

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 1
Page 3
Release ~~56~~

Issued: ~~52-2520-2021~~2026
(A.L. ~~2021~~2026-P03)

Effective: ~~63-1-2021~~2026

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		PAGE	
2.3	PAYMENT FOR SERVICE	32	
2.3.1	CUSTOMER RESPONSIBILITY	32	
2.3.2	PAYMENT OF BILLS	32	
2.3.3	ADVANCE PAYMENTS AND DEPOSITS	35	
2.3.4	ADJUSTMENT OF CHARGES	40	
2.3.5	PAYMENT PLANS	41	
2.4	LIABILITY OF THE COMPANY	42	
2.4.1	SERVICE LIABILITIES	42	
2.4.2	MAINTENANCE AND REPAIR.....	43	
2.4.4	DIRECTORY ERRORS OR OMISSIONS	43.1	
2.4.5	HAZARDOUS OR INACCESSIBLE LOCATIONS.....	44	
2.5	RESPONSIBILITIES OF THE CUSTOMER	45	
2.5.1	LOST OR DAMAGED EQUIPMENT	45	
2.5.2	BUILDING SPACE AND ELECTRIC POWER SUPPLY	45	
2.5.3	USE OF TELEPHONE ALARM REPORTING DEVICES	45	
2.5.4	Multi-Line Telephone Systems.....	45.1	
2.6	SPECIAL TAXES, FEES, CHARGES	46	
2.8	CABLE, WIRE AND SERVICE TERMINATION POLICY.....	47	
2.12	NATURAL DISASTER RELIEF FOR CUSTOMERS	52	
2.15	OBSOLETE SERVICES	52	
2.16	CONTRACTUAL SERVICE AGREEMENTS.....	52.1	
<u>2.17</u>	<u>Expiration of Contracts, Term Agreements or</u>		<u>(N)</u>
	<u>Service Terms</u>	<u>52.1</u>	<u>(N)</u>

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 2
Index Page 1
Release **89**

Issued: ~~62-2320-2023~~2026
(A.L. ~~20232026-P08~~P03)

Effective: ~~73-211-2023~~2026

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

SUBJECT	PAGE	
60 Day Product Guarantee	17	
Adjustment of Charges	40	
Advance Payments and Deposits	35	
Application For Service	14	
Assigning and Changing of Telephone Numbers	19	
Building Space and Electric Power Supply	45	
Cable, Wire and Service Termination Policy	47	
Cancellations and Deferments	15	
Charges for Termination of Service	28	
Connections With Other Telephone Companies	42	
Contractual Service Agreements	52.1	
Convenience Fee Charge	34.2	
Copy of Bill	34.1	
Customer Denied Access	21	
Customer Premises	43	
Customer Responsibility	32	
Definition of Terms	1	
Deposit Alternatives	37	
Deposits	35	
Directory Errors or Omissions	43	
Distribution of Directories	19	
Duplicate Bill Charge	34.1	
Employee Concessions	26	
Establishing and Furnishing Service	14	
<u>Expiration of Contracts, Term Agreements or Service Terms</u>	<u>52.1</u>	<u>(N)</u>
Facility Relocation Cost Recovery Fee	46	
Hazardous or Inaccessible Locations	44	
Initial Contract Periods	27	
Installment Billing	41	
Interruptions	40	

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 2
Index Page 2
Release [45](#)

Issued: ~~2-20-2026~~~~12-19-2022~~
(A.L. ~~2026-P03~~~~2023-P01~~)

Effective: ~~3-1-2026~~~~1-10-2023~~

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

SUBJECT	PAGE
Late Payment Charge	34
Liability of the Company	42
Limitations	42
Limited Communication	18
Lost or Damaged Equipment	45
Maintenance and Repair	43
Multi-Line Telephone Systems.....	45.1
Natural Disaster Relief For Customers.....	52
Obligation to Furnish Service	16
Obsolete/ Grandfathered Services	52
Paper Bill Fee	34.3
Payment For Service	32
Payment of Bills	32
Payment Plans	41
Promotional Offerings	26
Refusal	14
Resale of Service	18
Resale/Sharing Security	38
Responsibilities of the Customer	45
Restriction of Service	16
Service Liabilities	42
Special Services	26
Special Taxes, Fees, Charges	46
Suspension of All Services (SUS)	24
Suspension of Service	23
Telephone Numbers.....	19
Temporary Suspension of Service - Customer Initiated	23
Termination Liability/Waiver Policy.....	29
Termination of Service	27
Termination of Service - Company Initiated	20
Transfer of Service Between Customers	16
Transmission	42
Universal Service Fund Surcharge	47
Use of Service	15
Use of Telephone Alarm Reporting Devices	45

(T)

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 2
Page 52
Release ~~34~~

Issued: ~~2-20-2026~~~~2-21-2022~~
(A.L. ~~2026-P03~~~~2022-P03~~)

Effective: ~~3-1-2026~~~~3-1-2022~~

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may+ offer alternative telecommunications services to customers in the immediate affected area and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

2.15 OBSOLETE/GRANDFATHERED SERVICES

(T)

Services and equipment referred to as obsolete are no longer suitable to meet the current needs of the general public. They will not be furnished as a new entire item of service to any customer or applicant.

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

A. Monthly Services

Certain items of service may be furnished where they are required to fully utilize the installed common equipment capacities of existing systems. At the discretion of the Company, such items presently being furnished to existing customers may be continued in service on the same premises for the same customer for a limited period of time subject to the ability of the Company to maintain the items without unreasonable expense and to obtain repair parts from existing or recovered stock.

Issued: ~~112-1520-20072026~~
(A.L. ~~20072026-P16P03~~)

Effective: ~~113-191-20072026~~

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.16 CONTRACTUAL SERVICE AGREEMENTS

A. *TOTAL ADVANTAGE* Express Service (QTA Express)

1. General Description

As applied in this Price List, the *TOTAL ADVANTAGE* Express Agreement is a Qwest Communications Corporation offer of a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. The QTA Express Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on one-year, two-year, or three-year term commitments. Terms and conditions for QTA Express Agreements may be found on:

http://tariffs.qwest.com:8000/QWEST_RSS/index.htm

B. *TOTAL ADVANTAGE* (QTA)

1. General Description

As applied in this Price List, the *TOTAL ADVANTAGE* Agreement is a Qwest Communications Corporation offer of a suite of business communications services offering flat rates based on term and minimum usage commitments. The QTA Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments. Terms and conditions for QTA Agreements may be found on:

http://tariffs.qwest.com:8000/QWEST_RSS/index.htm

2.17 EXPIRATION OF CONTRACTS, TERM AGREEMENTS OR SERVICE TERMS

(N)

A. Where available, renewals of contracts, term agreements or service terms for business local exchange services are no longer permitted (excluding access services).

B. Upon expiration of a contract, term agreement or service term, the Company reserves the right to increase the rates to the applicable monthly rates set forth in this Price List on a month-to-month (MTM) basis. Anywhere a MTM rate does not exist in the Price List, the MTM rate will match the 12-month rates. The Company may, with thirty (30) days' prior notice, change any rates continued on a MTM basis after contract or service term expiration. Service provided on a MTM basis may be terminated by either party upon thirty (30) days' prior notice.

(N)