

ACTION REQUEST

Date: October 21, 2025

FROM: Public Service Commission

Due: November 20, 2025*

SUBJECT: Formal Complaint – Parker Cross v. CTL, Docket No. 25-049-04
(Company Name, Case Number, etc.)

10/21/2025

25-049-04

FORMAL COMPLAINT Formal Complaint of Parker Cross against CenturyLink

This is a request for the Division of Public Utilities (DPU) to provide analysis, evaluation results, and the basis for conclusions and recommendations regarding the following:

- ☐ Review for Compliance and Make Recommendations
- ☐ Review Application and Make Recommendations
- ☒ Review the Complaint and Indicate Whether the DPU Has a Recommendation
- ☐ Review Notice and Make Recommendations
- ☐ Review Request for Agency Action and Make Recommendations
- ☐ Respond in Accordance with the Notice of Filing and Request for Comments
- ☐ Investigate and Provide any Appropriate Recommendation
- ☐ Other – Explanation and Statement of Issues to be Addressed (See Below):

*In the event the PSC issues an order or notice providing dates for comments and/or testimony in this docket:

- The DPU shall respond consistent with the order or notice;
- The order or notice, including any deadlines, shall supersede and replace this action request; and
- This action request shall be deemed withdrawn.