

**Qwest Corporation d/b/a CenturyLink QC  
PRICE LIST**

**EXCHANGE AND NETWORK  
SERVICES  
UTAH**

**SECTION 1  
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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS**

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may+ offer alternative telecommunications services to customers in the immediate affected area and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

**2.15 OBSOLETE/GRANDFATHERED SERVICES**

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Services and equipment referred to as obsolete are no longer suitable to meet the current needs of the general public. They will not be furnished as a new entire item of service to any customer or applicant.

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

**A. Monthly Services**

Certain items of service may be furnished where they are required to fully utilize the installed common equipment capacities of existing systems. At the discretion of the Company, such items presently being furnished to existing customers may be continued in service on the same premises for the same customer for a limited period of time subject to the ability of the Company to maintain the items without unreasonable expense and to obtain repair parts from existing or recovered stock.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.16 CONTRACTUAL SERVICE AGREEMENTS**

**A. *TOTAL ADVANTAGE* Express Service (QTA Express)**

**1. General Description**

As applied in this Price List, the *TOTAL ADVANTAGE* Express Agreement is a Qwest Communications Corporation offer of a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. The QTA Express Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on one-year, two-year, or three-year term commitments. Terms and conditions for QTA Express Agreements may be found on:

[http://tariffs.qwest.com:8000/QWEST\\_RSS/index.htm](http://tariffs.qwest.com:8000/QWEST_RSS/index.htm)

**B. *TOTAL ADVANTAGE* (QTA)**

**1. General Description**

As applied in this Price List, the *TOTAL ADVANTAGE* Agreement is a Qwest Communications Corporation offer of a suite of business communications services offering flat rates based on term and minimum usage commitments. The QTA Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments. Terms and conditions for QTA Agreements may be found on:

[http://tariffs.qwest.com:8000/QWEST\\_RSS/index.htm](http://tariffs.qwest.com:8000/QWEST_RSS/index.htm)

**2.17 EXPIRATION OF CONTRACTS, TERM AGREEMENTS OR SERVICE TERMS**

**A. Where available, renewals of contracts, term agreements or service terms for business local exchange services are no longer permitted (excluding access services).**

**B. Upon expiration of a contract, term agreement or service term, the Company reserves the right to increase the rates to the applicable monthly rates set forth in this Price List on a month-to-month (MTM) basis. Anywhere a MTM rate does not exist in the Price List, the MTM rate will match the 12-month rates. The Company may, with thirty (30) days' prior notice, change any rates continued on a MTM basis after contract or service term expiration. Service provided on a MTM basis may be terminated by either party upon thirty (30) days' prior notice.**

(N)

(N)