



PublicService Commission <psc@utah.gov>

RE: Docket No. 25-049-01, Notice of Filing and Comment Period [ref:!00D4102HUz0.!500VW0PIbhA:ref]

1 message

Customer Advocacy (PUC) - Lumen <uswpuc@lumen.com>
To: "psc@utah.gov" <psc@utah.gov>

Fri, Apr 11, 2025 at 3:44 PM

Hello,

Repairs were completed on 4/05 and the customer confirmed working service after the repair. I am still reviewing previous tickets and credits and will provide a summary next week.

Thank you,

Jonathan Lambson
Case Manager
Customer Advocacy Group
CenturyLink
Voice: 208 207 2192

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----- Original Message -----

From: Customer Advocacy (PUC) - Lumen [uswpuc@lumen.com]**Sent:** 4/4/2025, 2:28 PM**To:** psc@utah.gov**Cc:** jonathan.lambson@lumen.com**Subject:** RE: Docket No. 25-049-01, Notice of Filing and Comment Period [ref:!00D4102HUz0.!500VW0PIbhA:ref]

Good afternoon,

Jonathan Lambson will be the Case Manager assigned to this complaint for research and resolution.


Thank you!

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**AshleyKay
Wardle**

Senior Analyst
Executive Office
Customer Advocacy Group

Boise, ID 83709

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Description automatically
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----- Original Message -----

From: PublicService Commission [psc@utah.gov]**Sent:** 4/4/2025, 2:00 PM

To: eorton@utah.gov; garysmith@utah.gov; trevorjones@utah.gov; jeffeinfeldt@utah.gov; radavis@utah.gov; dwheelwright@utah.gov; chrissparker@utah.gov; ashley.wardle@lumen.com; mgalt@utah.gov; jpeterson@utahcooperatives.org; xli@utah.gov; pgregu@agutah.gov; rcox@centracom.com; sfmecham@gmail.com; sbenvegn@utah.gov; jeremyhirschi@utah.gov; drexclark@utah.gov; ericmartinson@utah.gov; fnass@utah.gov; tnelson@hollandhart.com; tf2748@att.com; pschmid@agutah.gov; akanderson@utah.gov; yhogle@utah.gov; gburningham@sltrib.com; jenny.prescott@allwest.com; jonathan.lambson@lumen.com; josie.addington@lumen.com; jdfenn@utah.gov; tariffpolicy@pacificcorp.com; joelle.steward@pacificcorp.com; jgudmundsen@utah.gov; aabdulle@utah.gov; tdayley1@utah.gov; teri.ohta@t-mobile.com; bvastag@utah.gov; natalieg@gtelco.net; hmorris@lakecap.com; jblessing@att.com; ecox@cut.net; stacey.davis@pacificcorp.com; michaelhammer@utah.gov; bretta@blackburn-stoll.com; aswenson@utah.gov; ce6043@ftr.com; jhmartin@stoel.com; timothy.kunkleman@lumen.com; jonathanlee@utah.gov; kfrancone@energystrat.com; bburnett@kmclaw.com; mbeck@utah.gov; mpernichele@utah.gov; julie.woodward@ceretax.com; mkrahenbuhl@utah.gov; aorton1@utah.gov; woody@union-tel.com; akemp@inteserra.com; jj.gallardo@lumen.com; ocs@utah.gov; dwoolsey@emerytelcom.com; aware@utah.gov; bhancock@stratanetworks.com; drivine@aol.com; bjohansen@emerytelcom.com; ccoleman@utah.gov; tonyhall2004@hotmail.com; gflores@utah.gov; bradw@centracom.com; alanakaed@aol.com; ccjd64@gmail.com; katie.wagner@lumen.com; rslusher@utah.gov; jdelaney@utah.gov; cvdumas@utah.gov; joebigler@outlook.com; rdaigle@utah.gov; kiram@blackburn-stoll.com; abender@warren-news.com; mpaschal@utah.gov; isford@utah.gov; mpf@stateside.com; pam.pittenger@ftr.com; gsackett@parsonsbehle.com; mlegge@usmagnesium.com; jowwoody@union-tel.com; news@deseretnews.com; michael.orton@dominionenergy.com; mplows@centracom.com; dcwilli@utah.gov; sophie.hayes@westernresources.org; sliebert@utah.gov; jsharvey@utah.gov; crabtree@deseretgt.com; dpudatarequest@utah.gov; jennifer_somers@comcast.com; gsmith@utah.gov; jparrott@sltrib.com; psolomon@deseretpower.com; jmatyjasik@utah.gov; datareq@pacificcorp.com; gwiderburg@utah.gov; nyasha.farmer@lumen.com; leslie.zink@ftr.com; rmoore@agutah.gov; cameron.francis@beehive.net; larry.mason@beehive.net; jamie.a.carr@lumen.com; davidfields@utah.gov; dryan@stratanetworks.com; bsalter@utah.gov; jack.phillips@ftr.com; btodd@stratanetworks.com; uswpuc@lumen.com; jmckee@stratanetworks.com

Subject: Docket No. 25-049-01, Notice of Filing and Comment Period*Formal Complaint of Cathie Chansamone Costanzo against CenturyLink*

To view the Notice, please click on the link below, or see the attached:

<https://pscdocs.utah.gov/telecom/25docs/2504901/3391092504901nofacp4-4-2025.pdf>

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Salt Lake City, UT 84111
801-530-6716
psc@utah.gov

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