



PublicService Commission <psc@utah.gov>

CenturyLink docket #26-049-02

1 message

Patricia <djblackett@aol.com>
Reply-To: Patricia <djblackett@aol.com>
To: psc@utah.gov

Tue, Mar 10, 2026 at 5:07 PM

Regarding CenturyLink docket #26-049-02

Hi,

I have had a CenturyLink landline since we moved to Springdale, UT in 1999. They assured me that they would never discontinue this service.

I just got an email from them saying that they will discontinue the service next month because they are replacing the "plain old telephone services." I am still paying a ridiculous amount of money for this service.

This service is necessary in Springdale because we are a small town with frequent electricity blackouts. I always use this service to report these blackouts because the phone service they are replacing it with would not operate during a blackout. So I would not be able to contact anyone.

The Town of Springdale said that they are investigating this notice and that they have contacted you. There is no reason for CenturyLink to discontinue this service. They are still making money and they made sure that they have no obligation to repair if there is a problem. (I don't see how that works either since they are making plenty of money.)

Thank you so much for looking into this,
Patricia Vail-Blackett
djblackett@aol.com