

**BEFORE THE
STATE OF UTAH
PUBLIC SERVICE COMMISSION**

Petition of LTE Wireless, Inc. for Designation)
as an Eligible Telecommunications Carrier in)
the State of Utah)
_____)
)

Docket No. 25-2658-01

LTE Wireless, Inc. (“LTE Wireless”), respectfully submits the attached direct testimony of Faizal Hassad in support of its Petition for Designation as an Eligible Telecommunications Carrier. Also listed below are the additional contact emails and phone numbers for LTE Wireless.

Faizal Hassad - Manager
regulatory@ltewireless.com
212-671-0540

Patrick Hardy
patrick@scinvestllc.com
678-823-2491

Respectfully submitted,

patrick hardy

Patrick Hardy
11/10/2025

Q: PLEASE STATE YOUR NAME, OCCUPATION AND BUSINESS ADDRESS.

A: My name is Faizal Hassad. I am the Manager of LTE Wireless Inc, (“LTE Wireless”). The business address is 244 5th Ave W221 New York NY 10001

Q: WHAT ARE YOUR GENERAL RESPONSIBILITIES AS MANAGER OF LTE WIRELESS?

A: As manager of LTE Wireless, I run the day to day operation of the company including Operations, State Compliance and Federal Compliance.

Q: PLEASE PROVIDE A BREIF SUMMARY OF YOUR WORK IN THE TELECOMMUNICATIONS INDUSTRY.

A: I have over 30 years of telecommunications experience owning and operating numerous Competitive Local Exchange Carriers (“CLEC”) and wireless carriers.

Q: WHAT IS THE PURPOSE OF YOUR TESTIMONY?

A: I am proving this testimony in support of LTE Wireless’s petition for designation as an eligible telecommunications carrier (“ETC”) throughout the State of Utah. This testimony combined with the Petition is to demonstrate that LTE Wireless meets both the State of Utah and the Federal Requirements for ETC.

Q: PLEASE DESCRIBE LTE WIRELESS AND THE SERVICES THAT IT OFFERS

A: LTE Wireless is a prepaid provider of wireless telecommunications services offered through the combined network of T Mobile and the network of LTE Wireless. LTE Wireless offers affordable no contract wireless plans for any budget.

Q: WHAT IS THE SCOPE OF LTE WIRELESS PETITION FOR DESIGNATION AS AN ETC?

A: LTE Wireless seeks ETC designation for only low income support and does not seek authority for high cost support. LTE Wireless is seeking access to Federal Universal Service Funds as well as State Universal Service Funds.

Q: DOES LTE WIRELESS MEET THE LEGAL REQUIREMENTS TO BE AN ETC?

A: Yes. LTE Wireless meets Federal and State legal requirements to be designated as an ETC. LTE Wireless is a facilities based wireless provider using the combination of its own network elements and those of its underlying provider T Mobile.

Q: WILL LTE WIRELESS PROVIDE ALL SUPPORTED LIFELINE SERVICES?

A: Yes. Through the combination of its own network and that of its underlying carrier, T Mobile, LTE Wireless can provide all supported lifeline services.

Q: WILL LTE WIRELESS ADVERTISE THE AVAILABILITY OF SUPPORTED SERVICES?

A: Yes. LTE Wireless will advertise the availability and rates for its Lifeline offerings. Current rates can be found at www.ltewireless.com. Customers can choose to apply their lifeline discount to any of the low-cost plans that are available, giving them the choice to select a plan that provide more than the basic lifeline plan provides. LTE Wireless does not and will not use “street agents” to acquire customers.

Q: DOES LTE WIRELESS HAVE THE ABILITY TO REMAIN FUNCTIONAL

IN EMERGENCY SITUATIONS?

A: Yes. LTE Wireless is using a combination of its own network and the network of its underlying carrier T Mobile. LTE Wireless understands that its underlying carrier has access to a reasonable amount of back-up power to ensure functionality without an external power source, can reroute network traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. LTE's internal network is located within telecommunication data centers with back-up power supplies. LTE Wireless has the ability to reroute traffic as it has multiple switch locations across the United States.

Q: WILL LTE WIRELESS MEET THE CONSUMER PROTECTION SERVICE QUALITY STANDARDS?

A: Yes. LTE Wireless currently complies with all Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service and will continue to meet those requirements.

Q: IS LTE WIRELESS FINANCIALLY AND TECHNICALLY CAPABLE OF COMPLYING WITH LIFELINE SERVICE REQUIREMENTS?

A: LTE Wireless is financially and technically capable of providing Lifeline supported services. The owners of LTE wireless have been in the telecommunications industry for over 30 years. LTE Wireless is a nationwide prepaid wireless provider that does not relay revenues from lifeline.

Q: WHAT IS LTE WIRELESS LIFELINE SERVICE OFFERING?

A: Currently LTE Wireless allows customers to use their lifeline discount on any of its retail plans. The plan that would be free to the customer provides unlimited talk and text

with 4.5 GB of data. Customers are encouraged to pick the plan that is best for them and are not pushed towards the free plan.

Q: WILL LTE WIRELESS COMPLY WITH THE LIFELINE ELIGIBILITY CERTIFICATION AND ANNUAL RECERTIFICATION REQUIREMENTS?

A: Yes. Customers wanting to get their lifeline service through LTE Wireless are directed to the company's website or to the toll free customer service number to apply for service. LTE Wireless does not use "agents" or "contractors" to acquire customers, but instead advertises to customers and directs them to sign up directly. LTE Wireless's online portal connects customers to the National Verifier to qualify customers.

Q: WHAT MEASURES HAS LTE WIRELESS TAKEN TO PREVENT WASTE, FRAUD AND ABUSE?

A: LTE Wireless only accepts enrollments directly through its website or through the customer service center. LTE Wireless does not partner with any 3rd party contractors to sign up customers. LTE Wireless is dealing with the customers directly not through any other party. Customers that are enrolled with LTE Wireless for Lifeline that do not use their service for a 30 day period will not be claimed and will be given notice that their lifeline service will be disconnected if it is not used.

Q: WILL LTE WIRELESS COMPLY WITH THE COMMISSION REPORTING REQUIREMENTS?

A: Yes. LTE Wireless will provide the Commission a copy of its annual certifications and Lifeline recertification results (FCC Form 555) as well as a copy of its annual 481 report.

Q: WILL DESIGNATION OF LTE WIRELESS AS AN ETC PROMOTE THE

PUBLIC INTEREST?

A: Yes. Designation of LTE Wireless as an ETC will further the purpose of universal service, which is to ensure that low-income customers have access to affordable and high quality telecommunications services. LTE Wireless is already a nationwide prepaid provider offering affordable plans to consumers, not a lifeline only wireless provide that relays on Universal Service Fund dollars. LTE Wireless allows customers to choose the plan that best fits their needs and apply the lifeline discount to that plan. If the customer selects a plan where the lifeline benefit does not cover the entire bill and is unable to pay the difference, the customer is automatically defaulted to the plan the is free so that they will not lose service due to lack of payment.

DECLARATION

I, Faizal Hassad, state that I am the Manager of LTE Wireless Inc. ("LTE Wireless"); that I have reviewed the foregoing testimony; and that the statements in the foregoing testimony with respect to LTE Wireless are true and accurate to the best of my knowledge, information and belief.

I declare under penalty of perjury that the foregoing is true and correct.

A handwritten signature in cursive script that reads "Faizal Hassad".

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Faizal Hassad

Manager

CERTIFICATE OF SERVICE

DOCKET 25-2658-01

I CERTIFY that on November 10, 2025, a true and correct copy of the foregoing was served upon the following as indicated below:

By Email

Faizal Hassad – regulatory@ltewireless.com
Manager LTE Wireless

Brenda Salter – bsalter@utah.gov
Ronald Slusher – rslusher@utah.gov
Alyson Anderson – akanderson@utah.gov
Alex Ware – aware@utah.gov
Robert Moore – rmoore@agutah.gov

/s/ Patrick Hardy
Patrick Hardy