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LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 6 - SUPPLEMENTAL SERVICES

6.1 Business Line and Terminal Features - GRANDFATHERED

Effective October 19, 2026, Business Line and Terminal Feature Services are grandfathered and available only to existing customers at their current locations. No new customer orders, installations, or additions will be accepted as of this date. Moves, rearrangements, or changes to existing Business Line and Terminal Feature Services (including relocations) are not permitted, except that customers may migrate to other available services or disconnect service. Renewal of term agreements for Business Line and Terminal Feature Services is not allowed beyond the effective grandfather date. See Section 2.21 and 2.22 for additional terms.

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6.1.1 General

The features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.1.2 Description of Features

A. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Hold

Allows call to be placed on hold.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, - **GRANDFATHERED** (Cont'd.)

(C)

6.1.2 Description of Features, (Cont'd.)0

D. Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number.

E. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

F. Caller ID

1. Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, - **GRANDFATHERED** (Cont'd.)

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6.1.2 Description of Features, (Cont'd.)

F. Caller ID, (Cont'd.)

2. Calling Name & Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

3. Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment.

G. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

H. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, - GRANDFATHERED (Cont'd.)

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6.1.2 Description of Features, (Cont'd.)

I. Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly.

J. Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone.

K. Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN.

L. Remote Call Forwarding

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

1. Conditions

- a. The telephone number to which calls are forwarded is user-defined.
 - b. Changes to this number are made via a service order.
 - c. Customers can request additional paths for Remote Call Forwarding service.
 - d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.
 - e. If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each
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call made to the originating telephone number.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, - **GRANDFATHERED** (Cont'd.) (C)

6.1.2 Description of Features, (Cont'd.)

M. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, - GRANDFATHERED (Cont'd.)

(C)

6.1.3 Rates and Charges

A. Recurring and Nonrecurring Charges

1. Standard Voice Service Options - Available at no additional charge on line and terminal voice services.

Feature

Calling Number Delivery
 Caller ID Blocking - Per Line
 Hunting (See Section 6.12)
 Blocking (See Section 6.7)

(E)

2. Deluxe Feature Package ~~-(Grandfathered)-~~[1] - Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoiceSM Service as described in Section 5. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature

Three-way Calling
 Call Forwarding (Busy)
 Call Forwarding (Don't Answer)
 Call Forwarding (Variable)
 Call Waiting (not available when Hunting is selected)
 Call Transfer (for Lines)
 Calling Name & Number Delivery
 Call Hold
 Anonymous Call Rejection*
 Last Call Return

(N)

(N)

[1] Effective January 30, 2026, this Feature Package is grandfathered to existing customers at existing locations without modification. See Section 2.21 and 2.22 for additional terms.

*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and only available to existing Customers at existing locations without modification as of December 3, 2012.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, - GRANDFATHERED (Cont'd.)

(C)

6.1.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

3. Custom Feature Package ~~-(Grandfathered)-~~[1] - Available at \$7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoiceSM Service as described in Section 5. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature

Remote Access to Call Forwarding

Distinctive Ringing

Continuous Redial

Selective Call Forwarding

Selective Call Rejection

Priority Call

Anonymous Call Rejection

4. Remote Call Forwarding - All LATAs

FeatureRecurring
ChargesNonrecurring
Charges

Remote Call Forwarding - Initial Path

\$12.00

\$0.00

Remote Call Forwarding - Addl Path

\$12.00

\$0.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

[1] Effective January 30, 2026, this Feature Package is grandfathered to existing customers at existing locations without modification. See Section 2.21 and 2.22 for additional terms.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Digital Trunk and PRI Features - **GRANDFATHERED**

Effective October 15, 2026, Digital Trunk and PRI Feature Services are grandfathered and available only to existing customers at their current locations. No new customer orders, installations, or additions will be accepted as of this date. Moves, rearrangements, or changes to existing Digital Trunk and PRI Feature Services (including relocations) are not permitted, except that customers may migrate to other available services or disconnect service. Renewal of term agreements for Digital Trunk and PRI Feature Services is not allowed beyond the effective grandfather date. See Section 2.21 and 2.22 for additional terms.

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(N)

The following features may be used with the Company's integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

6.2.1 Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00

6.2.2 Calling Name and Number Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$50.00	\$0.00

6.2.3 Calling Name and Number Transmission

This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 6.1.2.F.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	\$0.00	\$0.00
With PRI Service as part of an integrated product	\$0.00	\$0.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Digital Trunk and PRI Features, - GRANDFATHERED (Cont'd.)

(C)

6.2.4 CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

6.2.5 Blocking Service - See Section 6.7 for details.

6.2.6 Dialed Number Identification Service (DNIS)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$5.00	\$0.00

6.2.7 E911 CPN Management*

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

*Included in standard configuration of Converged Voice Service and FlexVoiceSM Service.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Digital Trunk and PRI Features, - **GRANDFATHERED** (Cont'd.)(C)

6.2.8 Additional Trunk Groups

This feature allows the Customer to separate a facility into two or more trunk groups.

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$100.00- (+)	\$50.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$100.00- (+)	\$50.00
With Voice T1, where technically feasible		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$100.00- (+)	\$50.00

6.2.9 Additional Route Index

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$100.00- (+)	\$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$100.00- (+)	\$50.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$100.00- (+)	\$50.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Digital Trunk and PRI Features, - GRANDFATHERED (Cont'd.)(C)

6.2.10 Redirecting Number on PRI

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$100.00 (+)	\$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$100.00 (+)	\$0.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$100.00 (+)	\$0.00

6.2.11 Redirected Dialed Number Identification Service (RDNIS)

Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

Requires ISDN compatible equipment provided by the Customer.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Voice T1, where technically feasible, per T1	\$100.00 (+)	\$0.00

