

-BEFORE THE UTAH PUBLIC SERVICE COMMISSION-

In the matter of the complaint of:)
Leslie and Karen Brown ,)
Complainants,)
vs.)
QWEST CORPORATION,)
Respondent)

DOCKET NO. 02-049-85

ORDER

ISSUED: December 13, 2002

By the Commission:

On October 15, 2002, complainants filed a formal complaint alleging that Qwest Corporation was threatening to disconnect current service for past services provided to complainants, for which respondent claimed complainants had not paid. Complaints requested that the Commission require respondent to "exponge (sic) all charges being billed to previous numbers . . . [to] illerate (sic) any future harassment;" apparently to retain continued telecommunications service. On November 22, 2002, respondent filed an answer to the complaint, in which it is alleged that complainants have voluntarily discontinued Qwest services as of October 31, 2002. Complainants have made no response or otherwise disputed respondent's claim that complainants are no longer customers of respondent. We consider the dispute moot due to complainants' own termination of service from respondent. We will dismiss the complaint; noting that we intend thereby to make no resolution or decision on the merits of the matters raised in the complaint or answer.

NOW, THEREFORE, IT IS HEREBY ORDERED, that:

The complaint filed herein is dismissed without prejudice.

DATED at Salt Lake City, Utah, this 13th day of December, 2002.

/s/ Stephen F. Mecham, Chairman

/s/ Constance B. White, Commissioner

/s/ Richard M. Campbell, Commissioner

Attest:

/s/ Julie Orchard
Commission Secretary

G#31855