

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

**FORMAL COMPLAINT OF MARY KAY
BONICA AGAINST CENTURYLINK**

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) **DOCKET No. 26-049-07**
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CENTURYLINK’S MOTION TO DISMISS FORMAL COMPLAINT

COMES NOW, Respondent Qwest Corporation dba CenturyLink (“CenturyLink”), by and through its undersigned counsel and submits its Motion to Dismiss Formal Complaint to the above-captioned Formal Complaint (“Complaint”) of Mary Kay Bonica (“Complainant”) as follows:

1. On September 16, 2026, the Utah Public Service Commission entered a Notice of Filing and Comment Period requiring CenturyLink to submit a written response on or before October 15, 2026, to the Formal Complaint filed by Mary Kay Bonica on September 14, 2026.
2. Complainant alleges that her CenturyLink landline service stopped working on August 12, 2026.
3. CenturyLink denies each and every allegation in the Complaint except for those which constitute admissions against the interest of the Complainant. Notwithstanding this, CenturyLink desires to satisfy the Complaint. In so doing, CenturyLink nonetheless denies liability and does not admit the veracity of any claim.
4. On September 21, 2026, Complainant confirmed that her service was restored.
5. On October 14, 2026, the Division of Public Utilities filed its comments in this docket, recommending that the Complaint be dismissed based upon the correspondence from

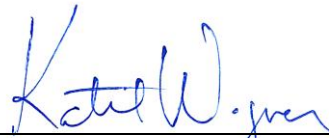
Complainant confirming that her service had been restored and that she had been credited for the days she was out of service.

6. In light of the Division of Public Utilities recommendation and based on the Complainant's representations indicating that no live controversy remains between the parties, CenturyLink respectfully requests that the Commission dismiss the Complaint as moot and close this docket.

WHEREFORE, having fully answered, CenturyLink prays that the Complaint of Mary Kay Bonica be dismissed with prejudice and for such further relief as the Commission deems just and equitable.

Dated this 15th day of October 2026

Respectfully submitted,



Katie N. Wagner, OK Bar #33296
Senior Corporate Counsel
Attorneys for Qwest Corporation dba
CenturyLink
(405) 669-8712
katie.wagner@lumen.com

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing, ***CENTURYLINK'S MOTION TO DISMISS FORMAL COMPLAINT***, was sent via Email to the following parties on the date indicated below:

Complainant

Mary Kay Bonica auntkay@myctl.net

Utah Assistant Attorneys General

Patricia Schmid pschmid@agutah.gov

Patrick Grecu pgrecu@agutah.gov

Robert Moore rmoore@agutah.gov

Division of Public Utilities

Madison Galt mgalt@utah.gov

Office of Consumer Services ocs@utah.gov

Alyson Anderson akanderson@utah.gov

Cameron Irmas cirmas@utah.gov

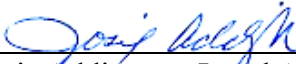
Asami Kobayashi-Wolke akobayashi@utah.gov

Jennifer Ntiamoah jntiamoah@utah.gov

Bela Vastag bvastag@utah.gov

DATED this 15TH day of October 2026.

CENTURYLINK

By:  _____
Josie Addington, Legal Assistant