

Effective on or after July 1, 2025, the Facility Relocation Cost Recovery Fee will be \$1.00 per line/mo. If you are not already billed for this charge, this notification is to inform you that, beginning with your first bill on or after July 1, 2025, a Facility Relocation Cost Recovery Fee of \$0.45 per line/mo., plus applicable taxes, will be added to internet subscriptions (this fee was previously noticed to you as the Internet Facility Relocation Charge). Our network facilities that deliver your internet service are often impacted during road, bridge, and land development or when highways are widened. When this happens, government entities require us to relocate our network operations and lines. This charge allows us to recover costs associated with relocating our facilities. CenturyLink voice subscribers already pay the Facility Relocation Cost Recovery Fee and will not incur this charge on their internet service. Your payment method on file will be charged the total amount due, including the new fee, unless you cancel your internet service before July 1, 2025. Otherwise, your continued use of your internet service tells us you accept the changes stated in this notification. Note: If you subscribe to a Price for Life Internet only plan, the Facility Relocation Cost Recovery Fee will not be added to your account, and your internet service monthly recurring charge, which is price protected, will not change.