

**Qwest Corporation d/b/a CenturyLink QC**  
**PRICE LIST**

**EXCHANGE AND NETWORK  
SERVICES  
UTAH**

**SECTION 1**  
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Release 1415

Issued: 9-23-2025~~7-9-2025~~  
(A.L. 2025- P07P05)

Effective: 10-1-2025~~7-15-2025~~

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UT2025-11  
~~UT2025-07~~

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Release 1

Issued: 9-23-2025  
(A.L. 2025-P07)

Effective: 10-1-2025

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**(M) Material moved from Page 6, Release 14.**

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Release 78

Issued: 9-23-2025~~6-8-2018~~  
(A.L. 2025-P07~~2018-P07~~)

Effective: 10-1-2025~~6-15-2018~~

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Release 1011

Issued: 9-23-2025~~7-9-2025~~  
(A.L. 2025- P07P05)

Effective: 10-1-2025~~7-15-2025~~

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Issued: 9-23-2025~~7-9-2025~~  
(A.L. 2025- P07P05)

Effective: 10-1-2025~~7-15-2025~~

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Issued: 9-23-2025~~7-9-2025~~  
(A.L. 2025- P07P05)

Effective: 10-1-2025~~7-15-2025~~

## 5. EXCHANGE SERVICES

### 5.11 LOCAL VOICE DISCOUNT PLANS

Effective October 1, 2025, the Company reserves the right to separate the following bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates.

(N)

#### Impacted Bundled Services:

- CenturyLink Business Bundles
- Core Connect Plans
- Simply Unlimited Business
- Simply Unlimited Phone for Residence
- Unlimited Nationwide Calling
- Essential Home Phone with 30 Minutes Nationwide Long Distance

Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly.

(N)

#### 5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) — GRANDFATHERED

(M)

~~CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfers of service will not be permitted on accounts associated with these grandfathered services. Customers under any existing term commitment are grandfathered until the expiration date of their current term plan (including move, add and change activities) after which, previously discounted rates under the grandfathered term plan will revert to month-to-month rates in effect for the services provided until the service is canceled, with 30-day written notice by either CenturyLink or the customer. Grandfathered services may be removed; however, those grandfathered services may not be subsequently reinstated.~~

##### A. Description

1. CenturyLink Line Volume Plan (CLVP) is available to business customers subscribing to 10 or more basic business lines or qualifying packages. A customer may have up to a maximum of 3,000 participating lines across all CenturyLink incumbent local exchange carrier (ILEC) service territories. Lines served by a CenturyLink competitive local exchange carrier (CLEC) are not contributory to or eligible for CLVP. CLVP is offered as a tiered plan with each tier having a Minimum Line Requirement.<sup>144</sup>
2. CLVP may be offered to new business customers or those who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.

<sup>144</sup>Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

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**(M) Material moved to Page 186.0186.1, Release 13.**

(C)

UT2025-11UT2025-07

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Issued: 9-23-2025  
(A.L. 2025-P07)

Effective: 10-1-2025

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**5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)**

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**5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) – GRANDFATHERED**

(M)

CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfers of service will not be permitted on accounts associated with these grandfathered services. Customers under any existing term commitment are grandfathered until the expiration date of their current term plan (including move, add and change activities) after which, previously discounted rates under the grandfathered term plan will revert to month-to-month rates in effect for the services provided until the service is canceled, with 30-day written notice by either CenturyLink or the customer. Grandfathered services may be removed; however, those grandfathered services may not be subsequently reinstated.

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<sup>[1]</sup> Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

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**(M) Material moved from Page 186, Release 5.**

(N)

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Release 78

Issued: 9-23-2025~~05-24-2023~~  
(A.L. 2025-P07~~2023-P03~~)

Effective: 10-1-2025~~06-01-2023~~

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Release 42

Issued: 9-23-2025 12-5-2014  
(A.L. 2025-P07 2014 P09)

Effective: 10-1-2025 12-10-2014

**105. OBSOLETE EXCHANGE SERVICES**

**105.11 LOCAL VOICE DISCOUNT PLANS**

Effective October 1, 2025, the Company reserves the right to separate the following bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates.

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**Impacted Bundled Services:**

- CenturyLink Business Bundles
- Core Connect Plans
- Simply Unlimited Business
- Simply Unlimited Phone for Residence
- Unlimited Nationwide Calling
- Essential Home Phone with 30 Minutes Nationwide Long Distance

Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly.

(N)

**105.11.2 CORE CONNECT**

(M)

Effective December 10, 2014, Core Connect Professional is obsolete and no longer available to new customers. Existing customers with Core Connect Professional will be allowed to retain their service for the duration of their term as long as they remain at the same location. Additional Unlimited Business Voice Lines can be added to their existing agreement. Termination fees will be waived for Core Connect Professional customers who disconnect their service prior to the expiration of their term as the result of a move to a different location.

**A. Description**

Core Connect Professional are available to current business customers who subscribe to the Company's qualifying products and services under month to month, 1-year, 2-year, 3-year or 5-year term plans.

1. The following qualifying products and services are required for Core Connect Professional:
  - Minimum three (3) basic exchange lines with Choice Business Plus
  - Minimum three (3) Core Connect Professional Unlimited Long Distance (LD)
  - CenturyLink High Speed Internet Service with Core Service Pack up to 12Mbps

**B. Terms and Conditions**

For Terms and Conditions see Section 5.11.2.B., preceding.

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~~(M) Material duplicated from 5.11.2.~~

(M1) Material moved to Page 100.1.0, Release 1 from 5.11.2.

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**SECTION 105**  
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Release 1

Issued: 9-23-2025  
(A.L. 2025-P07)

Effective: 10-1-2025

**105. OBSOLETE EXCHANGE SERVICES**

**105.11 LOCAL VOICE DISCOUNT PLANS**

(N)

**105.11.2 CORE CONNECT**

(M)

Effective December 10, 2014, Core Connect Professional is obsolete and no longer available to new customers. Existing customers with Core Connect Professional will be allowed to retain their service for the duration of their term as long as they remain at the same location. Additional Unlimited Business Voice Lines can be added to their existing agreement. Termination fees will be waived for Core Connect Professional customers who disconnect their service prior to the expiration of their term as the result of a move to a different location.

A. Description

Core Connect Professional are available to current business customers who subscribe to the Company's qualifying products and services under month to month, 1-year, 2-year, 3-year or 5-year term plans.

1. The following qualifying products and services are required for Core Connect Professional:

- Minimum three (3) basic exchange lines with Choice Business Plus
- Minimum three (3) Core Connect Professional Unlimited Long Distance (LD)
- CenturyLink High Speed Internet Service with Core Service Pack up to 12Mbps

B. Terms and Conditions

For Terms and Conditions see Section 5.11.2.B., preceding.

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**(M) Material moved from Page 100.1, Release 1.**

(N)