

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554**

In the Matter of)
)
Section 63.71 Application of)
)
Qwest Corporation d/b/a CenturyLink QC) WC Docket No. 26-____
)
For Authority Pursuant to Section 214 of the)
Communications Act of 1934, As Amended,)
to Discontinue a Telecommunications)
Service)

SECTION 63.71 APPLICATION

Qwest Corporation d/b/a CenturyLink QC (FRN: 0003-7467-57) (CenturyLink)¹ seeks authority pursuant to Section 63.71 of the Federal Communications Commission’s (Commission’s or FCC’s) rules, 47 C.F.R. § 63.71, and Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, to discontinue legacy voice service (the “Affected Service”) in the following wire centers: Laurens, Iowa; Renwick, Iowa; and Springdale, Utah. The proposed discontinuance areas are shown on the maps provided as Attachment A (collectively referred to within as the “Affected Service Area”).

INTRODUCTION

CenturyLink seeks authority to cease operation of the network facilities used to provide legacy voice service in the Affected Service Area. CenturyLink seeks to discontinue this service in the Affected Service Area as of April 20, 2026, or as soon thereafter as CenturyLink obtains the necessary federal and state regulatory approvals.

¹ Qwest Corporation is a subsidiary of Lumen Technologies, Inc. (Lumen) (FRN: 0018-6268-53).

As of February 25, 2026, only 94 customers, roughly 4% of the living units identified in the Affected Service Area, still subscribe to the Affected Service.² Given that there is an increasingly diminished demand for this service in the Affected Service Area, discontinuing this service, which is outdated and prohibitively expensive for CenturyLink to maintain, will benefit the public by furthering the Commission’s goal to encourage the transition to all-IP networks that offer consumers advanced communications services.

As the Commission recently explained in its *Network Modernization* Notice of Proposed Rulemaking, there are substantial benefits to allowing carriers to promptly discontinue legacy services that are no longer in demand.³ Specifically, the Commission noted, “providers whose resources are tied up with maintaining outdated and deteriorating legacy networks and obsolete services will not be as focused on developing and deploying the next-generation networks and advanced communications services on which consumers and businesses rely.”⁴ In contrast, enabling “carriers to more rapidly shift resources away from maintaining outdated legacy infrastructure and services,” makes “it more economically feasible for carriers to extend the reach of their networks, increasing competition,” which will in turn lower prices for consumers.⁵ By deploying next-generation networks, carriers “can dramatically reduce network costs, allowing providers to serve customers with increased efficiencies that can lead to improved and

² CenturyLink has identified 2,301 total living units in the Affected Service Area.

³ See generally, *Reducing Barriers to Network Improvements and Service Changes, Accelerating Network Modernization*, WC Docket Nos. 25-209, 25-208, Notice of Proposed Rulemaking, 40 FCC Rcd 5329 (2025) (*Network Modernization NPRM*).

⁴ *Id.* at ¶ 1.

⁵ *Accelerating Wireline Broadband Deployment by Removing Barriers to Infrastructure Investment*, WC Docket No. 17-84, Report and Order, Declaratory Ruling, and Further Notice of Proposed Rulemaking, 32 FCC Rcd 11129, 11130 ¶ 3 (2017) (*Accelerating Wireline Broadband Deployment Order*).

innovative product offerings and lower prices.”⁶ These changes will allow for “further investments in innovation that both enhance existing products and unleash new services, applications and devices, thus powering economic growth.”⁷

The public convenience and necessity will not be adversely affected by this discontinuance as affected customers have access to a plethora of alternative options that offer equivalent substitute service. At minimum, the impacted customers have access to CenturyLink’s Connected Voice with Air-Line service and Verizon’s 4G LTE wireless voice service; in addition to these services, the majority of the impacted customers in the Affected Service Area also have access to AT&T and T-Mobile’s 4G LTE wireless voice service, Voice over Internet Protocol (VoIP) service from local internet service providers, and satellite voice service from multiple providers.⁸ Moreover, as none of the circuits in the Affected Service Area are used for public safety, consumers will not lose access to critical emergency services such as 911.

CenturyLink’s request for streamlined treatment of this application rests upon the availability of Connected Voice with Air-Line service and Verizon 4G LTE service as adequate

⁶ *Technology Transitions; AT&T Petition to Launch a Proceeding Concerning the TDM-to-IP Transition*, GN Docket Nos. 13-5, 12-353, Order, Report and Order and Further Notice of Proposed Rulemaking, Report and Order, Order and Further Notice of Proposed Rulemaking, Proposal for Ongoing Data Initiative, 29 FCC Rcd 1433, 1436 ¶ 2 (2014) (*2014 Technology Transitions Order*).

⁷ *2014 Technology Transitions Order* at ¶ 2.

⁸ See Federal Communications Commission, FCC National Broadband Map, <https://broadbandmap.fcc.gov/home>. VoIP service providers in the Affected Service Area include Comcast Xfinity, South Central Communications d/b/a SC Broadband, Mediacom Xtream, and Comm1 Network Inc. Satellite voice providers in the Affected Service Area include HughesNet, Starlink, and ViaSat Inc.

replacement services across the Affected Service Area.⁹ This application is eligible for automatic grant under 47 C.F.R. § 63.71(f)(2)(i) because these services are available to the entire Affected Service Area and will remain available to these customers in the event the Application is granted. The public convenience and necessity will not be adversely affected by this discontinuance as the affected customers have other cost-effective alternative options to choose from as replacements for the Affected Service.

APPLICATION

I. CONNECTED VOICE WITH AIR-LINE SERVICE AND VERIZON 4G LTE SERVICE SATISFY THE ADEQUATE REPLACEMENT TEST

When the Commission adopted the Adequate Replacement Test, it noted that “a repeat applicant for a section 214 discontinuance application in the technology transition context can rely on its successful certification of compliance with all three prongs of the adequate replacement test in a previously approved application involving a substantially similar service.”¹⁰ A “substantially similar service” is defined as “one offered by the same applicant relying on the same technology and utilizing a comparable network infrastructure.”¹¹ In this application,

⁹ On February 13, 2026, the Commission granted an application from Qwest Corporation d/b/a CenturyLink QC to retire legacy voice service citing CenturyLink’s Connected Voice with Air-Line service as an adequate replacement under the Adequate Replacement Test (ART). *See* Section 63.71 Application of Qwest Corporation d/b/a CenturyLink QC, WC Docket No. 26-8 (filed Jan. 7, 2026) (*January 2026 Section 214 Discontinuance Application*). On June 20, 2025, the Commission granted an application from Qwest Corporation d/b/a CenturyLink QC to retire legacy voice service citing to Verizon’s wireless voice service as an adequate replacement under the ART. *See* Section 63.71 Application of Qwest Corporation d/b/a CenturyLink QC, WC Docket No. 25-177 (filed May 16, 2025) (*May 2025 Section 214 Discontinuance Application*).

¹⁰ *Technology Transitions; USTelecom Petition for Declaratory Ruling That Incumbent Local Exchange Carriers Are Non-Dominant in the Provision of Switched Access Services; Policies and Rules Governing Retirement Of Copper Loops by Incumbent Local Exchange Carriers*, GN Docket No. 13-5, et al., Declaratory Ruling, GN Docket No. 13-5, et al., Second Report and Order, and Order on Reconsideration, 31 FCC Rcd 8283 at ¶¶ 82-83 (2016).

¹¹ *Id.* at ¶ 82.

CenturyLink relies on its Connected Voice with Air-Line service as well as Verizon 4G LTE wireless voice service – both of which the Commission previously found to satisfy the Adequate Replacement Test – as replacements for its legacy voice service in the Affected Service Area.¹² All customers in the Affected Service Area have access to both services. And both use a comparable, if not identical, network architecture in the Affected Service Area as used in the prior, approved applications.

The FCC’s National Broadband Map demonstrates that multiple wireless providers offer 4G LTE service across the entirety of the Affected Service Area.¹³ CenturyLink uses 4G LTE backhaul to provide the last mile connection for its Connected Voice with Air-Line service. Because CenturyLink has access to more than one 4G LTE network, the availability of multiple 4G LTE service providers demonstrates that Connected Voice with Air-Line service is available to impacted customers throughout the Affected Service Area. As the FCC has found both Connected Voice with Air-Line service and Verizon 4G LTE wireless voice service to be adequate replacements for legacy voice service, and because all the impacted customers in the Affected Service Area have access to both services, the FCC should find that an adequate replacement is available for the Affected Service in the Affected Service Area.

¹² *January 2026 Section 214 Discontinuance Application; May 2025 Section 214 Discontinuance Application*. CenturyLink notes that the present application may also be eligible under the Commission’s Alternative Options Test given that, throughout the affected service area, CenturyLink is offering its Connected Voice with Air-Line service, which is a facilities-based interconnected VoIP service, and at least one other alternative stand-alone, facilities-based wireless voice service is available from another unaffiliated provider throughout the Affected Service Area. See *Accelerating Wireline Broadband Deployment by Removing Barriers to Infrastructure Investment*, WC Docket No. 17-84, Second Report and Order, 33 FCC Rcd 5660, 5662, ¶ 6 (2018); *Accelerating Wireline Broadband Deployment by Removing Barriers to Infrastructure Investment*, WC Docket No. 17-84, Declaratory Ruling, Order on Reconsideration, and Order, 35 FCC Rcd 11750, 11752, ¶ 7 (2020); 47 C.F.R. § 63.71(f)(2)(ii).

¹³ See FCC, FCC National Broadband Map, <https://broadbandmap.fcc.gov/home>.

II. INFORMATION REQUIRED BY 47 C.F.R. §§ 63.71(C), 63.505, AND 63.602

As required by Sections 63.71(c), 63.505, and 63.602 of the Commission's rules, CenturyLink provides the following additional information:

A. Name and Address of Carrier.

Qwest Corporation
931 14th Street
Denver, Colorado 80202

B. Date of Planned Service Discontinuance.

As of April 20, 2026, or as soon thereafter as the necessary regulatory approvals can be obtained, CenturyLink will no longer offer the Affected Service in the Affected Service Area.

C. Points of Geographic Areas of Service Affected.

CenturyLink seeks authority to discontinue the Affected Service in the Laurens, Iowa; Renwick, Iowa; and Springdale, Utah wire centers. Specifically, CenturyLink plans to discontinue legacy voice service to the locations shown in Attachment A that are served or potentially could be served by CenturyLink.¹⁴

D. Brief Description of the Types of Services Affected.

The Affected Service is time-division multiplexing-based (TDM-based) voice service that provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.

¹⁴ See Attachment A. Attachment B provides a list of the affected Census Blocks in the Affected Service Area.

E. Brief Description of the Dates and Methods of Notice to All Affected Customers.

CenturyLink sent written notification of the planned discontinuance to all customers in the Affected Service Area. Customer notifications were sent via United Parcel Service or U.S. Mail on February 10, 2026, February 26, 2026, and/or March 2, 2026. A sample customer notification letter CenturyLink mailed to affected customers is attached to this application (Attachment C).

F. Regulatory Classifications of Carrier.

CenturyLink is a non-dominant carrier with respect to the service to be discontinued.

G. Service.

In accordance with 47 C.F.R. § 63.71(a), CenturyLink has mailed a copy of this Application to the Governors of Iowa and Utah, the Iowa Utilities Commission, the Utah Public Service Commission, and the Special Assistant for Telecommunications under the Secretary of Defense. There are no federally recognized Tribal Nations with Tribal lands in the Affected Service Area.

H. Applicable Tariff Listing.

Connected Voice with Air-Line service is not a tariffed service. The mobile voice service offered by Verizon is not tariffed, but the rates for its services are available publicly. See additional information on rates below in Section K.

I. Number of Toll Messages.

CenturyLink's toll traffic to and from the Affected Service Area has steadily fallen with the dwindling number of legacy voice customers in that and surrounding areas and the common use of mobile wireless phones for long distance calling. CenturyLink does not track the monthly number of toll messages or toll revenues in this area.

J. Statement Identifying This Application as a Technology Transition.

The proposed discontinuance constitutes a “technology transition,”¹⁵ because CenturyLink’s remaining legacy voice customers in the Affected Service Area will be required to replace their TDM-based voice service with a different technology or transmission medium when CenturyLink discontinues legacy voice service in this area, as there is no other TDM-based voice service available throughout the Affected Service Area.

K. Information Regarding the Price of the Service to be Discontinued and the Price of the Proposed Replacement Service.

CenturyLink’s residential single-line voice service in the Affected Service Area is \$36 per month, plus taxes, surcharges, and fees. Business single-line voice service in the Affected Service Area is \$65 per month, plus taxes, surcharges, and fees. Long distance and additional calling features are available for an additional monthly charge.

Connected Voice with Air-Line service is available for \$30 per month per line, plus taxes, surcharges, and fees.¹⁶ This service includes caller ID, call waiting, voicemail, anonymous call block, voicemail to email, email notifications, unlimited long distance calling in the U.S. and its territories, and 500 direct-dial international minutes each month to Canada, Germany, Ireland, Mexico, and the United Kingdom. CenturyLink leases the Air-Line adapter to customers for \$0 per month.

Verizon offers a variety of mobile wireless calling plans. For example, Verizon offers prepaid lines for as low as \$35 per month, plus taxes and fees, with applicable discounts, for

¹⁵ See 47 C.F.R. § 63.60(i) (defining a technology transition as “any change in service that would result in the replacement of a wireline TDM-based voice service with a service using a different technology or medium for transmission to the end user, whether Internet Protocol (IP), wireless, or another type” except in certain copper retirement situations).

¹⁶ This pricing applies to pre-paid service.

unlimited talk and text and 15GB of data per month.¹⁷ Verizon's post-paid plans start at \$55 per month, plus taxes and fees.¹⁸

L. Certification that the Information Submitted in this Application Pursuant to Section 63.602 is True and Accurate.

See the attached certification of Timothy S. White, Vice President Network Implementation and Field Operations.¹⁹

M. Description of any Previous Discontinuance, Reduction, or Impairment of Service to the Community Affected by the Application.

CenturyLink grandfathered the Affected Service in the Affected Service Area on February 19, 2026. Customers were notified of this anticipated change on January 9, 2026.

N. Name of any Other Carrier or Carriers Providing Telephone Service to the Community.

No other providers offer legacy TDM-based voice service throughout the entirety of the Affected Service Area. As noted above, CenturyLink and multiple competitors offer IP-based voice services to impacted customers in the Affected Service Area.

O. Public Convenience and Necessity.

The public convenience and necessity will not be impaired by the discontinuance of the Affected Services. No circuits involving public safety, emergency services, or 911 service will be impacted by this discontinuance. As replacement services are available, the public interest is better served by allowing CenturyLink to deploy its limited resources toward the next-generation networks instead of being tied up with maintaining outdated legacy networks.

¹⁷ *Verizon Prepaid*, VERIZON, <https://www.verizon.com/plans/prepaid/> (last visited Feb. 16, 2026).

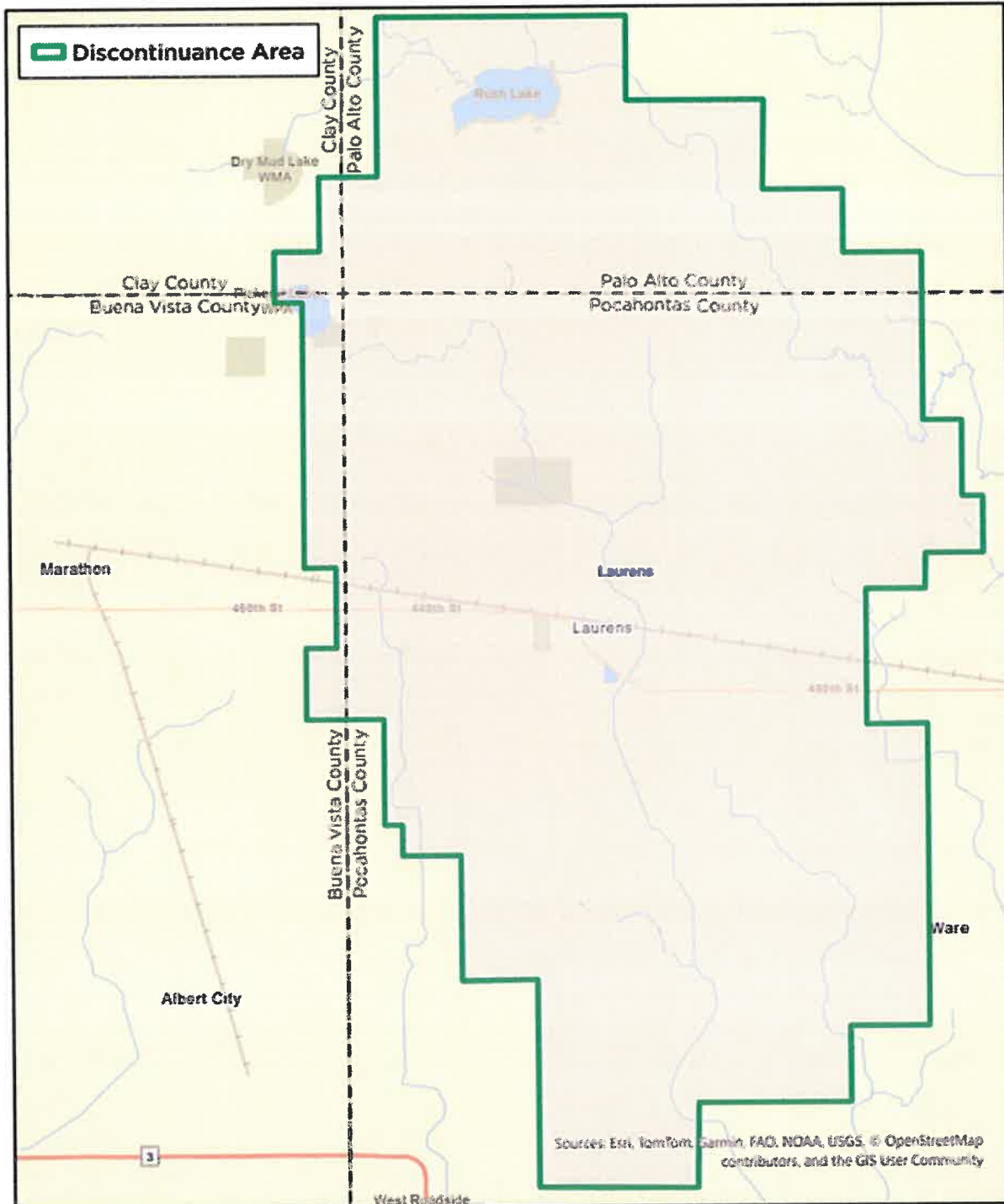
¹⁸ *Mobile Plans*, VERIZON, <https://www.verizon.com/plans/unlimited/> (last visited Feb. 16, 2026).

¹⁹ See Attachment D, Section 63.602(a)(4) Certification.

ATTACHMENT A



CenturyLink® Laurens, Iowa Discontinuance

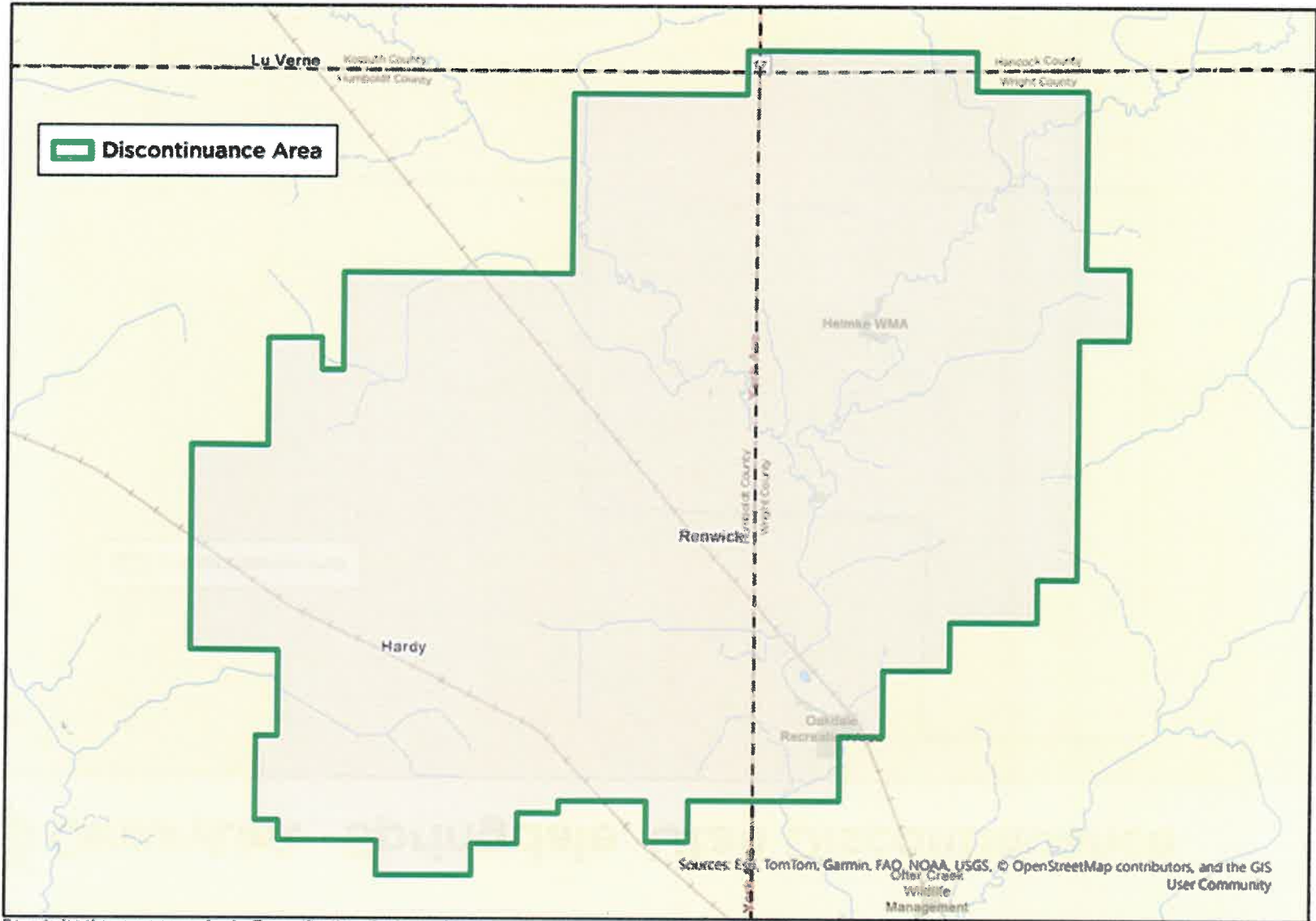


Boundaries shown are approximate. For verification of unique addresses or locations, contact your local CenturyLink representative. Portions of this map are ©TomTom and portions are ©2025 Lumen Technologies, Inc.

jgbarlo
12/11/2025



CenturyLink® Renwick, Iowa Discontinuance

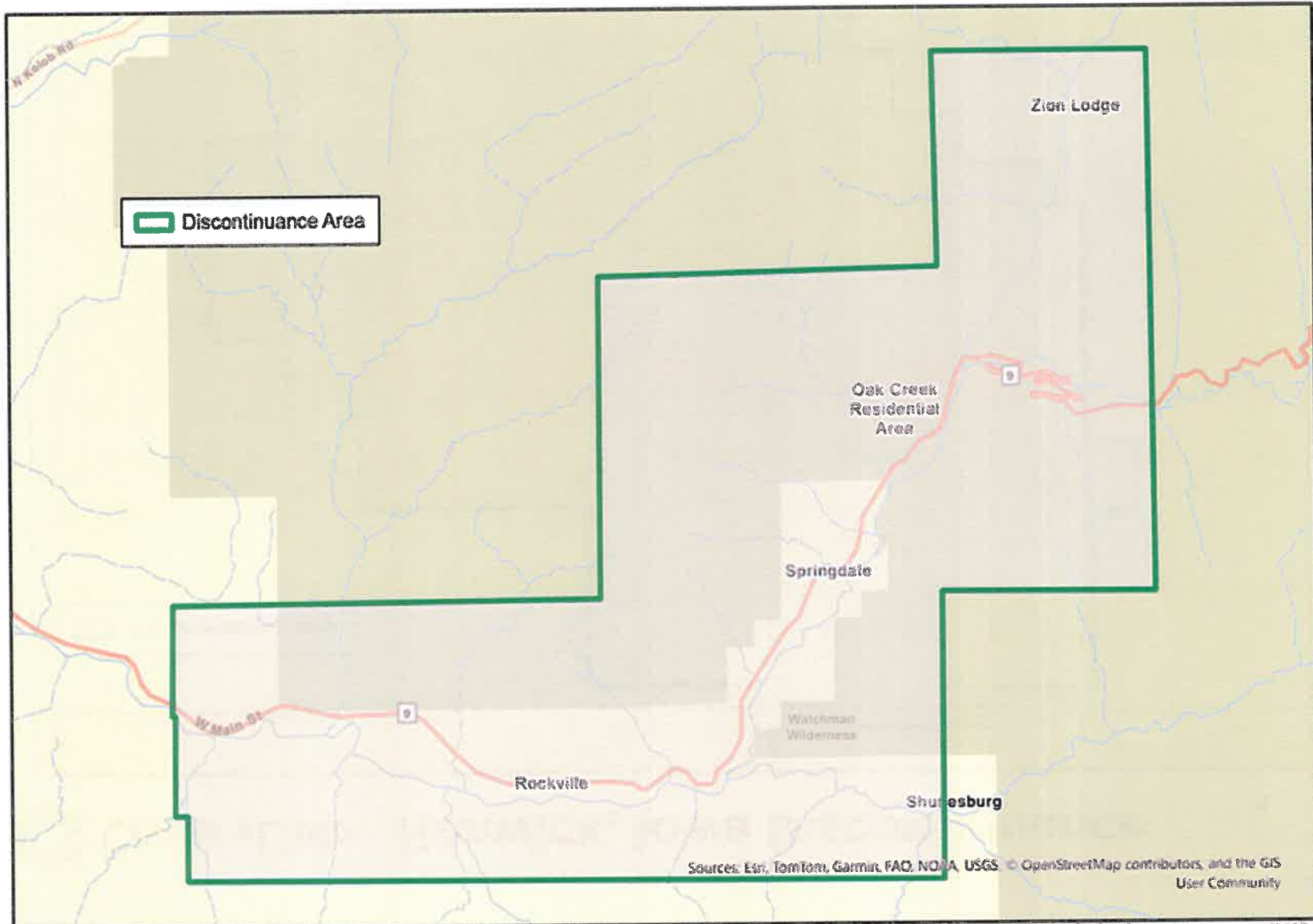


Boundaries shown are approximate. For verification of unique addresses or locations, contact your local CenturyLink representative. Portions of this map are © TomTom and portions are © 2025 Lumen Technologies, Inc.

igbark
12/11/2025



CenturyLink® Springdale, Utah Discontinuance



Boundaries shown are approximate. For verification of unique addresses or locations, contact your local Lumen representative. ©2025 Lumen Technologies, Inc.

Jacob Barlow
December 11, 2025

ATTACHMENT B

Full or Partial Census Blocks Within the Discontinuance Area, Laurens wire center, Iowa

BLOCKID20	Partial	BLOCKID20	Partial	BLOCKID20	Partial
190219601001000		191479604002230		191517801001032	
190219601001001	Y	191479604002231	Y	191517801001033	
190219601001033	Y	191479604002232		191517801001034	
190219601001034	Y	191479604002233		191517801001035	
190219601001035		191479604002234		191517801001036	
190219601001123	Y	191479604002235		191517801001037	
190219601001124	Y	191479604002236		191517801001038	
190219601001141	Y	191479604002243		191517801001039	
190219601001143		191517801001000		191517801001040	
190410801001139	Y	191517801001001		191517801001041	
190410801001144	Y	191517801001002		191517801001042	
190410801001145		191517801001003		191517801001043	
191479602002258	Y	191517801001004		191517801001044	
191479602002259	Y	191517801001005		191517801001045	
191479602002260	Y	191517801001006		191517801001046	
191479602002261		191517801001007		191517801001047	
191479604002196	Y	191517801001008		191517801001048	
191479604002197	Y	191517801001009		191517801001049	
191479604002204	Y	191517801001010		191517801001050	
191479604002207	Y	191517801001011		191517801001051	
191479604002208		191517801001012		191517801001052	
191479604002212	Y	191517801001013		191517801001053	
191479604002213	Y	191517801001014		191517801001054	
191479604002214	Y	191517801001015		191517801001055	
191479604002215		191517801001016		191517801001056	
191479604002216		191517801001017		191517801001057	
191479604002217		191517801001018		191517801001058	
191479604002218	Y	191517801001019		191517801001059	
191479604002219	Y	191517801001021		191517801001060	
191479604002220		191517801001022	Y	191517801001061	
191479604002221		191517801001023		191517801001062	
191479604002222		191517801001024		191517801001063	
191479604002223		191517801001025		191517801001064	
191479604002224		191517801001026		191517801001065	
191479604002225	Y	191517801001027		191517801001066	
191479604002226		191517801001028		191517801001067	
191479604002227		191517801001029		191517801001068	
191479604002228		191517801001030		191517801001069	
191479604002229		191517801001031		191517801001070	

BLOCKID20	Partial	BLOCKID20	Partial	BLOCKID20	Partial
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191517801001072		191517801002032		191517801002194	
191517801001073		191517801002033		191517801002195	
191517801001074		191517801002034		191517801002196	
191517801001075		191517801002035		191517801002197	
191517801001076		191517801002036		191517801002198	
191517801001077		191517801002037		191517801002199	
191517801001078		191517801002038		191517801002200	
191517801001079		191517801002039		191517801002201	
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191517801001081		191517801002041		191517801002203	
191517801001082		191517801002042		191517801002204	
191517801001083		191517801002043	Y	191517801002205	
191517801001084		191517801002044	Y	191517801002206	
191517801001085		191517801002046		191517801002207	
191517801001086		191517801002047		191517801002208	
191517801001087		191517801002048		191517801002209	
191517801001088		191517801002049		191517801002210	
191517801001089		191517801002050		191517801002211	
191517801001090		191517801002051		191517801002212	
191517801001091		191517801002052		191517801002213	
191517801001092		191517801002053		191517801002214	
191517801001093		191517801002054		191517801002215	
191517801001094		191517801002055		191517801002216	
191517801001095		191517801002056		191517801002217	
191517801001096		191517801002057		191517801002218	
191517801001097		191517801002058		191517801002219	
191517801002017		191517801002059		191517801002220	Y
191517801002018		191517801002060		191517801002223	
191517801002019		191517801002061		191517801002224	
191517801002020		191517801002062		191517801002225	Y
191517801002021		191517801002063		191517801002233	Y
191517801002022		191517801002064		191517801002234	Y
191517801002023		191517801002065		191517801002236	
191517801002024		191517801002087	Y	191517801002237	Y
191517801002025		191517801002088	Y	191517801002241	
191517801002026		191517801002089	Y	191517801002256	Y
191517801002027		191517801002189	Y	191517802001047	Y
191517801002028		191517801002190		191517802001049	
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191517802001057		191517802001076	Y	191517802001112	Y
191517802001058	Y	191517802001084	Y	191517802001113	Y
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191517802001060	Y	191517802001086		191517802001115	
191517802001065	Y	191517802001087		191517802001116	
191517802001066		191517802001088		191517802001117	
191517802001067		191517802001089		191517802001118	Y
191517802001068		191517802001090		191517802001237	Y
191517802001069		191517802001091			
191517802001070		191517802001092	Y		

Full or Partial Census Blocks Within the Discontinuance Area, Renwick wire center, Iowa

BLOCKID20	Partial	BLOCKID20	Partial	BLOCKID20	Partial
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190812704002272	Y	190919701001152		190919701001181	
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190812704002274	Y	190919701001158		190919701001183	
190812704002278	Y	190919701001159		190919701001184	
190919701001000	Y	190919701001160		190919701001185	
190919701001001	Y	190919701001161		190919701001186	
190919701001002	Y	190919701001162		190919701001187	
190919701001003	Y	190919701001163		190919701001188	
190919701001105	Y	190919701001164		190919701001189	
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190919701001109	Y	190919701001166	Y	190919701001191	
190919701001125		190919701001167	Y	190919701001192	
190919701001126		190919701001169	Y	190919701001194	Y
190919701001127		190919701001170	Y	190919701003000	
190919701001128		190919701001171		190919701003001	
190919701001129		190919701001172		190919701003002	
190919701001130	Y	190919701001173		190919701003003	
190919701001131		190919701001174	Y	190919701003004	
190919701001132	Y	190919701001175		190919701003005	
190919701001134	Y	190919701001176		190919701003006	
190919701001135	Y	190919701001177		190919701003007	
190919701001137	Y	190919701001178		190919701003008	
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BLOCKID20	Partial	BLOCKID20	Partial	BLOCKID20	Partial
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190919701003011		190919701003056		191976801001137	Y
190919701003012		190919701003057		191976801001138	Y
190919701003013		190919701003058		191976801001145	Y
190919701003014		190919701003059		191976801001146	Y
190919701003015		190919701003060		191976801001147	
190919701003016		190919701003061		191976801001148	
190919701003017		190919701003062		191976801001149	
190919701003018		190919701003063		191976801001150	
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190919701003026		190919701003071	Y	191976801001168	
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190919701003030		190919701003078	Y	191976801001172	
190919701003031		190919701003079		191976801001173	
190919701003032		190919701003080	Y	191976801001239	
190919701003033		190919701003107	Y	191976802001005	Y
190919701003034		190919701003109	Y	191976802001006	Y
190919701003035		190919701003128		191976802001007	
190919701003036		191099502003125	Y	191976802001008	
190919701003037		191976801001119	Y	191976802001009	
190919701003038		191976801001120	Y	191976802001010	
190919701003039		191976801001121	Y	191976802001011	
190919701003040		191976801001122		191976802001012	
190919701003041		191976801001123		191976802001013	
190919701003042		191976801001124		191976802001014	
190919701003043		191976801001125		191976802001015	
190919701003044		191976801001126		191976802001016	Y
190919701003045		191976801001127		191976802001017	Y
190919701003046		191976801001128		191976802001018	
190919701003047		191976801001129		191976802001019	Y
190919701003048		191976801001130		191976802001033	Y
190919701003049		191976801001131			
190919701003050		191976801001132			
190919701003051		191976801001133			
190919701003052		191976801001134			
190919701003053		191976801001135			

Full or Partial Census Blocks Within the Discontinuance Area, Springdale wire center, Utah

BLOCKID20	Partial	BLOCKID20	Partial	BLOCKID20	Partial
490532701022000	Y	490532701022015		490532701022032	
490532701022001		490532701022016		490532701022033	
490532701022002	Y	490532701022017		490532701022034	
490532701022003		490532701022018		490532701022035	
490532701022004		490532701022019		490532701022036	Y
490532701022005		490532701022020		490532701023054	Y
490532701022006		490532701022021		490532701023056	
490532701022007		490532701022022		490532701023057	
490532701022008		490532701022023	Y	490532701023066	Y
490532701022009		490532701022024	Y	490532701023071	
490532701022010		490532701022025	Y	490532701023072	Y
490532701022011		490532701022026		490532701023090	Y
490532701022012		490532701022027	Y	490532701023102	Y
490532701022013		490532701022028	Y		
490532701022014		490532701022031	Y		



February 10, 2026



**Important Notice Regarding the Qwest Corporation d/b/a CenturyLink QC
Planned Discontinuance of Residential Voice Services in Your Area
*Effective on or after April 20, 2026***

Dear Sir/Madam,

Our records indicate that you currently subscribe to a Qwest Corporation d/b/a CenturyLink QC legacy voice service in an area where we are making some changes. Plain Old Telephone Services, also known as "POTS", provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.

On or after **April 20, 2026**, or as soon after as authorized by regulatory authorities, Qwest Corporation d/b/a CenturyLink QC will discontinue the POTS service that is currently provided in the Laurens, Iowa wire center; the Renwick, Iowa wire center; and the Springdale, Utah wire center. Maps of the impacted geographic areas are attached.

We are making this change because we now have a new service in your area – CenturyLink® Connected Voice with Air-Line™. Connected Voice with Air-Line is a feature-rich, digital home phone service that provides an upgrade to your traditional landline home phone. Both new and current customers can subscribe. Connected Voice with Air-Line works just like your current service, offering crystal-clear call quality and essential features like unlimited local calling, voicemail, call waiting, caller ID, and more. Plus, you can keep your current phone number if you switch.

To keep your current home phone number and to ensure uninterrupted home phone service, call us at 800-355-6336 Monday through Friday, 8:00 a.m. – 7:00 p.m. CT and let the agent know you'd like to switch to Connected Voice with Air-Line.

If you would prefer to transfer your service to another provider in your area, please contact your provider of choice directly. 4G LTE mobile wireless service, offered by Verizon, AT&T, and/or T-Mobile, is available in your area, and, in many locations, voice over internet protocol (VoIP) digital phone service is available from providers like SC Broadband, Xfinity, or Comm1 Network Inc.

ATTACHMENT C

Important notes:

- Existing contracts for this service will not be renewed, and no early termination penalties will be applied when service is disconnected.
- If you subscribe to other services from Qwest Corporation d/b/a CenturyLink QC, other than POTS, those services will not be impacted by this discontinuance.
- When your Qwest Corporation d/b/a CenturyLink QC service is discontinued, we will automatically apply any applicable deposits or credits to your bill. If the amount of the bill is less than any deposits and credits, we will issue a refund for the remaining balance.
- If you choose to disconnect your service in advance of discontinuance, no early termination fees will apply.

We appreciate your business and look forward to continuing to serve you.

Sincerely,

Qwest Corporation d/b/a CenturyLink QC

The following statement is required by FCC rules:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Qwest Corporation d/b/a CenturyLink QC. to Discontinue a Telecommunications Service. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

ATTACHMENT C

Important Information Regarding Connected Voice with Air-Line, VoIP, and/or Mobile Wireless Voice Services

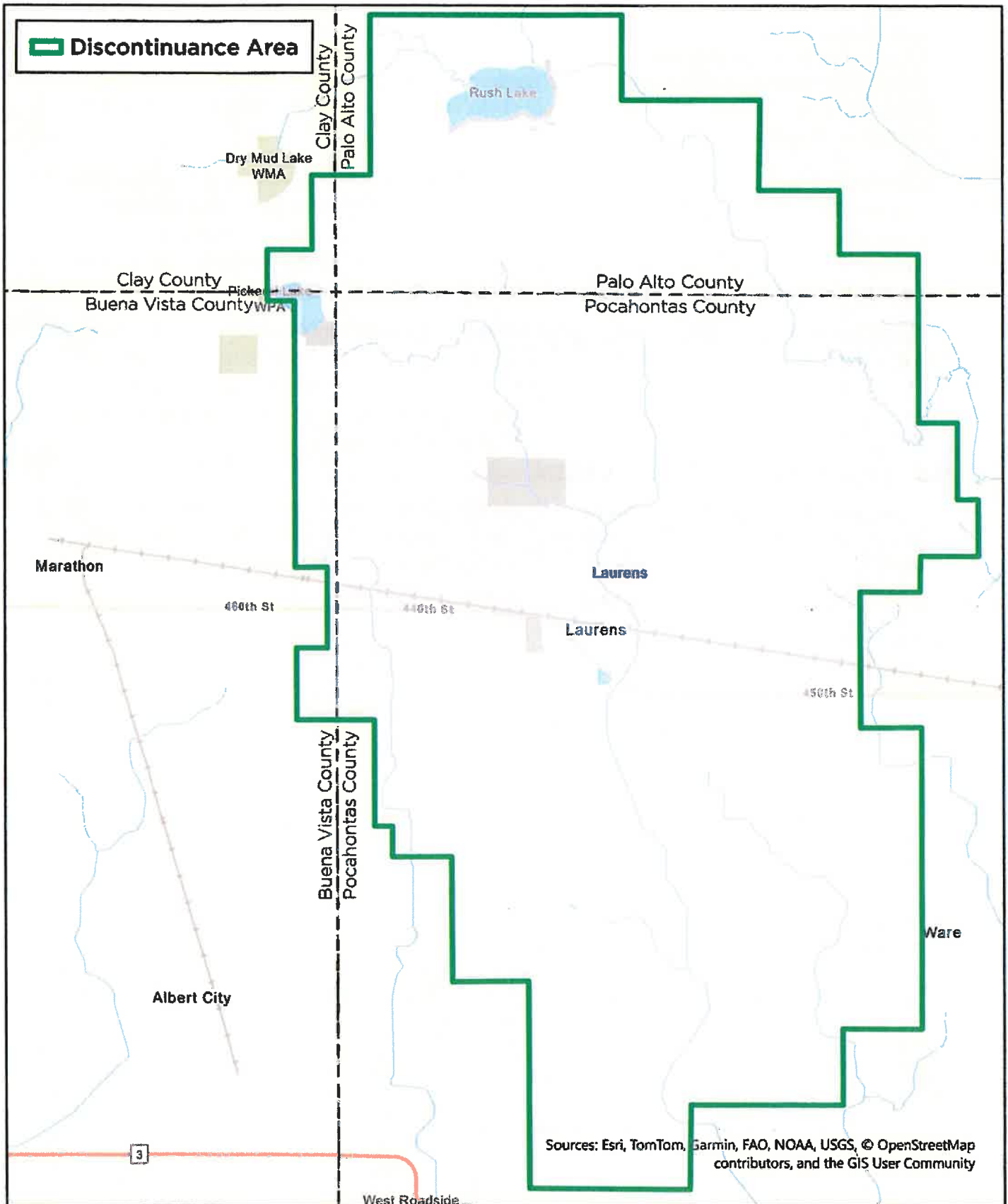
Lack of Line Power. Services like Connected Voice with Air-Line, VoIP, and mobile wireless voice service do not provide line power needed to keep these services operational during an electrical power outage. This means that the service will not work in the event of a power outage unless you have a battery backup. To maintain phone service during these times, you will have to arrange for an alternative source of electrical power.

Security Responsibilities and Other Steps You May Take to Ensure Safe Use of Connected Voice with Air-Line, VoIP, or Mobile Wireless Service. As noted above, in the event of an electrical power outage, Connected Voice with Air-Line, VoIP, and mobile wireless voice service will not operate without backup power, such as an external battery backup. Without sufficient power, you won't be able to place or receive any calls, including emergency 911 calls.

Mobile wireless voice service is not associated with one fixed location or address, meaning that if you make an emergency 911 call with your mobile phone, you should provide the emergency operator the location of your emergency and your wireless phone number, so if the call gets disconnected, the operator can call you back. Additional information related to reaching 911 service using mobile wireless voice service is available on the FCC's website;

[https://www.fcc.gov/consumers/guides/wireless-911-service.](https://www.fcc.gov/consumers/guides/wireless-911-service)

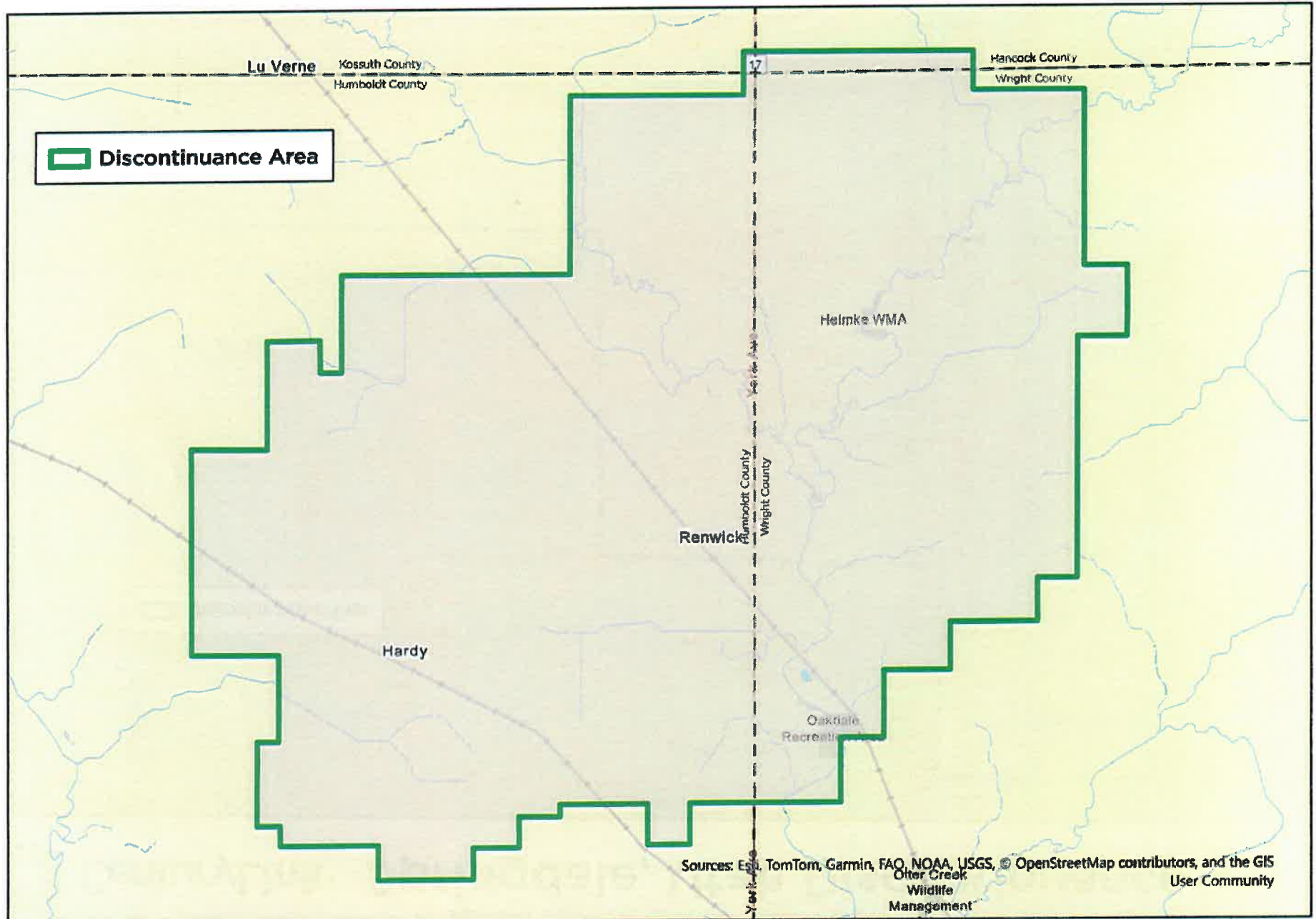
If you plan to move, and need to change your service address, you will need to contact your service provider to ensure that 911 calls are properly routed. Connected Voice with Air-Line customers should not move the Air-Line adapter installed in your home to another location without first contacting CenturyLink.



Boundaries shown are approximate. For verification of unique addresses or locations, contact your local CenturyLink representative. Portions of this map are ©TomTom and portions are ©2025 Lumen Technologies, Inc.



CenturyLink® Renwick, Iowa Discontinuance



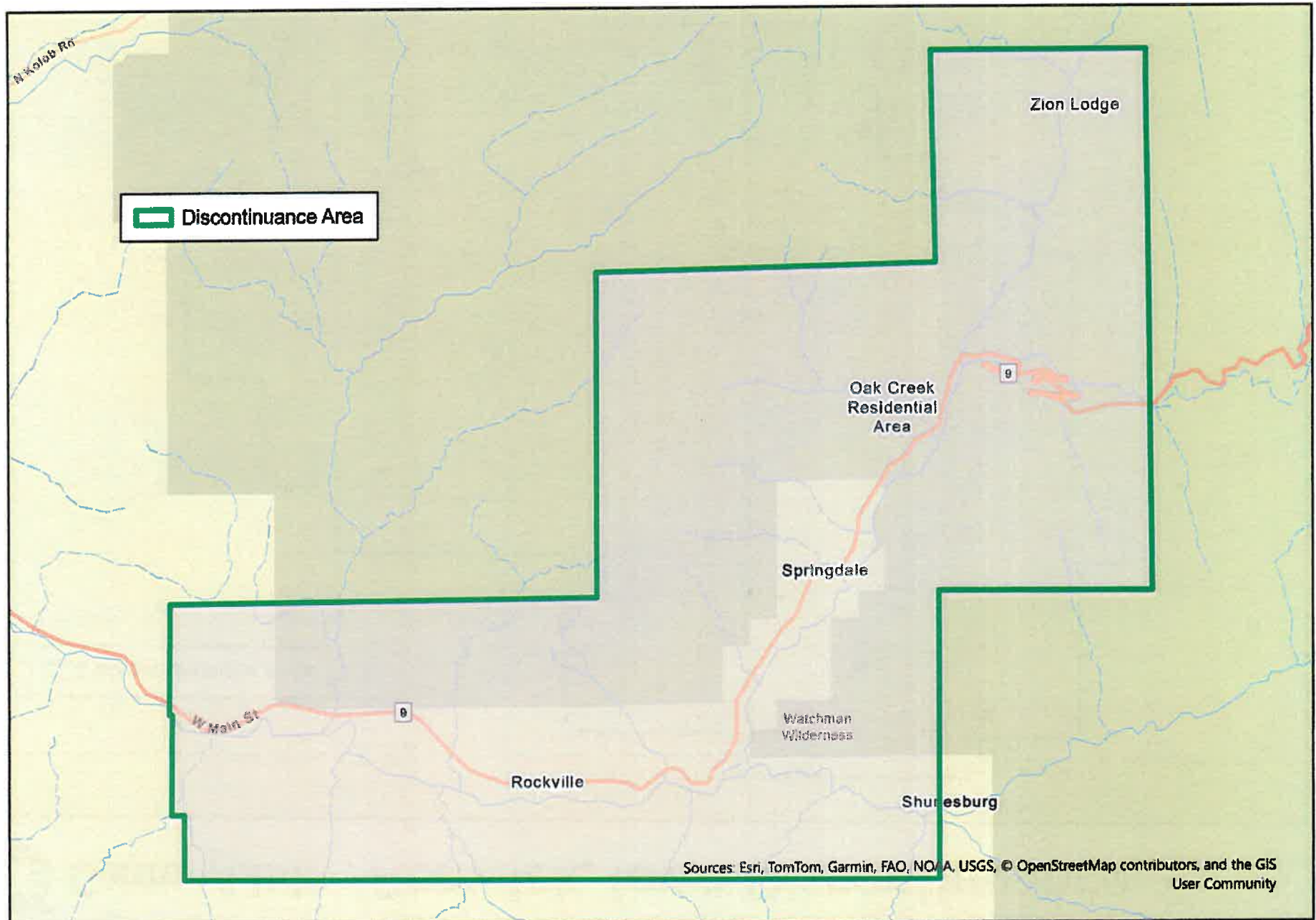
ATTACHMENT C

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CenturyLink® Springdale, Utah Discontinuance



ATTACHMENT C

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Jacob Barlow
December 11, 2025



February 26, 2026



**Important Notice Regarding the Qwest Corporation d/b/a CenturyLink QC
Planned Discontinuance of Business Local Exchange and Copper Based Services in Your
Area**
Effective on or after April 20, 2026

Dear ,

You may have received a letter dated February 10, 2026 notifying you of Qwest Corporation d/b/a CenturyLink QC's (CenturyLink QC's) intent to discontinue certain voice services in your area. This letter replaces and supersedes that notice.

Our records indicate that you currently subscribe to a CenturyLink QC Legacy Business Local Exchange and/or Copper Based Services in an area affected by these changes. CenturyLink Business Local Exchange and Copper Based Services provides business customers with telecommunications service within a specified geographic area for local calling and access to and from the telecommunications network. This service is used to place or receive one call at a time.

On or after *April 20, 2026*, or as soon after as authorized by regulatory authorities, CenturyLink QC will discontinue the Business Local Exchange and Copper Based services that is currently provided in the Laurens, Iowa wire center; the Renwick, Iowa wire center; and the Springdale, Utah wire center. Maps of the impacted geographic areas are attached.

If you have any questions about these changes or want to discuss alternative services, contact your account team directly or call us at **866-395-7677** Monday through Friday, 6:00 a.m. to 5:00 p.m. (PT).

ATTACHMENT C

Important notes:

- Existing contracts for this service will not be renewed, and no early termination penalties will be applied when service is disconnected.
- If you subscribe to other CenturyLink QC services besides Business Local Exchange and Copper Based Services, those services will not be impacted by this discontinuance.
- When your CenturyLink QC service is discontinued, we will automatically apply any applicable deposits or credits to your bill. If the amount of the bill is less than any deposits and credits, we will issue a refund for the remaining balance.
- If you choose to disconnect your service in advance of discontinuance, no early termination fees will apply.

We appreciate your business and look forward to continuing to serve you.

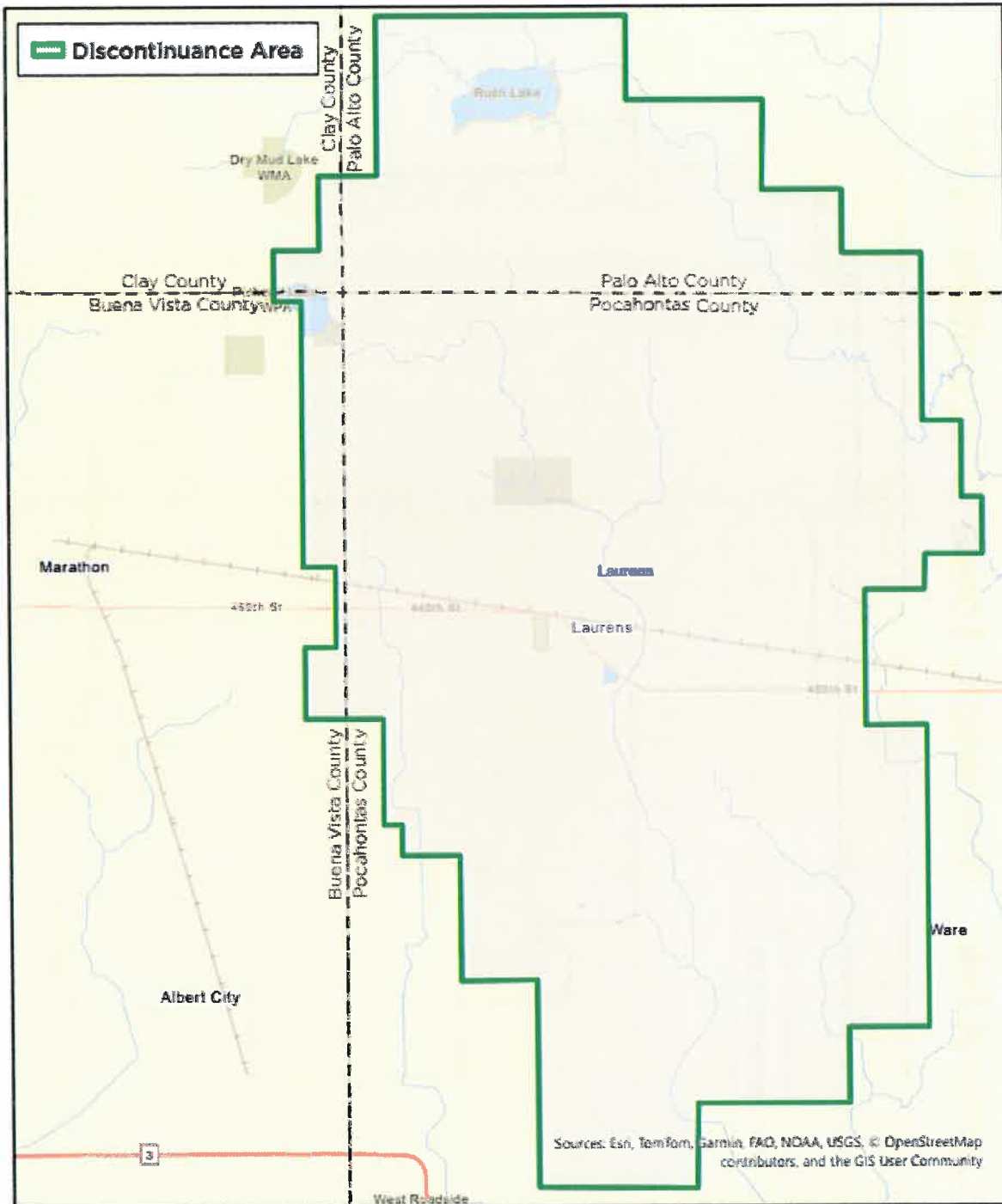
Sincerely,

CenturyLink QC

The following statement is required by FCC rules:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Qwest Corporation d/b/a CenturyLink QC. To Discontinue a Telecommunications Service. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

 **CenturyLink®** Laurens, Iowa Discontinuance

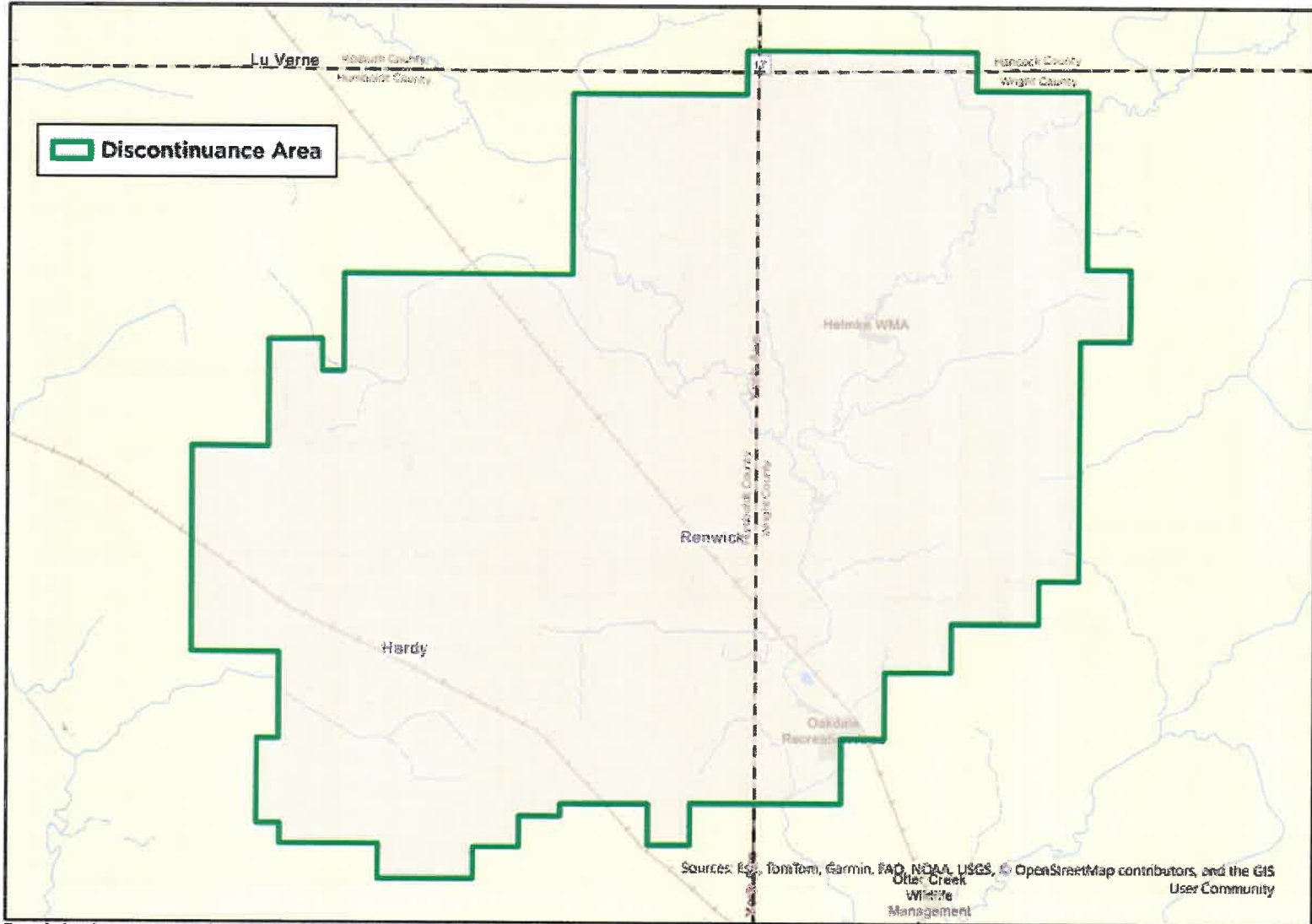


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jgbarlo
12/11/2025



CenturyLink® Renwick, Iowa Discontinuance

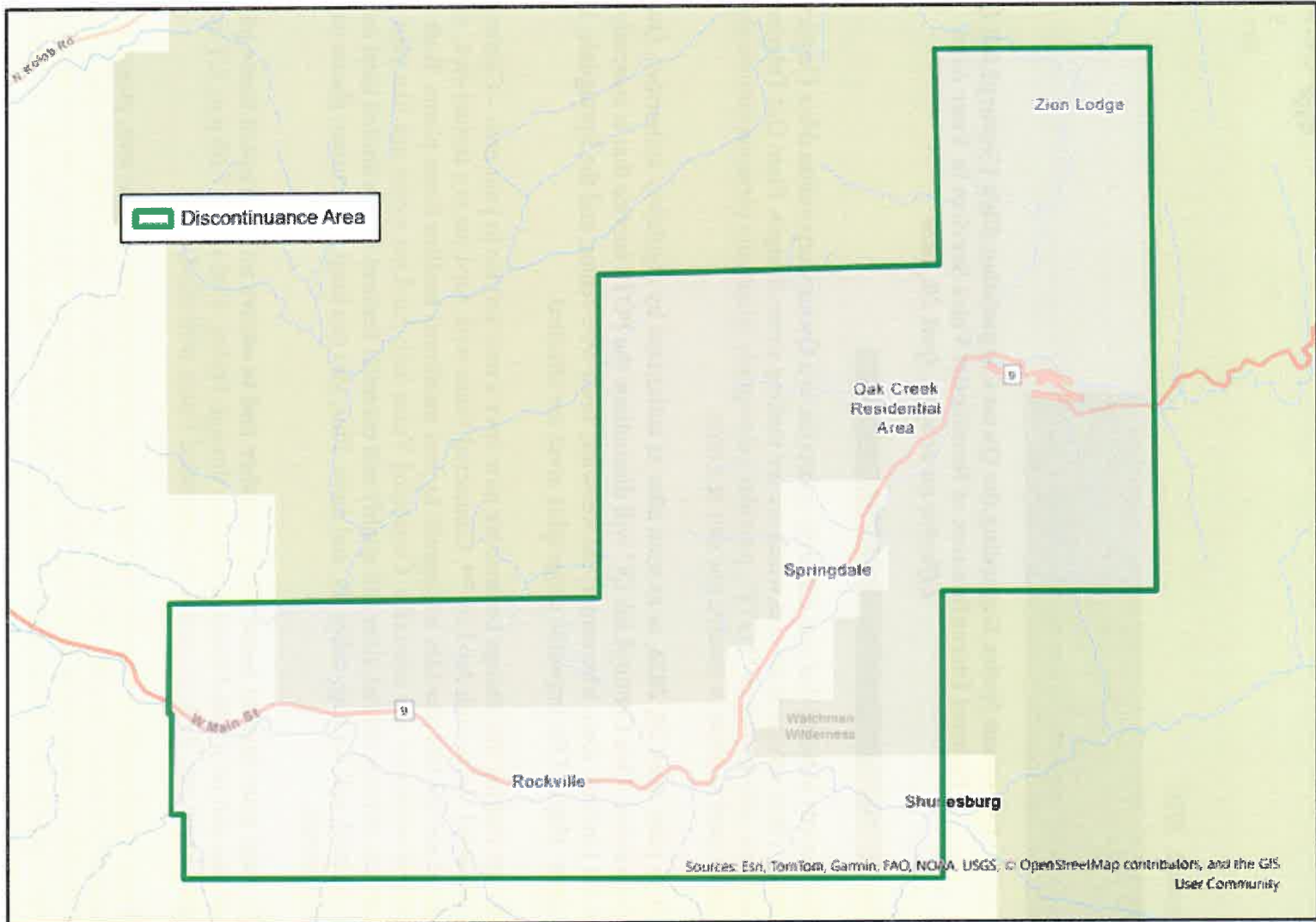


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12/11/2025

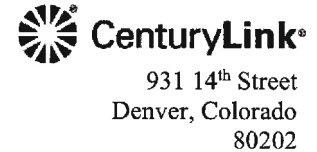


CenturyLink® Springdale, Utah Discontinuance



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Jacob Barlow
December 11, 2025



March 2, 2026



**Important Notice Regarding the Qwest Corporation d/b/a CenturyLink QC
Planned Discontinuance of Residential Voice Services in Your Area
*Effective on or after April 20, 2026***

Dear [REDACTED],

Our records indicate that you currently subscribe to a Qwest Corporation d/b/a CenturyLink QC legacy voice service in an area where we are making some changes. Plain Old Telephone Services, also known as "POTS", provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.

On or after *April 20, 2026*, or as soon after as authorized by regulatory authorities, Qwest Corporation d/b/a CenturyLink QC will discontinue the POTS service that is currently provided in the Laurens, Iowa wire center; the Renwick, Iowa wire center; and the Springdale, Utah wire center. Maps of the impacted geographic areas are attached.

We are making this change because we now have a new service in your area – CenturyLink® Connected Voice with Air-Line™. Connected Voice with Air-Line is a feature-rich, digital home phone service that provides an upgrade to your traditional landline home phone. Both new and current customers can subscribe. Connected Voice with Air-Line works just like your current service, offering crystal-clear call quality and essential features like unlimited local calling, voicemail, call waiting, caller ID, and more. Plus, you can keep your current phone number if you switch.

To keep your current home phone number and to ensure uninterrupted home phone service, call us at **800-355-6336** Monday through Friday, 8:00 a.m. – 7:00 p.m. CT and let the agent know you'd like to switch to Connected Voice with Air-Line.

If you would prefer to transfer your service to another provider in your area, please contact your provider of choice directly. 4G LTE mobile wireless service, offered by Verizon, AT&T, and/or T-Mobile, is available in your area, and, in many locations, voice over internet protocol (VoIP) digital phone service is available from providers like SC Broadband, Xfinity, or Comm1 Network Inc.

ATTACHMENT C

Important notes:

- Existing contracts for this service will not be renewed, and no early termination penalties will be applied when service is disconnected.
- If you subscribe to other services from Qwest Corporation d/b/a CenturyLink QC, other than POTS, those services will not be impacted by this discontinuance.
- When your Qwest Corporation d/b/a CenturyLink QC service is discontinued, we will automatically apply any applicable deposits or credits to your bill. If the amount of the bill is less than any deposits and credits, we will issue a refund for the remaining balance.
- If you choose to disconnect your service in advance of discontinuance, no early termination fees will apply.

We appreciate your business and look forward to continuing to serve you.

Sincerely,

Qwest Corporation d/b/a CenturyLink QC

The following statement is required by FCC rules:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Qwest Corporation d/b/a CenturyLink QC. to Discontinue a Telecommunications Service. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

ATTACHMENT C

Important Information Regarding Connected Voice with Air-Line, VoIP, and/or Mobile Wireless Voice Services

Lack of Line Power. Services like Connected Voice with Air-Line, VoIP, and mobile wireless voice service do not provide line power needed to keep these services operational during an electrical power outage. This means that the service will not work in the event of a power outage unless you have a battery backup. To maintain phone service during these times, you will have to arrange for an alternative source of electrical power.

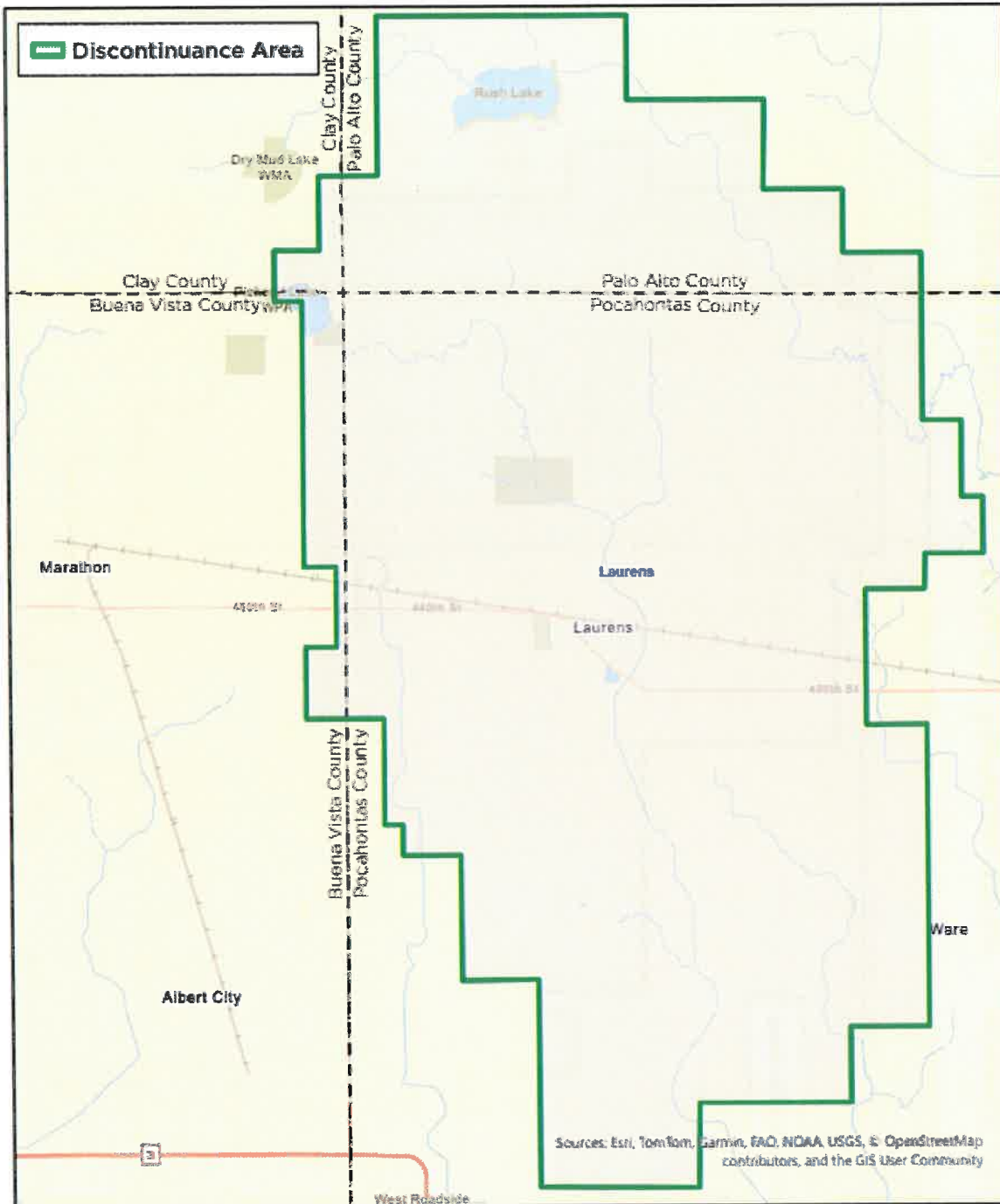
Security Responsibilities and Other Steps You May Take to Ensure Safe Use of Connected Voice with Air-Line, VoIP, or Mobile Wireless Service. As noted above, in the event of an electrical power outage, Connected Voice with Air-Line, VoIP, and mobile wireless voice service will not operate without backup power, such as an external battery backup. Without sufficient power, you won't be able to place or receive any calls, including emergency 911 calls.

Mobile wireless voice service is not associated with one fixed location or address, meaning that if you make an emergency 911 call with your mobile phone, you should provide the emergency operator the location of your emergency and your wireless phone number, so if the call gets disconnected, the operator can call you back. Additional information related to reaching 911 service using mobile wireless voice service is available on the FCC's website:
<https://www.fcc.gov/consumers/guides/wireless-911-service>.

If you plan to move, and need to change your service address, you will need to contact your service provider to ensure that 911 calls are properly routed. Connected Voice with Air-Line customers should not move the Air-Line adapter installed in your home to another location without first contacting CenturyLink.



CenturyLink® Laurens, Iowa Discontinuance

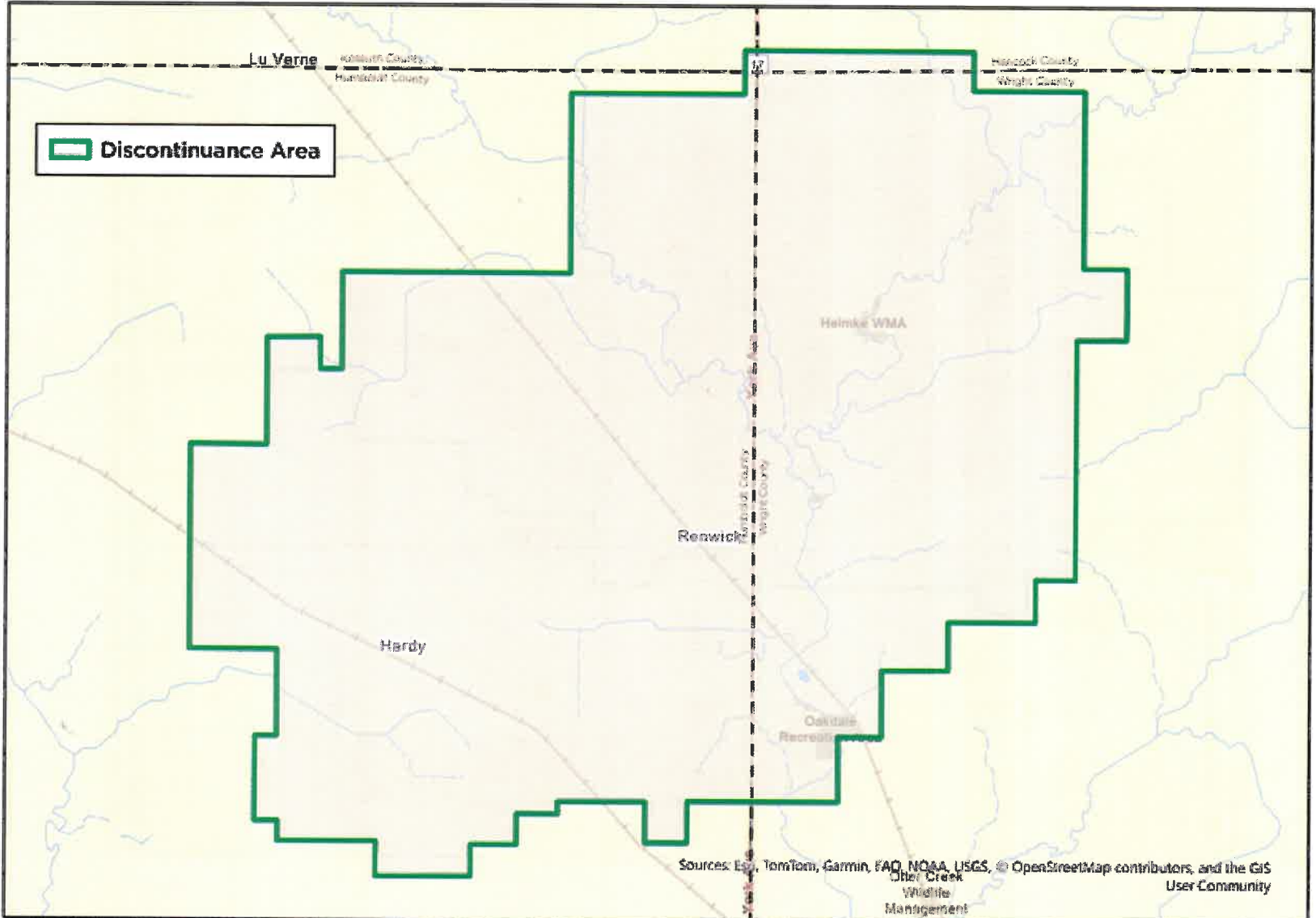


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jgbarlo
12/11/2025



CenturyLink® Renwick, Iowa Discontinuance

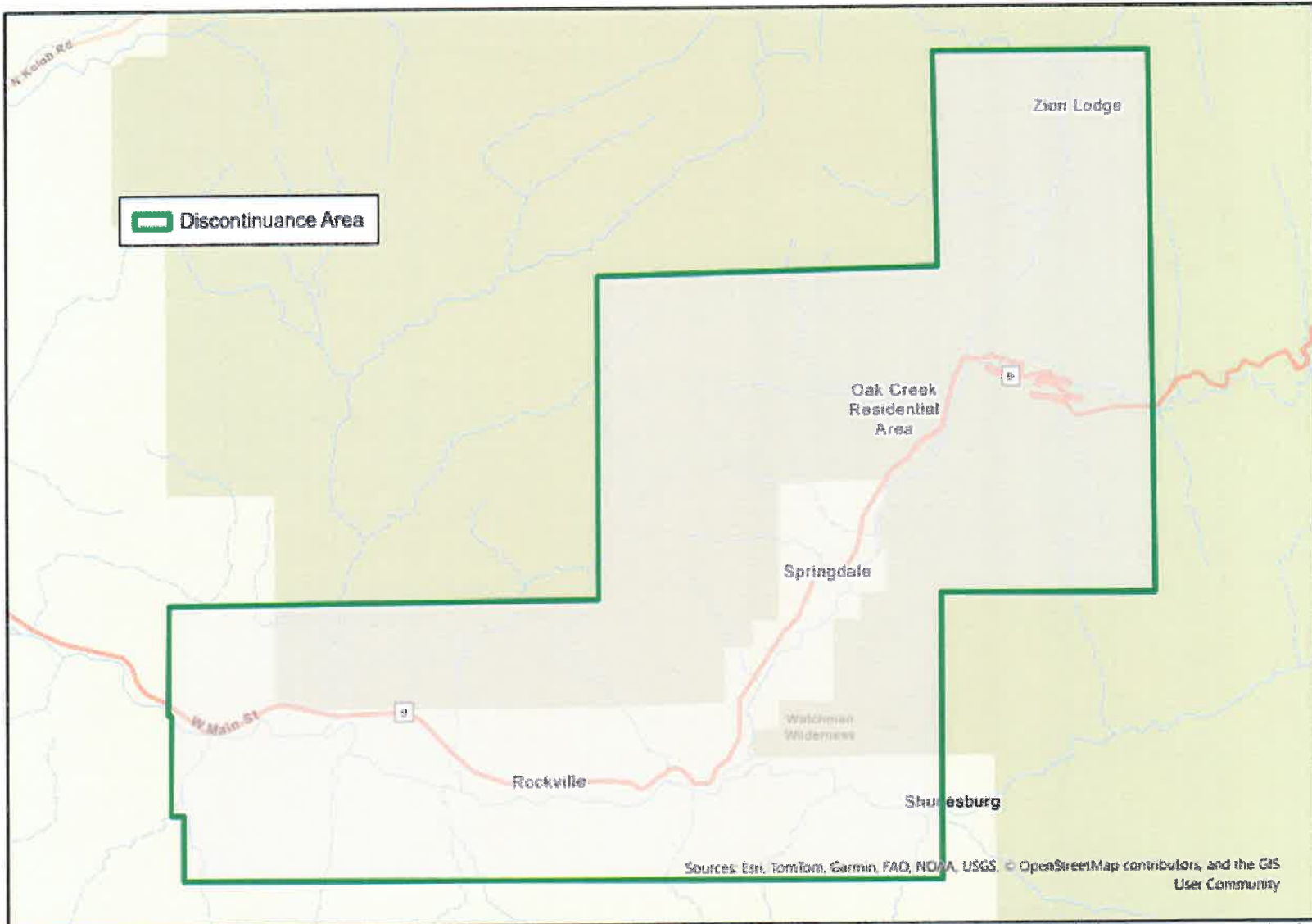


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CenturyLink® Springdale, Utah Discontinuance



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Jacob Barlow
December 11, 2025

ATTACHMENT C

ATTACHMENT D

Section 63.602(a)(4) Certification

I, Timothy S. White, certify under penalty of perjury that, to the best of my knowledge, information, and belief, the information required by 47 C.F.R. § 63.602 that is submitted in the Section 63.71 Application of Qwest Corporation d/b/a CenturyLink QC for Authority Pursuant to Section 214 of the Communications Act of 1934, As Amended, to Discontinue a Telecommunications Service is true and correct.

Timothy S. White

Timothy S. White, Vice President
Network Implementation and Field Operations

02/27/26

Date

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

APPLICATION to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the State listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;¹
- 4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense.

/s/ Marjorie Herlth

Marjorie Herlth

March 3, 2026

¹ Qwest Corporation d/b/a CenturyLink QC did not identify any Tribal Nations in the geographic area covered by this Application.

Office of the Governor
1007 East Grand Avenue
Des Moines, IA 50319

Iowa Utilities Board
Room 69
1375 East Court Avenue
Des Moines, IA 50319-0069

Office of the Governor
350 North State Street, Suite 200
P. O. Box 142220
Salt Lake City, UT 84114-2220

Public Service Commission of Utah
P.O. Box 4558
Salt Lake City, UT 84114-4558

Department of Defense
Special Assistant for Telecommunications
Pentagon
Washington, DC 20301