



PublicService Commission <psc@utah.gov>

Re: Docket No. 25-049-01, Order Dismissing Complaint with Prejudice

1 message

Cathie Chansamone Costanzo <ccjd64@gmail.com>
To: PublicService Commission <psc@utah.gov>

Tue, Jun 10, 2025 at 3:59 PM

That's fine they finally fixed the phone. They came out they did their job but it took 3 months to do it. So I want to take the public service commission. But it's quite unfortunate that too many corporations in our state will take the money and break the law. It took two and a half months several texts many calls. They sent a text technician to Lincoln nebraska. I don't recommend them using customer service from India because they couldn't understand half of what I was saying. I know that they speak English there but they couldn't understand what I was saying. That is not acceptable. It is also not acceptable that my private information is used in the country that couldn't

The basic information right.

On Tuesday, 10 June 2025, PublicService Commission <psc@utah.gov> wrote:

Formal Complaint of Cathie Chansamone Costanzo against CenturyLink

To view the Order, please click on the link below, or see the attached:

<https://pscdocs.utah.gov/telecom/25docs/2504901/3401212504901odcwp6-10-2025.pdf>

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