

ZAYO GROUP LLC

1821 30th Street, Unit A Boulder, CO 80301 USA <u>www.zayo.com</u> @ZayoGroup

VIA EMAIL TO PSC@UTAH.GOV

February 21, 2024

Public Service Commission of Utah Heber M. Wells Building, 4th Floor 160 East 300 South Salt Lake City, UT 84111

Re: Advice Letter No. 24-02; Revisions to Price List No. 2

Dear Commissioners:

Enclosed for filing with the Commission is an electronic copy of this Advice Letter No.24-02 and revised price list sheets for the Utah Price List No. 2 of Zayo Group, LLC.

This filing increases the rates for Market Expansion Lines, Digital Voice T1 and ISDN PRI Solutions.

The following list of revised tariff sheets includes a description of the proposed changes:

- 1st Revised Sheet No. 2– Revised Check Sheets
- 1st^h Revised Sheet No. 72 Increases rates for Market Expansion Lines
- 1st Revised Sheet No. 75 Increases rates for ISDN PRI and Digital Voice T1

Allstream respectfully requests an effective date of March1, 2024 for the ISDN-PRI rate increases, and has given the following notice of rate increase in the February billing cycle:

URGENT! NOTICE OF ISDN/PRI SERVICE RATE INCREASES

As a result of a notification from LUMEN, our underlying provider for your legacy Voice ISDN/PRI Service, we are notifying you of significant upcoming rate increases.

Increased rates for Voice ISDN/PRI service will take effect in March and August:

- In March ISDN/PRI rates will increase to \$1200 per PRI circuit.
- · In August ISDN/PRI rates will increase an additional 50% or more per PRI circuit.

Why is this happening?

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Due to changes in U.S. federal regulation of ISDN/PRI and other legacy services, the Local Exchange Carriers we use to provide these services continue to increase our costs significantly.

Contact us now to transition to an alternative voice service.

We offer a portfolio of modern alternatives that will allow your company to transition to a reliable, costeffective IP PRI voice service and even keep the same PBX communication system you use today!

We thank you for your continued business. Contact us now to discuss service options and migrate your service in advance of a rate increase. Call us at 1-833-934-4747 or email learnmore@allstream.com.

Allstream respectfully requests an effective date of April 1, 2024 for the Market Expansion Line increases and will provide the following notice of rate increase in the March billing cycle:

NOTICE OF PRICE INCREASE

If applicable, effective on your next billing cycle, customers whose initial contract term has expired will see a monthly rate increase on Basic Business Lines, Centrex Lines, ISDN/BRI Lines, MEL (Market Expansion Line) Services/ Services Extended and Resale MEL Services. The increase will be dependent on type of service.

New base rates will be:

Basic Business Line - up to \$85.00

Resale Business Line, Resale Centrex Line, Resale ISDN/BRI - up to \$125.00

MEL Services/ Services Extended - up to \$50.00

Resale MEL - up to \$65.00

MEL Additional Pathway each - up to \$30.00

We have a solution! Call 833-934-4747 or Email learnmore@allstream.com. Let us help you upgrade to a modern business line product that fits your needs.

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Allstream respectfully requests an effective date of April 1,2024 for the Digital Voice T1 rate increases, and will provide the following notice of rate increase in the March billing cycle:

NOTICE OF PRICE INCREASE

If applicable, effective with the April 2024 billing cycle, customers whose initial contract term has expired will see a rate increase on their ISDN PRIs and Digital Voice T1s. The increases are as follows:

The new rate for ISDN/PRI will be up to \$900.00 per month, per ISDN/PRI. The new rate for Digital Voice T1s will be up to \$900 per month, per T1.

We have a solution! Call 833-934-4747 or Email learnmore@allstream.com. Let us help you upgrade to a modern PRI or voice product that fits your needs.

Please contact me if you have questions.

Sincerely,

/s/ Jamie Robak

Jamie Robak Contracts and Regulatory Associate Phone: 416-345-3123 E-mail: jamie.robak@zayo.com