

FORMAL COMPLAINT FORM
PUBLIC SERVICE COMMISSION
Heber M. Wells State Office Building
160 East 300 South, Fourth Floor
P.O. Box 45585
Salt Lake City, Utah 84114

Complaints are public documents and are maintained on the Public Service Commission website.
Further information on formal complaints is available at: <https://psc.utah.gov/complaint-process/>

1. Name of Complainant: Shirley Feulner
Address: 4630 Sycamore Drive Holladay 84117
Telephone No.: 801-277-4713
Email Address: None
Preferred method of contact: _____ Email or X U.S. Mail
If represented by counsel, list: Att- Contact my son
Name: Daniel Feulner
Address: 9012 Sunburst Crt. Sandy 84093
Telephone No.: 801-808-8776 Email Address: SSL@Great Western Truck@gmail.com
2. The utility being complained against is: Century Link
3. What did the utility do which you (the Complainant) think is illegal, unjust, or improper?
Include exact dates, times, locations and persons involved, as closely as you can.
Century Link has Failed To Provide adequate Service To my residence since approx. May of 2025, many "Buzzing, Static, or No Service. There have been Requests For Service
4. Why do you (the Complainant) think these activities are illegal, unjust or improper?
Century Link Debits my account Monthly, but doesn't provide Clear useable Service
5. What relief does the Complainant request?
① Clear, Reliable Service, that doesn't require constant request for Repairs, that rarely happens ② Refund of Money's Where Useable Service was not provided
6. Signature of Complainant X Shirley Feulner
Date: 8/11/26

NOTE: Submit complaint by email or U.S. mail. (<https://psc.utah.gov/psc-filing-requirements/>)