Options VI (Cont'd.)<sup>1</sup>****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**Local Service, per month

Local Exchange Access Line:	\$41.99 (I)
Data/Fax Line:	\$30.03

Toll Service\*

## Advantage Home - Standard

Monthly Recurring Charge:	\$0.99
IntraLATA, per minute:	\$0.1500
InterLATA, per minute:	\$0.1500

## Advantage Home - Value

Monthly Recurring Charge:	\$4.99
IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

## Data/Fax Line Toll Service

IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

## Toll Free

IntraLATA, per minute:	\$0.1000
InterLATA, per minute:	\$0.1000

\* Indicates services not regulated by the Commission

<sup>1</sup> Effective February 1, 2012, this service is grandfathered and available to existing Customers only.

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## SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)

## 5.2 Residential Bundled Services (Cont'd.)

5.2.10 ACN Advantage Unlimited VI (Cont'd.)<sup>1</sup>

## C. Monthly and Usage Rates

Monthly Recurring Charge	
ACN Advantage Unlimited VI Access Line:	\$68.99 (I)
Data/Fax Line:	\$30.03
Intrastate Toll* Calls (Data/Fax Line)	
IntraLATA:	\$0.050 per minute
InterLATA:	\$0.050 per minute
Toll Free* Calls	
IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

\* Indicates services not regulated by the Commission

<sup>1</sup> Effective February 1, 2012, this service is grandfathered and available to existing Customers only.

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**LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)****5.2 Residential Bundled Services (Cont'd.)****5.2.11 ACN Advantage Unlimited VII (Cont'd.)****C. Monthly and Usage Rates**

## Monthly Recurring Charge

ACN Advantage Unlimited VII Local Exchange  
Line

Monthly Recurring Charge: \$68.99 (I)

Data/Fax Line: \$30.03

Data/Fax Line Toll Service\*

Intrastate, per minute: \$0.05

Toll Free Inbound Service\*

Intrastate, per minute: \$0.10

*\* Indicates services not regulated by the Commission*

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**LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)****5.2 Residential Bundled Services (Cont'd.)****5.2.12 ACN Advantage Plus VII (Cont'd.)****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**

<u>Local Service, per month</u>	
Local Exchange Access Line:	\$59.00 (I)
Data/Fax Line:	\$30.03
<u>Toll Service*</u>	
Monthly Recurring Charge:	\$0.00
Intrastate, per minute:	\$0.05
Data/Fax Line Toll Service	
Intrastate, per minute:	\$0.05
Toll Free	
Intrastate, per minute:	\$0.10

*\* Indicates services not regulated by the Commission*

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 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST
 

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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)****5.6 ACN Business Advantage Unlimited (Cont'd.)****5.6.3 Rates and Charges****A. Non-Recurring Charges**

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Inside Wire Service Charge	\$55.00/hour
Line Connection Charge, Weekdays	\$50.00
Line Connection Charge, Weekends Holidays	\$75.00
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

**B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$65.49 (I)
Data/Fax Line, per month	\$55.50 (I)

Long Distance Service

Intrastate calling, per minute	\$0.00
Data/Fax Line Long Distance	
Intrastate calling, per minute	\$0.05
Toll Free Long Distance	
Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)****5.7 ACN Business Advantage Plus (Cont'd.)****5.7.3 Rates and Charges****A. Non-Recurring Charges**

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Inside Wire Service Charge	\$55.00/hour
Line Connection Charge, Weekdays	\$50.00
Line Connection Charge, Weekends Holidays	\$75.00
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

**B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$60.49	(I)
Data/Fax Line, per month	\$55.50	(I)

Long Distance Service

Intrastate calling, per minute:	\$0.05
Data/Fax Line Long Distance	
Intrastate calling, per minute:	\$0.05
Toll Free Long Distance	
Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute:	\$0.05



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**SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)****5.8 DigitalTalk Data/Fax Line**

DigitalTalk Data/Fax Line is a business service that provides customers with unlimited local<sup>1</sup> minutes and access to long distance calling within the United States and Canada. Customers may order up to a maximum of three (3) lines. This service is only available to customers also subscribed to ACN DigitalTalk Services<sup>2</sup> and is intended for use with analog non-voice devices for faxing, security system monitoring and point-of-sale.

**5.8.1 Service Features**

DigitalTalk Data/Fax Line includes the following features:

- Unlimited local calls.<sup>1</sup>

**5.8.2 Rates and Charges**

Non-Recurring Charge, per order (maximum of 3 lines):	\$30.00
Monthly Recurring Charge, per line:	\$48.00 (I)
Long Distance Usage (U.S. and Canada), per minute:	\$0.05

<sup>1</sup> Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

<sup>2</sup> ACN DigitalTalk Services are unregulated VoIP services.