

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Application of QWEST)
CORPORATION for Exemption from Retail)
Service Quality Standards for Certain Central)
Offices and Situations Involving Extremely Low)
Numbers of Orders)

DOCKET NO. 00-049-100
REPORT AND ORDER

ISSUED: July 12, 2001

By The Commission:

On November 30, 2000, Qwest Corporation (Qwest) filed its Application for Exemption in this docket. The Application was referred to the Division of Public Utilities (Division) for review and recommendation. On January 30, 2001, the Division filed a memorandum with the Commission recommending that the Commission take no action on the Application pending the working out of an alternative proposal with Qwest. The Division conducted discovery on the Application and held several meetings and discussions with Qwest. No other party has appeared in this docket.

On July 6, 2001, Qwest and the Division filed the Stipulation of Qwest and the Division of Public Utilities (Stipulation) with the Commission. In the Stipulation, the parties recommend that the Commission enter an order allowing measures of certain retail service quality standards with respect to certain central offices to be aggregated for purposes of reporting, determining compliance, and imposing remedies under Utah Admin. Code R746-340 and R746-352 and, to the extent still applicable, the Stipulation of Joint Applicants and the Division of Public Utilities dated March 9, 2000, as approved by the Commission in its Report and Order dated June 9, 2000, in Docket No. 99-049-41 (Merger Stipulation).

The Commission has considered the Application and the Stipulation and, good cause appearing, now makes and enters the following order.

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED, that:

1. The Stipulation is approved.
2. With respect to Utah Admin. Code R746-340-8(A)(1) and (B)(1) and (2), and R746-352-4(D)(2)(b), (d), and (e), Qwest shall aggregate results for the Alta, Beaver, Brian Head, Corinne, Leeds, Parowan, Springdale, and Veyo central offices as if they were a single central office for purposes of reporting, determining compliance, and imposing remedies for non-compliance. Qwest shall be deemed to be in compliance with the foregoing service quality standards with respect to each of the Alta, Beaver, Brian Head, Corinne, Leeds, Parowan, Springdale, and Veyo central offices if it is in compliance with the standards on an aggregate basis.
3. Consistent with Paragraph 18 of the Stipulation of Joint Applicants and Division of Public Utilities dated March 9, 2000, as approved by the Commission in its Report and Order dated June 9, 2000, in Docket No. 99-049-41 (Merger Stipulation), the retail service quality standards, set forth in Paragraph 21 of the Merger Stipulation, have been incorporated in Utah Admin. Code R746-340-8 and do not impose any obligation in addition to the obligation set forth in Utah Admin. Code R746-340-8.
4. Any person aggrieved by this Order may petition the Commission for review within 20 days of the date of this Order. Failure so to do will forfeit the right to appeal to the Utah Supreme Court.

DATED at Salt Lake City, Utah, this 12th day of July, 2001.

/s/ Stephen F. Mecham, Chairman

/s/ Constance B. White, Commissioner

/s/ Richard M. Campbell, Commissioner

Attest:

/s/ Julie Orchard

Commission Secretary