

**Qwest Corporation d/b/a CenturyLink QC**  
**PRICE LIST**

**EXCHANGE AND NETWORK  
SERVICES  
UTAH**

**SECTION 1**  
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**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS (CONT'D)**

**5.1.3 LOCAL EXCHANGE SERVICE OPTIONS OFFERED IN AN EXCHANGE AREA**

- A. The following classes of service are offered in Utah in the exchange areas listed in 5.1.3.B.

Exchange Access Line

Residence  
Business

Individual and Trunk [1] Packages (C)

Unlimited flat individual business

Unlimited flat business trunks [1] - **GRANDFATHERED** (C)

Measured individual residence [2] - **GRANDFATHERED** (T)

Message individual business [2] - **GRANDFATHERED** (T)

Other Services

Public Access Line [1] - **GRANDFATHERED** (C)

[1] Effective July 1, 2026, Unlimited flat business Trunks and Public Access Line are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. (N)  
(N)

[2] Measured individual residence and Message individual business are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. (T)  
(T)

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**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.3 LOCAL EXCHANGE SERVICE OPTIONS OFFERED IN AN EXCHANGE AREA  
(CONT'D)**

B. Available service options are defined by exchange area as follows:

| EXCHANGE AREA         | BUSINESS (B) / RESIDENCE (R) |                                 |                     | (T) |
|-----------------------|------------------------------|---------------------------------|---------------------|-----|
|                       | FLAT<br>RATE                 | MEASURED<br>RATE <del>[2]</del> | MESSAGE<br>RATE [1] |     |
| Alta/Snowbird         | B/R                          | - /R                            | B/R                 |     |
| American Fork         | B/R                          | - /R                            | B/R                 |     |
| Beaver                | B/R                          | - /R                            | B/R                 |     |
| Brian Head            | B/R                          | - /R                            | B/R                 |     |
| Brigham City          |                              |                                 |                     |     |
| • Brigham City Zone   | B/R                          | - /R                            | B/R                 |     |
| • Corinne Zone        | B/R                          | - /R                            | B/R                 |     |
| Cache Valley Metro    |                              |                                 |                     |     |
| • Hyrum Zone          | B/R                          | - /R                            | B/R                 |     |
| • Logan Zone          | B/R                          | - /R                            | B/R                 |     |
| • Richmond Zone       | B/R                          | - /R                            | B/R                 |     |
| • Smithfield Zone     | B/R                          | - /R                            | B/R                 |     |
| Cedar City            | B/R                          | - /R                            | B/R                 |     |
| Clearfield            |                              |                                 |                     |     |
| • Clearfield Zone     | B/R                          | - /R                            | B/R                 |     |
| • East Layton Zone    | B/R                          | - /R                            | B/R                 |     |
| Farmington            | B/R                          | - /R                            | B/R                 | (T) |
| Heber                 | B/R                          | - /R                            | B/R                 |     |
| Hurricane             | B/R                          | - /R                            | B/R                 |     |
| Kaysville             | B/R                          | - /R                            | B/R                 |     |
| Lehi                  | B/R                          | - /R                            | B/R                 |     |
| Monroe                | B/R                          | - /R                            | B/R                 |     |
| Morgan                |                              |                                 |                     |     |
| • Morgan Zone         | B/R                          | - /R                            | B/R                 |     |
| • Mountain Green Zone | B/R                          | - /R                            | B/R                 |     |
| Nephi                 | B/R                          | - /R                            | B/R                 |     |

[1] Residence Message Service is grandfathered in 105.2.2 of this Price List and is available only to existing customers.

~~[2] Measured Rate Service is grandfathered for Individual Lines. Availability is limited to lines currently in service at existing locations for existing customers.~~ (T)  
(T)

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**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.3 LOCAL EXCHANGE SERVICE OPTIONS OFFERED IN AN EXCHANGE AREA**

B. (Cont'd)

| EXCHANGE AREA      | BUSINESS (B) / RESIDENCE (R) |                                 |                     | (T) |
|--------------------|------------------------------|---------------------------------|---------------------|-----|
|                    | FLAT<br>RATE                 | MEASURED<br>RATE <del>[3]</del> | MESSAGE<br>RATE [1] |     |
| Ogden              |                              |                                 |                     |     |
| • Ogden Main Zone  | B/R                          | - /R                            | B/R                 |     |
| • Ogden North Zone | B/R                          | - /R                            | B/R                 |     |
| • Ogden South Zone | B/R                          | - /R                            | B/R                 |     |
| • Ogden West Zone  | B/R                          | - /R                            | B/R                 |     |
| • Huntsville Zone  | B/R                          | - /R                            | B/R                 |     |
| Page, Arizona[2]   | B/R                          | - /R                            | B/R                 |     |
| Park City          | B/R                          | - /R                            | B/R                 |     |
| Parowan            | B/R                          | - /R                            | B/R                 |     |
| Payson             |                              |                                 |                     |     |
| • Payson Zone      | B/R                          | - /R                            | B/R                 |     |
| • Santaquin Zone   | B/R                          | - /R                            | B/R                 |     |
| Pleasant Grove     | B/R                          | - /R                            | B/R                 |     |
| Provo              |                              |                                 |                     |     |
| • Provo Zone       | B/R                          | - /R                            | B/R                 |     |
| • Orem Zone        | B/R                          | - /R                            | B/R                 |     |
| Richfield          | B/R                          | - /R                            | B/R                 |     |
| St. George         |                              |                                 |                     |     |
| • Leeds Zone       | B/R                          | - /R                            | B/R                 |     |
| • St. George Zone  | B/R                          | - /R                            | B/R                 |     |
| • Veyo Zone        | B/R                          | - /R                            | B/R                 |     |
| Salina             | B/R                          | - /R                            | B/R                 |     |

[1] Residence Message Service is grandfathered in 105.2.2 of this Price List and is available only to existing customers.

[2] Utah portion of Exchange.

[3] Measured Rate Service is grandfathered for Individual Lines. Availability is limited to lines currently in service at existing locations for existing customers. (T) (T)

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**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.3 LOCAL EXCHANGE SERVICE OPTIONS OFFERED IN AN EXCHANGE AREA**

B. (Cont'd)

| EXCHANGE AREA               | BUSINESS (B) / RESIDENCE (R) |                             |                     | (T) |
|-----------------------------|------------------------------|-----------------------------|---------------------|-----|
|                             | FLAT<br>RATE                 | MEASURED<br>RATE <u>[2]</u> | MESSAGE<br>RATE [1] |     |
| Salt Lake Metro             |                              |                             |                     |     |
| • Bountiful Zone            | B/R                          | - /R                        | B/R                 |     |
| • North Salt Lake           | B/R                          | - /R                        | B/R                 |     |
| • Cottonwood Zone           | B/R                          | - /R                        | B/R                 |     |
| • Draper Zone               | B/R                          | - /R                        | B/R                 |     |
| • Holladay Zone             | B/R                          | - /R                        | B/R                 |     |
| • Kearns Zone               | B/R                          | - /R                        | B/R                 |     |
| • Magna Zone                | B/R                          | - /R                        | B/R                 |     |
| • Midvale Zone              | B/R                          | - /R                        | B/R                 |     |
| • Murray Zone               | B/R                          | - /R                        | B/R                 |     |
| • Riverton                  | B/R                          | - /R                        | B/R                 |     |
| • Salt Lake City East Zone  | B/R                          | - /R                        | B/R                 |     |
| • Salt Lake City Main Zone  | B/R                          | - /R                        | B/R                 |     |
| • Salt Lake City South Zone | B/R                          | - /R                        | B/R                 |     |
| • Salt Lake City West Zone  | B/R                          | - /R                        | B/R                 |     |
| Spanish Fork                |                              |                             |                     |     |
| • Spanish Fork Zone         | B/R                          | - /R                        | B/R                 |     |
| • Salem Zone                | B/R                          | - /R                        | B/R                 |     |
| Springdale                  | B/R                          | - /R                        | B/R                 |     |
| Springville                 | B/R                          | - /R                        | B/R                 |     |
| Tooele                      |                              |                             |                     |     |
| • Tooele Zone               | B/R                          | - /R                        | B/R                 |     |
| • Grantsville Zone          | B/R                          | - /R                        | B/R                 |     |

[1] Residence Message Service is grandfathered in 105.2.2 of this Price List and is available only to existing customers.

[2] Measured Rate Service is grandfathered for Individual Lines. Availability is (T)  
limited to lines currently in service at existing locations for existing customers. (T)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.1 MEASURED SERVICE [1] - GRANDFATHERED

(C)(T)

A. Description

1. Measured service consists of local usage charges which apply for outgoing calls completed on a local basis.
2. Measured service requires special CO equipment and is furnished only in wire centers where facilities are available.
3. Rates for measured service usage include a three-hour (180 minute) call allowance.

B. Terms and Conditions

1. Measured service is available for residence customers on an individual line basis only.
2. Measured service usage charges do not apply to messages completed to official numbers located on Company premises within the local calling area that the general public calls to transact Company business.
3. Usage charges do not apply to calls placed to the Company Business Office, Repair Service, Directory Assistance, Long Distance, or to 911 or '0' for Emergency Agencies, such as Police, Fire, Rescue or Ambulance.
4. Flat and Measured Service will not be provided on the same customer premises except as specified in 2.2.1.D.

[1] Measured Rate Service is grandfathered for Individual Lines. Availability is limited to lines currently in service at existing locations for existing customers.

(N)  
(N)

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### 5. EXCHANGE SERVICES

#### 5.2 LOCAL EXCHANGE SERVICE

##### 5.2.1 MEASURED SERVICE [3] - GRANDFATHERED (CONT'D)

(T)

#### C. Rates and Charges

1. Customers may change to flat usage service at no charge.
2. Measured Service Charges
  - a. Measured service usage charges accumulate on a monthly basis commencing on the billing date.
  - b. Measured service usage charges are based upon the rate shown and are applicable to local messages completed on a dial station-to-station basis for calls placed within the same calling area.
  - c. Residential measured service customers will be billed the rate per minute charge only after exceeding the 180-minute call allowance in a billing period. This rate is for each additional minute or fraction thereof over the allowance.

#### PER MINUTE RATE [1]

- Measured Service Usage Charge \$0.02

|  | USOC | NON-<br>RECURRING<br>CHARGE | MONTHLY<br>RATE |
|--|------|-----------------------------|-----------------|
|--|------|-----------------------------|-----------------|

- |                                        |     |         |             |
|----------------------------------------|-----|---------|-------------|
| • Residence [2]                        |     |         |             |
| - Measured Usage Service               | RWV | \$25.00 | \$39.00 (+) |
| - Additional Measured<br>Usage Service | AWV | 25.00   | \$39.00 (+) |

#### 4. Nonrecurring Change Charges

See 5.2.A.6. for applicable nonrecurring change charges.

[1] These rates do not include EAS charges. EAS charges are as specified in 5.1.1.

[3] Measured Rate Service is grandfathered for Individual Lines. Availability is limited to lines currently in service at existing locations for existing customers.

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## 5. EXCHANGE SERVICES

### 5.2 LOCAL EXCHANGE SERVICE (CONT'D)

#### 5.2.2 MESSAGE RATE SERVICE [1] - GRANDFATHERED

(C)(T)

##### A. Description

1. Message rate service is local usage charges based upon message units made according to a measured amount of usage.
2. Message rate service includes a monthly message-unit allowance in the monthly rate. An additional charge is made for units used in excess of the allowance. The message-unit allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

##### B. Rates and Charges

1. The following message rate charge applies for calls placed within exchanges in the same local calling area.

[1] Measured Rate Service is grandfathered for Individual Lines. Availability is limited to lines currently in service at existing locations for existing customers.

(N)  
(N)~~UT2021-16~~UT2026-10

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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

**5.2.2 Message Rate Service [1] - GRANDFATHERED**

(T)

**B. Rates and Charges (Cont'd)**

**2. Business Message Rate Service**

|                              | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE [2]</b> |
|------------------------------|-------------|--------------------------------|-----------------------------|
| • Business                   |             |                                |                             |
| - Individual Line            | 1MB         | \$50.00                        | \$47.50 <del>(+)</del>      |
| - Additional Individual Line | ALS         | 50.00                          | 47.50 <del>(+)</del>        |

**3. Message Unit Allowance**

|            | <b>MESSAGE UNIT<br/>ALLOWANCE</b> | <b>CHARGE FOR EACH<br/>ADDITIONAL UNIT</b> |
|------------|-----------------------------------|--------------------------------------------|
| • Business | —                                 | \$0.08                                     |

**4. Nonrecurring Change Charges**

See 5.2.A.6.b. for applicable nonrecurring change charges.

[1] Message Rate Service is grandfathered for Individual Lines. Availability is limited to lines currently in service at existing locations for existing customers.

[2] These rates do not include EAS charges. EAS charges are as specified in 5.1.1.



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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE (CONT'D)**

**5.2.5 LOCAL SERVICE OPTIONS**

A. Computer Port Access **- GRANDFATHERED** \_\_\_\_\_ (T)

**Computer Port Access is grandfathered and no longer available for new orders.** \_\_\_\_\_ (T)  
**Availability is limited to existing customers at existing locations.** \_\_\_\_\_ (T)

1. The following rates and charges will apply to access lines connected to customer computer and/or computer systems equipment capable of information processing and/or storage.
2. Foreign Central Office, FX, charges will be applied in addition to the following rates and charges.
3. The following rates and charges are in addition to the equipment with which the lines are associated. See 5.2.A.6. for applicable nonrecurring change charges.

|                             | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE[1]   |
|-----------------------------|------|------------------------|----------------------|
| • Flat Rate Individual Line | 1FA  | \$50.00                | \$52.50 <del>⊕</del> |

[1] Rates do not include EAS. EAS charges are as specified in 5.1.1 for individual lines.

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## 5. EXCHANGE SERVICES

### 5.2 LOCAL EXCHANGE SERVICE

#### 5.2.5 LOCAL SERVICE OPTIONS (CONT'D)

#### B. *STAND-BY* Line Service [1] - **GRANDFATHERED**

(C)(T)

##### 1. Description

*STAND-BY* Line service is an additional line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

##### 2. Terms and Conditions

- a. *STAND-BY* line service is available to business customers.
- b. *STAND-BY* line service cannot be used as the primary business line. Customers must have flat business individual line or trunk service at the location for which they are ordering *STAND-BY* line service.
- c. *STAND-BY* line service provides an additional line which measures both incoming and outgoing calls on a per minute of use basis. The incoming and outgoing call capability is always active.
- d. Terms and conditions, rates and charges as described elsewhere in the Company's price lists, apply as appropriate.
- e. A directory listing will not be provided with *STAND-BY* line service.
- f. The service and equipment charge will not apply to customers who change from *STAND-BY* line service to an individual business line.
- g. *STAND-BY* line service may be temporarily suspended only when the main service with which it is associated is suspended. *STAND-BY* line service will remain at the full rate while the customer's local exchange service is on full suspension.

[1] Effective October 18, 2021, *STAND-BY* Line Service is grandfathered and availability is limited to lines currently in service at existing locations for existing customers.

(N)

(N)

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### 5. EXCHANGE SERVICES

#### 5.2 LOCAL EXCHANGE SERVICE

##### 5.2.5 LOCAL SERVICE OPTIONS

B. *STAND-BY* Line Service [1] - **GRANDFATHERED** (Cont'd)

(T)

3. *STAND-BY* Line service will be provided at the following rates and charges:

|            | USOC     | NONRECURRING<br>CHARGE | MONTHLY<br>RATE      |
|------------|----------|------------------------|----------------------|
| • Per line | A2Y, 1TM | \$50.00                | \$41.50 <del>⊕</del> |

4. Usage Charge

|                         |                          |
|-------------------------|--------------------------|
|                         | PER MINUTE<br>OF USE [2] |
| • Incoming and Outgoing | \$0.04                   |

#### 5. Nonrecurring Change Charge

a. The following nonrecurring charge for changes applies:

- To each line when changing from flat rate to *STAND-BY* Line at customer's request unless otherwise specified.

|                                            | NONRECURRING<br>CHARGE |
|--------------------------------------------|------------------------|
| • Per activity, per CO access line changed | \$32.00                |

[1] Effective October 18, 2021, *STAND-BY* Line Service is grandfathered and availability is limited to lines currently in service at existing locations for existing customers.

[2] Applies to connections of one minute or any fraction thereof.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS -  
GRANDFATHERED**

(C)

(C)

Effective July 1, 2026, Private Branch Exchange (PBX) Trunks and Network Access Registers are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

**A. General - PBX Trunks - GRANDFATHERED**

(C)

1. PBX Service is not provided on a one-way basis. Therefore, in-only, out-only, and/or two-way trunks must be used in combinations which provide for two-way service for the PBX system.
2. Customers may subscribe to all two-way trunks. However, when a customer subscribes to a combination of in-only, out-only and/or two-way trunks, the two-way trunks must be physically arranged by the Company and publicized by the customer for both inward and outward calling. The Company can immediately change two-way trunks to out-only trunks if studies indicate that the two-way trunks are being used by the customer primarily for outward calling. The applicable one-time charges for trunk rearrangements will be billed to the customer in addition to the current charges for network traffic studies.
3. See 5.4.11, for terms, conditions, rates and charges applicable to Hunting Service.
4. Nonrecurring Change Charge  
The following nonrecurring change charge applies, at the customer's request, unless otherwise specified:

**NONRECURRING  
CHARGE**

- When changing the directionality or the type of service, i.e., flat to message or vice versa, per trunk

|            |         |
|------------|---------|
| - In-only  | \$44.16 |
| - Two-way  | 44.16   |
| - Out-only | 32.00   |
| - Toll     | 54.72   |

(T)

(T)

**5. Multi-Line Telephone Systems**

- A. Multi-line telephone systems used in conjunction with PBX Trunks which were not already connected to Company facilities as of February 16, 2020, must, upon connection to the Company's facilities, be configured to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.5.4.A.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED**

(C)

**A. General - PBX Trunks - GRANDFATHERED**

(C)

**5. Multi-Line Telephone Systems (Cont'd)**

**B. Multi-line telephone systems must also be configured such that they are capable of conveying the dispatchable location of a "911" caller as described in Section 2.5.4.B. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.**

(N)

(N)

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED (CONT'D)**

(C)

**5.3.2 MESSAGE RATE TRUNKS - GRANDFATHERED**

(C)

Effective July 1, 2026, Message Rate Trunks are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

1. Message rate PBX Service is not contemplated in those exchanges where individual line message rate service is not provided.
2. The following nonrecurring charge applies to install a trunk and to connect a trunk when changing a grade of service to PBX service.

|                                       | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE  |
|---------------------------------------|------|------------------------|------------------|
| • Business Trunks                     |      |                        |                  |
| - Hotel, first -                      | TMB  | \$50.00                | \$40.00 $\oplus$ |
| - Hotel, additional-                  | TM2  | 50.00                  | 40.00            |
| - Hotel, LD                           | TTT  | 50.00                  | 40.00            |
| • Terminal                            |      |                        |                  |
| - In-Only                             | TMN  | 50.00                  | 40.00            |
| - In-Only with hunting,<br>for DID[2] | TZZ  | 50.00                  | 40.00            |
| - Out-Only[1]                         | TMU  | 50.00                  | 40.00 $\oplus$   |

[1] Offered only to semi-public customers.

[2] Requires a *DID* trunk circuit termination as specified in 5.3.4.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED**

(C)

**5.3.2 MESSAGE RATE TRUNKS - GRANDFATHERED (CONT'D)**

(C)

**3. Nonrecurring Change Charges**

See 5.3.A.4. for applicable nonrecurring change charges.

**4. Trunk Message Unit Charge**

**CHARGE FOR EACH  
MESSAGE UNIT**

- Trunk

\$0.08

5. Semipublic Message Rate Trunk Service is available to hotels, motels, and clubs to meet the telephone service requirements of their transient guests. Where warranted, in the opinion of the Company, this service arrangement may also be provided for hospitals, apartment houses, condominium complexes, courts and trailer parks where a considerable portion of the rooms or other units are regularly occupied by guests, patients or tenants for relatively short periods of time so that it is impracticable to provide regular exchange-type telephone service.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED**

(C)

**5.3.2 MESSAGE RATE TRUNKS - GRANDFATHERED (CONT'D)**

(C)

6. Any class, grade or type of business service regularly offered may be furnished to such locations in addition to the Semipublic Service, provided the use of the business service is confined to the management of the particular business establishment. Regular residence service may also be furnished in the quarters of quests, tenants, and/or patients in addition to Semipublic Service.
7. Under special circumstances, where in the opinion of the Company, it is practical to provide the necessary facilities, the tenants in separate motels, hotels, apartment houses, clubs, hospitals, condominium complexes, and courts and trailer parks may be served by one System. Under this arrangement, with the exception of condominium complexes, all of the above mentioned establishments must be under one ownership and operated as a single property. Condominium complexes need not be under single ownership but must be under single management to qualify for Semipublic Service. In such cases, the regular mileage charge treatment is applicable. Should one or more of the establishments cease to meet the requirements stated above, this service arrangement will be discontinued and separate service provided.
8. Residence additional listings may be furnished to permanent guests, tenants, etc., at regular additional listing rates.
9. The customer receiving Semipublic Service is responsible to the Company for all charges at the regularly quoted rates for telephone messages, telegrams, cablegrams, and radiograms sent-paid from or received-collect at telephones of the service, whether sent or received by the customer for his own account or by or for others.
10. A single Semipublic System may be arranged to provide flat or message usage trunk service to the administrative portion of the Service and either flat or message usage trunk service to the guest portion of the Service; providing, where both flat and message usage trunk services are used, one trunk service will not supplement the other. A special charge may be made to the customer to cover the cost of modifying the Service, if required, to provide such service. The Company will furnish message indications from the serving CO on message usage trunk service where facilities permit.



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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED (CONT'D)**

(C)

**5.3.3 FLAT RATE TRUNKS - GRANDFATHERED**

(C)

Effective July 1, 2026, Flat Rate Trunks are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

**1. Types of Trunks**

- 2-Way, 4-Wire trunk: Includes E&M signaling, *DID* Service and hunting (not available to Joint User Service customers.)
- In-Only Analog trunk provisioned for *DID* Call Transfer: Includes *DID* Service, hunting and reverse battery signaling. Certain switch limitations may apply.

**2. Terms and Conditions**

The nonrecurring charge applies per trunk to install and to connect a trunk when changing a grade of service to PBX service.

**3. Rates and Charges**

- a. The following business trunk rates and charges apply to all month-to-month customers and customers subscribing to 50 or less Rate Stabilized PBX trunks.

|                                                                           | USOC          | NONRECURRING<br>CHARGE | MONTHLY<br>RATE        |
|---------------------------------------------------------------------------|---------------|------------------------|------------------------|
| • 2-Way, each[1]                                                          | TFB,<br>TF4CX | \$50.00                | \$40.00 <del>(+)</del> |
| • 2-Way, 4-wire, each[1,2,3]                                              | THHCX         | 50.00                  | 60.00                  |
| • In-Only Analog provisioned for<br><i>DID</i> Call Transfer, each[1,2,3] | TRH1X         | 50.00                  | 60.00                  |

[1] EAS charges also apply as specified in 5.1.1.

[2] Requires a *DID* trunk circuit termination as specified in 5.3.4.

[3] Rates and charges include hunting.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED**

(C)

**5.3.3 FLAT RATE TRUNKS - GRANDFATHERED**

(C)

3.a. (Cont'd)

|                                | USOC          | NONRECURRING<br>CHARGE | MONTHLY<br>RATE        |
|--------------------------------|---------------|------------------------|------------------------|
| • 1-Way Out, each[1]           | TFU,<br>TF4OX | \$50.00                | \$40.00 <del>(+)</del> |
| • 1-Way In, each               | TFN,<br>TF41X | 50.00                  | 40.00 <del>(+)</del>   |
| • 1-Way In, for DID, each[2,3] | TDD,<br>TKK1X | 50.00                  | 40.00 <del>(+)</del>   |

[1] These rates do not include EAS charges. EAS charges are specified in 5.1.1.

[2] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates and charges.

[3] Rates and charges include hunting.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED**

(C)

**5.3.3 FLAT RATE TRUNKS - GRANDFATHERED**

(C)

3. Rates and Charges (Cont'd)

- b. The following business trunk rates and charges apply to all customers subscribing to 51 or more Rate Stabilized PBX trunks.

|                                          | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE        |
|------------------------------------------|-------|------------------------|------------------------|
| • 2-Way[1]                               | TF4CX | \$50.00                | \$37.00 <del>(+)</del> |
| • 1-Way Out,[1]                          | TF4OX | 50.00                  | 37.00 <del>(+)</del>   |
| • 1-Way In,[2]                           | TF41X | 50.00                  | 37.00 <del>(+)</del>   |
| • 1-Way In with hunting, for<br>DID[2,3] | TKK1X | 50.00                  | 39.50                  |

4. See 5.3.A.4. for applicable nonrecurring change charges.

[1] These rates do not include EAS charges. EAS charges are specified in 5.1.1.

[2] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates and charges.

[3] Rates and charges include hunting.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED (CONT'D)**

(C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED**

(C)

Effective July 1, 2026, Direct Inward Dialing (DID) Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

DID subscribers may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act, as described in Section 2.5.4.B.

(N)

**A. Description**

(N)

Direct Inward Dialing (DID) Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX (Private Branch Exchange) station directly without an attendant's assistance.

**B. Terms and Conditions**

1. This feature may be provided, in addition to regular, FCO or FX trunk rates and charges, where CO facilities are available and the PBX system or customer-provided switching equipment capabilities permit.
2. One primary directory listing in the main directory of the serving CO is provided for each PBX system. An additional listing of each DID number may be provided subject to the terms and conditions, rates, and charges as specified in 5.7.1.
3. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.
4. DID Service is available to new and existing customers from non ESS offices if the office is equipped for DID Service and has sufficient DID capacity available.
5. Upon request, a power failure channel may be provided subject to the terms and conditions, rates and charges specified in the Private Line Transport Services Price List.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED**

(C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED**

(C)

**B. Terms and Conditions (Cont'd)**

6. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Rates and charges associated with sequential numbers are specified in C., following.

A *DID* sequential number block is a group of twenty (20) telephone numbers in numeric order. The last digit of the first number within the block is a zero (0), and the last number within the number block must include an odd number in the sixth digit and a nine (9) in the last digit.

7. *DID* Service is offered with switching vehicles served by trunk service. Answer Supervision is required from the customer's switching vehicle.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED** (C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED (CONT'D)** (C)

**C. Rates and Charges**

|                                                                                             | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------------------------------------------------------|------|------------------------|-----------------|
| <b>1. DID Service</b>                                                                       |      |                        |                 |
| • In-Only Analog trunk<br>circuit termination, each[1]                                      | NDT  | \$32.00                | \$36.00         |
| • In-Only Analog trunk<br>circuit termination provisioned<br>for DID Call Transfer, each[2] | NAR  | 32.00                  | 36.00           |
| • 2-Way digital trunk<br>circuit termination with<br>answer supervision, each[1,3]          | ND2  | 32.00                  | 36.00           |
| • 2-Way, 4-Wire analog trunk<br>circuit termination, each[4]                                | NAY  | 32.00                  | 36.00           |
| <b>2. DID Telephone Numbers</b>                                                             |      |                        |                 |
| • Nonsequential telephone<br>number, each                                                   | NHN  | 1.00                   | 0.15            |
| • DID block of twenty sequential<br>telephone numbers, per block                            | NGS  | 20.00 (I)              | 3.00            |

[1] In addition, a PBX or DSS trunk is required.

[2] In addition, a PBX trunk (USOC TRH1X), as specified in 5.3.3, is required. Certain switch limitations may apply.

[3] Only available with DSS trunks.

[4] In addition, a PBX trunk (USOC THHCX), as specified in 5.3.3, is required.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED** (C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED** (C)

**C. Rates and Charges (Cont'd)**

|                                            | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|--------------------------------------------|-------|------------------------|-----------------|
| 3. Reserving Telephone Numbers             |       |                        |                 |
| • Nonsequential number,<br>per number[1]   | NHNRN | —                      | \$0.15          |
| • Sequential number block,<br>per block[1] | NGQ   | —                      | 3.00            |

[1] Rates apply only if the customer does not currently subscribe to *DID* service. Customers currently subscribing to *DID* service will be charged the NHN or NGS rates and charges as appropriate.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED** (C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED** (C)

**C. Rates and Charges (Cont'd)**

4. Customer requests for (a) specific number(s) either within a sequential number block or any nonsequential number will be assessed the Custom Number rates and charges specified in the Personalized Number Service section of this Price List when the request is not due to customer equipment technical limitations. The rates and charges will also not be applicable when the customer requests a sequential number block consecutive to a current sequential number block. Only one (1) custom number charge will be applied per sequential number block.

**5. Change Charges**

The following rates and charges are applied to rerouting of telephone numbers to another trunk or trunk group or when changing the number of digits outpulsed to the PBX or to change DTMF signaling to DP or vice versa.

|                                                      | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> |
|------------------------------------------------------|-------------|--------------------------------|
| • Rerouting of telephone numbers,<br>per number      | N/A         | [1]                            |
| • Changing number of digits outpulsed,<br>per change | REAGM       | \$50.00 (I)                    |
| • Changing signaling, per change                     | REAGN       | 50.00 (I)                      |
| • Digit Manipulation, per<br>route index             | PT3DM       | ICB                            |

[1] Same nonrecurring charge as specified for initial installation of *DID* telephone numbers.



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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED**

(C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED (CONT'D)**

(C)

**D. Optional Features**

**1. *CALL PLANNER***

**a. Description**

*CALL PLANNER* is a forwarding feature designed for business customers to enable their employees, who work away from the office, to receive their business calls directly at a remote location. The service is uniquely designed to work with *DID* Service. The employee may remotely forward their business calls from any location, and may forward the calls based upon time of day and/or day of week.

**b. Terms and conditions for *CALL PLANNER* are as follows:**

- (1) *CALL PLANNER* is available to customers who subscribe to PBX trunks which terminate on a *DID* number. The *CALL PLANNER DID* number cannot be the main billing telephone number or a directory listed number.
- (2) Each customer system will be equipped with a number of PBX trunks equipped with *DID* based on a standard Poisson Capacity Table. This table provides the number of trunks for the number of lines in a system. These trunks provide a standard level of usage for the customer system.
- (3) The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED**

(C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED**

(C)

D.1.b. (Cont'd)

(4) The following are restrictions to forwarding destinations for *CALL PLANNER*:

- No International numbers - only United States NPAs allowed.
- No 700, 800, 900, 950 or 976.
- No N11 or 555-1212.
- No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
- No speed dial codes or customized dialing plans.
- No third-number billed calls.
- A limit of four destination changes per hour.

c. Rates and charges for *CALL PLANNER* are as follows:

|                                                                         | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE      |
|-------------------------------------------------------------------------|------|------------------------|----------------------|
| <i>CALL PLANNER</i> ,<br>per <i>DID</i> number <small>PP3225DID</small> | WH2  | \$15.00                | \$18.00 <del>⊕</del> |

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED**

(C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED**

(C)

**D. Optional Features (Cont'd)**

**2. DID Trunk Queuing**

**a. Description**

*DID* Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

**b. Optional Features**

**Delay Announcement**

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

**Music on Queue**

This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED**

(C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED**

(C)

D.2. (Cont'd)

c. Terms and Conditions

- (1) *DID* Trunk Queuing and its associated options will only be provided where adequate and suitable CO facilities exists.
- (2) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.
- (3) The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all trunks are busy, must have two queue slots in the queue group.
- (4) The music on queue option requires a voice grade private line between the serving central office and a customer-provided music source at the customer's premises.
- (5) The customer must specify the length of a time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED** (C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED** (C)

D.2. (Cont'd)

d. Rates and Charges

|                                                               | USOC            | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------------------------|-----------------|------------------------|-----------------|
| (1) Queuing                                                   |                 |                        |                 |
| • Per <i>DID</i> Station number equipped                      | UQQ,<br>URQ     | \$ 2.50                | \$ 0.25         |
| • Per queue group                                             | UQQPG,<br>URQPG | 168.00                 | —               |
| • Per queue slot in group                                     | UQQPQ,<br>URQPQ | —                      | 14.50           |
| • Change in quantity of queue slots in queue group, per group | REAE9           | 100.00                 | —               |
| (2) Delay Announcement                                        | N/A             | [1]                    | [1]             |
| • Customer specific announcement                              |                 |                        |                 |
| • Per announcement - includes first announcement trunk        | URA1X,<br>URB1X | 300.00                 | 145.00          |
| • Each additional announcement trunk                          | URAAX,<br>URBAX | 24.00                  | 14.50           |
| (3) Music on Queue                                            | N/A             | [2]                    | [2]             |

[1] Apply rates and charges as specified in the 9.4.4 for Delay Announcement.

[2] Apply rates and charges as specified in the 9.4.4 for Music on Queue.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED** (C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED** (C)

D.2.d. (Cont'd)

|                                                                                                            | USOC            | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|------------------------------------------------------------------------------------------------------------|-----------------|------------------------|-----------------|
| (4) Delay Announcement                                                                                     |                 |                        |                 |
| • Standardized announcement                                                                                |                 |                        |                 |
| - Per announcement in announcement sequence                                                                | UDA,<br>UEB     | \$125.00               | \$ 14.50        |
| - Per queue slot in group                                                                                  | UDAPQ,<br>UEBPQ | —                      | 8.50            |
| (5) Music on Queue                                                                                         |                 |                        |                 |
| • Music Distribution Amplifier                                                                             |                 |                        |                 |
| - Per queue slot                                                                                           | MUW,<br>MUA     | 15.00                  | —               |
| - Up to 23 queue slots                                                                                     | MUW1X,<br>MUA1X | —                      | 225.00          |
| - 23 to 66 queue slots[1]                                                                                  | MUW2X,<br>MUA2X | —                      | 86.00           |
| • Connecting channel between the serving CO common equipment and the music source on the customer premises | N/A             | [2]                    | [2]             |

[1] Apply rates and charges for appropriate Voice Grade Circuit.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED** (C)

**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED** (C)

**D. Optional Features (Cont'd)**

**3. DID Call Transfer**

**a. Description**

*DID* Call Transfer allows the user of a specially provisioned in-only or 2-way trunk with *DID* to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call.

**b. Rates and Charges**

|                                                                                                                                                                             | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|------------------------|-----------------|
| <ul style="list-style-type: none"> <li><i>DID</i> Call Transfer, each 2-way trunk equipped, or specially provisioned in-only analog <i>DID</i> trunk equipped[1]</li> </ul> | 3CW  | [2]                    | \$13.00         |

[1] Certain switch limitations may apply.

[2] Same nonrecurring charge as specified in 5.4.3 for business Custom Calling Service.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS - GRANDFATHERED** **(C)**  
**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED (CONT'D)** **(N)(C)**

**E. Commercial Mobile Radio Service (CMRS) Providers**

Per FCC Order 00-194 effective June 21, 2000, the Company will not bill recurring charges for the use of numbers by CMRS Providers.

|                                                | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE</b> |
|------------------------------------------------|-------------|--------------------------------|-------------------------|
| <b>1. Number Activation</b>                    |             |                                |                         |
| • Charge for activating numbers:               |             |                                |                         |
| - Nonsequential telephone number, each         | NHN         | \$ 3.82                        | —                       |
| - Per block of 20 numbers                      | NGS         | 30.36                          | —                       |
| - Per block of 100 numbers                     | RC6BX       | 19.35                          | —                       |
| <b>2. Numbers</b>                              |             |                                |                         |
| • Charge for reserving numbers:                |             |                                |                         |
| - Per block of 100 sequential numbers          | NOJA2       | 57.60                          | —                       |
| • Nonsequential number reservation, per number | NHNRN       | —                              | —                       |



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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS - GRANDFATHERED** (C)  
**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE - GRANDFATHERED** (C)

- E. Commercial Mobile Radio Service (CMRS) Providers  
2. Numbers (Cont'd)

|                                         | USOC  | NONRECURRING<br>CHARGE  | MONTHLY<br>RATE |
|-----------------------------------------|-------|-------------------------|-----------------|
| • Rerouting of number,<br>per number    | N/A   | [1]                     | —               |
| • Changed number of digits<br>outpulsed | REAGM | \$50.00- <del>(+)</del> | —               |
| • Changed signaling, per change         | REAGN | 50.00- <del>(+)</del>   | —               |

[1] Same nonrecurring charge as USOC's NHN or NGS.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS  
REGISTERS - GRANDFATHERED (CONT'D)** (C)

**5.3.6 NETWORK ACCESS REGISTERS - GRANDFATHERED** (C)

Effective July 1, 2026, Network Access Registers (NARs) are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

**A. Description**

Network Access Registers (NARs) are software in the Central Office that restrict the number of station calls to and from the exchange network. All station calls to the exchange network are passed through the NARs which are sized for the customer's Common Block. Once the quantity of NARs is surpassed, the calling party receives a busy signal.

**B. Rates and Charges<sup>[1]</sup>**

**1. Flat Rate Network Access Registers**

|                    | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE</b> |
|--------------------|-------------|--------------------------------|-------------------------|
| • Two-way          | EQA         | \$22.00                        | \$18.00                 |
| • One-way incoming | EQB         | 22.00                          | 8.50 (H)                |
| • One-way outgoing | EQC         | 22.00                          | 18.00                   |

**2. Nonrecurring Change Charge for Network Access Registers**

The following nonrecurring change charge applies, at the customer's request, unless otherwise specified, for all miscellaneous changes or rearrangements of Network Access Registers.

|                                  | <b>NONRECURRING<br/>CHARGE</b> |
|----------------------------------|--------------------------------|
| • Network Access Registers, each | \$7.00                         |

[1] Resale/Sharing NARs are found in 5.10.



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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

**A. Description (Cont'd)**

Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a pay per use basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them. The Company is not liable for damages if, for any reason, the Call Trace attempt is not successful.

(T)

Call Transfer[1]

(T)

Allows a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

(T)

Call Waiting

Call Waiting provides notification when a second incoming call is waiting on the line when the line is already in use. A brief tone alerts the subscriber that another call is waiting on the line. Successive depressions of the switchhook allow the party to transfer between calling parties.

(C)

(C)

(D)

(N)

Call Waiting Identification

Call Waiting Identification allows incoming calls waiting on the line to visually display on a Call Waiting Identification Display Unit and allows the called party to receive the caller's listed name and number information consistent with Caller Identification – Number or Caller Identification – Name and Number. Successive depressions of the switchhook allow the party to transfer between calling parties. Customers must subscribe to Caller Identification Number or Caller Identification Name and Number

(N)

[1] Effective August 1, 2023, Call Transfer is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

(T)

(T)

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

**A. Description (Cont'd)**

Caller Identification - Name and Number

Provides for the delivery of the telephone number, including non-published and non-listed numbers, and name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

(C)

(C)

(D)

(M)(T)

Caller Identification - Number **[1] - GRANDFATHERED**

Provides for the delivery of the telephone number, including non-published and non-listed numbers, associated with the telephone line used by the calling party to place the call. The number delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office

(C)

(C)(M)

**[1] Caller Identification – Number is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations.** (T)  
(T)

~~(M) Material moved from Page 77.~~

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

**A. Description (Cont'd)**

Dial Lock ~~[1] - GRANDFATHERED~~

~~(M)~~  
(T)

Dial Lock is a service that provides the ability to block outgoing calls. Through the use of an administrative password, a customer can determine what type of outgoing calls will be permitted from the line. Different blocking parameters can be established on a per line basis. This service will allow blocking to: all non-emergency local calls; all long distance and directory assistance calls; all international calls; all operator assisted calls; all toll free calls and all information services calls.

~~(C)~~

A customer can create a list of up to twenty numbers that can be called regardless of the type of blocking that is in place. Customers may override the blocking at anytime.

~~(N)~~

~~(N)~~

Directed Call Pick Up

Allows a customer to answer a call that is ringing to another line by dialing a preset code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

~~(T)~~

Directed Call Pick Up With Barge-In

Allows a customer to answer a call that is ringing another line, or has been answered by another line, dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

~~(T)~~

~~(T)~~

Distinctive Alert

Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

**[1] Dial Lock is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations.**

(T)

(T)

~~(M) Material moved to Page 77.~~

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

**A. Description (Cont'd)**

**Do Not Disturb [1] - **GRANDFATHERED** (T)**

Allows a customer to set schedules to block incoming calls during designated times. These schedules automatically activate/deactivate the Do Not Disturb function. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available.

Customers who would like to have certain callers reach them when the service is activated may create a code for use by such callers.

**Easy Access**

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code. The dialing code is \*98.

**Hot Line [1] - **GRANDFATHERED** (T)**

Outgoing calls are automatically routed to a preprogrammed telephone number when the customer takes the phone off-hook. A line equipped with Hot Line cannot place outgoing calls to any number other than the preprogrammed number.

(D)

**[1] Do Not Disturb and Hot Line are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. (T)**

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

**A. Description (Cont'd)**

Selective Call Forwarding

Allows a customer to establish and modify a list of telephone numbers whereby calls originating from numbers on the list can be forwarded to a local or long distance number selected by the customer. All other calls will be handled normally. Selective Call Forwarding may be activated, deactivated, or changed by the customer.

Selective Call Waiting

Includes the Call Waiting or Call Waiting Identification functionality and, in addition, allows the customer to establish and modify a list of up to twenty-five telephone numbers that will trigger the Call Waiting tone when the customer's line is in use. Callers not on the list will receive a busy announcement if the called party is on the line or be forwarded to the customer's Voice Mail.

Speed Calling

Allows a customer to dial frequently called numbers by dialing a one or two digit code in place of the entire telephone number. Speed Calling lists are available in an 8 number or 30 number [1] capacity and can include local and long distance (T) telephone numbers. The lists may be established and changed by the customer.

~~(M)~~

[1] Speed Calling 30 number capacity is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. (T)  
(T)

~~(M) Material moved to 105.4.3.~~



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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.4 MARKET EXPANSION LINE (MEL) SERVICE ~~(H)~~ GRANDFATHERED** (C)

Effective June 1, 2023, MARKET EXPANSION LINE Service was previously grandfathered for residence and small business customers and is no longer available to new residence and small business customers. Effective July 1, 2026, MARKET EXPANSION LINE Service is grandfathered for all other business customers. MARKET EXPANSION LINE (MEL) is no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (T)  
(T)  
(N)  
(N)

**A. Description**

When a customer activates MEL on the customer's service, all incoming calls are automatically routed to another customer-selected telephone number in the same exchange area or a distant exchange (toll).

**B. Terms and Conditions**

1. MARKET EXPANSION LINE Service is furnished only in electronic switching system (ESS) CO areas where adequate and suitable facilities are available. COs will be equipped for MEL service at the discretion of the Company.
2. MARKET EXPANSION LINE Service is provided on the condition that the customer subscribe to sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional MEL features at the call forwarding location or facilities at the terminating telephone are needed, the customer will be required to subscribe for such additional MEL features and facilities.
3. The service is not offered:
  - Where the terminating telephone is a pay telephone.
  - With call forwarding as a feature at the MEL terminating location.
  - For call forwarding to another exchange within the EAS area of the MEL exchange, with a different EAS calling area.
4. The Company cannot:
  - Provide the customer with the telephone number of the originating call.
  - Guarantee transmission on any forwarded call because of the distance and routing necessary to complete the connection.

~~(H) Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.~~ (N)(D)  
(N)(D)  
UT2023-06



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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.4 MARKET EXPANSION LINE (MEL) SERVICE ~~{1}~~ GRANDFATHERED** (C)

**B. Terms and Conditions (Cont'd)**

5. The Company provides one free listing in the White and Yellow Page directories covering the exchange in which the MEL CO is located; however, at the customer's request, the listing may be omitted at no charge. Additional listings may be provided at rates and charges for business additional listings.
6. Directory assistance charges, or allowances, are not applicable to MEL services since this is an inward only calling arrangement.
7. Combined billing will not be allowed on combinations of MEL and non-MEL lines.
8. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone. The respective charge for each such portion shall be as follows:
  - a. Between the calling telephone and the called (MEL) location.

The calling party is responsible for the payment of these charges with the exception of those calls which are placed collect and accepted by the MEL customer.

- b. From the called telephone (MEL) location to the terminating telephone.

The applicable charges for this portion of the remotely forwarded call shall be the business additional local message charge or the applicable local message unit charges, if appropriate. These charges apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. The MEL customer is responsible for the payment of these charges.

~~{1} Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.~~

~~(N)(D)~~

~~(N)(D)~~

UT2023-06

UT2026-10

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.4 MARKET EXPANSION LINE (MEL) SERVICE <sup>[1]</sup> GRANDFATHERED**

(C)

**B. Terms and Conditions (Cont'd)**

9. Except as specifically provided herein, MEL service is subject to the terms and conditions, rates and charges applicable to other types of customer service.

**C. Rates**

1. The appropriate nonrecurring charge specified in this section will apply for the installation of MEL service. Subsequent to the initial establishment of MEL service, the appropriate nonrecurring charge will also apply to add or change one or more of the MEL numbers, to change a call forwarding telephone number and to restore service for Company initiated termination of service.
2. The following rates and charges are added to all rates and charges for associated services:

|                                                                   | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE        |
|-------------------------------------------------------------------|------|------------------------|------------------------|
| • <i>MARKET EXPANSION LINE</i>                                    |      |                        |                        |
| - Each line arranged <small>PP3110 PP3109</small>                 | RCF  | \$28.00                | \$36.00 <sup>(+)</sup> |
| - Each additional line<br>arranged <small>PP3110A PP3109A</small> | RCA  | 28.00                  | 36.00 <sup>(+)</sup>   |

~~[1] Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.~~

(D)

(D)

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.9 CALLER IDENTIFICATION-BULK - GRANDFATHERED**

(C)

Effective July 1, 2026, Caller Identification Bulk is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

**A. Description**

Caller Identification-Bulk (BCLID) allows a *CENTRON*, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, MLHG or PBX.

The following call-related information is transmitted per incoming call:

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.

**B. Terms and Conditions**

1. A Voice Grade 36 (or equivalent) Private Line channel as specified in the Access Service Tariff is required between the customer's serving central office and the customer's premises for the transmission of the call-related data.
2. The customer shall be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer.
3. PBX customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to DID service as described elsewhere.
4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.



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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.9 CALLER IDENTIFICATION-BULK - GRANDFATHERED**

(C)

**B. Terms and Conditions (Cont'd)**

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.
6. Caller Identification-Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

**C. Rates and Charges**

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.
2. The service and equipment charge is applicable to change the service.

|                                                                                                                                         | USOC  | SERVICE &<br>EQUIPMENT<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------------------------------------------------------------------------------------|-------|----------------------------------|-----------------|
| • Call Data Input/Output<br>Central Office Facility, each                                                                               | FCX   | \$450.00                         | \$450.00        |
| • Per MLHG, PBX Trunk<br>Group or <i>CENTRON</i> /Centrex<br>system terminating in Call<br>Data Input/Output Central<br>Office Facility | NSE++ | 50.00                            | 50.00           |
| • Call Data - incoming, each<br>line or trunk arranged<br>within group                                                                  | CGL   | 5.00                             | 5.00            |

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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS - GRANDFATHERED** (C)

**5.5.7 PUBLIC ACCESS LINE SERVICE - GRANDFATHERED** (C)

Effective July 1, 2026, Public Access Line (PAL) Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

**A. Description**

1. Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones subject to the availability of existing CO facilities and special operator equipped locations, as appropriate, e.g., TOPS.
2. The use of "coinless" telephone in this Price List refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for third number billed, collect and calling card calls.
3. Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing, and incoming & outgoing as described below.
  - Incoming Fraud Protection, or Billed Number Screening (BNS), prohibits collect and/or third number billed calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billed call using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.
  - Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.
  - Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.

Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority database. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls. Rates and Charges for this service are set forth in 5.5.7.D.4., following.

4. Coin collection and/or return for Basic PAL is controlled by the PSP's pay telephones.





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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS = (C)**

**GRANDFATHERED**

**5.5.7 PUBLIC ACCESS LINE SERVICE - GRANDFATHERED (C)**

A. Description (Cont'd)

**(C)**

5. The following types of Basic PAL are available:

a. Measured Full Resale Basic PAL Service

Usage charges will apply to all outgoing calls completed on a local basis. Fraud protection is available at rates and charges specified in D., following. This service provides:

- Access to the local network;
- Free calls to the 911 emergency code;
- Inter/IntraLATA and Interstate direct dialed toll calling.

b. Measured Resale Basic PAL with Call Allowance

Usage charges will apply to all outgoing local calls after reaching the allowance of 210 local calls per month. Fraud protection is available at rates and charges specified in D., following. This service provides:

- Access to the local and toll network;
- Free calls to the 911 emergency code;
- Inter/IntraLATA and Interstate direct dialed toll calling.

c. Flat Full Resale Basic PAL Service

Fraud protection is available at rates and charges specified in D., following. Flat Full Resale Basic PAL Service provides:

- Access to the local network;
- Free calls to the 911 emergency code;
- Inter/IntraLATA and Interstate direct dialed toll calling.

d. Flat Outgoing Basic PAL Service

Basic PAL Service provides a flat outgoing only exchange access line without screening.

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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS** = (C)  
**GRANDFATHERED** (C)  
**5.5.7 PUBLIC ACCESS LINE SERVICE - GRANDFATHERED** (C)  
A.5. (Cont'd)

e. Coinless Subscriber Basic PAL Service

This service provides:

- Free calls to 911 emergency agency code;
- Access to directory assistance;
- Prevention of Company operators from billing collect and bill to third number calls to the PAL service;

~~(M)~~

~~(M)~~

~~(M) Material moved to 105.5.7.~~

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### 5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS = (C)

**GRANDFATHERED**

5.5.7 PUBLIC ACCESS LINE SERVICE - **GRANDFATHERED** (CONT'D) (C)

#### B. Terms and Conditions

1. Basic PAL Service will be provided where equipment, facilities, and operating conditions permit.
2. Basic PAL Service is available on a Foreign Central Office (FCO) basis at the rates and charges specified in D., following.
3. PAL Service will be considered the same as business service for directory listing purposes. Additional listings will be furnished at rates and charges specified in 5.7.
4. PAL Service is not represented as adapted for data service. PAL Service contemplates the provision of satisfactory voice transmission only.
5. Joint User Service is not available with PAL Service.
6. Calls to directory assistance, 911, and Company repair service are not subject to measured or obsolete message PAL usage charges.
7. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.
8. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly.

(C)

(M)

(M)

~~(M) Material moved to 105.5.7.~~

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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS =** ~~(C)~~  
**GRANDFATHERED** ~~(C)~~

**5.5.7 PUBLIC ACCESS LINE SERVICE - GRANDFATHERED** ~~(C)~~  
B.9. (Cont'd) ~~(M)~~

~~(M)~~

10. In the event it becomes apparent that a PSP pay telephone (as defined herein) is attached to a line not authorized for use with such a set, the Company reserves the right to disconnect that customer's service. However, should the customer so request, the Company will install a Public Access Line at the rates and charges specified herein.
11. PAL Service will be disconnected when used with equipment other than PSP pay telephones as defined herein.
12. Terms and conditions, rates and charges as described elsewhere in this Price List apply as appropriate.
13. Changing to or from PAL service may require a telephone number change.
14. Optional toll calling plans, specified in 6.3, may be available to PAL Service customers. See individual price list section for restrictions.
15. Loop Diversity and/or Avoidance defined in the Private Line Transport Services Price List are available with Basic PAL Service.
  - a. Customers subscribing to Loop Diversity must also have additional facilities for the diverse route.
  - b. Customers subscribing to Avoidance may also be required to pay Foreign Central office charges, as defined in Section 5 of the Private Line Transport Services Price List.

~~(M) - Material moved to 105.5.7.~~

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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS = (C)**  
**GRANDFATHERED (C)**  
**5.5.7 PUBLIC ACCESS LINE SERVICE - GRANDFATHERED (CONT'D) (C)**

**C. Responsibility of the Customer**

1. The PAL customer shall be responsible for the installation, operation, and maintenance of any PSP pay telephone used in connection with this service.
2. The PAL customer shall be responsible for the payment of Maintenance of Service charges for visits made by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of PSP pay telephones.
3. The PAL customer is responsible for all rates and charges incurred on the Public Access Line. Toll adjustments will not be allowed on the PAL account, unless due to Company error.
4. The PAL customer will be responsible for refund of coins lost or collected in error.

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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS** = (C)

**GRANDFATHERED**

**5.5.7 PUBLIC ACCESS LINE SERVICE - GRANDFATHERED (CONT'D)**

(C)

(C)

**D. Rates and Charges**

1. Basic Public Access Lines will be provided at the following rates and charges:

|                                             | <b>USOC</b>               | <b>NONRECURRING<br/>CHARGE</b>    | <b>MONTHLY<br/>RATE</b> |
|---------------------------------------------|---------------------------|-----------------------------------|-------------------------|
| • Measured Services                         |                           |                                   |                         |
| - Measured with call allowance,<br>per line | 15W                       | \$73.00                           | \$14.32                 |
| - Measured Full Resale,<br>per line         | 15Q                       | 73.00                             | 9.49                    |
|                                             | <b>INITIAL<br/>MINUTE</b> | <b>EACH ADDITIONAL<br/>MINUTE</b> |                         |
| • Measured Usage Rate                       |                           |                                   |                         |
| - Usage Rate                                | \$0.01                    | \$0.01                            |                         |

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5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS = ~~(C)~~  
**GRANDFATHERED** ~~(C)~~

5.5.7 PUBLIC ACCESS LINE SERVICE - **GRANDFATHERED** ~~(C)~~

D.1. (Cont'd)

|                                   | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE | <del>(M)</del> |
|-----------------------------------|------|------------------------|-----------------|----------------|
| • Flat Services                   |      |                        |                 |                |
| - Flat Full Resale, per line      | 1KY  | 73.00                  | 10.30           | <del>(N)</del> |
| - Outgoing only service, per line | 1GY  | 73.00                  | 10.30           | <del>(N)</del> |
| • Coinless Subscriber Service     | 1PZ  | 73.00                  | 10.30           | <del>(N)</del> |

~~(M)~~ Material moved to 105.5.7.



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(T)

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5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS = (C)

GRANDFATHERED (C)

5.5.7 PUBLIC ACCESS LINE SERVICE - GRANDFATHERED (CONT'D) (C)

(M)

(M)

(M) — Material moved from 105.5.7.

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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS - (C)**  
**GRANDFATHERED (C)**

**5.5.7 PUBLIC ACCESS LINE SERVICE - GRANDFATHERED (C)**

**D. Rates and Charges (Cont'd)**

4. Fraud Protection features available to Basic PAL customers are provided at the following rates and charges:

|                                      | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE</b> |
|--------------------------------------|-------------|--------------------------------|-------------------------|
| • Fraud Protection                   |             |                                |                         |
| - Incoming, per line                 | PSES1       | —                              | —                       |
| - Outgoing, per line                 | PSESO       | \$1.12                         | \$0.11                  |
| - Incoming and Outgoing,<br>per line | PSESP       | 1.12                           | 0.11                    |

5. The nonrecurring CO PAL change charge following applies.

- To each line when changing from one type of PAL to another;
- To telephone number changes, at customer's request;
- For temporary transfer of calls, at customer's request;
- Only one PAL change charge will apply per order.

|                                                   | <b>NONRECURRING<br/>CHARGE</b> |
|---------------------------------------------------|--------------------------------|
| - Per activity, per Public Access Line changed[1] | \$30.72                        |

[1] The nonrecurring charge will apply when the Fraud Protection features are provided subsequent to the initial installation of the Basic PAL or when changing from incoming to incoming and outgoing and vice versa.

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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS = (C)**  
**GRANDFATHERED (C)**  
**5.5.7 PUBLIC ACCESS LINE SERVICE - GRANDFATHERED (C)**

**D. Rates and Charges (Cont'd)**

6. Time of day discounts will not apply to Measured PAL Service.
7. PAL Usage Charges
  - a. PAL usage charges accumulate on a monthly basis commencing on the billing date.
  - b. PAL usage charges, specified preceding, are applicable to local messages completed on a dial station-to-station basis.
  - c. Initial minute is for a connection of one minute or any fraction thereof.
  - d. Additional minute is for each additional minute or any fraction thereof.
  - e. The initial period rate is the rate in effect at the time the connection is established. The rate for each additional period is the rate in effect at the beginning of each additional period.
8. Timing of Local Messages
  - a. Chargeable time begins when connection is established between the calling station and the called station.
  - b. Chargeable time ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
9. The monthly rates for measured PAL service do not contemplate the provision of monthly billing detail. When billing detail is requested, it must be arranged for in advance and an additional charge as shown below will be assessed.

**CHARGE**

- Billing detail charge, per call \$0.01
10. Message unit charges, as specified preceding, apply for calls placed within exchanges in the same local calling area.

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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS - (C)**  
**GRANDFATHERED (CONT'D) (C)**

**5.5.8 INTEREXCHANGE CARRIER ACCESS LINE SERVICE - GRANDFATHERED (C)**

Effective July 1, 2026, Interexchange Carrier Access Line (ICAL) Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

**A. Description**

1. Interexchange Carrier Access Line (ICAL) Service, is available to Interexchange Carriers, herein after referred to as customer, for their use in furnishing their services to end users. ICAL provides for connection of customer provided coinless telephones to the local and toll network via operator assistance. This service is offered, subject to the availability of mechanized operator type services and existing CO facilities.
2. The use of "coinless" telephone in this Price List refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for third number billed, collect and credit card calls.
3. ICAL Service, when provided out of an ESS office, will have a CO arrangement to restrict outgoing local and toll calls by station users to only collect calls, bill to third party calls, and credit card calls. Local direct-dialed calls and Inter/IntraLATA direct-dialed toll calls are not allowed.

(D)

**B. Terms and Conditions**

1. ICAL Service will not be provided a directory listing as it is an outgoing only line.
2. This is a service for which regular monthly rates are billed to the customer for access.
3. ICAL Service is provided for a minimum service period of one month.
4. Terms and conditions, rates and charges as described elsewhere in this Price List apply.



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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS - (C)**  
**GRANDFATHERED (C)**

**5.5.8 INTEREXCHANGE CARRIER ACCESS LINE SERVICE - GRANDFATHERED (C)**

**B. Terms and Conditions (Cont'd)**

5. ICAL Service is available on a Foreign Central Office (FCO) basis at the rates and charges specified in the Private Line Transport Services Price List.
6. ICAL Service will provide free calls to the 911 emergency code where 911 Service is available.
7. ICAL Service is not represented as adapted for data service. ICAL Service contemplates the provision of satisfactory voice transmission only.
8. Joint User Service is not available with ICAL Service.

**C. Responsibility of the Customer**

1. The ICAL customer shall be responsible for the installation, operation, and maintenance of any coinless telephones used in connection with this service.
2. The ICAL customer shall be responsible for the payment of Maintenance of Service charges for visits made by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer provided coinless telephones.
3. The ICAL customer is responsible for all charges incurred on the Interexchange Carrier Access Line. Toll adjustments will not be allowed on the ICAL account.

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**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS - (C)**  
**GRANDFATHERED (C)**

**5.5.8 INTEREXCHANGE CARRIER ACCESS LINE SERVICE - GRANDFATHERED (C)**  
(CONT'D)

**D. Rates and Charges**

1. An Operator Surcharge for operator assistance (0- and 0+) calls, will apply in addition to rates and charges for ICAL Service. The rates for IntraLATA Company operator-handled calls are found in 6.2.1.
2. Each call to Directory Assistance is charged for and will not be subject to an allowance.
3. Interexchange Carrier Access Lines will be provided at the following rates and charges:

|                                                              | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|--------------------------------------------------------------|------|------------------------|-----------------|
| • ICAL Service, when provided out of an ESS office, per line | 1PZ  | \$73.00 (R)            | \$10.30         |

4. The nonrecurring ICAL change charge following applies to telephone number changes, at customer's request.

|                                     | NONRECURRING<br>CHARGE |
|-------------------------------------|------------------------|
| • Per activity, per CO ICAL changes | \$30.72                |

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**5. EXCHANGE SERVICES**

**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (CONT'D)**

F. Home Phone Extra Package - **GRANDFATHERED** (T)

**Home Phone Extra Package is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations.** (T)  
(T)

1. Description

- a. Home Phone Extra Package includes a package of features available to residential customers in conjunction with an individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified in b. following.
- b. Home Phone Extra Package includes a flat rate one-party residence line, flat rate Extended Area Service (where applicable), and the following services and features:
  - Caller ID Family
    - Anonymous Call Rejection
    - Caller ID – Name and Number
    - *SECURITY SCREEN*
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Family
    - Call Following
    - Call Forwarding Variable
    - Selective Call Forwarding
  - Call Rejection
  - Call Waiting Family
    - Call Waiting
    - Call Waiting ID
    - Selective Call Waiting ID
  - Continuous Redial
  - Easy Access
  - Last Call Return
  - Message Waiting Indication – Audible or Audible/Visual
  - *NO SOLICITATION*
  - Three-Way Calling
  - Voice Messaging Service (Deregulated Service)

(T)

(D)



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**5. EXCHANGE SERVICES**

**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

**F. Home Phone Extra Package - GRANDFATHERED (Cont'd)**

(T)

**2. Terms and Conditions**

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. All services or features selected in the packages can only be provided where technically available and compatible with other features the customer may choose to order.

**3. Rates and Charges**

- a. The Home Phone Extra Package monthly rate found in section 5.9.1.A. (USOC PGOPZ) includes a residence individual flat rate as described in Section 5.2.4. Where applicable, incremental charges specified in Section 5.1 apply. The Home Phone Extra Package monthly rate does not include charges for optional long distance.
- b. Nonrecurring charges normally associated with the line will not apply where Home Phone Extra Package is provided in association with the installation of a new residence individual or additional flat rate line.
- c. Services or features specified in 1.b, preceding may be added or changed without a nonrecurring charge.
- d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.b., preceding.

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~~(M1)~~

~~(M) Material moved within this page.~~

~~(M1) Material moved to section 5.9.1.A. on Page 150 of this section.~~

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**5. EXCHANGE SERVICES**

**5.11 LOCAL VOICE DISCOUNT PLANS**

Effective October 1, 2025, the Company reserves the right to separate the following bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates.

~~(N)~~

Impacted Bundled Services:

- CenturyLink Business Bundles
- Core Connect Plans ~~- GRANDFATHERED~~ (T)
- Simply Unlimited Business
- Simply Unlimited Phone for Residence
- Unlimited Nationwide Calling ~~- GRANDFATHERED~~ (T)
- ~~Essential Home Phone with 30 Minutes Nationwide Long Distance~~ (T)  
~~- GRANDFATHERED~~

Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly.

~~(N)~~

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~~(M) — Material moved to Page 186.0, Release 1.~~

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**9. CENTRAL OFFICE SERVICES**

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON I* SERVICE - GRANDFATHERED**

(C)

(C)

Effective April 11, 2005, CCMS is obsolete and not available to new customers. Customers will be allowed to retain their obsolete service only as long as service remains at the same location for the same customer. See 109.1.7 of this Price List for descriptions, terms, conditions, rates and charges. Effective July 1, 2026, *CENTRON I* Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

**A. Description**

1. *CENTRON I* Service is composed of standard and optional features furnished from a Stored Program Controlled Central Office. *CENTRON I* is available to individual line residence customers wishing to combine one or more exchange access lines into a group.
2. *CENTRON I* Service is available residence customers where technical feasible. *CENTRON I* Service may be incompatible with some services due to technical limitations.
3. A customer may choose to combine access lines terminating at different locations into a single *CENTRON I* package. However, all access lines terminating in *CENTRON I* Service must be served by the same central office.
4. Flat Rate Service and Message or Measured Rate Service access lines may not be mixed in the same *CENTRON I* package.
5. The combination of residence and business access lines is allowed. When a *CENTRON I* system contains both residence and business access lines only one residence access line is permitted. In addition, no hunting or call forward busy line features will be permitted between the business and residence access lines.
6. The quality of transmission for calls utilizing *CENTRON I* Call Forwarding or *CENTRON I* Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE**

(C)

**GRANDFATHERED**

(C)

**A. Description (Cont'd)**

7. *CENTRON* I Service standard and optional features cannot be used in combination with the following Custom Calling services: Call Waiting, Call Forwarding-Variable, Three Way Calling, Speed Call 8 and Speed Call 30.
8. Where Message or Measured Service exchange access lines terminate in *CENTRON* I Service, message charges are not applied to calls completed utilizing the Intercom feature.
9. 800 Service circuit terminating on a *CENTRON* I Service can be furnished with *CENTRON* I Service standard and optional features excluding the intercom feature.
10. The nonrecurring charge will not apply when changing from existing *CENTRON* 6 and 30 service to *CENTRON* I Service.

**B. Standard Features**

**Call Hold**

A user of *CENTRON* I Service can place any established call on hold by dialing a control code. This frees the line to originate another call or use the call pickup feature. Call Hold is the service offering for residence customers.

**User Transfer**

The user of *CENTRON* I Service can transfer any established call to another line within or outside the package.

**Conferencing**

The user of *CENTRON* I Service can hold an in progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRON I SERVICE - GRANDFATHERED (CONT'D)**

(C)

(C)

**C. Optional Features**

Alternate Answering - (Busy Line)[1]

This feature automatically transfers incoming calls that encounter a busy condition to an alternate designated line.

Alternate Answering - (Call Forwarding-Don't Answer)[1]

This feature automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) to an alternate designated line.

Alternate Answering - (Call Forwarding Busy/Don't Answer)[1]

This feature automatically transfers incoming calls that encounter a (1) busy condition and/or a (2) don't answer condition after a preselected number of rings (from 1 to 7) to an alternate designated line.

Call Forwarding - (Variable)

This feature allows the user to program automatic transfer of all calls made to the called line to a different line, within or outside the *CENTRON I* group.

Call Pickup Group

This feature enables a user of *CENTRON I* Service to answer a call which has been directed to another line in the package.

[1] When it is determined that a subscriber to Alternate Answering is forwarding calls to a residence line from a business line to the extent that the primary use of the residence line is substantially of a business nature, the residence line will be reclassified as business service and business rates will apply.



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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON I* SERVICE**

(C)

**GRANDFATHERED**

(C)

**C. Optional Features (Cont'd)**

Call Waiting

This feature provides a tone alert to a *CENTRON I* Service user who is on an existing call that another call is waiting.

Convenience Dialing

This feature allows a *CENTRON I* user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code of one or two digits, a customer can dial up to six (6) or thirty (30) preprogrammed numbers. All lines in a package may share the same (30) number list or the (30) number may be available to an individual line only. The (6) number list is available only on an individual line basis. Convenience Dialing (6) can only be combined with Intercom (30) on the same line or Convenience Dialing (30) can only be combined with Intercom (6).



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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON I* SERVICE - GRANDFATHERED (CONT'D)**

(C)

(C)

**D. Rates and Charges - General**

1. The nonrecurring charge applies per line, per customer request to:
  - a. Establish Standard Feature Package.
  - b. Establish optional feature(s) and miscellaneous line terminating arrangements unless adding at the time Standard Feature Package is established.
  - c. Change optional feature(s) in an existing arrangement.

**NONRECURRING  
CHARGE**

- Residence

\$11.00

- d. The nonrecurring charge will not apply to:

- Discontinue all optional features
- Discontinue one or more features when the remaining feature(s) stay the same.

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON I* SERVICE - GRANDFATHERED**

(C)

(C)

**D. Rates and Charges - General (Cont'd)**

2. The following USOCs are for *CENTRON I* Service only and are in addition to the USOCs for access lines and other services or equipment with which they are associated.

|                                           | <b>USOC</b> | <b>MONTHLY RATE<br/>RESIDENCE</b> |
|-------------------------------------------|-------------|-----------------------------------|
| a. Standard Feature Package,<br>per line  | MVP11       | \$5.00                            |
| b. Optional Features                      |             |                                   |
| • Call Pickup Group,<br>per line          | MVPCU       | 0.50                              |
| • Call Waiting,<br>per line               | MVPCW       | 5.00                              |
| • Call Forwarding - Variable,<br>per line | MVPCF       | 2.50                              |

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRON I SERVICE - GRANDFATHERED**

(C)

(C)

D.2.b. (Cont'd)

|                                                                             | USOC  | MONTHLY RATE<br>RESIDENCE |
|-----------------------------------------------------------------------------|-------|---------------------------|
| • Alternate Answering - (Call Forwarding- Busy Line/Don't Answer), per line | MVPAA | \$1.20                    |
| • Alternate Answering - (Call Forwarding- Busy Line), per line              | MVPBL | 0.40                      |
| • Alternate Answering - (Call Forwarding- Don't Answer), per line           | MVPDA | 0.90                      |
| • Convenience Dialing - (6# List), per list, each                           | MBWCD | 1.50                      |
| • Convenience Dialing - (30# List), per list, each                          | MVPCD | 2.50                      |
| c. Miscellaneous Line Terminating Arrangements[1]                           |       |                           |
| • 800 Service Circuit, each termination to main station line                | WTK   | 2.00                      |

[1] In the event an incoming 800 Service call is transferred to a remote location, transmission performance cannot be guaranteed.

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED (CONT'D)**

(C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

Effective July 1, 2026, Centrex *PRIME* service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

**A. Description**

1. Centrex *PRIME* service is a switched business communications service furnishing connections between a central office based switching system and the network interface which serves end user customer terminals. Centrex *PRIME* service is a multi-media platform which delivers integrated Video, Voice, Image and Data services to customers.
2. Centrex *PRIME* service includes analog (basic) or ISDN (digital) station lines which may be provided utilizing various technological designs. The arrangements of these station lines will vary for each customer depending on the number of connections to a location, the desired technology, available technology, operating limitations, e.g. distance from a serving central office. A group of station lines is translated for an individual common block and is provided common access to a predetermined group of system features. Optional features are also available.
3. Customers select Centrex *PRIME* station lines based upon an Basic or ISDN alternative. The standard set of features provided varies depending on the alternative selected, and the available central office technology. A list of standard features for each alternative and central office technology is available on a separate list provided by the Company.
4. The ISDN alternative consists of three distinct channels per station line: one or two B (Bearer) channels and one D (Delta) channel (2B+D). ISDN is also available in a 2B+S configuration. The ISDN alternative may be provisioned as either Custom[1] or National. The ISDN alternative conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

[1] Custom ISDN is only available from an 5ESS Central Office.



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**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

A. Description (Cont'd)

5. Centrex *PRIME* standard features are packaged as follows. The station lines include the standard feature package selected by the customer, and applies on a per station basis.

| FEATURE                                                 | BASIC | CUSTOM<br>ISDN | NATIONAL<br>ISDN |
|---------------------------------------------------------|-------|----------------|------------------|
| • Primary DN                                            | X     | X              | X                |
| • Secondary DN                                          | —     | X              | X                |
| • Multiple Shared Call<br>Appearances of a DN           | —     | X              | X                |
| • Automatic Callback                                    | X     | X              | X                |
| • Call Drop                                             | —     | X              | X                |
| • Call Exclusion                                        | —     | X              | X                |
| • Call Forwarding -<br>Busy Line                        | X     | X              | X                |
| • Call Forwarding -<br>Don't Answer                     | X     | X              | X                |
| • Call Forwarding - Variable                            | X     | X              | X                |
| • Call Hold                                             | X     | X              | —                |
| • Call Park                                             | X     | —              | —                |
| • Call Pickup                                           | X     | X              | X                |
| • Call Transfer                                         | X     | X              | X                |
| • Call Waiting                                          | X     | —              | —                |
| • Caller Identification Name<br>and Number              | X     | —              | —                |
| • Calling Identity Delivery<br>on Call Waiting - Number | X     | —              | —                |
| • Centrex Management System[1]                          | X     | X              | X                |
| • Conference Calling                                    |       |                |                  |
| - 3-Way                                                 | X     | X              | X                |
| - 6-Way                                                 | X     | X              | X                |
| - Meet Me                                               | X     | —              | —                |
| - Preset                                                | X     | —              | —                |
| • Data Call Protection                                  | X     | —              | —                |
| • Direct Dialing/Originating<br>Terminating             | X     | X              | X                |
| • Display                                               | —     | X              | X                |

[1] Although a standard feature, selection of this feature could result in additional nonrecurring charges.



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**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

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A.5. (Cont'd)

| FEATURE                                                 | BASIC | CUSTOM<br>ISDN | NATIONAL<br>ISDN |
|---------------------------------------------------------|-------|----------------|------------------|
| • Distinctive Ringing/<br>Distinctive Call Waiting Tone | X     | —              | —                |
| • Directed Call Pickup                                  |       |                |                  |
| - Barge-in                                              | X     | X              | X                |
| - Non Barge-in                                          | X     | X              | X                |
| • Executive Busy Override                               | X     | —              | —                |
| • Hunting                                               | X     | X              | X                |
| • Individual Line Billing                               | X     | X              | X                |
| • Intercept                                             | X     | X              | X                |
| • Inspect                                               | —     | X              | —                |
| • Incoming Calling Identification                       | —     | X              | X                |
| • Intrasystem Calling                                   | X     | X              | X                |
| • Intercom                                              |       |                |                  |
| - 1, 2 digit                                            | X     | X              | X                |
| - Automatic                                             | —     | X              | X                |
| • Last Number Redial                                    | X     | —              | —                |
| • Make Set Busy                                         | X     | —              | —                |
| • Message Waiting Service                               |       |                |                  |
| - Attendant Activation                                  | —     | X              | —                |
| - Audible                                               | X     | X              | X                |
| - Visual                                                | X     | X              | X                |
| • Multiple Appearance Directory<br>Number (MADN)        | X     | —              | X                |
| • Network Speed Call                                    | X     | —              | —                |
| • Night Service (Trunk Answer<br>any Station)           | X     | X              | X                |
| • Outgoing Calling Line ID                              | —     | X              | X                |
| • Outgoing Trunk Queuing                                | X     | X              | X                |
| • Priority Calling                                      |       |                |                  |
| - Incoming                                              | —     | X              | —                |
| • Ringing Option                                        |       |                |                  |
| - Abbreviated                                           | —     | X              | X                |
| - Delayed                                               | —     | X              | X                |
| - Normal                                                | —     | X              | X                |



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(C)

A.5. (Cont'd)

| FEATURE                                         | BASIC | CUSTOM<br>ISDN | NATIONAL<br>ISDN |
|-------------------------------------------------|-------|----------------|------------------|
| • Speed Calling                                 |       |                |                  |
| - 1 & 2 digit list                              | X     | X              | X                |
| • Standard Config. Group                        | -     | X              | X                |
| • Station Message Detail<br>Recording (SMDR)[1] | X     | X              | X                |
| • Subaddress Reservation                        |       |                |                  |
| - Origination                                   | -     | X              | -                |
| - Termination                                   | -     | X              | -                |
| • Terminal Group                                |       |                |                  |
| Line Restrictions                               | X     | X              | X                |
| • Terminal Management                           | -     | X              | -                |
| • Touch-Tone                                    | X     | X              | X                |

[1] Although a standard feature, selection of this feature could result in additional nonrecurring charges.

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**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

A. Description (Cont'd)

6. Centrex *PRIME* Optional Service Features

- Account Codes
- Additional Secondary DN
- Additional X.25 Port Options
  - Closed User Group
  - Incoming Calls Barred
  - Additional Logical Channel
  - Outgoing Calls Barred
  - Permanent Virtual Circuit
  - Reverse Charge Acceptance
  - Reverse Charge Option
- Analog Call Appearance
- Attendant Access Line Service
- Authorization Codes
- Automatic Route Selection (ARS)
  - Expensive Route Warning Tone
  - Facility Restriction Level
  - Time of Day Control
- B-Channel Packet Switching
- Call Exclusion - Automatic
- Call Forward Don't Answer/Call Forward Busy Customer Programmable
- Call Forwarding via Private Facilities
- Custom Calling Services
  - Continuous Redial
  - Call Trace
  - Selective Call Forwarding
  - Priority Call
  - Last Call Return
  - Selective Call Rejection
- Digital Facility Interface
- Direct Inward System Access (DISA)

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A.6. (Cont'd)

- Electronic Key Set Option Package[1]
  - Auto Answer Back
  - Automatic Dial
  - Automatic Line
  - Business Set Call Forward Per Key
  - Business Set Inspect Key
  - Call Forward Reason Display
  - Caller Identification - Name
  - Direct Station Selection/Busy Lamp Field
  - Display Called Number
  - Display Calling Number
  - Executive Message Waiting
  - Fast Transfer
  - Group Intercom
  - Group Intercom All Calls
  - Key Short Hunt
  - Last Number Redial Set
  - MADN (Multiple Appearance Directory Number)
  - Message Center
  - Message Waiting Set
  - Music on Hold - Electronic Set
  - Originating/Terminating Line Select
  - Privacy Release
  - Query Time
  - Station Camp-On
- Hot Line (Direct Connect)[2]
- Loudspeaker Paging (Trunk Access)
- Message Waiting Visual
- Music on Hold
- Music on Hold System
- Nonstandard Configuration Group
- Time of Day NCOS (Network Class of Service) Update
- Time of Day Routing
- Trunk Verification From Designated Station
- Uniform Call Distribution
- Uniform Call Distribution Hunt for Circuit Switched Data

[1] Available only from a DMS-100 Central Office. Rates and charges for this option are in addition to the rates and charges for the Basic station lines.

[2] Available on Basic station lines only.

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**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED (CONT'D)**

(C)

**B. Definitions**

Feature Packages

A basic package is provided universally and an Electronic Key Set Option is available in DMS-100 switches. All offices where ISDN is available, will offer a standard National ISDN package. A Custom ISDN package is available in 5ESS switches only. Feature packages and optional features are on a per station basis unless otherwise noted.

Customer Location

For service connection purposes, location is defined as the site where the Company's facilities meet with the customer's facilities.

The term "primary location" means the continuous property of the customer which contains the attendant position or positions and the termination of the station lines associated with the primary listing. The term "secondary location" means each continuous property location which is noncontiguous with the primary location but is served by the same Centrex *PRIME* system as the primary location.

Property is considered continuous where it is all owned or leased by the customer and not separated by property occupied by others. Where a public thoroughfare, river, or railroad rights-of-way intersects or divides the property, it is considered continuous only if the customer provides a connecting passageway or conduit acceptable to the Company for its cables or wires.

System

A Centrex *PRIME* system is made up of one customer group. This customer group supplies the dialing pattern, code access, dialing plan and features to be accessed by the customer's station lines. The customer group supports direct inward dialed calls, originating calls, private network access, voice grade access, and equal access long distance calls via the carrier of the customer's choice.

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**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED (CONT'D)**

(C)

**C. Terms and Conditions**

1. All terms and conditions for the provision of Centrex *PRIME* service shall be subject to a Service Agreement between the Company and the customer.
2. Centrex *PRIME* service is available as a business system for resale by certified resellers. Resale rates will be as established in individual customer contracts.
3. The rates and charges for station lines and system features will be developed on an individual case basis and will be specified in a Service Agreement between the Company and the customer.
4. Each customer system with blocked access is equipped with a number of Network Access Registers based on a standard Poisson Capacity Table. This table provides the number of Network Access Registers for the number of analog station lines and digital ISDN channels in the system. These Network Access Registers provide a standard level of usage for the customer system. This standard usage level is included in the station line rate. If additional Network Access Registers are required beyond the standard level, additional Network Access Registers may be obtained from 5.3.6 of this Price List.
5. The Unblocked Usage Adder is required in lieu of Network Access Registers. Should the customer's usage exceed an average of 8 CCS (hundred call seconds) per station line, the customer will be converted to blocked service with the appropriate number of Network Access Registers.
6. End User Common Line charges will be assessed on Network Access.

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**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

C. Terms and Conditions (Cont'd)

7. Centrex *PRIME* Service requires special central office equipment and is not provided in all central offices. The Company may furnish Centrex *PRIME* where there is available facilities and central office equipment, with the proper program updates, as determined by the Company. For the ISDN station lines, service is generally considered "available" for loops of 18 kilofeet or less in length. Loops greater than 18 kilofeet in length must meet extension technology design requirements. Service will be considered available if ISDN compatible pair gain systems or single line loop extension equipment are in place, or planned to serve the area. If the loop is greater than 18 kilofeet in length, the ISDN Loop Extension Charge applies.
8. Centrex *PRIME* ISDN service is established on the switch which is equipped to provide ISDN for the given exchange. This may be the local switch or this may be provided by a remote switch/terminal device located on the customers premises and served by another host central office.
9. If the central office is served by a remote switch/terminal device, the customer group will be located in the host switch for Basic and ISDN services.
10. The name of the ISDN feature package indicates the type of ISDN Service provided to the customer. The Custom ISDN feature package is available in 5ESS ISDN-equipped digital central offices.

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(C)

C. Terms and Conditions (Cont'd)

11. Customer request for temporary suspension, either full or partial, of Centrex *PRIME* Service is not permitted. Seasonal disconnects are not allowed.
12. Where a Centrex/*CENTRON* type service customer elects to convert to Centrex *PRIME* Service, nonrecurring charges do not apply to in-service station lines, terminating arrangements, and optional service features provided that:
  - The customer's system continues to be served by the same switching equipment,
  - There is no interruption of service,
  - There are no moves, changes or additions of such in service station lines, arrangements and features, and
  - There is a like-for-like conversion.
13. The optional feature Message Waiting Visual, offered from a DMS-100 Central Office will only be offered to existing Centrex/*CENTRON*/Centrex Plus customers converting to Centrex *PRIME* Service.
14. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex *PRIME* Service.
15. The rates and charges specified for Centrex *PRIME* are in addition to the regular rates and charges for the services with which the Centrex *PRIME* is associated, e.g., WATS and Voice Grade circuits.
16. One primary directory listing is furnished without charge for each Centrex *PRIME* system. Directory listings of main station lines may be provided at the regular business additional listing rate as specified in 5.7.1 of this Price List.
17. Intercept Service will be provided on the main listed directory number for a total system disconnect only.
18. Customers not wishing to change their listed directory number to be part of a total system may keep their existing number(s); however, there would be a Centrex *PRIME* chip-in charge for translating listed directory numbers from outside the Centrex *PRIME* customer group. Centrex *PRIME* Service chip-in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex *PRIME* number arrangement.

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**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

**C. Terms and Conditions (Cont'd)**

19. Centrex *PRIME* telephone numbers may be sequential or nonsequential. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company.
20. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4 of this Price List.
21. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in 2.2.14 of this Price List.

After the service date, if a customer with a fixed-period rate plan removes, in whole or in part, station lines to a level less than 60% of the initial number of Station Lines, a termination charge may apply. The Termination Liability/Waiver Policy is in 2.2.14 of this Price List.

22. The customer may substitute the Centrex *PRIME* Service with another Company service that functionally replaces Centrex *PRIME* Service and provides equivalent or greater feature functionality provided:
  - The parties negotiate for the upgraded service with a service term that is equivalent or greater than the remaining term under the current Rate Stability Plan;
  - The upgraded service is legally, technically, and commercially available;
  - The customer pays all charges assessed for the upgrade of service including, but not limited to, all non-recoverable costs for equipment and facilities and all nonrecurring charges incurred in the provision of service under this Rate Stability Plan but not yet recovered. In the event that service provided under this Rate Stability Plan is substituted with an upgraded service, the termination charge shall not apply.
23. Nonrecurring charges can be spread over the life of the contract at the present cost of money to the Company. Customer will be required to pay these charges if service is terminated early.



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**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

C. Terms and Conditions (Cont'd)

24. The customer may move the physical location of all or part of Centrex *PRIME* to another location within the same Company serving area provided the following conditions for the move are met:

- The new Centrex *PRIME* Service is provided to the customer by the Company;
- The customer advises the Company that the requested Centrex *PRIME* Service replaces the existing Service;
- The customer's request for the disconnection of the existing Centrex *PRIME* Service and the installation of the new Centrex *PRIME* Service are received by the Company on the same date;
- The customer requests the Company to install the new Centrex *PRIME* Service on or prior to the disconnection date of the existing Centrex *PRIME* Service;
- The customer agrees to sign the appropriate agreements and to pay all then monthly rates and nonrecurring charges related to the new Centrex *PRIME* Service.

25. The customer may move Centrex *PRIME* Service to either a new location in the same building or to a different location within the same serving area. When the move is within the same building, the customer shall pay one-half of the nonrecurring charges for the station lines affected. When the move is to a different building, all associated monthly rates and nonrecurring charges will apply, plus any other applicable charges, including but not limited to, construction charges, the transfer of existing equipment. Construction charges will be paid in advance of the move.

26. The customer may add additional Centrex *PRIME* Service at existing or new locations during the term of the agreement under the following conditions:

- The Company commercially offers such additions and necessary facilities are technically available;
- The rates and charges for additional service at new locations will be the rates and charges specified in the agreement, and which correspond to the terms and conditions of the agreement;
- The Company and the customer agree that such additions shall be coterminous with the original agreement.

27. Centrex *PRIME* Service is not available on Public Communications Service or multiparty service.

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**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

C. Terms and Conditions (Cont'd)

28. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, data/line conditioning is available at appropriate rates and charges as found in 5.4.5 of this Price List.
29. Loop Diversity, Avoidance defined in the Private Line Transport Services Administrative Guidelines is available with Centrex *PRIME* Service.
30. Alternative Access of Basic Centrex *PRIME* Service over the Company's DS1 transport is permitted. In addition to Centrex *PRIME* Alternate Access station line rates, DS1 rates and charges as defined in the Private Line Transport Services Administrative Guidelines apply.
31. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.
32. If the customer is provided service from a Centrex *PRIME* Service "host" central office which is not the customer's normal serving office, the local calling area for the customer's Centrex *PRIME* Service will be that of the designated "host" central office. Changes to calling areas may affect customer telephone numbers.
33. Miscellaneous facility terminations are those lines and trunks which are not a basic part of the Centrex *PRIME* system, e.g., Voice Grade circuits, and WATS, but which require Centrex *PRIME* switching capabilities in order to function with Centrex *PRIME* Service. Each miscellaneous line that is terminated in a Centrex *PRIME* system requires a termination arrangement.
34. Split service common equipment is required when a Centrex *PRIME* customer desires to segregate the Centrex *PRIME* station lines into separate groups, thereby enabling each group to have a different set of system common features.
35. Caller Identification Blocking - Per Call and Caller Identification Blocking - Per Line as defined in 10.7 of this Price List is available with Centrex *PRIME* Service.

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**D. Standard Service Feature - Description**

Primary Directory Number (PDN)[1]

Each terminal is assigned one Primary Directory Number. If more than two terminals are attached to an ISDN station line, additional Primary Directory Numbers will be required. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Secondary Directory Number (SDN)

A Secondary Directory number is any directory number, other than the Primary Directory Number, assigned to an ISDN terminal. The standard package includes one SDN. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Multiple Shared Call Appearances of a Directory Number[2]

This feature allows several station sets to share one or more Call Appearances of a particular directory number (PDN or SDN). The originating and terminating events on one station set affects all stations that share Call Appearances for a particular directory number. The shared directory number can have up to eight Call Appearances. Multiple calls can exist on one directory number and more than one station sharing the directory number can have a call active on the shared directory number.

[1] Customers may choose from any of the existing standard configuration groups for their system.

[2] On a DMS-100 Central Office, this feature requires MADN as well.

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**D. Standard Service Feature - Description (Cont'd)**

Automatic Callback

Provides an arrangement that permits a line user, when attempting an intercom (i.e., within the customer group) call to a busy line, to be automatically connected to that line when both the called and calling lines are subsequently idle.

Call Drop

This feature allows the user (who is the controller of a call) to drop the last party that was added to a conference call. Also, this feature allows a user to disconnect a 2-party call.

Call Exclusion

Manual Call Exclusion restricts other stations from picking up a call on hold or bridging onto an active call at that station.

Call Forwarding Busy Line[1]

Provides for forwarding of "incoming only" or "all" calls to a preselected telephone number, when the called station is busy.

Call Forwarding Don't Answer[1]

Provides for forwarding of "incoming only" or "all" calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable[1]

Allows a user to automatically forward "all" calls to any other number.

Call Hold

Allows a station user to hold any call in progress, by dialing a code.

[1] These features are also available for circuit-switched data calls at no additional charge.

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D. Standard Service Feature - Description (Cont'd)

Call Park[1]

Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

Call Transfer with Three-Way Calling/Consultation Hold

User can connect a third line to an established connection. A user can depress the switchhook, or ISDN set feature button, and consult in private with a third party and return to the original call by using only one line. A user of a line can transfer any established call to another line within or outside the Centrex *PRIME* System.

Call Waiting

- Dial Originating
  - Provides the ability for the originating station to invoke call waiting tone on selected calls by dialing the dial call waiting access code followed by the extension number of the station to be call waited.
- Originating
  - Allows a calling station to direct a call waiting tone toward a busy called station within the same system.
- Terminating
  - Allows for a Centrex *PRIME* station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting on an "incoming only" or "all" calls basis.
- Cancel Call Waiting
  - Allows a user with Call Waiting Terminating to inhibit the application of Call Waiting Tone for the duration of one call by dialing a code.

[1] Only available as a standard feature from a DMS-100 Central Office.

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**D. Standard Service Feature - Description (Cont'd)**

Caller Identification - Name and Number[1,2]

Provides visual indication of the calling name and number from an outside party, assuming the incoming call has calling party name and number associated with it and the originating caller has not blocked presentation of calling party name and number and compatible calling party is present.

Calling Identity Delivery on Call Waiting - Number[1,3]

Provides calling number delivery following the call waiting tone.

Centrex Management System (CMS)

• **Description**

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry, or to move, add, delete and change features. In addition, CMS enables the customer to move and change station lines and generate Basic Management Reports.

CMS is generally available in 1AESS, 5ESS, and DMS100 central offices. CMS is activated on a per Centrex central office basis. When CMS is installed, a customer specific database is created. Each database is assigned a distinct customer identification name (Customer ID). This ID corresponds to the customer's specific Centrex *PRIME* customer group. However, customers may request a single ID for multiple customer groups within the same central office.

[1] Requires CPE that has a display.

[2] See 5.4.3 of this Price List for Terms and Conditions.

[3] Not available from DMS-10, DMS-100 and AXE -10 Central Offices.

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D. Standard Service Feature - Description (Cont'd)

- Feature List

- Standard Features

Basic Management Reports

The ability to generate management reports regarding the customer's system. These reports vary by switch type and may change with software updates. The report function gathers current data only. CMS does not keep a past history log.

Bulk Change

Allows customers to request the same feature change to be applied to multiple lines simultaneously.

Database Synchronization

The ability to update the CMS database station line information to agree with the information in the switch.

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**D. Standard Service Feature - Description (Cont'd)**

Feature Move, Add, and Change

The ability to perform station number changes and to move, add, or change most features on the system from customer-provided equipment located on the customer's premises.

Transactions will either be put in a batch or priority transmission status. A batch transmission constitutes transactions scheduled for the current day or some future date. Priority functionality is described in standard features.

CMS will process batch change requests, which have accumulated throughout the day during off-peak load hours, overnight, or at a customer-specified future date.

Change request transactions can be created for station line numbers, authorization codes, automatic route selection, packet telephone numbers, and telephone number swaps. Depending on the type of change request, CMS will display different screens. CMS customers may manipulate most features and options displayed on a given screen. When the customer submits the changes, a pending record is created and CMS counts this change request as one single transaction. All change request transactions are cumulative; CMS tallies all daily transactions and will not process any transactions that exceed batch or priority parameter limits.

The number of batch change request transactions that a customer can enter per effective date will be determined by the number of Centrex lines per database. Refer to the following table. Up to 60 pairs of telephone numbers can be swapped per day. These changes take place overnight or at some future date as determined by the customer.

| <b>NUMBER OF LINES<br/>PER DATABASE</b> | <b>NUMBER<br/>OF<br/>BATCH</b> | <b>NUMBER<br/>OF BATCH<br/>DBSYNCHS</b> |
|-----------------------------------------|--------------------------------|-----------------------------------------|
| 1 - 2000                                | 100                            | 10                                      |
| 2001 - 4000                             | 110                            | 15                                      |
| 4001 - 6000                             | 120                            | 20                                      |
| 6001 - 8000                             | 130                            | 25                                      |
| 8001 - 10000                            | 140                            | 30                                      |
| 10001+                                  | 150                            | 35                                      |



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D. Standard Service Feature - Description (Cont'd)

Inquiry

The ability to access a data base to review the status of station lines and features on the customer's system.

Network Manipulation

Dependent on central office switching technology, customers can manage a range of network features:

- 1AESS - can change the Facilities Restriction Level (FRL) on Electronic Tandem Service (ETS) station numbers.
- 5ESS - Automatic Route Selection (ARS) Active Pattern Group modifications, as well as Time of Day Routing, FRL, and Expensive Route Warning Tone.
- DMS100 - Network Class of Service (NCOS) modifications, as well as Time of Day Routing and Expensive Route Warning Tone.

Telephone Number Swaps

The ability to exchange all service option assignments and features from one station line to another.

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**D. Standard Service Feature - Description (Cont'd)**

Priority Service

Allows customers to request priority transmission of transactions which are then processed in the serving central office. This may be defined as same-day service. The number of priority change transactions a customer may enter per day will be determined by the number of Centrex lines per database. Refer to the following table. Up to 5 pairs of telephone numbers can be swapped per day.

The Company does not guarantee specific time frames for completion of priority transactions.

| NUMBER OF LINES<br>PER DATABASE | NUMBER<br>OF<br>BATCH | NUMBER<br>OF BATCH<br>DBSYNCHS |
|---------------------------------|-----------------------|--------------------------------|
| 1 - 2000                        | 20                    | 10                             |
| 2001 - 4000                     | 30                    | 15                             |
| 4001 - 6000                     | 40                    | 20                             |
| 6001 - 8000                     | 50                    | 25                             |
| 8001 - 10000                    | 60                    | 30                             |
| 10001+                          | 70                    | 35                             |

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**D. Standard Service Feature - Description (Cont'd)**

**- Optional Features**

The following optional features carry an additional one-time establishment charge.

Custom Reports

Customers can request Company personnel to create customized report formats for various aspects of their system. Once created, the custom report is stored in the customer's data base and can be utilized at any time.

Packet Control Capability

Gives Centrex customers with ISDN, the ability to manage their packet control features. Customers that subscribe to the Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

System Partitioning

The Company, upon the customer's request, can partition the Centrex customer group into separate databases representing different customer groups. Each partition is assigned a distinct customer identification name (Customer ID), and can be arranged to be accessible only to certain users designated by the customer.

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**D. Standard Service Feature - Description (Cont'd)**

• **Terms and Conditions**

The Company will furnish and maintain CMS software for use by the customer and will be offered only where facilities permit.

The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal will not be furnished by the Company. A business exchange access line or Centrex *PRIME* station line is also required, which is in addition to the rates and charges for CMS.

CMS is available for access by the customer 23 hours a day, seven days a week. A Company technician will be available Monday-Friday 7:00-5:00 to assist CMS customers with their problems and questions.

The Company reserves all rights to take the CMS computer down for software updates or maintenance as required. When possible, software updates will be done during off-peak hours and customers will be warned in advance. Maintenance routines will be done the third weekend of every month.

The Company does not implicitly warrant CMS from any unforeseen software or hardware problems where an entire customer database is lost. The Company will re-establish the database if lost.

All normal and emergency central office functions have priority over customer requested changes. The Company assumes no responsibility for change requests delayed by such Company functions.

The Company will provide the customer a CMS User Handbook and training at the time of initial installation. The Company reserves the right to upgrade or change CMS at anytime. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.

New connects and disconnects of station lines are not permitted through CMS.

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D. Standard Service Feature - Description (Cont'd)

The customer assumes full responsibility for the features managed by CMS. The Company will not maintain a separate record of which features are activated on each station line.

CMS software allows the customer to move and change station numbers within their system, the customer will be responsible for labeling the Network Interface when number changes occur. All maintenance calls to the Company in which the trouble proves to be other than on the Company side of the Network Interface will result in the application of Trouble Isolation Charges, as specified in Section 13.2 of the Utah Exchange and Network Services Catalog. The Trouble Isolation Charge will not apply to lines equipped with *UNISTAR* Service or *U S WEST* Repair Coordination Service. ~~(C)~~

All nonrecurring charges for CMS will be applied on a per customer ID basis. Nonrecurring Charges, found elsewhere, do not apply when the customer moves, activates, deactivates, changes features and moves or changes lines through CMS.

An initial Service Establishment Charge will be applied to the first Customer ID. A subsequent System Establishment Charge will be applied to succeeding Customer ID's providing the customer manages all CMS changes from only one central location.

Features added through CMS carry the same recurring rates, nonrecurring charges and system charges as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

If CMS is disconnected, Nonrecurring Charges, as specified elsewhere, will apply per line for all changes or rearrangements to system features.

If the customer moves their Centrex *PRIME* system from one CO to another, and station line number changes are involved, a subsequent installation charge to reestablish the CMS data base will apply.

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**D. Standard Service Feature - Description (Cont'd)**

Conference Calling

Allows a station user to establish conference connections without the aid of attendant or operator assistance. 3-Way allows a station in the talking state to add a third party to the call; 6-Way allows a station user to add up to five other parties.

• Meet Me[1]

Up to six participants dial a conference number at a specified time and are connected together via a conference bridge. A confirmation tone sounds as each participant is added to, or dropped off of the call.

• Preset[1]

A participant dials a predetermined seven digit software number and the system automatically dials other preset conferee telephone numbers.

Data Call Protection[1]

Provides a no double connect option to the line, protecting data calls from interruption.

Direct Dialing/Originating Terminating

Allows station users to place or receive calls bypassing the attendant.

Display

Identifies incoming internal (i.e., intrasystem-system) calls by phone number and call type (e.g., internal, external, forwarded). This feature identifies why calls have forwarded from a specific number (e.g., busy, no answer). Requires electronic set equipped with appropriate alphanumeric LCD.

[1] Available only from a DMS-100 Central Office.

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D. Standard Service Feature - Description (Cont'd)

Distinctive Ringing/Distinctive Call Waiting Tone

Enables a station user to determine the source of an incoming call.

Directed Call Pickup

- With Barge-in

Permits a user to dial a code and a station number and pick up a call that has been answered or is ringing at another station.

- Non Barge-in

Permits a user to answer a call that is ringing at another station within the same customer group. Once the call is picked up, this feature will not allow the call to be barged in upon. The call being answered must be in a pickup group.

Executive Busy Override[1]

Allows a station user to gain access to a busy station.

[1] Available only from a DMS-100 and AXE-10 Central Office.

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**D. Standard Service Features - Description (Cont'd)**

Hunting

- Automatically re-routes incoming circuit-switched voice and/or data calls to other lines when the calls encounter busy lines. Hunting groups provide a software-defined search for an available Call Appearance to which a call can be completed. A hunt group member is defined as a set of Call Appearances at the ISDN station.
- Multiline Hunt Group (MLHG) - provides a sequential hunt over the members in the Multiline Hunt Group. When a Call Appearance is busy, the system sequentially hunts only the members following the member associated with the dialed number.
- Circular Hunting - allows all lines in a multiline hunt group to be tested for busy, regardless of the point of entry into the group. When a call is made to a line in a Multiline Hunt Group, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station of the Multiline Hunt Group then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group.
- Series Completion - this feature allows calls made to a busy directory number to be routed to another specified directory number. The series completion hunting begins with the originally dialed member of the series completion group and searches for an idle directory number from the list of directory numbers.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be forwarded to a common announcement.



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**D. Standard Service Feature - Description (Cont'd)**

Inspect

This feature retrieves and displays call related information about any call appearance that has a call associated with it. This can be an active call, a call on hold or an alerting call. The data that can be displayed includes call appearance identification, called or calling directory number, ISDN call identified call type and called or calling party name.

Incoming Calling Identification[1]

Provides user with visual feedback concerning the calling number from an outside party, assuming they do not have Call Blocking, when the electronic set is equipped with appropriate alphanumeric LCD. Name is not available with ISDN.

Intrasystem Calling

A user can dial other lines on the system on a two digit to five digit basis depending on the number of lines within the system.

Intercom[2]

Provides automatic or one/two-digit privacy and priority access to other group intercom members, providing special ringing. Under the Basic package, Automatic Intercom is not available.

Last Number Redial[3]

This feature is for analog sets, it allows users to redial the last number called. A feature button activates this capability on Electronic Business Sets.

Make Set Busy[3]

Allows directory number appearances and call terminations to be made busy to incoming calls.

[1] Requires CPE that has a display.

[2] Under the basic feature package, only 1-2 digit intercom is available, and only from a DMS-100 Central Office.

[3] Available only from a DMS-100 Central Office. When used in conjunction with Centrex *PRIME*'s basic feature package, an industry standard 2500 series set or Meridian Business Set must be selected.

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**D. Standard Service Feature - Description (Cont'd)**

Message Waiting Service

- Attendant Activation - message waiting lamp on a user's station set can be activated from another electronic set.[1]
- Audible Waiting Indication - when a user goes off hook a stutter dial tone is provided to indicate a message is waiting.[2]
- Visual Waiting Indication - provides a message waiting indication on an electronic set via a message waiting lamp.[3]

Multiple Appearance Directory Number (MADN)[4]

A directory number assigned to more than one electronic and/or ISDN station set.

Network Speed Call[4]

Allows each station user access to a single list of 1,000 preprogrammed numbers which can be shared by all stations in the system (not customer changeable).

Night Service (Trunk Answer Any Station)

Allows any line in the Night Answer Group to be picked up by any other line of the system.

Outgoing Calling Line Identification[5]

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.

[1] Available only in the Custom ISDN Feature Package from a 5ESS Central Office.

[2] Audible Waiting Indication is not available on ISDN lines served from a DMS -100 Central Office.

[3] Visual indication available with proprietary CPE on Basic.

[4] Available only from a DMS-100 Central Office.

[5] Requires CPE that has a display.

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D. Standard Service Feature - Description (Cont'd)

Outgoing Trunk Queuing

Provides efficient usage of private facilities by queuing individual station calls and providing a maximum time limit for a call to remain on queue before possible overflow to the direct distance dialing network.

Priority Calling - Incoming[1]

Allows incoming calls from outside the terminal group to terminate on a Call Appearance reserved for originating and priority terminations only. This feature must be used with the Call Waiting feature.

Ringing Option[2]

- Abbreviated – ringing begins immediately for an incoming call and stops ringing after "N" seconds.
- Delayed – ringing begins only after a delay of "N" seconds
- Normal – ringing begins immediately for an incoming call

Speed Calling (1&2 Digit Lists)

Allows a user to place calls to a list of frequently dialed numbers by dialing a one digit speed calling code for a 6 number list, or a 2 digit speed calling code for a 30 number list.

Standard Configuration Group

The standard system design allows users to select from a variety of predetermined configuration groups to support ISDN terminals.

[1] Available only from a 5ESS Central Office.

[2] On a DMS-100 Central Office, this feature requires MADN as well.

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**D. Standard Service Feature - Description (Cont'd)**

Station Message Detail Recording (SMDR)

• Description

SMDR provides detail on calls that originate from a Centrex *PRIME* customer group(s). Call detail may include: date, time, call duration, station line from which calls originated, called number and carrier selected. SMDR call detail is provided on originating Toll, Outward WATS, Voice Grade channels, Foreign Exchange Service and Directory Assistance calls. Local call detail also is available, requests will be on an individual case basis only.

A customer may use SMDR call detail for identifying, analyzing, and resolving internal network usage issues. The company does not represent SMDR call detail to be valid for billing purposes.

The type of call detail and the method by which it is obtained is dependent upon the type of SMDR technology deployed in the central office serving the customer. Two methods of receiving SMDR are, SMDR to Premises SMDR-P and SMDR Regional Accounting Office SMDR-RAO.

SMDR-P allows customers to obtain daily call detail on their outgoing chargeable calls. The customer's call detail records are stored by the SMDR-P equipment and delivered directly over an access line to the customer's premises. The detail is collected by a customer provided call detail recorder which is usually a customer's personal computer using call accounting software. Through the use of the call accounting package, customers are able to process the call details and generate management reports.

SMDR-RAO allows customers to receive call detail on a monthly basis via magnetic tape. The tape is offered within four categories: Miscellaneous SMDR, Large User Toll, Directory Assistance and WATS. Customers could receive up to four different tapes for their accumulated call detail. Magnetic tape records are in a standard industry-wide format called Exchange Message Record (EMR). A customer's in-house data processing equipment or outside data processor must be able to read this tape as to physical size as well as format.

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**D. Standard Service Feature - Description (Cont'd)**

• **Terms and Conditions**

The terms and conditions specified herein are in addition to applicable terms and conditions specified elsewhere.

The customer is responsible for providing the necessary computer hardware and software for processing SMDR data. SMDR data delivered to customers by way of SMDR-P or SMDR-RAO is an electronic listing of call detail.

SMDR content is not represented as an image of a bill and is not a valid challenge to the accuracy of the bill.

Temporary suspension, either full or partial, of SMDR is not permitted.

The Company does not implicitly warrant SMDR from any unforeseen software or hardware problems where call detail records may be lost.

Customers not able to obtain SMDR-P may subscribe to SMDR-RAO.

The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, Centrex *PRIME* station line, or Voice Grade Channel is required to provide SMDR.

The standard call data delivery interval for SMDR-P is once daily. Customers must specify the time-of-day interval when they wish to retrieve or have the Company deliver their call detail.

SMDR-P customers wishing delivery of call detail at intervals other than once daily, will be priced on an individual case by case basis.

SMDR-P has two delivery options: modem to modem or File Transfer Protocol (FTP). The customer's data may be forwarded at a customer specified time.

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**D. Standard Service Feature - Description (Cont'd)**

Call data remains on disk for five calendar days after the initial distribution of data to the customer. During this time, customers may request one resend of previously sent data at no charge. After five days, the call data is transferred to magnetic tape. Each customer's daily call detail will be stored on tape and archived for 30 days. This archived information will be made available for retransmission to the customer. A nonrecurring charge will apply for the retrieval of this archived data.

The Company reserves all rights to take SMDR-P down for a four and one half hour period every night to run backups and perform maintenance routines.

For SMDR-RAO the magnetic tape(s) will be sent to the customer once a month based on the Company's bill period date. Customers wishing to receive tapes at intervals other than one a month, will be priced on an individual case by case basis.

SMDR-RAO call data is available only for the previous month. An additional nonrecurring charge will be applied if the customer requests a resend of a previously delivered tape.

All nonrecurring charges for SMDR will be applied on a per customer group basis.

A Service Establishment Charge will be applied when all working and non-working station numbers in the customer's Centrex *PRIME* customer group are loaded into the SMDR database at the time of initial installation of the system.

A retransmission of archived SMDR call detail charge, will be applied if a SMDR-P customer desires a resend of call detail originally transmitted within the previous 30 days.

Requests for SMDR call detail in a manner other than described herein will be considered non-standard and will be priced based upon individual customer requirements, cost and rate levels on a case by case basis. Non-standard provisioning of SMDR may include customer requests for local call detail, or hourly delivery of call data for SMDR-P customers.

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D. Standard Service Feature - Description (Cont'd)

Subaddress Reservation (Call Appearance Reservation)[1]

- This feature restricts the use of a Call Appearance by assigning reservations as follows:
  - Termination Only - any attempt to originate a call on a Call Appearance that is reserved for terminating only services is denied.
  - Origination Only - call attempts on a Call Appearance reserved for origination only can only originate calls.

Terminal Group Line Restrictions[1]

Provides the ability to restrict privileges of station users. Various line restrictions are available such as toll facility and various originating and terminating restrictions.

[1] Available only from a 5ESS Central Office.

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**D. Standard Service Feature - Description (Cont'd)**

Terminal Management[1]

- This feature operates for the ISDN station. The following capabilities are included:
  - One-Touch - automatically selects an idle call appearance and turns on the speakerphone at the station set for feature activation.
  - Automatic Hold/Drop Preference - provides auto hold or drop capability.
  - Call Appearance Selection for Implicit Conference & Transfer - automatically selects an idle call appearance.
  - Display for Ringing Call Appearances Only - activates display on a set for ringing call appearances only.
  - Idle Call Appearance Preference - automatically selects an idle call appearance if available when a station set with multiple Call Appearances goes off-hook.
  - Ringing Call Appearance Preference - automatically selects the call appearance that has been alerting the longest when the user goes off-hook at a station set with multiple Call Appearances being alerted.
  - Time and Date Display - provides user with display of time and date.
  - Feature Button Inspect - provides users who have display stations with a method of determining the features and call appearances that are assigned to the buttons on a station set

Touch-Tone

Allows for Customer provided equipment to place calls on their Centrex *PRIME* system using Dual-Tone Multi Frequency dialing.

[1] Requires CPE that has a display and speakerphone.



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**E. Optional Service Feature - Description**

Account Codes

Allows a user to dial an account code for bill back purposes before placing a call.

Additional Secondary Directory Number (SDN)

Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.

Additional X.25 Port Options - Per D- or B-Channel

- Closed User Group
  - This feature allows users to establish subnetworks within for members of the closed user group to communicate. Communication with users who are external to the closed user group is not permitted. A user can belong to multiple closed user groups.
- Incoming Calls Barred
  - This feature prohibits a station from an incoming call.
- Additional Logical Channels
  - This feature allows a user to specify some number of the logical channels to be used only for calls that are originated.
- Outgoing Calls Barred
  - This feature prohibits a station from originating outgoing virtual calls.
- Permanent Virtual Circuit
  - This feature allows packet-switching to implement over a dedicated logical channel without call setup or clearing.

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E. Optional Service Feature - Description (Cont'd)

- Reverse Charge Acceptance
  - This feature permits the data communications equipment to transmit incoming calls requesting reverse charging to the user.
- Reverse Charge Option
  - This feature allows a user to assign billing charges to the called party, rather than the calling party.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex *PRIME* central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.

Attendant Access Line Service

Allows a Centrex *PRIME* Attendant Line to receive dial "zero" calls.

Authorization Codes

Requires a user to dial an authorization code before using system facilities.

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E. Optional Service Feature - Description (Cont'd)

Automatic Route Selection (ARS)

• Description

ARS is an optional feature, available where facilities permit that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed for by a customer, for network calls. Alternate routing to other facilities subscribed for by the customer, is also provided. This arrangement is available for use with FX, WATS and MTS Network.

ARS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to two private routes. If no route is available, the call will route to the selected long distance carrier or overflow tone at the customer's option.

The routing may be based on a number plan area (NPA) or specific central office codes within an NPA as designated by the customer.

• Terms and Conditions

All rates and charges specified for ARS are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is two.

A pattern may have either the selected carrier or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the selected carrier as a final route.

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

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E. Optional Service Feature - Description (Cont'd)

- Explanation of Terms

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

Expensive Route Warning Tone

Provides a warning tone to indicate the selection of an expensive route.

Facility Restriction Level[1]

Determines calling privilege level associated with each station line.

Time of Day Control for ARS

Provides a method for automatically changing the routing parameter according to a prespecified schedule.

[1] Available only from a 5ESS Central Office.

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E. Optional Service Feature - Description (Cont'd)

B-Channel Packet Switching

This feature equips an ISDN B-channel with 64 kbit/s packet capability.

- X.25 Port Options included with each B-channel.[1]

- X.25 Fast Select

This feature allows a sending data terminal to forward up to 128 bytes of data along with call setup and clearing packets.

- X.25 Fast Select Acceptance

This feature transmits incoming call packets with the fast select facility to a designated station that has this feature.

- X.25 Flow Control Parameter Negotiation

This feature negotiates on a per-call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

- X.25 Throughput Class Negotiation

This feature allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission.

- X.25 Logical Channel Allocation; One-Way Outgoing, One-Way Incoming, Two-Way

This feature allows a user to restrict the use of a specified logical channel to originate out going calls only, to terminate incoming calls only or to allow both originating and terminating calls.

- X.25 Recognized Private Operating Agency

This feature allows an ISDN user to specify an interLATA carrier for packet-switching on a per call basis. Route selection based on this feature is part of the routing capability.

[1] These features are also included with the D-channel of a 2B+D station line at no additional charge.



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**E. Optional Service Feature - Description (Cont'd)**

Call Exclusion - Automatic

Automatically restricts shared call appearances from picking up a call on hold or bridging onto an active call.

Call Forward Don't Answer/Call Forward Busy Customer Programmable

Enables users to activate, deactivate and re-direct the Call Forward Busy and Call Forward Don't Answer features from their stations by using dialed feature access codes.

Call Forwarding via Private Facilities

• **Description**

A telephone number equipped with the Call Forwarding via Private Facilities feature provides for the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to Enhanced Private Switching Communication System (EPSCS), Electronic Tandem Switching (ETS), Wide Area Telephone Service (WATS), Foreign Exchange (FX), and Voice Grade Circuits arranged for senderized operation, and the local and toll message network.

• **Terms and Conditions**

Incoming local and toll message network and INWATS calls to telephone numbers arranged for Call Forwarding via Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.

Calls forwarded to the local and toll message network and WATS are subject to the appropriate charges for such calls.

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E. Optional Service Feature - Description (Cont'd)

Custom Calling Services

Custom Calling Services are made possible through the technology of Signaling System 7 (SS7). SS7 is a telephone network architecture in which voice and data are sent through separate paths in the telephone network before arriving simultaneously at the customer's premises.

The following are descriptions available on Basic and ISDN station lines offered under Centrex *PRIME* Service.

- Continuous Redial (Automatic Callback Calling)

Enables a calling user to automatically place a call to the last called directory number from outside a Centrex *PRIME* customer group.

- Call Trace

Allows a user to request a trace of the last incoming call. The results of the call go to an authorized agency.

- Selective Call Forwarding

This feature allows users to preselect calls that will forward based on the telephone number of the calling party.

- Priority Call (Selective Distinctive Alert)

This feature allows a user to preselect which calls receive distinctive alerting treatment based on the telephone number of the calling party.



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**E. Optional Service Feature - Description (Cont'd)**

• **Last Call Return**

Enables a user to automatically place a call to the last incoming calling directory number.

• **Selective Call Rejection**

This feature allows a user to reject calls from parties identified on an individual Selective Call Rejection List.

**Digital Facility Interface**

• **Description**

This termination provides a digital interface for a high capacity (1.544 Mbit/s) facility which terminates to a customer's central office based switching system. This service provides for the connectivity of 24 circuits within the Centrex *PRIME* system.

• **Terms and Conditions**

The rates and charges for the Digital Facility Interface are in addition to the rates and charges applicable for the appropriate high capacity facility. All current rules and terms and conditions, including Federal terms and conditions apply to the application of the high capacity facility.[1]

**Direct Inward System Access (DISA)[2]**

Allows a Customer to dial access to the system from an outside line and receive access to features and facilities of that system.

[1] The High Capacity facility as found elsewhere should be rated as if it terminates to an end user's premises. The Centrex *PRIME* central office in this case is the end user's premises.

[2] Available only from a DMS-100 Central Office.

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E. Optional Service Feature - Description (Cont'd)

Electronic Key Set Service Feature Package[1]

- Description

Electronic Set Service permits the use of special electronic station sets with Centrex *PRIME* Service. This service utilizes a unique line card to provide communications control for the electronic station set.

The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a basic or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

- Terms and Conditions

Electronic Set Service will be provided only where facilities permit.

Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Set Service interface card is required.

Electronic Set Service is subject to a 1.5 mile limitation from the central office.

Electronic Set Service is only available on Centrex *PRIME* station lines served from a DMS-100 Central Office. Station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station lines can appear as a secondary appearance of a primary directory number on other main station lines.

- Explanation of Terms

Multiple Appearance Directory Number (MADN)

A directory number assigned to more than one electronic and/or ISDN station set.

[1] Available only from a DMS-100 Central Office.

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E. Optional Service Feature - Description (Cont'd)

Software Numbers

Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:

Primary Appearance

The first appearance of a software number on a key.

Secondary Appearance

The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.

Single Appearance

A software number that appears only on one station and one key.

- Standard Feature Package Description

Auto Answer Back

Allows any incoming calls to the primary directory number of the set to be automatically answered after four seconds.

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E. Optional Service Feature - Description (Cont'd)

Automatic Dial

The automatic dial feature allows an electronic set user to call a frequently dialed number by pressing an assigned key. The user is permitted to change the number stored against the assigned key.

Automatic Line

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

Call Forward Reason Display

Provides an electronic set user with the reason the intrasystem call has forwarded. Electronic set must be equipped with display.

Display Called Number

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.

Display Calling Number

Provides user with visual feedback concerning the intrasystem calling number when the electronic set is equipped with appropriate alphanumeric LCD.

Fast Transfer

Provides the capability for the electronic set user to transfer a call without first having to conference a called party.

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E. Optional Service Feature - Description (Cont'd)

Group Intercom

Provides the ability to directly terminate on a predesignated button on another electronic station set by depressing an intercom key.

Last Number Redial Set

It allows users to redial the last number called. A feature button activates this capability on electronic business sets.

Key Short Hunt (KSH)

Provides the capability for incoming calls to hunt over a set in search of an idle DN on which to terminate. KSH can be assigned to the PDN, or the primary appearance of a MADN and work with all DNs on a set.

Message Waiting Set

This feature provides a message waiting indication on an electronic set via a message waiting lamp.

Privacy Release

Permits a user to establish a conference call among MADN members and an outside party by pressing an assigned key or dialing a code.

Query Time

This feature provides the current time and date on an electronic set display.

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E. Optional Service Feature - Description (Cont'd)

- Standard Deluxe Feature Package Description

Business Set Call Forward Per Key

Enables each directory number assigned to be forwarded to a different directory number.

Business Set Inspect Key

Provides display equipped electronic set users with information regarding features and directory numbers that are assigned to their set as well as incoming call information on an intrasystem basis only.

Executive Message Waiting

Provides multiple message waiting indications per directory number.

Group Intercom All Calls

Enables an electronic set user to simultaneously intercom and page up to 29 predefined group intercom members. Group members hear the page over their set's built in speaker.

Music on Hold - Electronic Set[1]

Provides the electronic set with access to system Music on Hold.

Originating/Terminating Line Select

Automatically selects the line when a user answers a call and automatically connects the user to an idle line on outgoing calls.

- Optional Feature Description

Direct Station Selection/Busy Lamp Field

Adds improved answering-position functions to the electronic set by providing busy lamp status and direct station selection.

[1] Requires Music on Hold System, following.

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**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**  
**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

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E. Optional Service Feature - Description (Cont'd)

Message Center

Provides message center functionality to the electronic set. System users access the message center via dialing a code.

Station Camp-On

Allows the electronic set user to call a busy line and place the caller on hold/camp against the busy party's line until they are free.

All rates and charges specified for Electronic Set Service are in addition to the rates and charges associated with the basic station lines, all associated facilities and optional service features.

The Nonrecurring Charges to rearrange primary directory numbers and/or software directory numbers on Electronic Set Service is the same as to install new.

Hot Line (Direct Connect)[1]

Allows equipped station lines the ability to automatically place a call to a pre-assigned number by going off-hook.

Loudspeaker Paging (Trunk Access)

Trunk side allows access to Loudspeaker Paging by dialing an access code.

Message Waiting Visual[2]

Provides the ability to light a lamp on customer provided equipment.

[1] Available on basic station lines only.

[2] Available only from a DMS-100 Central Office on a basic station line.

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E. Optional Service Feature - Description (Cont'd)

Music On Hold[1,2]

Provides Music on Hold to all stations excluding Electronic Set Service.

Music On Hold System[1,3]

Provides Music on Hold capability to the system.

Nonstandard Configuration Group

Allows Customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals.

Time of Day NCOS (Network Class of Service) Update[2]

Allows normal NCOS values to be mapped on to new values that are based on time of day, day of the week, or day of the year.

Time of Day Routing[2]

Enables efficient use of facilities by allowing or denying route choices based on time of day.

[1] Requires a voice grade circuit to the customer's music source, as specified in the Private Line Transport Services Price List.

[2] Available only from a DMS-100 Central Office.

[3] Available only from a 5ESS Central Office.



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(C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

E. Optional Service Feature - Description (Cont'd)

Trunk Verification From Designated Station[1]

Allows end users audible transmission level testing from selected trunks within a trunk group, limit of ten stations per system.

Uniform Call Distribution

This feature is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

Uniform Call Distribution Hunt for Circuit Switched Data

This feature establishes a uniform call distribution type multiline hunt group which evenly distributes incoming circuit switched data calls to idle members or devices.

[1] Available only from a DMS-100 Central Office.

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**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED** (C)  
**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED** (CONT'D) (C)

**F. Rates and Charges - General**

1. Each Centrex *PRIME* station line will include the common line facility and the standard features as appropriate. Each station line will be equipped with intrasystem calling. The remaining standard features may be selected on a station line-by-station line basis as determined jointly by the customer and the Company.
2. Rates and charges for station lines will be charged according to the number of station lines per location. Customers may add station lines to a Centrex *PRIME* system at the rates and charges in effect at the time the customer signed the Rate Stability Plan agreement.
3. Centrex *PRIME* rates and charges will be developed on an individual case basis when unique engineering, solution sets, and/or customer specified dedicated investment is required.
4. Facilities and equipment utilized by the Company to provide service shall remain the property of the Company.
5. Centrex *PRIME* Service chip-in occurs when a non-sequential telephone number or block of numbers is added to an existing sequential Centrex *PRIME* number arrangement.
  - A non recurring chip-in charge will be applicable when a Centrex *PRIME* customer places an order where a non-sequential telephone number or block of numbers is added to the existing Centrex *PRIME* number arrangement. This change will be applied upon the ordering of Centrex *PRIME* station line(s) that require the chip-in of between one and twenty telephone numbers when the activity is scheduled at the same time.
6. EAS is assessed on each Centrex *PRIME* basic station line and each B channel of an ISDN station line. EAS rates are specified in 5.1.1 as Centrex/Centrex Plus Line.

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**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED** (C)  
**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED** (CONT'D) (C)

**G. Rates and Charges - Common Switching Elements** (N)

Qwest offers discounted nonrecurring charges for initial installation of a Centrex Prime service under term agreements. For agreements of 12-36 months, Customer will receive a 50% discount on listed nonrecurring (NRC) for initial installations. For agreements of 37-60 months, Customer will receive a 100% discount on listed nonrecurring (NRC) for initial installations. An initial installation is considered the first installation of a Centrex Prime common block and station lines from a serving central office under a term agreement. An initial installation period may not exceed 60 calendar days from the first installation of Centrex Prime stations within a new Centrex Prime system with 300 lines or less. An initial installation period for systems with 301+ lines will be established by mutual agreement of Qwest and Customer but may not exceed 180 calendar days. Installation of services within a Centrex Prime system beyond the initial installation period will be billed at listed/subsequent nonrecurring charge rates. Installation of additional services associated with renewals of an existing Centrex Prime service will not qualify for discounts. Installations of new Centrex Prime systems from a central office other than the current serving central office under an existing or renewed term, agreement will qualify for nonrecurring discounts based the number months remaining in the existing or renewed term agreement. Nonrecurring discounts do not apply to ISDN Loop Extension or Optional Features.

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**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

**G. Rates and Charges - Common Switching Elements (Cont'd)**

(C)  
(T)(C)  
(T)

**1. Centrex *PRIME* up to 300 station lines**

|                                | <b>USOC</b>                    |                         |
|--------------------------------|--------------------------------|-------------------------|
|                                | <b>BLOCKED</b>                 | <b>NON BLOCKED</b>      |
| • Month-to-Month               |                                |                         |
| - Basic station line           | NJCAX                          | NJ7AX                   |
| - ISDN station line            |                                |                         |
| - 2B+S                         | NJCBX                          | NJ7BX                   |
| - 2B+D                         | NJCCX                          | NJ7CX                   |
| - 0B+D                         | NJCDX                          | NJ7DX                   |
| - Basic Extension station line | NJXBX                          | NJXNX                   |
|                                | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE</b> |
| - 1-20 station lines           | \$50.00                        | \$38.00                 |
| - 21-50 station lines          | 50.00                          | 26.50                   |
| - 51-100 station lines         | 50.00                          | 12.00                   |
| - 101-300 station lines        | 50.00                          | 10.75                   |

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G.1. (Cont'd)

**USOC  
BLOCKED NON BLOCKED**

• Rate Stabilized

|                                |       |       |
|--------------------------------|-------|-------|
| - Basic station line           | NSCAX | NS7AX |
| - ISDN station line            |       |       |
| - 2B+S                         | NSCBX | NS7BX |
| - 2B+D                         | NSCCX | NS7CX |
| - 0B+D                         | NSCDX | NS7DX |
| - Basic Extension station line | NEXBX | NEXNX |

**NONRECURRING CHARGE** **12 TO 36** (C)  
**INITIAL SUBSEQUENT MONTHS**

|                         |         |         |         |
|-------------------------|---------|---------|---------|
| - 1-20 station lines    | \$25.00 | \$50.00 | \$34.00 |
| - 21-50 station lines   | 25.00   | 50.00   | 23.50   |
| - 51-100 station lines  | 25.00   | 50.00   | 10.75   |
| - 101-300 station lines | 25.00   | 50.00   | 9.75    |

**NONRECURRING CHARGE** **37 TO 60**  
**INITIAL SUBSEQUENT MONTHS**

|                         |   |         |         |
|-------------------------|---|---------|---------|
| - 1-20 station lines    | — | \$50.00 | \$32.00 |
| - 21-50 station lines   | — | 50.00   | 22.00   |
| - 51-100 station lines  | — | 50.00   | 10.00   |
| - 101-300 station lines | — | 50.00   | 9.00    |

 (C)

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G. Rates and Charges - Common Switching Elements (Cont'd)

2. Centrex *PRIME* over 300 station lines

|   |                              | USOC                |              |                 |                 |
|---|------------------------------|---------------------|--------------|-----------------|-----------------|
|   |                              | BLOCKED             | NON BLOCKED  |                 |                 |
| • | Month-to-Month               |                     |              |                 |                 |
| - | Basic station line           | NJCEX               | NJ7EX        |                 |                 |
| - | ISDN station line            |                     |              |                 |                 |
| - | 2B+S                         | NJCFX               | NJ7FX        |                 |                 |
| - | 2B+D                         | NJCGX               | NJ7GX        |                 |                 |
| - | Basic Extension station line | NJXB2               | NJXN2        |                 |                 |
| • | Rate Stabilized              |                     |              |                 |                 |
| - | Basic station line           | NSCEX               | NS7EX        |                 |                 |
| - | ISDN station line            |                     |              |                 |                 |
| - | 2B+S                         | NSCFX               | NS7FX        |                 |                 |
| - | 2B+D                         | NSCGX               | NS7GX        |                 |                 |
| - | Basic Extension station line | NEXB2               | NEXN2        |                 |                 |
|   |                              | NONRECURRING CHARGE | MONTHLY RATE | 12 TO 36 MONTHS | 37 TO 60 MONTHS |
| • | 301 or more station lines    | [1]                 | [1]          | [1]             | [1]             |

[1] Rates and charges will be developed on an individual case basis, per customer request.

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G. Rates and Charges - Common Switching Elements (Cont'd)

3. Centrex *PRIME* station line with Alternate Access

|                                                         | <b>USOC</b>                    |                         |
|---------------------------------------------------------|--------------------------------|-------------------------|
|                                                         | <b>BLOCKED</b>                 | <b>NON BLOCKED</b>      |
| • Month-to-Month Alternate Access<br>Basic station line | XPM                            | R8H                     |
|                                                         | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE</b> |

|                                                                               |         |        |
|-------------------------------------------------------------------------------|---------|--------|
| - Centrex <i>PRIME</i><br>station lines, with<br>Alternate Access,<br>each[1] | \$40.00 | \$7.00 |
|-------------------------------------------------------------------------------|---------|--------|

|                                                          | <b>USOC</b>                            |                                           |
|----------------------------------------------------------|----------------------------------------|-------------------------------------------|
|                                                          | <b>BLOCKED</b>                         | <b>NON BLOCKED</b>                        |
| • Rate Stabilized Alternate Access<br>Basic station line | XPB                                    | R8R                                       |
|                                                          | <b>NONRECURRING CHARGE<br/>INITIAL</b> | <b>NONRECURRING CHARGE<br/>SUBSEQUENT</b> |

|                                                                               |         |         |        |
|-------------------------------------------------------------------------------|---------|---------|--------|
| - Centrex <i>PRIME</i><br>station lines, with<br>Alternate Access,<br>each[1] | \$20.00 | \$40.00 | \$6.00 |
|-------------------------------------------------------------------------------|---------|---------|--------|

|                                                                               | <b>NONRECURRING CHARGE</b> |                   | <b>37 TO 60<br/>MONTHS</b> |
|-------------------------------------------------------------------------------|----------------------------|-------------------|----------------------------|
|                                                                               | <b>INITIAL</b>             | <b>SUBSEQUENT</b> |                            |
| - Centrex <i>PRIME</i><br>station lines, with<br>Alternate Access,<br>each[1] | —                          | \$40.00           | \$5.50                     |

[1] The DS1 Channel Termination Facilities and Multiplexers are also required as found in Private Line Transport Services.

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G. Rates and Charges - Common Switching Elements (Cont'd)

4. ISDN Arrangement[1]

**USOC**

- |                        |       |
|------------------------|-------|
| • 2B+S Month-to-Month  | EJ1BV |
| • 2B+S Rate Stabilized | ET1BV |
| • 2B+D Month-to-Month  | EJ1BX |
| • 2B+D Rate Stabilized | ET1BX |
| • 0B+D Month-to-Month  | EJ1BD |
| • 0B+D Rate Stabilized | ET1BD |
| • ISDN Loop Extension  | NJT   |

|                                            | NONRECURRING<br>CHARGE | MONTHLY<br>RATE | 12 TO 36<br>MONTHS | 37 TO 60<br>MONTHS | (C) |
|--------------------------------------------|------------------------|-----------------|--------------------|--------------------|-----|
| - OB+D, per station line                   | [2]                    | [2]             | [2]                | [2]                |     |
| - ISDN Loop Extension,<br>per station line | \$200.00               | \$12.50         | \$11.00            | \$10.25            |     |

|                          | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|--------------------------|------------------------|-----------------|
| - 2B+S, per station line | \$30.00                | \$12.50         |
| - 2B+D, per station line | 30.00                  | 20.50           |

|                          | NONRECURRING CHARGE<br>INITIAL | SUBSEQUENT | 12 TO 36<br>MONTHS |
|--------------------------|--------------------------------|------------|--------------------|
| - 2B+S, per station line | \$15.00                        | \$30.00    | \$12.25            |
| - 2B+D, per station line | 15.00                          | 30.00      | 18.25              |

|                          | NONRECURRING CHARGE<br>INITIAL | SUBSEQUENT | 37 TO 60<br>MONTHS |
|--------------------------|--------------------------------|------------|--------------------|
| - 2B+S, per station line | —                              | \$30.00    | \$12.00            |
| - 2B+D, per station line | —                              | 30.00      | 17.00              |

[1] The ISDN Arrangement is in addition to the Centrex *PRIME* station line rate.

[2] Rates and charges will be developed on an individual case basis, per customer request.





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G. Rates and Charges - Common Switching Elements (Cont'd)

5. Non Blocked Usage Adder, per system,  
per station line

|                            | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|----------------------------|-------|------------------------|-----------------|
| • 1-20 station lines       | UGXPS | —                      | \$5.00          |
| • 21-50 station lines      | UGXPS | —                      | 5.00            |
| • 51 or more station lines | UGXPS | —                      | 1.50            |

6. Common Equipment

|                                                     | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------|------|------------------------|-----------------|
| • Centrex <i>PRIME</i> Common Equipment, per system | HYE  | \$160.00               | \$30.00         |
| • Split Service Common Equipment, each              | HYS  | 160.00                 | 30.00           |

|                                                     | USOC | NONRECURRING CHARGE<br>INITIAL | NONRECURRING CHARGE<br>SUBSEQUENT | 12 TO 36<br>MONTHS | <u>(C)</u> |
|-----------------------------------------------------|------|--------------------------------|-----------------------------------|--------------------|------------|
| • Centrex <i>PRIME</i> Common Equipment, per system | HYE  | \$80.00                        | \$160.00                          | \$30.00            |            |
| • Split Service Common Equipment, each              | HYS  | 80.00                          | 160.00                            | 30.00              |            |

|                                                     | USOC | NONRECURRING CHARGE<br>INITIAL | NONRECURRING CHARGE<br>SUBSEQUENT | 37 TO 60<br>MONTHS | <u>(C)</u> |
|-----------------------------------------------------|------|--------------------------------|-----------------------------------|--------------------|------------|
| • Centrex <i>PRIME</i> Common Equipment, per system | HYE  | —                              | \$160.00                          | \$30.00            |            |
| • Split Service Common Equipment, each              | HYS  | —                              | 160.00                            | 30.00              | <u>(C)</u> |

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**G. Rates and Charges - Common Switching Elements (Cont'd)**

**7. Miscellaneous Charges**

- Nonrecurring charges apply, per station line USOC, per customer group.

|                                                                                                                          | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> |
|--------------------------------------------------------------------------------------------------------------------------|-------------|--------------------------------|
| - Adding a Basic Rate Access Feature Package or changing between Basic Rate Access Feature Packages, per station line[1] | REAJN       | \$20.00                        |
| - Feature Activation/Deactivation within a Standard Feature Package of aa station Line                                   | REAFM       | 5.00                           |
| - When changing a standard station line feature at the same time as adding or rearranging hunting                        | REAKA       | 20.00                          |
| - Change charge, per activity, per station line changed                                                                  | NRC62       | 8.00                           |
| - Customer initiated changes to the customer group (common block), per change                                            | REAJ0       | 75.00                          |

[1] To change from a basic feature package to a Basic Rate Access feature package requires a disconnect of the analog station line and new installation of a Basic Rate Access station line and customer selection of the appropriate standard feature package.

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G.7. (Cont'd)

|                                                                                                  | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> |
|--------------------------------------------------------------------------------------------------|-------------|--------------------------------|
| • Change from blocking to non-blocking, per station line                                         | NR9CH       | \$20.00                        |
| • Centrex <i>PRIME</i> Service Chip-in, per station line                                         | REAJP       | 13.50                          |
| • Conversion Charge, per each line converted from a Centrex type Service to Centrex <i>PRIME</i> | NR9CE       | 9.00                           |
| • Separate Department Billing, per each bill other than main bill processed                      | RCEDB       | 20.00                          |

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**G. Rates and Charges - Common Switching Elements (Cont'd)**

**8. Miscellaneous Facility Arrangements[1]**

Provides for termination of special facilities into the system.

|                                                                       | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE</b> |
|-----------------------------------------------------------------------|-------------|--------------------------------|-------------------------|
| • Voice Grade Circuit, each                                           |             |                                |                         |
| - Per group                                                           | FACPG       | \$130.00                       | —                       |
| - Each facility in group                                              | FAC         | —                              | \$10.00                 |
| • FX/FCO Circuit                                                      |             |                                |                         |
| - Per trunk group                                                     | FANPG       | 130.00                         | —                       |
| - Each facility in group                                              | FAN         | —                              | 10.00                   |
| • WATS (outgoing), each                                               | FAO         | 40.00                          | 1.00                    |
| • 800 Service Circuit, each<br>terminated to basic<br>station line[2] | FA8         | 40.00                          | 1.00                    |

[1] Where a Centrex *PRIME* main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex *PRIME* basic station line apply in addition to the rates and charges specified for Centrex *PRIME* Voice Grade Circuit termination arrangement.

[2] In the event an incoming 800 service call is transferred outside the system, transmission performance cannot be guaranteed.

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**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

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**G. Rates and Charges - Common Switching Elements (Cont'd)**

**9. Centrex Management System (CMS)**

|                                                    | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> |
|----------------------------------------------------|-------------|--------------------------------|
| • Service Establishment                            |             |                                |
| - Initial Installation                             | MB5XX       | \$1,000.00                     |
| - Subsequent Installation for an associated system | CPVWO       | 500.00                         |
| • Optional Features                                |             |                                |
| - Custom Reports                                   | RCVXX       | [1]                            |
| - System Partitioning                              | PD8XX       | 500.00                         |
| - Packet Control Capability, per system            | PTGPS       | 1,500.00                       |

**10. Station Message Detail Recording (SMDR)**

|                                                                          |       |        |
|--------------------------------------------------------------------------|-------|--------|
| • Service Establishment Charge, initial installation, per customer group |       |        |
| - SMDR-P                                                                 | SEPSP | 340.00 |
| - SMDR-RAO                                                               | SEPSR | 240.00 |
| • Retransmission of archived call detail, per request[2]                 |       |        |
| - SMDR-P                                                                 | REHIX | 300.00 |
| • Non-Standard provision of SMDR, per main station line                  | S6N   | [1]    |

[1] Rates and charges will be based on an individual case basis per customer request.

[2] A request shall not exceed 7 consecutive calendar days.

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED** (C)  
**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED** (CONT'D) (C)

**H. Rates and Charges - Optional Service Features**

|                                                            | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE</b> |
|------------------------------------------------------------|-------------|--------------------------------|-------------------------|
| 1. Account Codes                                           |             |                                |                         |
| • Per system                                               | AZ8PS       | \$75.00                        | \$30.00                 |
| 2. Additional Secondary Directory<br>Number (SDN)          |             |                                |                         |
| • Per station                                              | A6QPN       | 10.00                          | 0.50                    |
| 3. Additional X.25 Port Options -<br>Per D or B Channel[1] |             |                                |                         |
| • Closed User Group                                        |             |                                |                         |
| - Per channel                                              | GXM         | 15.00                          | 5.00                    |
| • Incoming Calls Barred                                    |             |                                |                         |
| - Per channel                                              | GXJ         | 10.00                          | —                       |
| • Additional Logical Channels                              |             |                                |                         |
| - Per channel                                              | NW9AL       | 10.00                          | 3.00                    |
| • Outgoing Calls Barred                                    |             |                                |                         |
| - Per channel                                              | GXN         | 10.00                          | —                       |
| • Permanent Virtual Circuit                                |             |                                |                         |
| - Per channel                                              | GXP         | 15.00                          | 5.00                    |

[1] Available only on ISDN 2B+D Service.

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED** (C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED** (C)

H.3. (Cont'd)

|                                                                                   | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------------------------------|-------|------------------------|-----------------|
| • Reverse Charge Acceptance                                                       |       |                        |                 |
| - Per channel                                                                     | GXT   | \$10.00                | —               |
| • Reverse Charge Option                                                           |       |                        |                 |
| - Per channel                                                                     | GXQ   | 10.00                  | \$2.50          |
| 4. Analog Call Appearance                                                         |       |                        |                 |
| • Per station                                                                     | MAZ   | 10.00                  | 0.50            |
| 5. Attendant Access Line Service                                                  |       |                        |                 |
| • Per station line                                                                | DZR   | 10.00                  | 8.00            |
| 6. Authorization Codes                                                            |       |                        |                 |
| • Per system                                                                      | AFYPS | 85.00                  | 30.00           |
| • Subsequent additions, or changes<br>to, Authorization Codes, per<br>group of 50 | REAJQ | 170.00                 | —               |



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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

H. Rates and Charges - Optional Service Features (Cont'd)

|                                                                                    | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|------------------------------------------------------------------------------------|-------|------------------------|-----------------|
| 7. Automatic Route Selection                                                       |       |                        |                 |
| • Automatic Route Selection[1]<br>- Common Equipment,<br>per customer group        | F5GPG | \$2,200.00             | \$50.00         |
| • Changes and rearrangements<br>of Patterns and Routes[2]<br>- Per change, each[4] | READO | 75.00                  | —               |
| • Facility Restriction Level,<br>per system[3]                                     | FRKPS | 125.00                 | —               |
| • Time of Day Control for ARS<br>- Per system                                      | ATBPS | 125.00                 | —               |
| - Change of schedule, per<br>occurrence                                            | RCHAS | 100.00                 | —               |
| • Expensive Route Warning<br>Tone, per system                                      | AQWPS | 90.00                  | —               |

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

[3] Available only from a 5ESS Central Office.

[4] Applicable when a change is required to a pattern route sequence or the pattern assigned to an area code or a prefix.

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

H. Rates and Charges - Optional Service Features (Cont'd)

|                                                                             | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------------------------|-------|------------------------|-----------------|
| 8. B Channel Packet Switching                                               |       |                        |                 |
| • Per B Channel                                                             | LTQ3X | [1]                    | [1]             |
| 9. Call Exclusion - Automatic                                               |       |                        |                 |
| • Per station                                                               | NXB   | \$ 10.00               | \$1.50          |
| 10. Call Forward Don't Answer/Call<br>Forward Busy Customer<br>Programmable |       |                        |                 |
| • Service Establishment                                                     | SEPFA | 50.00                  | —               |
| • Per telephone number                                                      | FSW   | 10.00                  | 0.35            |
| 11. Call Forwarding via Private Facilities                                  |       |                        |                 |
| • Common Equipment,<br>per system                                           | PF3PS | 700.00                 | —               |
| • Per telephone number[2]                                                   | PFY   | 8.00                   | 0.25            |

[1] Rates and charges will be developed on an individual case basis, per customer request.

[2] Nonrecurring Charge applies for subsequent installation only.

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED** (C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED** (C)

H. Rates and Charges - Optional Service Features (Cont'd)

|                             | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------|------|------------------------|-----------------|
| 12. Custom Calling Services |      |                        |                 |
| • Continuous Redial         |      |                        |                 |
| - Per telephone number      | NSS  | \$10.00                | \$2.00          |
| • Call Trace                |      |                        |                 |
| - Per telephone number      | [1]  | [1]                    | [1]             |
| • Selective Call Forwarding |      |                        |                 |
| - Per telephone number      | NCE  | 10.00                  | 2.00            |
| • Priority Call             |      |                        |                 |
| - Per telephone number      | NSK  | 10.00                  | 2.00            |
| • Last Call Return          |      |                        |                 |
| - Per telephone number      | NSQ  | 10.00                  | 1.00            |
| • Selective Call Rejection  |      |                        |                 |
| - Per telephone number      | NSY  | 10.00                  | 3.00            |

[1] Refer to 5.4.3 for usage charges.

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED** (C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED** (C)

H. Rates and Charges - Optional Service Features (Cont'd)

|                                                                     | USOC  | NONRECURRING<br>CHARGE[1] | MONTHLY<br>RATE |
|---------------------------------------------------------------------|-------|---------------------------|-----------------|
| 13. Digital Facility Interface                                      |       |                           |                 |
| • Common equipment                                                  |       |                           |                 |
| - Per Digital Interface Unit, per 1.544 Mbit/s facility             | D1E1X | \$650.00                  | \$125.00        |
| • Circuit connections                                               |       |                           |                 |
| - Blocked System                                                    |       |                           |                 |
| - Centrex <i>PRIME</i> to Centrex <i>PRIME</i> , per circuit end[2] | M5P   | 15.00                     | 7.50            |
| - Centrex <i>PRIME</i> to PBX/Key, per circuit[3]                   | M62   | 15.00                     | 13.00           |
| - Centrex <i>PRIME</i> to Interexchange Carrier, per circuit        | M63   | 15.00                     | 7.50            |

[1] Applies on initial and subsequent activity.

[2] For Centrex *PRIME* to Centrex *PRIME* connections, two Digital Facility Interfaces will be required, one at each end.

[3] Blocked Centrex *PRIME* customers require the use of a Network Access Register and a Centrex *PRIME* basic station line for each M62 circuit connection.



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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS - **GRANDFATHERED** (C)  
9.1.18 CENTREX *PRIME* SERVICE - **GRANDFATHERED** (C)  
H.13. (Cont'd)

|                                                                                                                  | USOC | NONRECURRING<br>CHARGE[1] | MONTHLY<br>RATE |
|------------------------------------------------------------------------------------------------------------------|------|---------------------------|-----------------|
| - Non Blocked System                                                                                             |      |                           |                 |
| - Centrex <i>PRIME</i><br>to Centrex <i>PRIME</i> ,<br>PBX/Key, or<br>Interexchange<br>Carrier, per circuit[2,3] | EJ9  | \$15.00                   | \$24.00         |
| - Centrex <i>PRIME</i> direct<br>inward numbers,<br>per number[4]                                                | CNY  | [5]                       | [5]             |

[1] Applies on initial and subsequent activity.

[2] Non Blocked Centrex *PRIME* customers require the use of USOC UGXPS, and a Centrex *PRIME* basic station line for each EJ9 circuit connection.

[3] For Centrex *PRIME* to Centrex *PRIME* connections, two Digital Facility Interfaces will be required, one at each end.

[4] Applies to M62 and EJ9.

[5] See USOC NHN in 5.3.4 of this Price List for rates and charges.



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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

H. Rates and Charges - Optional Service Features (Cont'd)

|                                           | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-------------------------------------------|-------|------------------------|-----------------|
| 14. Direct Inward System Access (DISA)[1] |       |                        |                 |
| • Per access code                         | 3DQ   | \$55.00                | \$1.00          |
| • Per access code changed                 | READA | 55.00                  | —               |

15. Electronic Key Set Service, per station line[1]

|                                  | USOC  | NON-<br>RECURRING<br>CHARGE | MONTH<br>TO<br>MONTH | 12 TO 36<br>MONTHS | 37 TO 60<br>MONTHS |
|----------------------------------|-------|-----------------------------|----------------------|--------------------|--------------------|
| • Basic up to 300 station lines  |       |                             |                      |                    |                    |
| - Blocked                        | ETOBX | [2]                         | —                    | [2]                | [2]                |
|                                  | EJOBX | [2]                         | [2]                  | —                  | —                  |
| - Non-blocked                    | ETONX | [2]                         | —                    | [2]                | [2]                |
|                                  | EJONX | [2]                         | [2]                  | —                  | —                  |
| • Basic over 300 station lines   |       |                             |                      |                    |                    |
| - Blocked                        | ETOB2 | [2]                         | —                    | [2]                | [2]                |
|                                  | EJOB2 | [2]                         | [2]                  | —                  | —                  |
| - Non-blocked                    | ETON2 | [2]                         | —                    | [2]                | [2]                |
|                                  | EJON2 | [2]                         | [2]                  | —                  | —                  |
| • Basic over Alternate Access[3] |       |                             |                      |                    |                    |
| - Blocked                        | ETOBX | [2]                         | —                    | [2]                | [2]                |
|                                  | EJOBX | [2]                         | [2]                  | —                  | —                  |
| - Non-blocked                    | ETONX | [2]                         | —                    | [2]                | [2]                |
|                                  | EJONX | [2]                         | [2]                  | —                  | —                  |

[1] Available only from a DMS-100 Central Office.

[2] Same rates and charges as Centrex *PRIME* basic station line.

[3] Requires Local transport as found in the Private Line Transport Service Price List.





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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED** (C)  
**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED** (C)  
H.15. (Cont'd)

|                                                               | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------------------------|-------|------------------------|-----------------|
| • Electronic set service interface, per Basic station line[1] | PP3   | \$15.00                | \$2.50          |
| • Primary appearance of a software number                     | SO3   | 7.50                   | 1.00            |
| • Subsequent appearance of a software number                  | SO5   | 10.00                  | —               |
| • Single appearance of a software number                      | SFB   | 7.50                   | 1.00            |
| • Adjunct module, per module[2]                               | C2TAX | 10.00                  | 1.00            |
| • Standard Deluxe Feature Package                             |       |                        |                 |
| - Business Set Call Forward per key, per set                  | EATPK | 8.00                   | —               |
| - Business Set Inspect Key                                    | NP6PK | 8.00                   | —               |
| - Executive Message Waiting                                   | MGK   | 8.00                   | —               |
| - Group Intercom All Calls                                    | GCN   | 8.00                   | —               |
| - Music on Hold - Electronic Set[3]                           | MHHPK | 8.00                   | —               |
| - Originating/Terminating Line Select                         | SLB   | 8.00                   | —               |

[1] Includes Electronic Set Service standard features.

[2] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

[3] Requires Optional Service Feature Music on Hold.



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(C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

H.15. (Cont'd)

|                                                                    | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|--------------------------------------------------------------------|-------|------------------------|-----------------|
| • Optional Features                                                |       |                        |                 |
| - Direct Station Selection/<br>Busy Lamp Field, per<br>Arrangement | BUD   | \$ 6.00                | \$ 2.00         |
| - Station Camp-On, Service<br>Establishment                        | SEPFB | 25.00                  | —               |
| - Station Camp-On, per<br>main station line                        | CPK   | 6.00                   | 14.00           |
| - Message Center, per<br>main station line                         | MFR   | 6.00                   | 1.00            |
| 16. Hot Line (Direct Connect)                                      |       |                        |                 |
| • Per station line<br>equipped                                     | HLN   | 6.00                   | 1.00            |
| 17. Loudspeaker Paging (Trunk Access)                              |       |                        |                 |
| • Trunk Side, per group                                            | PTQPG | [3]                    | [3]             |
| 18. Message Waiting Visual[1,2]                                    |       |                        |                 |
| • Per analog basic<br>station line                                 | MLN   | [3]                    | [3]             |

[1] Available only from a DMS-100 Central Office.

[2] Rates and charges will be based on an individual case basis per customer request for existing Centrex/*CENTRON*/Centrex Plus customers converting to Centrex *PRIME* Service.

[3] Rates and charges will be developed on an individual case basis, per customer request.



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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED**

(C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED**

(C)

H. Rates and Charges - Optional Service Features (Cont'd)

|                                                                 | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------------|-------|------------------------|-----------------|
| 19. Music On Hold[1,2]                                          |       |                        |                 |
| • Per system                                                    | MHHPS | \$ 75.00               | \$30.00         |
| 20. Music On Hold System[1,3]                                   |       |                        |                 |
| • Per system                                                    | MOHPS | 100.00                 | 30.00           |
| 21. Nonstandard Configuration Group                             |       |                        |                 |
| • Per configuration group,<br>per system                        | N3CPG | 100.00                 | —               |
| 22. Time of Day NCOS<br>(Network Class of Service)<br>Update[2] |       |                        |                 |
| • Per main station line                                         | A4T   | 10.00                  | 0.25            |
| 23. Time of Day Routing[2]                                      |       |                        |                 |
| • Per main station line                                         | ATB   | 10.00                  | 0.25            |
| • Per ARS pattern                                               | ATBPZ | 30.00                  | 2.00            |

[1] Requires a Voice Grade Circuit, to customers music source, as found in the Private Line Transport Services Price List.

[2] Available only from a DMS-100 Central Office.

[3] Available only from a 5ESS Central Office.



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**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED** (C)

**9.1.18 CENTREX PRIME SERVICE - GRANDFATHERED** (C)

H. Rates and Charges - Optional Service Features (Cont'd)

|                                                                                   | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------------------------------|-------|------------------------|-----------------|
| 24. Trunk Verification From Designated Station[1]                                 |       |                        |                 |
| • Per station line equipped                                                       | BVS   | \$100.00               | \$ 5.00         |
| 25. Uniform Call Distribution                                                     |       |                        |                 |
| • Basic UCD hunt group                                                            |       |                        |                 |
| - Per group                                                                       | AHBPG | 175.00                 | —               |
| - Per telephone number                                                            | AHBPN | 6.00                   | 2.00            |
| • UCD in hunt group including Queuing, Music on Queue and Delay Announcement[2,5] |       |                        |                 |
| - Per group                                                                       | MHMPG | 175.00                 | —               |
| - Per telephone number                                                            | MHM   | 10.00                  | 12.00           |
| - Additional Delay Announcement                                                   | RKNXX | 10.00                  | 1.00            |
| • Make Busy Arrangements                                                          |       |                        |                 |
| - Per group[2,3]                                                                  | A9AEX | 20.00                  | 10.00           |
| - Per station line[2,3]                                                           | MB1   | 10.00                  | 1.00            |
| • Call Waiting Indication                                                         |       |                        |                 |
| - Per unique timing state, per group[4]                                           | WUT   | 25.00                  | 5.00            |

[1] Available only from a DMS-100 Central Office.

[2] This arrangement is only available from a 5E and 1AESS Central Office.

[3] A Low Speed Data channel from the Private Line Transport Services Price List and a special set with a Make Busy key is required.

[4] In addition, a Low Speed Data Channel from the Access Services Price List applies. Limit of three unique timing states per UCD system.

[5] Requires a Voice Grade Circuit, to customers music source, as found in the Private Line Transport Services Price List.





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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED** (C)

**9.1.18 CENTREX *PRIME* SERVICE - GRANDFATHERED** (C)

H. Rates and Charges - Optional Service Features (Cont'd)

|                                                                 | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------------|------|------------------------|-----------------|
| 26. Uniform Call Distribution Hunt for<br>Circuit Switched Data |      |                        |                 |
| • Per station line                                              | NZT  | \$10.00                | \$2.00          |

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS - **GRANDFATHERED** (CONT'D) \_\_\_\_\_ (T)

Reserved for Future Use (N)

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**10. MISCELLANEOUS SERVICE OFFERINGS**

**10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)**

**10.10.8 BUSINESS CONTINGENCY SERVICE**

**A. Business Continuation Routing**

**1. Description**

Business Continuation Routing provides the customer with the ability to activate a predefined business continuity telecommunications service through the use of a Telephone User Interface (TUI) menu. Business Continuation Routing will provide call redirection to one of two telephone numbers that have been preselected by the customer to be part of their Business Continuation Routing Plan. Basic call redirection is considered to be redirection from one number to another. The customer may choose to redirect their calls using one of two forwarding options, Option A or Option B. Only one option can be activated at any point in time. Business Continuation Routing is available on PBX trunks<sup>[1]</sup>, business exchange access lines, Single Line ISDN lines<sup>[1]</sup>, Centrex type station lines<sup>[1]</sup>, DSS Basic trunks<sup>[1]</sup> and DID numbers<sup>[1]</sup>.

(C)

(C)

(C)

(C)

**2. Definitions**

Service Establishment

The administration of the initial customer service request and testing of the predefined service configuration.

Activation

The act of invoking a pre-established Business Continuation Routing option by the customer.

(C)

Occurrence

Each separate occasion that the plan configuration is implemented for activation purposes.

(C)

Group

A group is a group of telephone numbers that will be redirected in the same way. For example, if redirection is invoked under Option A, all telephone numbers within that group will be redirected to the numbers under Option A.

(C)

(C)

(D)

**[1] Effective July 1, 2026, PBX trunks, Single Line ISDN lines, Centrex type station lines, DSS Basic trunks, and DID numbers are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations.**

(N)

(N)



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**10. MISCELLANEOUS SERVICE OFFERINGS**

**10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES**

**10.10.8 BUSINESS CONTINGENCY SERVICE**

**4. Rates and Charges (Cont'd)**

|                                                                                              | USOC  | NONRECURRING<br>CHARGE  | MONTHLY<br>RATE |                               |
|----------------------------------------------------------------------------------------------|-------|-------------------------|-----------------|-------------------------------|
| • Service Establishment Charge[1]                                                            | SEPCS | \$150.00 <del>(+)</del> | —               |                               |
| • Service Change Charge[2]                                                                   | REAKW | 50.00                   | —               |                               |
| • Number Establishment or Number Change Charge, per number                                   | REAKY | 8.16                    | —               | <del>(+)</del>                |
| • Digital Switched Service/Primary Rate Service capability, per DS1 Facility[3,4, <u>5</u> ] | C2RDX | —                       | \$100.00        | <del>(+)</del> <del>(C)</del> |
| • Access Line/Trunk capability, per line and/or trunk[3,4, <u>5</u> ]                        | C2RLX | —                       | 5.00            | <del>(+)</del> <del>(C)</del> |

[1] Applies on initial installation only.

[2] Applies per order when adding additional numbers.

[3] With Digital Switched Service or Primary Rate Service, the customer will be billed the rate associated with the quantity of Digital Switched Facilities (DS1s) or Access Lines (DID numbers), but not both.

[4] Includes the first Company activation occurrence in a 30 day period not to exceed 48 hours of continuous operation.

[5] Effective July 1, 2026, Digital Switched Service, Primary Rate Service, and Access Trunk are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations.

**Qwest Corporation d/b/a CenturyLink QC** \_\_\_\_\_ ~~(C)~~  
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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** \_\_\_\_\_ ~~(C)~~

| <b>SUBJECT</b>                                                 | <b>PAGE</b> |                                     |
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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

Integrated Services Digital Network (ISDN) services are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

**14.1 GENERAL - GRANDFATHERED** (C)

**A. Description**

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile by two standard methods of access: a Basic Rate Service (BRS) or a Primary Rate Service (PRS). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

**B. Definitions**

Basic Rate Service

BRS consists of up to three distinct channels on one pair of wires: one or two B (Bearer) Channels and one D (Delta) Channel. BRS is offered on an individual case basis, or packaged and unpackaged offerings referred to as Single Line ISDN Service. Single Line ISDN Service is available in flat or measured rate options.

B (Bearer) Channel

The B-channel carries circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customers premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.





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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.1 GENERAL - GRANDFATHERED** (C)

B. Definitions (Cont'd)

D (Delta) Channel

The D-channel carries signaling and/or packet data information, at speeds up to 16 kbps on BRS, and signaling only information up to 64 kbps for PRS, from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

D-Channel Packet-Switched Data

The X.25 Logical Circuit Call allows users to originate and receive X.25 data calls over the D-channel. Multiple data calls can be active simultaneously on a single D-channel.

Digital Subscriber Loop (DSL)

The ISDN basic rate interface loop from the CO to the customer's premises.

Primary Rate Service (PRS)

PRS has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and one D-channel, and is also known as 23 B+D access. The B-channels carry voice calls, circuit-switched data, and video, while the D-channel handles signaling information.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.1 GENERAL - GRANDFATHERED** (C)

B. Definitions (Cont'd)

Standard Configuration Group

The standard arrangement which associates a button of an ISDN station set to a feature.

T1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbps. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply.

T3 Facility

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbps. At the customer's request, a T3 facility may be provided between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.1 GENERAL - GRANDFATHERED (CONT'D)** (C)

C. Terms and Conditions

1. General

- a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.
- b. Single Line ISDN Service does not offer B-channel packet service capabilities.
- c. The Company will terminate ISDN Services at the Company network interface.
- d. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN service fail due to inside wiring (including riser cable) not owned by the Company, CPE, or power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind. A back-up power supply is recommended for use when commercial power is interrupted.
- e. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.1 GENERAL - GRANDFATHERED (C)

C.1. (Cont'd)

- f. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use as set forth in Section 2.2.1.B. Cancellation charges will apply as discussed below. Cancellation charges will be determined based on estimated costs incurred in conjunction with the provision of an order.

Service date intervals are associated with the provisioning of an order. Certain critical dates are used by the Company to monitor the service order provisioning progress. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which critical date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that critical date. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.

Costs incurred in conjunction with the provision of an order start on the Application Date. The Application Date is the date the customer provides a firm commitment and sufficient information to the Company for order placement. The Application Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date. When a customer cancels an order prior to the Application Date, no charges shall apply. When a customer cancels an order or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.1 GENERAL - GRANDFATHERED** (C)

C.1. (Cont'd)

g. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30 day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.

h. RSP Termination/Cancellation Charges

- (1) Early termination charges will apply if a PRS Rate Stability Plan (RSP) is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination.
  - (2) If a customer terminates the RSP prior to the installation date, customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.
  - (3) If a customer terminates the PRS RSP after the date of installation but prior to the expiration of the contract, termination charges will apply as specified in the Termination Liability/Waiver Policy, set forth in 2.2.14.
  - (4) If Waiver Policy conditions are met, as specified in 2.2.14, termination charges will not apply if the PRS facility is moved to an existing DS3 facility.
- i. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Price List.
- j. Refer to 2.2.1 for order cancellation policy.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.1 GENERAL - GRANDFATHERED** (C)

C. Terms and Conditions (Cont'd)

2. Availability

- a. The rates and charges specified for Single Line ISDN Service are applicable only to customers whose serving central office has been identified by the Company as having ISDN available.
- b. Single Line ISDN Service may be provided to customers from a central office other than their normal serving office as determined by the Company.
- c. Single Line ISDN Service is offered where ISDN compatible facilities and equipment are available. Service is generally considered available for loops 18 kilofeet or less in length. Loops greater than 18 kilofeet in total length must meet ISDN extension technology design requirements and will be considered available if ISDN compatible pair gain systems are in place or planned to serve the area based on the scheduled placement of compatible pair gain systems. If no pair gain system is in place or planned, loops greater than 18 kilofeet in length will also be considered available if single line loop extension equipment can be deployed and the loop is within the design limitation of this type of extension equipment. If the loop is greater than 18 kilofeet in length, the Loop Extension Charge, specified in 14.2.1, following, applies.
- d. Some services are not available and/or compatible with ISDN.

3. Local Calling Areas and Telephone Numbers

- a. If a customer is provided service from a designated central office which is not the customer's normal serving office, the local calling area for the customer's Single Line ISDN Service will be that of the designated ISDN-equipped central office.
- b. Calling areas are subject to change as additional central offices become capable of directly providing ISDN services to the customer's own and nearby serving area. Changes to calling areas will affect customer telephone numbers.

4. Indemnification

- a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Price List. Indemnification shall include, but is not limited to, costs and attorney's fees.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.1 GENERAL - GRANDFATHERED** (C)

C. Terms and Conditions (Cont'd)

3. Local Calling Areas and Telephone Numbers

- a. If a customer is provided service from a designated central office which is not the customer's normal serving office, the local calling area for the customer's Single Line ISDN Service will be that of the designated ISDN-equipped central office.
- b. Calling areas are subject to change as additional central offices become capable of directly providing ISDN services to the customer's own and nearby serving area. Changes to calling areas will affect customer telephone numbers.

4. Indemnification

- a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Price List. Indemnification shall include, but is not limited to, costs and attorney's fees.
- b. The Customer is responsible for the content of communications. Where the customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by any nonparty, the customer shall indemnify and hold the Company harmless.



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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.1 GENERAL - GRANDFATHERED** (C)

C. Terms and Conditions (Cont'd)

5. Protection of the Network

- a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as customer-provided equipment.
- b. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
- c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

6. Contract

Each customer, who is not subscribing to Single Line ISDN Service or Primary Rate Service, will be required to sign a contract for the furnishing of ISDN service not provided under this Price List. Additions or changes to the contract may be negotiated only with agreement by both parties to new terms.

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## 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

(C)

### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED

(C)

Basic Rate Service Offerings are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

### 14.2.1 SINGLE LINE ISDN SERVICE ~~IS~~ GRANDFATHERED

(C)

Effective June 1, 2023, Single Line ISDN Service was previously grandfathered for small business customers and is no longer available to new small business customers. Effective July 1, 2026, Single Line ISDN Service is grandfathered for all other business customers. Single Line ISDN Service is no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(T)

(T)

(N)

(N)

Single Line ISDN Service is a business service and is compatible with National ISDN. Single Line Service includes circuit-switched voice, circuit-switched data. The customer may subscribe to packaged or unpackaged Basic Rate Access (BRA). Because of the CPE selected by the customer, or the customer's agent, some of the features offered may function differently, may not be available, or may require the use of an access code.

Packaged Single Line Service BRA consists of 2B+D with two PDNs, caller ID blocking-per call, B-channel circuit-switched voice/data, D-channel packet, Call Appearances as specified in C.2., following, a standard configuration group, and the features in A., following. This service also supports two terminals per BRA. Various additional optional features can be added.

Unpackaged Single Line Service BRA consists of 2B+D with two Primary Directory Numbers (PDN), one additional call appearance of each PDN, B-channel circuit-switched voice/data, normal ringing and caller ID blocking-per call. This service supports two terminals per BRA. Additional features are available at the rates and charges specified in C., following.

#### A. Features

The following features and feature packages are included in packaged Single Line Service. These features and feature packages are also available for unpackaged service, as optional features, at the rates and charges specified in C., following. These features and feature packages are divided into "voice", "circuit-switched data" and "packet data". The features and feature packages are as follows:

~~[1] — Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.~~

~~(N)(D)~~

~~(N)(D)~~

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** ~~(C)~~

**14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED** ~~(C)~~

**14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED** ~~(C)~~

A. Features (Cont'd)

1. Voice Features

Call Appearance (CA)

A CA is the position(s) on a terminal to which numbers are assigned. A Directory Number (DN) can be shared by more than one ISDN terminal. The quantity and/or position of CAs for the PDN, Secondary Directory Numbers (SDN), and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six CAs per terminal are included in the Packaged Single Line Service.

Call Exclusion

This feature has two options:

- Automatic Exclusion

This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

- Manual Exclusion

This option allows a user to restrict other users, which share a DN from bridging onto on active call or retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

~~{1} Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.~~ ~~(N)(D)~~  
~~(N)(D)~~

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** ~~(C)~~

**14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED** ~~(C)~~

**14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED** ~~(C)~~

A.1. (Cont'd)

Call Forwarding-Busy Line-All Calls (Pre-programmed)

This feature allows all calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.

Call Forwarding-Don't Answer (Pre-programmed)

This feature allows all calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

Call Forwarding-Variable-All Calls

The user can forward all PDN calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provides for this feature on a feature button.

~~{1} Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.~~ ~~(N)(D)~~  
~~(N)(D)~~

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** ~~(C)~~

**14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED** ~~(C)~~

**14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED** ~~(C)~~

A.1. (Cont'd)

Intercom

Intercom service allows the user to establish a dedicated priority call to any other station that is a member of the same intercom group within the same central office. Special alerting, depending on CPE, is provided for an incoming intercom call. As part of the standard package the user can select either Auto Intercom or Dial Intercom.

- Auto Intercom

This feature allows two members to be part of an intercom group, which enables intercom calls to be completed by pressing the feature button. Dialed digits are not required.

- Dial Intercom

This feature allows the user to establish a call to any other station that is a member of the same intercom group. This is done by pressing the Intercom button and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming Intercom call.

Message Waiting Indication

This feature is available on PDNs and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a DSL, an additional PDN charge will apply.

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A.1. (Cont'd)

Ringling Options

Ringling options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the SCAs of a DN on a separate terminal. The ringling options available on a per station basis for a shared DN are:

- Abbreviated Ringling

Ringling begins immediately for an incoming call and stops ringling after "N" seconds.

- Delayed Ringling

Ringling for an incoming call is delayed for "N" seconds, however, the CA indicator or "status" lamp begins flashing immediately.

- No Ringling

There is no ringling for an incoming call that terminates on a CA of that DN.

- Normal Ringling

Ringling begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

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14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED (C)

A.1. (Cont'd)

Secondary Directory Number (SDN)

A SDN is any DN other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.

Shared Call Appearance (SCA)

This allows several users to share one or more CAs for a particular DN. Origination of and termination of calls on one terminal will affect all terminals sharing the CA. All SCAs must be provisioned from the same serving central office. If more than two SCAs are assigned to a terminal, additional charges will apply.

Speed Calling

Speed calling permits the user to dial pre-programmed numbers using fewer digits than normally required. A speed call list allows for up to 30 preprogrammed numbers per terminal.

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**14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED** ~~(C)~~

A. Features (Cont'd)

2. Voice - Feature Packages

The following features are only offered in these feature packages:

Flexible Calling Feature Package

- Drop

The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.

- Call Hold

This feature allows the user to place a call on hold by depressing a button.

- Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

- Conference

This feature allows a user to establish a three-way conference call by depressing a button.

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A.2. (Cont'd)

Calling Number ID Feature Package

- Display

This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.

- Calling Line Identification

- Incoming (ICLID)

Calling Line Identification is provided on both an incoming and outgoing basis. This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name is an optional feature. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to any associated SDNs. ICLID cannot just display to the PDN when the number is shared.

- Outgoing (OCLID)

This feature provides a user who is originating a call with information about the called party and the facility or destination.

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A. Features (Cont'd)

3. B-Channel Circuit-Switched Data Features

Call Forwarding-Busy Line for Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified DN. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Don't Answer for Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Variable-All Calls for Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

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A. Features (Cont'd)

4. D-Channel Packet Switched Data Features

X.25 Fast Select

Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Flow Control Parameter Negotiation

This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

X.25 Logical Channels

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per DSL.

X.25 Reverse Charging

This is a function of the CPE. This packet feature allows a user to assign billing to the called data telephone number on a per call basis.

X.25 Throughput Class Negotiation

This packet feature permits negotiation on a per call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.

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## B. Optional Features

The following features are optional for both the packaged and unpackaged Single Line ISDN Service.

Additional Primary Directory Number

If more than two terminals are connected to a DSL, additional PDNs are required. Rates and charges specified in C., following, apply for each additional PDN.

Analog Call Appearance

This feature enables analog station users to share their CA on a Single Line ISDN Service user's terminal. The user's analog service must be provisioned from the same serving central office as the Single Line ISDN Service. One appearance, per number, per terminal is allowed. Some analog services are not compatible with Single Line ISDN Service.

Call Pickup

Allows a user to answer a call at another station, even when the user's station does not have a CA for the called DN. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

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B. Optional Features (Cont'd)

Caller Identification Blocking - All Calls

This feature provides a permanent private indicator on a per station basis. Once the blocking is established on the station, the private status cannot be deactivated by the customer. Rates and charges are provided in C., following. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

Calling Name Identification

With this feature, at the time of an incoming call, the name and number of the calling party is displayed on the called party's ISDN terminal. The called party may receive a private or unavailable indicator, in that case the caller's name and number will not be displayed. Calling Name Identification is used in conjunction with calling number identification which is part of the Display standard feature.

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B. Optional Features (Cont'd)

CLASS Features

- Call Rejection

This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.

- Continuous Redial

This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

- Last Call Return

This feature allows a customer to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

- Priority Call

This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.

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**B. Optional Features (Cont'd)**

- Selective Call Forwarding

This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Key Short Hunt

This voice feature provides the capability for incoming calls to search a set of DN appearances on an ISDN set for an idle DN for call termination.

Multiline Hunt Service

Hunting service will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the hunting services.

Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available B-channel.

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**B. Optional Features (Cont'd)**

MLHGs can be assigned two types of telephone numbers; begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have essentially one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.
- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

- Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

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B. Optional Features (Cont'd)

Non-Standard Configuration Group

This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

Redirecting Number Delivery

This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DNs will be delivered to the called party.

Series Completion Hunt

This voice feature automatically redirects a call from a busy DN to another specified DN.

Six-Way Conference

This feature allows the user to sequentially add up to five additional parties and add them together to make a six-way call.

Speed Calling 8

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the customer to change speed calling lists directly from their terminal.

X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from a sending data terminal equipped with Fast Select.

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B. Optional Features (Cont'd)

X.25 Reverse Charging Acceptance

This packet feature authorizes transmission of incoming calls identified as Reverse Charge calls.

C. Rates and Charges

1. Optional Calling Plan rates and charges are applied per B-channel which carry circuit-switched voice and/or data traffic.
2. The standard package includes up to a total of six Call Appearances (CAs), per terminal. The CAs must include one Primary Directory Number (PDN). Analog CAs are not considered to be one of the six standard CAs.

Additional CAs are available at rates and charges specified, following.

3. Single Line ISDN Basic Rate Access (BRA) may be rate stabilized for a minimum of one year. The RSP offers length of term discounts for nonrecurring charges. Single Line ISDN BRAs in quantities greater than 25 shall be priced on an Individual Case Basis. The following terms and conditions apply:

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C.3. (Cont'd)

- a. The customer may add Single Line Service at contracted rates during the term of the agreement subject to terms and conditions specified in individual customer contracts. Such additions will be coterminous with the original contract.
  - b. If the quantity of BRAs falls below a minimum billing level, the customer will be assessed a termination charge. Termination charges will be applied as specified in the Termination/Waiver Policy set forth in 2.2.14. There is no minimum service period.
  - c. RSP BRAs may be located at different addresses within the state but must be billed on one summary bill.
  - d. Service may be moved, for the same customer, to a different address within the state and retain the RSP, provided the new service is billed on the summary bill. Nonrecurring charges will apply to the new installation.
4. Following are the monthly rates and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services as provided in this and other Company tariffs and/or price lists.

Single Line ISDN Service Basic Rate Access is offered flat rated or measured. The customer may only have one type of BRA on an account.

Single Line ISDN Service Basic Rate Access with a usage allowance includes up to 50, 100, or 200 hours per month of aggregate usage for circuit-switched voice and/or data for both B-channels. Usage is then aggregated at the account level for billing, rather than at the summary bill level. Additional usage in excess of the allowance hours in a monthly billing period, will incur overtime usage charges as specified, following.

~~{1} Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.~~ ~~(N)(D)~~  
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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~[1]~~ GRANDFATHERED (C)

C.4. (Cont'd)

#### a. Month-to-Month

#### (1) Basic Rate Access Including Features and Functions - Packaged

|                                             | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------|-------|------------------------|-----------------|
| • Measured with 50 hour<br>usage allowance  | B4JHB | \$110.00               | \$35.00         |
| • Measured with 100 hour<br>usage allowance | B4MHB | 110.00                 | 48.00           |
| • Measured with 200 hour<br>usage allowance | BAUHB | 110.00                 | 65.00           |
| • Flat                                      | BAFHB | 110.00                 | 70.00           |

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED (C)

C.4.a. (Cont'd)

- (2) Basic Rate Access -  
Unpackaged

|                                             | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------|-------|------------------------|-----------------|
| • Measured with 50 hour<br>usage allowance  | A4JHB | \$110.00               | \$32.00         |
| • Measured with 100 hour<br>usage allowance | A4ZHB | 110.00                 | 43.00           |
| • Measured with 200 hour<br>usage allowance | AMEHB | 110.00                 | 56.00           |
| • Flat                                      | ACBHB | 110.00                 | 67.00           |

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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED (C)

C.4. (Cont'd)

#### b. Rate Stability Plan

- (1) Basic Rate Access Including  
Features and Functions - Packaged

|                                             | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------|-------|------------------------|-----------------|
| • Measured with 50 hour<br>usage allowance  | B4JTB |                        |                 |
| - 1 year                                    |       | \$67.00                | \$34.00         |
| - 2 years                                   |       | 67.00                  | 34.00           |
| - 3 years                                   |       | 67.00                  | 34.00           |
| • Measured with 100 hour<br>usage allowance | B4MTB |                        |                 |
| - 1 year                                    |       | 67.00                  | 45.00           |
| - 2 years                                   |       | 67.00                  | 45.00           |
| - 3 years                                   |       | 67.00                  | 45.00           |
| • Measured with 200 hour<br>usage allowance | BAUTB |                        |                 |
| - 1 year                                    |       | 67.00                  | 60.00           |
| - 2 years                                   |       | 67.00                  | 60.00           |
| - 3 years                                   |       | 67.00                  | 60.00           |
| • Flat                                      | BAFTB |                        |                 |
| - 1 year                                    |       | 67.00                  | 67.50           |
| - 2 years                                   |       | 67.00                  | 67.50           |
| - 3 years                                   |       | 67.00                  | 67.50           |

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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED (C)

C.4.b. (Cont'd)

- (2) Basic Rate Access -  
Unpackaged

|                                             | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------|-------|------------------------|-----------------|
| • Measured with 50 hour<br>usage allowance  | A4JTB |                        |                 |
| - 1 year                                    |       | \$67.00                | \$30.00         |
| - 2 years                                   |       | 67.00                  | 30.00           |
| - 3 years                                   |       | 67.00                  | 30.00           |
| • Measured with 100 hour<br>usage allowance | A4ZTB |                        |                 |
| - 1 year                                    |       | 67.00                  | 40.00           |
| - 2 years                                   |       | 67.00                  | 40.00           |
| - 3 years                                   |       | 67.00                  | 40.00           |
| • Measured with 200 hour<br>usage allowance | AMETB |                        |                 |
| - 1 year                                    |       | 67.00                  | 54.00           |
| - 2 years                                   |       | 67.00                  | 54.00           |
| - 3 years                                   |       | 67.00                  | 54.00           |
| • Flat                                      | ACBTB |                        |                 |
| - 1 years                                   |       | 67.00                  | 64.00           |
| - 2 years                                   |       | 67.00                  | 64.00           |
| - 3 years                                   |       | 67.00                  | 64.00           |

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED (C)

C.4. (Cont'd)

c. Overtime Usage Charges

Overtime usage charges apply to local outgoing calls over the amount of the usage allowance. The peak usage rate applies between 8 a.m. and 5 p.m. weekdays. The discount usage rate applies between 5 p.m. and 8 a.m. weekdays, all day Saturday, Sunday, and holidays.

PER MINUTE

- |                       |        |
|-----------------------|--------|
| • Peak usage rate     | \$0.03 |
| • Discount usage rate | 0.01   |

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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~{3}~~ GRANDFATHERED (C)

C.4. (Cont'd)

#### d. Features

The following features are available for unpackaged BRAs at the rates and charges specified, following. These features are included as standard features within the packaged Single Line Service.

#### (1) Voice Features

|                                                                  | USOC            | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|------------------------------------------------------------------|-----------------|------------------------|-----------------|
| • Call Exclusion, per DN                                         | NQ1PN           | \$10.00                | —               |
| • Call Forwarding Busy Line-All<br>Calls-Voice, per DN [1,2]     | NQ5PN,<br>NJGPN | 10.00                  | \$4.00          |
| • Call Forwarding Don't Answer-<br>All Calls-Voice, per DN [1,2] | NQ6PN,<br>NJKPN | 10.00                  | 4.00            |
| • Call Forwarding Variable-<br>All Calls-Voice, per DN [1,2]     | NZGPN,<br>NJEPN | 10.00                  | 4.00            |

[1] Monthly charge does not apply when purchased for secondary directory numbers.

[2] Monthly rate applies when purchased as an optional feature with unpackaged service.

~~{3} Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.~~ (N)(D)  
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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED ~~(C)~~

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED ~~(C)~~

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~[1]~~ GRANDFATHERED ~~(C)~~

C.4.d.(1) (Cont'd)

|                                             | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------|-------|------------------------|-----------------|
| • Intercom, per group                       | NZVPG | \$10.00                | \$1.00          |
| • Message Waiting<br>Indication, per PDN    | NBWPB | 10.00                  | 1.00            |
| • Secondary Directory<br>Number, per SDN    | FGDPB | 10.00                  | 1.00            |
| • Shared Call<br>Appearance, per appearance | NAE   | 10.00                  | 1.00            |
| • Speed Calling (30),<br>per terminal       | NXJPK | 10.00                  | 5.00            |

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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED (C)

C.4.d. (Cont'd)

|                                                                   | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-------------------------------------------------------------------|-------|------------------------|-----------------|
| (2) Voice Feature Packages,<br>per terminal                       |       |                        |                 |
| • Flexible Calling<br>Feature Package                             | NF4VF | \$45.00                | \$6.00          |
| • Calling Number ID<br>Feature Package                            | NF4VC | 25.00                  | 7.50            |
| (3) B-Channel Circuit-Switched Data Features                      |       |                        |                 |
| The following features apply per DN forwarded.                    |       |                        |                 |
| • Call Forwarding Busy Line<br>for circuit-switched data          | NQ2PN | 10.00                  | 4.00            |
| • Call Forwarding Don't Answer<br>for circuit-switched data       | NQMPN | 10.00                  | 4.00            |
| • Call Forwarding Variable-All<br>Calls for circuit-switched data | NU4PN | 10.00                  | 4.00            |

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED (C)

C.4.d. (Cont'd)

|                                                                 | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------------|-------|------------------------|-----------------|
| (4) D-Channel Functionality                                     |       |                        |                 |
| • Packet Switched Data<br>including one X.25<br>logical channel | GFDPN | \$25.00                | \$12.00         |
| (5) D-Channel Packet<br>Switched Data Features                  |       |                        |                 |
| • X.25 Flow Control<br>Parameter Negotiation                    | GXGPK | 10.00                  | —               |
| • X.25 Throughput Class<br>Negotiation                          | GXVPK | 10.00                  | —               |

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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED (C)

C.4. (Cont'd)

#### e. Optional Features and Functions

|                                                           | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------|-------|------------------------|-----------------|
| • Additional Call Appearances,<br>per appearance          | ACS   | \$10.00                | \$ 1.00         |
| • Additional Primary Directory<br>Number, per PDN         | A6PPK | 10.00                  | 12.00           |
| • Additional Secondary Directory<br>Number, per SDN       | A6QPN | 10.00                  | 1.00            |
| • Additional Shared Call<br>Appearance, per appearance    | AS9   | 10.00                  | 1.00            |
| • Additional X.25 Logical<br>Channel, per logical channel | NW9AL | 10.00                  | —               |

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(N)(D)

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.2.1 SINGLE LINE ISDN SERVICE ~~[2]~~ - GRANDFATHERED** (C)

C.4.e. (Cont'd)

|                                                                      | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE      |
|----------------------------------------------------------------------|-------|------------------------|----------------------|
| • Analog Call Appearance,<br>per terminal                            | MAZ   | \$10.00                | \$1.00               |
| • Call Pickup, per number                                            | NZHPN | 10.00                  | —                    |
| • Caller Identification<br>Blocking-All Calls,<br>per PDN [1]        | NDD   | 10.00                  | —                    |
| • Calling Name Identification,<br>per number <small>PP3249IS</small> | NMCPN | 10.00                  | 10.50 <del>(+)</del> |

[1] See 10.7.2 for the application of the nonrecurring charges.

~~[2]—Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.~~ (D)  
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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED (C)

C.4.e. (Cont'd)

|                                         | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------|-------|------------------------|-----------------|
| • CLASS Features                        |       |                        |                 |
| - Call Rejection, per PDN               | FKQPN | \$10.00                | \$3.50          |
| - Continuous Redial,<br>per PDN         | FKAPN | 10.00                  | 2.50            |
| - Last Call Return,<br>per PDN          | FKDPN | 10.00                  | 2.00            |
| - Priority Call, per PDN                | NC8PN | 10.00                  | 2.00            |
| - Selective Call Forwarding,<br>per PDN | FKEPN | 10.00                  | 2.50            |
| • Key Short Hunt                        |       |                        |                 |
| - Per group                             | NHGPB | 10.00                  | —               |
| - Per number                            | NHGPN | 10.00                  | 2.00            |

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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~[2]~~ GRANDFATHERED (C)

C.4.e. (Cont'd)

|                              | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|------------------------------|-------|------------------------|-----------------|
| • Multiline Hunt Service [1] |       |                        |                 |
| - Circular Hunt,             |       |                        |                 |
| - Data, per B-channel        | HDT   | \$10.00                | \$2.00          |
| - Data, per group            | HDTPG | 10.00                  | —               |
| - Voice, per B-channel       | NZS   | 10.00                  | 2.00            |
| - Voice, per group           | NZSPG | 10.00                  | —               |
| - Regular Hunt,              |       |                        |                 |
| - Data, per B-channel        | N2D   | 10.00                  | 2.00            |
| - Data, per group            | N2DPG | 10.00                  | —               |
| - Voice, per B-channel       | NZQ   | 10.00                  | 2.00            |
| - Voice, per group           | NZQPG | 10.00                  | —               |
| - UCD Hunt,                  |       |                        |                 |
| - Data, per B-channel        | H6U   | 10.00                  | 8.50            |
| - Data, per group            | H6UPG | 20.00                  | —               |
| - Voice, per B-channel       | NZT   | 10.00                  | 8.50            |
| - Voice, per group           | NZTPG | 20.00                  | —               |

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

~~[2] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.~~ (N)(D)  
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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~{1}~~ GRANDFATHERED (C)

C.4.e. (Cont'd)

|                                                | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|------------------------------------------------|-------|------------------------|-----------------|
| • Non-Standard Configuration Group, per button | N3CPB | \$15.00                | —               |
| • Redirecting Number Delivery, per number      | RD7PN | 10.00                  | \$2.00          |
| • Series Completion Hunt                       |       |                        |                 |
| - Per group                                    | SE3PG | 10.00                  | —               |
| - Per number                                   | SE3PN | 10.00                  | 2.00            |
| • Six-Way Conference, per terminal             | NZ6PK | 10.00                  | 1.00            |
| • Speed Calling 8, per terminal                | NN8PK | 10.00                  | 1.00            |
| • X.25 Fast Select Acceptance, per number      | GXEPN | 10.00                  | —               |
| • X.25 Reverse Charge Acceptance, per number   | G5BPN | 10.00                  | —               |

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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

#### 14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

##### 14.2.1 SINGLE LINE ISDN SERVICE ~~{3}~~ GRANDFATHERED (C)

C. Rates and Charges (Cont'd)

|                                                                                                                       | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------------------------------------------------------------------|-------|------------------------|-----------------|
| 5. Loop Extension Charge                                                                                              |       |                        |                 |
| • Per Loop                                                                                                            | L8E   | \$100.00               | —               |
| 6. Change Charges                                                                                                     |       |                        |                 |
| • Access changes made to a DSL will result in an access charge [1]                                                    | REA17 | 10.00                  | —               |
| • Feature changes made to the standard package, unpackaged or optional features will result in a feature charge [1,2] | REA1B | 10.00                  | —               |

[1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.

[2] Changes are allowed once, at no charge, in the standard package within the first 45 days following the installation date of new service. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.

~~{3} Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.~~ (N)(D)  
(N)(D)

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)

Primary Rate Service Offerings are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

Effective July 1, 2026, Primary Rate Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

A. Description

The basic Primary Rate Service (PRS) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbps, which is equivalent to a T1 facility. Each 64 kbps B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbps channel that is used to carry the control or signaling information.

Circuit-Switched Data PRS consists of 23B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbps B-channels for the transmission of circuit-switched data or video.

B. Definitions

1. Service Configurations

23B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

B.1. Definitions (Cont'd)

24B

This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.

23B+Back-up D

This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switch-over to the back-up D-channel.

2. Network Connections

Circuit-Switched Data Connection

A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRS T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

B.2. (Cont'd)

ISDN Trunk Connection

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRS. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRS.

- Call-By-Call PRS

The PRS B-channels are configured to support inward and outward call flexibility predetermined by the customer's traffic flow.

- Dedicated PRS

Each B-channel is dedicated to inward, outward, or 2-way traffic.

Uniform Access Solution (UAS) Network Connection

The UAS network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire T1.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

B. Definitions (Cont'd)

3. Standard Features

Calling Number Identification

This feature displays the call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRS customers where technically feasible as determined by the Company.

Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

Circuit-Switched Data

Allows the transmission of circuit-switched data on a voice channel.



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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

B. Definitions (Cont'd)

4. Optional Features

2B Channel Transfer

2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users.

ISDN Calling Name Delivery (ICNAM)

ICNAM is a terminating feature that delivers to ISDN Class II Equipment, over a Primary Rate ISDN Interface, the original calling party name along with the calling party's telephone number. A private or unavailable indication will appear when the name is not available to the called customer.

ISDN Redirecting Number Delivery (RND)

RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded, e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don't Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber.

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**14.3 PRIMARY RATE SERVICE OFFERING - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (CONT'D)** (C)

**C. Terms and Conditions**

1. PRS is provided subject to the availability of central office facilities.
2. Each PRS consists of one T1 facility and one Service Configuration. A customer may request more than one PRS per premises.
3. Terms and Conditions, and Rates and Charges, as described for PRS, are in addition to the regular Rates and Charges for the service with which PRS is associated.
4. Some services are not available and/or compatible with PRS.
5. Loop Diversity and Avoidance defined in the Private Line Transport Service Price List/Tariff is available with PRS.
  - a. Customers subscribing to Loop Diversity must also subscribe to additional PRS facilities and TCs for the secondary route.
  - b. Customers subscribing to Avoidance must pay DS1 Transport Mileage rates between the local serving office and the alternate serving office.
6. The PRS facility may be provided from a foreign central office or foreign exchange at the DS1 Transport Mileage rates. Associated charges will be applied to the PRS facility.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERING - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

C. Terms and Conditions (Cont'd)

7. PRS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
8. The PRS facility for all channels may be provisioned on an existing or new T3 facility.
9. PRS customers must subscribe to a minimum of one 23B+D Service Configuration.
10. *DID* numbers associated with PRS are found in 5.3.4. A *DID* Trunk Termination, also found in 5.3.4, is required for each inward or 2-way B-channel in a PRS.
11. Circuit-Switched Data PRS is intended only for data calls, including video.
12. ISDN PRS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.
13. ISDN Calling Name Delivery (CNAM) is an optional central office-based feature available for use with ISDN PRS. The Company may monitor the customer's usage of this feature to ensure that the customer's use of CNAM is consistent with applicable restrictions and limitations as listed below. Unacceptable use will result in the Company disabling the feature from future use. (M) (N)

Unacceptable use of ISDN CNAM includes, but is not limited to, any of the following situations:

- High volume, short duration calls that show a pattern inconsistent with calls intended for completion at the number called.
- Calls that originate and attempt to terminate or terminate on PRS facilities for the same subscriber at the same physical location.
- Using Caller ID digits other than those belonging to the PRS subscriber.

If the Company has any reason to believe a customer is using ISDN CNAM in an unacceptable manner as defined above, the Company will immediately disable the feature without notice to the customer. Further, once the Company has disabled the ISDN CNAM for reasons of unacceptable use, the feature will not be restored during the life of the PRS service.

**Qwest Corporation d/b/a CenturyLink QC** ~~(T)~~  
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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** ~~(C)~~

**14.3 PRIMARY RATE SERVICE OFFERING - GRANDFATHERED** ~~(C)~~

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** ~~(C)~~

C. Terms and Conditions (Cont'd)

14. Cancellation of Application For Service

- a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use as set forth in Section 2.2.1.B.

~~(C)~~  
~~(C)~~  
~~(D)~~  
~~(D)~~

- b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Primary Rate Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

- c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:
- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
  - Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
  - Plant Test Date (PTD): The date acceptance testing is performed with the customer.
  - Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

# Qwest Corporation d/b/a CenturyLink QC

(C)

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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

(C)

#### 14.3 PRIMARY RATE SERVICE OFFERING - GRANDFATHERED

(C)

#### 14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED

(C)

C.14. (Cont'd)

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.6., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

e. The Critical Dates monitored by the Company are as follows:

|                        | APP | DLRD | PTD | DD  |
|------------------------|-----|------|-----|-----|
|                        | %   | %    | %   | %   |
|                        | %   |      |     |     |
| • Primary Rate Service | 13  | 44   | 77  | [1] |

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

i. PRS may not be used to exchange Toll VoIP-PSTN Traffic, as defined by the Federal Communications Commission in FCC 11-161, In the Matter of Developing an Unified Intercarrier Compensation Regime, issued December 29, 2011.

(N)

(N)

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (CONT'D)** (C)

**D. Rates and Charges**

**1. Month to Month Transport**

|                                                                        | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE</b> |
|------------------------------------------------------------------------|-------------|--------------------------------|-------------------------|
| • Stand alone T1 facility,<br>per 24 channel facility[1]               | ZPT1X       | \$1,000.00                     | \$150.00 (H)            |
| • T1 facility, provisioned on<br>a T3, per T1 facility<br>activated[1] | ZP3         | 1,000.00                       | —                       |

**2. Service Configuration**

|                 |       |          |        |
|-----------------|-------|----------|--------|
| • 23B+D         | ZPAZD | 1,025.00 | 400.00 |
| • 24B           | ZPA1X | 1,025.00 | 400.00 |
| • 23B+Back-up D | ZPAZA | 1,025.00 | 400.00 |

[1] One Service Configuration is required for each T1 facility.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D. Rates and Charges (Cont'd)

|                                               | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------|-------|------------------------|-----------------|
| 3. ISDN Trunk Connection,<br>per B-Channel[1] |       |                        |                 |
| • Call-By-Call[2,3]                           | PT31C | \$54.00                | \$23.00 (H)     |
| • Dedicated                                   |       |                        |                 |
| - Inward[1]                                   | PT311 | 54.00                  | 20.00           |
| - Outward[2]                                  | PT31O | 54.00                  | 25.00           |
| - 2-Way[1,2]                                  | PT312 | 54.00                  | 23.25 (H)       |

[1] ISDN Trunk Connection charges do not apply to B-channels on Circuit-Switched Data PRS or UAS.

[2] EAS charges are specified in 5.1.1 also apply.

[3] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates charges applicable to Direct-Inward-Dialing (*DID*) Service.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D. Rates and Charges (Cont'd)

|                                                         | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------------------|-------|------------------------|-----------------|
| 4. Circuit-Switched Data Connection,<br>per T1 facility |       |                        |                 |
| • 23B data only channels                                | PT3TA | \$1,265.00             | \$ 575.00       |
| • 24B data only channels                                | PT3TB | 1,340.00               | 600.00          |
| 5. UAS Network Connections,<br>per T1 facility          |       |                        |                 |
| • UAS Network Connection                                | NWO   | 1,200.00               | 1,100.00        |
| • Two-Way Network Connection                            | NWO2X | 1,200.00               | 1,100.00        |
| • In-Only Network Connection                            | NWO1X | 1,200.00               | 1,100.00        |

[1] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates charges applicable to Direct-Inward-Dialing (*DID*) Service.

[2] EAS charges specified in 5.1.1 also apply.





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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D. Rates and Charges (Cont'd)

|                                          | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|------------------------------------------|-------|------------------------|-----------------|
| 6. Optional Features,<br>per T1 facility |       |                        |                 |
| • 2B Channel Transfer                    | ZPTMX | \$ 96.00               | \$24.00         |
| • ISDN Calling Name Delivery             | NM1PP | 175.00                 | 20.00           |
| • ISDN Redirecting Number<br>Delivery    | RN4PP | 55.00                  | 7.00            |

7. Nonrecurring change charges apply as follows:

|                                                                              | NONRECURRING<br>CHARGE |     |
|------------------------------------------------------------------------------|------------------------|-----|
| • All miscellaneous changes or rearrangements<br>of facilities, per facility | \$ 50.00               |     |
| • Cancellation Charge                                                        | 1,500.00               | (N) |
| • Rollover Charge                                                            |                        |     |
| - Move existing DS1 to DS3 on<br>vacant channels                             | 325.00                 |     |
| • Moving current customer T1 facility                                        |                        |     |
| - Within same central office                                                 | 500.00                 |     |
| - Outside current central office                                             | 1,000.00               |     |

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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

**D. Rates and Charges (Cont'd)**

**8. Primary Rate Service Rate Stability Plan**

- a. The Primary Rate Service Rate Stability Plan (RSP) is an optional payment arrangement for T1 facilities and Service Configurations for customers who agree to continue to subscribe to PRS facilities for a 3-year to 10-year period, and/or Discounted T1 Facilities, Trunk Connections, and UAS Network Connections for 3- or 5-year periods. *DID* trunk terminations are packaged in the rate stabilized in-only and two-way Trunk Connections. Customers who subscribe to a RSP are guaranteed against Company initiated changes in monthly rates.
- b. Any additions of PRS facilities/Service Configurations to an existing RSP service are permitted with rates and charges as specified in 1. and 2., preceding, or by subscribing to a separate RSP.
- c. Early termination charges will apply if a RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination. The Termination Liability/Waiver Policy specified in 2.2.14 applies.
  - (1) If the customer terminates the RSP prior to the installation date, customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.
  - (2) If the customer terminates the RSP after the date of installation but prior to the expiration of the 3- to 10-year RSP, termination charges will apply as specified in the Termination Liability/Waiver Policy, set forth in 2.2.14.
  - (3) If a PRS facility is moved to an existing DS3 facility and the Waiver Policy conditions are met, termination charges will not apply.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** **(C)**

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** **(C)**

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** **(C)**

D.8. (Cont'd)

- d. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Price List. Certain applications of the PRS service may require additional terms and conditions on an Individual Case Basis. PRS DS1 facility, common equipment, and network connections in quantities greater than 3 shall be priced on an Individual Case Basis. **(C)**
- e. Customers migrating from Analog PBX Trunk Service, Digital Switched Service or Uniform Access Solution will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.8. (Cont'd)

f. RSP Transport

|                                                                                       | USOC  | NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|---------------------------------------------------------------------------------------|-------|------------------------|-------------------------------|
| • T1 facility                                                                         |       |                        |                               |
| - 3 Years                                                                             | ZPT13 | \$1,000.00             | \$125.00                      |
| - 5 Years                                                                             | ZPT15 | 1,000.00               | 110.00                        |
| - 7 Years                                                                             | ZPT17 | 1,000.00               | 107.50                        |
| - 10 Years                                                                            | ZPT10 | 1,000.00               | 105.00                        |
| • Discounted T1 facility[1]                                                           |       |                        |                               |
| - 3 Years                                                                             | ZPTG3 | 500.00                 | 125.00                        |
| - 5 Years                                                                             | ZPTG5 | —                      | 110.00                        |
| • Discounted T1 facility,<br>provisioned on a T3, per<br>T1 facility activated[1,2,3] |       |                        |                               |
| - 3 Years                                                                             | ZP3H3 | 500.00                 | —                             |
| - 5 Years                                                                             | ZP3H5 | —                      | —                             |

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

[2] One Service Configuration is required for each T1 facility.

[3] Also requires a T3 facility and multiplexing specified elsewhere. There is no additional T1 facility monthly charge.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.8. (Cont'd)

g. Service Configurations

|                 | USOC  | STABILIZED<br>NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|-----------------|-------|--------------------------------------|-------------------------------|
| • 23B+D         |       |                                      |                               |
| - 3 Years       | ZPXB3 | \$1,025.00                           | \$340.00                      |
| - 5 Years       | ZPXB5 | 1,025.00                             | 292.00                        |
| - 7 Years       | ZPXB7 | 1,025.00                             | 280.00                        |
| - 10 Years      | ZPXB0 | 1,025.00                             | 280.00                        |
| • 24B           |       |                                      |                               |
| - 3 Years       | ZPXC3 | 1,025.00                             | 340.00                        |
| - 5 Years       | ZPXC5 | 1,025.00                             | 292.00                        |
| - 7 Years       | ZPXC7 | 1,025.00                             | 280.00                        |
| - 10 Years      | ZPXCO | 1,025.00                             | 340.00                        |
| • 23B+Back-up D |       |                                      |                               |
| - 3 Years       | ZPXD3 | 1,025.00                             | 340.00                        |
| - 5 Years       | ZPXD5 | 1,025.00                             | 292.00                        |
| - 7 Years       | ZPXD7 | 1,025.00                             | 280.00                        |
| - 10 Years      | ZPXDO | 1,025.00                             | 280.00                        |

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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.8. (Cont'd)

h. Discounted Service Configurations[1]

|                 | USOC  | STABILIZED<br>NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|-----------------|-------|--------------------------------------|-------------------------------|
| • 23B+D         |       |                                      |                               |
| - 3 Years       | ZPXJ3 | \$512.50                             | \$340.00                      |
| - 5 Years       | ZPXJ5 | —                                    | 292.00                        |
| • 24B           |       |                                      |                               |
| - 3 Years       | ZPKK3 | 512.50                               | 340.00                        |
| - 5 Years       | ZPKK5 | —                                    | 292.00                        |
| • 23B+Back-up D |       |                                      |                               |
| - 3 Years       | ZPXL3 | 512.50                               | 340.00                        |
| - 5 Years       | ZPXL5 | —                                    | 292.00                        |

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.8. (Cont'd)

i. ISDN Trunk Connection, per B-channel

|                | USOC  | STABILIZED<br>NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|----------------|-------|--------------------------------------|-------------------------------|
| • 3-Year Plan  |       |                                      |                               |
| - Call-By-Call |       |                                      |                               |
| - 2-Way[1,2]   | PT332 | \$44.50                              | \$51.25                       |
| - Dedicated    |       |                                      |                               |
| - Inward[1]    | PT331 | 44.50                                | 48.00                         |
| - Outward[2]   | PT33O | 27.00                                | 17.50                         |
| - 2-Way[1,2]   | PT332 | 44.50                                | 51.25                         |
| • 5-Year Plan  |       |                                      |                               |
| - Call-By-Call |       |                                      |                               |
| - 2-Way[1,2]   | PT352 | —                                    | 46.50                         |
| - Dedicated    |       |                                      |                               |
| - Inward[1]    | PT351 | —                                    | 44.00                         |
| - Outward[2]   | PT35O | —                                    | 17.00                         |
| - 2-Way[1,2]   | PT352 | —                                    | 46.50                         |

[1] Separate *DID* Trunk Termination charges do not apply.

[2] EAS charges specified in 5.1.1 also apply.





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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.8. (Cont'd)

j. UAS Network Connections,  
per T1 facility

|               |       |          |            |
|---------------|-------|----------|------------|
| • 3-Year Plan |       |          |            |
| - Two-Way     | NWO23 | \$600.00 | \$1,100.00 |
| - In-Only     | NWO13 | 600.00   | 1,100.00   |
| • 5-Year Plan |       |          |            |
| - Two-Way     | NWO25 | —        | 1,100.00   |
| - In-Only     | NWO15 | —        | 1,100.00   |

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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.8. (Cont'd)

- k. The following rates apply for a bulk rated ISDN Primary Rate Service arrangement and are only available on a Rate Stabilized basis. The rate includes a PRS T1 facility and common equipment, a 23B+D, 24B, or 23B+D Backup Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection. For bulk rated ISDN Primary Rate Service, EAS charges are included in the stabilized monthly rate. (C)

|                                                                                            | USOC  | NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |            |
|--------------------------------------------------------------------------------------------|-------|------------------------|-------------------------------|------------|
| • PRS T1 facility and Common Equipment with 23 Voice and Data trunks.                      |       |                        |                               | (C)<br>(C) |
| - 1-Year Plan                                                                              | ZPG61 | —                      | \$775.00 (R)                  |            |
| - 2-Year Plan                                                                              | ZPG62 | —                      | 725.00                        |            |
| - 3-Year Plan                                                                              | ZPG63 | —                      | 625.00                        |            |
| - 5-Year Plan                                                                              | ZPG65 | —                      | 550.00                        |            |
| • PRS T1 facility and Common Equipment provisioned on a DS3 with 23 Voice and Data trunks. |       |                        |                               | (C)<br>(C) |
| - 1-Year Plan                                                                              | ZPG71 | —                      | 775.00                        |            |
| - 2-Year Plan                                                                              | ZPG72 | —                      | 700.00                        |            |
| - 3-Year Plan                                                                              | ZPG73 | —                      | 600.00                        |            |
| - 5-Year Plan                                                                              | ZPG75 | —                      | 525.00 (R)                    |            |

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.8.k. (Cont'd)

|                                                                                          | USOC  | NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|------------------------------------------------------------------------------------------|-------|------------------------|-------------------------------|
| • PRS T1 facility and Common Equipment with UAS Network Connection.                      |       |                        |                               |
| - 1-Year Plan                                                                            | ZPG81 | —                      | \$725.00 (R)                  |
| - 2-Year Plan                                                                            | ZPG82 | —                      | 675.00                        |
| - 3-Year Plan                                                                            | ZPG83 | —                      | 575.00                        |
| - 5-Year Plan                                                                            | ZPG85 | —                      | 500.00                        |
| • PRS T1 facility and Common Equipment provisioned on a DS3 with UAS Network Connection. |       |                        |                               |
| - 1-Year Plan                                                                            | ZPG91 | —                      | 725.00                        |
| - 2-Year Plan                                                                            | ZPG92 | —                      | 650.00                        |
| - 3-Year Plan                                                                            | ZPG93 | —                      | 550.00                        |
| - 5-Year Plan                                                                            | ZPG95 | —                      | 475.00 (R)                    |

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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D. Rates and Charges (Cont'd)

9. In remote central offices where ISDN Primary Rate Service (PRS) is not deployed, but can be provided from the host switch, the service will be provided with DID telephone numbers from the remote (serving) central office. Customers requesting DID telephone numbers from the host switch will be billed interoffice mileage charges. The following rates apply for PRS in a remote switch provisioned with remote central office telephone numbers. The service will be offered on a BULK rated basis only. The rate includes a PRS T1 facility and common equipment, interoffice transport, a 23B+D, 24B, or 23B+D Back-up Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

(C)

| USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|------|------------------------|-----------------|
|------|------------------------|-----------------|

- PRS T1 facility and Common Equipment with 23 Voice and Data trunks

(C)  
(C)

|               |       |   |                     |
|---------------|-------|---|---------------------|
| - 1-Year Plan | ZPGW1 | — | \$825.00 <u>(R)</u> |
| - 2-Year Plan | ZPGW2 | — | 775.00              |
| - 3-Year Plan | ZPGW3 | — | 675.00              |
| - 5-Year Plan | ZPGW5 | — | 600.00 <u>(R)</u>   |

(D)



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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D. Rates and Charges (Cont'd)

**10. Utah ISDN Rates**

- a. Special rates apply for customers ordering ISDN PRS service in certain central offices. Rates apply for bulk-rated ISDN Primary Rate Service Arrangements that are provisioned from these specific offices.

The special rate is available on a Rate Stabilized basis in the following central offices:

**CENTRAL OFFICE NAME**

**CENTRAL OFFICE CODE**

**GROUP 1:**

|                      |             |
|----------------------|-------------|
| Clearfield-Layton    | CLFDUTMADS0 |
| Draper               | DRPRUTMADS0 |
| Kearns               | KRNSUTMADS1 |
| Midvale              | MDVAUTMADS0 |
| Murray               | MRRYUTMADS0 |
| Ogden Main           | OGDNUTMADS0 |
| Orem                 | OREMUTMADS0 |
| Salt Lake City Main  | SLKCUTMADS0 |
| Salt Lake City Main  | SLKCUTMADS1 |
| Salt Lake City South | SLKCUTSODS0 |
| Magna                | MAGNUTNMDS0 |
| Salt Lake City West  | SLKCUTWEDS0 |

**GROUP 2:**

|            |             |
|------------|-------------|
| Park City  | PRCYUTMADS0 |
| St. George | STGRUTMADS0 |

- b. The rate includes a PRS T1 facility and common equipment, a 23B+D, 24B or 23B+D Backup Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection. (C)

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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.10.b. (Cont'd)

|  | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE</b> |
|--|-------------|--------------------------------|-------------------------|
|--|-------------|--------------------------------|-------------------------|

**GROUP 1:**

|                                                                                  |       |   |          |            |
|----------------------------------------------------------------------------------|-------|---|----------|------------|
| • PRS T1 facility and Common Equipment with 23 Voice and Data trunks             |       |   |          | (C)<br>(C) |
| - 1-Year Plan                                                                    | ZPGY1 | — | \$675.00 |            |
| - 2-Year Plan                                                                    | ZPGY2 | — | 560.00   |            |
| - 3-Year Plan                                                                    | ZPGY3 | — | 530.00   |            |
| - 5-Year Plan                                                                    | ZPGY5 | — | 500.00   |            |
| • PRS T1 facility and Common Equipment with 23 Voice and Data trunks from RCO[1] |       |   |          | (C)<br>(C) |
| - 1-Year Plan                                                                    | ZPGX1 | — | 725.00   |            |
| - 2-Year Plan                                                                    | ZPGX2 | — | 610.00   |            |
| - 3-Year Plan                                                                    | ZPGX3 | — | 580.00   |            |
| - 5-Year Plan                                                                    | ZPGX5 | — | 550.00   |            |

[1] There will be no additional discounts for services riding a DS3.



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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.10.b. (Cont'd)

|                                          | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |            |
|------------------------------------------|-------|------------------------|-----------------|------------|
| <b>GROUP 1: (Cont'd)</b>                 |       |                        |                 | (M)<br>(N) |
| • Bulk Rated<br>UAS DS1[1]               |       |                        |                 |            |
| - 1-Year Plan                            | ZPHB1 | —                      | \$675.00        |            |
| - 2-Year Plan                            | ZPHB2 | —                      | 560.00          |            |
| - 3-Year Plan                            | ZPHB3 | —                      | 530.00          |            |
| - 5-Year Plan                            | ZPHB5 | —                      | 500.00          |            |
| • Bulk Rated<br>Voice and<br>Data DS3[1] |       |                        |                 |            |
| - 1-Year Plan                            | ZPHA1 | —                      | 650.00          |            |
| - 2-Year Plan                            | ZPHA2 | —                      | 535.00          |            |
| - 3-Year Plan                            | ZPHA3 | —                      | 505.00          |            |
| - 5-Year Plan                            | ZPHA5 | —                      | 475.00          |            |
| • Bulk Rated<br>UAS DS3[1]               |       |                        |                 |            |
| - 1-Year Plan                            | ZPHC1 | —                      | 650.00          |            |
| - 2-Year Plan                            | ZPHC2 | —                      | 535.00          |            |
| - 3-Year Plan                            | ZPHC3 | —                      | 505.00          |            |
| - 5-Year Plan                            | ZPHC5 | —                      | 475.00          | (N)        |

[1] There will be no additional discounts for services riding a DS3. (N)



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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.10.b. (Cont'd)

|                             | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |     |
|-----------------------------|-------|------------------------|-----------------|-----|
| <b>GROUP 1: (Cont'd)</b>    |       |                        |                 | (N) |
| • Bulk Rated<br>VoIP DS1[1] |       |                        |                 |     |
| - 1-Year Plan               | ZPHD1 | —                      | \$675.00        |     |
| - 2-Year Plan               | ZPHD2 | —                      | 560.00          |     |
| - 3-Year Plan               | ZPHD3 | —                      | 530.00          |     |
| - 5-Year Plan               | ZPHD5 | —                      | 500.00          |     |
| • Bulk Rated<br>VoIP DS3[1] |       |                        |                 |     |
| - 1-Year Plan               | ZPHE1 | —                      | 675.00          |     |
| - 2-Year Plan               | ZPHE2 | —                      | 560.00          |     |
| - 3-Year Plan               | ZPHE3 | —                      | 530.00          |     |
| - 5-Year Plan               | ZPHE5 | —                      | 500.00          | (N) |

[1] There will be no additional discounts for services riding a DS3.



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**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.10.b. (Cont'd)

|  | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> | <b>MONTHLY<br/>RATE</b> |
|--|-------------|--------------------------------|-------------------------|
|--|-------------|--------------------------------|-------------------------|

**GROUP 2:**

- PRS T1 facility  
and Common  
Equipment with  
23 Voice and  
Data trunks

(C)  
(C)

|               |       |   |          |
|---------------|-------|---|----------|
| - 1-Year Plan | ZPGU1 | — | \$725.00 |
| - 2-Year Plan | ZPGU2 | — | 630.00   |
| - 3-Year Plan | ZPGU3 | — | 580.00   |
| - 5-Year Plan | ZPGU5 | — | 530.00   |

- PRS T1 facility  
and Common  
Equipment with  
23 Voice and  
Data trunks  
from RCO[1]

(C)  
(C)

|               |       |   |        |
|---------------|-------|---|--------|
| - 1-Year Plan | ZPGZ1 | — | 775.00 |
| - 2-Year Plan | ZPGZ2 | — | 680.00 |
| - 3-Year Plan | ZPGZ3 | — | 630.00 |
| - 5-Year Plan | ZPGZ5 | — | 580.00 |

[1] There will be no additional discounts for services riding a DS3.



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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.10.b. (Cont'd)

|                                          | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |     |
|------------------------------------------|-------|------------------------|-----------------|-----|
| <b>GROUP 2: (Cont'd)</b>                 |       |                        |                 | (N) |
| • Bulk Rated<br>UAS DS1[1]               |       |                        |                 |     |
| - 1-Year Plan                            | ZPHG1 | —                      | \$725.00        |     |
| - 2-Year Plan                            | ZPHG2 | —                      | 630.00          |     |
| - 3-Year Plan                            | ZPHG3 | —                      | 580.00          |     |
| - 5-Year Plan                            | ZPHG5 | —                      | 530.00          |     |
| • Bulk Rated<br>Voice and<br>Data DS3[1] |       |                        |                 |     |
| - 1-Year Plan                            | ZPHF1 | —                      | 725.00          |     |
| - 2-Year Plan                            | ZPHF2 | —                      | 605.00          |     |
| - 3-Year Plan                            | ZPHF3 | —                      | 555.00          |     |
| - 5-Year Plan                            | ZPHF5 | —                      | 505.00          |     |
| • Bulk Rated<br>UAS DS3[1]               |       |                        |                 |     |
| - 1-Year Plan                            | ZPHH1 | —                      | 725.00          |     |
| - 2-Year Plan                            | ZPHH2 | —                      | 605.00          |     |
| - 3-Year Plan                            | ZPHH3 | —                      | 555.00          |     |
| - 5-Year Plan                            | ZPHH5 | —                      | 505.00          | (N) |

[1] There will be no additional discounts for services riding a DS3.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED** (C)

**14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED** (C)

D.10.b. (Cont'd)

|  | USOC | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|--|------|------------------------|-----------------|
|--|------|------------------------|-----------------|

**GROUP 2: (Cont'd)**

(N)

- Bulk Rated  
VoIP DS1[1]

|               |       |   |          |
|---------------|-------|---|----------|
| - 1-Year Plan | ZPHJ1 | — | \$725.00 |
| - 2-Year Plan | ZPHJ2 | — | 605.00   |
| - 3-Year Plan | ZJHJ3 | — | 555.00   |
| - 5-Year Plan | ZPHJ5 | — | 505.00   |

- Bulk Rated  
VoIP DS3[1]

|               |       |   |        |
|---------------|-------|---|--------|
| - 1-Year Plan | ZPHK1 | — | 725.00 |
| - 2-Year Plan | ZPHK2 | — | 605.00 |
| - 3-Year Plan | ZPHK3 | — | 555.00 |
| - 5-Year Plan | ZPHK5 | — | 505.00 |

(N)

[1] There will be no additional discounts for services riding a DS3.

(N)



# Qwest Corporation d/b/a CenturyLink QC

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### 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

(C)

#### 14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (CONT'D)

(N)(C)

##### 14.3.2 RESERVED FOR FUTURE USE

##### 14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE - GRANDFATHERED

(C)

Effective July 1, 2026, Primary Rate Service (PRS) Bundle is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

#### A. Description

Primary Rate Service (PRS) Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRS Bundle includes the following features and services:

(N)

1. Bulk rate Integrated Services Digital Network Primary Rate Service consisting of 23B+D and 23 Voice and Data trunks provisioned as Two-way with DID
2. Up to 100 Direct-Inward-Dialing (DID) Numbers (in blocks of 20) – Optional
3. Primary Rate Service Standard Features
4. ISDN Calling Name Delivery (ICNAM)

#### B. Terms and Conditions

(D)

1. Unless specified otherwise in this section, the regulations for Integrated Services Digital Network Primary Rate Service, including Service Charges, apply in addition to the regulation herein.
2. Service Charges do not apply when PRS Bundle replaces existing Local Exchange Service.
3. Unless specified otherwise in this section, the regulations for Direct-Inward-Dialing (DID) Service, including Nonrecurring and Installation Charges set forth in Section 5.3, apply in addition to the regulations herein.

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

(C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED

(C)

14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE - GRANDFATHERED

(C)

B. Terms and Conditions (Cont'd)

(N)

4. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activation of 20-number blocks (up to 100 numbers).
5. Customers may order additional DID numbers, in excess of 100 for an individual PRS Bundle, subject to availability, at the rates specified in Section 5.3 of this Price List. Nonrecurring Charges apply for subsequent activation number beyond those included in the bundle.
6. The Optional Features available for Primary Rate Service are available for PRS Bundle at the rates specified in Section 14.3.1.
7. PRS Bundle is available under the term commitments of 1, 2, 3, and 5 years on a Rate Stabilized basis. Termination Liability Charges set forth in Section 2, apply.
8. Unless terminated by the PRS Bundle customer or the Company, a customer will remain enrolled in the PRS Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRS Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and service will be charged the normal tariff rate or charge.
9. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRS Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted in-place due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

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~~Issued: 4-11-2012~~~~Effective: 4-16-2012~~(A.L. ~~2026-P08~~2012-P05)**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED**

(C)

**14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED**

(C)

**14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE - GRANDFATHERED (CONT'D)**~~(N)~~(C)

## C. Rates and Charges

The following rates apply when the customer's serving central office is the host switch from which ISDN Primary Rate Service is deployed and when the customer is served by a remote central office (RCO) where ISDN Primary Rate Service is not deployed, but can be provided from the host switch. DID telephone numbers will be provided from the customer's serving central office. If a RCO customer requests DID telephone numbers from the host switch, interoffice mileage charges will apply.

## HOST SWITCH

| Term Period | Monthly Rate |            |           | Nonrecurring Charge |
|-------------|--------------|------------|-----------|---------------------|
|             | Group 1[1]   | Group 2[1] | All Other |                     |
| 1 Year      | \$710.00     | \$760.00   | \$810.00  | \$0.00              |
| 2 Years     | 595.00       | 665.00     | 760.00    | 0.00                |
| 3 Years     | 565.00       | 615.00     | 660.00    | 0.00                |
| 5 Years     | 535.00       | 565.00     | 585.00    | 0.00                |

## REMOTE CENTRAL OFFICE

| Term Period | Monthly Rate |            |           | Nonrecurring Charge |
|-------------|--------------|------------|-----------|---------------------|
|             | Group 1[1]   | Group 2[1] | All Other |                     |
| 1 Year      | \$710.00     | \$760.00   | \$860.00  | \$0.00              |
| 2 Years     | 595.00       | 665.00     | 810.00    | 0.00                |
| 3 Years     | 565.00       | 615.00     | 710.00    | 0.00                |
| 5 Years     | 535.00       | 565.00     | 635.00    | 0.00                |

[1] See Section 14.3.1.D.10.a., for list of Group 1 and Group 2 Central Office Names and Codes.

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**14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED** (C)

**14.4 INDIVIDUAL CASE ISDN - GRANDFATHERED** (M)(C)

Effective July 1, 2026, Individual Case ISDN is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

**A. General**

Customers requiring ISDN features not offered by the Price List will be considered on an individual case basis. Customers who want to migrate to Single Line ISDN Service or Primary Rate Service, can do so without any penalties. However, this will result in changes to the existing service based on different technical standards and features.

- B. Network Access Registers or Trunk Connections are required to provide connections with other switching arrangements and the exchange and toll network, and are subject to charges and applications as specified in 5.3.6 or 14.3.1.
- C. The contract period offered will be negotiable between the Company and the customer.
- D. The USOCs applicable for ISDN charges will be specified on the associated contract.

~~(M) Material moved from Page 63.~~

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED** (C)

| <b>SUBJECT</b>                                                      | <b>PAGE</b> |     |
|---------------------------------------------------------------------|-------------|-----|
| Digital Switched Service (DSS) <b><u>- GRANDFATHERED</u></b> .....  | 1           | (C) |
| Integrated T-1 Service <b><u>- GRANDFATHERED</u></b> .....          | 29          | (C) |
| Uniform Access Solution Service <b><u>- GRANDFATHERED</u></b> ..... | 22          | (C) |

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS  
- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

Effective July 1, 2026, Digital Switched Service (DSS) is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

**A. Description**

Digital Switched Service (DSS) provides digital exchange service for PBX customers. DSS includes a DSS facility, common equipment, local exchange switching and flat rate trunks for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels which may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

**B. Definitions and Application of Services**

DSS Facility and Common Equipment

This element includes the digital DSS facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the 24 channels into the central office switch. The DSS signal provided to the customer's premises will have a loss not greater than 16.5 dB.

DS3 Service

A channel for point-to-point, two-way, digital transmission at a rate of 4.736 Mbit/s. A maximum of 28 DSS facilities may be provisioned on DS3 Service.

Fiber Optic Facility

The DSS facility may be provided, at the customer's request, via a fiber optic facility between the Company's central office and the customer's premises.

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

**B. Definitions and Application of Services (Cont'd)**

Basic Trunks

- In-Only Trunk

One-way trunk which only allows traffic from the central office switch to be transmitted to the PBX.

- Out-Only Trunk

One-way trunk which only allows traffic originating in the PBX to be transmitted to the central office switch.

- Two-Way Trunk

Trunk which allows for traffic to be transmitted from either the central office or the PBX.

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

**B. Definitions and Application of Services (Cont'd)**

Advanced Trunks

- In-Only Trunk with *DID*

In-only trunk with Direct Inward Dialing (*DID*) feature. Requires a *DID* trunk circuit termination.

- Out-Only Trunk with Answer Supervision

Out-only trunk with answer supervision feature. This feature passes answer back signaling from the central office switch to the customer's PBX when a PBX call has been either completed or answered.

- Two-Way Trunk with *DID* and Answer Supervision

Two-way trunk with *DID* and answer supervision features. Requires a *DID* trunk circuit termination.



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED** (CONT'D)

(C)

**C. Terms and Conditions**

1. DSS is provided subject to the availability of central office facilities.
2. The type of DSS facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.
3. Each DSS facility enables the customer to install up to a maximum of 24 trunks per DSS facility. The customer is billed for the actual number and types of trunks in service on each DSS facility.
4. The minimum service period for the DSS facility and common equipment is one month.
5. The minimum service period for trunks is one month.

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

C. Terms and Conditions (Cont'd)

6. See 5.4.11, for terms, conditions, rates and charges applicable to Hunting Service.
7. Terms and conditions, rates and charges, as described elsewhere in this Price List, apply as appropriate.
8. When Outward WATS or 800 service terminates on a DSS facility, the Outward WATS and 800 service access lines are classified as basic trunks for the application of DSS facility and common equipment rates and charges. Outward WATS and 800 Service rates and charges specified in Section 7 also apply.
9. Any Exchange and Network Service or Private Line Transport Service is allowed on vacant DSS basic facility channels, with the exception of Switched Access Service and *SWITCHNET 56* Service.
10. Temporary suspension of service is only available for trunks and only if all trunks within the facility are suspended. It is not available for the DSS facility and common equipment.

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

C. Terms and Conditions (Cont'd)

11. Loop Diversity and Avoidance defined in the Private Line Transport Services Price List is available with DSS.
  - a. Customers subscribing to Loop Diversity must also subscribe to additional DS1 facilities, common equipment and trunks for the secondary route.
  - b. Customers subscribing to Avoidance must pay DSS ICB transport channel rates, specified in the Private Line Transport Services Price List, between the local serving office and the alternate serving office.
12. The DSS facility and common equipment may be provided from a foreign central office or foreign exchange at the DS1 interoffice mileage rates specified elsewhere. Associated charges will be applied to the DSS facility and common equipment and will not apply to the trunks.
13. Voice Grade 32 and Voice Grade 33 circuits and 56 kbit/s and 64 kbit/s *U S WEST* Digital Data Service, at rates and charges specified in the Private Line Transport Services Price List, are available with DSS on vacant DSS facility channels.

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

C. Terms and Conditions (Cont'd)

14. Customers are required to provide muxing/demuxing, at the customer premises, for analog trunks riding the DSS facility.
15. DSS offerings are not available for use by FCC Part 90 and Part 22 Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
16. The DSS facility and common equipment for all advanced trunks may be provisioned on an existing DS3 facility.
17. DSS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

(N)

18. Cancellation of Application For Service

- a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.
- b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Digital Switched Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

- c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

(N)

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**  
C.18.c. (Cont'd)

~~(N)~~(C)

- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
  - Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
  - Plant Test Date (PTD): The date acceptance testing is performed with the customer.
  - Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.
- d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.2., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.
- e. The Critical Dates monitored by the Company are as follows:

|                            | <b>APP</b> | <b>DLRD</b> | <b>PTD</b> | <b>DD</b> |
|----------------------------|------------|-------------|------------|-----------|
|                            | <b>%</b>   | <b>%</b>    | <b>%</b>   | <b>%</b>  |
|                            | %          |             |            |           |
| • Digital Switched Service | 13         | 44          | 77         | [1]       |

- f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.
- h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

~~(N)~~



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED** (C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED** (CONT'D) (C)

**D. Rates and Charges**

1. DSS will be provided at the following rates and charges:

|                                                                                             | USOC     | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------------------------------------------------------|----------|------------------------|-----------------|
| • Stand alone DSS facility and common equipment, per 24 channel facility                    |          |                        |                 |
| - All basic trunks or a combination of basic and advanced trunks                            | D7W      | \$1,000.00             | \$315.00        |
| - All advanced trunks                                                                       | D7Z      | 1,000.00               | 150.00          |
| • DSS facility and common equipment, provisioned on DS3 Service, per DSS facility activated | D3F, D3Q | 325.00                 | —               |
| • Basic trunks with flat usage, each                                                        |          |                        |                 |
| - In-only trunk                                                                             | T2D1X    | 52.00                  | 15.00 (+)       |
| - Out-only trunk[1]                                                                         | T2DOX    | 52.00                  | 20.25           |
| - Two-way trunk[1]                                                                          | T2DCX    | 52.00                  | 18.25 (+)       |

[1] These rates do not include EAS charges. EAS charges are specified in 5.1.1.





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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED** (C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED** (C)  
 D.1. (Cont'd)

|                                                                       | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|-----------------------------------------------------------------------|-------|------------------------|-----------------|
| • Advanced trunks with flat usage, each                               |       |                        |                 |
| - In-only trunk with <i>DID</i> and hunting[2]                        | T2J1X | \$52.00                | \$20.00 (H)     |
| - Out-only trunk with answer supervision[1]                           | T2JOX | 52.00                  | 25.25           |
| - Two-way trunk with <i>DID</i> , hunting and answer supervision[1,2] | T2JCX | 52.00                  | 23.25           |
| • Resale basic trunks with flat usage, each                           |       |                        |                 |
| - In-only trunk                                                       | T2K1X | 52.00                  | 27.00           |
| - Out-only trunk[1]                                                   | T2KOX | 52.00                  | 32.50           |
| - Two-way trunk[1]                                                    | T2KCX | 52.00                  | 30.25           |
| • Resale advanced trunks with flat usage, each                        |       |                        |                 |
| - In-only trunk with <i>DID</i> and hunting[2]                        | T2Z1X | 52.00                  | 35.00           |
| - Out-only trunk with answer supervision[1]                           | T2ZOX | 52.00                  | 40.00           |
| - Two-way trunk with <i>DID</i> , hunting and answer supervision[1,2] | T2ZCX | 52.00                  | 38.00 (H)       |

[1] These rates do not include EAS charges. EAS charges are specified in 5.1.1.

[2] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates charges applicable to Direct-Inward-Dialing (*DID*) Service.



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

D. Rates and Charges (Cont'd)

2. Nonrecurring charges apply as follows:

|                                                                                      | USOC  | NONRECURRING<br>CHARGE |
|--------------------------------------------------------------------------------------|-------|------------------------|
| • Cancellation Charge                                                                | N/A   | \$1,500.00             |
| • DSS Facility and Common Equipment<br>Change Charge                                 |       |                        |
| - Change system from all basic/combination<br>channels to all advanced or vice versa | N/A   | [1]                    |
| • Rollover Charge                                                                    |       |                        |
| - Move existing DS1 to DS3 on<br>vacant channels                                     | N/A   | 325.00                 |
| • Signaling Design Change Charge                                                     | REALV | 325.00                 |

~~(N)~~

[1] Same nonrecurring charges as for initial installation.

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

D.2. (Cont'd)

|                                                                                                                   | USOC | NONRECURRING<br>CHARGE |
|-------------------------------------------------------------------------------------------------------------------|------|------------------------|
| • Trunk Change Charges                                                                                            |      |                        |
| - Change the types of trunks, either in-only, out-only, or two-way, within the categories of basic or advanced[1] | N/A  | \$ 25.00               |
| - Change from basic trunks to advanced trunks or vice versa[1]                                                    | N/A  | 45.00                  |
| - Change to or from, or rearrange hunting within a trunk group                                                    | N/A  | 14.00                  |
| - All miscellaneous changes or rearrangements on DSS trunks, per trunk                                            | N/A  | 45.00                  |
| • Moving current customer T1 facility                                                                             |      |                        |
| - Within same central office                                                                                      | N/A  | 500.00 (I)             |
| - Outside current central office                                                                                  | N/A  | 1,000.00 (I)           |

[1] Same nonrecurring charges as for initial installation.

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

**D. Rates and Charges (Cont'd)**

**3. Digital Switched Service Stabilized Rate Plan**

- a. The Digital Switched Service Rate Stability Plan (RSP) is an optional payment arrangement, offered under contract between the Company and the customer. DSS RSP allows a customer to pay a guaranteed fixed monthly rate for the DSS facility and common equipment over a 1-year to 10-year period, and/or, receive stabilized monthly rates and/or discounted nonrecurring charges for Advanced Trunks with DID over a 1-, 3- and 5-year period when the trunks are used with a DSS facility and common equipment for all advanced trunks.
- b. Termination charges may apply if a Rate Stability Plan contract is terminated in whole or in part by the customer or is terminated for cause by the Company prior to expiration of the agreed-upon payment period, as specified in 2.2.14.C.
- c. If Waiver Policy conditions are met as specified in 2.2.14.C., termination charges will not apply if the DSS facility and common equipment for all advanced trunks is moved to an existing DS3 facility.
- d. Other nonrecurring charges, specified previously, may apply.
- e. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**  
D.3. (Cont'd)

(C)

f. The following rates apply for rate stabilized DSS facility and common equipment.

|                                                                                           | USOC  | NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|-------------------------------------------------------------------------------------------|-------|------------------------|-------------------------------|
| DSS facility and common equipment,<br>per 24 channel facility                             |       |                        |                               |
| • 1 year                                                                                  |       |                        |                               |
| - Discounted DS1 with<br>advanced trunks only[1]                                          | D7ZDA | \$ 850.00              | \$145.00                      |
| • 3 years                                                                                 |       |                        |                               |
| - All basic trunks or a combination<br>of basic and advanced trunks                       | D7W2X | 1,000.00               | 275.00                        |
| - All advanced trunks                                                                     | D7Z2X | 1,000.00               | 110.00                        |
| - Discounted DS1 with basic trunks<br>or a combination of basic and<br>advanced trunks[1] | D7WD3 | 500.00                 | 265.00                        |
| - Discounted DS1 with<br>advanced trunks only[1]                                          | D7ZD3 | 500.00                 | 110.00                        |
| • 5 years                                                                                 |       |                        |                               |
| - All basic trunks or a combination<br>of basic and advanced trunks                       | D7W3X | 1,000.00               | 275.00                        |
| - All advanced trunks                                                                     | D7Z3X | 1,000.00               | 110.00                        |
| - Discounted DS1 with basic trunks<br>or a combination of basic and<br>advanced trunks[1] | D7WD5 | —                      | 265.00                        |
| - Discounted DS1 with<br>advanced trunks only[1]                                          | D7ZD5 | —                      | 110.00                        |

[1] Requires a 1-, 3- or 5-year contract for trunks in addition to this rate.



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED** (C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED** (C)  
D.3.f. (Cont'd)

|                                                                     | USOC  | NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|---------------------------------------------------------------------|-------|------------------------|-------------------------------|
| • 7 years                                                           |       |                        |                               |
| - All basic trunks or a combination<br>of basic and advanced trunks | D7W4X | \$1,000.00             | \$275.00                      |
| - All advanced trunks                                               | D7Z4X | 1,000.00               | 110.00                        |
| • 10 years                                                          |       |                        |                               |
| - All basic trunks or a combination<br>of basic and advanced trunks | D7W5X | 1,000.00               | 275.00                        |
| - All advanced trunks                                               | D7Z5X | 1,000.00               | 110.00                        |

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**  
D.3.f. (Cont'd)

(C)

|                                                                                                        | USOC  | NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|--------------------------------------------------------------------------------------------------------|-------|------------------------|-------------------------------|
| Discounted DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated[1] |       |                        |                               |
| • 1 year                                                                                               |       |                        |                               |
| - All advanced trunks                                                                                  | D3FDA | \$325.00               | —                             |
| • 3 years                                                                                              |       |                        |                               |
| - All advanced trunks                                                                                  | D3FD3 | 325.00                 | —                             |
| • 5 years                                                                                              |       |                        |                               |
| - All advanced trunks                                                                                  | D3FD5 | —                      | —                             |

[1] Requires a 1-, 3- or 5-year contract for trunks in addition to this rate.



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

D.3. (Cont'd)

- g. The following rates apply for all 1-year rate, 3-year to 10-year rate stabilized trunks under 96 (4 DSS DS1 Facilities). All rate stabilized trunks in quantities of 96 (4 DSS DS1 Facilities) or more, shall be priced on an Individual Case Basis.

(C)

(C)

|  | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> | <b>STABILIZED<br/>MONTHLY<br/>RATE</b> |
|--|-------------|--------------------------------|----------------------------------------|
|--|-------------|--------------------------------|----------------------------------------|

(1) 1-Year Plan

- |                                                        |       |         |         |
|--------------------------------------------------------|-------|---------|---------|
| • Advanced trunks with flat usage, each[1,2]           |       |         |         |
| - In-only trunk with <i>DID</i>                        | TY411 | \$75.00 | \$50.00 |
| - Out-only trunk with answer supervision               | TY4O1 | 45.00   | 17.00   |
| - Two-way trunk with <i>DID</i> and answer supervision | TY4C1 | 75.00   | 53.00   |

[1] Requires a 1-, 3- or 5-year contract for trunks in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

**- GRANDFATHERED** (C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED** (C)

D.3.g. (Cont'd)

|                                                        | USOC  | NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|--------------------------------------------------------|-------|------------------------|-------------------------------|
| (2) 3-Year Plan                                        |       |                        |                               |
| • Basic trunks with flat usage, each[1]                |       |                        |                               |
| - In-only trunk                                        | T5F13 | \$27.00                | \$ 8.00                       |
| - Out-only trunk                                       | T5FO3 | 27.00                  | 12.75                         |
| - Two-way trunk                                        | T5FC3 | 27.00                  | 11.00                         |
| • Advanced trunks with flat usage, each[1]             |       |                        |                               |
| - In-only trunk with <i>DID</i>                        | TY413 | 45.00                  | 48.00                         |
| - Out-only trunk with answer supervision               | TY4O3 | 27.00                  | 17.25                         |
| - Two-way trunk with <i>DID</i> and answer supervision | TY4C3 | 45.00                  | 51.25                         |
| • Resale advanced trunks with flat usage, each[1]      |       |                        |                               |
| - In-only trunk with <i>DID</i>                        | TY513 | 45.00                  | 61.00                         |
| - Out-only trunk with answer supervision               | TY5O3 | 27.00                  | 32.00                         |
| - Two-way trunk with <i>DID</i> and answer supervision | TY5C3 | 45.00                  | 65.00                         |

[1] Separate *DID* Trunk Termination charges do not apply.



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**  
D.3.g. (Cont'd)

(C)

|                                                        | USOC  | NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|--------------------------------------------------------|-------|------------------------|-------------------------------|
| (3) 5-Year Plan                                        |       |                        |                               |
| • Basic trunks with flat usage, each[1]                |       |                        |                               |
| - In-only trunk                                        | T5F15 | —                      | \$ 8.00                       |
| - Out-only trunk                                       | T5FO5 | —                      | 12.25                         |
| - Two-way trunk                                        | T5FC5 | —                      | 11.00                         |
| • Advanced trunks with flat usage, each[1]             |       |                        |                               |
| - In-only trunk with <i>DID</i>                        | TY415 | —                      | 43.00                         |
| - Out-only trunk with answer supervision               | TY4O5 | —                      | 17.00                         |
| - Two-way trunk with <i>DID</i> and answer supervision | TY4C5 | —                      | 46.00                         |
| • Resale advanced trunks with flat usage, each[1]      |       |                        |                               |
| - In-only trunk with <i>DID</i>                        | TY515 | —                      | 56.00                         |
| - Out-only trunk with answer supervision               | TY5O5 | —                      | 32.00                         |
| - Two-way trunk with <i>DID</i> and answer supervision | TY5C5 | —                      | 60.00                         |

[1] Separate *DID* Trunk Termination charges do not apply.





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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

D.3. (Cont'd)

- h. The following rates apply for a bulk rated Advanced DSS service arrangement and are only available on a Rate Stabilized basis. The rate includes an Advanced DSS DS1 facility and common equipment, and 24 trunks provisioned as In-only with DID, Out-only or Two-way with DID. For bulk rated Advanced DSS, EAS charges are included in the stabilized monthly rate.

|                                                                              | USOC  | NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|------------------------------------------------------------------------------|-------|------------------------|-------------------------------|
| • DSS DS1 facility and Common Equipment with 24 trunks.                      |       |                        |                               |
| - 1-Year Plan                                                                | 4D1DU | —                      | \$825.00                      |
| - 2-Year Plan                                                                | 4D1DV | —                      | 625.00                        |
| - 3-Year Plan                                                                | 4D1DM | —                      | 600.00                        |
| - 5-Year Plan                                                                | 4D1DN | —                      | 575.00                        |
| • DSS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks. |       |                        |                               |
| - 1-Year Plan                                                                | 4D1DW | —                      | 825.00                        |
| - 2-Year Plan                                                                | 4D1DX | —                      | 600.00                        |
| - 3-Year Plan                                                                | 4D1DO | —                      | 575.00                        |
| - 5-Year Plan                                                                | 4D1DP | —                      | 550.00                        |

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

**D. Rates and Charges (Cont'd)**

**4. Digital Switched Service Volume Discount Plan**

- a. The Digital Switched Service Volume Discount Plan is available to customers subscribing to more than 50 DSS trunks at one premises on one customer billing number. The discounted rate, specified below, begins with the 51st DSS trunk at the same customer premises. Discounted trunks must be subscribed to by the same customer but the customer billing number may be different than the initial 50 trunks.
- b. Trunks other than DSS trunks, utilizing the DSS common equipment, will not be discounted.
- c. Rates and charges, specified in either D.1. or D.3., preceding, apply to the DSS facility and common equipment and are not part of the Volume Discount Plan.
- d. Rates and charges for 51 trunks and above.

|                                                                     | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------------------------------|-------|------------------------|-----------------|
| • Basic trunks with flat usage, each                                |       |                        |                 |
| - In-only trunk with hunting                                        | 2LM1X | \$39.00                | \$ 8.25         |
| - Out-only trunk                                                    | 2LMOX | 36.00                  | 13.25           |
| - Two-way trunk with hunting                                        | 2LMCX | 39.00                  | 11.25           |
| • Advanced trunks with flat usage, each                             |       |                        |                 |
| - In-only trunk with <i>DID</i> and hunting[1]                      | 2LJ1X | 39.00                  | 12.00           |
| - Out-only trunk with answer supervision                            | 2LJOX | 36.00                  | 17.25           |
| - Two-way trunk with <i>DID</i> , hunting and answer supervision[1] | 2LJCX | 39.00                  | 15.00           |

[1] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates and charges applicable to Direct-Inward-Dialing (*DID*) Service.



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

**- GRANDFATHERED**

(C)

**15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED**

(C)

D.4.d. (Cont'd)

|                                                                     | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------------------------------|-------|------------------------|-----------------|
| • Resale basic trunks with flat usage, each                         |       |                        |                 |
| - In-only trunk                                                     | 2LZ1X | \$39.00                | \$19.00         |
| - Out-only trunk                                                    | 2LZOX | 36.00                  | 24.25           |
| - Two-way trunk                                                     | 2LZCX | 39.00                  | 24.25           |
| • Resale advanced trunks with flat usage each                       |       |                        |                 |
| - In-only trunk with <i>DID</i> and hunting[1]                      | 2LN1X | 39.00                  | 27.00           |
| - Out-only trunk with answer supervision                            | 2LNOX | 36.00                  | 32.25           |
| - Two-way trunk with <i>DID</i> , hunting and answer supervision[1] | 2LNCX | 39.00                  | 30.25           |

[1] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates and charges applicable to Direct-Inward-Dialing (*DID*) Service.



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS  
- GRANDFATHERED**

(C)

**15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED**

(C)

Effective July 1, 2026, Uniform Access Solution (UAS) Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

**A. Description**

Uniform Access Solution (UAS) Service provides an arrangement that allows channels to function with one number per channel group. UAS includes a DS1 facility with common equipment and a network connection which provides switching for local exchange and toll network access. Each DS1 facility utilizes 1 through 24 channels configured with trunk-side termination and one number functionality.

**B. Definitions**

Channel Group

Denotes a set of channels that are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are identical.

DS1 Facility and Common Equipment

The DS1 facility, transmits at a rate of 1.544 Mbit/s, and includes common equipment necessary to interface each of the channels into the CO switch. The DS1 signal provided to the customer's premises will have a loss not greater than 16.5 dB.

Network Connection

The network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire DS1 facility. The Network Connection can be ordered with in-only or two-way functionality.

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED (CONT'D)**

(C)

**C. Terms and Conditions**

1. The type of DS1 facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.
2. The minimum service period for UAS is one month.
3. The following services will not be provided with UAS:
  - PBX trunks specified in 5.3
  - Feature groups A, B, C or D
  - Other private line/access services and facilities unless specified herein
  - Basic exchange enhancement
  - Joint User Service
  - *SWITCHNET 56* Service
4. Temporary suspension of service is not available.
5. Loop Diversity and Avoidance, defined in the Private Line Transport Services Price List, is available.
  - a. Customers subscribing to Loop Diversity must also subscribe to additional UAS Service for the secondary route.
  - b. Customer subscribing to Avoidance must pay DS1 transport channel rates between the local serving office and the alternate serving office.
6. UAS Service may be provided on a Foreign Central Office basis.
7. UAS Service is not available for use by Commercial Mobile Radio Carriers and Private Mobile Radio Carriers in the provision of service to their customers, and Interexchange Carriers in the provision of access service to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.
8. UAS Service may be provisioned on an existing DS3 facility.



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED**

(C)

**C. Terms and Conditions (Cont'd)**

**9. UAS Service Rate Stability Plan:**

- a. The UAS Service Rate Stability Plan is an optional payment arrangement, offered under contract between the Company and the customer, which allows customers to pay a guaranteed fixed monthly rate for UAS Service over a 3- to 10-year period. The Rate Stability Plan is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14.
- b. If Waiver Policy conditions are met as specified in 2.2.14, termination charges will not apply if UAS Service is moved to an existing DS3 facility.
- c. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

10. UAS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

**11. Cancellation of Application For Service**

(N)

- a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.

(N)

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED**

~~(N)~~(C)

C.11. (Cont'd)

- b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of UAS Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

- c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:
- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
  - Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
  - Plant Test Date (PTD): The date acceptance testing is performed with the customer.
  - Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

~~(N)~~

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

**(C)**

**15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED**

**(N)(C)**

C.11. (Cont'd)

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.2., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

e. The Critical Dates monitored by the Company are as follows:

|                            | <b>APP</b> | <b>DLRD</b> | <b>PTD</b> | <b>DD</b> |
|----------------------------|------------|-------------|------------|-----------|
|                            | <b>%</b>   | <b>%</b>    | <b>%</b>   | <b>%</b>  |
|                            | <b>%</b>   |             |            |           |
| • Digital Switched Service | 13         | 44          | 77         | [1]       |

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

**(N)**



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED** (C)

**15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED** (CONT'D) (C)

**D. Rates and Charges**

1. UAS Service will be provided at the following rates and charges. The following nonrecurring charge applies to add or change UAS Service. UAS DS1 facility and common equipment in quantities greater than 3 shall be priced on an Individual Case Basis. (C)

|                                                        | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|--------------------------------------------------------|-------|------------------------|-----------------|
| • One DS1 facility with common equipment, per facility |       |                        |                 |
| - Month to Month                                       | D1OXM | \$1,000.00             | \$150.00        |
| - Rate Stability Plan                                  |       |                        |                 |
| - 3 years                                              | D1OX3 | 1,000.00               | 125.00          |
| - 5 years                                              | D1OX5 | 1,000.00               | 110.00          |
| - 7 years                                              | D1OX7 | 1,000.00               | 107.50          |
| - 10 years                                             | D1OXJ | 1,000.00               | 105.00          |
| • Discounted UAS DS1 facility with common equipment[1] |       |                        |                 |
| - Rate Stability Plan                                  |       |                        |                 |
| - 3 years                                              | D13X3 | 500.00                 | 126.00          |
| - 5 years                                              | D13X5 | —                      | 110.00          |

[1] Requires a 3- or 5-year contract for a Network Connection in addition to this rate.



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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED**  
D.1. (Cont'd)

(C)

|                                                                                                                  | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|------------------------------------------------------------------------------------------------------------------|-------|------------------------|-----------------|
| • Discounted UAS DS1 facility<br>with common equipment<br>provisioned on a DS3[1]                                |       |                        |                 |
| - Rate Stability Plan                                                                                            |       |                        |                 |
| - 3 years                                                                                                        | D3CX3 | \$ 500.00              | \$126.00        |
| - 5 years                                                                                                        | D3CX5 | —                      | 110.00          |
| • One DS1 facility with common<br>equipment provisioned on<br>DS3 Service, per each DS1<br>facility activated[2] | D3O   | 1,000.00               | —               |

[1] Requires a 3- or 5-year contract for a Network Connection in addition to this rate.

[2] Also requires a DS3 facility and multiplexing specified elsewhere.





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**- GRANDFATHERED**

(C)

**15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED**

(C)

D.1. (Cont'd)

|                                                   | USOC  | NONRECURRING<br>CHARGE | MONTHLY<br>RATE |
|---------------------------------------------------|-------|------------------------|-----------------|
| • UAS Network Connection,<br>per DS1 facility     | NWO   | \$1,200.00             | \$1,100.00      |
| • Two-Way Network Connection,<br>per DS1 facility | NWO2X | 1,200.00               | 1,100.00        |
| - Rate Stability Plan                             |       |                        |                 |
| - 3 years                                         | NWO23 | 600.00                 | 1,100.00        |
| - 5 years                                         | NWO25 | —                      | 1,100.00        |
| • In-Only Network Connection,<br>per DS1 facility | NWO1X | 1,200.00               | 1,100.00        |
| - Rate Stability Plan                             |       |                        |                 |
| - 3 years                                         | NWO13 | 600.00                 | 1,100.00        |
| - 5 years                                         | NWO15 | —                      | 1,100.00        |

(N)

2. Nonrecurring charges apply as follows:

(N)

- |                                       |     |              |   |
|---------------------------------------|-----|--------------|---|
| • Cancellation Charge                 | N/A | 1,500.00     | — |
| • Moving current customer T1 facility |     |              |   |
| - Within same central office          | N/A | 500.00 (I)   | — |
| - Outside current central office      | N/A | 1,000.00 (I) | — |

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED** (C)

**15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED** (C)

D. Rates and Charges (Cont'd)

2. The following rates apply for a bulk rated Uniform Access Solution (UAS) arrangement and are only available on a Rate Stabilized basis. The rate includes a DS1 facility and common equipment and 24 trunks provisioned as In-only with DID, or Two-way with DID. For bulk rated UAS Service, EAS charges are included in the stabilized monthly rate.

|                                                                              | USOC  | NONRECURRING<br>CHARGE | STABILIZED<br>MONTHLY<br>RATE |
|------------------------------------------------------------------------------|-------|------------------------|-------------------------------|
| • UAS DS1 facility and Common Equipment with 24 trunks.                      |       |                        |                               |
| - 1-Year Plan                                                                | 4D1FA | —                      | \$775.00                      |
| - 2-Year Plan                                                                | 4D1FB | —                      | 575.00                        |
| - 3-Year Plan                                                                | 4D1ER | —                      | 550.00                        |
| - 5-Year Plan                                                                | 4D1ES | —                      | 525.00                        |
| • UAS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks. |       |                        |                               |
| - 1-Year Plan                                                                | 4D1FC | —                      | 775.00                        |
| - 2-Year Plan                                                                | 4D1FD | —                      | 550.00                        |
| - 3-Year Plan                                                                | 4D1ET | —                      | 525.00                        |
| - 5-Year Plan                                                                | 4D1EU | —                      | 500.00                        |

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

(C)

**15.4 INTEGRATED T-1 SERVICE - GRANDFATHERED**

(C)

Effective July 1, 2026, Integrated T-1 Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated.

(N)

(N)

**A. Description**

Integrated T-1 Service (IT1) provides a 1.544 mbps dedicated facility from the customer's premise to the Company serving wire center. IT1 includes a DS1 facility, common equipment, local exchange switching and 24 flat rated channels for access to the local exchange and toll networks. Each IT1 facility utilizes 24 channels which may be configured to provide the services as defined below, or a combination thereof.

**B. Definitions**

IT1 Facility and Common Equipment

This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the 24 channels into the Company's equipment.

Advanced Voice Channel

- In-Only Channel with DID  
In-only channel with Direct Inward Dialing (DID) feature. Requires a DID channel circuit termination.[1]
- Out-Only Channel with Answer Supervision  
Out-only channel with answer supervision feature. This feature passes answer back signaling from the central office switch to the customer's CPE when a call has been either completed or answered.
- Two-Way Channel with DID and Answer Supervision  
Two-way channel with DID and answer supervision features. Requires a DID channel circuit termination.[1]

[1] Applicable rates and charges for DID are found in 5.3.4.

**Qwest Corporation d/b/a CenturyLink QC** ~~(T)~~  
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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

**- GRANDFATHERED** ~~(C)~~

**15.4 INTEGRATED T-1 SERVICE - GRANDFATHERED** ~~(C)~~

B. Definitions (Cont'd) ~~(C)~~

Basic Voice Channel[1] ~~(C)~~

- In-Only Channel

One-way channel which only allows traffic from the central office switch to be transmitted to the CPE.

- Out-Only Channel

One-way channel which only allows traffic originating in the CPE to be transmitted to the central office switch.

- Two-Way Channel

Channel which allows for traffic to be transmitted from either the central office or the CPE.

[1] Effective September 1, 2020, this service is grandfathered. Availability to current customers is limited to circuits in service at existing locations. ~~(N)~~  
~~(N)~~

**Qwest Corporation d/b/a CenturyLink QC** ~~(T)~~  
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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**  
**- GRANDFATHERED**

~~(C)~~

**15.4 INTEGRATED T-1 SERVICE - GRANDFATHERED**

~~(C)~~

**B. Definitions (Cont'd)**

Basic ISDN 2B+D Single Line Service

Basic ISDN 2B+D Single Line Service consists of two B (Bearer) channels and a D (Delta) channel. Basic ISDN 2B+D Single Line Service requires three sequential distinct channels on an IT1.

- B (Bearer) Channel

The B-channel transports circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises to the central office via an IT1 facility.

- D (Delta) Channel

The D-channel carries signaling and/or packet data information at speeds up to 16 kbps on Basic ISDN 2B+D from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

Basic Dedicated Digital Data Channel[1]

~~(C)~~

Basic Dedicated Digital Data Channels are provided on an IT1 for 56 kbps or 64 kbps transmission of synchronous serial data. The actual bit rate is a function of the channel interface selected by the customer where applicable. The circuit provides a synchronous service, with timing provided by the Company through the Company's facilities, to the customer in the received bit stream. The Basic Dedicated Digital Data Channel as part of a DDS circuit is provided between customer-designated premises, between a customer-designated premises and a Company hub or designated digital wire center, or between Company hubs or designated digital wire centers.

Frame Relay Dedicated Digital Data Channel[1]

~~(C)~~

Frame Relay Dedicated Digital Data Channel provides access to Frame Relay Service (FRS). Frame Relay Dedicated Digital Data channels are configured at 56 or 64 kbps speed. One or more Frame Relay Dedicated Digital Data channels can be aggregated to provide such access. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications.

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**- GRANDFATHERED**

(C)

**15.4 INTEGRATED T-1 SERVICE - GRANDFATHERED (CONT'D)**

(C)

**C. Terms and Conditions**

1. IT1 is provided subject to the availability of Company facilities.
2. The type of IT1 facility installed will be determined by the Company.
3. Each IT1 facility enables the customer to configure up to a maximum of 24 channels per IT1 facility.
4. The minimum contract period for the IT1 facility and common equipment is one year. IT1 is only offered on 1, 3 and 5 year contracts.
5. Business EAS rates apply as specified in 5.1.1.
6. Terms, conditions, rates and charges, as described in Section 5, apply as appropriate.
7. When 800 Service lines terminate on a IT1 facility, the 800 Service access lines are classified as basic voice channels for the application of the IT1 facility and common equipment rates and charges. 800 Service rates and charges also apply.
8. Customers are required to provide muxing/demuxing, at the customer premises, for channels riding the IT1 facility.

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**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS -  
GRANDFATHERED**

(C)

**15.4 INTEGRATED T-1 SERVICE - GRANDFATHERED**

(C)

C. Terms and Conditions (Cont'd)

9. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the IT1 service.
10. The customer is responsible for channel assignments transported on the IT1 facility.
11. IT1 offerings are not available for use by Private Land Mobile Radio Services (RMC) and Public Mobile Services (PMC) Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
12. The IT1 facility and common equipment may be provisioned on an existing DS3 facility.
13. The customer can obtain any standard features associated with ISDN as provided in 14.2.1 of this Price List.
14. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B-channel packet service capabilities.

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(C)

**15.4 INTEGRATED T-1 SERVICE - GRANDFATHERED**

(C)

C. Terms and Conditions (Cont'd)

15. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of IT1 service.
16. If an IT1 service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs the service will be restored within four hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface or CPE. ISDN channels have an eight hour repair commitment but this is the only exception. An out-of-service credit will be applied to the customer's bill if the IT1 is totally out of service. Credits do not apply to the individual channels. The credit for the IT1 service is not to exceed the monthly rate. If the outage is in excess of the guaranteed time frames the credit formula is as follows:

|                                             |          |
|---------------------------------------------|----------|
| - 4 hours up to but not including 8 hours   | \$ 60.00 |
| - 8 hours up to but not including 16 hours  | 70.00    |
| - 16 hours up to but not including 24 hours | 80.00    |
| - 24 hours and over                         | 100.00   |
17. Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code.
18. 2B+D ISDN Single Line Service Channels and Frame Relay Dedicated Digital Data Channels are available only from ISDN or Frame Relay equipped central offices.



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**- GRANDFATHERED**

(C)

**15.4 INTEGRATED T-1 SERVICE - GRANDFATHERED (CONT'D)**

(C)

**D. Indemnification**

1. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Catalog. Indemnification shall include, but is not limited to, costs and attorney's fees.
2. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications, result in any claim or legal action brought by any nonparty, the customer shall indemnify and hold the Company harmless.

**E. Protection of the Network**

1. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer's premises, for this service. This includes Company provided facilities or other companies' facilities used in conjunction with provision of IT1 capabilities, such as CPE.
2. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
3. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

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Includes Basic or Advanced Voice Channel, Basic ISDN Single Line Service, Basic Dedicated Digital Data Channel, and Frame Relay Dedicated Digital Data Channel.[1]

~~(C)~~

|               | USOC  | NONRECURRING<br>CHARGE | CONTRACT<br>RATE |
|---------------|-------|------------------------|------------------|
| • 1 year plan | EH1D1 | \$1,900.00             | \$825.00         |
| • 3 year plan | EH1D2 | 1,100.00               | 775.00           |
| • 5 year plan | EH1D3 | 600.00                 | 725.00           |

**b. Option B**

Includes up to 12 channels of Advanced Voice Channel with DID and up to 12 channels of Frame Relay Dedicated Digital Data access on the same DS1 circuit.

|               | USOC  | NONRECURRING<br>CHARGE | CONTRACT<br>RATE |
|---------------|-------|------------------------|------------------|
| • 1 year plan | EH1B1 | \$1,250.00             | \$800.00         |

[1] Effective September 1, 2020, these services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.

~~(N)~~~~(N)~~

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(C)

**15.4 INTEGRATED T-1 SERVICE - GRANDFATHERED**

(C)

F. Rates and Charges (Cont'd)

2. Nonrecurring change charges apply as follows:

|                                                                                                          | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> |
|----------------------------------------------------------------------------------------------------------|-------------|--------------------------------|
| • All miscellaneous changes or rearrangement of facilities                                               |             |                                |
| - Per IT1 facility                                                                                       | REALD       | \$135.00                       |
| • Channel Change Charges                                                                                 |             |                                |
| - Miscellaneous changes, additions or rearrangements of any channels within the IT1, per channel changed | REALE       | 30.00                          |

