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## Action Request Response

**To:** Public Service Commission of Utah

**From:** Utah Division of Public Utilities

Chris Parker, Director  
Brenda Salter, Assistant Director  
Abdinasir Abdulle, Utility Technical Consultant Supervisor  
Ron Slusher, Utility Technical Consultant

**Date:** April 14, 2025

**Re:** **Docket No. 25-2246-01**, In the Matter of the Application of Global Crossing Local Services, Inc.'s Notice of Discontinuance of Voice Telecommunications Services.

## Recommendation (Approval)

The Division of Public Utilities ("Division") has reviewed the request by Global Crossing Local Services, Inc. ("Global Crossing" or "Company") to discontinue voice telecommunications services in the State of Utah and recommends the Public Service Commission ("Commission") grant this request.

The Division also recommends that the Commission keep the Company's CPCN active.

## Discussion

On or about March 28, 2025, Global Crossing filed with the Commission a request to discontinue voice telecommunications services in the State of Utah. The Division has reviewed this request and found the following:

Global Crossing was issued a Certificate to provide telecommunications services in Utah on March 14, 2011, in Docket No. 10-2246-01. As it stands today, It has no existing customers in the State of Utah.



Global Crossing has stated that with the changes in technology and market conditions it wants to modify its telecommunication services offered and requests the discontinuance of voice services to simplify its network. Global Crossing goes on to state that it will continue to offer switched access service and wants to keep its Certificate of Public Convenience and Necessity ("CPCN").

Under Administrative Rule R746-350 the Company is required to notify customers of the discontinuance of service, but because Global Crossing does not have any customer base there is no one to notify.

## **Conclusion**

Based on the Division's review of the filing, it concludes that Global Crossing has complied with the rules under Administrative Rule R746-350 and recommends the Commission approve this request for the voice services be discontinued. The Division also recommends that the Commission keep the Company's CPCN active.

cc: Katie Wagner, Senior Corporate Counsel  
Patricia Schmid, Assistant Attorney General, State of Utah  
Patrick Grecu, Assistant Attorney General, State of Utah  
Office of Consumer Services, State of Utah