

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Formal Complaint of Shanna MacKay
against CenturyLink

DOCKET NO. 26-049-01

NOTICE OF FILING
AND COMMENT PERIOD

ISSUED: January 8, 2026

On January 5, 2026, Shanna MacKay (“Complainant”) filed a Formal Complaint with the Public Service Commission against Qwest Corporation d/b/a CenturyLink QC (“CenturyLink”). CenturyLink may submit a written response on or before **Wednesday, February 4, 2026**, and Complainant may submit a written reply on or before **Thursday, February 19, 2026**.

DATED at Salt Lake City, Utah, January 8, 2026.

/s/ John E. Delaney
Presiding Officer

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#343326

CERTIFICATE OF SERVICE

I CERTIFY that on January 8, 2026, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By USPS:

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By Email:

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/s/ Melissa R. Paschal _____
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