

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Formal Complaint of)
Leslie and Karen Brown vs. Qwest)
Corporation)

DOCKET NO. 02-049-85
ORDER ON RECONSIDERATION

ISSUED: March 31, 2003

By The Commission:

On December 13, 2002, the Commission dismissed this action, without prejudice, believing the matter was moot as the Browns had voluntarily ended service from Qwest. Since that Order, petitioners, Leslie and Karen Brown, have submitted correspondence which the Commission treats as a request for reconsideration of the December 13, 2002, Order. The Browns identify that there still is a dispute concerning claims made by Qwest for allegedly unpaid past service provided by Qwest and collection efforts for these amounts. Based thereon, the Commission vacates the December 13, 2002, Order and reinstates the Browns complaint against Qwest. Proceedings will be conducted by a hearing officer designated by the Commission.

DATED at Salt Lake City, Utah, this 31st day of March, 2003.

/s/ Stephen F. Mecham, Chairman

/s/ Constance B. White, Commissioner

/s/ Richard M. Campbell, Commissioner

Attest:

/s/ Julie Orchard
Commission Secretary

GW#33144