

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 1
Page 6
Release ~~13~~14

Issued: ~~7-9-2025~~7-22-2024
(A.L. ~~2024~~2025-~~P04~~P05)

Effective: ~~7-15-2025~~8-1-2024

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

	PAGE	
5.5	116	PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7	116	PUBLIC ACCESS LINE SERVICE
5.5.8	127	INTEREXCHANGE CARRIER ACCESS LINE (ICAL) SERVICE
5.7	133	DIRECTORY SERVICES
5.7.1	133	LISTING SERVICES
5.7.7	146	CUSTOM NUMBER SERVICE
5.8	148	OPERATOR SERVICES.....
5.8.4	148	INTERCEPT SERVICES.....
5.9	150	PACKAGED SERVICES
5.9.1	150	PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICES.....
5.10	171	RESALE/SHARING OF COMPANY SERVICES
5.10.1	177	MEASURED RATE RESALE/SHARING ACCESS TRUNK
5.10.2	182	FLAT RATE RESALE/SHARING ACCESS TRUNK
5.11	186	LOCAL VOICE DISCOUNT PLANS
5.11.1	186	CENTURYLINK LINE VOLUME PLAN – <u>GRANDFATHERED</u>
5.11.2	191	CORE CONNECT – GRANDFATHERED.....
5.11.3	194	SIMPLY UNLIMITED BUSINESS
5.11.4	198	CENTURYLINK BUSINESS BUNDLE
5.11.5	201	UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE
5.11.6	203	SIMPLY UNLIMITED PHONE FOR RESIDENCE

SECTION 105. OBSOLETE EXCHANGE SERVICES

105.1	1	EXCHANGE AREAS
105.1.1	1	EXTENDED AREA SERVICE (EAS)
105.1.3	2	LOCAL EXCHANGE SERVICE OPTIONS OFFERED IN AN EXCHANGE AREA
105.1.4	6	FOREIGN EXCHANGE (FX) SERVICE

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 1
Page 19
Release 910

Issued: ~~7-9-2025~~~~10-07-2021~~
(A.L. ~~2021~~2025-~~P06~~P05)

Effective: 7-15-2025~~10-18-2021~~

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
Late Payment Charge.....	2	
Liability of the Company.....	2	
Lifeline Assistance Programs	5	
Limitations.....	2	
Limited Communication.....	2	
<i>LINE VOLUME ADVANTAGE</i>	105	
Line Volume Plan – <u>GRANDFATHERED</u>	5	<u>(C)</u>
Listing Services	5, 105	
Local Calling Areas (List of Central Office and)	5	
Local Exchange Service	5	
Obsolete	105	
Local Exchange Service Options Offered in an Exchange Area	5	
Local Service Options.....	5	
Local Voice Discount Plans.....	5	
Lost or Damaged Equipment	2	
Maintenance and Repair	2	
Maps	5	
<i>MARKET EXPANSION LINE</i> (MEL) Service.....	5	
Measured Rate Resale/Sharing Access Trunk	5	
Message Delivery Service	10	
Message Rate Service (Grandfathered)	5	
Obsolete	105	
Message Rate Trunks.....	5	
Message Waiting Indication - Audible	10	
Message Waiting Indication - Visual	10	
Miscellaneous Central Office Services.....	10	
Miscellaneous Nonrecurring Charges.....	3	
Miscellaneous Service Offerings	10	
Obsolete	110	
Miscellaneous Switched Digital Service Offerings	15	
Obsolete	115	
Miscellaneous Switching Arrangements	10	
Mobile Radio Patron Directory Listings.....	5	
Multi-Line Telephone Systems.....	2	
Multiline Terminating Systems and Communications Systems	110	
Multiparty Line Service.....	105	
Multiple Line Control Arrangement	10	

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 5
Index Page 1
Release 910

Issued: 7-9-2025~~7-22-2024~~
(A.L. 2024~~2025-P04~~P05)

Effective: 7-15-2025~~8-1-2024~~

5. EXCHANGE SERVICES

SUBJECT	PAGE	
Additional Listings	135	
Amplified Voice Grade Circuit	102	
Answer Supervision - Line Side	113	
Application of Business and Residence Rates	16	
Basic Exchange Enhancement	102	
Border Exchanges	14	
Business Customer Incentive Program	41	
Business Product Save Program	67.10	
Call Planner	63	
Caller Identification-Bulk	105	
CenturyLink Business Bundle	198	
CenturyLink Business Package	170.1	
CenturyLink Line Volume Plan (CLVP) – <u>GRANDFATHERED</u>	186	<u>(C)</u>
Client Main Listing (CML)	141	
Competitive Response	39	
Computer Port Access	26	
Core Connect – GRANDFATHERED	191	
Custom Calling Services	71	
Custom Number Service	146	
Custom Ringing Service	107	
DID Trunk Queuing	65	
DID Two-way Call Transfer	69	
Direct-Inward-Dialing (DID) Service	58	
Directory Services	133	
Exchange Areas	1	
Extended Area Service (EAS)	1	
Flat Rate Service	24	
Flat Rate Resale/Sharing Access Trunk	182	
Flat Rate Trunks	55	
Home Phone Extra Package	170.5	
Hunting Service	110	
Intercept Services	148	
Internet Listings	141	
Interexchange Carrier Access Line (ICAL) Service	127	
IntraCall Service	103	

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST

EXCHANGE AND NETWORK
SERVICES
UTAH

SECTION 5
Index Page 2
Release ~~10~~11

Issued: ~~7-9-2025~~~~05-24-2023~~
(A.L. ~~2023~~2025-~~P03~~P05)

Effective: ~~7-15-2025~~~~06-01-2023~~

5. EXCHANGE SERVICES

SUBJECT	PAGE	
Lifeline Assistance Programs	29	
Line Volume Plan – <u>GRANDFATHERED</u>	186	<u>(C)</u>
Listing Services	133	
Local Calling Areas (List of Central Office and)	5	
Local Exchange Service	15	
Local Exchange Service Options Offered in an Exchange Area	10	
Local Service Options.....	26	
Local Voice Discount Plans.....	186	
Maps	14	
MARKET EXPANSION LINE (MEL) Service.....	99	
Measured Rate Resale/Sharing Access Trunk	177	
Measured Service (Grandfathered).....	20	
Message Rate Service (Grandfathered)	22	
Message Rate Trunks.....	52	
Mobile Radio Patron Directory Listings.....	140	
Network Access Registers	70	
Nonlisted Service.....	138	
Nonpublished Service.....	137	
Number Forwarding - GRANDFATHERED	114	
Open Switch Interval Protection (OSIP)	104	
Operator Services.....	148	
PBX Trunks	51	
Packages Associated With Basic Exchange Service	150	
Packaged Services	150	
Premium Exchange Services	71	
Premium Listings.....	135	
Primary Listings.....	134	
Private Branch Exchange (PBX) Trunks and Network Access Registers ..	51	
Public Access Line Service	116	
Public Communications Service - Coin and Coinless	116	
Public Response Calling Service (PRCS).....	28.1	

PRICE LIST

EXCHANGE AND NETWORK
SERVICES
UTAH

SECTION 5
Page 186
Release 45

Issued: 7-9-2025~~10-3-2022~~
(A.L. ~~2022~~2025-P07P05)

Effective: 7-15-2025~~10-19-2022~~

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) – GRANDFATHERED (C)

CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfers of service will not be permitted on accounts associated with these grandfathered services. Customers under any existing term commitment are grandfathered until the expiration date of their current term plan (including move, add and change activities) after which, previously discounted rates under the grandfathered term plan will revert to month-to-month rates in effect for the services provided until the service is canceled, with 30-day written notice by either CenturyLink or the customer. Grandfathered services may be removed; however, those grandfathered services may not be subsequently reinstated. (N)

A. Description

1. CenturyLink Line Volume Plan (CLVP) is available to business customers subscribing to 10 or more basic business lines or qualifying packages. A customer may have up to a maximum of 3,000 participating lines across all CenturyLink incumbent local exchange carrier (ILEC) service territories. Lines served by a CenturyLink competitive local exchange carrier (CLEC) are not contributory to or eligible for CLVP. CLVP is offered as a tiered plan with each tier having a Minimum Line Requirement.^[1]
2. CLVP may be offered to new business customers or those who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.

- ~~The terms, conditions and rates for participating lines in CenturyLink ILEC locations other than those served by Qwest Corporation may differ from those contained herein, and are as described in the applicable tariffs, catalogs, and/or other local terms of service documents of the providing CenturyLink ILEC.~~ (M)
- ~~3. CLVP defines qualifying products in Qwest Corporation service territories as the following:~~
- ~~▪ Flat Rate Business Lines (1FB) with Hunting~~
 - ~~▪ CenturyLink Choice Business (PGOQL)~~
 - ~~▪ CenturyLink Choice Business Plus (PGOQM)~~
 - ~~▪ CenturyLink Choice Business Add A Line (PGOQN)~~
 - ~~▪ CenturyLink Choice Business Prime (PGOQT)~~
- (M)

^[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

Qwest Corporation d/b/a CenturyLink QC (C)
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 5
Page 186.1
Release 23

Issued: ~~7-9-2025~~~~6-21-2023~~
(A.L. ~~2023~~2025-~~P06~~P05)

Effective: ~~7-15-2025~~~~7-1-2023~~

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) (CONT'D)

A.2 Description (Cont'd)

(C)

(N)

The terms, conditions and rates for participating lines in CenturyLink ILEC locations other than those served by Qwest Corporation may differ from those contained herein, and are as described in the applicable tariffs, catalogs, and/or other local terms of service documents of the providing CenturyLink ILEC.

(M)

3. CLVP defines qualifying products in Qwest Corporation service territories as the following:

- Flat Rate Business Lines (1FB) with Hunting
- CenturyLink Choice Business (PGOQL)
- CenturyLink Choice Business Plus (PGOQM)
- CenturyLink Choice Business Add-A-Line (PGOQN)
- CenturyLink Choice Business Prime (PGOQT)

(M)

B. Terms and Conditions

1. Customers subscribing to CLVP receive discounted rates specified in 5.11.1.C., following. All terms and conditions for qualifying products and services as specified elsewhere apply. The Company may withdraw this offering to customers at any time with appropriate notice.
2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer's name, mark, or commercial symbol.
3. The discount level for CLVP is based on line volume and a contract term of 2 years [1]. A customer may not have more than one CLVP, except as described in B.9. following..
4. Additional business lines may be added, but will not affect the monthly discount level, except as described in B.10, following.

[1] CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available. Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two-year term agreement at the price listed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided.

(C)

(C)

(M) Material moved from Page 186, Release 4.

(N)

UT2025-07

UT2023-10

Qwest Corporation d/b/a CenturyLink QC ~~(C)~~
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 5
Page 187
Release ~~56~~

Issued: ~~7-9-2025~~~~10-3-2022~~
(A.L. ~~2022~~~~2025~~-~~P07~~~~P05~~)

Effective: ~~7-15-2025~~~~10-19-2022~~

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) – GRANDFATHERED (C)

B. Terms and Conditions (Cont'd)

5. If CenturyLink terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the customer will pay termination charges of \$15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $\$15.00 \times 50 \times 3 = \$2,250.00$

Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of \$60.00 for each line below the Minimum Line Requirement.^[1] If the customer is charged a shortfall charge, the Company may subsequently conduct quarterly audits and apply shortfall charges until the customer meets the Minimum Line Requirement.

A termination charge will be waived if the customer replaces the service within the Company's region with similar CenturyLink contracted services equal to, or greater than, the remaining value of the commitment.

Termination charge will be waived for customers with a CenturyLink Line Volume Advantage or Choice Business term agreement as long as the new CLVP agreement includes the same or greater number of lines for the same or greater term than their existing agreement.

6. The customer may move all or part of the lines in CLVP any participating CenturyLink ILEC service location, or change qualifying products, as long as the customer maintains the overall minimum line requirement. Lines moved to an eligible service location other than Qwest Corporation are subject to the requirements described in B.9, following. The rates for such relocated lines and the available ancillary services are as specified in the appropriate CenturyLink tariffs, guidebooks, schedules, and/or local terms of service documents for the new service location.
7. The Company may vary CLVP terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.

^[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

Qwest Corporation d/b/a CenturyLink QC ~~(C)~~
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 5
Page 187.1
Release ~~23~~

Issued: ~~7-9-2025~~~~10-3-2022~~
(A.L. ~~2022~~~~2025~~-~~P07~~~~P05~~)

Effective: ~~7-15-2025~~~~10-19-2022~~

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) –GRANDFATHERED

(C)

B. Terms and Conditions (Cont'd)

8. A customer that chooses a CLVP may not have Line Volume Advantage or any other Local Voice Discount Plan with the exception of Core Connect 1. Lines under Core Connect 1 will contribute toward the minimum line requirement, but will not be further discounted. Local lines receiving promotional or competitive response offers that include recurring charge waivers will not be eligible for CLVP discounts until the terms of those offers have been satisfied for those lines.
9. Customers with an existing CLVP provided by Qwest Corporation may select a separate (second) CLVP for services in an eligible location other than Qwest Corporation.^[1] Lines in an existing CLVP may, at Customer's request, be contributory towards determining the tier for the second CLVP. However, those lines will continue to be charged at their existing tier rates for the remainder of that term commitment period.

Alternatively, customers may replace their existing CLVP for lines in Qwest Corporation locations with a new CLVP for which they qualify.
10. Additional business lines added under an existing CLVP will not affect the tier and monthly discount levels of that CLVP. Customers may, however, commit to a new agreement for a greater number of lines than the existing agreement. Rates applicable under the new agreement will not apply retroactively nor will the months accrued under the initial agreement apply toward the new commitment period.

^[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

Qwest Corporation d/b/a CenturyLink QC ~~(C)~~
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 5
Page 188
Release 45

Issued: ~~7-9-2025~~10-3-2022
(A.L. ~~2022~~2025-~~P07~~P05)

Effective: ~~7-15-2025~~10-19-2022

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) — GRANDFATHERED (C)
(CONT'D)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1 of the Exchange and Network Services Tariff apply and will not be discounted.
2. Customers will not incur nonrecurring charges when switching existing basic business line service to CLVP.
3. Nonrecurring charges will apply as specified in 5.2.4, preceding. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to lines and packages under the CLVP.
4. Qualifying products may be aggregated across all CenturyLink ILEC service locations to determine the discount level.^[1] CLVP will be provided at the following stabilized rates for lines in the exchanges served by Qwest Corporation under this Price List. These rates will be derived by applying discounts to current monthly rates for the qualifying products and will be adjusted to remain unchanged if the qualifying product rates change. Rates for lines in other CLVP locations are as specified in the applicable CenturyLink tariffs, catalogs, or other local terms of service documents.

^[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

~~(M)~~ — ~~Material moved to Page 189, Release 3.~~

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

EXCHANGE AND NETWORK
SERVICES
UTAH

SECTION 5
Page 189
Release 45

Issued: ~~7-9-2025~~~~6-21-2023~~
(A.L. ~~2023~~~~2025-P06~~~~P05~~)

Effective: ~~7-15-2025~~~~7-1-2023~~

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) – GRANDFATHERED

(C)

C.4. (Cont'd)

a. Flat Rate Business Service (1FB)[1]

	MONTHLY RATES[2]		
	2 YEAR[3]	3-5 YEAR[3]	<u>(C)</u>
• Number of lines			
- 10 - 49	\$25.99	\$23.99	
- 50 - 499	24.99	22.99	
- 500 - 999	23.99	21.99	
- 1000 - 3000	22.99	20.99	

b. CenturyLink Choice Business

	MONTHLY RATES[2]		
	2 YEAR[3]	3-5 YEAR[3]	<u>(C)</u>
• Number of lines			
- 10 - 49	\$29.99	\$26.99	
- 50 - 499	28.99	25.99	
- 500 - 999	27.99	24.99	
- 1000 - 3000	26.99	23.99	

c. CenturyLink Choice Business Plus

	MONTHLY RATES[2]		
	2 YEAR[3]	3-5 YEAR[3]	<u>(C)</u>
• Number of lines			
- 10 - 49	\$30.99	\$27.99	
- 50 - 499	29.99	26.99	
- 500 - 999	28.99	25.99	
- 1000 - 3000	27.99	24.99	

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line as specified in 5.2.4.B. of the Exchange and Network Services Tariff. Hunting may be provided at no additional charge.

[2] The discounted monthly rates shown above apply per line.

[3] CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available. Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two-year term agreement at the price listed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided. (C)

PRICE LIST

EXCHANGE AND NETWORK
SERVICES
UTAHSECTION 5
Page 190
Release 34Issued: 7-9-2025~~6-21-2023~~
(A.L. ~~2023~~2025-P06P05)Effective: 7-15-2025~~7-1-2023~~

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) – GRANDFATHERED (C)

C.4. (Cont'd)

d. Add-A-Line

	MONTHLY RATES[1]		
	2 YEAR[2]	3-5 YEAR[2]	(C)

• Number of lines

- 10 - 49	\$21.99	\$20.99
- 50 - 499	20.99	19.99
- 500 - 999	19.99	18.99
- 1000 - 3000	18.99	17.99

e. CenturyLink Choice Business Prime

	MONTHLY RATES[1]		
	2 YEAR[2]	3-5 YEAR[2]	(C)

• Number of lines

- 10 - 49	\$28.99	\$25.99
- 50 - 499	27.99	24.99
- 500 - 999	26.99	23.99
- 1000 - 3000	25.99	22.99

[1] The discounted monthly rates shown above apply per line.

[2] CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available. Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two year term agreement at the price listed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided. (C)