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## 7. DEDICATED SERVICES

### 7.1 SERVICE DESCRIPTIONS

#### 7.1.1 METRO PRIVATE LINE (MPL) – GRANDFATHERED [1]

(C)

##### A. Description

Metro Private Line Service (MPL) provides dedicated, point-to-point, private line connections between two customer locations, over a shared, high capacity fiber-optic network. The locations can be single-customer buildings, multi-tenant units or carrier POPs. The service is available only to end user business customers. The minimum term is one year.

MPL Service is provided as follows:

1. On-Net to On-Net is an arrangement where both ends of the service originate in buildings using facilities that are provisioned by the Company. This service is provided at speeds of 1.544 Mbps (DS1), 44.736 Mbps (DS3), 155.52 Mbps (OC3), 622.08 Mbps (OC12) and 2.488 Gbps (OC48).

Concatenated OC3C, OC12C and OC48C are also offered. Concatenated services are not multiplexed or channelized. The entire bandwidth of the service is available to the customer for maximum transmission throughput.

2. On-Net to Off-Net is an arrangement where service is provisioned using a combination of On-Net facilities provided by the Company, and facilities that are owned and operated by a third party provider, which is considered Off-Net. The Company will order Off-Net facilities on the customer's behalf. This arrangement is provided for DS1 through OC12 only.

**[1] Effective June 1, 2025, Metro Private Line services will no longer be available to new customers or for new orders from existing customers, including any Moves, Adds or Changes. Customers with services under existing contracts will continue to be supported as required until the expiration of the contract. Contracts will not be renewed. Service terms will expire at the end of the current applicable service term.**

(N)

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## **7. DEDICATED SERVICES**

### **7.1 SERVICE DESCRIPTIONS**

#### **7.1.1 METRO PRIVATE LINE (MPL) – GRANDFATHERED (Cont'd)**

(C)

##### **B. Terms and Conditions**

###### **Availability**

- MPL Service can only be provided where suitable facilities are available.
- Where suitable facilities are unavailable for provisioning of the service, but the Company agrees to provide service, special construction of the facilities may be necessary and Special Construction charges may apply.
- OC48 is not provided on an Off-Net basis.

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## **7. DEDICATED SERVICES**

### **7.1 SERVICE DESCRIPTIONS**

#### **7.1.1 METRO PRIVATE LINE (MPL) – GRANDFATHERED (Cont'd)**

(C)

##### **C. Rate Elements**

###### **1. Mileage**

Mileage provides for the transmission facilities between two customer POTs. Mileage is comprised of a fixed rate element and a per mile rate element. Mileage is measured by airline miles between the customer's Points of Termination (POT), using the V & H Coordinates method.

###### **2. Multiplexing**

Multiplexing provides the ability to convert a higher speed channel to several lower speed channels, or to combine several lower speed channels into a single higher speed channel. Multiplexing is offered to On-Net to On-Net customers only. The multiplexing hierarchy is as follows:

- DS3 channelizes to 28 DS1s
- OC3 channelizes to 3 DS3s
- OC12 channelizes to 4 OC3s
- OC48 channelizes to 4 OC12s

There are two types of multiplexing:

- Customer premises multiplexing, where the signal will be dropped to a lower bandwidth to different areas of a building, or
- Vendor multiplexing, that occurs in the carrier POT and gives the vendor different speed signals.

###### **3. Node**

The Node provides for the communication path between a customer's designated premises and the POT to the Company network. A Node element applies per service, e.g. DS1 or DS3 terminated at the customer's premises.

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## **7. DEDICATED SERVICES**

### **7.1 SERVICE DESCRIPTIONS**

#### **7.1.1 METRO PRIVATE LINE (MPL) – GRANDFATHERED (Cont'd)**

(C)

##### **D. Rates and Charges**

Rates and Charges for MPL will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.