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LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 5 - NETWORK SERVICES

2.21 Grandfathered/Obsolete Services

A grandfathered service (sometimes also referred to as “obsolete”) is one that is no longer sold, and its availability is limited to lines currently in service at existing customer locations. No new customer orders, installations, or additions are accepted. Moves, rearrangements, or changes to the existing service (including relocations) are not permitted, except that customers may migrate to other available services or disconnect service. Where applicable, renewals of term agreements for grandfathered services are no longer permitted beyond the effective grandfather date.

2.22 Expiration of Contracts or Service Terms

Upon expiration of a contract or service term, the Company reserves the right to increase the rates to the applicable monthly rates set forth in this Price List on a month-to-month (MTM) basis. Anywhere a MTM rate does not exist in the Price List, the MTM rate will match the 12 month rates. The Company may, with thirty (30) days prior notice, change any rates continued on a MTM basis after contract or service term expiration. Service provided on a MTM basis may be terminated by either party upon thirty (30) days prior notice.

(N)

(N)

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SECTION 5 - NETWORK SERVICES

5.1 Service Offerings - General

5.1.1 Description

- A. The Company undertakes to provide Non-Residential Customers with the following types of network services:

Converged Voice Service – GRANDFATHERED  
FlexVoice<sup>SM</sup> Service – GRANDFATHERED  
SIP Trunking Service – GRANDFATHERED

(C)

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- B. All services offered in this price list are subject to Nonrecurring and Monthly Recurring Charges.

- C. These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception of telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

- D. Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may upon notice to the Company terminate the Service. Termination liability charges may apply as specified elsewhere in this price list.

- E. To the extent facilities are available, services offered under this price list are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this price list reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period.

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.3 FlexVoice<sup>SM</sup> Service (Grandfathered)

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Effective January 30, 2026, FlexVoice<sup>SM</sup> Service is grandfathered and available only to existing customers at their current locations. No new customer orders, installations, or additions will be accepted as of this date. Moves, rearrangements, or changes to existing FlexVoice<sup>SM</sup> Service (including relocations) are not permitted, except that customers may migrate to other available services or disconnect service. Renewal of term agreements for FlexVoice<sup>SM</sup> Service is not allowed beyond the effective grandfather date. See Section 2.21 and 2.22 for additional terms.

(N)

(N)

5.3.1 General

FlexVoice Service offers a selection of simultaneous call paths configured as digital channels (trunk or PRI) and/or analog business lines across a single access connection (see restrictions in paragraph B below). FlexVoice Service offers the Customer digital connectivity and/or business lines for both incoming and outgoing access. Service is provisioned using T1s or Ethernet and is offered in DS0 level increments (call paths). A Company-provided Integrated Access Device (IAD) is installed at the Customer's premises. The IAD converts IP voice from the Wide Area Network (WAN) into TDM voice (PRI, Digital Trunks, or Business Lines). The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the FlexVoice Service, including 911 service. The Company has no liability or responsibility for such loss of service.

~~5.3.2 Call Path Restrictions~~

~~Digital channels and PRI channels cannot be provisioned on the same device. Each IAD can support the following maximums:~~

- ~~— 24 Analog Business Lines~~
- ~~— 48 Digital Trunk Channels~~
- ~~— 46 PRI Channels~~

~~50 Total call paths when provisioning a combination of analog lines and digital channels~~

~~5.3.3 Long Distance Calling Allowance~~

~~The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.~~

Call Paths	Monthly Long Distance Allowance Minutes of Use
1-30	6,500
31-50	13,000

~~Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.~~

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.3 FlexVoice<sup>SM</sup> Service (Grandfathered) (Cont'd)

(N)

5.3.2 Call Path Restrictions

(M)

Digital channels and PRI channels cannot be provisioned on the same device. Each IAD can support the following maximums:

24 Analog Business Lines

48 Digital Trunk Channels

46 PRI Channels

50 Total call paths when provisioning a combination of analog lines and digital channels

5.3.3 Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

<u>Call Paths</u>	<u>Monthly Long Distance Allowance Minutes of Use</u>
<u>1-30</u>	<u>6,500</u>
<u>31-50</u>	<u>13,000</u>

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.3 FlexVoice<sup>SM</sup> Service, (Grandfathered) (Cont'd.)

(C)

5.3.4 Line Features

- A. For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 6.1.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 6.1.3.
- B. The Customer is eligible for one Basic Voice Mailbox per FlexVoice line at no additional charge.

5.3.5 Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Numbers (ITN), Virtual Telephone Numbers (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 6.14. Additional VTNs are charged as described in Section 6.17. RTNs are charged as described in Section 6.20.

5.3.6 Rates and Charges

A. Application of Rates

FlexVoice Service is a flat rated service. A Monthly Recurring Charge applies for the service and calls made within the local calling area are included at no additional charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

B. Rates

All rates are applied per FlexVoice Service at each service location:

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.3 FlexVoice<sup>SM</sup> Service, (**Grandfathered**) (Cont'd.)

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5.3.6 Rates and Charges, (Cont'd.)

B. Rates (Cont'd.)

Call Paths	Flex Call Minutes	Nonrecurring Charges	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1 - 10	6500	\$500.00	\$450.00	\$405.00	\$360.00	\$315.00
11 - 15	6500	\$500.00	\$491.00	\$442.00	\$393.00	\$344.00
16 - 20	6500	\$500.00	\$533.00	\$480.00	\$426.00	\$373.00
21 - 25	6500	\$500.00	\$575.00	\$517.00	\$460.00	\$402.00
26 - 30	6500	\$500.00	\$690.00	\$621.00	\$552.00	\$483.00
31 - 35	13000	\$500.00	\$805.00	\$724.00	\$644.00	\$563.00
36 - 40	13000	\$500.00	\$920.00	\$828.00	\$736.00	\$644.00
41 - 45	13000	\$500.00	\$1,035.00	\$931.00	\$828.00	\$724.00
46 - 50	13000	\$500.00	\$1,150.00	\$1,035.00	\$920.00	\$805.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, (Cont'd.)

6.1.3 Rates and Charges

A. Recurring and Nonrecurring Charges

1. Standard Voice Service Options - Available at no additional charge on line and terminal voice services.

Feature

Calling Number Delivery  
Caller ID Blocking - Per Line  
Hunting (See Section 6.12)  
Blocking (See Section 6.7)

2. Deluxe Feature Package (**Grandfathered**)<sup>[1]</sup> - Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 5. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature

Three-way Calling  
Call Forwarding (Busy)  
Call Forwarding (Don't Answer)  
Call Forwarding (Variable)  
Call Waiting (not available when Hunting is selected)  
Call Transfer (for Lines)  
Calling Name & Number Delivery  
Call Hold  
Anonymous Call Rejection\*  
Last Call Return

[1] Effective January 30, 2026, this Feature Package is grandfathered to existing customers at existing locations without modification. See Section 2.21 and 2.22 for additional terms.

\*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and only available to existing Customers at existing locations without modification as of December 3, 2012.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, (Cont'd.)

6.1.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

3. Custom Feature Package (Grandfathered)<sup>[1]</sup> - Available at \$7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 5. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

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Feature

Remote Access to Call Forwarding  
Distinctive Ringing  
Continuous Redial  
Selective Call Forwarding  
Selective Call Rejection  
Priority Call  
Anonymous Call Rejection

4. Remote Call Forwarding - All LATAs

Feature

Remote Call Forwarding - Initial Path  
Remote Call Forwarding - Addl Path

Recurring  
Charges

\$12.00  
\$12.00

Nonrecurring  
Charges

\$0.00  
\$0.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

[1] Effective January 30, 2026, this Feature Package is grandfathered to existing customers at existing locations without modification. See Section 2.21 and 2.22 for additional terms.

(N)